

Mei Kwan (LKKAUTO)

From: Mei Kwan (LKKAUTO)
Sent: Thursday, 5 December, 2019 2:55 PM
To: Jaime Tay
Cc: Hsiao Tong (LKKAUTO); Admin A
Subject: RE: TP CLAIM_SLD2616Y & GBE4832P_DOA: 25/11/2019. EQI REF: DM19HO03193/JT

Categories: HMK

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

EQI ref: DM19HO03193/JT
LKK REF: CC4/EQI19021503/pa3

Dear Sir / Madam,

We refer to the above matter.

Please provide us the following for our necessary action.

- **OI GIA /police report**
- **TP GIA / police report**

Please take note that the case handler in-charge is Hsiao Tong and she can be contacted at DID: 6742 3197.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jaime Tay <jaime.tay@eqinsurance.com.sg>
Sent: Thursday, 5 December, 2019 11:04 AM
To: Hock Wah Motor Pte Ltd <motor@hockwah.com.sg>; Admin A <admin-a@lkkauto.com>
Subject: RE: TP CLAIM_SLD2616Y & GBE4832P_DOA: 25/11/2019. EQI REF: DM19HO03193/JT

Dear Anysia,

We have appointed LKK for survey and handle direct settlement.

Thank you.

Regards,

Jaime Tay
[Executive | Claims](#)



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110
did 65 6496 9882 | tel 65 6223 9433 ext 882 | fax 65 6223 4190
www.eqinsurance.com.sg



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From: Hock Wah Motor Pte Ltd [<mailto:motor@hockwah.com.sg>]
Sent: 05 December 2019 10:47
To: Jaime Tay <jaime.tay@eqinsurance.com.sg>; Admin A <admin-a@lkkauto.com>
Subject: RE: TP CLAIM_SLD2616Y & GBE4832P_DOA: 25/11/2019. EQI REF: DM19HO03193/JT

Dear Jaime

Is that direct settlement for above mention claim?

Thank you.

Best Regards

Anysia Foo

Senior Claims Advisor

Hock Wah Motor Workshop Pte Ltd

Blk 3011 Bedok North Avenue 4 | #01-2008/2010/2012/2014 | Singapore 489977

Tel: 6441 5655 | Fax: 6243 8121 | Website: www.hockwah.com.sg

From: Jaime Tay <jaime.tay@eqinsurance.com.sg>
Sent: Wednesday, 4 December, 2019 2:19 PM
To: Hock Wah Motor Pte Ltd <motor@hockwah.com.sg>; Admin A <admin-a@lkkauto.com>
Subject: RE: TP CLAIM_SLD2616Y & GBE4832P_DOA: 25/11/2019. EQI REF: DM19HO03193/JT

WITHOUT PREJUDICE

Dear Sirs

Thank you for your email. Arrangement will be made accordingly.

Dear Sirs,

Please assist on PRS and proceed with DS.

Regards,

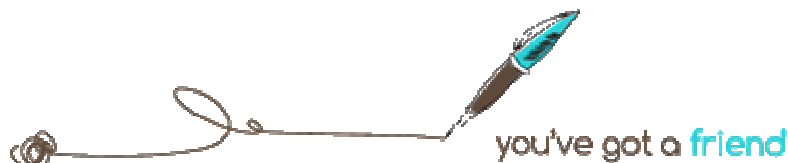
Jaime Tay

Executive | Claims



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From: Hock Wah Motor Pte Ltd [<mailto:motor@hockwah.com.sg>]
Sent: 04 December 2019 14:09
To: Jaime Tay <jaime.tay@eqinsurance.com.sg>
Subject: RE: TP CLAIM_SLD2616Y & GBE4832P_DOA: 25/11/2019. EQI REF: DM19HO03193/JT

Dear Jaime

We would like to appoint LKK Auto to survey above mention vehicle.

Please revert on liability.

Thank you.

Best Regards

Anysia Foo

Senior Claims Advisor

Hock Wah Motor Workshop Pte Ltd

Blk 3011 Bedok North Avenue 4 | #01-2008/2010/2012/2014 | Singapore 489977

Tel: 6441 5655 | Fax: 6243 8121 | Website: www.hockwah.com.sg

From: Jaime Tay <jaime.tay@eqinsurance.com.sg>
Sent: Wednesday, 4 December, 2019 2:01 PM
To: Hock Wah Motor Pte Ltd <motor@hockwah.com.sg>
Subject: RE: TP CLAIM_SLD2616Y & GBE4832P_DOA: 25/11/2019. EQI REF: DM19HO03193/JT

Without Prejudice

Save As To Costs

Dear Sir,

We shall be appointing our surveyor to attend to the pre-repair survey of your client's vehicle.

Below is a list of motor surveyors in our panel. Please revert within 2 working days if you agree or have any objections to the appointment of any of the motor surveyors. If we do not hear from you, you are deemed to have agreed to the appointment of any of the motor surveyors listed by us. Alternatively, please specify one or more of our proposed motor surveyors to the said assignment.

1) AJAX Inspection Services Pte Ltd	2) Automobile Inspection Services Pte Ltd
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<p>Tel: 6255 0808</p> <p>Fax: 6849 9155</p>	<p>Tel: 6286 0155</p> <p>Fax: 6284 1539</p> <p>Contact Person: Sophia</p>
<p>3) LBS Automotive Appraisal Pte Ltd</p> <p>L.B.S. Auto Consultants Pte Ltd</p> <p>Tel: 6281 6690 / 62832866</p> <p>Fax: 6281 8748</p> <p>Contact Person: Amy/ Grace</p>	<p>4) Priority Services</p> <p>Tel: 62934822</p> <p>Fax: 62963283</p> <p>Contact Person: Sharon</p>
<p>5) RT Appraisal Pte Ltd</p> <p>Tel: 67486076</p> <p>Fax: 67480361</p> <p>Contact Person: Elson/Elgene</p>	<p>6) LKK Auto Consultants Pte Ltd</p> <p>Tel: 6256-3561</p> <p>Fax: 6741-4108</p>
<p>7) Kelvin Automotive Appraising Services</p> <p>Tel: 81825263</p> <p>Fax: 67461148</p> <p>Contact Person: Kelvin</p>	<p>8) Automotive Appraiser & Surveying Services</p> <p>Tel: 96623655</p> <p>Fax: 67655662</p> <p>Contact Person: Mr Chee</p>
<p>9) JP Knights Pte Ltd</p> <p>Tel: 63450068</p> <p>Fax: 63445328</p>	<p>10) Appraisals Associates Pte Ltd</p> <p>Tel : 67472822</p> <p>Fax: 67470070</p>
<p>11) Infiniti Appraisal Service</p> <p>Tel : 96684818/90099001</p> <p>Fax: 64587432</p>	<p>12) Formteam Adjusters Pte Ltd</p> <p>Tel: 65091788</p> <p>Fax: 65096221</p>

If you object to all the motor surveyors as proposed by us, please provide a list of at least 10 motor surveyors whom you consider as suitable to appoint for our consideration. We shall revert to you within 2 working days.

Meanwhile, we reserve our rights on Post-Repair Inspection, kindly contact us or our appointed surveyor before you return your client's vehicle to him/her.

Regards,

Jaime Tay
Executive | Claims



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From: Hock Wah Motor Pte Ltd [<mailto:motor@hockwah.com.sg>]

Sent: 04 December 2019 13:50

To: EQI PRS <EQIPRS@eqinsurance.com.sg>

Subject: TP CLAIM_SLD2616Y & GBE4832P_DOA: 25/11/2019

Dear sir/madam

Attached herewith our client's GIA report that claim against your insured GBE4832P.

Please advice on liability.

Thank you.

Best Regards

Anysia Foo

Senior Claims Advisor

Hock Wah Motor Workshop Pte Ltd

Blk 3011 Bedok North Avenue 4 | #01-2008/2010/2012/2014 | Singapore 489977

Tel: 6441 5655 | Fax: 6243 8121 | Website: www.hockwah.com.sg

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To: eqiprs@eqinsurance.com.sg

From: motor@hockwah.com.sg

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