

ASS. REC. BY:

REF: CS/MSG NO 21459/ KTF312

Special Instruction:

Surveyor: Kenneth

ASSIGNMENT (Office)

From (Person): Ong Zi Hui

of MSG

Date/Time: 4.12.19 4:58p.m

Estimated Cost:

Bill to:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No: SJK 8304

Insured: SJQ 9179B

at Workshop n/a: MASSIVA Trading

Tel: 91082728

of BIK 5038 AMK Industrial Park 2 #01-405

Policy No: 1001031524

Claim No: 234444

Sum Insured:

Excess:

Make of Veh:

D.O.A. 4.12.2019

(Client's Record)

CA / REV / REP. / REV 24 HRS ^{sup}

H.O.D. Endorsement:

Date/Time: 4.12.19 5:11p.m

Person Contacted: Anthony

Vehicle: IN/OUT

Date/Time	Action/Instruction (✓) Estimate
	SJK 8304 - ✓
	SJQ 9179B - N/A / FC310024006/31 Ref - 207117 2010
2/12	leased via whatsapp
19/12	1/Spy B4200 email & confirm (Red 4212; 50%)

AGS. REC. BY:

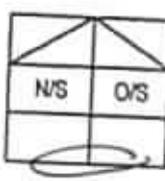
REF: MSG/

Kenneth

ASSIGNMENT

From: _____ Date: _____
 Estimated Cost: _____
OD / TP / WS / TP RES / OD RES / EVA / INV / MV
 To inspect Vehicle No: _____
 at Workshop n/s Massive
 of _____
 Insured: _____
 Policy No. _____
 Claims No. _____
 Sum Insured: _____ Excess: _____
 (Client's Record)
 Make of Veh: _____

Veh No: PTK 830U Yr Regn: 10, 08
 Type: M. Car / M. Cycle / Bus / Van / Lorry / Taxi / Prime Mover /
 Truck / Trailer or _____
 Make: Toy Axio cc 1496
 Colour: White A/C: Insured / Std / NI / NA
 Sp. Reading: 281247 T/Radio: Insured / Std / NI / NA
 Eng/No: _____
 C/No: NZE141 · 6081100
 Gen. Cond: Good / Fair / Poor / Burnt
 Steering: In order / Jammed / Leaked / Burnt or
 Brake: In order / Jammed / Leaked / Burnt or
 Mod: Nil / 8/Rim / STD A/Rim or
 Tyre Size: F: PIR
Continental 205/55R16



(Policy Condition)
 Remark: The veh had commenced its repair at the time of inspection.
 Bal. or Market Value: _____
 IDAC Accident Rpt: _____ Consistent?: Yes or No
 GIA / PR Seen: _____ Consistent?: Yes or No
 Est. Repairs: 05 days Res.: Yes or No
 Lum Sum: 20 % 3 Val.: Yes or No
 CA / REV / REP. / 24 HRS
10/23
 Date: _____ Person Contacted: _____ Vehicle: IN / OUT

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /
 TOYO / YOKO or _____
 Front
 R/Bal. 7 mm Rear R/Bal. 3 mm
 L/Bal. 7 mm L/Bal. 3 mm
 D.O.A. 4/12/19 D.O.I. 4/12/19
 Survey held at _____
 Des. of Damages: Frt / Rear / O/S / N/S / UIC / Rooftop or
 The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time	Action / Instruction
<u>1</u>	<u>File pass to</u>

[Signature]
19/12/2019
 RECEIVED 20 DEC 2019

Date/Time, File Pass to? Prel. Report
12/12/2019 Typist Final Report
 Date/Time, File Return to?

Days Of Repair: 5
 Resurvey No. of Trip: 1

Add Fee: Site Insp (\$ _____)
 Interview (\$ _____)
 Tech Invs (\$ _____)
 Weekend (\$ _____)

Survey Fee:	150
Transportation:	11
S - RS - SI	
Fuel etc	
Others	
TOTAL	161

Report Format: TP
 Lump Sum / I.B.I: (\$ 4200)

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

To: MSIG Insurance (Singapore) Pte. Ltd.
4 Shenton Way
#21-01 SGX Centre 2
Singapore 068807

From: LKK Auto Consultants Pte Ltd
51 Ubi Ave 1 #01-25
Paya Ubi Industrial Park
Singapore 408933

Attn: Muhd Ashik B Madi

Date: 09 Dec 2019

Preliminary Advice

Insured Vehicle No	: SJK8179B	Accident Date	: 04/12/2019
TP Vehicle No	: SJK830U	Assignment Date	: 05/12/2019
Make	: TOYOTA AXIO	Est. Duration of Repair	: 5.00
Date of Inspection	: 04/12/2019		
Inspection At	: MASSIVE TRADING & AUTO BLK 5038 #01-405, ANG MO KIO INDUSTRIAL PK 2 SINGAPORE 569541		

Point of Impact / General Description of Damages

The vehicle sustained impact / damages rear portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	8,412.00
Revised Amount	:S\$	5,187.73
Check Items (Estimated)	:S\$	503.40
Total	:S\$	5,691.13
Lump Sum Repair	:S\$	

Total Loss Consideration

New for Old Value	:S\$
Pre-Accident Value	:S\$
COE / PARF Rebate	:S\$
Salvage Value	:S\$
Margin for Repair	:S\$

Remarks

() The vehicle is economical/not economical for repair.

(x) Survey on "wp"

Summer Lee (LKK Auto)

From: Ong Zi Hui <zihui_ong@sg.msig-asia.com>
Sent: Wednesday, 4 December, 2019 4:58 PM
To: assignments; Admin-D (LKKAuto)
Cc: Crystal Lee
Subject: Survey Request - Manual Assigned
Attachments: 20191204113009324.pdf

Pre Repair Survey for SJK 830 U (Your Ref: SJQ 9179 B)

Manual Assigned

Dear LKK,

Refer to the email below, please survey the vehicle.

We'll assign via Merimen once we receive the assignment from Motor Team.

Please contact us ASAP if you cannot attend this assignment

Thank you.

Ong Zi Hui
Admin Officer, Claims Services
D: +65 6643 1320 | F: +65 6225 7402 | zihui_ong@sg.msig-asia.com



MSIG Insurance (Singapore) Pte Ltd 16 Raffles Quay, #24-01 Hong Leong Building, Singapore 048581 | T: +65 6220 9644 | F: +65 6225 6371 | Co. Reg. No. 200412212G | msig.com.sg



A Member of **MS&AD** INSURANCE GROUP

From: Helene Phua
Sent: Wednesday, 4 December 2019 3:29 PM
To: 'Janice Kee' <janice.kee@ksteoptr.com>
Cc: Winnie Chua <pingping_chua@sg.msig-asia.com>
Subject: RE: Pre Repair Survey for SJK 830 U (Your Ref: SJQ 9179 B Our Ref: TKSF/M492-ACC-42852.19/sf)

Hi,

Thank you for your selection.

We will proceed to assign **LKK Auto Consultants Pte Ltd** via Merimen at our end and update you upon confirmation.

Please do not contact them directly to prevent confusion. Any arrangement or appointment of surveyor must come from MSIG.

Please be informed that our surveyor will also be conducting a post repair inspection within the stipulated timeline under the protocol.

Have a great week ahead!

Helene Phua

Admin Assistant, Claims Services

D: +65 6594 2493 | F: +65 6225 7402 | helene_phua@sg.msig-asia.com



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A Member of **MS&AD** INSURANCE GROUP

From: Janice Kee <janice.kee@ksteoptr.com>

Sent: Wednesday, 4 December 2019 12:53 PM

To: Helene Phua <helene_phua@sg.msig-asia.com>

Cc: Winnie Chua <pingping_chua@sg.msig-asia.com>; Anthony Cheong <cheonganthony@yahoo.com.sg>

Subject: Re: Pre Repair Survey for SJK 830 U (Your Ref: SJQ 9179 B Our Ref: TKSF/M492-ACC-42852.19/sf)

EXTERNAL EMAIL: Be careful when you click any links or open any attachment(s).

Dear Sir

Our client has agreed to the usage of LKK Auto Consultants Pte Ltd as the Single Joint Expert to conduct the Pre-Repair Survey.

Kindly proceed to engage LKK Auto Consultants Pte Ltd to perform the said Pre-Repair Survey in accordance to the NIMA Protocol.

Thank you.

Regards,

Janice Kee

c/o Teo Keng Siang LLC

111 North Bridge Road,

#29-07/08 Peninsula Plaza,

Singapore 179098

On Wed, Dec 4, 2019 at 11:43 AM Helene Phua <helene_phua@sg.msig-asia.com> wrote:

Hi,

We refer to your email dated 04/12/2019.

Please choose one surveyor from the list that you wish for us to appoint to conduct the pre-repair inspection:

- 1) LKK Auto Consultants Pte Ltd
- 2) Formteam Consultancy Pte Ltd
- 3) A-Pac Adjusters & Surveyors Pte Ltd
- 4) STA Inspection Pte Ltd
- 5) Appraisal VP Pte Ltd
- 6) AutoProbe Consultants
- 7) **MSIG In-House Surveyors**

This Fast-Lane settlement option is for clear-cut liability which MSIG will expedite offer @ 100% with express payment. Priority will be given to those opted for our in-house surveyor

To facilitate an expeditious claim settlement, we hope you are agreeable for the above surveyor to be the SJE (Single Joint Expert).

If not, you may wish to nominate any of the 10 surveyors listed below as the SJE, depending on their availability:

1. Xing Guo Qiang	6) Chow Bo Xiong
2. Kenneth Kong	7) Siew Meng Hui
3. Marcus Chua	8) Daniel Chan
4. Ng You Han	9) Victor Png

In your response, please also provide us a list of 10 surveyors as your nominated SJE, regardless of whether you agree or disagree to our above nominated SJE. We may consider appointing one of your nominated SJE in case of any of our nominated SJE is not available.

NB:

- a. ***Fast lane settlement is not applicable for cases that liability is in dispute***
- b. If both of us could not agree with each other's list of nominated SJE, we may still proceed to appoint a motor surveyor to conduct a pre repair survey & post repair inspection within the timeline stipulated under the NIMA protocol.

We have created a dedicated motor survey mailbox for your motor survey request and pre-repair inspection. Please contact us (MSIG) by clicking this link: motorsurvey@sg.msig-asia.com

Have a great week ahead!

Helene Phua

Admin Assistant, Claims Services

D: +65 6594 2493 | F: +65 6225 7402 | helene_phua@sg.msig-asia.com



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A Member of **MS&AD** INSURANCE GROUP

From: Janice Kee <janice.kee@ksteoptr.com>

Sent: Wednesday, 4 December 2019 11:33 AM

To: Helene Phua <helene_phua@sg.msig-asia.com>; Winnie Chua <pingping_chua@sg.msig-asia.com>; Motor Survey <motorsurvey@sg.msig-asia.com>; Nabilah Rasol <nabilah_rasol@sg.msig-asia.com>; Claims <claims@sg.msig-asia.com>

Cc: Anthony Cheong <cheonganthony@yahoo.com.sg>

Subject: Pre Repair Survey for SJK 830 U (Your Ref: SJQ 9179 B Our Ref: TKSF/M492-ACC-42852.19/sf)

EXTERNAL EMAIL: Be careful when you click any links or open any attachment(s).

Dear Sir

We attach herewith our Pre-repair survey letter for your attention.

Kindly let us have the surveyor list for our attention.

Thank you.

Regards,

Janice Kee

c/o Teo Keng Siang LLC

*111 North Bridge Road,
#29-07/08 Peninsula Plaza,
Singapore 179098
Tel: 6333 4222 Fax: 6333 5676*

CONFIDENTIALITY NOTICE

This e-mail (including any attachments) may contain information that is privileged or confidential. The sending of this e-mail to any person other than the intended recipient is not a waiver of the privilege or confidentiality that attaches to it. If you are not the intended recipient, please notify the sender immediately, delete the email and do not copy, distribute or disclose its contents.

张景祥大律師樓
(律師兼公証及宣誓官)

Teo Keng Siang LLC

Advocates & Solicitors • Notary Public • Commissioner For Oaths

111 North Bridge Road #29-07/08 Peninsula Plaza Singapore 179098
ROC: 201510228C GST Reg No.: 201510228C

Tel: 6333 4222 Fax: 6333 5676 / 5688
Email: KSTEOCO@singnet.com.sg
(FAX - NOT FOR SERVICE OF COURT DOCUMENTS)

Our Ref : TKSF/M492-ACC-42852.19/sf (mc)
Your Ref : SJQ 9179 B
Date : 4 December 2019

Secretary in charge: Janice

Tel : 6333 4222 (ext 60)
Fax : 6333 5676 / 6333 5688
Email : janice.kee@ksteoptr.com

To: **MSIG Insurance (Singapore) Pte Ltd**
16 Raffles Quay
#24-01 Hong Leong Building
Singapore 048581
Attn: Motor Claim Dept

WITHOUT PREJUDICE
BY PDX # 8173 & FAX 6225 7402

Cc: Cheng Chai Hing (Owner)
Cheng Chai Leng (Driver)
50 Sengkang Square
#09-03
Singapore 544830

BY POST ONLY

PDX Intercompany Exchange Pte Ltd



010808864147

FROM **TEO KENG SIANG LLC**
PDX Box No. **8902**

Dear Sirs

RE: ACCIDENT INVOLVING SJK 830 U / SJQ 9179 B ON 4/12/19 ALONG PASIR RIS DR 3 TOWARDS OLD TAMPINES ROAD

We are instructed by Chua Tian Wei Ryan to notify you of a road traffic accident on 4/12/19 at about 08:25 hours at **ALONG PASIR RIS DR 3 TOWARDS OLD TAMPINES ROAD** involving our client's vehicle registration number **SJK 830 U** and vehicle registration number **SJQ 9179 B** driven by you at the material time. A copy of our client's Singapore accident statement is enclosed. Kindly let us have a copy your Singapore accident statement report on an urgent basis.

As a result of the accident, our client's vehicle has been damaged. Before our client proceed to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you or your insurer would like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you within the stipulated timeline, our client shall proceed to repair the vehicle without further reference to you.

Please note that our client's motor vehicle **SJK 830 U** is now at the following workshop:-

Massive Trading & Auto
Blk 5038 Ang Mo Kio Industrial Park 2
#01-405
Singapore 569541
Contact: 9108 2728 Anthony

Yours faithfully,

M/s Teo Keng Siang LLC
encs

Teo Keng Siang
LL.M (Singapore),
LL.B (Hong) (Singapore)

****Survey was conducted by:-**

Name of Surveyor:

Date of Survey:

Time of Survey:

Signature

Wong Yong Sheng, Kenneth
LL.B (Hons) University of Bristol

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any willful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	04/12/2019 10:51
Date Of Accident	04/12/2019 08:25
Exact Location Of Accident	PASIR RIS DR 3 TWDS OLD TAMPINES RD
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SJK830U
Insured/Policyholder	
Name Of Registered Owner	CHUA TIAN WEI RYAN (CAI TIANWEI)
NRIC No	S8517540H
Email Address	NOEMAIL
Mobile Phone No	(LOCAL) +65-93366624
Alternative Phone No	OTHERS-93366624
Vehicle Particulars	
Manufacturer	TOYOTA
Model	AXIO
Exact Purpose for which vehicle was being used at time of accident	WORKING
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	PRIVATE HIRE
Insurance Company	
Name of Insurance Company	NTUC INCOME INSURANCE CO-OPERATIVE LTD
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	5110232726
Cover Note Number	
Driver	
Name of Driver	LIM BAOCHENG (LIN BAOCHENG)
NRIC No	S8208551C
Date Of Birth	12/03/1982
Occupation	OUTDOOR
Date Of Driving Pass	10/06/2003
Driving Experience	16 YEARS AND 5 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-98073880
Fax Number	
Contact Number	
Email Address	NOEMAIL

Address	BLK 660 YISHUN AVE 4 #12-317
Postcode	760660
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OTHER - HIRER
Vehicle Registration Number of Driver's Own Vehicle	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

General Information of the Accident

Type Of Accident	COLLISION - HEAD TO REAR
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles (including own vehicle) involved in the accident	2
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	2
Passenger 1	NAME: : NA GENDER: : MALE

Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

ON 04/12/2019 @ 0825HRS, I WAS TRAVELLING ALONG PASIR RIS DR 3 TOWARDS OLD TAMPINES RD. DUE TO HEAVY TRAFFIC, I STOPPED BEHIND A VEHICLE WAITING TO MOVE ON. SUDDENLY I FELT AN STRONG IMPACT FROM THE REAR OF MY VEHICLE. I ALIGHTED FROM MY VEHICLE AND REALISED THAT VEH B (SJK 9179 B) HAD COLLIDED INTO MY VEHICLE REAR PORTION.

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SJQ9179B
Vehicle Make/Model/Colour	NISSAN
Details Of Properties	
Vehicle Category	PRIVATE CAR
Name of Driver	CHENG CHAI LENG
NRIC/Passport Number	S7603771Z
Contact Number	83339722
Address	
Postcode	

Insurance Company Name

Nature Of Damage

No. Of Passenger (Including Driver)

SKETCH PLAN

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to reassess policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. Consent under the Personal Data Protection Act (PDPA)

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurers) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers", the insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes;
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all Insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.

Policyholder's Signature
Date & Time:

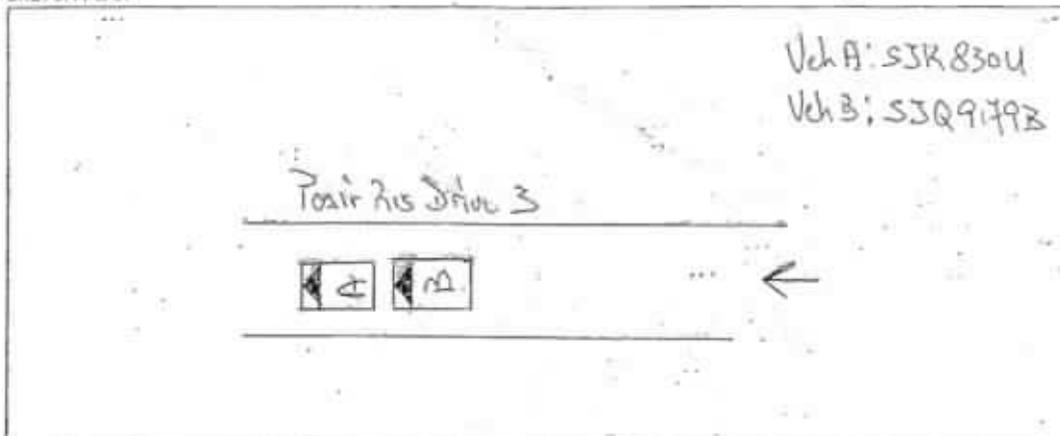


Driver's Signature
(if driver is not the policyholder)
Date & Time



Reporting Centre Personnel's Signature
Name:
NRIC/FIN No.:

SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

On 04/12/2019 @ ard 0825hrs, I was travelling along Pasir Ris Drive 3 towards Old Tampines Rd. Due to heavy traffic, I stopped behind a vehicle waiting to move on. Suddenly, I felt an strong impact from the rear of my vehicle. I alighted from my vehicle and realised that veh B (SJK 9179B) had collided into my vehicle rear portion.

Claim OD/TP at Su Brothers Claim OD/TP at other workshop Reporting Only

Remarks: Please forward a copy of my efile accident report to:

My workshop: Massive Trading & Auto

Email address:

& myself

Email address: massivetrade@gmail.com

Note: Please take note that your insurer have 14 days timeframe for you to submit own damage claim under you own policy. Kindly check with your own insurer for more information.

DECLARATION

✓ We declare the foregoing particulars are true in every respect.

Policyholder's Signature
Date & Time:

Driver's Signature
(If driver is not the policyholder)
Date & Time:

Reporting Centre Personnel's Signature
Name:
NRIC/FIN No.:

(AT THE POLICE STATION)

Massive Trading & Auto

Blk 5038 #01-405 Ang Mo Kio Industrial Pk 2 Singapore 569541
H/p 91082728

Fax : 64816131

Chua Tian Wei Ryan
Blk 660 Yishun Ave 4
#12-317
Singapore 760660

Vehicle No : SJK 830 U
Make : Toyota Axio
Year : 2008

Handwritten:
9/12/19
Not Authorised
U/Sing @ 4200/-
Presurvey After Paint
5 days

Qty	Description	Unit Price	Amount
-----	-------------	------------	--------

Estimate Cost Of Repair

1 pc	Rear boot lid	RM	\$755.25	✓
1 pc	Rear boot lid outer handle	way	\$187.60	✓
1 pc	Rear boot lid emblem " Logo "	RM	\$42.10	✓
1 pc	Rear boot lid emblem " Axio "	RM	\$48.30	✓
1 pc	Rear boot lid emblem " X "	RM	\$40.70	✓
2 pcs	Rear boot lid hinges	\$105.20	\$210.40	X
1 pc	Rear boot lid inner lock	RM	\$265.70	✓
1 pc	Rear boot lid insulator	RM	\$435.75	X
1 pc	Rear boot rubber	82-55mm	\$165.10	50 pin
1 pc	Rear end panel	RM	\$485.35	✓
1 pc	Rear end panel inner garnish	RM	\$205.15	✓
1 pc	Rear n/s tail-lamp assy	\$385.70	\$771.40	✓
1 pc	Rear n/s tail-lamp lower bracket	CM	\$65.10	✓
1 pc	Rear n/s tail-lamp panel	CM	\$155.10	X
2 pcs	Rear fender inner trim @365.u	RM	\$911.40	✓
1 pc	Rear bumper 655-10	RM	\$955.10	✓
2 pcs	Rear bumper bracket	NIAD	\$75.20	✓
1 pc	Rear n/s bumper side retainer	D.I	\$55.10	✓
1 pc	Rear spare tyre cover board	CM	\$475.15	✓
1 pc	Rear exhaust silencer	RM	\$655.85	X
			\$7,036.00	
Less 25 %			\$1,759.00	
			\$5,277.00	

S. Nett Item

1 set Rear reverse sensor
20 pcs Clip

Handwritten:
RM 200.00
\$2.50 RM 50.00
\$250.00
balance c/f \$5,527.00

LEK Auto Consultants hereby notify the Repairer of the following:

- To survey before any repair starting
- To display damaged parts following survey
- Parts prices are subject to availability
- Third party survey is on a "Non-Physical" basis
- No illegal modifications allowed
- Supplementary parts must be approved and is subject to final approval with Insurance Company

Acknowledged by Repairer:
Signature: _____
Date: _____

SJK 830 U

balance b/f \$5,527.00

Labour Charges

Remove/renew the above parts including knocking, welding & cutting.

\$1,200.00 *700*

To putty & spray paint on rear accident affected portion.

\$1,200.00 *800*

Check/reconnect wiring.

\$35.00 *201*

To spray anti rust on accident affected portion.

\$200.00 *601*

Remove/renew rear exhaust silencer.

nn \$150.00 *x*

Remove/refit rear boot upholstery to facilitate repair

\$100.00 *601*
Total \$8,412.00

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

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VEHICLE DAMAGE INSPECTION REPORT

Our File No: CS/MSG19021459/KTF3N2
Date: 26/12/2019

REFERENCE

Handling Insurer: MSIG Insurance (Singapore) Pte. Ltd. Policy No: 1001081524
Claimant Vehicle No : SJK830U **Insured Vehicle No :** SJQ9179B
Date of Loss: 04/12/2019 Nature of Claim: TP Claim No: 234444

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: **SJK830U**
Make & Model: TOYOTA AXIO, 1.5 (A) Engine No: 1NZD037997
Reg. Date: 03/10/2008 (Man. Year: 2008) Chassis No: NZE1416081100
Colour: White Odometer: 281247 km
Engine Capacity: 1496 cc
Market Value/New Car Price: N/A
Sum Insured (S\$): **Market Value/New Car Price**

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 205/55R16 Rear Tyre Size: 205/55R16
Front Left Side: Pirelli 7 mm Rear Left Side: Continental 3 mm
Front Right Side: Pirelli 7 mm Rear Right Side: Continental 3 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	5,526.99	3,701.70	1,825.29	33.03
Miscellaneous Items	0.00	0.00	0.00	
Labour	2,885.00	1,640.00	1,245.00	43.15
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	8,411.99	5,341.70	3,070.29	36.50
Approved Total (Overridden) (S\$)		4,200.00		
Nett Amount (S\$)	8,411.99	4,200.00	4,211.99	50.07

INSPECTION

Date of Assignment: 05/12/2019
Date Inspected: 04/12/2019 Inspected At: Massive Trading & Auto
Bk 5038 #01-405, Ang Mo Kio Industrial Pk 2
Singapore 569541
Estimated Period of Repair: 5.0 days

Adjuster: KENNETH KONG**Manager:** DENISE TAY KWEE CHENG

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS**Reference**

Part Source: MRM-SG	Version: 1.0 (Last Synchronised: 26 Dec 2019)
Parts: 143	TOYOTA AXIO 1.5 (A) (Catalogue:Merimen Singapore 1.0)
Labour: Repairer's	(Price-denominated Standard List)
Print Code: (Unsubmitted, no print-code for SJK830U)	
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page
Further Info:	Items/values not in reference catalogue are prefixed with an asterisk *.

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*REAR BOOT LID	Bent	755.25 FL	*755.25 FL
2	1		*REAR BOOT LID OUTER HANDLE	Warped	187.60 FL	*187.60 FL
3	1		*REAR BOOT LID EMBLEM LOGO	Necessary	42.10 FL	*42.10 FL
4	1		*REAR BOOT LID EMBLEM AXIO	Necessary	48.30 FL	*48.30 FL
5	1		*REAR BOOT LID EMBLEM X	Necessary	40.70 FL	*40.70 FL
6	2		*REAR BOOT LID HINGES	Repair	210.40 FL	*- FL
7	1		*REAR BOOT LID INNER LOCK	Dented	265.70 FL	*265.70 FL
8	1		*REAR BOOT LID INSULATOR	Serviceable	435.75 FL	*- FL
9	1		*REAR END PANEL	Bent	485.35 FL	*485.35 FL
10	1		*REAR END PANEL INNER GARNISH	Dented	205.15 FL	*205.15 FL
11	1		*REAR N/S TAIL-LAMP LOWER BRACKET	Cracked	65.10 FL	*65.10 FL
12	1		*REAR N/S TAIL-LAMP PANEL	Repair	155.10 FL	*- FL
13	1		*REAR FENDER INNER TRIM	N/s Deformed/O/s Serviceable	911.40 FL	*365.00 FL
14	1		*REAR BUMPER	Buckled	955.10 FL	*655.10 FL
15	1		*REAR BUMPER BRACKET	N/s Dented	150.40 FL	*75.20 FL
16	1		*REAR N/S BUMPER SIDE RETAINER	Distorted	55.10 FL	*55.10 FL
17	1		*REAR SPARE TYRE COVER BOARD	Cracked	475.15 FL	*475.15 FL
18	1		*REAR EXHAUST SILENCER	Repair	655.85 FL	*- FL
19	2		*REAR TAIL-LAMP ASSY	Cracked	771.40 FL	*771.40 FL
20	1		*REAR BOOT RUBBER (50%)	Dented/Distorted	165.10 FN	*82.55 F
21	1		*SET REAR REVERSE SENSOR	Dented	200.00 FS	*200.00 FS
22	20		*CLIP	Necessary	50.00 FS	*50.00 FS

F=Franchise part. S=SpcNett. L=ListItemDisc. N=NettItemDisc.

Sub Total (\$\$)	7,286.00	4,824.75
- List Item Discount on L Items 25.00/25.00% (\$\$)	1,717.73	1,123.05
- Nett Item Discount on N Items 25.00/0.00% (\$\$)	41.28	0.00
Total Parts (\$\$)	5,526.99	3,701.70

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Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	REMOVE/RENEW THE ABOVE PARTS INCLUDING KNOCKING,WELDING & CUTTING	New	1,200.00	700.00
2	TO PUTTY & SPRAY PAINT ON REAR ACCIDENT AFFECTED PORTION	New	1,200.00	800.00
3	CHECK/RECONNECT WIRING	New	35.00	20.00
4	TO SPRAY ANTI RUST ON ACCIDENT AFFECTED PORTION	New	200.00	60.00
5	REMOVE/RENEW REAR EXHAUST SILENCER	New	150.00	0.00
6	REMOVE/REFIT REAR BOOT UPHOLSTERY TO FACILITATE REPAIR	New	100.00	60.00
Gross Labour Cost (S\$)			2,885.00	1,640.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >