

## Jia Le (LKK Auto)

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**From:** Jia Le (LKK Auto)  
**Sent:** Thursday, 2 January 2020 8:51 AM  
**To:** ronald.yap@eurokars.com.sg  
**Cc:** Admin A  
**Subject:** RE: OUR REF: 2027089251SG; YOUR REF: SMP7477Z; ACCIDENT INVOLVING SLR9251X & SMP7477Z ON 28.11.19 ALONG YIO CHU KANG

Without Prejudice

Dear Sirs/Madam,

### **ACCIDENT INVOLVING SLR 9251X(AIG) AND SMP 7477Z ON 28/11/2019**

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

The final repair cost is subjected to the consistency of the damages according to the nature of the accident.

And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor.

Please note that all finalisation subject insurer's approval.

**"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement."**

**In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."**

*"Best Wishes for Merry Christmas & Happy New Year 2020"*

Best Regards,

**Chan Jia Le** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6749 5792 | email: [Jiale@lkkauto.com](mailto:Jiale@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** ronald.yap@eurokars.com.sg [mailto:ronald.yap@eurokars.com.sg]  
**Sent:** Thursday, 2 January 2020 8:43 AM  
**To:** Shu Pei (LKKAuto); Chityan.Foo@aig.com  
**Cc:** Admin A; Jia Le (LKK Auto)  
**Subject:** RE: OUR REF: 2027089251SG; YOUR REF: SMP7477Z; ACCIDENT INVOLVING SLR9251X & SMP7477Z ON 28.11.19 ALONG YIO CHU KANG

*Dear Shu Pei,*

*Please advise liability of this case the soonest.*

**Thank You,**

**Ronald Yap  
Insurance Claims**

**Trans Eurokars Pte Ltd**  
5 Ubi Close, Singapore 408605  
T: 6395 8899 H: 9127 7928  
[ronald.yap@eurokars.com.sg](mailto:ronald.yap@eurokars.com.sg)

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**From:** Shu Pei (LKKAuto) <[shupe@lkkauto.com](mailto:shupe@lkkauto.com)>  
**Sent:** 11 December 2019 17:32  
**To:** Foo, Chityan <[Chityan.Foo@aig.com](mailto:Chityan.Foo@aig.com)>  
**Cc:** Ronald Yap <[ronald.yap@eurokars.com.sg](mailto:ronald.yap@eurokars.com.sg)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Jia Le (LKK Auto) <[JiaLe@lkkauto.com](mailto:JiaLe@lkkauto.com)>  
**Subject:** RE: OUR REF: 2027089251SG; YOUR REF: SMP7477Z; ACCIDENT INVOLVING SLR9251X & SMP7477Z ON 28.11.19 ALONG YIO CHU KANG

Dear Sir / Madam,

Thank you for your email.

Our respective case handler will look into the matter and revert to you in due course.

Please note that: -

LKK ref	Officer in charge
CC4/AIG19021502/Udb3	Jia Le

***To check availability of the case handler, you may contact the undersigned***

***"Best Wishes for Merry Christmas & Happy New Year 2020"***

Best Regards,

Shu Pei | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366-0055 | email: [shupe@lkkauto.com](mailto:shupe@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Foo, Chityan <[Chityan.Foo@aig.com](mailto:Chityan.Foo@aig.com)>  
**Sent:** Wednesday, 11 December 2019 9:57 AM

**To:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Cc:** [ronald.yap@eurokars.com.sg](mailto:ronald.yap@eurokars.com.sg)

**Subject:** OUR REF: 2027089251SG; YOUR REF: SMP7477Z; ACCIDENT INVOLVING SLR9251X & SMP7477Z ON 28.11.19 ALONG YIO CHU KANG

Dear LKK,

We refer to the above matter

Please assist Trans Eurokars for liability clearance

Kind regards,

**Jimmy Foo**

**AIG**

Complex Claims Examiner

AIG Building, 78 Shenton Way, #08-16, Singapore 079120

Tel +(65) 6419 1945|Fax +(65) 6835 7416

[Chityan.foo@aig.com](mailto:Chityan.foo@aig.com) | [www.aig.sg](http://www.aig.sg)

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**From:** [ronald.yap@eurokars.com.sg](mailto:ronald.yap@eurokars.com.sg) <[ronald.yap@eurokars.com.sg](mailto:ronald.yap@eurokars.com.sg)>

**Sent:** Monday, December 9, 2019 3:40 PM

**To:** AIG SGP, Claims-Survey <[AIGSGP\\_ClaimsSurvey@aig.com](mailto:AIGSGP_ClaimsSurvey@aig.com)>

**Subject:** [EXTERNAL] LIABILITY / YOUR REF: SLR9251X / OUR REF: SMP7477Z

This message is from an external sender; be cautious with links and attachments.

Dear AIG,

Please forward my liability status query to the OIC of this case.

Thank You,

**Ronald Yap**

**Insurance Claims**

**Trans Eurokars Pte Ltd**

5 Ubi Close, Singapore 408605

T: 6395 8899 H: 9127 7928

[ronald.yap@eurokars.com.sg](mailto:ronald.yap@eurokars.com.sg)

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**From:** AIG SGP, Claims-Survey <[AIGSGP\\_ClaimsSurvey@aig.com](mailto:AIGSGP_ClaimsSurvey@aig.com)>

**Sent:** 04 December 2019 17:58

**To:** Ronald Yap <[ronald.yap@eurokars.com.sg](mailto:ronald.yap@eurokars.com.sg)>; AIG SGP, Claims-Survey <[AIGSGP\\_ClaimsSurvey@aig.com](mailto:AIGSGP_ClaimsSurvey@aig.com)>

**Cc:** Jess Francis Amurao Carlos <[jess.francis@eurokars.com.sg](mailto:jess.francis@eurokars.com.sg)>; Vion Lim <[vion.lim@eurokars.com.sg](mailto:vion.lim@eurokars.com.sg)>;

Samuel Ng <[samuel.ng@eurokars.com.sg](mailto:samuel.ng@eurokars.com.sg)>; Fong, Andy-SY <[Andy-SY.Fong@aig.com](mailto:Andy-SY.Fong@aig.com)>; Fan, Winnie-LW <[Winnie-LW.Fan@aig.com](mailto:Winnie-LW.Fan@aig.com)>

**Subject:** RE: ARRANGE FOR SURVEY-TP CLAIMS / YOUR REF: SLR9251X / OUR REF: SMP7477Z

Hi Ronald,

Note and will inform LKK accordingly.

Thanks & best regards  
Jennifer Chan

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**From:** [ronald.yap@eurokars.com.sg](mailto:ronald.yap@eurokars.com.sg) [<mailto:ronald.yap@eurokars.com.sg>]

**Sent:** Wednesday, 4 December, 2019 5:43 PM

**To:** AIG SGP, Claims-Survey

**Cc:** [jess.francis@eurokars.com.sg](mailto:jess.francis@eurokars.com.sg); [vion.lim@eurokars.com.sg](mailto:vion.lim@eurokars.com.sg); [samuel.ng@eurokars.com.sg](mailto:samuel.ng@eurokars.com.sg); Fong, Andy-SY; Fan, Winnie-LW

**Subject:** [EXTERNAL] RE: ARRANGE FOR SURVEY-TP CLAIMS / YOUR REF: SLR9251X / OUR REF: SMP7477Z

This message is from an external sender; be cautious with links and attachments.

*Dear AIG,*

*Please re-arrange as below:*

To 'AIG SGP, Claims-Survey'

Cc Jess Francis Amurao Carlos; Vion Lim; Samuel Ng

*Dear AIG,*

*Apologies. Please arrange on 09 Dec @ 2:30PM.*

*Kindly confirm.*

*Thank You,*

**Ronald Yap**  
**Insurance Claims**

*Thank You,*

**Ronald Yap**  
**Insurance Claims**

**Trans Eurokars Pte Ltd**  
5 Ubi Close, Singapore 408605  
T: 6395 8899 H: 9127 7928

[ronald.yap@eurokars.com.sg](mailto:ronald.yap@eurokars.com.sg)

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**From:** AIG SGP, Claims-Survey <[AIGSGP\\_ClaimsSurvey@aig.com](mailto:AIGSGP_ClaimsSurvey@aig.com)>

**Sent:** 04 December 2019 17:42

**To:** Ronald Yap <[ronald.yap@eurokars.com.sg](mailto:ronald.yap@eurokars.com.sg)>; AIG SGP, Claims-Survey <[AIGSGP\\_ClaimsSurvey@aig.com](mailto:AIGSGP_ClaimsSurvey@aig.com)>

**Cc:** Jess Francis Amurao Carlos <[jess.francis@eurokars.com.sg](mailto:jess.francis@eurokars.com.sg)>; Vion Lim <[vion.lim@eurokars.com.sg](mailto:vion.lim@eurokars.com.sg)>; Samuel Ng <[samuel.ng@eurokars.com.sg](mailto:samuel.ng@eurokars.com.sg)>; Fong, Andy-SY <[Andy-SY.Fong@aig.com](mailto:Andy-SY.Fong@aig.com)>; Fan, Winnie-LW <[Winnie-LW.Fan@aig.com](mailto:Winnie-LW.Fan@aig.com)>

**Subject:** RE: ARRANGE FOR SURVEY-TP CLAIMS / YOUR REF: SLR9251X / OUR REF: SMP7477Z

Hi Ronald,

We will be appointing LKK to conduct the survey.

Thank you.

AIG Claims Survey.

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**From:** [ronald.yap@eurokars.com.sg](mailto:ronald.yap@eurokars.com.sg) [<mailto:ronald.yap@eurokars.com.sg>]

**Sent:** Wednesday, 4 December, 2019 4:50 PM

**To:** AIG SGP, Claims-Survey

**Cc:** [jess.francis@eurokars.com.sg](mailto:jess.francis@eurokars.com.sg); [vion.lim@eurokars.com.sg](mailto:vion.lim@eurokars.com.sg); [samuel.ng@eurokars.com.sg](mailto:samuel.ng@eurokars.com.sg)

**Subject:** [EXTERNAL] ARRANGE FOR SURVEY-TP CLAIMS / YOUR REF: SLR9251X / OUR REF: SMP7477Z

**This message is from an external sender; be cautious with links and attachments.**

*Dear AIG,*

*Please arrange 05 Dec @ 3:30PM.*

*Kindly confirm.*

**Thank You,**

**Ronald Yap**  
**Insurance Claims**

**Trans Eurokars Pte Ltd**  
5 Ubi Close, Singapore 408605  
T: 6395 8899 H: 9127 7928  
[ronald.yap@eurokars.com.sg](mailto:ronald.yap@eurokars.com.sg)

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**From:** [mazdacanon@mazda.com.sg](mailto:mazdacanon@mazda.com.sg) <[transeurokars@eurokars.com.sg](mailto:transeurokars@eurokars.com.sg)>  
**Sent:** 04 December 2019 17:02  
**To:** Ronald Yap <[ronald.yap@eurokars.com.sg](mailto:ronald.yap@eurokars.com.sg)>  
**Subject:** Attached Image