

ASS. REC. BY:

REF: CS/CT1 (902)444/

f3

Special Instruction:

Surveyor:

## ASSIGNMENT (Office)

From (Person): Tan Kah Leong of CTI Date/Time: 4.12.19 15.47p.m

Estimated Cost: \_\_\_\_\_ Bill to: \_\_\_\_\_

OD / TP / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No: SGW 31G Insured: SLJ 3749Bat Workshop m/s Performance Motors Tel: 63190174  
of 303 Alexandra RdPolicy No: DMHCSQ16863818022 Claim No: SMM19D25755C02

Sum Insured: \_\_\_\_\_ Excess: \_\_\_\_\_

Make of Veh: \_\_\_\_\_ D.O.A. 01.12.2009  
(Client's Record)

CA / REV / REP. / REV 24 HRS

Date/Time: 4.12.19 4.24p.m Person Contacted: Caroline H.O.D. Endorsement: \_\_\_\_\_  
Vehicle IN OUT

Date/Time	Action/Instruction (✓) Estimate for duration deliv.
	SGW 31G - CC4 / AXA13013320/Ghy3C3 DOA - 22/07/2013
	SLJ 3769B-X
26/12/2020	Called Caroline she said pending for liability so can temporary close case. Revert through email to Insurance <u>Celine 26/12/2020</u>

## View Sent Message

This mail is associated with :

**\*SGW31G (SNM19D205755C02)**  
**[SLJ3769B]**

TP  
TAN LENG LENG  
Dec 1 2019 5:00PM  
[SWEE SENG LEASING PTE LTD]  
Performance Motors Limited

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**From** LKK Auto Consultants Pte Ltd (LKK\_HQ), sent on 25/02/2020 17:11 PM.  
**To** KahLeong.Tan@sg.cntaiping.com  
**Subject** SGW31G

Dear Sir/Mdm,

Please be informed that we are unable to conduct the inspection for SGW 31G after some attempts to inform the workshop to present the vehicle.

This case has been pending for a long time due to the unavailability of the owner, therefore we decided to temporarily close this case.

Kindly advise us if there is any arrangement made and will be glad to re-open the case accordingly.

Best Regards,

**Summer Lee** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

### DOCUMENTS SUMMARY

There are no documents.

## **Summer Lee (LKK Auto)**

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**From:** Summer Lee (LKK Auto) <admin-d@lkkauto.com>  
**Sent:** Tuesday, 25 February, 2020 5:08 PM  
**To:** 'Tan Kah Leong'  
**Cc:** 'assignments'; 'SUR'  
**Subject:** RE: OUR REF: SNM19D205755/SLJ3769B/TKL - REQUEST FOR DIRECT SETTLEMENT  
- SGW31G & SLJ3769B ON 01/12/2019

Dear Sir/Mdm,

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Best Regards,

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Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** PBSP <pml-pbsp@simedarby.com.sg>  
**Sent:** Wednesday, 4 December, 2019 4:09 PM  
**To:** Nivitha (LKK Auto) <admin-d@lkkauto.com>; 'Tan Kah Leong' <KahLeong.Tan@sg.cntaiping.com>  
**Cc:** 'assignments' <assignments@lkkauto.com>  
**Subject:** Re: OUR REF: SNM19D205755/SLJ3769B/TKL - REQUEST FOR DIRECT SETTLEMENT - SGW31G & SLJ3769B ON 01/12/2019

Dear Sirs,

The vehicle is presently not in workshop. We are following up with DA on liability and will arrange with you in due course.

Thank you.

Regards,  
Caroline  
C/o Performance Motors Limited - Body and Paint  
303 Alexandra Road Singapore 159941  
DID: 6319 0174 Fax: 6479 4601

**From:** Nivitha (LKK Auto) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>

**Sent:** Wednesday, 4 December 2019 4:02 PM

**To:** 'Tan Kah Leong' <[KahLeong.Tan@sg.cntaiping.com](mailto:KahLeong.Tan@sg.cntaiping.com)>; PBSP <[pml-pbsp@simedarby.com.sg](mailto:pml-pbsp@simedarby.com.sg)>

**Cc:** 'assignments' <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>

**Subject:** RE: OUR REF: SNM19D205755/SLJ3769B/TKL - REQUEST FOR DIRECT SETTLEMENT - SGW31G & SLJ3769B ON 01/12/2019

[External Mail] This email originated from outside of the organisation; be careful with requests, attachments and links.  
Dear Kah Leong,

Thank you for the assignment.

Dear Caroline,

Kindly check the vehicle SGW 31G is in the workshop?

Best Regards

**Shiau Chan on behalf of G.NIVITHA**

**LKK Auto Consultants Pte Ltd**

Phone: 6841-1972 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Tan Kah Leong [<mailto:KahLeong.Tan@sg.cntaiping.com>]

**Sent:** Wednesday, 4 December 2019 3:34 PM

**To:** PBSP <[pml-pbsp@simedarby.com.sg](mailto:pml-pbsp@simedarby.com.sg)>

**Cc:** assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>

**Subject:** RE: OUR REF: SNM19D205755/SLJ3769B/TKL - REQUEST FOR DIRECT SETTLEMENT - SGW31G & SLJ3769B ON 01/12/2019

**WITHOUT PREJUDICE**

Dear Caroline,

We refer to your email dated 04.12.2019.

We will be assigning M/s LKK Auto Consultants to survey your client's vehicle on a without prejudice basis.

Aside to LKK,

Please refer to the email below & proceed to survey the third party vehicle.

Thank you.

Regards

**Tan Kah Leong**

Assistant Executive  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6193 | F: (65) 6222 1033

W: [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | FB: [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/)

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**From:** PBSP [<mailto:pml-pbsp@simedarby.com.sg>]

**Sent:** Wednesday, December 4, 2019 1:45 PM

**To:** Tan Kah Leong <[KahLeong.Tan@sg.cntaiping.com](mailto:KahLeong.Tan@sg.cntaiping.com)>

**Cc:** assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>

**Subject:** Re: OUR REF: SNM19D205755/SLJ3769B/TKL - REQUEST FOR DIRECT SETTLEMENT - SGW31G & SLJ3769B ON 01/12/2019

Dear Sirs,

We are agreeable to use a common surveyor below as the SJE.

5. XING GUO QIANG

Thank you.

Regards,

Caroline

C/o Performance Motors Limited - Body and Paint

303 Alexandra Road Singapore 159941

DID: 6319 0174 Fax: 6479 4601

---

**From:** Tan Kah Leong <[KahLeong.Tan@sg.cntaiping.com](mailto:KahLeong.Tan@sg.cntaiping.com)>

**Sent:** Wednesday, 4 December 2019 1:43 PM

**To:** PBSP <[pml-pbsp@simedarby.com.sg](mailto:pml-pbsp@simedarby.com.sg)>

**Subject:** RE: OUR REF: SNM19D205755/SLJ3769B/TKL - REQUEST FOR DIRECT SETTLEMENT - SGW31G & SLJ3769B ON 01/12/2019

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**Without Prejudice**

Dear Caroline,

We refer to your email below.

Please see attached and let us know if you agree with SJE.

Thank you.

Regards

**Tan Kah Leong**

Assistant Executive

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

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**From:** Claims Dept of CTI

**Sent:** Wednesday, December 4, 2019 12:20 PM

**To:** Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>; Chee So Chow <sochow.chee@sg.cntaiping.com>; PBSP <pml-pbsp@simedarby.com.sg>

**Subject:** OUR REF: SNM19D205755/SLJ3769B/TKL - REQUEST FOR DIRECT SETTLEMENT - SGW31G & SLJ3769B ON 01/12/2019

Dear Kah Leong,

Please conduct PRS for SGW31G.

Note: officer in charge – Kah Leong 63896193.

**\*\*\* Kindly quote our reference number when replying.**

Regards,

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

T: (65) 63896116 | F: (65) 62247175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平獅城 Taiping SG

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**From:** PBSP [mailto:pml-pbsp@simedarby.com.sg]

**Sent:** Wednesday, 4 December, 2019 8:22 AM

**To:** Claims Dept of CTI <claimsdept@sg.cntaiping.com>

**Subject:** REQUEST FOR DIRECT SETTLEMENT - SGW31G & SLJ3769B ON 01/12/2019

Dear Sirs,

We refer to the above matter.

We have instructions from our client to seek repair cost and loss of use/car rental from you through Direct Settlement.

Attached is the estimates and supporting documents for your consideration.

Please let us have your confirmation that you agree that liability is clear and we may proceed with Direct Settlement.

If Direct Settlement is approved, kindly let us have your offer for LOU / rental.

Thank you.

Regards,

Caroline

C/o Performance Motors Limited - Body and Paint

303 Alexandra Road Singapore 159941

DID: 6319 0174 Fax: 6479 4601

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[www.avg.com](http://www.avg.com)

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## ...CLAIM SUBFOLDER...(New Assignment)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	04 Dec 2019		04 Dec 2019 15:47 <a href="#">Assign</a>				<b>New Assignment</b> <a href="#">Cancel Case</a>

  

Main	Reference	Claim Details	Documents	Show All					
<b>CLAIM SUBFOLDER DETAILS</b> <span style="float: right;"><a href="#">[Created by insurer]</a></span>									
Insured:	SWEE SENG LEASING PTE LTD, Co. Reg. No.: 201111948K								
Main Claimant:	TAN LENG LENG, ID: S7225297G								
Vehicle Reg. No.:	SGW31G	Date of Loss:	01/12/2019 17:00 - :59						
Claim Type:	TP / SNM19D205755C02	Policy/Cover Note No.:	DMHCSN16863818022						
Vehicle Reg. No. (Insured):	SLJ3769B	Policy No. (Claimant):							
		Excess:	S\$500.00						
Repairer:	Performance Motors Limited (Alexandra) 303 Alexandra Road, Sime Darby Performance Centre, 159941 Alexandra - Tel: 63190172/63190174								
Handling Insurer:	China Taiping Insurance (Singapore) Pte. Ltd. (HQ) - Tel: 6389 6111 ... [Handled by Tan Kah Leong - 63896193]								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... <b>[Final Rpt due 13/12/2019]</b>								
<b>ASSOCIATED MAIL RECEIVED</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Compose Case Mail</a></span>									
There are no mail for this case.									
<b>ALL ASSOCIATED TASKS</b> <span style="float: right;"> <a href="#">View All</a> <a href="#">Search Tasks</a> <a href="#">Create New Task</a> <a href="#">Complete</a> </span>									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									



## Nivitha (LKK Auto)

---

**From:** PBSP <pml-pbsp@simedarby.com.sg>  
**Sent:** Wednesday, 4 December 2019 1:45 PM  
**To:** Tan Kah Leong  
**Cc:** assignments  
**Subject:** Re: OUR REF: SNM19D205755/SLJ3769B/TKL - REQUEST FOR DIRECT SETTLEMENT - SGW31G & SLJ3769B ON 01/12/2019

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5. XING GUO QIANG

out

Thank you.

Regards,  
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303 Alexandra Road Singapore 159941  
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Assistant Executive  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
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3 Anson Road #15-00 Springleaf Tower Singapore 079909

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Caroline

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