

ASS. REC. BY:

REF: CS/CTI/902488/Eq f343 Special Instruction:

ok

Survivor: Steve

ASSIGNMENT (Office)

From (Person): Chong Bun Sen of CTI Date/Time: 5.12.19 8.46A.M

Estimated Cost: Bill to:

OD/TP/WS/TP RES/OD RES/EVA/INV/MV/CS

To Inspect Vehicle No: SML 5316P Insured: SJN 1177A

at Workshop m/s Volkswagen Tel: 6305 7176

of 247 Alexandra Rd

Policy No: DmpcSN 30781319000 Claim No: SYM 11020575902

Sum Insured: Excess:

Make of Veh: D.O.A. 3.12.19
(Client's Record)

CA / REV / REP. / REV 24 HRS

Date/Time: 5.12.19 11.41A.M Person Contacted: Charmaine Vehicle: IN/OUT

Date/Time	Action/Instruction (✓) Estimate
	SML 5316P - X
	SJN 1177A - X
06/01/200	12.12pm Charmaine informed that the owner consent to claim OD/ recovery since liability only 50-50 thru email.
16/01/20	Submit PREL. report.

ASS. REC. BY:

Steve

REF: CT1

ASSIGNMENT

From:

Date:

10.12.2019

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No:

SML 5316P

at Workshop m/s

Volkswagen

of

247 Alexandra Rd

Insured:

Policy No.

Claims No.

Sum Insured:

Excess:

(Client's Record)

Make of Veh:

12pm Owner way

(Policy Condition)

Remark: The veh had commenced its

repair at the time of inspection.

N/S	O/S

Bal. or Market Value:

IDAC Accident Rpt:

Consistent? : Yes or No

GIA / PR Seen:

Consistent? : Yes or No

Est. Repairs:

7 days

Res.: Yes or No

Lum Sum:

%

3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Vehicle: IN / OUT

Date:

Person Contacted:

Veh No:

SML 5316P

Yr Regn:

24/5/19

Type: M.Cay / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make:

Skoda Rapid

C.C

1395

Colour

B/YC

A/C:

Insured / Std / NI / NA

Sp. Reading

15803

T/Radio: Insured / Std / NI / NA

Eng/No:

C/No:

TMBFT6NH1K4029970

Gen. Cond: Good / Fair / Poor / Burnt

Steering: Inorder / Jammed / Leaked / Burnt or

Brake: Inorder / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size:

F:

215/40R17

R:

4

BSY DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

Rear

R/Bal.

4

mm

R/Bal.

4

mm

L/Bal.

4

mm

L/Bal.

4

mm

D.O.A.

3/12/19

D.O.I.

10/12/19

Survey held at

Volkswagen, Alexandra Road

Des. of Damages

Frt

Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

MV-87K

RECEIVED 13 JAN 2020

Date/Time, File Pass to?



Preli. Report

1) 13/1/2020



Final Report

Date/Time, File Return to?

2)

Rep. Format:

Lump Sum / F.B.C. ()

Days Of Repair:

Resurvey No. of Trip:

Add Fee:



Site Insp (\$



Interview (\$



Tech. Invs (\$



Weekend (\$

Survey Fee:

770

Transportation:

S + RS, SI

Photos

Others

TOTAL

220

Summer Lee (LKK Auto)

From: Chong Boon Sen <boonsen.chong@sg.cntaiping.com>
Sent: Thursday, 5 December, 2019 8:48 AM
To: Kong Charmaine (VGS - SG/Singapore)
Cc: Wong MeiY (VGS - SG/Singapore); Cheong Pearlyn (VGS - SG/Singapore); Goh Edmund (VGS - SG/Singapore); 'assignments'
Subject: RE: [EXT] RE: OUR REF: SNM19D205759/SJN1177A/CBS - REQUEST FOR DIRECT SETTLEMENT FOR ACCDT INVOLVING SML5316P & SJN1177A ON 3.12.19

WITHOUT PREJUDICE

Dear Sir

We will be assigning M/s LKK AUTO CONSULTANTS to survey your client's vehicle.

Aside to LKK AUTO CONSULTANTS,

Please proceed to survey the third party vehicle on WP basis.

Thank you.

Chong Boon Sen

Claims Executive
Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00 Springleaf Tower Singapore 079909
DID: (65) 63896171 | M: (65) XXXX XXXX | F: (65) 6222 1033

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG 3 Anson
Road #16-00 Springleaf Tower Singapore 079909
DID: (65) 63896171 | M: (65) XXXX XXXX | F: (65) 6222 1033

From: Kong Charmaine (VGS - SG/Singapore) [mailto:charmaine.kong@vw.com.sg]
Sent: Wednesday, December 4, 2019 6:02 PM
To: Chong Boon Sen <boonsen.chong@sg.cntaiping.com>
Cc: Wong MeiY (VGS - SG/Singapore) <meiy.wong@vw.com.sg>; Cheong Pearlyn (VGS - SG/Singapore) <Pearlyn.cheong@vw.com.sg>; Goh Edmund (VGS - SG/Singapore) <edmund.goh@vw.com.sg>
Subject: RE: [EXT] RE: OUR REF: SNM19D205759/SJN1177A/CBS - REQUEST FOR DIRECT SETTLEMENT FOR ACCDT INVOLVING SML5316P & SJN1177A ON 3.12.19

Hi,

Please assign to LKK.

Thanks.

Best regards,

Charmaine Kong
Insurance Service Advisor
Aftersales

Volkswagen Group Singapore Pte Ltd
247 Alexandra Road
Singapore 159934

Direct line: +65 6305 7176
Main Line: +65 6305 7299
Main Fax: +65 6474 3643
charmaine.kong@vw.com.sg
<http://www.vw.com.sg>



Internal

From: Chong Boon Sen <boonsen.chong@sg.cntaiping.com>
Sent: Wednesday, 4 December 2019 5:41 PM
To: Kong Charmaine (VGS - SG/Singapore) <charmaine.kong@vw.com.sg>
Subject: [EXT] RE: OUR REF: SNM19D205759/SJN1177A/CBS - REQUEST FOR DIRECT SETTLEMENT FOR ACCDT INVOLVING SML5316P & SJN1177A ON 3.12.19

Without prejudice
Dear Sir,
LKK
STA
LBS

Chong Boon Sen

Claims Executive
Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #16-00 Springleaf Tower Singapore 079909
DID: (65) 63896171 | M: (65) XXXX XXXX | F: (65) 6222 1033

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG 3 Anson
Road #16-00 Springleaf Tower Singapore 079909
DID: (65) 63896171 | M: (65) XXXX XXXX | F: (65) 6222 1033

From: Claims Dept of CTI
Sent: Wednesday, December 4, 2019 4:23 PM
To: Chong Boon Sen <boonsen.chong@sg.cntaiping.com>; Chee So Chow
<sochow.chee@sg.cntaiping.com>; charmaine.kong@vw.com.sg
Subject: OUR REF: SNM19D205759/SJN1177A/CBS - REQUEST FOR DIRECT SETTLEMENT FOR ACCDT INVOLVING SML5316P & SJN1177A ON 3.12.19

Dear Boon Sen,

Please conduct PRS for SML5316P.

Note: officer in charge – Boon Sen 63896171.

*** *Kindly quote our reference number when replying.*

Regards,

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

T: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Kong Charmaine (VGS - SG/Singapore) [<mailto:charmaine.kong@vw.com.sg>]

Sent: Wednesday, 4 December, 2019 11:23 AM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Wong Mei (VGS - SG/Singapore) <meiy.wong@vw.com.sg>; Cheong Pearlyn (VGS - SG/Singapore) <Pearlyn.cheong@vw.com.sg>; Goh Edmund (VGS - SG/Singapore) <edmund.goh@vw.com.sg>

Subject: REQUEST FOR DIRECT SETTLEMENT FOR ACCDT INVOLVING SML5316P & SJN1177A ON 3.12.19

Dear Claims,

Please revert on liability & survey arrangements.

Thanks.

Best regards,

Charmaine Kong
Insurance Service Advisor
Aftersales

Volkswagen Group Singapore Pte Ltd
247 Alexandra Road
Singapore 159934

Direct line: +65 6305 7176
Main Line: +65 6305 7299
Main Fax: +65 6474 3643
charmaine.kong@vw.com.sg
<http://www.vw.com.sg>



From: Kong Charmaine (VGS - SG/Singapore) <charmaine.kong@vw.com.sg>
Sent: Wednesday, 4 December 2019 11:19 AM
To: Kong Charmaine (VGS - SG/Singapore) <charmaine.kong@vw.com.sg>
Subject: Scan Image

Internal

This email has been scanned by the Symantec Email Security.cloud service.
For more information please visit <http://www.symanteccloud.com>

This email has been scanned by the Symantec Email Security.cloud service.
For more information please visit <http://www.symanteccloud.com>

Shiau Chan (LKKAuto)

From: Kong Charmaine (VGS - SG/Singapore) <charmaine.kong@vw.com.sg>
Sent: Monday, 6 January 2020 12:12 PM
To: Shiau Chan (LKKAuto)
Cc: Wong Mei (VGS - SG/Singapore); Cheong Pearlyn (VGS - SG/Singapore); Goh Edmund (VGS - SG/Singapore)
Subject: RE: [EXT] RE: OUR REF: SNM19D205759/SJN1177A/CBS - REQUEST FOR DIRECT SETTLEMENT FOR ACCDT INVOLVING SML5316P & SJN1177A ON 3.12.19

Hi,

Customer reverted to OD/recovery since liability only 50-50.

Thanks.

Best regards,

Charmaine Kong
Insurance Service Advisor
Aftersales

Volkswagen Group Singapore Pte Ltd
247 Alexandra Road
Singapore 159934

Direct line: +65 6305 7176
Main Line: +65 6305 7299
Main Fax: +65 6474 3643
charmaine.kong@vw.com.sg
<http://www.vw.com.sg>



Internal

From: Shiau Chan (LKKAuto) <siewsc@lkkauto.com>
Sent: Friday, 3 January 2020 2:56 PM
To: Kong Charmaine (VGS - SG/Singapore) <charmaine.kong@vw.com.sg>
Cc: Wong Mei (VGS - SG/Singapore) <meiy.wong@vw.com.sg>; Cheong Pearlyn (VGS - SG/Singapore) <Pearlyn.cheong@vw.com.sg>; Goh Edmund (VGS - SG/Singapore) <edmund.goh@vw.com.sg>
Subject: RE: [EXT] RE: OUR REF: SNM19D205759/SJN1177A/CBS - REQUEST FOR DIRECT SETTLEMENT FOR ACCDT INVOLVING SML5316P & SJN1177A ON 3.12.19

> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID:	123Z
Vehicle Details	
Vehicle No.:	SML5316P
Vehicle to be Exported:	No
Intended Deregistration Date:	10 Dec 2019
Vehicle Make:	SKODA
Vehicle Model:	RAPID SB AMBITION 1.4 TSI (A)
Primary Colour:	Blue
Manufacturing Year:	2018
Engine No.:	CZCA14509
Chassis No.:	TMBFT6NH1K4029070
Maximum Power Output:	92.0 kW (123 bhp)
Open Market Value:	\$17,479.00
Original Registration Date:	24 May 2019
First Registration Date:	24 May 2019
Transfer Count:	0
Actual ARF Paid:	\$17,479.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	23 May 2029
PARF Rebate Amount:	\$13,109.00
Intended COE Rebate Details	
COE Expiry Date:	23 May 2029
COE Category:	A - Car up to 1600cc & 97kW (130bhp)
COE Period(Years):	10
QP Paid:	\$36,704.00
COE Rebate Amount:	\$34,691.00
Total Rebate Amount:	\$47,800.00

The information contained herein is correct as at 10 Dec 2019

OK

AXA
 VS
 CHINA
 TAIPEI
 OUT.

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	03/12/2019 10:53
Date Of Accident	03/12/2019 10:25
Exact Location Of Accident	CARPARK @ DSO NATIONAL LAB
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SML5316P
Insured/Policyholder	
Name Of Registered Owner	LEE KIM SENG
NRIC No	S1652123Z
Email Address	LKIMSENG.LEE@GMAIL.COM
Mobile Phone No	(LOCAL) +65-97669866
Alternative Phone No	OFFICE-97669866

Vehicle Particulars

Manufacturer	SKODA
Model	RAPID SB AMB 1.4 L TSI 92KW DSG
Exact Purpose for which vehicle was being used at time of accident	
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	PRIVATE CAR

Insurance Company

Name of Insurance Company	AXA INSURANCE PTE LTD
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	CN046434
Cover Note Number	

Driver

Name of Driver	LEE KIM SENG
NRIC No	S1652123Z
Date Of Birth	02/10/1964
Occupation	INDOOR
Date Of Driving Pass	19/10/1982
Driving Experience	37 YEARS AND 1 MONTH
Gender	MALE
Mobile Number	(LOCAL) +65-97669866
Fax Number	
Contact Number	OFFICE-97669866
Email Address	LKIMSENG.LEE@GMAIL.COM

Address	35 LUXUS HILL AVENUE
Postcode	804832
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OWNER
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

General Information of the Accident

Type Of Accident	SIDE SWIPE
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles (including own vehicle) involved in the accident	2
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	1

Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

REFER TO SKETCH PLAN

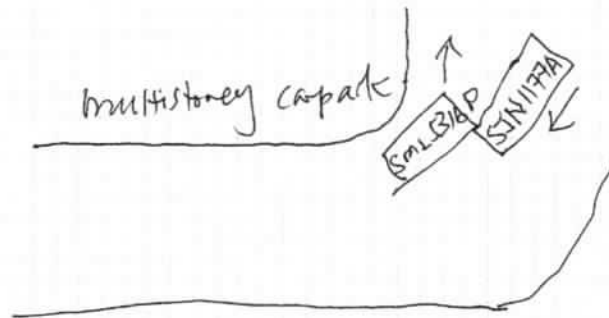
Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	YES
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SJN1177A
Vehicle Make/Model/Colour	
Details Of Properties	
Vehicle Category	PRIVATE CAR
Name of Driver	CHIA HWEE KWANG
NRIC/Passport Number	S7623301B
Contact Number	9138 1887
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	
No. Of Passenger (Including Driver)	

SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

On 3 NOV, 1023 am, I was driving down the multi-lane ramp at ISO National Lab Bldg 14. A car, SJN1177A, hit the side of my car while he was turning up.

Chia Hwee Kwang
S7623301B
NP: 91381887

DECLARATION

I/We declare the foregoing particulars are true in every respect.

$$k \rightarrow$$

Policyholder's Signature
Date & Time:

2-2

Driver's Signature
(If driver is not the policyholder)
Date & Time:



Reporting Centre Personnel's Signature
Name: _____
NRIC/FIN No.: _____

SKETCH PLAN

IMPORTANT NOTICE

1. Please report **correctly** the details of the accident to speed up the claims process.
2. This Form must be **completed by the Policyholder and/or the Authorised Driver**.
3. Information provided must be as **truthful and accurate as possible**. Any wilful misrepresentation or withholding of material facts may allow insurance companies to **repudiate policy liability**.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "**Personal Information**") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "**Insurers**"), the insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "**Purposes**")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.



Policyholder's Signature
Date & Time:



Driver's Signature
(if driver is not the policyholder)
Date & Time:



Reporting Centre Personnel's Signature
Name:
NRIC/FIN No.:

ŠKODA Centre Singapore

26 Leng Kee Rd
Singapore 159104
Biz. Reg. No.: 199101494Z
GST No.: M200985052



Quotation
Non binding - Preview

Page 1/2

Company
CHINA TAIPING INSURANCE (S) PL
3 ANSON ROAD
#18-00 SPRINGLEAF TOWER
Singapore 079909

Customer Details:
Mr
LEE
KIM SENG
35 LUXUS HILL AVENUE
Singapore 804832

Document no.
Document date 04-12-2019
Customer no. 5211001170
Customer GST-ID 200208384E
Dealer 39999
Job order number 2019002900/ 1
Job order date 04-12-2019
Service Advisor EDMUND, HUI HUANG GOH

License plate	Model code	First registration	VIN	Model	Mileage
SML5316P	NH13RDA0	24-05-2019	TMBFT6NH1K4029070	Rapid SB Amb 1.4 TSI 92kW DSG	14,890

Position no.	Description	Quantity	Unit	Unit price excl. GST	Tax code	Total amount excl. GST	Total amount incl. GST
	Diagnostic and Programming	1	pcs.	480.00	#1	480.00	513.60
	Check Short Circuit / Harness Repair	1	pcs.	280.00	#1	280.00	299.60
5JA807221F	Cover For (FRONT BUMPER COVER)	1	pcs.	1,060.00	#1	1,060.00	1,134.20
5JA807248B	Buffer (FRT BUMPER FOAM)	1	pcs.	17.60	#1	17.60	18.83
5JA807109C	Unbekannt (FRT BUMPER REINFORCEMENT)	1	pcs.	344.97	#1	344.97	369.12
5JA121284B	Air Duct (RHS)	1	pcs.	6.40	#1	6.40	6.85
5JA805932A	Unbekannt (BUMPER BRACKET RHS)	1	pcs.	44.12	#1	44.12	47.21
5JA821022D	Unbekannt (RHF FENDER)	1	pcs.	437.26	#1	437.26	467.87
5JA864236A	Sound Abs (FENDER BRACKET RH)	1	pcs.	11.20	#1	11.20	11.98
5JA809958B	Unbekannt (RHF WHEEL LINING)	1	pcs.	73.53	#1	73.53	78.68
5JA821142A	Unbekannt (RHF FENDER BREACKET)	1	pcs.	109.48	#1	109.48	117.14
5JA823031E	Hood	1	pcs.	1,330.00	#1	1,330.00	1,423.10
5JC941016C	Halogen Tw (RHF HEADLAMP)	1	pcs.	2,355.00	#1	2,355.00	2,519.85
5JA941700D	Halogen Fo (RHF FOGLAMP)	1	pcs.	226.00	#1	226.00	241.82
5JA807682A 9B9	Trim For F (RHF FOGLAMP GRILLE)	1	pcs.	30.80	#1	30.80	32.96
5JA919485A	Sensor Bra	1	pcs.	10.00	#1	10.00	10.70
5JA919485	Sensor Bra	1	pcs.	10.00	#1	10.00	10.70
5JA919486	Sensor Bra	1	pcs.	10.00	#1	10.00	10.70
5JA919486A	Sensor Bra	1	pcs.	10.00	#1	10.00	10.70
D 822150A1	Bonding Agent For Plastic	1	pcs.	56.90	#1	56.90	60.88
D 180KU2A1	2k-Plastic Adhesive	1	pcs.	74.29	#1	74.29	79.49
	LABOUR	53	pcs.	840.00	#1	4,200.00	4,494.00
	Spray Painting	64	pcs.	800.00	#1	4,800.00	5,136.00

SPRAY FRONT BUMPER + BONNET

Quotation valid till 11-12-2019 + RHF FENDER + RHF DOOR.

Tax Code	Labour	Material	GST %	GST	Total amount excl. GST	Total amount incl. GST
#1	760.00	15,217.55	7%	1,118.43	15,977.55	17,095.98
Total	760.00	15,217.55		1,118.43	15,977.55	17,095.98

ŠKODA Centre Singapore

26 Leng Kee Rd
Singapore 159104
Biz. Reg. No.: 199101494Z
GST No.: M200985052



Volkswagen



SKODA



Commercial
Vehicles

Quotation

Non binding - Preview

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Company
CHINA TAIPING INSURANCE (S) PL
3 ANSON ROAD
#18-00 SPRINGLEAF TOWER
Singapore 079909

Customer Details:
Mr
LEE
KIM SENG
35 LUXUS HILL AVENUE
Singapore 804832

Document no.
Document date 04-12-2019
Customer no. 5211001170
Customer GST-ID 200208384E
Dealer 39999
Job order number 2019002900/ 1
Job order date 04-12-2019
Service Advisor EDMUND, HUI HUANG
GOH

License plate	Model code	First registration	VIN	Model	Mileage
SML5316P	NH13RDA0	24-05-2019	TMBFT6NH1K4029070	Rapid SB Amb 1.4 TSI 92kW DSG	14,890

Customer

Service Advisor

-----VISIT OUR WEBSITE: aftersales.vw.com.sg (for online service appointments) and volkswagen.com.sg and www.skoda.com.sg (for additional services, products and promotions).-----

LKK Auto Consultants hence notify
the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed **and**
is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	08 Jan 2020		08 Jan 2020 11:45 Edit Adj Rpt	S\$12,134.37 Edit Estimates	S\$12,134.37 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by insurer]									
Insured: -, Co. Reg. No.: -									
Main Claimant: LEE KIM SENG , ID: S1652123Z									
Vehicle Reg. No.: SML5316P		Date of Loss: 03/12/2019 10:00 - :59 [6 Months and 9 Days From LTA Reg Date (Man Yr)]							
Claim Type: TP / SNM19D205759C02		Policy/Cover Note No.: DMPCSN30781319000							
Vehicle Reg. No. (Insured): SJN1177A		Policy No. (Claimant): CN046434							
		Excess: S\$0.00							
Repairer: Volkswagen Centre Singapore (HQ) 247 Alexandra Road, 159934 Alexandra - Tel: 63057288									
Handling Insurer: China Taiping Insurance (Singapore) Pte. Ltd. (HQ) - Tel: 6389 6111 ... [Handled by Chong Boon Sen]									
Claimant's Insurer: AXA Insurance Pte Ltd (HQ) - Tel: 6880 4888									
Adjuster: LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by CHEN TSUE YEE] ... [Final Rpt due 17/01/2020]									
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
There are no mail for this case.									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SML5316P (SNM19D205759C02)

[SJN1177A]

TP

LEE KIM SENG

Dec 3 2019 10:00AM

[-]

Volkswagen Centre Singapore

Upload Documents

Upload Photos

Compose New Letter

View

View in Browser

Video

1 per page

No	Finalized On	Volkswagen Centre Singapore (HQ)		Thumbnail	Print
1	03/12/19 11:09	Video - Accident [Linked Accident Report Documents]		Load MP4	

Assessment Reports

1 per page































No	Finalized On	Volkswagen Centre Singapore (HQ)		Thumbnail	Print
1	06/12/19 19:49	Accident Statement		Load HTM	
2	31/12/19 08:56	Addendum Sheet		Load TIF	
3	31/12/19 08:57	Accident Statement Addm. #1		Load HTM	

Photos/Images













3 per page

No	Finalized On	Volkswagen Centre Singapore (HQ)		Thumbnail	Print
1	03/12/19 11:14	Accident Photo [Linked Accident Report Documents]		Load JPG	
2	03/12/19 11:14	Accident Photo [Linked Accident Report Documents]		Load JPG	
3	03/12/19 11:14	Accident Photo [Linked Accident Report Documents]		Load JPG	
4	03/12/19 11:14	Accident Photo [Linked Accident Report Documents]		Load JPG	
5	03/12/19 11:14	Accident Photo [Linked Accident Report Documents]		Load JPG	
6	03/12/19 11:14	Accident Photo [Linked Accident Report Documents]		Load JPG	
7	03/12/19 11:14	Accident Photo [Linked Accident Report Documents]		Load JPG	
8	03/12/19 11:14	Accident Photo [Linked Accident Report Documents]		Load JPG	
9	03/12/19 11:15	Accident Photo [Linked Accident Report Documents]		Load JPG	
10	03/12/19 11:15	Accident Photo [Linked Accident Report Documents]		Load JPG	
11	03/12/19 11:15	Accident Photo [Linked Accident Report Documents]		Load JPG	
12	03/12/19 11:15	Accident Photo [Linked Accident Report Documents]		Load JPG	
13	03/12/19 11:15	Accident Photo [Linked Accident Report Documents]		Load JPG	
14	03/12/19 11:15	Accident Photo [Linked Accident Report Documents]		Load JPG	

No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
1	10/01/20 17:07	General View		Load JPG	
2	10/01/20 17:07	General View		Load JPG	
3	10/01/20 17:07	General View		Load JPG	
4	10/01/20 17:07	General View		Load JPG	
5	10/01/20 17:07	General View		Load JPG	
6	10/01/20 17:07	General View		Load JPG	
7	10/01/20 17:07	General View		Load JPG	
8	10/01/20 17:07	Odometer Reading		Load JPG	
9	10/01/20 17:07	General View		Load JPG	
10	10/01/20 17:07	General View		Load JPG	
11	10/01/20 17:07	General View		Load JPG	
12	10/01/20 17:07	General View		Load JPG	
13	10/01/20 17:07	General View		Load JPG	
14	10/01/20 17:07	General View		Load JPG	

Video			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	Volkswagen Centre Singapore (HQ)	Thumbnail	Print
15	10/01/20 17:07	General View	 Load JPG	<input checked="" type="checkbox"/>
16	10/01/20 17:07	General View	 Load JPG	<input checked="" type="checkbox"/>
17	10/01/20 17:07	General View	 Load JPG	<input checked="" type="checkbox"/>
18	10/01/20 17:07	General View	 Load JPG	<input checked="" type="checkbox"/>
19	10/01/20 17:07	General View	 Load JPG	<input checked="" type="checkbox"/>
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27	10/01/20 17:07	General View	 Load JPG	<input checked="" type="checkbox"/>
28	10/01/20 17:07	General View	 Load JPG	<input checked="" type="checkbox"/>
29	10/01/20 17:07	General View	 Load JPG	<input checked="" type="checkbox"/>
30	10/01/20 17:07	General View	 Load JPG	<input checked="" type="checkbox"/>
31	10/01/20 17:07	General View	 Load JPG	<input checked="" type="checkbox"/>
32	10/01/20 17:07	General View	 Load JPG	<input checked="" type="checkbox"/>
33	10/01/20 17:07	General View	 Load JPG	<input checked="" type="checkbox"/>
34	10/01/20 17:07	General View	 Load JPG	<input checked="" type="checkbox"/>
35	10/01/20 17:07	General View	 Load JPG	<input checked="" type="checkbox"/>
36	10/01/20 17:07	General View	 Load JPG	<input checked="" type="checkbox"/>
37	10/01/20 17:07	General View	 Load JPG	<input checked="" type="checkbox"/>
38	10/01/20 17:07	General View	 Load JPG	<input checked="" type="checkbox"/>
39	10/01/20 17:07	General View	 Load JPG	<input checked="" type="checkbox"/>
40	10/01/20 17:07	General View	 Load JPG	<input checked="" type="checkbox"/>
41	10/01/20 17:07	General View	 Load JPG	<input checked="" type="checkbox"/>
42	10/01/20 17:07	General View	 Load JPG	<input checked="" type="checkbox"/>
43	10/01/20 17:07	General View	 Load JPG	<input checked="" type="checkbox"/>
Documentation			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	Volkswagen Centre Singapore (HQ)	Thumbnail	Print
1	03/12/19 11:18	Sketch Plan [Linked Accident Report Documents]	 Load TIF	

Linked Accident Report Documents

Video			View	View in Browser
No	Finalized On	Volkswagen Centre Singapore (HQ)	Thumbnail	Print
1	03/12/19 11:09	Video - Accident	 Load MP4	
Assessment Reports			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	Volkswagen Centre Singapore (HQ)	Thumbnail	Print
1	06/12/19 19:44	Accident Statement	 Load HTM	
2	06/12/19 19:44	Accident Statement	 Load HTM	
3	06/12/19 19:48	Accident Statement	 Load HTM	
4	06/12/19 19:49	Accident Statement	 Load HTM	
5	31/12/19 08:56	Addendum Sheet	 Load TIF	
6	31/12/19 08:57	Accident Statement Addm. #1	 Load HTM	
Photos/Images			3 per page	<input checked="" type="checkbox"/>
No	Finalized On	Volkswagen Centre Singapore (HQ)	Thumbnail	Print
1	03/12/19 11:14	Accident Photo	 Load JPG	<input checked="" type="checkbox"/>
2	03/12/19 11:14	Accident Photo	 Load JPG	<input checked="" type="checkbox"/>
3	03/12/19 11:14	Accident Photo	 Load JPG	<input checked="" type="checkbox"/>
4	03/12/19 11:14	Accident Photo	 Load JPG	<input checked="" type="checkbox"/>
5	03/12/19 11:14	Accident Photo	 Load JPG	<input checked="" type="checkbox"/>
6	03/12/19 11:14	Accident Photo	 Load JPG	<input checked="" type="checkbox"/>

Video				1 per page	<input checked="" type="checkbox"/>
No	Finalized On	Volkswagen Centre Singapore (HQ)		Thumbnail	Print
7	03/12/19 11:14	Accident Photo		Load JPG	<input checked="" type="checkbox"/>
8	03/12/19 11:14	Accident Photo		Load JPG	<input checked="" type="checkbox"/>
9	03/12/19 11:15	Accident Photo		Load JPG	<input checked="" type="checkbox"/>
10	03/12/19 11:15	Accident Photo		Load JPG	<input checked="" type="checkbox"/>
11	03/12/19 11:15	Accident Photo		Load JPG	<input checked="" type="checkbox"/>
12	03/12/19 11:15	Accident Photo		Load JPG	<input checked="" type="checkbox"/>
13	03/12/19 11:15	Accident Photo		Load JPG	<input checked="" type="checkbox"/>
14	03/12/19 11:15	Accident Photo		Load JPG	<input checked="" type="checkbox"/>
Documentation				1 per page	<input checked="" type="checkbox"/>
No	Finalized On	Volkswagen Centre Singapore (HQ)		Thumbnail	Print
1	03/12/19 11:18	Sketch Plan		Load TIF	

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ) <div style="border: 1px solid black; height: 40px; margin-top: 5px;"></div>			
Show Remarks To: <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>			

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CS/CT119021488/EQF3E2

Date: 14/01/2020

REFERENCE

Handling Insurer: China Taiping Insurance (Singapore) Pte. Ltd. Policy No: DMPCSN30781319000
 Claimant Vehicle No: SML5316P Insured Vehicle No: SJN1177A
 Date of Loss: 03/12/2019 Nature of Claim: TP Claim No: SNM19D205759C02

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SML5316P
 Make & Model: SKODA RAPID, 1.4 SB AMBITION TSI (A) Engine No: CZCA14509
 Reg. Date: 24/05/2019 (Man. Year: 2018) Chassis No: TMBFT6NH1K4029070
 Colour: Blue Odometer: 15803 km
 Engine Capacity: 1395 cc
 Market Value/New Car Price: N/A
 Sum Insured (S\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
 Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 215/40 R17 Rear Tyre Size: 215/40 R17
 Front Left Side: Bridgestone 4 mm Rear Left Side: Bridgestone 4 mm
 Front Right Side: Bridgestone 4 mm Rear Right Side: Bridgestone 4 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	6,217.55	5,654.37	563.18	9.06
Miscellaneous Items	0.00	0.00	0.00	
Labour	9,760.00	6,480.00	3,280.00	33.61
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Gross Total (S\$)	15,977.55	12,134.37	3,843.18	24.05
+ GST 7.00/7.00% (S\$)	1,118.43	849.41	269.02	24.05
Nett Amount (S\$)	17,095.98	12,983.78	4,112.20	24.05

INSPECTION

Date of Assignment: 08/01/2020
 Date Inspected: 10/12/2019 Inspected At: Volkswagen Centre Singapore (HQ)
 247 Alexandra Road
 Singapore 159934
 Estimated Period of Repair: 7.0 days

Adjuster: CHEN TSUE YEE

Manager: SHIAU CHAN

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

(REPAIR COST NOT CONCLUDE)

(EXCLUDE CHECK ITEMS S\$120.68 NETT)

REPAIR DETAILS

Reference		
Part Source:	MRM-SG	Version: 1.0 (Last Synchronised: 13 Jan 2020)
Parts:	144	SKODA RAPID 1.4 SB AMBITION TSI (A) (Catalogue:Merimen Singapore 1.0)
Labour:	Repairer's	(Price-denominated Standard List)
Print Code:	(Unsubmitted, no print-code for SML5316P)	
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
Further Info:	Items/values not in reference catalogue are prefixed with an asterisk *.	

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*COVER FOR (FRONT BUMPER COVER)	Crushed	1,060.00 FS	*1,060.00 FS
2	1		*BUFFER (FRT BUMPER FOAM)	Not Necessary	17.60 FS	*- FS
3	1		*UNBEKANNT (FRT BUMPER REINFORCEMENT)	Not Necessary	344.97 FS	*- FS
4	1		*AIR DUCT (RHS)	Not Necessary	6.40 FS	*- FS
5	1		*UNBEKANNT (BUMPER BRACKET RHS)	Broken	44.12 FS	*44.12 FS
6	1		*UNBEKANNT (RHF FENDER)	Dented	437.26 FS	*437.26 FS
7	1		*SOUND ABS (FENDER BRACKET RH)	* Check	11.20 FS	*- FS
8	1		*UNBEKANNT (RHF WHEEL LINING)	Not Necessary	73.53 FS	*- FS
9	1		*UNBEKANNT (RHF FENDER BRACKET)	* Check	109.48 FS	*- FS
10	1		*HOOD	Dented	1,330.00 FS	*1,330.00 FS
11	1		*HALOGEN TW (RHF HEADLAMP)	Cut	2,355.00 FS	*2,355.00 FS
12	1		*HALOGEN FO (RHF FOGLAMP)	Cut	226.00 FS	*226.00 FS
13	1		*TRIM FOR F (RHF FOGLAMP GRILLE)	Cut	30.80 FS	*30.80 FS
14	1		*SENSOR BRA	Necessary	10.00 FS	*10.00 FS
15	1		*SENSOR BRA	Necessary	10.00 FS	*10.00 FS
16	1		*SENSOR BRA	Necessary	10.00 FS	*10.00 FS
17	1		*SENSOR BRA	Necessary	10.00 FS	*10.00 FS
18	1		*BONDING AGENT FOR PLASTIC	Necessary	56.90 FS	*56.90 FS
19	1		*2K-PLASTIC ADHESIVE	Necessary	74.29 FS	*74.29 FS
Total Parts (\$\$)					6,217.55	5,654.37

F=Franchise part. S=SpcNett.

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	DIAGNOSTIC AND PROGRAMMING	New	480.00	480.00
2	CHECK SHORT CIRCUIT / HARNESS REPAIR	New	280.00	280.00
3	LABOUR	New	4,200.00	2,520.00
4	SPRAY PAINTING	New	4,800.00	3,200.00
Gross Labour Cost (S\$)			9,760.00	6,480.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >