

Shiau Chan (LKKAUTO)

From: Shiau Chan (LKKAUTO)
Sent: Tuesday, 31 December 2019 11:23 AM
To: 'C Meenachi - III'; SUR
Cc: assignments
Subject: RE: [India Ref : MPC2019D0000841/02/CM] Accdt on 30.07.19 invl SJN116H(III) & GBH2682C

Dear Meena,

According to our surveyor, he had reviewed the scene photo and damage to TP vehicle and OI vehicle from Merimen System, our adjusted cost of repair of \$1,500.00 is reasonable and consistent to the accident.

Best Wishes for Happy New Year 2020

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAUTO) <admin-d@lkkauto.com>
Sent: Thursday, 26 December 2019 3:06 PM
To: 'C Meenachi - III' <Meenachi@iii.com.sg>; SUR <sur@lkkauto.com>
Cc: assignments <assignments@lkkauto.com>
Subject: FW: [India Ref : MPC2019D0000841/02/CM] Accdt on 30.07.19 invl SJN116H(III) & GBH2682C

Dear Meenachi,

Thank you for the email.

Dear Shiau Chan,

Kindly assist

FYNA Our Ref : CS/III19021449/Qqf3e2



Wishes you a Merry Christmas & Happy New Year 2020

Best Regards

G.NIVITHA

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: C Meenachi - III [<mailto:Meenachi@iii.com.sg>]
Sent: Thursday, 26 December 2019 3:02 PM
To: Nivitha (LKK Auto) <admin-d@lkkauto.com>; 'sur@lkkauto.com' <sur@lkkauto.com>
Subject: [India Ref : MPC2019D0000841/02/CM] Accdt on 30.07.19 invl SJN116H(III) & GBH2682C

Dear Nivitha,

We attached copy of our insured SAS report together with the tax invoice for the repairs to his vehicle.

Kindly check the consistency and review the cost of repairs to the third party vehicle and also the labour charges are too high.

Meena

Motor & Work Injury Claim Department
India International Insurance Pte Ltd
64 Cecil Street #04-02 IOB Building
Singapore 049711
Tel: 6347 6073 Fax: 6224 4174



From: Motor Claim - III [<mailto:motorclaim@iii.com.sg>]
Sent: Thursday, 5 December, 2019 2:54 PM
To: Nivitha (LKK Auto) <admin-d@lkkauto.com>; 'sur@lkkauto.com' <sur@lkkauto.com>
Cc: C Meenachi - III <Meenachi@iii.com.sg>; Stanley Lai <stanley.lai@iii.com.sg>; Mekavathanan Sarangapani <mekavathanan@iii.com.sg>
Subject: RE: BONNIEREF: BK.19458.19.sg | III REF: MPC2019D000841 | ACD INVL GBH2682C & SJN116H 30.07.2019

Dear Nivitha,

Please find attached LOD from Bonnie Kwok LLC for your reappraisal.

Kindly assist to create Merimen and upload this survey request email.

Thank you.

Warmest regards,

Stanley Lai

Motor & Work Injury Claims Department
India International Insurance Pte Ltd

64 Cecil Street, IOB Building, Level 5
Singapore 049711
Tel: 6347 6100 Ext 206 Fax: 6224 4174

S&P 'A-' rated Company



From: Nivitha (LKK Auto) [<mailto:admin-d@lkkauto.com>]
Sent: Wednesday, 4 December, 2019 12:10 PM
To: Motor Claim - III <motorclaim@iii.com.sg>
Cc: 'Suraidah B Saidi PTCBC' <SuraidahB.Saidi@inchcape.com.sg>; C Meenachi - III <Meenachi@iii.com.sg>; Stanley Lai <stanley.lai@iii.com.sg>; Mekavathanan Sarangapani <mekavathanan@iii.com.sg>; 'bonnie kwok' <litigation@bonniekwok.com>
Subject: RE: BONNIEREF: BK.19458.19.sg | III REF: MPC2019D000841 | ACD INVL GBH2682C & SJN116H 30.07.2019

Dear Sir/Mdm,

Received the TP GIA Report with thanks.

Still pending the survey report, coloured photographs and Insured GIA Report.

Best Regards

G.NIVITHA

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Motor Claim - III [<mailto:motorclaim@iii.com.sg>]
Sent: Wednesday, 4 December 2019 9:28 AM
To: Nivitha (LKK Auto) <admin-d@lkkauto.com>
Cc: 'Suraidah B Saidi PTCBC' <SuraidahB.Saidi@inchcape.com.sg>; C Meenachi - III <Meenachi@iii.com.sg>; Stanley Lai <stanley.lai@iii.com.sg>; Mekavathanan Sarangapani <mekavathanan@iii.com.sg>; 'bonnie kwok' <litigation@bonniekwok.com>
Subject: RE: BONNIEREF: BK.19458.19.sg | III REF: MPC2019D000841 | ACD INVL GBH2682C & SJN116H 30.07.2019

Dear Sirs,

As requested.

Best Regards,
Gabriel Wee



64 Cecil Street; #05 - IOB Building
Singapore 049711
Tel: 6347 6100, Ext – 248

From: Nivitha (LKK Auto) [<mailto:admin-d@lkkauto.com>]
Sent: 03 December, 2019 5:25 PM
To: 'bonnie kwok' <litigation@bonniekwok.com>

Cc: Motor Claim - III <motorclaim@iii.com.sg>; 'Suraidah B Saidi PTCBC' <SuraidahB.Saidi@inchcape.com.sg>; C Meenachi - III <Meenachi@iii.com.sg>; Stanley Lai <stanley.lai@iii.com.sg>; Mekavathanan Sarangapani <mekavathanan@iii.com.sg>
Subject: RE: BONNIEREF: BK.19458.19.sg | III REF: MPC2019D000841 | ACD INV L GBH2682C & SJN116H 30.07.2019

Dear Sir/Mdm,

Kindly assist to provide us the TP survey report, coloured photographs and both parties GIA.

Best Regards

G.NIVITHA

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Nivitha (LKK Auto) [<mailto:admin-d@lkkauto.com>]

Sent: Monday, 2 December 2019 4:13 PM

To: 'bonnie kwok' <litigation@bonniekwok.com>

Cc: 'Motor Claim - III' <motorclaim@iii.com.sg>; 'Suraidah B Saidi PTCBC' <SuraidahB.Saidi@inchcape.com.sg>; 'C Meenachi - III' <Meenachi@iii.com.sg>; 'Stanley Lai' <stanley.lai@iii.com.sg>; 'Mekavathanan Sarangapani' <mekavathanan@iii.com.sg>

Subject: RE: BONNIEREF: BK.19458.19.sg | III REF: MPC2019D000841 | ACD INV L GBH2682C & SJN116H 30.07.2019

Dear Sir/Mdm,

Noted with thanks.

Appointment confirmed on 06/12/2019@ 3pm.

Kindly assist to provide us the TP survey report, coloured photographs and both parties GIA.

Best Regards

G.NIVITHA

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: bonnie kwok [<mailto:litigation@bonniekwok.com>]

Sent: Monday, 2 December 2019 12:22 PM

To: Nivitha (LKK Auto) <admin-d@lkkauto.com>

Cc: Motor Claim - III <motorclaim@iii.com.sg>; Suraidah B Saidi PTCBC <SuraidahB.Saidi@inchcape.com.sg>; C Meenachi - III <Meenachi@iii.com.sg>; Stanley Lai <stanley.lai@iii.com.sg>; Mekavathanan Sarangapani

<mekavathanan@iii.com.sg>

Subject: Re: BONNIEREF: BK.19458.19.sg | III REF: MPC2019D000841 | ACD INVL GBH2682C & SJN116H 30.07.2019

Without Prejudice

Dear Sirs,

We refer to the tele-conversation between your Ms. Nivtha and our Ms. Tan today.

As spoken, we confirm that your surveyor will attend at Block 4 Yew Tee Industrial Estate 393-J Woodlands Road Singapore 677978 on 6 December 2019 at 3.00 p.m. for the re-survey of our client's vehicle.

Kindly ensure that your surveyor attends punctually.

M/s India International Insurance Pte Ltd, please let us have your offer of settlement as soon as possible.

Regards,
ST
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BONNIE KWOK LLC

Advocates & Solicitors
101A Upper Cross Street
#08-12 People's Park Centre
Singapore 058358
TEL: 6536 6026
FAX: 6536 2279
email : litigation@bonniekwok.com
GST Reg. No.: 201203547Z

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On Fri, 29 Nov 2019 at 14:45, Nivitha (LKK Auto) <admin-d@lkkauto.com> wrote:

Dear Sir/Mdm,

Thank you for the assignment.

May we arrange at 11am instead?

Best Regards

G.NIVITHA

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Motor Claim - III [mailto:motorclaim@iii.com.sg]

Sent: Thursday, 28 November 2019 3:36 PM

To: bonnie kwok <litigation@bonniekwok.com>; Suraidah B Saidi PTCBC <SuraidahB.Saidi@inchcape.com.sg>; Admin-D (LKKAuto) <admin-d@lkkauto.com>

Cc: C Meenachi - III <Meenachi@iii.com.sg>; Stanley Lai <stanley.lai@iii.com.sg>; Mekavathanan Sarangapani <mekavathanan@iii.com.sg>

Subject: RE: BONNIEREF: [BK.19458.19.sg](#) | III REF: MPC2019D000841 | ACD INVL GBH2682C & SJN116H 30.07.2019

Dear Sir / Mdm,

We acknowledge receipt of your email.

We are appointing the following surveyor to conduct the physical re-inspection.

- LKK Auto Consultants Pte Ltd

Best Regards,

Gabriel Wee



64 Cecil Street; #05 - IOB Building

Singapore 049711

Tel: 6347 6100, Ext – 248

From: bonnie kwok [<mailto:litigation@bonniekwok.com>]

Sent: 28 November, 2019 2:51 PM

To: Motor Claim - III <motorclaim@iii.com.sg>

Cc: C Meenachi - III <Meenachi@iii.com.sg>; Stanley Lai <stanley.lai@iii.com.sg>; Mekavathanan Sarangapani <mekavathanan@iii.com.sg>

Subject: Re: BONNIEREF: [BK.19458.19.sg](#) | III REF: MPC2019D000841 | ACD INVL GBH2682C & SJN116H 30.07.2019

Without Prejudice

Dear Sirs,

We attach herewith our pre-repair notice dated 31 July 2019 for your attention.

Kindly have your surveyor attend at Block 4 Yew Tee Industrial Estate 393-J Woodlands Road Singapore 677978 on 6 December 2019 between 3.45 p.m. for the re-survey of our client's vehicle.

Kindly ensure that your surveyor attends punctually.

Kindly let us know which surveyor you have appointed so that we may inform our client accordingly.

Please let us have your offer of settlement as soon as possible.

Regards,

ST

--

BONNIE KWOK LLC

Advocates & Solicitors

101A Upper Cross Street

#08-12 People's Park Centre

Singapore 058358

TEL: 6536 6026

FAX: 6536 2279

email : litigation@bonniekwok.com

GST Reg. No.: 201203547Z

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On Tue, 26 Nov 2019 at 15:09, Motor Claim - III <motorclaim@iii.com.sg> wrote:

Without Prejudice

Dear Sirs,

We refer to your letter of demand dated 8th November 2019.

We note that you have not notified us to conduct a pre-repair survey of your client's vehicle prior to repairs.

As such, we would like to conduct a physical re-inspection on your clients vehicle. Please arrange for same and let us know the date, time and venue one week in advance so as to enable us to make arrangements.

Warmest regards,

Stanley Lai

Motor & Work Injury Claims Department

India International Insurance Pte Ltd

64 Cecil Street, IOB Building, Level 5

Singapore 049711

Tel: 6347 6100 Ext 206 Fax: 6224 4174

S&P 'A-' rated Company



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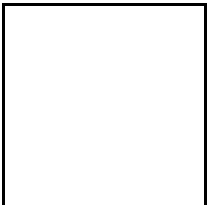
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India International Insurance Pte Ltd.
Registration No. 198703792-K



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