

ASS. REC. BY:

REF:

C9/HLG19021482/R14f3

Special Instruction:

EXCESS

\$1200/

CNAME: Rosal

ASSIGNMENT (Office)

From (Person): Jennifer Chan

of ALH

Date/Time: 05/12/19

Estimated Cost:

Bill to:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No:

SUM 9537L

Insured:

at Workshop in/s

Tong Luck Auto

Tel:

62500088

of

160 STM Drive #0201/06 STM Auto City

Policy No:

Claim No:

Sum Insured:

Excess:

Make of Veh:

(Client's Record)

D.O.A.

CA / REV

REP. / REV 24 HRS

Date/Time:

05/12/19 @ 12:14 PM

Person Contacted:

Wen Yee / Candy

H.O.D. Endorsement:

Vehicle IN/OUT

Date/Time

Action/Instruction

Tolymyl

SUM 9537L -X

6/12/19

Revert Via Merimen

6/12/19

Approval Mandate by Andy

6/12/19

Sent email to Tong Luck Authorise

13/1/20

Confirm P/P \$3706-00 (Red \$1724-89, 31%)

Merimen 0.1

Yvonne Wong (LKK Auto)

From: Operation / Candy Ong <operation@tlauto.com.sg>
Sent: Friday, January 10, 2020 4:22 PM
To: Rasul (LKKAuto)
Subject: RE: Before paint photos, supplier's invoice and finalised for SMM9537L

Follow Up Flag: Follow up
Flag Status: Completed

Noted with thanks

Best Regards,
Candy Ong
Tong Luck Auto Pte Ltd

-----Original Message-----

From: Rasul (LKKAuto) [mailto:Rasul@lkkauto.com]
Sent: Friday, January 10, 2020 3:55 PM
To: Operation / Candy Ong <operation@tlauto.com.sg>
Subject: RE: Before paint photos, supplier's invoice and finalised for SMM9537L

Hi Candy,

Finalised amount confirmed

Best Regards,
Rasul | Assessor
LKK Auto Consultants Pte Ltd
Phone: 6256-3561 | email: Rasul@lkkauto.com | fax: 6841-4315 Blk 51, Paya
Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933) Save the Earth. Print
only when necessary.

-----Original Message-----

From: Operation / Candy Ong [mailto:operation@tlauto.com.sg]
Sent: Wednesday, 18 December, 2019 3:45 PM
To: Rasul (LKKAuto)
Subject: Before paint photos, supplier's invoice and finalised for SMM9537L

Dear Rasul,

Please find attached before paint photos, supplier's invoice for your
attention and finalization

Kindly revert.

Best Regards,
Candy Ong
Tong Luck Auto Pte Ltd

Yvonne Wong (LKK Auto)

From: Yvonne Wong (LKK Auto)
Sent: Friday, December 06, 2019 4:30 PM
To: 'Operation / Yu Ching'
Cc: SUR
Subject: RE: SMM9537L - UL & IF

Dear Sir,

As instructed by our client, please proceed to repair the insured vehicle **SMM9537L (excess \$1,200/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their right not to pay if there is no valid approval obtained before repair.

Thank you.

Best Regards,

Yvonne Wong (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: yvonne.wong@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Operation / Yu Ching [<mailto:operation@ltauto.com.sg>]
Sent: Friday, December 06, 2019 12:19 PM
To: SUR <sur@lkkauto.com>
Subject: SMM9537L - UL & IF

Dear Yvonne,

Attached undertaking letter and interview form for your kind attention.

Thanks & regards,
Yu Ching



View Received Message

This mail is associated with :

*SMM9537L (80013889175G)

OD

Nov 27 2019 9:00AM

[DAIHLER FLEET MANAGEMENT SINGAPORE PTE LTD]

Tong Luck Auto Pte Ltd.

[Reply](#) [Reply All](#) [Mark as Unread](#) [Print Message](#) [Delete Message](#) [Forward](#)

From AIG Asia Pacific Insurance Pte. Ltd. (AIG_SG), sent on 06/12/2019 14:53 PM.
To LKK_HQ
Subject Alert - Adj Mandate Approved (S\$3835.80) - SMM9537L - Claim Handler: Gan, Hunchung

Approved:3835.80.

DOCUMENTS SUMMARY

There are no documents.

View Received Message

This mail is associated with :

***SMM9537L (8001388917SG)**

OD

Nov 27 2019 9:00AM

[DAIMLER FLEET MANAGEMENT SINGAPORE PTE LTD]

Tong Luck Auto Pte Ltd

[Reply](#) [Reply All](#) [Mark as Unread](#) [Print Message](#) [Delete Message](#) [Forward](#)

From AIG Asia Pacific Insurance Pte. Ltd. (AIG_SG), sent on 06/12/2019 12:48 PM.
To LKK_HQ
Subject SMM9537L / OD / 27/11/2019 / Coverage & Excess update

Dear LKK Auto Consultants Pte Ltd

Please note that policy is in force and excess amount is \$1200.00

Thank you
Gan, Hunchung

DOCUMENTS SUMMARY

There are no documents.

Your password will expire in 7 days. [Click here to change it.](#)

- Estimated cost of repair for repairing of vehicle no.: SMM9537L -- OD Claim

From: AIG SGP, Claims-Survey
To: Admin A, assignments
Cc: Fong, Andy-SY, Fan, Winnie-LW
Sent: 12/5/2019 11:50:36 AM
Attachments:  SMM9537L--Estimate.pdf

Hi LKK,

Kindly assist to survey.

Thanks & regards
Jennifer Chan

From: Operation / Candy Ong [mailto:operation@tlauto.com.sg]
Sent: Thursday, 5 December, 2019 11:29 AM
To: Fan, Winnie-LW
Cc: AIG SGP, Claims-Survey
Subject: [EXTERNAL] Estimated cost of repair for repairing of vehicle no.: SMM9537L -- OD Claim

This message is from an external sender; be cautious with links and attachments.

Dear Winnie,

Please find attached documents for your information and necessary action

The vehicle is now garage at our workshop

Kindly arrange your surveyor to inspect the vehicle at an earlier date

Thanks & regards,
Candy Ong



Tong Luck Auto Pte Ltd

160 Sin Ming Drive
#07-01/06 Sin Ming Autocity
Singapore 575722
Tel: 6250 0088 Fax: 6250 5545
Email: operation@tlauto.com.sg

Page 1
(TL)
12/12/19 @ 12:12 PM
Winnie

Note: This document has not been finalised.

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

To: AIG Asia Pacific Insurance Pte. Ltd.
AIG Building
78 Shenton Way #08-16
Singapore 079120

From: LKK Auto Consultants Pte Ltd
51 Ubi Ave 1 #01-25
Paya Ubi Industrial Park
Singapore 408933

Attn:

Date: 06 Dec 2019

Preliminary Advice

Vehicle No	: SMM9537L	Accident Date	: 27/11/2019
Make	: MERCEDES-BENZ E300	Policy No.	: 999995730
Assignment Date	: 05/12/2019	Excess	: S\$0.00
Date of Inspection	: 05/12/2019	Est. Duration of Repair	: 4.00
Inspection At	: TONG LUCK AUTO PTE LTD (HQ) 160 SIN MING DRIVE, #07-01 SIN MING AUTOCITY SINGAPORE 575722		

Point of Impact / General Description of Damages

The vehicle sustained impact / damages o/s front portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	5,075.60
Revised Amount	:S\$	3,706.00
Check Items (Estimated)	:S\$	129.80
Total	:S\$	3,835.80

Lump Sum Repair :S\$

Total Loss Consideration

New for Old Value	:S\$	
Pre-Accident Value	:S\$	282,000.00
COE / PARF Rebate	:S\$	98,448.00
Salvage Value	:S\$	
Margin for Repair	:S\$	183,552.00

Remarks

- (X) The vehicle is repairable at our adjusted amount. We have also confirmed excess and policy coverage. Kindly let us have your authorisation.
- () The vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck.
- () Other comments :

> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Company
Owner ID:	778Z
Vehicle Details	
Vehicle No.:	SMM9537L
Vehicle to be Exported:	Yes
Intended Deregistration Date:	06 Dec 2019
Vehicle Make:	MERCEDES BENZ
Vehicle Model:	E300 AVG (R18 LED)
Primary Colour:	Silver
Manufacturing Year:	2019
Engine No.:	26492080003556
Chassis No.:	WDD2130832A676357
Maximum Power Output:	190.0 kW (254 bhp)
Open Market Value:	\$63,257.00
Original Registration Date:	22 Jul 2019
First Registration Date:	22 Jul 2019
Transfer Count:	0
Actual ARF Paid:	\$85,863.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	21 Jul 2029
PARF Rebate Amount:	\$64,397.00
Intended COE Rebate Details	
COE Expiry Date:	21 Jul 2029
COE Category:	B - Car above 1600cc or 97kW (130bhp)
COE Period(Years):	10
QP Paid:	\$42,564.00
COE Rebate Amount:	\$34,051.00
Total Rebate Amount:	\$98,448.00

The information contained herein is correct as at 06 Dec 2019

OK



PRT12PTE123 POLYKINS 3000

CERTIFICATE OF INSURANCE

MOTOR VEHICLES (THIRD-PARTY RISKS AND COMPENSATION) ACT (CHAPTER 188)
MOTOR VEHICLES (THIRD-PARTY RISKS AND COMPENSATION) RULES, 1962
ROAD TRANSPORT ACT, 1987 (MALAYSIA)
MOTOR VEHICLES (THIRD-PARTY RISKS) RULES, 1955 (MALAYSIA)

K2-600

COMPREHENSIVE COMMERCIAL MOTOR

OWN DAMAGE EXCESS S\$1,200.00 (1)

WINDSCREEN EXCES S\$100.00

CERTIFICATE NO. 999994151/100877046-00106

(for policies with effect from 1st November 2002)

SUM INSURED S\$1.00

INSURING WITH COE/PARF YES

1) VEHICLE REGISTRATION NO.

SMM9537L

2) NAME OF INSURED

Daimler Fleet Management Singapore Pte Ltd

3) EFFECTIVE DATE OF THE COMMENCEMENT
OF INSURANCE FOR THE PURPOSES OF THE ACT

22 Jul 2019

4) DATE OF EXPIRY OF INSURANCE

31 Dec 2019

5) PERSON OR CLASSES OF PERSONS ENTITLED TO DRIVE *

- 1) Any drivers who is driving on the Insured's order or with their permission
2) Excess \$2,500 applies to drivers age 21 to 25 years old unless otherwise specified
3) Additional Excess \$2,500 applies to drivers age below 21 or above 65 years old and/or less than
years driving experience unless otherwise specified

Provided that the person driving is permitted in accordance with the licensing or other laws or regulations to drive the Motor Vehicle or
has been so permitted and is not disqualified by order of a Court of Law or by reason of any enactment or regulation in that behalf
from driving the Motor Vehicle.

6) LIMITATION AS TO USE *

1) Use for social, domestic, pleasure purposes and business purposes of the Insured and/or hirer whom
the vehicle is hired to.

The Policy does not cover:

- 1) Use for the carriage of passengers for hire or reward
2) Use for driving tuition, driving test, racing, pace-making, reliability trial or speed-testing, 3) Use whilst
drawing a trailer except the towing (other than for reward) of any one disabled mechanically propelled
vehicle.
4) Use for any purpose in connection with the Motor Trade.

In the event of accident claim, the repairs to the Vehicle must be carried out by either one of our AIG
Authorized Repairers or a particular Repairer approved by AIG.

LOSS OF USE NOT INCLUDED

* NAMED DRIVER N/A

HIRE PURCHASE COMPANY N/A

* Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Chapter 188) and
Section 85 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

1) We hereby Certify that the policy to which this Certificate relates is issued in accordance with the provisions of the Motor Vehicles (Third-
Party Risks and Compensation) Act (Chapter 188) and Part IV of the Road Transport Act, 1987 (Malaysia).

Issued in Singapore: 7 Aug 2019

AIG ASIA PACIFIC INSURANCE PTE. LTD.

300025.000

JARDINE LLOYD THOMPSON PTE LTD

136 MARKET STREET #01-01 CAPTASCREEN SINGAPORE 048946

Authorized Representative

ORIGINAL

SECOND

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	30/11/2019 15:27
Date Of Accident	27/11/2019 09:00
Exact Location Of Accident	TIONG BAHRU MARKET CARPARK
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SMM9537L
Insured/Policyholder	
Name Of Registered Owner	DAIMLER FLEET MANAGEMENT SINGAPORE PTE LTD
Co Reg No	199803778Z
Email Address	NORAZMAN.ABDUL_AZIZ@DAIMLER.COM
Mobile Phone No	
Alternative Phone No	OFFICE-88762075

Vehicle Particulars

Manufacturer	MERCEDES-BENZ
Model	E300 AVG (R18 LED)

Exact Purpose for which vehicle was being used at time of accident	PRIVATE
--	---------

Are you claiming under your own insurance policy for repair to your vehicle?	YES
--	-----

If No, Please state action to be taken

Vehicle Category	PRIVATE CAR
------------------	-------------

Insurance Company

Name of Insurance Company	AIG ASIA PACIFIC INSURANCE PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	YES
Policy Number	999995730
Cover Note Number	N.A.

Driver

Name of Driver	LO LEONG HAY
NRIC No	S1656058H
Date Of Birth	11/10/1964
Occupation	INDOOR
Date Of Driving Pass	04/04/1983
Driving Experience	36 YEARS AND 7 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-85116080
Fax Number	
Contact Number	
Email Address	NOEMAIL

Address NA
 Postcode
 Was driver an employee of the Insured's Company NO
 If No, Relationship of the Driver with the Insured OTHER - HIRER
 Vehicle Registration Number of Driver's Own Vehicle -
 -
 -
 Insurance Company of Driver's Own Vehicle -
 -
 -

General Information of the Accident

Type Of Accident COLLIDED INTO PROPERTY
 Weather Conditions CLEAR
 Road Surface DRY

Other Information

Was any foreign vehicle involved in this accident? NO
 Number of vehicles (including own vehicle) involved in the accident 1
 Was any body injured in the Accident? NO
 Was any injured conveyed to hospital by ambulance? NO
 Was any other material or property damaged? YES
 I have been approached by unknown person(s) soliciting/offering accident claims assistance. NO
 Number of Passengers (Including Driver) 1

Details of Police Action

Was the accident reported to the police? NO
 If Yes, Please state which Police Station
 Was notice of intended Prosecution given? NO
 If Yes, against whom?

Circumstances of Accident

I was turning right out of car park lot when my car front right side grazed across a lamp post causing damages to my car driver door and front right fender. No injuries were involved.

Attachment(s)

Are accident photos available for attachment? YES
 Was there any video captured by Car Camera? NO
 Was there any audio recorded? NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number
 Vehicle Make/Model/Colour
 Details Of Properties LAMPPOST
 Vehicle Category NA/UNKNOWN
 Name of Driver
 NRIC/Passport Number
 Contact Number
 Address
 Postcode
 Insurance Company Name
 Nature Of Damage
 No. Of Passenger (Including Driver)

SKETCH PLAN**IMPORTANT NOTICE**

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes;
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims;
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud; regulators, law enforcement and government agencies as reasonably required for the purposes stated; or
 - (ii) for complying with requirements under any regulations, laws or court orders.



**VERIFY BY AJAX MARS (ARC)
REPORTING OFFICER
MUHAMMAD FAIZAL BIN PABILA**

Policyholder's Signature
Date & Time

Driver's Signature
(If driver is not the policyholder)
Date & Time

Reporting Centre Personnel's Signature
Name:
NRIC/FIN No.

30/11/2019

TILOHO RAHBU
MARWEY CARPAK

A: SUM 45372

A: 5mm A537L

REFER TO ATTACHED STATEMENT.

DECLARATION

Policyholder's Signature
Date & Time:

are true in every respect.

Reporting Centre Personnel's Signature
Name:
NHIC/VIM No.:

ACCIDENT STATEMENT (2000 characters)

I was turning right out of carpark lot when my car front right side grazed across a lamp post causing damages to my car driver door and front right fender. No injuries were involved.

Taxi Voucher No.:

DECLARATION

I/We declare that the above particulars & information provided above are true in every aspect

VERIFIED BY AJAX MARS REPORTING OFFICER -
HASHIM BIN KAMARI

MARS Officer



Registered Owner or Driver's Signature

Job Complete Date/Time

30 November 2019 at 9:27 AM

Date/Time:

30 November 2019 at 9:27 AM

UNDERTAKING

I, LO LEONG HAY, (NRIC No. S165605RH), hereby confirm that the Singapore Accident Statement lodged by me on 30/11/19 at 15:27 hours pertaining to the accident involving motor car Reg. No. SMM19537L, in which I was the driver are true and accurate to the best of my knowledge, information and belief.

I acknowledge that my insurers are not liable under the contract of insurance if there is a breach of policy terms and conditions.

In the event that an unrelated/unreported third party property or injury claim arises or there is evidence emerges that there is a breach of policy terms and conditions, I irrevocably undertake to absolve my insurer from all liability under the contract of insurance and I undertake to re-pay any sums paid by my insurers pursuant to the contract of insurance upon receipt of written demand by my insurers.

Signature :

Name of Insured / Driver :

Nric No. :

Date :

LO LEONG HAY

S165605RH

30/11/19

Signature :

Name of Policyholder :

Nric No. :

Date :

[Signature]



DAIMLER FLEET MANAGEMENT SINGAPORE PTE. LTD.

1 Gateway Drive

#15-08 Westgate Tower

Singapore 608531

Phone: 6849 8118

DAIMLER FLEET MANAGEMENT SINGAPORE PTE. LTD.

1 Gateway Drive
#15-08 Westgate Tower
Singapore 608531
Phone: 6849 8118



AIG Asia Pacific Insurance Pte. Ltd
AIG Building
75 Shenton Way
#07-15

MOTOR ACCIDENT INTERVIEW FORM

NAME : LO LEONG HAY
VEHICLE NUMBER : SMM9537L
DATE/ TIME OF ACCIDENT : 27/11/19 09:00
PLACE OF ACCIDENT : TIONG BAHRU MARKET CARPARK
THIRD PARTY VEHICLE (IF ANY) : _____

.....
WHERE DID YOU START YOUR JOURNEY AND WHERE WAS THE INTENDED DESTINATION BEFORE THE ACCIDENT?

Leaving Tiong Bahru Market carpark and heading home

DID YOU DRINK ANY ALCOHOLIC DRINKS BEFORE YOU DRIVE ON THE DAY OF THE ACCIDENT? IF YES, DID THE TRAFFIC POLICE CONDUCT ANY BREATHE-ANALYSER TEST ON YOU? IF YES, WHAT WAS THE RESULTS?

NO

WHAT IS THE TYPE OF COLLISION AND THE EXTENSIVENESS OF THE DAMAGES TO ALL VEHICLES INVOLVED?

collided into property, damage to car driver door and front right fender. no injuries involved.

WERE YOU OR YOUR PASSENGER/S INJURED? IF INJURED, WHICH HOSPITAL? WERE YOU TAKEN TO THE TRAFFIC POLICE FOR INVESTIGATION?

NO.

NAME: Lo Leong Hay

I AFFIRMED THE ABOVE INFORMATION IS GIVEN TO MY BEST KNOWLEDGE



TONG LUCK AUTO PTE LTD

160 SIN MING DRIVE #07-01/06 SIN MING AUTOCITY, SINGAPORE 575722

Tel: 6250 0088 Fax: 6250 5545

Email: operation@tlauto.com.sg

GST No: 201700521W UEN No: 201700521W

PAGE: 1

M/S : AIG ASIA PACIFIC INSURANCE PTE. LTD.

78 SHENTON WAY #07-16

AIG BUILDING

SINGAPORE 079120

ATTN : MOTOR CLAIM DEPT

TEL : 6419 3000

FAX : 6415 3723

YOUR REF NO :

CLAIM TYPE : OWN DAMAGE

ACCIDENT DATE : 27/11/2019

ESTIMATE

NO : QUOT201911-000091(00)

DATE : 05/12/2019

POLICY NO : 999995730

VEH REG NO : SMM9537L

MAKE/MODEL : MERCEDES BENZ E300 AVG
(R18 LED)

CHASSIS NO : WDD2130832A676357

ENGINE NO : 26492080003556

REG. DATE : 2019

Estimate Repair Cost to Vehicle No : SMM9537L

Description	Quantity	Unit Price	Amount
		SG	SG
PARTS			
1 Front door - RH <i>bt</i>	1	1,150.00	1,150.00
2 Front door weatherstrip - RH <i>neu</i>	1	185.00	185.00
3 Front door hinges - RH <i>(Top) X / bottom - ?</i>	<i>2 1pc</i>	118.00	236.00
4 Front door vertical seal - RH <i>neu</i>	1	40.00	40.00
5 Front door trimboard rivets - RH <i>Free</i>	20	6.50	130.00
6 Front fender - RH <i>bt</i>	1	620.00	620.00
7 Front side skirt chrome - RH <i>CR</i>	1	135.00	135.00
			2,496.00
		Add 10%	249.60
			2,745.60
LABOUR			
8 To transfer RH front damaged door interior mechanism and glass to new door	1	150.00	150.00 80
9 To check and rectify wiring system	1	80.00	80.00 40
10 To remove and refit rear bumper sensor	1	100.00	100.00 X
11 To panel beat and repair RH front door pillar, RH front fender inner panel including replacement of parts and align where necessary, to refit and adjust the same	1	1,000.00	1,000.00 500
12 To spray paint on affected areas	1	1,000.00	1,000.00 600
			2,330.00
		TOTAL	SG \$ 5,075.60
		ADD GST @ 7%	355.29
		GRAND TOTAL	SG \$ 5,430.89

SINGAPORE DOLLAR FIVE THOUSAND FOUR HUNDRED THIRTY AND CENTS EIGHTY-NINE ONLY

LKK / Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No Right to claim is allowed
- Any necessary work must be resurveyed and is subject to final approval from Insurance Company

Accepted by Repairer

Signature:

Date:

20/12/19
Rasul
Hp 90010068
4 days
p/p
05/12/19
EXCESS: TBA
Reuser
Resurvey before paint
 FOR TONG LUCK AUTO PTE LTD
 AUTHORIZED SIGNATURE



TONG LUCK AUTO PTE LTD

160 SIN MING DRIVE #07-01/06 SIN MING AUTOCITY, SINGAPORE 575722

Tel: 6250 0088 Fax: 6250 5545

Email: operation@tlauto.com.sg

GST No: 201700521W UEN No: 201700521W

PAGE: 1

M/S : AIG ASIA PACIFIC INSURANCE PTE. LTD.
78 SHENTON WAY #07-16
AIG BUILDING
SINGAPORE 079120

ATTN : MOTOR CLAIM DEPT

TEL : 6419 3000

FAX : 6415 3723

YOUR REF NO :

CLAIM TYPE : OWN DAMAGE

ACCIDENT DATE : 27/11/2019

ESTIMATE

NO : QUOT201911-000091(00)
DATE : 05/12/2019
POLICY NO : 999995730
VEH REG NO : SMM9537L
MAKE/MODEL : MERCEDES BENZ E300 AVG
(R18 LED)
CHASSIS NO : WDD2130832A676357
ENGINE NO : 26492080003556
REG. DATE : 2019

Estimate Repair Cost to Vehicle No : SMM9537L

Description	Quantity	Unit Price	Amount
		SG	SG
PARTS			
1 Front door - RH <i>bt</i>	1	1,150.00	1,150.00 ✓
2 Front door weatherstrip - RH <i>ne</i>	1	185.00	185.00 ✓
3 Front door hinges - RH <i>(Top) X / bottom - ? you</i>	<i>X 2 pc</i>	118.00	236.00 ✓
4 Front door vertical seal - RH <i>ne</i>	1	40.00	40.00 ✓
5 Front door trimboard rivets - RH <i>Free</i>	20	6.50	130.00 ✓
6 Front fender - RH <i>bt</i>	1	620.00	620.00 ✓
7 Front side skirt chrome - RH <i>CR</i>	1	135.00	135.00 ✓
			2,496.00
		Add 10%	249.60
			2,745.60
LABOUR			
8 To transfer RH front damaged door interior mechanism and glass to new door	1	150.00	150.00 <i>80</i>
9 To check and rectify wiring system	1	80.00	80.00 <i>40</i>
10 To remove and refit rear bumper sensor	1	100.00	100.00 <i>X 20</i>
11 To panel beat and repair RH front door pillar, RH front fender inner panel including replacement of parts and align where necessary, to refit and adjust the same	1	1,000.00	1,000.00 <i>500</i>
12 To spray paint on affected areas	1	1,000.00	1,000.00 <i>600</i>
			2,330.00 <i>1220</i>
		TOTAL	SG\$ 5,075.60
		ADD GST @ 7%	355.29
		GRAND TOTAL	SG\$ 5,430.89

SINGAPORE DOLLAR FIVE THOUSAND FOUR HUNDRED THIRTY AND CENTS EIGHTY-NINE ONLY

3,706.00

X5 1,200.00

2,506.00

7% 175.42

2,681.42

Rasul

4 days

P/P

05/12/19

EXCESS: TBA

Reveal

Recovery before paint

FOR TONG LUCK AUTO PTE LTD

AUTHORISED SIGNATURE



明義汽車私人有限公司
MIN GHEE AUTO PTE LTD

B. Jalan Lestari Kallang, #01-01 Min Ghee Building Singapore 339564
Main Tel: 6298 3888 Fax: 6291 2172, 6294 1450 Accounts Tel: 6291 6118 Accounts Fax: 6297 0853
Email: info@minghee.com (Main), account@minghee.com (Accounts)
Website: http://www.minghee.com

TAX INVOICE

INVOICE NO. 8171111

DATE	05/12/2019	PAGE	1
TERM	30 Days Net	SALESMAN	Ong Hai Choon
CUSTOMER REF.	SMM9537L	OUR REF.	54415

GST REG. NO.: M2-0090482-6 CO REG. NO.: 198905613E

ACCOUNT NUMBER: TONGLUK1 TIME: 14:20
TONG LUCK AUTO PTE LTD
160, SIN MING DRIVE #07-01
SIN MING AUTOCITY
SINGAPORE 575722
Telephone No: 62500088

ROUTE
SM2

DELIVER TO:

TONG LUCK AUTO PTE LTD
160 SIN MING DRIVE #07-01
SIN MING AUTOCITY
SINGAPORE 575722

PART NO	PARTICULARS	LOC	QUANTITY	UNIT PRICE	AMOUNT
1 MBA213 720 02 05	DRIVER'S DOOR	6C-2A	1 PC	1,150.00	1,150.00
2 MBA204 727 11 87	W204 FR & RR DOOR RH & LH WEATHERSTRIP	1D-02E	1 PC	185.00	185.00
3 MBA213 880 00 18	FRONT FENDER	3A-1A	1 PC	620.00	620.00
4 MBA213 698 02 62 64 7F24	TRIM STRIP	1B-7K	1 PC	135.00	135.00
5 MBA213 720 60 02	SEAL DOOR	6C-2A	1 PC	40.00	40.00
6 MBA004 990 28 97	BLIND RIVETS	1D-3B	20 PCS	6.50	130.00

GOODS RECEIVED IN GOOD ORDER AND CONDITION.

*GOODS SOLD ARE NOT RETURNABLE.

*OVERDUE ACCOUNTS SHALL BEAR INTEREST AT UOB'S PREVALING LENDING RATE

*CASH INVOICE MUST BE PAID WITHIN 7 DAYS FROM DATE OF INVOICE.

Exclusive Distributor

HDK

Stockists

Payment via telegraphic transfer to
Name of Bank: United Overseas Bank
Account Name: Min Ghee Auto Pte Ltd
Branch Code: 046

Account No.: 503-309-511-3
*Please send a screenshot of your payment/transfer confirmation to
account@minghee.com

TOTAL	SIN	2,260.00
ADD GST	7%	158.20
AMOUNT DUE	SIN	2,418.20

SIGN & COMPANY'S STAMP

DATE

ALL CHECKS MUST BE MADE PAYABLE TO
MIN GHEE AUTO PTE. LTD.



For MIN GHEE AUTO PTE. LTD.

...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	01 Dec 2019		05 Dec 2019 13:20 Edit Adj Rpt	S\$3,706.00 Edit Estimates	S\$3,706.00 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by insurer]									
Insured:	DAIMLER FLEET MANAGEMENT SINGAPORE PTE LTD, Co. Reg. No.: 199803778Z, Tel: +6585116080								
Vehicle Reg. No.:	SMM9537L	Date of Loss:	27/11/2019 09:00 - :59 [4 Months and 5 Days From LTA Reg Date (Man Yr)]						
Claim Type:	OD / 8001388917SG	Policy/Cover Note No.:	999995730 (Comprehensive)						
		Excess:	S\$1,200.00						
Repairer:	Tong Luck Auto Pte Ltd (HQ) 160 Sin Ming Drive, #07-01 Sin Ming AutoCity, 575722 Sin Ming - Tel: 6250 0088								
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (SG) - Tel: 65-6419-3000 ... [Handled by Gan, Hunchung] Hunchung.Gan@aig.com								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by MOHD RASUL] ... [Final Rpt due 16/12/2019]								
Driver/Custodian:	LO LEONG HAY (55 / Male) , NRIC: S1656058H, Tel: +6585116080 Email: NOEMAIL								
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
- AIG_SG (06/12/2019): Alert - Adj Mandate Approved (S\$3835.80) - SMM9537L - Claim Handler: Gan, Hunchu... - AIG_SG (06/12/2019): SMM9537L / OD / 27/11/2019 / Coverage & Excess update									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SMM9537L (8001388917SG)

OD

Nov 27 2019 9:00AM

[DAIMLER FLEET MANAGEMENT SINGAPORE PTE LTD]

Tong Luck Auto Pte Ltd

Upload Documents			Upload Photos			Compose New Letter			Upload Videos			Upload Audio			View View in Browser		
Assessment Reports														1 per page		☒	
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)											Thumbnail		Print		
1	06/12/19 11:57	Adjuster Immediate Advice												Load HTM			
Photos/Images														3 per page		☒	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)											Thumbnail		Print		
1	06/12/19 10:57	Accident Photo												Load JPG	☒		
2	06/12/19 10:57	Accident Photo												Load JPG	☒		
3	06/12/19 10:57	Accident Photo												Load JPG	☒		
4	06/12/19 10:57	Accident Photo												Load JPG	☒		
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20	06/12/19 10:57	Accident Photo												Load JPG	☒		
21	06/12/19 10:57	Accident Photo												Load JPG	☒		
22	06/12/19 10:57	Accident Photo												Load JPG	☒		
Documentation														1 per page		☒	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)											Thumbnail		Print		
1	06/12/19 11:59	GIA												Load PDF			
2	06/12/19 12:00	Driver's Driving License												Load PDF			
3	06/12/19 12:01	Certificate of Insurance												Load PDF			
4	06/12/19 12:02	ESTIMATE												Load PDF			
5	06/12/19 12:30	UNDERTAKING												Load PDF			
6	06/12/19 12:31	INTERVIEW FORM												Load PDF			
7	17/01/20 15:15	Parts Invoice												Load PDF			

Linked Accident Report Documents

					View View in Browser	
Assessment Reports					1 per page	☒
No	Finalized On	Ajax Mars Pte Ltd (Bukit Merah)			Thumbnail	Print
1	04/12/19 13:43	Addendum Sheet			 Load TIFF	
2	06/12/19 19:43	Accident Statement			 Load HTM	
3	06/12/19 19:44	Accident Statement			 Load HTM	
4	06/12/19 19:46	Accident Statement			 Load HTM	
5	06/12/19 19:46	Accident Statement			 Load HTM	
6	06/12/19 19:46	Accident Statement			 Load HTM	

Assessment Reports				1 per page	☒
No	Finalized On	Ajax Mars Pte Ltd (Bukit Merah)		Thumbnail	Print
			1		
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8	06/12/19 19:50	Accident Statement	1	Load HTM	
9	06/12/19 19:50	Accident Statement	1	Load HTM	
Photos/Images				3 per page	☒
No	Finalized On	Ajax Mars Pte Ltd (Bukit Merah)		Thumbnail	Print
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2	30/11/19 16:09	Accident Photo	1	Load JPG	☒
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4	30/11/19 16:09	Accident Photo	1	Load JPG	☒
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6	30/11/19 16:09	Accident Photo	1	Load JPG	☒
7	30/11/19 16:09	Accident Photo	1	Load JPG	☒
8	30/11/19 16:09	Accident Photo	1	Load JPG	☒
9	30/11/19 16:09	Driving License	1	Load JPG	☒
10	30/11/19 16:09	Driving License	1	Load JPG	☒
Documentation				1 per page	☒
No	Finalized On	Ajax Mars Pte Ltd (Bukit Merah)		Thumbnail	Print
1	30/11/19 15:51	Sketch Plan	1	Load TIF	
2	30/11/19 15:51	Sketch Plan #2	1	Load JPG	☒
3	30/11/19 15:51	Sketch Plan #3	1	Load TIF	

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)			
Show Remarks To: ☐ Handling Insurer Note: Remarks are private unless you show it to other parties.			

LKK Auto Consultants Pte Ltd

(Co. Reg. No: 199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

AIG Asia Pacific Insurance Pte. Ltd.
AIG Building, 78 Shenton Way #08-16
Singapore 079120

Our File No: CS/AIG19021482/R1YF3E2

Date: 17/01/2020

REFERENCE

Insured/Claimant: DAIMLER FLEET MANAGEMENT SINGAPORE PTE LTD

Policy No: 999995730

Date of Loss: 27/11/2019

Nature of Claim: OD Claim No: 8001388917SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SMM9537L
Make & Model: MERCEDES-BENZ E300, 3.0 (A)
Reg. Date: 22/07/2019 (Man. Year: 2019)
Colour: Grey
Engine Capacity: 1991 cc
Market Value/New Car Price: S\$282,000.00
Sum Insured (S\$): Market Value/New Car Price

Engine No: 26492080003556
Chassis No: WDD2130832A676357
Odometer: 5158 km

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 245/45 R18 Rear Tyre Size: 245/45 R18
Front Left Side: Pirelli 6 mm Rear Left Side: Pirelli 6 mm
Front Right Side: Pirelli 6 mm Rear Right Side: Pirelli 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	2,745.60	2,486.00	259.60	9.46
Miscellaneous Items	0.00	0.00	0.00	
Labour	2,330.00	1,220.00	1,110.00	47.64
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	5,075.60	3,706.00	1,369.60	26.98
- Excess (S\$)	1,200.00	1,200.00	0.00	0.00
(S\$)	3,875.60	2,506.00	1,369.60	35.34
+ GST 7.00/7.00% (S\$)	271.29	175.42	95.87	35.34
Nett Amount (S\$)	4,146.89	2,681.42	1,465.47	35.34

INSPECTION

Date of Assignment: 05/12/2019

Date Inspected: 05/12/2019 Inspected At:

Tong Luck Auto Pte Ltd (HQ)
160 Sin Ming Drive, #07-01 Sin Ming
AutoCity
Singapore 575722

Estimated Period of Repair: 4.0 days

Adjuster: MOHD RASUL

Manager: YVONNE WONG YIN CHENG

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FRONT DOOR - RH	Bent	1,150.00 F	*1,150.00 F
2	1		*FRONT DOOR WEATHERSTRIP - RH	Necessary	185.00 F	*185.00 F
3	2		*FRONT DOOR HINGES - RH	Serviceable	236.00 F	*- F
4	1		*FRONT DOOR VERTICAL SEAL - RH	Necessary	40.00 F	*40.00 F
5	20		*FRONT DOOR TRIMBOARD RIVETS - RH	Necessary	130.00 F	*130.00 F
6	1		*FRONT FENDER - RH	Bent	620.00 F	*620.00 F
7	1		*FRONT SIDE SKIRT CHROME - RH	Cracked	135.00 F	*135.00 F
					Sub Total (S\$)	2,496.00 2,260.00
					+ Margin on L,N Items 10.00/10.00% (S\$)	249.60 226.00
					Total Parts (S\$)	2,745.60 2,486.00

F=Franchise part.

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	TO TRANSFER RH FRONT DAMAGED DOOR INTERIOR MECHANISM AND GLASS TO NEW DOOR	New	150.00	80.00
2	TO CHECK AND RECTIFY WIRING SYSTEM	New	80.00	40.00
3	TO REMOVE AND REFIT REAR BUMPER SENSOR	New	100.00	0.00
4	TO PANEL BEAT AND REPAIR RH FRONT DOOR PILLAR, RH FRONT FENDER INNER PANEL INCLUDING REPLACEMENT OF PARTS AND ALIGN WHERE NECESSARY, TO REFIT AND ADJUST THE SAME	New	1,000.00	500.00
5	TO SPRAY PAINT ON AFFECTED AREAS	New	1,000.00	600.00
Gross Labour Cost (S\$)			2,330.00	1,220.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >