# Mei Kwan (LKKAuto)

From: Mei Kwan (LKKAuto)

Sent: Monday, 16 December, 2019 11:20 AM

To: Tan Kah Leong

Cc: Khanchna (LKK Auto); Admin A

Subject: RE: OUR REF: SNM19D205787/PC7024E/TKL - PRI REQUEST TO ACCIDENT ON

03.12.2019 INVOLVING SHD2306P & PC7024E \*\*\* LKK REF: CC6/CTI19021497/Eka3

Attachments: TP ESTIMATE MARKED.pdf; Preliminary Advice.pdf

Categories: HMK

# <u>'WITHOUT PREJUDICE'</u> SAVE AS TO COSTS

CTI ref: SNM19D205787

LKK REF: CC6/CTI19021497/Eka3

Dear Sir / Madam,

We refer to the above matter.

Enclosed revert of vehicle: SHD 2306P

We have not authorized repairs.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Our case handler in-charge is Khanchna and she can be contacted at DID: 6841 2360.

To check availability of the case handler, you may contact the undersigned.

"Best Wishes for Merry Christmas & Happy New Year 2020"

Thank you.

Best Regards,

Mei Kwan | Admin

### LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: <u>MeiKwan@lkkauto.com</u> | fax: 67414108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>

Sent: Friday, 6 December, 2019 1:46 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Khanchna (LKK Auto) <khanchna@lkkauto.com>

Subject: RE: OUR REF: SNM19D205787/PC7024E/TKL - PRI REQUEST TO ACCIDENT ON 03.12.2019 INVOLVING

SHD2306P & PC7024E \*\*\* LKK REF: CC6/CTI19021497/Eka3

**Without Prejudice** 

Dear Mei Kuan,

We refer to your email below.

Our insured has yet to report the accident.

We will inform our insured to report the accident asap and forward a copy to you once reported.

Thank you.

Regards

# Tan Kah Leong

Assistant Executive Claims Department

### China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6193 | F: (65) 6222 1033

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/

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From: Claims Dept of CTI

Sent: Thursday, December 5, 2019 4:50 PM

**To:** Tan Kah Leong <<u>KahLeong.Tan@sg.cntaiping.com</u>>; Chee So Chow <<u>sochow.chee@sg.cntaiping.com</u>>; Mei Kwan

(LKKAuto) < Meikwan@lkkauto.com >; Khanchna (LKK Auto) < khanchna@lkkauto.com >

Subject: OUR REF: SNM19D205787/PC7024E/TKL - PRI REQUEST TO ACCIDENT ON 03.12.2019 INVOLVING

SHD2306P & PC7024E \*\*\* LKK REF: CC6/CTI19021497/Eka3

Dear Kah leong,

Please revert LKK.

Note: officer in charge – Kah Leong 63896193.

\*\*\* Kindly quote our reference number when replying.

Regards,

Claims Department

### China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

T: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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From: Mei Kwan (LKKAuto) [mailto:Meikwan@lkkauto.com]

Sent: Thursday, 5 December, 2019 2:19 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Khanchna (LKK Auto) < khanchna@lkkauto.com >; Admin A < admin-a@lkkauto.com >

Subject: RE: PRI REQUEST TO ACCIDENT ON 03.12.2019 INVOLVING SHD2306P & PC7024E \*\*\* LKK REF:

CC6/CTI19021497/Eka3

### <u>'WITHOUT PREJUDICE'</u> SAVE AS TO COSTS

Dear Sir/ Madam,

We refer to the above matter.

We have received a new assignment from M/s Prime Auto Claims Service Pte. Ltd. and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

TP GIA report

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Khanchna and she can be contacted at DID: 6841 2360.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

### LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Pei Yee <peiyee@primeautoclaims.com>
Sent: Thursday, 5 December, 2019 9:47 AM

To: Admin A <admin-a@lkkauto.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>

Cc: aliceleong@primeautoclaims.com

Subject: PRI REQUEST TO ACCIDENT ON 03.12.2019 INVOLVING SHD2306P & PC7024E

Importance: High

Hi Sir/Mdm,

The above referred

Our client's GIA report enclosed for your retention. Please arrange PRI on urgent basis.

Please inform surveyor to avoid 1230-1330pm lunch hour.

\*We agree LKK Auto Consultants Pte. Ltd. to survey our vehicle; Claims against China Taiping

\*PRI sent directly to your side as per instruction from Alfred Toh

\*Please arrange PRI soonest possible due to loss of income and loss of rental per day count.

Thank you & Best regards,

# Pei Yee

Prime Auto Claims Service Pte. Ltd. 6 Benoi Place Singapore 629927 Tel: 6861 0908 Fax: 6515 2948

A member of the Prime Group

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