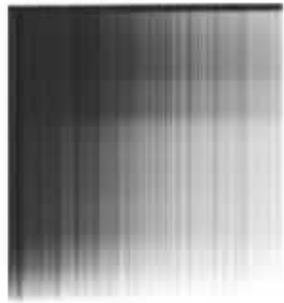
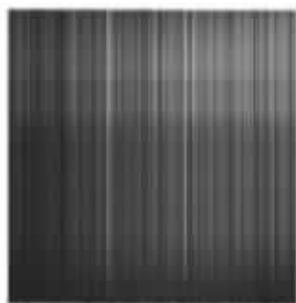


INS. CASE OWNER: NG Stacey
6568804351

CC4/ASM19021467/Gpa3

LKK: 150168
IDAC: 150168

Surveyor: XGQ
DOI: 05/12/2019
Date/Time: 04/12/19



Registered in Meritum: _____

Pre-assign / CCU / FTE

 Insured Vehicle No. : SDM 2002R Claim No. : S9M028WY
 Name of Insured : KAN SIEW TING (JIAN XIUZHEN) Policy No. : P1737657
 Insured Tel No. : _____ HP: _____ Make / Model : BMW 528I AT D/AB SR LED NAV
 Excess Sec II :SS _____ D.O.A: 25/11/2019 22:30 Place of Accident : BUKIT TIMAH EXPRESSWAY
 Is driver the owner? (YES / NO) Nature of Accident : _____
 If NO, Driver Name / Age : HWANG CHERN WEE OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO
 Driver Tel No. : +65-93416070 (V/L: YES / NO) Insured Liability : % Final ? Yes / No

SKT 5774G

 INSRs: _____ WSP: BODYFIX
 Tel: _____ Liability: _____ RMKS: _____
 INSRs: _____ WSP: _____
 Tel: _____ Liability: _____ RMKS: _____
 INSRs: _____ WSP: _____
 Tel: _____ Liability: _____ RMKS: _____
 INSRs: _____ WSP: _____
 Tel: _____ Liability: _____ RMKS: _____

Date/Time	STAGE	DATE / PIC
	Non-Reporting Itr (1st):	
	Non-Reporting Itr (2nd):	
	Non-Reporting Itr (Final):	
	Notification Itr (if non-pickup):	
	Call OI:	
	After call Itr to OI:	
	Documentation Check List:	Handler Typist
	Notification Itr (if non-pickup)	<input checked="" type="checkbox"/>
	After call Itr to OI:	<input checked="" type="checkbox"/>
	Authorisation To Act:	<input checked="" type="checkbox"/>
	Release Voucher:	<input checked="" type="checkbox"/>
	Final Repair Bill:	<input checked="" type="checkbox"/>
	Car Rental Invoice:	<input checked="" type="checkbox"/>
	Towing Invoice:	<input checked="" type="checkbox"/>
	LTA / GIA :	<input checked="" type="checkbox"/>
	Medical Bill:	<input checked="" type="checkbox"/>
	PIR:	<input checked="" type="checkbox"/>
	Translate/Reject Instruction:	<input checked="" type="checkbox"/>
	LOD:	<input checked="" type="checkbox"/>
	Payment Breakdown Form:	<input checked="" type="checkbox"/>
	Post-Repair Photos:	<input checked="" type="checkbox"/>
	Others:	<input checked="" type="checkbox"/>

PRELIMINARY ADVICE Date/Time: _____ Sent By: _____
FINALIZATION Date/Time: _____ Confirm with: _____ Confirm by: _____
 Repair Cost: \$S _____ (_____ days) Reduction: % _____ Email Call
FINAL SETTLEMENT Date/Time: 9/1/2020 Confirm with: Pym Email Call
 Final Liability: % 100 (Agreed / Assessed) BOLA S/N No.: 24(7001200) NO or B 28, Ass. Lia: 00
 Repair Cost: 21819.00
 Loss of Rental (LOR): \$S 300.00 (3 days) XH1W
 Loss of Use (LOU): \$S _____ (5 x days)
 Loss of Income (LOI): \$S _____ (5 x days)
 LOR only LOU only LOR + LOU LOR + LOI [Tick only one]
 GIALYA Search: \$S 7.45
 Medical: \$S _____
 Disbursement: \$S _____ (e.g. Tow/ Independent)
 Legal Cost: \$S _____
Total: \$S 2126.45 Global Sum \$S: 2100.00
 1) Claim status: Normal/Reject/Private Settle
 2) Report Format: Copy
 3) Survey fee: \$350.00

COPY SENT 14/1/2020

XGB

REF: ASM

ASSIGNMENT

(-2023)

From: _____ Date: 05/12/19

Estimated Cost: _____

GD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: SKT 57746

at Workshop m/s: BODYFIX

of: 60 AMK IND. PARK 7A #04-06

Insured: Amek AUTOPONT

Policy No: _____

Claims No: _____

Sum Insured: _____ Excess: _____

(Client's Record)

Make of Velt: After 1:00p.m

Veh No: SKT 57746 Vr Regn: 01 Jul 2008

Type: M.C. / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or _____

Make: Honda stream c.c 1799

Colour: grey A/C: Insured / Std / NI / NA

Sp. Reading: 270548 T/Radio: Insured / Std / NI / NA

Eng/No: _____

C/No: JHMAN 6840 8S 203581

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or _____

Brake: In order / Jammed / Leaked / Burnt or _____

Mod: Nil / STD A/Rim or _____

Tyre Size: F: 215/55 R16

R: 11

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

N/S	O/S
	<input checked="" type="radio"/>

Bal. or Market Value: \$22k

IDAC Accident Rpt: _____ Consistent? Yes or No

GIA / PR Seen: _____ Consistent? Yes or No

Est. Repairs: 3 days Res: Yes or No

Lum Sum: 20 % 3 Val: Yes or No

CA / REV / REP. / 24 HRS "wp"

Date: _____ Person Contacted: _____ Vehicle: IN / OUT

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or Hankook

Front	Rear
R/Bal. 6 mm	R/Bal. 6 mm
L/Bal. 6 mm	L/Bal. 6 mm
D.O.A. _____	D.O.I. 05/12-19

Survey held at: WS 4:30pm

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or _____

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time	Action / Instruction
	code: B530
	\$1700
	WS \$1700 credit 3742 / (69%)

Date/Time, File Path (o): Prefl. Report Final Report

Date/Time, File Return (o): _____

Report Format: _____

Days Of Repair: _____

Resurvey No. of Trip: _____

Add Fee: Site Insp (5) Interview (5) Tech. Insp (5) Wheel and _____

Survey Fee: _____

Transportation: _____

BODYFIX

NO 10 ANG MO KIO INDUSTRIAL PARK 2A #04-06
 AMK AUTOPOINT SINGAPORE 568047
 Tel No. : 62571289 Fax No. : 64837432
 E-Mail : bodyfix@singnet.com.sg
 Tax Reg. No. : 53010635C Buss. Reg. No. : 53010635C

AXA INSURANCE PTE LTD
 8 SHENTON WAY #27-01
 AXA TOWER SINGAPORE 068811

Attention : Motor Claim Department
 Contact : 3387288 Fax No. : 8804838

Estimate : ES190212

Date : 03/12/2019
 Vehicle Num. : SKT 5774 G
 Make/Model : HONDA STREAM 1.8
 Chassis/Eng# : JHMRN68408S203581
 Accident Date : 25/11/2019
 Claim No. :
 Reference :
 Policy No. :

S/N	Quantity	Particular	Unit Price	Amount S\$
1.	1 PC	LIST ITEMS : TAILGATE / Buc		903.00 ✓
2.	1 PC	TAILGATE LOCK X		109.40 X
3.	1 PC	TAILGATE CATCH X		27.50 X
4.	1 PC	TAILGATE INNER BOARD X } NN		141.00 X
5.	1 PC	TAILGATE WEATHERSTRIP X		121.40 X
6.	1 PC	REAR WINDSCREEN MOULDING / ac		120.00 ✓
7.	1 PC	REAR BUMPER / ee		588.90 ✓
8.	2 PCS	REAR BUMPER SIDE RETAINER X } NN	19.40	38.80 X
9.	REPAIR	REAR END PANEL X		
10.	10 PCS	REAR BUMPER CLIPS / ac.	4.70	47.00 ✓
List Total S\$:				2,097.00
SPECIAL NETT ITEMS :				
1.	1 SET	REVERSE SENSOR X NN		350.00 X
2.		SEALANT / ac		40.00 ✓
3.	1 PC	REAR NO. PLATE X NN		35.00 X
Special Nett Total S\$:				425.00
LABOUR :				
RUST-PROOFING ON THE REAR ACCIDENT AFFECTED PORTIONS			NN X	100.00
TO CHECK&TEST LIGHTING FUNCTIONS & REVERSE SENSOR WIRING			/	40.00
TO REMOVE & REFIT REAR WINDSCREEN TO ASSIST REPAIRS			/	80.00
LABOUR TO REPLACE ABOVE PARTS, REPAIR, PANEL BEAT &				
RE-ALIGN DAMAGE PARTS			250	1,200.00
TO SPRAY PAINT TAILGATE, REAR BUMPER, REAR END PANEL			400	1,500.00
Labour Total S\$:				2,920.00

1658.9
 -20% = 1327.12

2137.12
 20% = 1700

SingDollars Five Thousand Four Hundred Forty-Two Only

E. & O.E.

Total S\$: 5,442.00

for BODYFIX

3 Days.
 Unpin repair.
 After repair photos
 Gno Qial - 82880282
 05/12/19.

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer
 Signature:
 Date:

> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Owner ID Type:	Singapore NRIC
Owner ID:	6072
Vehicle No.:	SKT5774G
Vehicle to be Exported:	No
Intended Deregistration Date:	05 Dec 2019
Vehicle Make:	HONDA
Vehicle Model:	STREAM 1.8L A
Primary Colour:	Grey
Manufacturing Year:	2008
Engine No.:	R18A12803600
Chassis No.:	JHMRN684085203581
Maximum Power Output:	103.0 kW (138 bhp)
Open Market Value:	\$20,330.00
Original Registration Date:	01 Jul 2008
First Registration Date:	01 Jul 2008
Transfer Count:	3
Actual ARF Paid:	\$20,330.00
PARF Eligibility:	Forfeited
PARF Eligibility Expiry Date:	-
PARF Rebate Amount:	\$0.00
COE Expiry Date:	30 Jun 2023
COE Category:	B - Car (1601cc & above)
COE Period(Years):	5
PQP Paid:	\$18,953.00
COE Rebate Amount:	\$13,530.00
Total Rebate Amount:	\$13,530.00

Please note that the 5-year COE for this vehicle cannot be further renewed. The vehicle must be de-registered upon COE expiry or when the vehicle reaches its statutory lifespan (if applicable), whichever is earlier.

The information contained herein is correct as at 05 Dec 2019.

OK

▶ Stream Used Vehicle List (20 vehicles)

Car Model	Price	Depreciation	Reg Date	Eng Cap	Mileage	Company	Availability
Honda Stream 1.8A X (COE till 07/2028)	\$47,800	\$5,530 /yr	24-Jul-2008	1,799 cc	153,000 km	Zenith Automobile	Available
Monthly \$774, 1 Owner! New Paintwork / Leather, 100% Loan Available. Call Us Now For Further Loan Details And Car Details. Office No. - 66848884 George - 88088825 Simon - 98197237							
Honda Stream 1.8A RSZ (COE \$46,988 till 07/2028)	\$46,988	\$5,430 /yr	28-Jul-2008	1,799 cc	210,000 km	Platinum Group Pte Ltd	Available
Drive With Assurance! Genuine And Transparent Deal! Bank/In House Up To 100% No Gimmick! All Our Quality Consignment Cars Are Selling At The Most Reasonable Price With A Peace Of Mind! STA Inspection ... Office No. - 69177880 Matt - 91186851 Lester - 96192666							
Honda Stream 1.8A (COE till 08/2023)	\$24,988	\$6,750 /yr	19-Aug-2008	1,799 cc	182,000 km		Available
Very Road Worthy With Great Engine Cond. Well Maintained With Regularly And Timely Serviced. No Accidents. 3 Owners Only. All Wear And Tears Had Been Replaced. New: Pirelli Tyres Sports Rims Radiator ... Office No. - - Choo Hock Peng - 88693866							
Honda Stream 1.8A X (COE till 08/2023)	\$24,800	\$6,660 /yr	25-Aug-2008	1,799 cc	-		Available
Lowest In Town \$24800. Wear And Tear Replaced With Receipts. Office No. - - Ah Quek - 97477375 Ah Mun - 86996978							
Honda Stream 1.8A X (COE till 08/2023)	\$27,000	\$7,250 /yr	27-Aug-2008	1,799 cc	-	Prem Roy Motoring	Available
No Gimmicks! Price Negotiable, Low Mileage Done, 100% Beautiful Condition, Low Depreciation, Low Interest Rate, Most Worthy Buy, Call Now For Viewing. Office No. - 66028046 Joel - 87755229 PRM Admin - 98896985							
Honda Stream 1.8A X (COE till 09/2028)	\$55,800	\$6,330 /yr	25-Sep-2008	1,799 cc	210,000 km	Bavarian Marques Pte Ltd	Available
Reliable And Low Maintenance Cost. Own By Careful Owner. Most Popular Honda MPV For Your Family Usage! 100% Accident Free And No Modifications Done! Accident Free. Trade In/Consignment Available. Up T... Office No. - 67178811 Qai - 88148478 Eugene - 81333924 Shawn - 88188544 Jeremiah - 98807671							
Honda Stream 1.8A X (COE till 09/2023)	\$26,700	\$7,000 /yr	29-Sep-2008	1,799 cc	-	Hua Hong Motoring	Available
2 Owner Only, Very Well Maintained With Many Parts Changed Last 1 Year. Shining Paint Work As Owner Groom It Every Month And Glass Coating Applied. In House Loan Available. 100% Approval. Bank Loan Av... Office No. - - Randy Chan - 96949339 Terence - 81608080							
Honda Stream 1.8A X (COE till 10/2023)	\$27,800	\$7,160 /yr	24-Oct-2008	1,799 cc	190,000 km		Available
RFS Retired Old Man Take Care Of Grandchild Don't Need Such Big Car. No Dealers. Road Tax Renewed Not Urgent Sale. Strictly Call For Appointment. Office No. - - Elton Huang - 86690999							
Honda Stream 1.8A RSZ Sunroof (COE till 11/2023)	\$39,800	\$10,120 /yr	11-Nov-2008	1,799 cc	-	Car Search	Available
Well Maintained By Fussy Owner. Certified With Assurance And Quality From STA Evaluation. Give Yourself A Peace Of Mind! Buy It From Us! A Company With Professional Sales Serviced Assured. Call Our Sa... Office No. - 66944667							

21467/P

◀ Service Request Details

P. Ryan

T. 3.55pm 4.12.19

V. Out

E. ✓

Claim
S9M028WY

Reference
None ✎

Loss Date
November 25, 2019

Report Date
Dec 3, 2019 11:10:24 AM

Request Date
December 4, 2019

Due Date
December 11, 2019

Vendor Name
LKK AUTO CONSULTANTS PTE LTD (TP)

Type of Loss
Third Party Vehicle Damage

Services
Pending verification - Direct Settlement

Actions

Next Step
Agree to perform service

Decline Work

Accept Work

Vehicle Information

Incident Vehicle Registration #
SKT5774G

MODEL

STREAM 1.8 A

Service Address

...

Primary Contact/Insured

KANG SIEW TING (JIAN XIUZHEN)

BLK 407A FERVALE ROAD, #22-15, 791407, Singapore

rinakst195@hotmail.com

Claim Handler

NG Stacey

6568804351

stacey.ng@axa.com.sg

Additional Instructions

[Messages](#)[Invoices](#)[History](#)[Documents](#)[Assessment](#)[Metrics](#)[Notes](#)[New Message](#)

Summer Lee (LKK Auto)

From: VISHNU BATHAM Shekhar
Sent: Tuesday, 3 December, 2019 11:19 AM
To: Ryan
Subject: Acknowledgement Your ref : SKT5774G Our ref : S9M028WYMC/NPS

Follow Up Flag: Follow up
Flag Status: Completed

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Dear Sir,

We want to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list below to conduct the joint pre-repair survey as a Single Joint Expert.

List of our motor surveyors:
1. LKK Auto Consultants Pte Ltd
2. Infiniti Appraisal Services
3. Priority Services Pte Ltd
4. AXA in house surveyor

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select one or more of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert. Meanwhile, please furnish us with estimate quotation in order for our surveyor to complete the pre repair survey.

If there be any injury claims by your client, please combine it in one Letter of Demand in light of one cause of action, save as to costs and expenses.

Regards,
Shekhar Batham

AXA Singapore

redefining / services

From: Ryan [mailto:bodyfix@singnet.com.sg]
Sent: Tuesday, December 03, 2019 9:51 AM
To: SG AXA Insurance SM AXA SGP - Motor Survey <motor.survey@axa.com.sg>
Subject: [EXTERNAL] Surveyor request for SKT 5774 G

Dear Officer,
Our ref: SKT 5774 G
Your Insured: SDM 2002 R
DOA: 25/11/2019
Kindly arrange your surveyor to inspect my client's vehicle. Vehicle currently not in workshop, do let us know when is the availability to do survey.

Workshop: Bodyfix

Address: Blk10 Ang Mo Kio Industrial Park 2A #04-06 AMK AutoPoint S(568047)

GIA as attached, please acknowledge us by email or call 62571289

Best Regards,
Ryan

BODYFIX
10 ANG MO KIO INDUSTRIAL PARK 2A
#04-06 AMK AUTOPOINT
SINGAPORE 568047
TEL: 6257 1289 / 6483 7430 FAX: 6483 7432

Hsiao Tong (LKKAuto)

From: BodyFix <bodyfix@singnet.com.sg>
Sent: Friday, 13 December 2019 4:06 PM
To: Hsiao Tong (LKKAuto)
Subject: SKT 5774 G LOD
Attachments: SKT 5774G LOD.pdf

Dear Hsiao Tong,
Our ref: SKT 5774 G
Your insured: SDM 2002 R
DOA: 25/11/19

We herewith submit our LOD for your kind attention, wish to do a direct settlement with you, kindly refer the attached for detail & hope you get back us soon.

Best Regards,
Yuzhen

BODYFIX
10 ANG MO KIO INDUSTRIAL PARK 2A
#04-06 AMK AUTOPOINT
SINGAPORE 568047
TEL: 6257 1289 / 6483 7430 FAX: 6483 7432

Hsiao Tong (LKKAuto)

From: BodyFix <bodyfix@singnet.com.sg>
Sent: Tuesday, 17 December 2019 3:39 PM
To: Hsiao Tong (LKKAuto)
Subject: RE: SKT 5774 G LOD //DOA: 25/11/2019 //LKK REF: CC4/ASM19021467/Gpa3
Attachments: IMG-20191217-WA0000.jpg; IMG-20191217-WA0004.jpg

Dear Hsiao Tong,

My client did not have video footage, but on the scene he took photo on your insured vehicle & his IC, Driver Licence. If your insured did not hit my client's vehicle, my client how to get these information.

This is a direct behind case, how can your insured any how report.

Best Regards,
Yuzhen

BODYFIX
10 ANG MO KIO INDUSTRIAL PARK 2A
#04-06 AMK AUTOPOINT
SINGAPORE 568047
TEL: 6257 1289 / 6483 7430 FAX: 6483 7432

From: Hsiao Tong (LKKAuto) [mailto:chewht@lkkauto.com]
Sent: Tuesday, 17 December 2019 11:33 AM
To: BodyFix <bodyfix@singnet.com.sg>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: SKT 5774 G LOD //DOA: 25/11/2019 //LKK REF: CC4/ASM19021467/Gpa3

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

Please be informed that our driver reported that only 2 vehicles involved in the accident. Attached is a copy of our insured accident report for your easy reference.

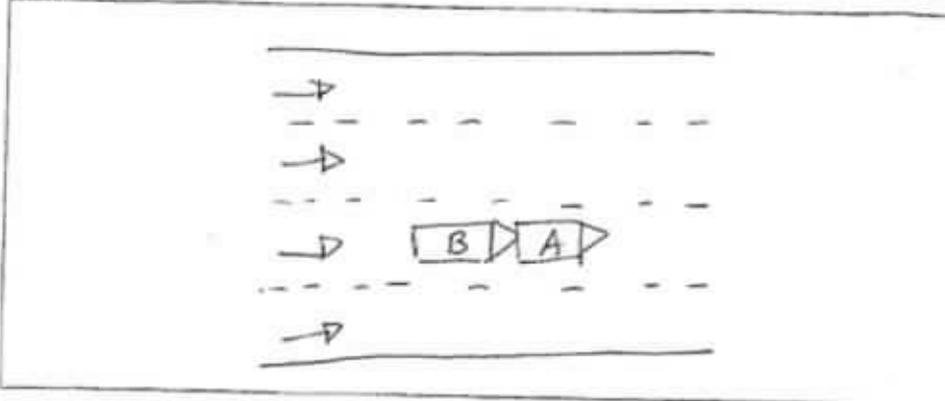
As per AXA instruction, we would like to request for evidences (ie: video footage/ scene photos / PIR) for our necessary action.

Appreciate an early reply. Thank you.

Sketch Plan Pg. 2

Date of accident: 25.11.19 Time: 2230 Location: Bukit Timah Expressway
 My Vehicle A: SDM2002R Vehicle B: ST2002V Vehicle C: _____

SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

please refer to police report T/2019/126/2102

Driver			
Name	HWANG CHERN WEE		ID No. [REDACTED]
Related Vehicle	SDM2002R (Car)		Contact No. [REDACTED]
Hospital/Clinic	NIL		Class of Driving Licence & Expiry Date Class: J Date of Expiry: NIL
Date Treatment	NIL	Date Discharge	NIL
No. of Days granted Medical Leave	NIL	Degree of Injury	NIL
Driver			
Name	LIAO ANEE		ID No. [REDACTED]
Related Vehicle	ST2002V (Car)		Contact No. [REDACTED]
Hospital/Clinic	NIL		Class of Driving Licence & Expiry Date Class: NIL Date of Expiry: NIL
Date Treatment	NIL	Date Discharge	NIL
No. of Days granted Medical Leave	NIL	Degree of Injury	NIL

Brief Details.

On the above mentioned date, time and location, while I was travelling along BKE towards Woodlands checkpoint near to the bridge and the traffic volume was heavy. I travelling in lane 3 and my friend driving a foreign vehicle was behind me. I inch forward and made a stop, subsequently my friend could not stop in time and hit to my rear. Immediately I alighted from the vehicle to make a check on my friend if she is ok. The damages to my vehicle were misalignment of the boot and the rear bumper damaged and I also noticed some scratches. My friend's vehicle ascertained headlights damaged, front bumper and mostly the front portion of the vehicle were damaged. Subsequently, we made arrangement with the towing company to tow away the vehicle.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

"Best Wishes for Merry Christmas, and Happy New Year 2020"

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Friday, 13 December 2019 4:11 PM

To: BodyFix <bodyfix@singnet.com.sg>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: SKT 5774 G LOD //DOA: 25/11/2019 //LKK REF: CC4/ASM19021467/Gpa3

Without Prejudice

Dear Sirs/Mdm,

Thank you for your email.

We will look into the matter and get back to you.

By copy to Mei Kwan,

FYNA. CC4/ASM19021467/Gpa3

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

"Best Wishes for Merry Christmas, and Happy New Year 2020"

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: BodyFix <bodyfix@singnet.com.sg>
Sent: Friday, 13 December 2019 4:06 PM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: SKT 5774 G LOD

Dear Hsiao Tong,
Our ref: SKT 5774 G
Your insured: SDM 2002 R
DOA: 25/11/19

We herewith submit our LOD for your kind attention, wish to do a direct settlement with you, kindly refer the attached for detail & hope you get back us soon.

Best Regards,
Fuzhen

BODYFIX
10 ANG MO KIO INDUSTRIAL PARK 2A
#04-06 AMK AUTOPOINT
SINGAPORE 568047
TEL: 6257 1289 / 6483 7430 FAX: 6483 7432

◀◀ <TP - Mandate IA> - S9M028WY [ACCIDENT INVOLVING SDM 2002R(OI) / SKT 5774G(TP) / OTHERS ON 25/11/2019]

Type

🔔 Question

Message

Liability: 100%. 3 vehicles chain collision whereby OI was 2nd car. Inform OI about third party claim. Agreed to settle at best and aware NCD issue. We seek your mandate at \$2,126.45(all-in). TP-Mandate IA had been uploaded in Smartclaims. Kindly let us have your approval/instruction. Hsiao Tong - 18-Dec-19

[Reply](#)



Immediate Advice

To : AXA Insurance Pte Ltd

Date: 18/12/2019

Survey Details:

Date of loss	25-Nov-19
Date of appointment	4-Dec-19
Date of survey	5-Dec-19
Location of survey	BODYFIX

Vehicle Details:

Claim Type:	THIRD PARTY CLAIM
Vehicle number	SKT5774G
Make and Model	HONDA STREAM 1.8L A
Date of registration	1-Jul-08
Part Rebate	
Market Value	\$ 23,000.00
Part Rebate	\$ 13,540.00
Nett Loss	\$ 9,460.00

Repair details:

Initial Estimate	\$ 5,442.00
------------------	-------------

Proposed/Revised repair cost:

Parts	\$ 1,367.12
Check items (estimate)	\$ -
Labour	\$ 770.00
Total	\$ 2,137.12
Lump Sum(if applicable)	\$ 1,700.00

Number of days for repair	3
---------------------------	---



Remarks:

3 vehicles chain collision whereby OI was 2nd car. (BOLA 28)

Mandate:

Liability(TP)		100%	
Proposed repair cost (w/GST)	\$	1,819.00	
Loss of use		NIL	no. of days
Loss of rental	\$	300.00	(3days x \$100)
Loss of income		NIL	no. of days
LTA search fees	\$	7.45	
Others		NIL	
Proposed Total	\$	2,126.45	

Hsiao Tong (LKKAuto)

From: Mei Kwan (LKKAuto)
Sent: Thursday, 19 December 2019 1:08 PM
To: Hsiao Tong (LKKAuto)
Subject: FW: New message for service request 150168, vehicle number SKT5774G

19/12/19 11:24 AM *** PLS PROCEED - NG Stacey

-----Original Message-----

From: stacey.ng@axa.com.sg <stacey.ng@axa.com.sg>
Sent: Thursday, 19 December, 2019 11:25 AM
To: admin-d@lkkauto.com
Subject: New message for service request 150168, vehicle number SKT5774G

AXA Insurance has sent you a message for claim number S9M028WY.
Please click here <https://vp.smartclaims.axa.com.sg/claim-portal/> to view the message in Vendor Portal.
This message is confidential; its contents do not constitute a commitment by AXA except where provided for in a written agreement between you and AXA. Any unauthorized disclosure, use or dissemination, either whole or partial, is prohibited. If you are not the intended recipient of the message, please notify the sender immediately.

Hsiao Tong (LKKAuto)

From: Ryan <bodyfix@singnet.com.sg>
Sent: Tuesday, 7 January 2020 12:22 PM
To: Hsiao Tong (LKKAuto)
Subject: Re: SKT 5774 G LOD //DOA: 25/11/2019 //LKK REF: CC4/ASM19021467/Gpa3

We accept, please send DV. Thank you

Best regards,
Ryan

BODYFIX
10 ANG MO KIO INDUSTRIAL PARK 2A
#04-06 AMK AUTOPOINT
SINGAPORE 568047
TEL: 6257 1289/6483 7430
FAX: 6483 7432

On 28 Dec 2019, at 2:02 PM, Hsiao Tong (LKKAuto) <chewht@lkkauto.com> wrote:

Without Prejudice
(save as to costs)

Dear Sirs/Mdm,

We refer to your below email.

We have reviewed the matter and we are prepared to offer at a global sum of \$2,100.00(all-in) towards your client's claim.

Please confirm acceptance.

"Please note that our proposal and correspondence with you is strictly on a without prejudice basis and should not be construed as an admission of liability on our part and/or that of our policyholder and/or the authorised driver. The terms of our without prejudice engagement should not be disclosed in any other related matter(s) in respect of this accident nor should it be binding in any other related claims."

"Best Wishes for Merry Christmas, and Happy New Year 2020"

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: BodyFix <bodyfix@singnet.com.sg>
Sent: Tuesday, 17 December 2019 3:39 PM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: RE: SKT 5774 G LOD //DOA: 25/11/2019 //LKK REF: CC4/ASM19021467/Gpa3

Dear Hsiao Tong,

My client did not have video footage, but on the scene he took photo on your insured vehicle & his IC, Driver Licence. If your insured did not hit my client's vehicle, my client how to get these information.

This is a direct behind case, how can your insured any how report.

Best Regards,
Yuchen

BODYFIX
10 ANG MO KIO INDUSTRIAL PARK 2A
#04-06 AMK AUTOPOINT
SINGAPORE 568047
TEL: 6257 1289 / 6483 7430 FAX: 6483 7432

From: Hsiao Tong (LKKAuto) [<mailto:chewht@lkkauto.com>]
Sent: Tuesday, 17 December 2019 11:33 AM
To: BodyFix <bodyfix@singnet.com.sg>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: SKT 5774 G LOD //DOA: 25/11/2019 //LKK REF: CC4/ASM19021467/Gpa3

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

Please be informed that our driver reported that only 2 vehicles involved in the accident. Attached is a copy of our insured accident report for your easy reference.

As per AXA instruction, we would like to request for evidences (ie: video footage/ scene photos / PIR) for our necessary action.

Appreciate an early reply. Thank you.

<image001.jpg>
<image002.jpg>

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

"Best Wishes for Merry Christmas, and Happy New Year 2020"

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto)
Sent: Friday, 13 December 2019 4:11 PM
To: BodyFix <bodyfix@singnet.com.sg>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: SKT 5774 G LOD //DOA: 25/11/2019 //LKK REF: CC4/ASM19021467/Gpa3

Without Prejudice

Dear Sirs/Mdm,

Thank you for your email.

We will look into the matter and get back to you.

By copy to Mei Kwan,

FYNA. CC4/ASM19021467/Gpa3

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

"Best Wishes for Merry Christmas, and Happy New Year 2020"

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: BodyFix <bodyfix@singnet.com.sg>
Sent: Friday, 13 December 2019 4:06 PM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: SKT 5774 G LOD

Dear Hsiao Tong,

Our ref: SKT 5774 G

Your insured: SDM 2002 R

DOA: 25/11/19

We herewith submit our LOD for your kind attention, wish to do a direct settlement with you, kindly refer the attached for detail & hope you get back us soon.

Best Regards,
Yuzhen

BODYFIX

10 ANG MO KIO INDUSTRIAL PARK 2A

#04-06 AMK AUTOPOINT

SINGAPORE 568047

TEL: 6257 1289 / 6483 7430 FAX: 6483 7432



BODYFIX

NO. 10 ANG MO KIO INDUSTRIAL PARK 2A
#04-06 AMK AUTOPOINT
SINGAPORE 568047
TEL: 6483 7430/6257 1289 FAX: 64837432
REG. NO: 53010635C

Our ref: SKT 5774 G

13 DEC 2019

AXA INSURANCE SINGAPORE PTE LTD
8 SHENTON WAY #27-01 AXA TOWER
Singapore 068811

Attn: Motor Claims Dept.

Dear Sir / Madam

Accident involving SKT 5774 G & SDM 2002 R on 25/11/2019

Our client, **ANG WEI CHAI**, whose motor vehicle **SKT 5774 G** was involved in the above-mentioned accident. He authorized us to act on his behalf in claiming for his cost of repairs, car rental and other consequential losses.

Our client also informed us that the above accident was caused by the negligence of your insured driver of motor vehicle **SDM 2002 R**.

Our client is claiming:

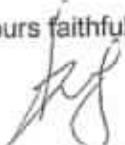
1. Cost of repairs	\$1819.00 (inclusive GST)
2. Loss of Rental (\$120x3days)	\$360.00
3. LTA Search Fee	\$7.45

We enclosed the following documents for your necessary action:

1. Letter Of Authorisation;
2. Discharge voucher;
3. Performa Invoice;
4. Rental Agreement;
5. GIA report

We appreciated that you can do a direct settlement as soon as possible.

Yours faithfully


Zhang Yuzhen



BODYFIX

10 ANG MO KIO INDUSTRIAL PARK 2A
#04-06 AMK AUTOPOINT SINGAPORE 568047
TEL: 6483 7430/6257 1289 FAX: 6483 7432
Email: bodyfix@singnet.com.sg
REG. NO: 53010635C



SATISFACTION & DISCHARGE VOUCHER

I, ANG WEI CHAI owner of vehicle number SKT 5774 G

Declare that my vehicle has been completed to my satisfaction and was discharged from BODYFIX, at Block 10 Ang Mo Kio Industrial Park 2A, AMK Autopoint #04-06 Singapore 568047 on the 7 day of Dec 2019.

Signature of Assured,

ANG WEI CHAI.

Accident Date : 25.11.2019

Name : ANG WEI CHAI

Address : NA

BODYFIX

NO 10 ANG MO KIO INDUSTRIAL PARK 2A #04-06
AMK AUTOPOINT SINGAPORE 568047
Tel No. : 62571289 Fax No. : 64837432
E-Mail : bodyfix@singnet.com.sg
Tax Reg. No. : 53010635C Buss. Reg. No. : 53010635C

AXA INSURANCE PTE LTD
8 SHENTON WAY #27-01
AXA TOWER SINGAPORE 068811

Attention : Motor Claim Department
Contact : 3387288 Fax No. : 8804838

Tax Invoice : AC20001

Date : 13/01/2020
Vehicle Num. : SKT 5774 G
Make/Model : HONDA STREAM 1.8
Chassis/Eng# : JHMRN68408S203581
Accident Date : 25/11/2019
Claim No. :
Reference :
Policy No. :

	Amount S\$
TO REPAIR VEHICLE AT LUMP SUM	1,700.00

SingDollars : One Thousand Eight Hundred Nineteen Only

E. & O.E.	Total S\$:	1,700.00
	GST 7% S\$:	119.00
	Amount Due S\$:	<u>1,819.00</u>


for BODYFIX



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

AXA INSURANCE PTE LTD

Ref : CC4/ASM19021467/Gpa3q2

8 SHENTON WAY #24-01
AXA TOWERSINGAPORE 068811
ATTN:STACEY NG

Date : 17-01-2020



Code : ASM

1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	SDM 2002R	Veh. Inspected	SKT 5774G
Policy No.	P1737657	Coverage (\$)	0.00
Claim No.	S9M028WY	Excess (\$)	0.00
Assign From		Assign Date	04/12/2019

2. Vehicle Particulars & Condition

Make & Model	HONDA STREAM	c.c	1799
Engine No.	HIDDEN	Year of Reg.	2008
Chassis No.	JHMRN68408S203581	Colour	GREY
Odometer	270548	Steering	IN ORDER
Brakes	IN ORDER	Modification	SPORTS RIM
General	GOOD		

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre	215/55 R16	HANKOOK	6 mm
L/H Front Tyre	215/55 R16	HANKOOK	6 mm
R/H Rear Tyre	215/55 R16	HANKOOK	6 mm
L/H Rear Tyre	215/55 R16	HANKOOK	6 mm

4. Description of Damages

THE VEHICLE SUSTAINED DAMAGES AT THE REAR PORTION.
DAMAGES SEE DETAILS.

5. General Information

Accident Date	25/11/2019	Inspection Date	05/12/2019
Survey held at	BODYFIX NO 10 ANG MO KIO INDUSTRIAL PARK 2A #04-06 AMK AUTOPOINT SINGAPORE 568047		

5a. Remarks

A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS.
B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.

5b. Estimate Days of Repair

ESTIMATED NORMAL PERIOD FOR REPAIR:	3 Working Days
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LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 2

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SKT 5774G /

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
REPLACEMENT OF PARTS				
1	TAILGATE (CONSISTENT)	BUCKLED	903.00	903.00
1	TAILGATE LOCK (CONSISTENT)	NOT NECESSARY	109.40	-
1	TAILGATE CATCH (CONSISTENT)	NOT NECESSARY	27.50	-
1	TAILGATE INNER BOARD (CONSISTENT)	NOT NECESSARY	141.00	-
1	TAILGATE WEATHERSTRIP (CONSISTENT)	NOT NECESSARY	121.40	-
1	REAR WINDSCREEN MOULDING (CONSISTENT)	NECESSARY	120.00	120.00
1	REAR BUMPER (CONSISTENT)	DEFORMED	588.90	588.90
2	REAR BUMPER SIDE RETAINER @\$19.40 (CONSISTENT)	NOT NECESSARY	38.80	-
1	REAR END PANEL (NPA) (CONSISTENT)	TO REPAIR SEE LABOUR	-	-
10	REAR BUMPER CLIPS @\$4.70 (CONSISTENT)	NECESSARY	47.00	47.00
	LESS 20% DISCOUNT		-	-331.78
			2,097.00	1,327.12
SPECIAL NETT ITEMS				
1	SET REVERSE SENSOR (SN) (CONSISTENT)	NOT NECESSARY	350.00	-
1	SEALANT (SN) (CONSISTENT)	NECESSARY	40.00	40.00
1	REAR NO.PLATE (SN) (CONSISTENT)	NOT NECESSARY	35.00	-
			425.00	40.00
LABOUR				
	RUST-PROOFING ON THE REAR ACCIDENT AFFECTED PORTIONS.	NOT NECESSARY	100.00	-
	TO CHECK & TEST LIGHTING FUNCTIONS & REVERSE SENSOR WIRING.		40.00	40.00
	TO REMOVE & REFIT REAR WINDSCREEN TO ASSIST REPAIRS.		80.00	80.00
	LABOUR TO REPLACE ABOVE PARTS ,REPAIR ,PANEL BEAT & RE-ALIGN DAMAGE PARTS.INCLUSIVE OF THE REPAIR OF REAR END PANEL .		1,200.00	250.00
	TO SPRAY PAINT TAILGATE ,REAR BUMPER ,REAR END PANEL.		1,500.00	400.00
			2,920.00	770.00
GRAND TOTAL			5,442.00	2,137.12

Report Ref No. CC4/ASM19021467/Gpa3q2



RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION)			1,700.00
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Report Ref No. CC4/ASM19021467/Gpa3q2

XING GUO QIANG

M.MATAI, AMSAE-A

Automotive Assessor

HO LEONG CHUAN

Automotive Assessor

DISCLAIMER OF LIABILITY TO THIRD PARTIES:- This Report is made solely for the use and benefit of the Client named on the front page of this Report.

No liability of responsibility whatsoever, in contract or tort, is accepted to any third party who may rely on the Report wholly or in part. Any third party acting or relying on this Report, in whole or in part, does so at his or her own risk.

Service Request Details

Claim	SPM02BWY
Reference	CC4/ASM19021467/Gua3q2 
Loss Date	25 November 2019
Report Date	3 Dec 2019 11:10:24 AM
Request Date	4 December 2019
Due Date	
Vendor Name	LKK AUTO CONSULTANTS PTE LTD (TP)
Type of Loss	Third Party Vehicle Damage
Services	Pending verification - Direct Settlement

Actions

Next Step: [Wait for Approve Invoice](#)

[Add Invoice](#)

Vehicle Information	
Incident Vehicle Registration #	SKT3774G
Make	TRVD HONDA
Model	STREAM 1.8 A
Service Address	

...

Primary Contact/Insured	
Primary Contact/Insured	KANG SIEW TING (JIAN XIUZHEN) BLK 407A FERREVALE ROAD, #22-15, 791407, Singapore
	rivalact195j@hotmail.com

Claim Handler	
Claim Handler	NG Stacey 6588804351 stacey.ng@axa.com.sg

Additional Instructions

Messages ⁵ [Invoices](#) [History](#) [Documents](#) [Assessment](#) [Metrics](#) [Notes](#)

Document Type •

[+ Upload Documents](#)

NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED
 LKK(invoice).61.pdf	Invoice	Survivor/ Assessor expense	LKK AUTO CONSULTANTS PTE LTD (TP)	20 January 2020

NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED
RENTAL RECEIPT.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	20 January 2020
LTA SEARCH.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	20 January 2020
LKKInspection (2).pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	20 January 2020
LKKAdjustmentLs (2).pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	20 January 2020
PAYMENT BREAKDOWN EXPRESS SETTLEMENT FORM.pdf	Forms / Claim Documents	Satisfaction / Discharge Voucher	LKK AUTO CONSULTANTS PTE LTD (TP)	20 January 2020
AUTHORIZATION TO ACT FORM.pdf	Forms / Claim Documents	POA / Authority Letter	LKK AUTO CONSULTANTS PTE LTD (TP)	20 January 2020
SCENE PHOTOS FROM OI.pdf	Evidence	Photos	LKK AUTO CONSULTANTS PTE LTD (TP)	18 December 2019
TP-MANDATE IA DO 181219.pdf	Forms / Claim Documents	Assessment	LKK AUTO CONSULTANTS PTE LTD (TP)	18 December 2019
LETTER TO OI_.pdf	Letters and Correspondence	Policy Holders / Issued	LKK AUTO CONSULTANTS PTE LTD (TP)	18 December 2019
TP - IA.pdf	Forms / Claim Documents	Assessment	LKK AUTO CONSULTANTS PTE LTD (TP)	17 December 2019
LKK SURVEY PHOTO.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	17 December 2019
TP ESTIMATE - MAHKEE.pdf	Reports & Statement	Estimate / Quotation	LKK AUTO CONSULTANTS PTE LTD (TP)	17 December 2019
TP CLAIM FROM BODYFIX.mng	Letters and Correspondence	Surveyor / Assessor	VISHNU BATHAM Shekhar	4 December 2019
LIST OF SURVEYOR SENT.mng	Letters and Correspondence	Workshop	VISHNU BATHAM Shekhar	4 December 2019

NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED
5K15774G - TP GIA REPORT.PDF	Reports & Statement	GIA Report	MC Stacky	4 December 2019
SDM20028- INSD GIA REPORT.pdf	Reports & Statement	GIA Report	CYS AUTOMOBILE SERVICE PTE LTD	4 December 2019
LIST OF SURVEYOR SENT.mng	Letters and Correspondence	Workshop	VISHNU BATHAM Shekhar	3 December 2019
P1737657_CL_00005_1.pdf	Forms / Claim Documents	Policy Schedule / Covernote / Certificate of insurance	VISHNU BATHAM Shekhar	3 December 2019
P1737657_CL_00005_1.pdf	Forms / Claim Documents	Policy Schedule / Covernote / Certificate of insurance	VISHNU BATHAM Shekhar	3 December 2019