

## Khanchna (LKK Auto)

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**From:** Khanchna (LKK Auto)  
**Sent:** Thursday, February 27, 2020 4:29 PM  
**To:** de Ridder, Pieter  
**Cc:** Admin A  
**Subject:** RE: ACCIDENT INVOLVING SJG1505Z & SHA2306E / OTHERS ON 02/12/2019 ALONG /AT MERCHANT ROAD-AYE TUNNEL

Dear Mr. Pieter,

We refer to the above matter and your e-mail below.

As reported, this is a three vehicle chain collision and your vehicle was the last vehicle.

Under the Market Agreement among Motor Insurers for chain collision, the Insurer will have to settle the property damage claim from the vehicle directly in front of their Insured vehicle.

As such for No-Claim Discount (NCD – if applicable) it will be with held for the time being until final settlement by AIG Asia Pacific Insurance Pte Ltd.

Hope this clarifies.

Thank you.

Best Regards,

**Khanchna** | Case Handler

**LKK Auto Consultants Pte Ltd**

DID: **6841 2360** | email: [Khanchna@lkkauto.com](mailto:Khanchna@lkkauto.com) | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** de Ridder, Pieter <Pieter.DeRidder@mayerbrown.com>

**Sent:** Wednesday, 26 February 2020 1:41 PM

**To:** Khanchna (LKK Auto) <khanchna@lkkauto.com>

**Cc:** Admin A <admin-a@lkkauto.com>

**Subject:** RE: ACCIDENT INVOLVING SJG1505Z & SHA2306E / OTHERS ON 02/12/2019 ALONG /AT MERCHANT ROAD-AYE TUNNEL

Dear Mr Khancha,

Thank you for your message. I refer to the statement I have given of the event. I am fully convinced that I was not at fault due to the abrupt stopping of the vehicle in front and the car between myself and the front car. Further, the damage of the car in front of me was so minimal (hardly a scratch) as you can see on the photos which I supplied together with my statement.

Kind regards,

**Pieter de Ridder**

Mayer Brown (Singapore)  
6 Battery Road, 12<sup>th</sup> Floor  
Singapore 049909  
T +65 6327 0250 | M +65 9724 0041

[mayerbrown.com](http://mayerbrown.com)

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**From:** Khanchna (LKK Auto) <[khanchna@lkkauto.com](mailto:khanchna@lkkauto.com)>  
**Sent:** Wednesday, February 26, 2020 1:29 PM  
**To:** de Ridder, Pieter <[Pieter.DeRidder@mayerbrown.com](mailto:Pieter.DeRidder@mayerbrown.com)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** ACCIDENT INVOLVING SJG1505Z & SHA2306E / OTHERS ON 02/12/2019 ALONG /AT MERCHANT ROAD-AYE TUNNEL

**\*\*EXTERNAL SENDER\*\***

OUR REF: CC4/AIG19021468/Gka3

**PIETER LUIT DE RIDDER**  
POLICY HOLDER

Dear Sir,

**ACCIDENT INVOLVING SJG1505Z & SHA2306E / OTHERS ON 02/12/2019 ALONG /AT MERCHANT ROAD-AYE TUNNEL**

We refer to the above subject matter.

We write to inform you that we are the loss adjuster appointed by your motor insurer, **AIG Asia Pacific Insurance Pte Ltd** to deal with the third party claim against your policy.

Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

You are aware that your No-Claim Discount (NCD – if applicable) will be with held for the time being. Pending for final allocation of liability in settlement by our principal AIG Asia Pacific Insurance Pte Ltd.

Please call us if you have further queries.

Best Regards,

**Khanchna** | Case Handler

**LKK Auto Consultants Pte Ltd**

DID: **6841 2360** | email: [Khanchna@lkkauto.com](mailto:Khanchna@lkkauto.com) | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Khanchna (LKK Auto)  
**Sent:** Tuesday, 31 December 2019 11:17 AM  
**To:** de Ridder, Pieter <[Pieter.DeRidder@mayerbrown.com](mailto:Pieter.DeRidder@mayerbrown.com)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** RE: Accident involving SJG1505Z and SHA 2306E on 2 Dec 2019

Dear Mr. Pieter,

We refer to the above matter and your e-mail below.

For Mercedes-Benz, please refer to the table below:

|  |                      |   |                                  |
|--|----------------------|---|----------------------------------|
|  | <b>Mercedes-Benz</b> | <b>Private Motor Cars</b><br><b>Cycle &amp; Carriage Pandan Loop Service Center – Body Care &amp; Repair</b><br>188 Pandan Loop, Singapore 128378<br><br><b>Cycle &amp; Carriage Eunos Service Center</b><br>330 Ubi Road 3, Singapore 408650<br><i>(For accident reporting only)</i> | Tel: 6206 1818<br>Fax: 6872 1272 |
|--|----------------------|---|----------------------------------|

Thank you.

*“Best Wishes for Merry Christmas & Happy New Year 2020”*

Best Regards,  
**Khanchna** | Case Handler  
**LKK Auto Consultants Pte Ltd**  
DID: **6841 2360** | email: [Khanchna@lkkauto.com](mailto:Khanchna@lkkauto.com) | Fax: 6741-4108  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** de Ridder, Pieter <[Pieter.DeRidder@mayerbrown.com](mailto:Pieter.DeRidder@mayerbrown.com)>  
**Sent:** Tuesday, 31 December 2019 10:57 AM  
**To:** Khanchna (LKK Auto) <[khanchna@lkkauto.com](mailto:khanchna@lkkauto.com)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** RE: Accident involving SJG1505Z and SHA 2306E on 2 Dec 2019

Thank you Mr/Mrs Khanchna. I tried a few but they told me they don't handle Mercedes cases. Please can you tell me which reporting centre I should lodge my GIA accident report at?

Kind regards,

**Pieter de Ridder**

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**From:** Khanchna (LKK Auto) <[khanchna@lkkauto.com](mailto:khanchna@lkkauto.com)>  
**Sent:** Monday, December 30, 2019 12:19 PM  
**To:** de Ridder, Pieter <[Pieter.DeRidder@mayerbrown.com](mailto:Pieter.DeRidder@mayerbrown.com)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** RE: Accident involving SJG1505Z and SHA 2306E on 2 Dec 2019

**\*\*EXTERNAL SENDER\*\***

Dear Mr. Pieter De Ridder,

We refer to the above matter and your e-mail below.

Please be informed that "GIA" stands for General Insurance Association. You may proceed to lodge your GIA accident report at any of the AIG's approved accident reporting centres ( as per attachment) and you will also need to bring your vehicle (regardless of whether it is damaged) promptly.

Please ensure to bring the following with you to the accident reporting centre:

- Your NRIC or other identification documents and driver's licence.
- For company-registered vehicles, your company stamp.

For more details on accident reporting, please refer to the [GIA Motor Claims Framework](#).

Thank you.

*"Best Wishes for Merry Christmas & Happy New Year 2020"*

Best Regards,

**Khanchna** | Case Handler

**LKK Auto Consultants Pte Ltd**

DID: 6841 2360 | email: [Khanchna@lkkauto.com](mailto:Khanchna@lkkauto.com) | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** de Ridder, Pieter <[Pieter.DeRidder@mayerbrown.com](mailto:Pieter.DeRidder@mayerbrown.com)>

**Sent:** Monday, 30 December 2019 11:47 AM

**To:** Khanchna (LKK Auto) <[khanchna@lkkauto.com](mailto:khanchna@lkkauto.com)>

**Subject:** Accident involving SJG1505Z and SHA 2306E on 2 Dec 2019

Dear Mr or Mrs Khanchna,

I refer to your letter dated 17 December 2019 (your ref: CC4/AIG19021468/Gka3) addressed to me, which I found upon my return to Singapore last night from an overseas trip. Can you help me understand what is a 'GIA report' and could you please help me with the GIA report form?

I can tell you now that I barely touched the car quoted in your letter, as you will also see when I send you the pictures taken at the scene. I am actually surprised seeing that they made a claim against me, as I kept a safe distance of 10 meters. The other car suddenly braked and came to a standstill as we were approaching the tunnel leading to the highway. I suspect the other car was too close to the one in front of it.

I look forward to hearing from you how I can make the GIA report as I have never been in an accident allegedly caused by me before.

With kind regards,

**Pieter de Ridder**

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