

NATIONAL Assessment Centre Services

(wef 1 Jan 05) **MYA 9160580**

Date In: 5/1/19-11:01	Job description	Date & Time Completed	Done by
Ref No: 161/INC1901476/24	SAS e-filing		
Veh No: QV26274	E-mail (within 3hrs, AIC 2hrs)		
D.O.A: 5/1/19-08:30	i-Motor Claim Form	17/1074424-001	5/1/19 11:00
☒ OD / TP / Reporting Only	i-Motor W/O (Within: OD 2hrs, TP 4hrs)		
	i-Photo Uploaded		
TP Insurer:	Assessment/Survey Report		
	Ass't Report by Fax / Hand to Owner/Wksp		

Preferred Wksp / INC Assign Wksp / QW: (

Tel:

Fax:

TP Particulars:

Veh No: **SMH93895**

INC () / Non-INC ()

Owner / Driver: (

Tel:

Policy No: (

Period: (

Cover Type: (

Confirmed by: (

Date:

Time:

Insured/Driver Liability: () % [Note-Est. Status (WO): N: 0-20%; P: 21-79%; F: 80-100%]

Year of Registration: () Warranty: YES () / NO ()

Excess: (\$) Loading: \$1,000 () / \$2,000 ()

General Remarks:-

() Walk-In Customer: Customer's information strictly Confidential & Strictly NO refer of repairer.

() Total Loss Case: to e-mail Insurer URGENTLY.

Drive-In () / Towed-In (); Invoice: YES () / NO (); Towing Co: ()

Remarks:- (INC hotline: 6788 6616)

Date & Time Completed

Done by

1) Apply for Transport Allowance () / Courtesy Car ()

2) QC Check / Post Repair Inspection ()

3) Upload Resurvey Photo [Repair Cost > \$3000] ()

Injury: _____

Date/Time

Actions

NA1909131

Invoice Preparation Checklist

Amt (\$) 1st Bill

Amt (\$) Add Bill

Claimant's Particulars:-

Driver/Owner:

Contact No:

Damaged Portion:

QC Checked by (Engr-In-Charge):

Auditors' Comments:-

Cat. 1:

Cat. 2 / 3:

1) AR: Accident Reporting (\$30);		
2) DA: Damage Assessment (\$100); INC (\$80)		
3) TF: Towing Fee \$40/\$45		
4) FT: Follow-Through Survey \$120		
5) FT: Follow-Through Survey (Resurvey) \$30		
For claiming against INC Only (wef 10 Jan 2005)		
6) TR: Re-inspection \$75		
7) N1: Idac DA + SMRT Survey \$160		
8) NTUC Additional Services:-		
OD*		
*N5: Courtesy Car / Tpt Allowance \$5		
*N6: Repair Co-ordination \$10		
*N7: Post Repair Inspection \$25		
*N8: DV / Collect Excess Coordination \$5		
TP (N11): TP (Non INC) against INC \$20		
9) N12: Idac Mobile 30		

Invoice dated

Fee Charged

Invoice dated

Fee Charged

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	05/12/2019 11:01
Date Of Accident	05/12/2019 08:30
Exact Location Of Accident	CTE (AYE) AFTER BUKIT TIMAH RD EXIT
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SJV2627U
Insured/Policyholder	
Name Of Registered Owner	PROSERV (ASIA) PTE LTD
Co Reg No	200603393Z
Email Address	NOEMAIL
Mobile Phone No	
Alternative Phone No	OFFICE-62975563
Vehicle Particulars	
Manufacturer	VOLKSWAGEN
Model	TIGUAN 2.0T AUTO 5N12T3 4WD
Exact Purpose for which vehicle was being used at time of accident	WORKING
Are you claiming under your own insurance policy for repair to your vehicle?	YES
If No, Please state action to be taken	
Vehicle Category	COMMERCIAL VEHICLE

Insurance Company

Name of Insurance Company	NTUC INCOME INSURANCE CO-OPERATIVE LTD
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	5110890102
Cover Note Number	

Driver

Name of Driver	ARVEEN RAM SRI RAM
NRIC No	S8485108F
Date Of Birth	08/11/1984
Occupation	INDOOR
Date Of Driving Pass	14/01/2012
Driving Experience	7 YEARS AND 10 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-91056816
Fax Number	
Contact Number	OFFICE-91056816
Email Address	NOEMAIL

Address	BLK 408 FAJAR ROAD #02-347
Postcode	670408
Was driver an employee of the Insured's Company	YES
If No, Relationship of the Driver with the Insured	
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

General Information of the Accident

Type Of Accident	COLLISION - HEAD TO REAR
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles (including own vehicle) involved in the accident	2
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	2
Passenger 1	NAME: : - GENDER: : FEMALE

Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

ON STATED DATE AND TIME, I WAS TRAVELLING ALONG THE STATED VENUE. I DID NOT NOTICED THAT FRONT VEHICLE SLOW DOWN. I SWERVE MY VEHICLE TO THE LEFT TO AVOID COLLISION HOWEVER MY VEHICLE FRONT RIGHT PORTION HIT ONTO VEHICLE B REAR LEFT PORTION.

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	YES
Remarks/ Reasons:	VIDEO FOOTAGE WITH DRIVER
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SMN9389S
Vehicle Make/Model/Colour	
Details Of Properties	
Vehicle Category	PRIVATE HIRE
Name of Driver	EDWARD MELVYN CHUA HAN YANG (EDWARD MELVYN CAI HANYANG)
NRIC/Passport Number	S7918107B
Contact Number	
Address	

Postcode

Insurance Company Name

Nature Of Damage

No. Of Passenger (Including Driver)

2

Passenger 1

NAME: :

GENDER: :

SKETCH PLAN

IMPORTANT NOTICE

1. Please report **correctly** the details of the accident to speed up the claims process.
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3. Information provided must be as **truthful and accurate as possible**. Any wilful misrepresentation or withholding of material facts may allow insurance companies to **repudiate policy liability**.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims.(collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents(including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.

PROSERV (ASIA) PTE LTD

CO REGN / GST NO: 200603393Z
33 UBI AVE 3

#01-66 THE VERTEX
SINGAPORE 408868

TEL: +65 62975563/5562 FAX: +65 63388521

Policyholder's Signature

Date & Time:

Driver's Signature

(If driver is not the policyholder)

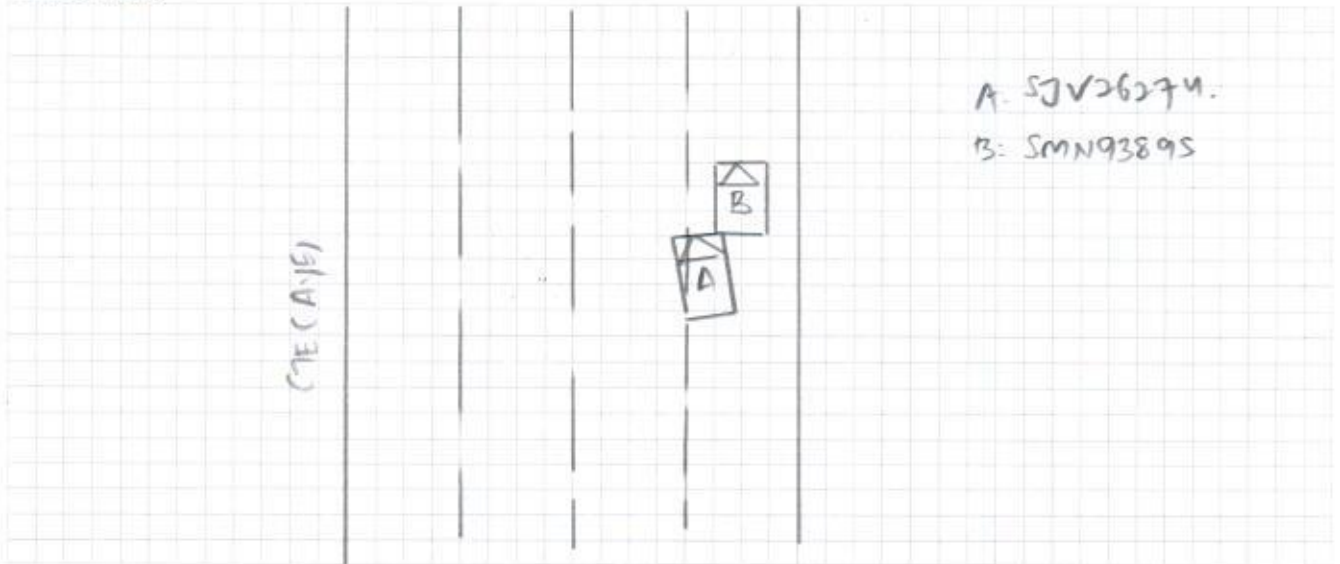
Date & Time:

Reporting Centre Personnel's Signature

Name:

NRIC/FIN No.:

SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

Refer to Statement.

DECLARATION

I/We hereby declare that the above information is true in every respect.

CO REGN / GST NO: 200603393Z
33 UBI AVE 3

#01-66 THE VERTEX
SINGAPORE 408868

TEL: +65 62975563/5562 FAX: +65 63388521

Policyholder's Signature

Date & Time:

Driver's Signature

(If driver is not the policyholder)

Date & Time:

Reporting Centre Personnel's Signature

Name:

NRIC/FIN No.:

eBaoTech

GeneralClaim

Hello, NAC_PAYA_UBI_800601

[Change Language](#)[Change Password](#)[Log Out](#)[My Desktop](#)[Notice of Loss](#)

Policy Query

Policy No.		Date of Accident	05/12/2019 08:30							
Vehicle No. (For Motor)	SJV2627U	Certificate Number								
Search										
Select	Policy No.	Certificate Number	Policyholder Name	Policyholder NRIC	Product	Cover Type	Vehicle No.	Insured Object	Commence Date	Expiry Date
☐	5110890102		PROSERV (ASIA) PTE. LTD.	200603393Z	GPC	drive CLASSIC	SJV2627U	SJV2627U	04/07/2019	03/07/2020
Continue										

 Policy Information

Policy No.	5110890102	Policyholder Name	PROSERV (ASIA) PTE. LTD.	Policyholder NRIC	200603393Z
Certificate No.					
Address	33 UBI AVENUE 3 #01-66 VERTEX SINGAPORE 408868				
Product Name	PRIVATE CAR INSURANCE	Plan		Group Policy Flag	N
Policy issue Date	03/07/2019	Effective Date	04/07/2019 00:00	Expiry Date	03/07/2020 23:59
Excess Type	Per Accident	All Claims Excess			
Third Party Excess	0	Own damage Excess	0	Windscreen Excess	100
Additional Excess	0	OS Premium	0		
Outside Singapore OD Excess	0	Outside Singapore TP Excess	0		Young/Inexperience Driver Excess
Agent	JIN-SHI (HOLDINGS) PTE LTD	Agent Tel.	64678380	GST Flag	Y
Co-insurance Flag	No				
Open Policy Info					
Certificate Info					

 Policyholder Mailing Address

Address 1	33 UBI AVENUE 3	Address 2	#01-66 VERTEX	Address 3	SINGAPORE 408868
Address 4		Address Type	Singapore address	Post Code	408868
Unit No.		Related Policy Number	5110890102		

 Insured Object: SJV2627U

 Endorsements

Sequence	Date of Endorsement	Endorsement Type	Endorsement Status	Endorsement Content
1	04/07/2019 00:00	Basic Information Endorsement	Endorsement Take Effective	Int adj to waive free NCD \$80.73 Thank you for giving us the opportunity to serve you. We confirm that from 24 Sep 2019, the following policy details are amended as follows: HIRE PURCHASE COMPANY: N/A CHASSIS NUMBER: WVGZZZ5N2AW112443 ENGINE NUMBER: CAW099774 VEHICLE REGISTRATION NUMBER: SJV2627U ORIGINAL REGISTRATION DATE: 29 Jul 2010
2	24/09/2019 00:00	Basic Information Endorsement	Endorsement Take Effective	

Continue

Cancel

Claim Handling

Accident MT/1074424

Policy No.	5110890102	Vehicle No.	SJV2627U	GST Registration No.	NA
Certificate No.					
Policyholder Name	PROSERV (ASIA) PTE. LTD.	Cover Type	Drive CLASSIC	Policyholder NRIC	200603393Z
Product Code	PRIVATE CAR INSURANCE	Contact No.(Office)	62975563	Loading	0
Contact No.(Mobile)	0	Special Remark		Contact No.(Home)	0
Email Address		TCA	☒ No ☐ Yes	eCode	
KPK	☒ No ☐ Yes	NCD Entitlement(%)	50	eCode Reason	
NCD Protection	Yes			Private Hire	No

Accident Details

Report Date	05/12/2019 11:20	Accident Report Within 24 hrs	Yes	Accident Type	Collision - Head to Rear
Date of Accident	05/12/2019	Time of Accident hh:mm	08:30	Country of Accident	Singapore
Reporting Centre		Orange Force		ICM No.	
Accident Location	CTE (AYE) AFTER BUKIT TIMAH RD EXIT				

Total Excess Applicable

Excess Type	Per Accident	Windscreen Excess	100.00		
OD Standard Excess	0.00	TP Standard Excess	0.00	Driver is Covered?	Covered
YIED OD Excess	0.00	YIED TP Excess	0.00		
Additional Excess	0	Total TP Excess Applicable	0.00		
Total OD Excess Applicable	0.00				

Benefits

Coverage	Sum Insured		
Transport Allowance	9999999.99		
Excess Waiver	9999999.99		

GST Registered Information

GST Registered	Yes	GST Registration Date	08/08/2011
GST Registration No.	200603393Z	GST Status Verified	Yes
Modification History	05/12/2019 11:22:03 System changed GST Registration No. from NA to 200603393Z 05/12/2019 11:22:03 System changed GST Registration Date from 01/01/2015 to 08/08/2011 05/12/2019 11:22:03 System changed GST Status Verified from No to Yes		

Policyholder Mailing Address

Address 1	33 UBI AVENUE 3	Address 2	#01-66 VERTEX	Address 3	SINGAPORE 408868
Address 4		Address Type	Singapore address	Post Code	408868
Unit No.		Related Policy Number	5110890102		

OI Driver Info

Driver Name	ARVEEN RAM SRI RAM	Driver Type	Main Driver		
Unnamed driver Name		Driver NRIC	S8485108F	Driver DOB	08/11/1964
Register Date of Driver License	14/01/2012	Driver Age	35	Driving Experience	7
Contact No.(Mobile)	91056616	Contact No.(Office)	0	Contact No.(Home)	0
Address 1	BLK 408	Address 2	PAJAR ROAD	Address 3	SINGAPORE 670408
Address 4		Address Type	Singapore address	Post Code	670408
Unit No.	02-347				
Does he own a Singapore Registered car?	☐ Yes ☒ No	Driver Vehicle No.		Driver Insurer Company	

Declaration			
Breathalyzer or Blood Test Reading?	0 mg	Any Injury?	☐ Yes ☒ No

Modification History

Claim 001

New

Claim Type *	OD-MD	Insured Name	PROSERV (ASIA) PTE. LTD.	Insured NRIC	200603393Z
Contact No.(Mobile)		Contact No.(Home)		Contact No.(Office)	
Email Address		OI Vehicle Number	SJV2627U	TP Vehicle Number	SMN93895
Claimant Type Claimant Type *	Please Select	Type of Benefit *	Please Select		
Claimant Name *		Claimant NRIC *			
Claimant Address					
Claim Description	SJV2627U / SMN93895 ON 5 Dec 2019				
Preferred Workshop Contact No.		Insured Liability *	Fully at Fault	Name of Preferred Workshop	
Require Finalisation	Yes	Preferred Repair Option	Income to assign workshop	GIA report	Received
Date Registered	05/12/2019 11:22	Claim Close Date		Date Received	05/12/2019 00:00
Report Taken By	Jackson			DD Excess Collected by Workshop	
☒ Print AK letter					

Save Submit

Attachment

Accident No.	MT/1074424	Claim No.	001
Last Doc. Received	☒ Yes ☐ No	Upload Date	05/12/2019 11:24
Path *		Category *	
	Browse... Clear	Please Select	Normal
	Browse... Clear	Please Select	Normal
	Browse... Clear	Please Select	Normal

Browse...	Clear	Please Select	...	Normal	
Browse...	Clear	Please Select	...	Normal	
Browse...	Clear	Please Select	...	Normal	

Attachment List

Attachment	Uploaded By/Date	Category	Urgency	Description	Mag Sent? (CO)
	NAC_PAYA_UBI_800601(NATIONAL ASSESSMENT CENTRE SERVICE) on 05 Dec 2019 11:24	NRIC/ Driving License	Y	Normal	NRIC/ Driving License 2019-12-5
	NAC_PAYA_UBI_800601(NATIONAL ASSESSMENT CENTRE SERVICE) on 05 Dec 2019 11:23	SAS		Normal	SAS 2019-12-5
	NAC_PAYA_UBI_800601(NATIONAL ASSESSMENT CENTRE SERVICE) on 05 Dec 2019 11:23	Photos		Normal	Photos 2019-12-5
	NAC_PAYA_UBI_800601(NATIONAL ASSESSMENT CENTRE SERVICE) on 05 Dec 2019 11:23	Photos		Normal	Photos 2019-12-5
	NAC_PAYA_UBI_800601(NATIONAL ASSESSMENT CENTRE SERVICE) on 05 Dec 2019 11:23	Photos		Normal	Photos 2019-12-5
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	NAC_PAYA_UBI_800601(NATIONAL ASSESSMENT CENTRE SERVICE) on 05 Dec 2019 11:23	Photos		Normal	Photos 2019-12-5
	NAC_PAYA_UBI_800601(NATIONAL ASSESSMENT CENTRE SERVICE) on 05 Dec 2019 11:22	Photos		Normal	Photos 2019-12-5
	NAC_PAYA_UBI_800601(NATIONAL ASSESSMENT CENTRE SERVICE) on 05 Dec 2019 11:22	Photos		Normal	Photos 2019-12-5
	NAC_PAYA_UBI_800601(NATIONAL ASSESSMENT CENTRE SERVICE) on 05 Dec 2019 11:22	Photos		Normal	Photos 2019-12-5
	NAC_PAYA_UBI_800601(NATIONAL ASSESSMENT CENTRE SERVICE) on 05 Dec 2019 11:22	Photos		Normal	Photos 2019-12-5
	NAC_PAYA_UBI_800601(NATIONAL ASSESSMENT CENTRE SERVICE) on 05 Dec 2019 11:22	Photos		Normal	Photos 2019-12-5

Video List

Uploaded By/Date	Folder Date	File Name	Source	Action
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ASSIGNMENT (IDAC)

By Assessor- 1) Vehicle Information:

- 1) Vehicle hit Vehicle: () 2) Vehicle hit ? ()
 - a) Motorcycle ()
 - b) Motorcycle ()
 - c) Motorcycle ()
- 3) Vehicle hit Road Side Objects:
 - a) Govt Property ()
 - b) Road Work Object ()
 - c) Private Property ()
- 4) Vehicle drop into drain ()
- 5) Damage due to Act of God:
 - a) Fallen Object ()
 - b) Flood ()
 - c) Other ()
- 6) Parked & Found Damaged:
 - a) Vandalism ()
 - b) Hit by Moving Object ()
- 7) Theft Case:
 - a) Stolen ()
 - b) Damage found when recovered ()
- 8) Fire:
 - a) While driving ()
 - b) Parked ()
- 9) Accident date more than 24hrs: ()

Remarks for internal information

Remarks to appear in Works Order & Assessment report

- 1) Potential Total Loss: ()
- 2) SRS Light on: ()
- 3) ABS Light on: ()

By Assessor- 1) Vehicle Information:

Veh No: **SOV 2627U** Date: **29 Jul 2010**
 Type: **Motorcycle / Bus / Van / Lorry / Taxi / Prime Mover / Truck / Trailer or**
 Make & Model: **Volkswagen Tiguan 2.0 T**
 Colour: **Black** Registration Type: **Manual**
 Engine No: **78954** Speed Reading: **112443**
 CHD: **NVGZZZ5NZAW**
 Gen Cond: **Good** / Fair / Poor / Burnt or
 Steering: **Good** / Jammed / Leaked / Burnt or
 Brake: **Good** / Jammed / Leaked / Burnt or
 Mod: **MT / SR / STD / MR / or**
 Tyre Size: **F: 235/50 R18**
R: 235/50 R18
 BS: **DUN / EXHOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI / TOYO / YOKO or**
 Front: **5** mm Rear: **6** mm
 R/Bal: **5** mm L/Bal: **6** mm
 Parallel Import: Yes / **No** Towed-In: **Yes** / No
 Repair Type: **LS** / LBJ Towing Required: **Yes** / No
 No of Repair Days: **7** Vehicle in Use: **Yes** / No
 D.O.L: **5/12/2019** Time: **2.25 pm**

By Assessor- 2) Comments

- 1) Damages not due to recent accident.
- 2) Damages do not seem hit onto:
 - a) Vehicle () b) Motorcycle () c) Bicycle () d) Pedestrian ()
 - e) Animal () f) Govt Object () g) Road Work Object ()
 - h) Private Property () i) Drain () j) Road Kerb/Creech/Verge ()
- 3) Vehicle does not seem damaged as a result of:
 - a) Fallen Object () b) Flood () c) Vandalism () d) Fire ()
 - e) Moving Object () f) Stolen () g) Stolen & Recovered ()

Time Started:

Time Completed:

1) CSO

2) CSO

3) Entire Operation Completed Time:

Vehicle No: STV 2627 U

NAC	INC	Item	CON	AC	QTY
1071	992205	Fuse Box			
1072	994011	Relay Box			
1073	995053	Wiper Washer Tank			
1074	995052	Wiper Washer Tank Motor			
1075	990159	Alternator Assy			
1076	990160	Alternator Belt			
1077	992688	Power Steering Pump			
1078	992669	Power Steering Belt			
1079	994431	Power Steering Cooler Pipe			
1080	992692	Power Steering Hose			
1081	990010	ABS Pump Control Unit			
1082	990427	Brake Master Pump Assy			
1083	990403	Brake Booster Pump Assy			
1084	991005	Engine Top Cover			
1085	991011	Engine Under Cover			
1086	990946	Engine Mounting			
1087	990949	Engine Mounting Frt			
1088	990950	Engine Mounting LH			
1089	990952	Engine Mounting RH			
1090	990951	Engine Mounting Rear			
1091	992234	Gear Box Mounting			
1092	991520	Frt LH Chassis Member			
1093	991520	Frt RH Chassis Member			
1094	990728	Frt Vertical Cross Member			
1095	991863	Frt Lower Cross Member			
1096	995070	Frt LH Fender			
1097	995072	Frt LH Fender Inner Panel			
1098	995147	Frt LH Fender Lamp			
1099	995148	Frt LH Fender Protector			
1100	991740	Frt LH Fender Inner Shield			
1101	995179	Frt LH Mudflap			
1102	995170	Frt LH Wheel Rim			
1103	994025	Frt LH Rim Cover			
1104	995065	Frt LH Tyre			
1105	995071	Frt RH Fender			
1106	991739	Frt RH Fender Inner Panel			
1107	991744	Frt RH Fender Lamp			
1108	991752	Frt RH Fender Protector			
1109	991740	Frt RH Fender Inner Shield			
1110	991884	Frt RH Mudflap			
1111	992087	Frt RH Wheel Rim			
1112	994025	Frt RH Rim Cover			
1113	995065	Frt RH Tyre			
1114	992093	Frt Windscreen Glass			
1115	992117	Frt Windscreen Rubber			
1116	992108	Frt Windscreen Moulding			
1117	992098	Frt Windscreen Sealant			
1118	991019	ERP Bracket			
1119	991020	ERP Unit			
1120	992140	Frt Wiper Arm			
1121	992142	Frt Wiper Blade			
1122	995045	Wiper Panel Garnish			
1123	991126	Firewall Panel			
1124	990753	Dashboard Assy			
1125	992282	Glove Box Cover			
1126	992281	Glove Box Compartment			
1127	994483	Steering Wheel Airbag			
1128	994485	Steering Wheel Airbag Sensor			
1129	990749	Dashboard Airbag			
1130	990750	Dashboard Airbag Sensor			
1131	990029	Airbag Control Unit			
1132	990864	Frt Driver Seat			
1133	991922	Frt RH Seat Belt Assy			
1134	991899	Frt Passenger Seat			
1135	995182	Frt LH Seat Belt Assy			
1136	990247	Sticker			
		RH Door			
		Frt Windscreen RH Frame			
		Frt RH Door Outer Chrome Mldg			

> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Company
Owner ID:	393Z
Vehicle Details	
Vehicle No.:	SJV2627U
Vehicle to be Exported:	No
Intended Deregistration Date:	06 Dec 2019
Vehicle Make:	VOLKSWAGEN
Vehicle Model:	TIGUAN 2.0T AUTO 5N12T3 4WD
Primary Colour:	Black
Manufacturing Year:	2010
Engine No.:	CAW099774
Chassis No.:	WVGZZZ5NZAW112443
Maximum Power Output:	125.0 kW (167 bhp)
Open Market Value:	\$25,913.00
Original Registration Date:	29 Jul 2010
First Registration Date:	29 Jul 2010
Transfer Count:	2
Actual ARF Paid:	\$25,913.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	28 Jul 2020
PARF Rebate Amount:	\$12,956.00
Intended COE Rebate Details	
COE Expiry Date:	28 Jul 2020
COE Category:	B - Car (1601cc & above)
COE Period(Years):	10
QP Paid:	\$39,911.00
COE Rebate Amount:	\$2,564.00
Total Rebate Amount:	\$15,520.00

The information contained herein is correct as at 05 Dec 2019

OK

m.v. \$25,900
Bal: 7.8 mths.

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Policy Query

Policy No.:		Date of Accident:	05/12/2019 11:05
Vehicle No. (For Motor):	SJV2627U	Certificate Number:	
Search			

Select	Policy No.	Certificate Number	Policyholder Name	Policyholder NRIC	Product	Cover Type	Vehicle No.	Insured Object	Commence Date	Expiry Date
☐	5110890102		PROSERV (ASIA) PTE. LTD.	200603393Z	GPC	drivo CLASSIC	SJV2627U	SJV2627U	04/07/2019	03/07/2020



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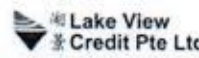
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4 vehicles

Volkswagen Tiguan

Advanced Search

	Make	Model	Price	Depreciation	Reg Date	Eng Cap	Mileage	Veh Type	Status
Search Selection	Volkswagen Tiguan		Any	Any	2010	Any	Any	Any	All
	Volkswagen Tiguan	Volkswagen Tiguan 2.0A TSI	\$28,800	\$15,940 /yr	09-Dec-2010	1,984 cc	137,815 km	SUV	Available
Handsome And Powerful SUV With Accident-Free Which Not To Be Missed. Well Maintained By Previous Owner! One Of The Good Performance SUV In Town! Huge Boot Space For Everything And Anything! For Those Who Seeks For SUV Don't Give This A Miss! Flexibl...									
Car Search Posted: 24-Nov-2019 Tags: 2010 Volkswagen Tiguan, 2010 volkswagen tiguan, Volkswagen Tiguan, volkswagen tiguan, Volkswagen, Tiguan, tiguan, Used Volkswagen									
	Volkswagen Tiguan	Volkswagen Tiguan 2.0A TSI (New 10-yr COE)	\$65,800	\$6,570 /yr	27-May-2010	1,984 cc	141,000 km	SUV	Available
Graded B by STA New Aircon Compressor, GPS Audio Player Changed, 100% Loan Approval With Low Interest Rate! STA Graded B Accident Free, Interest As Low As 3.18%, Agent Unit. Definitely Not The Cheapest But Better Condition For Sure, Quality Is The Key For COE Cars Not Price! Lo...									
Posted: 14-Nov-2019 Tags: 2010 Volkswagen Tiguan, 2010 volkswagen tiguan, Volkswagen Tiguan, volkswagen tiguan, Volkswagen, Tiguan, tiguan, Used Volkswagen									
	Volkswagen Tiguan	Volkswagen Tiguan 2.0A TSI (New 5-yr COE)	-	N.A	17-Jun-2010	1,984 cc	-	SUV	SOLD
Option To Renew 10 Years COE! Wear And Tear Parts Replace! Very Well Taken Care By Previous Owner. Accident Free! Stock Condition! Smooth Engine, Gearbox And Clean Interior! Hurry Call Us Now For A Non Obligation Test Drive.									
Posted: 17-Oct-2019 Tags: 2010 Volkswagen Tiguan, 2010 volkswagen tiguan, Volkswagen Tiguan, volkswagen tiguan, Volkswagen, Tiguan, tiguan, Used Volkswagen									
	Volkswagen Tiguan	Volkswagen Tiguan Sport 2.0A TSI (New 10-yr COE)	-	N.A	19-Mar-2010	1,984 cc	-	SUV	SOLD
Sport Model With Optical Parking System! Panoramic Roof! Orig Factory 17" Rims! Sport Seats! Paddle Shifters! 197Bhp! Yearly Depre Only \$6K+! Cheaper Than Japanese Cars! Amazing Condition For A 10 Yr Old Car! Engine No Judder Or Vibration! Gearbox Is Seamless!...									
Posted: 10-Oct-2019 Tags: 2010 Volkswagen Tiguan, 2010 volkswagen tiguan, Volkswagen Tiguan, volkswagen tiguan, Volkswagen, Tiguan, tiguan, Used Volkswagen									

Save this search criteria, to get email alerts whenever a match is found.

Make	Model	Price	Depreciation	Reg Date	Eng Cap	Mileage	Veh Type	Status
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 ■ Member of SVTA and hire purchase association
 ■ 100% deposit refund for unapproved loan

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5 vehicles

Volkswagen Tiguan

Advanced Search

Make	Model	Price	Depreciation	Reg Date	Eng Cap	Mileage	Veh Type	Status
Search Selection	Volkswagen Tiguan	Any	Any	2011	Any	Any	Any	All
	Volkswagen Tiguan 2.0A TSI	\$29,800	\$14,640 /yr	28-Jan-2011	1,984 cc	157,000 km	SUV	Available
Well Maintained, Powerful SUV, Accident-Free, Looks Newer Than Its Age, See To Believe! Great Value, Decent Fuel Economy For SUV, Smooth Handling, Pleasant Drive, Comfortable For Passengers. Loan And Trade In Can Be Arranged! For Sincere Buyers Only!								
ACM Automobiles Pte Ltd								
Posted: 04-Dec-2019 Tags: 2011 Volkswagen Tiguan, 2011 volkswagen tiguan, Volkswagen Tiguan, volkswagen tiguan, Volkswagen, Tiguan, tiguan, Used Volkswagen								
	Volkswagen Tiguan 2.0A TSI	-	N.A	28-Jan-2011	1,984 cc	-	SUV	SOLD
Well Maintained, Powerful SUV, Accident-Free, Looks Newer Than Its Age, See To Believe! Great Value, Decent Fuel Economy For SUV, Smooth Handling, Pleasant Drive, Comfortable For Passengers. Loan And Trade-in Can Be Arranged! For Sincere Buyers Only!								
Posted: 28-Nov-2019 Tags: 2011 Volkswagen Tiguan, 2011 volkswagen tiguan, Volkswagen Tiguan, volkswagen tiguan, Volkswagen, Tiguan, tiguan, Used Volkswagen								
	Volkswagen Tiguan Sport 2.0A TSI	\$36,500	\$17,900 /yr	25-Jan-2011	1,984 cc	71,000 km	SUV	Available
Yearly Depreciation \$6815 After 10 Years. COE Renewal. Cheapest Unit In The Market! Lowest Mileage On The Market, Clean, Neat Interior And Exterior Condition Not To Be Missed. Done All Services And Only 2 Owners. Perfect Car For COE Extension Most Major/Impo...								
Posted: 19-Oct-2019 Tags: 2011 Volkswagen Tiguan, 2011 volkswagen tiguan, Volkswagen Tiguan, volkswagen tiguan, Volkswagen, Tiguan, tiguan, Used Volkswagen								
	Volkswagen Tiguan 2.0A TSI	-	N.A	25-Oct-2011	1,984 cc	-	SUV	SOLD
Facelifted 2011-16 Model- Comfort Access With Keyless Push Start, Enhanced Power & New Design Tail Lamps. Accident Free With Low Mileage Done, Clean & Neat Interior. This Tiguan Has Gone Through Complete Checks- No Repairs Needed. Backed By Our In House W...								
MV Auto								
Posted: 17-Sep-2019 Tags: 2011 Volkswagen Tiguan, 2011 volkswagen tiguan, Volkswagen Tiguan, volkswagen tiguan, Volkswagen, Tiguan, tiguan, Used Volkswagen								

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Volkswagen Tiguan 2.0A TSI	-	N.A	11-Mar-2011	1,984 cc	-	SUV	SOLD
Lady Owner, Car Service Regularly Well Kept And Maintain Accident Free In Original Colour.							
Posted: 13-Sep-2019 Tags: 2011 Volkswagen Tiguan, 2011 volkswagen tiguan, Volkswagen Tiguan, volkswagen tiguan, Volkswagen, Tiguan, tiguan, Used Volkswagen							

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Make Model Price Depreciation Reg Date Eng Cap Mileage Veh Type Status

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Claim Handling

Task Transfer Exit

Accident MT/1074424

LOG NAV SUB

Policy No.	S110890102	Vehicle No.	SIV2627U	GST Registration No.	200603393Z
Certificate No.					
Policyholder Name	PROSERV (ASIA) PTE. LTD.			Policyholder NRIC	200603393Z
Product Code	PRIVATE CAR INSURANCE	Cover Type	Drive CLASSIC	Loading	0
Contact No. (Mobile)	0	Contact No. (Office)	62975563	Contact No. (Home)	0
Email Address		Special Remark		eCode	
KFK	☒ No ☐ Yes	TCA	☒ No ☐ Yes	eCode Reason	
NCD Protection	Yes	NCD Entitlement(%)	50	Private Hire	No

Accident Details

Report Date	05/12/2019 11:20	Accident Report Within 24 hrs	Yes	Accident Type	Collision - Head to Rear
Date of Accident	05/12/2019	Time of Accident (hh:mm)	08:30	Country of Accident	Singapore
Reporting Centre	NATIONAL ASSESSMENT CENTR	Orange Force	No	ICM No.	
Accident Location	CTE (AYE) AFTER BUKIT TIMAH RD EXIT				

Total Excess Applicable

Excess Type	Per Accident	Windscreen Excess	100.00		
OD Standard Excess	0.00	TP Standard Excess	0.00	Driver is Covered?	Covered
YIED OD Excess	0.00	YIED TP Excess	0.00		
Additional Excess	0.00				
Total OD Excess Applicable	0.00	Total TP Excess Applicable	0.00		

Benefits

Coverage		Sum Insured	99999999.99		
Transport Allowance			99999999.99		
Excess Waiver			99999999.99		

GST Registered Information

GST Registered	Yes	GST Registration Date	08/08/2011		
GST Registration No.	200603393Z	GST Status Verified	Yes		
Modification History	05/12/2019 11:22:03 System changed GST Registration No. from NA to 200603393Z 05/12/2019 11:22:03 System changed GST Registration Date from 01/01/2019 to 08/08/2011 05/12/2019 11:22:03 System changed GST Status Verified from No to Yes				

Policyholder Mailing Address

Address 1	33 UBI AVENUE 3	Address 2	#01-66 VERTEX	Address 3	SINGAPORE 408868
Address 4		Address Type	Singapore address	Post Code	408868
Unit No.		Related Policy Number	S110890102		

OI Driver Info

Driver Name	ARVEEN RAM SRI RAM	Driver Type	Main Driver		
Unnamed driver Name		Driver NRIC	S8485106P	Driver DOB	08/11/1984
Register Date of Driver License	14/01/2012	Driver Age	35	Driving Experience	7
Contact No. (Mobile)	91056816	Contact No. (Office)	0	Contact No. (Home)	0
Address 1	BLK 408	Address 2	PAJAR ROAD	Address 3	SINGAPORE 670408
Address 4		Address Type	Singapore address	Post Code	670408
Unit No.	02-347				
Does he own a Singapore Registered car?	☐ Yes ☒ No	Driver Vehicle No.		Driver Insurer Company	

Declaration

Breathalyser or Blood Test Reading?	0 mg	Any injury?	☐ Yes ☒ No		
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Modification History

Investigation

Claim 001 OD-MD

Claim Case Officer Yap Chee Ling

LOG NAV SUB

Claim Type	OD-MD	Insured Name	PROSERV (ASIA) PTE. LTD.	Insured NRIC	200603393Z
Contact No. (Mobile)		Contact No. (Home)		Contact No. (Office)	
Email Address		OI Vehicle Number	SIV2627U	TP Vehicle Number	SMK9389S
Claimant Type		Type of Benefit			
Claimant Name		Claimant NRIC			
Claimant Address					
Claim Description	SIV2627U / SMK9389S ON 5 Dec 2019			Name of Preferred Workshop	
Preferred Workshop Contact No.		Insured Liability	Fully at Fault		
Require Finalisation	Yes	Preferred Repair Option	Income to assign workshop	GIA report	Received
Date Registered	05/12/2019 11:25	Claim Close Date		Date Received	05/12/2019 00:00
Report Taken By	Jackson	Workshop Repairer		Total Loss but Repaired	
☒ Print AK letter				OD Excess Collected by Workshop	

Modification History

Special Claim Creation Approval

Approval		Reason			
Remarks					

damage assessment Attachment

Vehicle Info

Vehicle Make	VOLKSWAGEN	Vehicle Model	TIGUAN	Engine Capacity	
Date of Registration	29/07/2010	Classis No.	WVGZZZ5NZAW112443		

Towing Required *	☒ Yes ☐ No	Vehicle in IDAC *	☒ Yes ☐ No	Parallel Import *	☐ Yes ☒ No
Type of Tender *	Own Damage	Assessor Name *	SIMON	Survey Current Status	
IDAC/Workshop Name	NATIONAL ASSESSMENT CENTR	IDAC/Workshop Location	51 UBI AVENUE 1 #01-25 PAYA		
Windscreen Parts & Labour Cost		Total Loss *	☐ Yes ☒ No		
Market Value(\$)		Scrap Value(\$)		Economical Repair Value(\$)	

REMARK:NO OF REPAIR DAY:7 DAYS. 1 X FRT BUMPER TOW EYE COVER - REPLACE. 1 X FRT GRILLE CHROME MOULDING - REPLACE. 1 X FRT SUPPORT PANEL TOP GARNISH COVER - REPLACE. 1 X AIR CON SUCTION PIPE (LOW PRESSURE) - UNCONFIRM. 1 X AIR CON DISCHARGE PIPE (HIGH PRESSURE) - UNCONFIRM. 1 X AIR DUCT - UNCONFIRM. 1 X FRT RH FENDER ARCH PROTECTOR - REPLACE. 1 X FRT WINDSCREEN MOULDING - REPLACE. 1 X FRT RH WINDSCREEN FRAME - REPAIR. 1 X FRT RH DOOR OUTER CHROME MOULDING - REPLACE.

Remark for Supplementary

Damage Listing

Find a Part	No.	Part No.	Description	Qty *	Repair Code *	
Not Applicable	1.	16000101	BUMPER (FRONT)	1	Replace	X
ABS	2.	16002401	BUMPER CLIPS (FRONT)	6	Replace	X
ABSORBER	3.	16001302	BUMPER BRACKET (FRONT RIGHT)	1	Replace	X
ACCELERATOR	4.	16005102	BUMPER RETAINER (FRONT RIGHT)	1	Replace	X
ACTUATOR	5.	16005001	BUMPER REINFORCEMENT (FRONT)	1	Replace	X
ADVERTISMENT STICKER	6.	16005901	BUMPER SPONGE (FRONT)	1	Replace	X
AIR BAG	7.	16003201	BUMPER GRILLE (FRONT)	1	Replace	X
AIR BLOWER	8.	16004101	BUMPER LOWER SPOILER (FRONT)	1	Replace	X
AIR BOX	9.	16002901	BUMPER FOG LAMP COVER (FRONT LEFT)	1	Unconfirm	X
AIR CHAMBER BOX	10.	16002902	BUMPER FOG LAMP COVER (FRONT RIGHT)	1	Replace	X
AIR CLEANER	11.	16002701	BUMPER FOG LAMP (FRONT LEFT)	1	Unconfirm	X
AIR COMPRESSOR	12.	16002702	BUMPER FOG LAMP (FRONT RIGHT)	1	Replace	X
AIR CON	13.	27100101	GRILLE (FRONT)	1	Replace	X
AIR CON (VAN)	14.	27100801	GRILLE EMBLEM (FRONT)	1	Replace	X
AIR COOLER	15.	41300101	SUPPORT PANEL (FRONT)	1	Replace	X
AIR DISTRIBUTOR	16.	28500101	HORN (LEFT)	1	Unconfirm	X
AIR FILTER	17.	27700101	HEAD LAMP (LEFT)	1	Unconfirm	X
AIR FLOW	18.	27700102	HEAD LAMP (RIGHT)	1	Replace	X
AIR GRILLE	19.	149001	BONNET	1	Replace	X
AIR HORN	20.	14903401	BONNET LOCK (LOWER)	1	Unconfirm	X
AIR INTAKE	21.	149029	BONNET INSULATOR	1	Replace	X
AIR RESONATOR BOX	22.	14902201	BONNET HINGE (LEFT)	1	Replace	X
AIR THROTTLE BODY AND SENSOR	23.	14902202	BONNET HINGE (RIGHT)	1	Replace	X
ALARM	24.	112023	AIR CON CONDENSER	1	Unconfirm	X
ALTERNATOR	25.	112060	AIR CON FAN	1	Unconfirm	X
ALUMINIUM PANEL - SIDE	26.	344001	RADIATOR	1	Unconfirm	X
AMPLIFIER	27.	344005	RADIATOR COWLING	1	Unconfirm	X
ANTENNA	28.	344008	RADIATOR FAN	1	Unconfirm	X
ANTI ROLL	29.	25400103	FENDER (FRONT RIGHT)	1	Replace	X
APRON	30.	25400802	FENDER INNER PANEL (FRONT RIGHT)	1	Repair	X
ARCH	31.	25400902	FENDER INNER SHIELD (FRONT RIGHT)	1	Replace	X
ARM REST	32.	43600102	TYRE (FRONT RIGHT)	1	Unconfirm	X
ASH TRAY	33.	45100401	WINDSCREEN GLASS (FRONT)	1	Replace	X
AUTO CLUTCH	34.	451020	WINDSCREEN SEALANT	1	Replace	X
AUTO COOLER PIPE	35.	245001	ERP BRACKET	1	Replace	X
AUTO CRUISE MOTOR	36.	454009	WIPER PANEL GARNISH	1	Replace	X
AUTO TRANSMISSION	37.	23300202	DOOR (FRONT RIGHT)	1	Repair	X
AXLE						
BACK REST (W/C)						
BACK SEAT						
BALANCER						
BATTERY						
BEADING (M/C)						
BELT COVER (M/C)						
BELT TENSIONER						
BODY						
BODY (M/C)						
BOLT CAP (M/C)						
BOLT HEAD COVER (M/C)						
BONNET						
BOOT						
BOX (M/C)						
BOX BRACKET (M/C)						
BOX CARRIER (M/C)						
BOX DOOR						

Save Submit

LKK Paya Ubi

From: Yap Chee Ling <CheeLing.Yap@income.com.sg>
Sent: Friday, 6 December 2019 2:22 PM
To: City Auto; LKK Paya Ubi
Subject: SJV2627U | MT/1074424 (Awarding Letter to City Auto)

Importance: High

Hi IDAC and City Auto,

Vehicle is currently in IDAC.

Excess waiver and transport allowances are applicable.

Please liaise with the driver – Mr Arveen at tel: 9105 6816 on the necessary.

**** Please call the driver once the car reached your workshop.**

Thank you.

Yap Chee Ling (Ms)

Executive

Operations, Motor and Personal Lines (PL)

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Our Ref: MT/CA/OD/051/1074424-001/YCL

06 Dec 2019

CITY AUTO PTE LTD

BLK 8 #01-58TO66

SIN MING INDUSTRIAL EST SECTOR C

SINGAPORE 575643

Dear Sir

CLAIM NUMBER: MT/1074424-001

REPAIR OF VEHICLE NUMBER: SJV2627U

We are pleased to inform you that you are successful in your tender to repair the vehicle. The details are as follows:

Award Date: 06 Dec 2019

Make: VOLKSWAGEN
Model: TIGUAN
Estimated Repair Days: 8
Location: NATIONAL ASSESSMENT CENTRE SERVICES
Address: 51 UBI AVENUE 1 #01-25 PAYA UBI INDUSTRIAL PARK SINGAPORE 408933
Benefits Applicable: Transport Allowance and Excess Waiver
Excess Applicable: 0
Please note that supplementary items will not be allowed.

If you have any queries, please contact Yap Chee Ling at 6430-7893 or email us at motor@income.com.sg.

Yours sincerely

Jenny Pe
Deputy Vice President
Motor Insurance

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NATIONAL ASSESSMENT CENTRE SERVICES
(LKK GROUP)

51 Ubi Ave 1, #01-25, Paya Ubi Industrial Park,
Singapore 408933, TEL: 6841 0055 FAX: 6841 6315

NAC
NATIONAL
ASSESSMENT
CENTRE

Vehicle Movement Form

Vehicle Check-In

Vehicle No: SJU 2627U Date In: _____ Time In: _____ with Keys: Yes / No

For Office use

Attended by: _____

Workshop Collection of Vehicle

Workshop: City Auto

Collection Date: 6/12/19 Time: 1540 with Keys: Yes / No

Tow Truck No: YL 5544E Tow Man: Ben NRIC: 286235085

Signature: _____

For office use

Attended by: ROSLINDA

Approved by: _____

Workshop Return of Vehicle

Workshop: _____

Returned Date: _____ Time: _____ with Key: Yes / No

* Tow In / Drive In

Tow Man / Workshop Representative: _____ NRIC: _____

Signature: _____

For office use

Attended by: _____

Owner Collection of Vehicle

Collection Date: _____ Time: _____ with Key: Yes / No

Owner: _____ NRIC: _____

Signature: _____

For office use

Attended by: _____

Approved by: _____