

ASS. REC. BY:

REF: CS3/ALG No 4561Gg f3

Special Instruction:

Surveyor: GQ

ASSIGNMENT (Office)

From (Person): Jennifer Chan

of

ALG

Date/Time: 4.12.19 5.08p.m

Estimated Cost:

Bill to:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No:

SJA 4422G

Insured:

SLL 7515E

at Workshop m/s

Ann Joo Motor

Tel:

64550747

of

Blk 176 Sin ming Drive #01-17

Policy No:

1900016315

Claim No:

402754766856

Sum Insured:

Excess:

Make of Veh:

D.O.A. 2-12-2019

(Client's Record)

CA / REV / REP. / REV 24 HRS

H.O.D. Endorsement:

Date/Time:

4.12.19 5.14p.m

Person Contacted:

Yiwen

Vehicle IN/OUT

Date/Time

Action/Instruction (X) Estimate

SJA 4422G - X

SLL 7515E - (C4/T) 17016857/m63xx

p. CA - 25/03/2017

Dismantle recovery - 10/12/19

26/2/2020 - Received email from salisher to conduct paper survey.

* PRS + PS billing

ASS. REQ. BY:

REF: A19

ASSIGNMENT

(-2024)

From:

PPS

Date:

6.12.2019

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / M /

To inspect Vehicle No:

SJA 44226

at Workshop m/s

Ann Joe Motor

of

Blk 176 Sin Ming Drive #01-17

Insured:

Policy No.

Claims No.

Sum Insured:

Excess:

(Client's Record)

Make of Veh:

11.00 owner m/s

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

Bal. or Market Value:

\$35k

IDAC Accident Rpt:

Consistent? : Yes or No

GIA / PR Seen:

Consistent? : Yes or No

Est. Repairs:

5

days

Res.: Yes or No

Lum Sum:

20

%

3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Vehicle: IN / OUT

Date:

Person Contacted:

Veh No:

SJA 44226

Yr Regn:

12 May 2009

Type: M/Car / M/Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make:

Toyota Sienna

C.C

1496

Colour:

Silver

A/C:

Insured / Std / NI / NA

Sp. Reading

145648

T/Radio:

Insured / Std / NI / NA

Eng/No:

C/No:

NCP 8150709.69

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size:

F:

195/60 R15

R:

H

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

DAYTON

Front

Rear

R/Bal.

5

mm

R/Bal.

5

mm

L/Bal.

5

mm

L/Bal.

5

mm

D.O.A.

D.O.I.

06-12-19

Survey held at

w/s

11AM

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

06/12 Driver mentioned TA Display Screen damaged due to accident.

15/01 After repair photos.

10/03 \$2500, 5 Days / [Signature]

(Red \$7700, 67%)

10/3/2020

Date/Time, File Pass to?

☐ : Preli. Report
☐ : Final Report

1) 11/3 11AM

Date/Time, File Return to?

2)

Days Of Repair:

5

Resurvey No. of Trip:

2

Add Fee:

☐ : Site Insp (\$)
☐ : Interview (\$)
☐ : Tech. Invs (\$)
☐ : Weekend (\$)

Survey Fee:

250

Transportation:

\$ + RS. \$

Photos

Others

TOTAL

Rep. Format:

MEM- PPS/PS

Lump Sum / U.C. /

3500

Nivitha (LKK Auto)

From: Syed-Yusoff, Saliha <Saliha.Syed-Yusoff@aig.com>
Sent: Wednesday, 26 February 2020 11:40 AM
To: SUR
Cc: 'meikwan@lkkauto.com'; Admin-D (LKKAuto)
Subject: our ref: 4027547668SG-003 II TP vehicle no: SJQ4422G 9DOA: 02/12/19)
Attachments: 4027547668SG TP survey report.pdf

Importance: High

Dear Team,

Kindly assist with the paper adjustment of TP COR as the PRI was previously conducted by your surveyor.

Kind Regards,
Saliha

Saliha Syed Yusoff
AIG
Senior Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte. Ltd

AIG Building, 78 Shenton Way #08-16, Singapore 079120
Tel +(65) 6419 1917 |
www.aig.sg

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- Re: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SLL7515E AND SJQ4422G ON 02/12/2019

From: Chan, Jennifer-WM
To: Admin A. assignments
Cc: Fong, Andy-SY, Fan, Winnie-LW, Hor, Yinnul
Sent: Wednesday, 4 December, 2019 5:08:10 PM
Attachments: GIA.pdf GIA.PDF

Hi LKK,

Kindly assist to survey.

Workshop: Ann Joo Motor Pte Ltd
Blk 176 Sin Ming Drive #01-17, Sin Ming Autocare, Singapore 575721
Telephone No : 64550747
Contact person : Yiwen

Thanks & regards
Jennifer Chan

From: cindykoh_kkcheng@yahoo.com [mailto:cindykoh_kkcheng@yahoo.com]

Sent: Wednesday, 4 December, 2019 4:00 PM

To: Hor, Yinnul

Cc: Fong, Andy-SY; Chan, Jennifer-WM; Abu Kassim, Noor Mariesa; Azlan, Syazairdina; Chan, Yoke Shi; Lim, Sheng Yang; Mithoosingh, Aashweenjeetkaur; Parthiban, Theerthan; Subramaniam, Divyashni

Subject: [EXTERNAL] Re: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SLL7515E AND SJQ4422G ON 02/12/2019

This message is from an external sender; be cautious with links and attachments.

Our Ref: AJ/SJQ 4422G

Your Ref: SLL 7515E

(Please quote our reference number when replying)

4 December 2019

AIG ASIA PACIFIC
Singapore

Attention: Motor Claims Department

Dear Sirs

NOTICE OF ACCIDENT

Claimant: LOW CHUN YUEN

Pre-action Protocol for Non-injury Motor Accident Cases involving motor accident occurring on or after 1st April 2016 ("Protocol")

We refer to your letter dated 4 December 2019.

Firstly, we object to the appointment of any of the motor surveyors proposed by in your List as a single joint expert. We have already stated this at para 4 of our Notice of Accident dated 4 December 2019.

Secondly, we have also given you our proposed list of proposed motor surveyors at para 4 of our Notice of Accident dated 4 December 2019.

Thirdly, if you object to our proposed list of proposed motor surveyors, this matter shall proceed on the basis of para 2.9 of the Protocol. Accordingly, our client shall appoint a surveyor of his choice to conduct the pre-repair survey. And our client shall have his motor vehicle repaired after the pre-repair survey had been done by your appointed surveyor.

Fourthly, for the sake of clarity, we do not agree to your appointed surveyor conducting the Pre-Repair Survey as the single joint expert.

If you wish to conduct a post-repair inspection, please instruct your appointed surveyor to inform our client's repairer of the same during the pre-repair survey.

Finally, the location and contact person of the workshop are as follows:-

Name of Workshop : Ann Joo Motor Pte Ltd
Address : Blk 176 Sin Ming Drive #01-17
Sin Ming Autocare
Singapore 575721
Telephone No : 64550747
Contact person : Yiwen

REGARDS
CINDY
KK CHENG AND CO
DID 62271272

From: Yinnul.Hor@aig.com

To: cindykoh_kkcheng@yahoo.com

Cc: Andy-SY Fong@aig.com, Jennifer-

WM.Chan@aig.com, NoorMariesa.AbuKassim@aig.com, Syazairdina.Azlan@aig.com, yokeshi.chan@aig.com, ShengYang.Lim@aig.com, Aashweenjeetkaur.Mithoosingh@aig.com, Theerthan.Parthib

Subject: aigenoryst PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SLL7515E AND SJQ4422G ON 02/12/2019

Date: Wed, 4 Dec 2019 05:53:47 +0000

Without Prejudice

Your Reference : AJ/SJQ 4422G

Our Reference : 4027547668SG003

P: Yiwen

T:

Dear Sir/Madam,

We refer to your email below. We disagree with the list of your nominated surveyors.

Pursuant to Appendix C of Pre-Action Protocol for NIMA cases, citation 2.9. We will proceed to appoint our in house surveyor for the pre-repair inspection.

Kindly provide us with details of repairer's contact number and address.

Thanks & Regards,

Hor Yin Rul (Viviane)
AIG
FNOL Adjuster I
Singapore AUTO Claims

Tel: 8001206556 | Ext: 1002208
Yinrul.Hor@aig.com | www.aig.sg

From: cindykoh_kkcheng@yahoo.com <cindykoh_kkcheng@yahoo.com>
Sent: Tuesday, December 3, 2019 6:11 PM
To: ClaimsDocManagement <ClaimsDocManagement@aig.com>; singa_annjoo@singnet.com.sg
Subject: [EXTERNAL] Re: GIA.pdf

This message is from an external sender; be cautious with links and attachments.

Our Ref: AJ/SJQ 4422G
Your Ref: SLL 7515E
(Please quote our reference number when replying)

3 December 2019

AIG ASIA PACIFIC
Singapore

Attention: Motor Claims Department

Dear Sirs

NOTICE OF ACCIDENT

Claimant: LOW CHUN YUEN

Pre-action Protocol for Non-Injury Motor Accident Cases involving motor accident occurring on or after 1st April 2016 ["Protocol"]

Our abovenamed client's vehicle has been damaged in a road traffic accident on 2 December 2019 @ 2210hours along Clementi Avenue 2 involving our client's vehicle SJQ 4422G and vehicle SLL 7515E driven by your insured/insured driver at the material time. A copy of the Singapore Accident Statement/Traffic Police report filed is enclosed.

Firstly, would you or your insured like to conduct a pre-repair survey of our client's abovesaid vehicle?

Our client shall proceed to repair the said vehicle if we do not receive any reply from you within 2 days of this Notice.

Secondly, as regards paras 2.4 & 2.6 of the Protocol, our client objects to appointment of any of the motor surveyors in your List ["List"] if the following surveyors are not in your List and proposes the following motor surveyors instead:

(1) Foo Phillip. (2) Amas Ong. (3) Foo Chi Yong. (4) JT Bok

Thirdly, if you object to any of our proposed motor surveyors, this matter shall proceed on the basis of para 2.9 of the Protocol. In this event, our client shall appoint a surveyor of his choice to conduct the pre-repair survey. And our client shall have his motor vehicle repaired after the pre-repair survey had been done by your appointed surveyor.

Fourthly, if you wish to conduct a post-repair inspection, please instruct your appointed surveyor to inform our client's repairer of the same during the pre-repair survey.

REGARDS
CINDY
KK CHENG AND CO
DID :6227-1272

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	03/12/2019 15:28
Date Of Accident	02/12/2019 22:10
Exact Location Of Accident	SLIP ROAD OF CLEMENTI AVE 2 TO CLEMENTI ROAD
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SJQ4422G
Insured/Policyholder	
Name Of Registered Owner	LOW CHUN YUEN
NRIC No	S8736814I
Email Address	RONNIE.LOW87@GMAIL.COM
Mobile Phone No	(LOCAL) +65-91915347
Alternative Phone No	OTHERS-NOPHONE

Vehicle Particulars

Manufacturer	TOYOTA
Model	SIENTA 1.5X LIMITED A
Exact Purpose for which vehicle was being used at time of accident	
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	PRIVATE CAR

Insurance Company

Name of Insurance Company	NTUC INCOME INSURANCE CO-OPERATIVE LTD
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	5110289127
Cover Note Number	

Driver

Name of Driver	LOW CHUN YUEN
NRIC No	S8736814I
Date Of Birth	20/11/1987
Occupation	INDOOR
Date Of Driving Pass	25/07/2008
Driving Experience	11 YEARS AND 4 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-91915347
Fax Number	
Contact Number	OTHERS-NOPHONE
Email Address	RONNIE.LOW87@GMAIL.COM

Address	BLK 359 CLEMENTI AVE 2 #09-301
Postcode	120359
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OWNER
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

General Information of the Accident

Type Of Accident	COLLISION - HEAD TO REAR
Weather Conditions	AFTER RAIN
Road Surface	WET

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles (including own vehicle) involved in the accident	2
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	1

Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

REFER TO SKETCH PLAN.

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SLL7515E
Vehicle Make/Model/Colour	
Details Of Properties	
Vehicle Category	PRIVATE CAR
Name of Driver	SONG WILSON
NRIC/Passport Number	S0019216C
Contact Number	96192961
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	
No. Of Passenger (Including Driver)	


SKETCH PLAN

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
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6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My Insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims.(collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents(including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the Information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.



Policyholder's Signature
Date & Time:



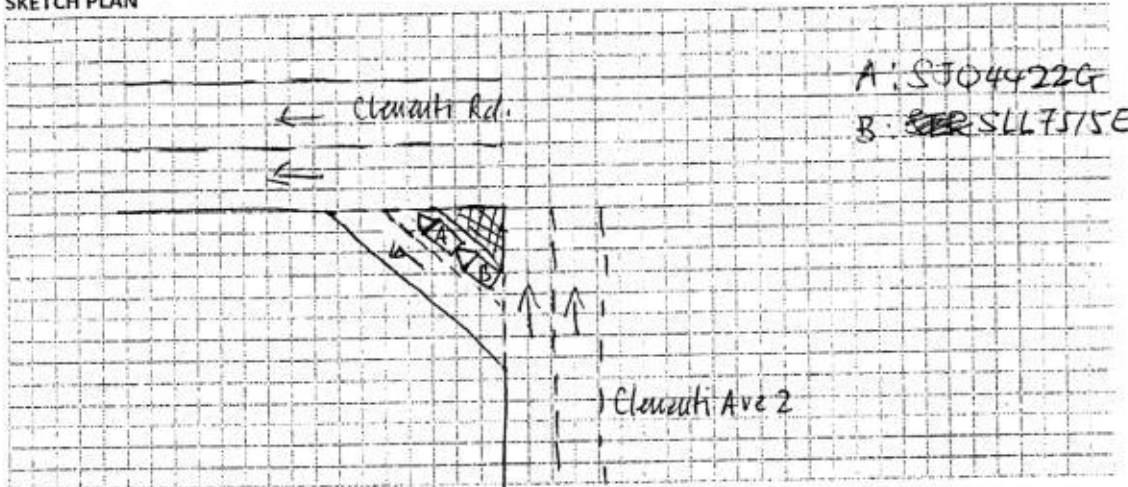
Driver's Signature
(If driver is not the policyholder)
Date & Time:



Reporting Centre Personnel's Signature
Name:
NRIC/FIN No.:

Sketch Plan Pg. 2

SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

On 02/12/2019 at about 10:10^{PM} along Slip Road of Clementi Ave 2 to Clementi Rd.

My vehicle 'A' (SJ04422G) was stationeried on my lane of filtering road. Out of a sudden there's a huge impact at my rear. I alighted down and saw vehicle 'B' (SLL7515E) hit my vehicle 'A'. We exchanged for particulars and he told me to claim his insurance therefore I'm here to lodge the report.

DECLARATION

I/We declare the foregoing particulars are true in every respect.

Raf
 Policyholder's Signature
 Date & Time:

Raf
 Driver's Signature
 (If driver is not the policyholder)
 Date & Time:


 Reporting Centre Personnel's Signature
 Name:
 NRIC/FIN No.:

[> Back to OneMotoring](#)**Enquire PARF/COE Rebate for Registered Vehicle**

Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID:	814I
Vehicle Details	
Vehicle No.:	SJQ4422G
Vehicle to be Exported:	No
Intended Deregistration Date:	10 Mar 2020
Vehicle Make:	TOYOTA
Vehicle Model:	SIENTA 1.5X LIMITED A
Primary Colour:	Silver
Manufacturing Year:	2008
Engine No.:	1NZD178501
Chassis No.:	NCP815070969
Maximum Power Output:	81.0 kW (108 bhp)
Open Market Value:	\$14,493.00
Original Registration Date:	12 May 2009
First Registration Date:	12 May 2009
Transfer Count:	2
Actual ARF Paid:	\$12,979.00
Intended PARF Rebate Details	
PARF Eligibility:	Forfeited
PARF Eligibility Expiry Date:	-
PARF Rebate Amount:	\$0.00
Intended COE Rebate Details	
COE Expiry Date:	30 Apr 2024
COE Category:	E - Open Category
COE Period(Years):	5
PQP Paid:	\$13,088.00
COE Rebate Amount:	\$10,833.00
Total Rebate Amount:	\$10,833.00
Message	
Please note that the 5-year COE for this vehicle cannot be further renewed. The vehicle must be de-registered upon COE expiry or when the vehicle reaches its statutory lifespan (if applicable), whichever is earlier.	

The information contained herein is correct as at 10 Mar 2020

OK

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6 vehicles

Sienta 1.5A X Limited

Advanced Search

Make	Model	Price	Depreciation	Reg Date	Eng Cap	Mileage	Veh Type	Status
Search Selection	Sienta 1.5A X Limited	Any	Any	> 10 year(s) old	Any	Any	Any	Available
	Toyota Sienta 1.5A X Limited (COE till 07/2023)	\$24,500	\$7,240 /yr	31-Jul-2008	1,496 cc	128,100 km	MPV	Available
Very Beautiful (Limited Edition Unit) Power Door, Flawless Condition Inside Out! Genuine Low Mileage! Absolutely No Repairs Needed! Guarantee The Best Condition Toyota Sienta! Come View And Test Drive To Believe! Hurry! Loan Available For Monthly Installments \$70...								
Posted: 08-Mar-2020 Tags: 2008 Toyota Sienta, Toyota Sienta, Toyota, Sienta								
	Toyota Sienta 1.5A X Limited (COE till 09/2023)	\$28,777	\$8,140 /yr	23-Sep-2008	1,496 cc	16,000 km	MPV	Available
Posted: 06-Mar-2020 Tags: 2008 Toyota Sienta, Toyota Sienta, Toyota, Sienta								
	Toyota Sienta 1.5A X Limited (COE till 10/2028)	\$44,800	\$5,190 /yr	24-Oct-2008	1,496 cc	-	MPV	Available
Very Well Maintained Unit. Interior Like New And Original. Excellent Condition, No Repair Needed. See To Believe. Don't Miss The Chance.								
Posted: 09-Mar-2020 Tags: 2008 Toyota Sienta, Toyota Sienta, Toyota, Sienta								
	Toyota Sienta 1.5A X Limited (COE till 10/2024)	\$33,888	\$7,350 /yr	20-Oct-2009	1,496 cc	119,000 km	MPV	Available
Very Well Kept. Free 1 Servicing Upon Purchase! Up To 2 Years Warranty Engine And Gearbox! 100% Loan Approval! Bank And In House Loan Available! No Gimmicks! Trade In Welcome! Best Value For Money! Well Maintained, Excellent Condition! Don't Miss It, View To Bel...								
JDM Cars								
Posted: 09-Feb-2020 Tags: 2009 Toyota Sienta, Toyota Sienta, Toyota, Sienta								
	Toyota Sienta 1.5A X Limited (COE till 12/2024)	\$32,800	\$6,940 /yr	02-Dec-2009	1,496 cc	-	MPV	Available
Road Tax Till Jun/2020. Can Convert To Z10/PHV. Well Kept. Low Mileage Done. High Trade In, Bank Loan And In House Loan Available.								
Posted: 10-Mar-2020 Tags: 2009 Toyota Sienta, Toyota Sienta, Toyota, Sienta								
	Toyota Sienta 1.5A X Limited (COE till 10/2024)	\$33,888	\$7,300 /yr	05-Feb-2010	1,496 cc	132,901 km	MPV	Available
(Drive With Confidence From An Accredited Dealer!) Genuine Sales With No Gimmick. Price Stated Are Final With No Hidden Cost. Safe And Straight Forward Deal With Transparency Assured. Bank Interest Rates At 3.25% Admin Fee At \$500. Transfer Fee At \$25. Vehicle I...								
Sincere Motoring Pte Ltd								
Posted: 08-Mar-2020 Tags: 2010 Toyota Sienta, Toyota Sienta, Toyota, Sienta								

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Price

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Reg Date

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Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars

Owner ID Type: Singapore NRIC
Owner ID: 814I

Vehicle Details

Vehicle No.: SJQ4422G
Vehicle to be Exported: Yes
Intended Deregistration Date: 19 Feb 2020
Vehicle Make: TOYOTA
Vehicle Model: SIENTA 1.5X LIMITED A
Primary Colour: Silver
Manufacturing Year: 2008
Engine No.: 1N2D178501
Chassis No.: NCP815070969
Maximum Power Output: 81.0 kW (108 bhp)
Open Market Value: \$14,493.00
Original Registration Date: 12 May 2009
First Registration Date: 12 May 2009
Transfer Count: 2
Actual ARF Paid: \$12,979.00

Intended PARF Rebate Details

PARF Eligibility: Forfeited
PARF Eligibility Expiry Date: -
PARF Rebate Amount: \$0.00

Intended COE Rebate Details

COE Expiry Date: 30 Apr 2024
COE Category: E - Open Category
COE Period(Years): 5
PQP Paid: \$13,088.00
COE Rebate Amount: \$10,986.00
Total Rebate Amount: \$10,986.00

Message

Please note that the 5-year COE for this vehicle cannot be further renewed. The vehicle must be de-registered upon COE expiry or when the vehicle reaches its statutory lifespan (if applicable), whichever is earlier.

The information contained herein is correct as at 19 Feb 2020

OK

Enquire Vehicle & Owner Information (Vehicle No. SLL7515E As At 02 Dec 2019 / 00:00:00)**Law Firm Search Details**

Search Reason: Insurance claim in relation to traffic accident
Law Firm Case No.: AJ/SJQ4422G

Current Owner Details

Owner ID Type: Singapore NRIC
Owner ID: S0019216C
Owner Name: SONG WILSON
Registered Address Type: HDB / HUDC
Registered Block/House No.: 1A
Registered Street Name: PINE GROVE
Registered Unit No.: # 12 - 04
Registered Building Name: -
Registered Postal Code: 590001

Current Vehicle Details

Vehicle No.: SLL7515E
Make Description/Model: TOYOTA / SIENTA 1.5 CVT ELEGANCE
Insurance Company Name: AIG ASIA PACIFIC INSURANCE PTE. LTD.

Print

OK

> Back to OneMotoring



Land Transport Authority
10 Sin Ming Drive
Singapore 575701
GST Registration No. : M4-0006529-2

Print Date/Time : 03 Dec 2019 / 16:55:22

Receipt Date/Time : 03 Dec 2019 / 16:55:22

Tax Invoice/Receipt

Receipt No. : ITNET-00000-191203-002631

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (\$\$)	GST Amount (\$\$)	Amount After GST (\$\$)
Result of Insurance Enquiry - SLL7515E				
As at 02 Dec 2019/22:10:00				
Insurance Co: AIG ASIA PACIFIC INSURANCE PTE. LTD.				
1	Insurance Enquiry - SLL7515E Enquiry Fee 20191203165340468110	7.00	0.49	7.49
Sub-Total		7.00	0.49	7.49
Total Before Rounding		7.00	0.49	7.49
Rounding Difference				0.04
Total Amount Payable				7.45
Paid By				
	xxxxxxxxxxxx7473	Credit Card: Visa/MasterCard		7.45
Total				7.45
Cash Change				0.00
Tendered Amount				7.45
Excess Refundable Amount				0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

[> Back to OneMotoring](#)

Enquire Vehicle's Insurance Particulars

Thank You!

The insurance details of the vehicle you enquired can be found below. If you have entered a valid email address, a copy would have been sent to you.

Vehicle No.
SLL7515E

Incident Date/Time
02 Dec 2019 / 22:10:00

Insurance Company Name
AIG ASIA PACIFIC INSURANCE PTE. LTD.

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AUTOMOBILE ASSESSMENT REPORT

TO: LOW CHUN YUEN
C/O: ANN JOO MOTOR PTE LTD
BLK 176, SIN MING DRIVE #01-17,
SIN MING AUTOCARE
SINGAPORE 575721

Our Reference: 1219/AJ390
Date: 30-Dec-2019

ASSESSMENT OF VEHICLE NO. SJQ 4422 G DATE OF LOSS: 02-Dec-2019

We have carried out a physical assessment at **ANN JOO MOTOR PTE LTD**,
Blk 176, Sin Ming Drive #01-17, Sin Ming Autocare Singapore 575721, according to your instruction
on **09-Dec-2019** and are pleased to submit our report herewith.

1. VEHICLE PARTICULARS

Registration No.:	SJQ 4422 G
Make & Model:	TOYOTA SIENTA 1.5X LIMITED A
Year of Registration:	2009
Engine Capacity:	1496
Chassis No.:	NCP815070969
Engine No.:	1NZD178501
Colour:	SILVER
Mileage (km):	145912

2. VEHICLE CONDITION

Body Paint:	GOOD
Steering:	SERVICEABLE
Foot Brake:	SERVICEABLE
Parking Brake:	SERVICEABLE
Modification:	NIL

3. TYRE PARTICULARS & CONDITION

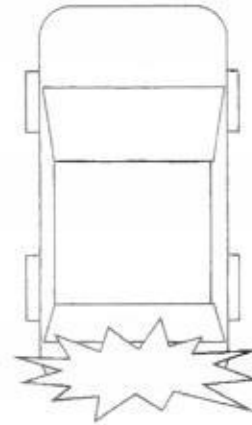
Front	
RH Make/Size/Thread:	DAYTON 195/60R15 – 75%
LH Make/Size/Thread:	DAYTON 195/60R15 – 75%
Rear	
RH Make/Size/Thread:	DAYTON 195/60R15 – 75%
LH Make/Size/Thread:	DAYTON 195/60R15 – 75%

4. DESCRIPTION OF DAMAGE

At the time of the inspection, the vehicle sustained damages to the REAR portion.

5. REMARKS

Market Value:	Na
Salvage Value:	Na
Repair Limit:	Na
Estimated Amount:	\$14,643.05
Adjusted Amount:	\$13,382.65
Lump Sum:	\$10,700.00
Estimated Repair Days:	8 days



Pursuant to your instruction, we have **NOT AUTHORISED** repair.

The assessment was conducted on a "**Without Prejudice**" basis.

If we are not notified of anything to the contrary within **14 days** from the date hereof, this report shall be treated as correct.

Disclaimer

This report is intended for the exclusive use of the addressee solely in relation to the loss occurrence in which the assessed vehicle is involved. No liability or responsibility whatsoever shall be held by Aeon Auto Consultants LLP for any reliance on this report by any third party.

ASSESSMENT REPORT FOR VEHICLE NO. SJQ 4422 G

PARTS (LIST ITEMS)

Qty	Description	Condition	Workshop's Estimate	Our Assessment
1	REAR TAILGATE	Bent	1,131.80	✓ 1,131.80
1	REAR TAILGATE 'SIENTA' EMBLEM	Necessary	71.80	✓ 71.80
2	REAR TAILGATE DAMPER L/R	Bent	603.40	X 503.40
2	REAR TAILGATE HINGES L/R	Bent	139.60	X 139.60
1	REAR TAILGATE INNER HANDLE	Cracked	53.80	X 53.80
1	REAR TAILGATE INNER TRIM BOARD	Cracked	631.80	X 631.80
1	REAR TAILGATE MECHANISM LOCK	Bent	301.70	✓ 301.70
1	REAR TAILGATE NUMBER PLATE LAMP	Cracked	78.30	X 78.30
1	REAR TAILGATE NUMBER PLATE LAMP GARNISH	Cracked	261.40	X 261.40
1	REAR TAILGATE NUMBER PLATE LAMP GARNISH 'LOGO' EMBLEM	Necessary	38.20	X 38.20
1	REAR TAILGATE OUTER HANDLE	Cracked	261.80	X 261.80
2	REAR TAILGATE RUBBER GUIDE STOPPER	Bent	70.60	X 70.60
1	REAR TAILGATE WEATHER STRIP	Cut	238.60	✓ 238.60
1	REAR TAILGATE WINDSCREEN MOULDING	Necessary	301.30	✓ 301.30
1	REAR TAILGATE WIPER MOTOR	Faulty	511.30	X 511.30
2	REAR FENDER INNER TRIM BOARD L/R	Cracked	1,463.60	X 1,463.60
2	REAR FENDER INNER SHIELD L/R	Cracked	243.40	X 243.40
6	REAR FENDER INNER SHIELD CLIPS L/R	Necessary	39.00	X 39.00
1	REAR BUMPER	Cracked	1,211.30	✓ 1,211.30
2	REAR BUMPER CORNER RETAINER L/R	Bent	113.60	X 113.60
2	REAR BUMPER REFLECTOR L/R	Necessary	193.40	X 193.40
2	REAR BUMPER SIDE RETAINER L/R	Bent	150.60	✓ 150.60
1	REAR BUMPER TOWING COVER	Necessary	31.40	X 31.40
1	REAR END PANEL INNER TOP GARNISH	Cracked	631.40	✓ 631.40
4	REAR END PANEL INNER TOP GARNISH CLIPS	Necessary	26.00	✓ 26.00
1	REAR END INNER PANEL	Bent	621.80	X 621.80
1	REAR END PANEL (OUTER)	Bent	761.30	✓ 761.30
1	REAR TRUNK COVER	Bent	367.80	X 367.80
1	SPARE TYRE PANEL	Repair	733.80	.
1	SPARE TYRE PANEL TOP COVER	Repair	271.80	.
1	SPARE TYRE PANEL TOP TOOL COMPARTMENT	Repair	301.60	.
1	SPARE TYRE RETAINER LOCK	Bent	196.20	X 196.20
			12,053.40	10,746.20
Less 25% discount			3,013.35	2,686.55
Parts Total:			9,040.05	8,059.65

3679.8
25%: 2759.85

ASSESSMENT REPORT FOR VEHICLE NO. SJQ 4422 G

100

SPECIAL NETT ITEMS

1	REAR TAILGATE INNER TRIM BOARD CLIPS - SET	Necessary	30.00	✓ 30.00	
1	REAR TAILGATE NUMBER PLATE	Bent	25.00	X 25.00	SVC
1	REAR TAILGATE NUMBER PLATE GARNISH	Cracked	50.00	X 50.00	
1	REAR TAILGATE WINDSCREEN SEALANT	Necessary	80.00	✓ 80.00	40
1	REAR TAILGATE REVERSE CAMERA - SET	Faulty	800.00	X 800.00	SVC
2	REAR FENDER INNER TRIM BOARD CLIPS L/R - SET	Necessary	60.00	X 60.00	
1	REAR BUMPER CLIPS - SET	Necessary	30.00	✓ 30.00	
1	REAR BUMPER REVERSE SENSOR - SET	Faulty	350.00	X 350.00	
1	SPARE TYRE PANEL INSULATOR MAT	Necessary	250.00	X 250.00	
1	DOUBLE DIN HEAD UNIT WITH INSTALLATION	Necessary	718.00	X 718.00	SVC
Special Nett Total :			2,393.00	2,393.00	

LABOUR

S/N	Description	Workshop's Estimate	Our Assessment
1	To remove, reinstall electrical wiring harness, check lighting, and rewire for parking sensor.	140.00	40 120.00
2	To remove, reinstall top trim upholstery, trim garnish, trim liner carpet.	120.00	60 100.00
3	To remove, reinstall tailgate windscreen.	150.00	100 130.00
4	To re-spray painting on the rear bootlid, rear end panel, rear fender (LH), spare tyre panel and rear bumper.	1,200.00	700 1,100.00
5	To provide labour, workmanship to change the above damaged bodyparts, repair, re-construct and re-align body structure, body alignments and damaged consistent to the accident.	1,500.00	600 1,400.00
6	To apply anti-rust chemical on repaired and replaced panel.	100.00	60 80.00
Labour Total :		3,210.00	2,930.00
TOTAL (PARTS & LABOUR) \$		14,643.05	13,382.65

1560

The workshop has agreed to undertake the repair on a Lump Sum basis.

The final adjusted Lump Sum contract amount is

\$10,700.00

(SINGAPORE DOLLARS TEN THOUSAND SEVEN HUNDRED ONLY)



Amas Ong
Automobile Assessor

4419.85
20% 3500
5 Days

...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	04 Dec 2019 Edit Reg		04 Dec 2019 00:00 Edit Adj Rpt	S\$3,500.00 Edit Estimates	S\$3,500.00 View Rpt		Pending for Survey Report Cancel Case

Main

Reference

Claim Details

Documents

[Show All](#)

CLAIM SUBFOLDER DETAILS

[Created by adjuster]

Insured:	SONG WILSON, ID: S0019216C		
Main Claimant:	LOW CHUN YUEN, ID: S8736814I		
Vehicle Reg. No.:	SJQ4422G	Date of Loss:	02/12/2019 22:00 - :59 [126 Months and 20 Days From LTA Reg Date (Man Yr)]
Claim Type:	TP / 4027547668SG	Policy/Cover Note No.:	1900016315 (Comprehensive)
Vehicle Reg. No. (Insured):	SLL7515E	Policy No. (Claimant):	
		Excess:	
Repairer:	Ann Joo Motor Pte Ltd (HQ) Blk 176 Sin Ming Drive #02-17, Singapore 575721, 575721 Sin Ming - Tel: 64510747		
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (Express) - Tel: 65-6419-3000 ... [Handled by Syed-Yusoff, Saliha] Saliha.Syed-Yusoff@aig.com		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by XING GUO QIANG] ... [Final Rpt due 13/12/2019]		

ASSOCIATED MAIL RECEIVED

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- AIG_SG (05/12/2019): TP GIA report

ALL ASSOCIATED TASKS

[View All](#)[Search Tasks](#)[Create New Task](#)[Complete](#)

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

***SJQ4422G (4027547668SG)**
[SLL7515E]














































TP
LOW CHUN YUEN
Dec 2 2019 10:00PM
[SONG WILSON]
Ann Joo Motor Pte Ltd

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Video			1 per page	<input checked="" type="checkbox"/>
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Photos/Images			3 per page	<input checked="" type="checkbox"/>
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Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)

Show Remarks To: ☐ Handling Insurer

Note: Remarks are private unless you show it to other parties.

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CS3/AIG19021456/GQF3S2
Date: 11/03/2020

REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. Policy No: 1900016315
Claimant Vehicle No : SJQ4422G **Insured Vehicle No :** SLL7515E
Date of Loss: 02/12/2019 Nature of Claim: TP Claim No: 4027547668SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: **SJQ4422G**
Make & Model: TOYOTA SIENTA, 1.5 X LIMITED (A) Engine No: 1N2D178501
Reg. Date: 12/05/2009 (Man. Year: 2008) Chassis No: NCP815070969
Colour: Silver Odometer: 145648 km
Engine Capacity: 1496 cc
Market Value/New Car Price: N/A
Sum Insured (S\$): **Market Value/New Car Price**

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Good Steering (Serviceable): Yes Footbrake (Serviceable): Yes
Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 195/60 R15 Rear Tyre Size: 195/60 R15
Front Left Side: Dayton 5 mm Rear Left Side: Dayton 5 mm
Front Right Side: Dayton 5 mm Rear Right Side: Dayton 5 mm

The above values represent the remaining tyre treads depth

<u>COST OF CLAIMS</u>	<u>Repairer's</u>	<u>Adjuster's</u>	<u>Difference</u>	<u>Diff %</u>
Parts	11,433.05	2,859.85	8,573.20	74.99
Miscellaneous Items	0.00	0.00	0.00	
Labour	3,210.00	1,560.00	1,650.00	51.40
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	14,643.05	4,419.85	10,223.20	69.82
Approved Total (Overridden) (S\$)		3,500.00		
(S\$)	14,643.05	3,500.00	11,143.05	76.10
+ GST 7.00/7.00% (S\$)	1,025.01	245.00	780.01	76.10
Nett Amount (S\$)	15,668.06	3,745.00	11,923.06	76.10

INSPECTION

Date of Assignment: 04/12/2019
Date Inspected: 06/12/2019 Inspected At: Ann Joo Motor Pte Ltd (HQ)
Singapore 575721
Estimated Period of Repair: 5.0 days

Adjuster: XING GUO QIANG**Manager:** SHIAU CHAN

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but

https://singapore.merimen.com/claims/index.cfm?fusebox=MTRadjuster&fuseaction=gen_printprt&caseid=893676&extid=324950&CFID=68495202&C... 1/4

any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No. Particulars	Condition	Repairer's	Amount
1	1	*REAR TAILGATE	Bent	1,131.80 FL	*1,131.80 FL
2	1	*REAR TAILGATE SIENTA EMBLEM	Necessary	71.80 FL	*42.80 FL
3	2	*REAR TAILGATE DAMPER L/R	Serviceable	603.40 FL	*- FL
4	2	*REAR TAILGATE HINGE L/R	Serviceable	139.60 FL	*- FL
5	1	*REAR TAILGATE INNER HANDLE	Serviceable	53.80 FL	*- FL
6	1	*REAR TAILGATE INNER TRIM BOARD	Serviceable	631.80 FL	*- FL
7	1	*REAR TAILGATE MECHANISM LOCK	Bent	301.70 FL	*301.70 FL
8	1	*REAR TAILGATE NUMBER PLATE LAMP	Serviceable	78.30 FL	*- FL
9	1	*REAR TAILGATE NUMBER PLATE LAMP GARNISH	Serviceable	261.40 FL	*- FL
10	1	*REAR TAILGATE NUMBER PLATE LAMP GARNISH LOGO EMBLEM	Serviceable	38.20 FL	*- FL
11	1	*REAR TAILGATE OUTER HANDLE	Serviceable	261.80 FL	*- FL
12	2	*REAR TAILGATE RUBBER GUIDE STOPPER	Serviceable	70.60 FL	*- FL
13	1	*REAR TAILGATE WEATHERSTRIP	Cut	238.60 FL	*238.60 FL
14	1	*REAR TAILGATE WINDSCREEN MOULDING	Necessary	301.30 FL	*66.50 FL
15	1	*REAR TAILGATE WIPER MOTOR	Serviceable	511.30 FL	*- FL
16	2	*REAR FENDER INNER TRIM BOARD L/R	Serviceable	1,463.60 FL	*- FL
17	2	*REAR FENDER INNER SHIELD L/R	Serviceable	243.40 FL	*- FL
18	6	*REAR FENDER INNER SHIELD CLIPS L/R	Serviceable	39.00 FL	*- FL
19	1	*REAR BUMPER	Cracked	1,211.30 FL	*988.10 FL
20	2	*REAR BUMPER CORNER RETAINER L/R	Serviceable	113.60 FL	*- FL
21	2	*REAR BUMPER REFLECTOR L/R	Serviceable	193.40 FL	*- FL
22	1	*REAR BUMPER SIDE RETAINER L/R	Bent	150.60 FL	*130.20 FL
23	1	*REAR BUMPER TOWING COVER	Serviceable	31.40 FL	*- FL
24	1	*REAR END PANEL INNER TOP GARNISH	Cracked	631.40 FL	*162.50 FL
25	1	*REAR END PANEL INNER TOP GARNISH CLIPS	Necessary	26.00 FL	*26.00 FL
26	1	*REAR END INNER PANEL	Repair	621.80 FL	*- FL
27	1	*REAR END PANEL (OUTER)	Bent	761.30 FL	*591.60 FL
28	1	*REAR TRUNK COVER	Serviceable	367.80 FL	*- FL
29	1	*SPARE TYRE PANEL	Repair	733.80 FL	*- FL
30	1	*SPARE TYRE PANEL TOP COVER	Repair	271.80 FL	*- FL
31	1	*SPARE TYRE PANEL TOP TOOL COMPARTMENT	Repair	301.60 FL	*- FL
32	1	*SPARE TYRE RETAINER LOCK	Serviceable	196.20 FL	*- FL
33	1	*SET REAR TAILGATE INNER TRIM BOARD CLIPS	Necessary	30.00 FS	*30.00 FS
34	1	*REAR TAILGATE NUMBER PLATE	Serviceable	25.00 FS	*- FS
35	1	*REAR TAILGATE NUMBER PLATE GARNISH	Serviceable	50.00 FS	*- FS
36	1	*REAR TAILGATE WINDSCREEN SEALANT	Necessary	80.00 FS	*40.00 FS
37	1	*SET REAR TAILGATE REVERSE CAMERA	Serviceable	800.00 FS	*- FS
38	2	*REAR FENDER INNER TRIM BOARD CLIPS L/R	Serviceable	60.00 FS	*- FS
39	1	*SET REAR BUMPER CLIPS	Necessary	30.00 FS	*30.00 FS
40	1	*SET REAR BUMPER REVERSE SENSOR	Serviceable	350.00 FS	*- FS
41	1	*SPARE TYRE PANEL INSULATION MAT	Serviceable	250.00 FS	*- FS
42	1	*DOUBLE DIN HEAD UNIT WITH INSULATION	Serviceable	718.00 FS	*- FS

F=Franchise part. S=SpcNett. L=ListItemDisc.

Sub Total (\$\$)	14,446.40	3,779.80
- List Item Discount on L Items 25.00/25.00% (\$\$)	3,013.35	919.95
Total Parts (\$\$)	11,433.05	2,859.85

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	TO REMOVE, REINSTALL ELECTRICAL WIRING HARNESS, CHECK LIGHTING, AND REWIRE FOR PARKING SENSOR.	New	140.00	40.00
2	TO REMOVE, REINSTALL TOP TRIM UPHOLSTERY, TRIM GARNISH, TRIM LINER CARPET.	New	120.00	60.00
3	TO REMOVE, REINSTALL TAILGATE WINDSCREEN.	New	150.00	100.00
4	TO RE-SPRAY PAINTING ON THE REAR BOOTLID, REAR END PANEL, REAR FENDER (LH), SPARE TYRE PANEL AND REAR BUMPER.	New	1,200.00	700.00
5	TO PROVIDE LABOUR, WORKMANSHIP TO CHANGE THE ABOVE DAMAGED BODYPARTS, REPAIR, RE-CONSTRUCTION AND RE-ALIGN BODY STRUCTURE, BODY ALIGNMENTS AND DAMAGED CONSISTENT TO THE ACCIDENT.	New	1,500.00	600.00
6	TO APPLY ANTI-RUST CHEMICAL ON REPAIRED AND REPLACED PANEL.	New	100.00	60.00
Gross Labour Cost (S\$)			3,210.00	1,560.00

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< END OF ESTIMATES >