

ASSIGNMENT

Surveyor:

KENNETH

DOI: 03.12.2019

Date / Time: 03.12.2019

Registered in Merimen: 04.12.2019

Pre-assign / CCU / FTE



Insured Vehicle No.: SHA 1761E
Name of Insured: COMFORT TRANSPORTATION PTE LTD

Claim No.:
Policy No.: MCOM0015
Make / Model: TOYOTA PRIUS HYBRID 4G

Insured Tel No.: HP:
Excess Sec II : S\$ D.O.A.: 02.12.2019 07:10

Place of Accident: ALONG T4 SLIP RD TOWARDS AIRPORT BLVD

Is driver the owner? (YES / ☒ NO) Nature of Accident:

If NO, Driver Name / Age: ONG AH SAN

OI GIA REPORT: ☒ YES / NO ; TP GIA REPORT: ☒ YES / NO

Driver Tel No.: +65-92298901 (V/L: ☒ YES / NO)

Insured Liability: % Final ? Yes / No

SHD 5818J



INSRS:
WSP: TRANS-CAB
Tel: AUTO
Liability:
RMKS:



INSRS:
WSP:
Tel:
Liability:
RMKS:



INSRS:
WSP:
Tel:
Liability:
RMKS:



INSRS:
WSP:
Tel:
Liability:
RMKS:

Date/ Time	STAGE	DATE / PIC
	Non-Reporting Itr (1st):	
	Non-Reporting Itr (2nd):	
	Non-Reporting Itr (Final):	
	Notification Itr (if non-pickup):	
	Call OI:	
	After call Itr to OI:	
	Documentation Check List: Handler Typist	
	Notification Itr (if non-pickup)	☐
	After call Itr to OI:	☐
	Authorisation To Act:	☒
	Release Voucher:	☒
	Final Repair Bill:	☒
	Car Rental Invoice:	☒
	Towing Invoice:	☐
	LTA / GIA:	☐
	Medical Bill:	☐
	PIR:	☐
	Mandate/Reject Instruction:	☒
	LOD:	☒
	Payment Breakdown Form:	☐
	Post-Repair Photos:	☐
	Others:	☐

PRELIMINARY ADVICE Date/Time: Sent By:

FINALIZATION Date/Time: Confirm with: Confirm by:

Repair Cost: S\$ (days) Reduction: % Email ☐ Call ☐

FINAL SETTLEMENT Date/Time: 11/2/2020 Confirm with: Email ☒ Call ☐

Final Liability: % (Agreed / Assessed) BOLA S/N No.: 27

Repair Cost: S\$ 4815.27

Loss of Rental (LOR): S\$ 337.05 (2 days) X# 112.35

Loss of Use (LOU): S\$ (\$ x days)

Loss of Income (LOI): S\$ 120.00 (\$ 40 x 3 days)

LOR only ☐ LOU only ☐ LOR + LOU ☐ LOR + LOI ☒ [Tick only one]

GIA/LTA Search: S\$

Medical: S\$

Disbursement: S\$ (e.g. Tow/ Independent)

Legal Cost: S\$

Total: S\$ 5272.32 **Global Sum S\$:**

FINAL PAYMENT Date/Time: Confirm with: Email ☒ Call ☐

Payee 1: S\$ 5272.32 Name 1: Trans-cab Auto Services Pte Ltd

Payee 2: (Strike if N.A.) S\$ Name 2:

Payee 3: (Strike if N.A.) S\$ Name 3:

ASS. REC. BY:

REF:

ASSIGNMENT

From:

Date:

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No:

at Workshop m/s

of

Insured:

Policy No.

Claims No.

Sum Insured:

Excess:

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its
repair at the time of inspection.

Bal. or Market Value:

IDAC Accident Report:

Consistent? : Yes or No

GIA / PR Seen:

Consistent? : Yes or No

Est. Repairs:

2 1/2 days

Res.: Yes or No

Lum Sum:

1.8.1 %

3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date:

Person Contacted:

Vehicle: IN / OUT

Veh No:

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make:

Colour

Sp. Reading

Eng/No:

C/No:

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Modl: Nil / S/Rim / STD / Rim or

Tyre Size:

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /
TOYO / YOKO or

Front

R/Bal.

L/Bal.

D.O.A.

Survey held at

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Rear

R/Bal.

L/Bal.

D.O.I.

Date / Time

Action / Instruction

File pass to

B 4500.25

(Pool # 30433.64 87%)

Date/Time, File Pass to?

☐

: Prell. Report

1)

☐

: Final Report

Date/Time, File Return to?

2)

Days Of Repair:

Resurvey No. of Trip:

Survey Fee:

Transportation:

Fuel:

Others:

TOTAL

Add Fee:

☐

: Site Insp (\$

☐

: Interview (\$

☐

Tech Invs (\$

☐

Weekend (\$

Report Format :

Lump Sum / I.B.I: (\$

Trans-cab Auto Services Pte Ltd

No. 2 Ang Mo Kio Street 63 Singapore 569111

Tel No. : 6287 6666 Fax No. : 6257 1330

CO./GST Reg. No. 201019626G

SHD 5818J**AAD1912-004***Not Authorised
Resurvey By point**84500.25*

Vehicle No.:

Chassis No.:

Vehicle Make:

Vehicle Model:

Date of Accident :

Third Party Insurer :

Date of Registration:

SHD 5818J

JTDKB3FU503074916

TOYOTA

PRIUS

2.12.19

III

1/11/2018

PART**LIST**

1	1	REAR BUMPER	\$	R	442.60	✓
2	1	REAR BUMPER RE-INFORCEMENT	\$	R	332.70	✓
3	1	REAR BUMPER TOWING COVER	\$	M	15.40	✓
4	1	GUARD, REAR BUMPER, CENTER	\$	CM	576.30	✓
5	1	REAR BUMPER SIDE RETAINER LH	\$	SL	116.50	X
6	1	REAR BUMPER SIDE RETAINER RH	\$	SL	117.70	✓
7	1	SEAL, REAR BUMPER SIDE, RH	\$	SL	88.50	X
8	1	REAR TAILGATE	\$	R	1,147.80	X
9	1	REAR TAILGATE OUTER GARNISH	\$	CM	925.60	✓
10	1	COVER, REAR COMBINATION LAMP, RH	\$	SL	64.50	X
11	1	GARNISH, BACK DOOR SIDE, RH	\$	SL	95.60	X
12	1	MOULDING, BACK DOOR OUTSIDE GARNISH, LOWER RH	\$	SL	56.50	X
13	1	BOARD ASSY, BACK DOOR TRIM	\$	SL	259.20	X
14	1	PANEL ASSY, BACK DOOR TRIM, UPPER	\$	SL	52.10	X
15	1	REAR TAILGATE WEATHERSTRIP	\$	SL	372.30	X
16	1	PANEL SUB-ASSY, BODY LOWER BACK	\$	R	650.30	X
17	1	TAILLAMP LOWER RH	\$	CM	502.00	✓
18	1	TAILLAMP UPPER RH	\$	CM	451.80	✓
19	1	REAR BUMPER SIDE RH	\$	M	123.70	✓
20	1	REAR RH FENDER PANEL	\$	R	854.80	} X
21	1	LINER, REAR WHEEL HOUSE, RH	\$	R	139.80	
22	1	DUCT ASSY, QUARTER VENT, RH	\$	SL	67.00	
23	1	BOARD, BACK DOOR TRIM	\$	SL	225.20	
24	1	PANEL ASSY, DECK TRIM SIDE, RH	\$	SL	355.90	
25	1	COVER, FLOOR UNDER, NO.1	\$	SL	175.10	}
26	1	COVER, FLOOR UNDER, NO.2	\$	SL	241.90	
27	1	COVER, REAR FLOOR	\$	SL	229.90	

Trans-cab Auto Services Pte Ltd

AAD1912-004

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SHD 5818J

28	1	COVER, DECK TRIM, REAR	\$	Per	126.70	}
29	1	SOCKET & WIRE SUB ASSY, REAR COMBINATION LAMP, RH	\$	Per	63.30	
30	1	ANTENNA, ELECTRICAL KEY	\$	Per	72.00	
31	1	LOCK ASSY, BACK DOOR, W/COURTESY LAMP SWITCH	\$	Per	467.00	
32	1	COVER, BACK DOOR LOCK	\$	Per	30.20	
33	1	LAMP SUB ASSY, LICENSE PLATE	\$	Per	287.80	
34	1	PIPE ASSY, EXHAUST, TAIL	\$	Per	1,655.40	
35	1	SUPPORT, EXHAUST PIPE, NO.4	\$	Per	49.10	
36	1	SUPPORT, EXHAUST PIPE, NO.5	\$	Per	49.10	
37	1	GASKET, EXHAUST PIPE	\$	Per	53.50	
38	1	TROUGH, BACK DOOR OPENING, RH	\$	Per	103.40	
39	1	PAN, REAR FLOOR	\$	Per	583.40	
40	1	EXTENSION, REAR FLOOR SIDE PANEL, RH	\$	Per	78.30	
41	1	EXTENSION, REAR FLOOR PAN TO QUARTER PANEL, RH	\$	Per	196.50	
42	1	BOARD, REAR FLOOR, NO.1	\$	Per	519.00	
43	1	BOX, DECK FLOOR, RH	\$	Per	313.60	
TOTAL			\$		13,329.00	
25%			\$		3,332.25	
			\$		9,996.75	

Special Nett

1	1SET	PARKING AID	\$	Per	700.00	X
2	1SET	REAR BUMPER CLIP	\$	Per	66.00	✓
3	2	REAR WINDSCREEN SEALANT	\$	Per	80.00	40.00
4	1	WINDSCREEN MOULDING	\$	Per	100.00	✓
5	1	REAR WINDSCREEN INNER SPONGE SEAL	\$	Per	100.00	30.00
6	1	REAR TAILGATE TOYOTA LOGO	\$	Per	47.00	✓
7	1	REAR TAILGATE WORDING 'PRIUS'	\$	Per	52.90	✓
8	1	REAR TAILGATE WORDING 'HYBRID'	\$	Per	53.50	✓
9	1	REAR TAILGATE STICKER 'TRANS-CAB'	\$	Per	80.00	30.00
10	1	REAR TAILGATE STICKER '6555-3333'	\$	Per	80.00	30.00
11	1	REAR BUMPER PROTECTOR	\$	Per	100.00	X
12	1	REAR WHEEL RIM	\$	Per	1,570.55	X
13	1	REAR TYRE 195/65/15	\$	Per	350.00	X
14	1	REAR WHEEL RIM COVER	\$	Per	175.80	X
15	1SET	FENDER LINER REAR RH CLIP	\$	Per	35.00	X

Trans-cab Auto Services Pte Ltd**AAD1912-004**

No. 2 Ang Mo Kio Street 63 Singapore 569111

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SHD 5818J

16	1	REAR NUMBER PLATE WITH MOULDING	\$	RM	200.00	X
17	1SET	REAR BUMPER RETAINER CLIP	\$	RM	25.00	✓
18	1	SPARE WHEEL RIM	\$	RM	1,570.55	X
19	1	SPARE WHEEL RIM COVER	\$	RM	175.80	X
20	1	SPARE TYRE 195/65/15	\$	RM	350.00	X
21	1SET	REAR BUMPER CENTER GUARD CLIP	\$	RM	35.00	X
TOTAL			\$		5,947.10	
TOTAL PARTS			\$		15,943.85	

LABOUR

Putty And Spray Painting Of The Affected Portion.	\$	7,500.00	869
Panel Beating, Knocking And Straightening The Necessary Portion, Remove And Renewal Of Parts, Adjust And Realign The Same	\$	7,500.00	501
To transfer of Tailgate fittings, attachments and perform water seepage test.	\$	RM 170.00	X
To transfer of Rear Bumper fittings, attachments and perform water seepage test.	\$	RM 170.00	X
To Rust-Proofing Of The Affected Areas.	\$	RM 170.00	X
To transfer of rear windscreen glass to facilitate bodywork repair.	\$	170.00	1201
To reinstall rear bumper parking sensor.	\$	170.00	501
To transfer of rear end panel fittings, attachment and perform water seepage test.	\$	170.00	601
To check steering geometry and computer wheel alignment	\$	RM 220.00	X
To transfer of tire, rim and on wheel balancing.	\$	RM 170.00	X

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SHD 5818J

To transfer of rear fender fittings, attachment and perform water seepage test.	\$	na	380.00	X
To remove and refit interior fittings, trimings, garnish, fittings and other, to enable repair.	\$	na	380.00	X
Labour charge to mount and dismount vehicle on jig bench, to facilitate repair.	\$	na	380.00	X
To supply and re-do rear luggage floor panel insulation padding.	\$	na	380.00	X
To transfer of rear luggage floor panel fittings, attachment and perform water seepage test.	\$	na	170.00	X
To Check Electrical Lighting Concerned.	\$		170.00	201
To drop rear exhaust box, renew the same, to repair and realign centre exhaust pipe.	\$	na	170.00	X
To repair and realign rear exhaust pipe.	\$	na	170.00	X
To drop petrol tank, pipes, hoses to facilitate bodywork repair, final checking and testing.	\$	na	380.00	X
TOTAL	\$		18,990.00	
Over All Total	\$		34,933.85	

(PART-BY-PART) Repair Days**25 Days****2 1/2 days**

LKK Auto Consultants hence notify the Repairer of the following: • To survey before/after spray painting • To display damaged part(s) during survey • Parts prices are subject to confirmation • Third party survey is on a "Without Prejudice" basis • No legal proceedings will be initiated • Supplementary items must be surveyed and is subject to final approval from Insurance Company Accepted by Repairer: Signature: _____ Date: _____
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> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Company
Owner ID:	878K
Vehicle Details	
Vehicle No.:	SHD5818J
Vehicle to be Exported:	Yes
Intended Deregistration Date:	02 Dec 2019
Vehicle Make:	TOYOTA
Vehicle Model:	PRIUS SDR HATCHBACK (AUTO)
Primary Colour:	Red
Manufacturing Year:	2018
Engine No.:	22R2859145
Chassis No.:	JTDKB3FU503074916
Maximum Power Output:	90.0 kW (120 bhp)
Open Market Value:	\$26,605.00
Original Registration Date:	01 Nov 2018
First Registration Date:	01 Nov 2018
Transfer Count:	0
Actual ARF Paid:	\$14,247.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	31 Oct 2026
PARF Rebate Amount:	\$10,685.00
Intended COE Rebate Details	
COE Expiry Date:	31 Oct 2026
COE Category:	A - Car up to 1600cc & 97kW (130bhp)
COE Period(Years):	8
PQP Paid:	\$23,736.00
COE Rebate Amount:	\$18,988.00
Total Rebate Amount:	\$29,673.00
Message	
Please note that the 8-year COE for this vehicle cannot be further renewed. The vehicle must be de-registered upon COE expiry or when the vehicle reaches its statutory lifespan (if applicable), whichever is earlier.	

The information contained herein is correct as at 02 Dec 2019

OK

Claim Audit

AUDIT TRAIL					
No.	On	Audit	Remarks	By	
1	04 Dec 2019 16:20	Clm Dtl Modified	Claimant's Name: -> TRANS-CAB SERVICES PTE LTD, Claimant's ID: -> 200303878K.	[A] HOW MEI KWAN	
2	04 Dec 2019 16:20	Clm Veh Model Changed	(206252) TOYOTA PRIUS 1.8 SDR HATCHBACK (A).	[A] HOW MEI KWAN	
3	04 Dec 2019 16:20	Clm Created	Reg No: SHD5818J, Acct Date: 2019/12/02, Claim Type: TP, Insurer: India International Insurance Pte Ltd (HQ), TP Insurer: AXA Insurance Pte Ltd (HQ), Workshop: Trans-cab Auto Services Pte Ltd ()	[A] HOW MEI KWAN	
4	04 Dec 2019 16:20	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN	
5	04 Dec 2019 16:20	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2019/12/13	[A] HOW MEI KWAN	
6	04 Dec 2019 16:20	Adj Mandate Set	Approved:0.00,Reinsp:Adj decides.	[A] HOW MEI KWAN	
7	04 Dec 2019 16:21	Label Added	(30653):Direct Settlement.	[A] HOW MEI KWAN	
8	04 Dec 2019 16:21	Adj Adjuster Assigned	[None] -> KENNETH KONG	[A] HOW MEI KWAN	
9	07 Dec 2019 08:39	Adj Mandate Request	Cur.Req:0.00:PODS Liability: 100% (BOLA 27)	[A] CHEW HSIAO TONG	
10	09 Dec 2019 10:18	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2019/12/13	[I] Zuhaidah Bte Samsuri	
11	09 Dec 2019 10:18	Adj Mandate Set	Approved:0.00.	[I] Zuhaidah Bte Samsuri	

Date From ◀ ▶ Date To ◀ ▶ Audit Type None ▼ Go

ACTIVITY
No record

Merimen Billing for this case - Transaction History								
Adj Ref No	Bill Date	Bill Type	Adj Type	Adj Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2367855	05 Dec 2019 08:34:16	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	India International Insurance Pte Ltd (HQ)	SHD5818J	SHA1761E	11.77

Claim Audit

AUDIT TRAIL					By
No.	On	Audit	Remarks		
1	04 Dec 2019 16:20	Cim Dtl Modified	Claimant's Name: -> TRANS-CAB SERVICES PTE LTD, Claimant's ID: -> 200303878K.		[A] HOW MEI KWAN
2	04 Dec 2019 16:20	Cim Veh Model Changed	(206252) TOYOTA PRIUS 1.8 SDR HATCHBACK (A).		[A] HOW MEI KWAN
3	04 Dec 2019 16:20	Cim Created	Reg No: SHD5818J, Acct Date: 2019/12/02, Claim Type: TP, Insurer: India International Insurance Pte Ltd (HQ), TP Insurer: AXA Insurance Pte Ltd (HQ), Workshop: Trans-cab Auto Services Pte Ltd ()		[A] HOW MEI KWAN
4	04 Dec 2019 16:20	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):		[A] HOW MEI KWAN
5	04 Dec 2019 16:20	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2019/12/13		[A] HOW MEI KWAN
6	04 Dec 2019 16:20	Adj Mandate Set	Approved:0.00,Reinsp:Adj decides.		[A] HOW MEI KWAN
7	04 Dec 2019 16:21	Label Added	(30653):Direct Settlement.		[A] HOW MEI KWAN
8	04 Dec 2019 16:21	Adj Adjuster Assigned	[None] -> KENNETH KONG		[A] HOW MEI KWAN
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11	09 Dec 2019 10:18	Adj Mandate Set	Approved:0.00.		[I] Zuhaidah Bte Samsuri
12	11 Feb 2020 15:42	Adj Rpt Initiated			[A] JOANNE LEE KHANG MIN
13	11 Feb 2020 15:42	Cim Dtl Modified	Insured Name: -> -, Insured ID: -> -, Claim Conclusion: -> 3.		[A] JOANNE LEE KHANG MIN
14	11 Feb 2020 15:42	Cim Dtl Modified	JPJ Reg. Date: -> 2018/11/01.		[A] JOANNE LEE KHANG MIN
15	11 Feb 2020 15:42	Cim Details Notified			[A] JOANNE LEE KHANG MIN
16	22 Feb 2020 12:04	Adj Mandate Request	Cur.Req:5348.50:PODS Liability: 100% *Quantum: (a)CORw/GST: \$4,815.27 + (b)LOR(3.5days x \$112.35): \$393.23 + (c)LOI(3.5days x \$40):\$140.00 = Total: \$5,348.50 *Vehicle Model: Toyota Prius (1798cc) *2.5 re commendation repair days + 1PRS = 3.5days		[A] CHEW HSIAO TONG

Date From Date To Audit Type None Go

ACTIVITY

No record

Merimen Billing for this case - Transaction History								
Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2367855	05 Dec 2019 08:34:16	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	India International Insurance Pte Ltd (HQ)	SHD5818J	SHA1761E	11.77
2435116	11 Feb 2020 15:42:39	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SHD5818J	SHA1761E	11.77

Print Received Message

This mail is associated with :

*SHD5818J (MCT19120004)
[SHA1761E]
TP
TRANS-CAB SERVICES PTE LTD
Dec 2 2019 7:00AM
[-]
Trans-cab Auto Services Pte Ltd

From India International Insurance Pte Ltd (HQ) (III_SG), sent on 24/02/2020 10:13 AM.
To LKK_HQ
Subject Alert - Adj Mandate Approved (S\$5348.50) - SHD5818J - Claim Handler: Zuhaidah Bte Samsuri

Approved:5348.50.

Hsiao Tong (LKKAUTO)

From: Ng Wai Yin <waiyin.ng@transcab.com.sg>
Sent: Monday, 9 March 2020 9:00 AM
To: Hsiao Tong (LKKAUTO)
Cc: 'Jasmine Tan'; 'claims'
Subject: RE: OFFER FOR SHD5818J (DOA: 02/12/2019) - AAD1912-004 //LKK REF: CC3/III19021441/Kpa3

Without Prejudice

Dear Hsiao Tong

Please proceed to send us the DV.

Thank You
Best Regards,
Ng Wai Yin
Finance Department
TEL: 6603 1265 Ext.308

***** Please be reminded that all claims correspondence to be send to claims@transcab.com.sg**

TRANS-CAB SERVICES PTE LTD
No. 2 Ang Mo Kio Street 63
Singapore 569111
Tel: 6287 6666 Fax: 6287 7764

From: Hsiao Tong (LKKAUTO) [mailto:chewht@lkkauto.com]
Sent: Sunday, 8 March, 2020 4:51 PM
To: Ng Wai Yin <waiyin.ng@transcab.com.sg>
Cc: 'Jasmine Tan' <jasminetan@transcab.com.sg>; 'claims' <claims@transcab.com.sg>
Subject: OFFER FOR SHD5818J (DOA: 02/12/2019) - AAD1912-004 //LKK REF: CC3/III19021441/Kpa3

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

We propose settlement as follows: -

1. Cost of Repair (w/GST)	\$ 4,815.27
2. Loss of Rental (3days x \$112.35)	\$ 337.05
3. Loss of Income (3days x \$40.00)	\$ 120.00
Total	\$ 5,272.32

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Ng Wai Yin <waiyin.ng@transcab.com.sg>

Sent: Wednesday, 12 February 2020 11:31 AM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: 'Jasmine Tan' <jasminetan@transcab.com.sg>; 'claims' <claims@transcab.com.sg>; Kenneth Kong (LKKAuto) <KennethKong@lkkauto.com>

Subject: RE: BEFORE PAINT PHOTOS FOR SHD5818J (DOA: 02/12/2019) - AAD1912-004 //LKK REF: CC3/III19021441/Kpa3

Without Prejudice

Dear Hsiao Tong

Enclosed is the before paint photo for your action.

Thank You

Best Regards,

Ng Wai Yin

Finance Department

TEL: 6603 1265 Ext.308

***** Please be reminded that all claims correspondence to be send to claims@transcab.com.sg**

TRANS-CAB SERVICES PTE LTD

No. 2 Ang Mo Kio Street 63

Singapore 569111

Tel: 6287 6666 Fax: 6287 7764

From: Hsiao Tong (LKKAuto) [<mailto:chewht@lkkauto.com>]

Sent: Tuesday, 11 February, 2020 9:09 AM

To: 'jasminetan@transcab.com.sg' <jasminetan@transcab.com.sg>; Ng Wai Yin <waiyin.ng@transcab.com.sg>; claims@transcab.com.sg

Cc: Kenneth Kong (LKKAuto) <KennethKong@lkkauto.com>

Subject: BEFORE PAINT PHOTOS FOR SHD5818J (DOA: 02/12/2019) - AAD1912-004 //LKK REF: CC3/III19021441/Kpa3

Your ref: AAD1912-004 (SHD5818J)
Our ref: CC3/III19021441/Kpa3

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter & your LOD dated 13/12/2019.

We are seeking mandate approval from III.

Kindly advise if there is any before paint photos for SHD5818J (DOA: 02/12/2019). If so, kindly let us have a copy of the photos.

Thank you.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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...CLAIM SUBFOLDER...(Pending for Survey Report)
Direct Settlement

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	04 Dec 2019 Edit Reg		03 Dec 2019 00:00 Edit Adj Rpt	\$44,500.25 Edit Estimates	\$44,500.25 View Rpt		Pending for Survey Report Cancel Case

Main

Reference

Claim Details

Documents

Show All

CLAIM SUBFOLDER DETAILS				[Created by adjuster]	
Insured:	COMFORT TRANSPORTATION PTE LTD, ID: 199303821R				
Main Claimant:	TRANS-CAB SERVICES PTE LTD, Co. Reg. No.: 200303878K				
Vehicle Reg. No.:	SHD5818J	Date of Loss:	02/12/2019 07:00 - :59 [13 Months and 1 Days From LTA Reg Date (Man Yr)]		
Claim Type:	TP / MCT19120004	Policy/Cover Note No.:	MCOM0015		
Vehicle Reg. No. (Insured):	SHA1761E	Policy No. (Claimant):	VFX/P1680520		
		Excess:			
Repairer:	Trans-cab Auto Services Pte Ltd () No 2 Ang Mo Kio Street 63, 569111 Ang Mo Kio - Tel:				
Handling Insurer:	India International Insurance Pte Ltd (HQ) - Tel: 63476100 ... [Handled by Zuhaidah Bte Samsuri - 6347 6070]				
Claimant's Insurer:	AXA Insurance Pte Ltd (HQ) - Tel: 6880 4888				
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by KENNETH KONG] ... [Final Rpt due 13/12/2019]				

ASSOCIATED MAIL RECEIVED

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- III_SG (24/02/2020): Alert - Adj Mandate Approved (\$5348.50) - SHD5818J - Claim Handler: Zuhaidah Bt...
- III_SG (09/12/2019): Alert - Adj Mandate Approved (\$0.00) - SHD5818J - Claim Handler: Zuhaidah Bte S...

ALL ASSOCIATED TASKS

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Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SHD5818J (MCT19120004)
[SHA1761E]
TP
TRANS-CAB SERVICES PTE LTD
Dec 2 2019 7:00AM
[COMFORT TRANSPORTATION PTE LTD]
Trans-cab Auto Services Pte Ltd

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Photos/Images				3 per page	☒
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
1	10/02/20 11:23	General View		Load JPG	☒
2	10/02/20 11:23	General View		Load JPG	☒
3	10/02/20 11:23	General View		Load JPG	☒
4	10/02/20 11:23	General View		Load JPG	☒
5	10/02/20 11:23	General View		Load JPG	☒
6	10/02/20 11:23	General View		Load JPG	☒
7	10/02/20 11:23	General View		Load JPG	☒
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9	10/02/20 11:23	General View		Load JPG	☒
10	10/02/20 11:23	General View		Load JPG	☒
11	10/02/20 11:23	General View		Load JPG	☒
12	10/02/20 11:23	General View		Load JPG	☒
13	10/02/20 11:23	General View		Load JPG	☒
14	10/02/20 11:23	Odometer Reading		Load JPG	☒
15	10/02/20 11:23	General View		Load JPG	☒
16	10/02/20 11:23	Chassis Number		Load JPG	☒
17	10/02/20 11:23	General View		Load JPG	☒
18	22/02/20 12:01	Reinspection Photo		Load JPG	☒
19	22/02/20 12:01	Reinspection Photo		Load JPG	☒
20	22/02/20 12:01	Reinspection Photo		Load JPG	☒

Documentation

1 per page

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No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
1	05/12/19 12:12	TP ESTIMATE - MARKED		Load PDF	
2	05/12/19 12:12	TP GIA REPORT		Load PDF	
3	11/02/20 16:02	WORKSHOP INVOICE		Load PDF	
4	11/02/20 16:02	RENTAL RECEIPT		Load PDF	
5	11/02/20 16:02	RENTAL MILEAGE		Load PDF	
6	11/02/20 16:02	LOD		Load PDF	
7	18/03/20 10:37	AUTHORISATION TO ACT FORM		Load PDF	
8	18/03/20 10:37	DISCHARGE VOUCHER		Load PDF	

No	Finalized On	India International Insurance Pte Ltd (HQ)		Thumbnail	Print
1	05/12/19 08:34	Singapore Accident Statement		Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST

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Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)

Show Remarks To:

☐ Handling Insurer

Note: Remarks are private unless you show it to other parties.

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607196R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC3/III19021441/KPA3Q2

Date: 18/03/2020

REFERENCE

Handling Insurer: India International Insurance Pte Ltd Policy No: MCOM0015
 Claimant SHD5818J Insured Vehicle No : SHA1761E
 Vehicle No : SHD5818J
 Date of Loss: 02/12/2019 Nature of Claim: TP Claim No: MCT19120004

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SHD5818J
 Make & Model: TOYOTA PRIUS, 1.8 5DR HATCHBACK (A) Engine No: 2ZR2B59145
 Reg. Date: 01/11/2018 (Man. Year: 2018) Chassis No: JTDKB3FU503074916
 Colour: Metallic White/Red Odometer: 140956 km
 Engine Capacity: 1798 cc
 Market Value/New Car Price: N/A
 Sum Insured (S\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
 Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition: Yes

CONDITION OF TYRES

Front Tyre Size: 195/65 R15 Rear Tyre Size: 195/65 R15
 Front Left Side: Sailun 9 mm Rear Left Side: Giti 8 mm
 Front Right Side: Sailun 9 mm Rear Right Side: Giti 8 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	15,943.85	3,090.25	12,853.60	80.62
Miscellaneous Items	0.00	0.00	0.00	
Labour	18,990.00	1,410.00	17,580.00	92.58
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Gross Total (S\$)	34,933.85	4,500.25	30,433.60	87.12
+ GST 7.00/7.00% (S\$)	2,445.37	315.02	2,130.35	87.12
Nett Amount (S\$)	37,379.22	4,815.27	32,563.95	87.12
+ Loss of Use (3.0 x S\$40.00/day) (S\$)		120.00		
+ Car Rental (3.0 x S\$112.35/day) (S\$)		337.05		
Nett Liability (S\$)		5,272.32		

INSPECTION

Date of Assignment: 03/12/2019
 Date Inspected: 03/12/2019 Inspected At: Trans-cab Auto Services Pte Ltd
 No 2 Ang Mo Kio Street 63
 Singapore 569111
 Estimated Period of Repair: 2.5 days

Adjuster: KENNETH KONG

Manager: CHEW HSIAO TONG

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference		
Part Source:	MRM-SG	Version: 1.0 (Last Synchronised: 11 Feb 2020)
Parts:	144	TOYOTA PRIUS 1.8 5DR HATCHBACK (A) (Catalogue:Merimen Singapore 1.0)
Labour:	Repairer's	(Price-denominated Standard List)
Print Code:	(Unsubmitted, no print-code for SHD5818J)	
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
Further Info:	Items/values not in reference catalogue are prefixed with an asterisk *.	

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*REAR BUMPER	Bent	442.60 FL	*442.60 FL
2	1		*REAR BUMPER REINFORCEMENT	Bent	332.70 FL	*332.70 FL
3	1		*REAR BUMPER TOWING COVER	Missing	15.40 FL	*15.40 FL
4	1		*GUARD ,REAR BUMPER ,CENTER	Cracked	576.30 FL	*576.30 FL
5	1		*REAR BUMPER SIDE RETAINER LH	Serviceable	116.50 FL	*- FL
6	1		*REAR BUMPER SIDE RETAINER RH	Distorted	117.70 FL	*117.70 FL
7	1		*REAR BUMPER SIDE ,RH	Serviceable	88.50 FL	*- FL
8	1		*REAR TAILGATE	Repair	1,147.80 FL	*- FL
9	1		*REAR TAILGATE OUTER GARNISH	Cracked	925.60 FL	*925.60 FL
10	1		*COVER, REAR COMBINATION LAMP ,RH	Serviceable	64.50 FL	*- FL
11	1		*GARNISH ,BACK DOOR SIDE ,RH	Serviceable	95.60 FL	*- FL
12	1		*MOULDING ,BACK DOOR OUTSIDE GARNISH ,LOWER RH	Serviceable	56.50 FL	*- FL
13	1		*BOARD ASSY ,BACK DOOR TRIM	Serviceable	259.20 FL	*- FL
14	1		*PANEL ASSY ,BACK DOOR TRIM ,UPPER	Serviceable	52.10 FL	*- FL
15	1		*REAR TAILGATE WEATHERSTRIP	Serviceable	372.30 FL	*- FL
16	1		*PANEL SUB-ASSY ,BOARD LOWER BACK	Repair	650.30 FL	*- FL
17	1		*TAILLAMP LOWER RH	Cracked	502.00 FL	*502.00 FL
18	1		*TAILLAMP UPPER RH	Cracked	451.80 FL	*451.80 FL
19	1		*REAR BUMPER SIDE RH	Mtg Cracked	123.70 FL	*123.70 FL
20	1		*REAR RH FENDER PANEL	Repair	854.80 FL	*- FL
21	1		*LINER ,REAR WHEEL HOSE ,RH	Repair	139.80 FL	*- FL
22	1		*DUCT ASSY ,QUARTER VENT ,RH	Serviceable	67.00 FL	*- FL
23	1		*BOARD ,BACK DOOR TRIM	Serviceable	225.20 FL	*- FL
24	1		*PANEL ASSY ,DECK TRIM SIDE ,RH	Serviceable	355.90 FL	*- FL
25	1		*COVER ,FLOOR UNDER ,NO.1	Serviceable	175.10 FL	*- FL
26	1		*COVER ,FLOOR UNDER ,NO.2	Serviceable	241.90 FL	*- FL
27	1		*COVER ,REAR FLOOR	Serviceable	229.90 FL	*- FL
28	1		*COVER ,DECK TRIM ,REAR	Serviceable	126.70 FL	*- FL
29	1		*SOCKET & WIRE SUB ASSY ,REAR COMBINATION LAMP ,RH	Serviceable	63.30 FL	*- FL
30	1		*ANTENNA ,ELECTRICAL KEY	Serviceable	72.00 FL	*- FL
31	1		*LOCK ASSY ,BACK DOOR W/COURTESY LAMP SWITCH	Repair	467.00 FL	*- FL
32	1		*COVER ,BACK DOOR LOCK	Serviceable	30.20 FL	*- FL
33	1		*LAMP SUB ASSY ,LICENSE PLATE	Serviceable	287.80 FL	*- FL
34	1		*PIPE ASSY ,EXHAUST TAIL	Serviceable	1,655.40 FL	*- FL
35	1		*SUPPORT ,EXHAUST PIPE ,NO.4	Serviceable	49.10 FL	*- FL
36	1		*SUPPORT ,EXHAUST PIPE ,NO.5	Serviceable	49.10 FL	*- FL
37	1		*GASKET ,EXHAUST PIPE	Serviceable	53.50 FL	*- FL
38	1		*TROUGH ,BACK DOOR OPENING ,RH	Serviceable	103.40 FL	*- FL
39	1		*PAN, REAR FLOOR	Repair	583.40 FL	*- FL
40	1		*EXTENSION ,REAR FLOOR SIDE PANEL ,RH	Repair	78.30 FL	*- FL

Report was unsubmitted during this print-out.

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
41	1		*EXTENSION ,REAR FLOOR PAN TO QUARTER PANEL, RH	Repair	196.50 FL	*- FL
42	1		*BOARD ,REAR FLOOR NO.1	Serviceable	519.00 FL	*- FL
43	1		*BOX ,DECK FLOOR ,RH	Serviceable	313.60 FL	*- FL
44	1		*SET PARKING AID	Serviceable	700.00 FS	*- FS
45	1		*SET REAR BUMPER CLIP	Necessary	66.00 FS	*66.00 FS
46	2		*REAR WINDSCREEN SEALANT	Necessary	80.00 FS	*40.00 FS
47	1		*WINDSCREEN MOULDING	Necessary	100.00 FS	*100.00 FS
48	1		*REAR WINDSCREEN INNER SPONGE SEAL	Necessary	100.00 FS	*30.00 FS
49	1		*REAR TAILGATE TOYOTA LOGO	Necessary	47.00 FS	*47.00 FS
50	1		*REAR TAILGATE WORDING PRIUS	Necessary	52.90 FS	*52.90 FS
51	1		*REAR TAILGATE WORDING HYBRID	Necessary	53.50 FS	*53.50 FS
52	1		*REAR TAILGATE STICKER TRANS-CAB	Necessary	80.00 FS	*30.00 FS
53	1		*REAR TAILGATE STICKER 6555-3333	Necessary	80.00 FS	*30.00 FS
54	1		*REAR BUMPER PROTECTOR	Serviceable	100.00 FS	*- FS
55	1		*REAR WHEEL RIM	Serviceable	1,570.55 FS	*- FS
56	1		*REAR TYRE 195/65/15	Serviceable	350.00 FS	*- FS
57	1		*REAR WHEEL RIM COVER	Serviceable	175.80 FS	*- FS
58	1		*SET FENDER LINER REAR RH CLIP	Not Necessary	35.00 FS	*- FS
59	1		*REAR NUMBER PLATE WITH MOULDING	Serviceable	200.00 FS	*- FS
60	1		*SET REAR BUMPER RETAINER CLIP	Necessary	25.00 FS	*25.00 FS
61	1		*SPARE WHEEL RIM	Serviceable	1,570.55 FS	*- FS
62	1		*SPARE WHEEL RIM COVER	Serviceable	175.80 FS	*- FS
63	1		*SPARE TYRE 195/65/15	Serviceable	350.00 FS	*- FS
64	1		*SET REAR BUMPER CENTER GUARD CLIP	Not Necessary	35.00 FS	*- FS

F=Franchise part. S=SpcNett. L=ListItemDisc.

Sub Total (S\$)	19,276.10	3,962.20
- List Item Discount on L Items 25.00/25.00% (S\$)	3,332.25	871.95
Total Parts (S\$)	15,943.85	3,090.25

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	PUTTY AND SPRAY PAINTING OF THE AFFECTED PORTION	New	7,500.00	660.00
2	PANEL BEATING ,KNOCKING AND STRAIGHTENING THE NECESSARY PORTION,REMOVE AND RENEWAL OF PARTS ,ADJUST AND REALIGN THE SAME	New	7,500.00	500.00
3	TO TRANSFER OF TAILGATE FITTINGS ,ATTACHMENTS AND PERFORM WATER SEEPAGE TEST	New	170.00	0.00
4	TO TRANSFER OF REAR BUMPER FITTINGS ,ATTACHMENTS AND PERFORM WATER SEEPAGE TEST.	New	170.00	0.00
5	TO RUST-PROOFING OF THE AFFECTED AREAS	New	170.00	0.00
6	TO TRANSFER OF REAR WINDSCREEN GLASS TO FACILITATE BODYWORK REPAIR	New	170.00	120.00
7	TO REINSTALL REAR BUMPER PARKING SENSOR	New	170.00	50.00
8	TO TRANSFER OF REAR END PANEL FITTINGS ,ATTACHMENTS AND PERFORM WATER SEEPAGE TEST	New	170.00	60.00
9	TO CHECK STEERING GEOMETRY AND COMPUTER WHEEL ALIGNMENT	New	220.00	0.00
10	TO TRANSFER OF TIRE ,RIM AND ON WHEEL BALANCING	New	170.00	0.00
11	TO TRANSFER OF REAR FENDER FITTINGS ,ATTACHMENTS AND PERFORM WATER SEEPAGE TEST	New	380.00	0.00
12	TO REMOVE AND REFIT INTERIOR FITTINGS,TRIMINGS,GARNISH,FITTINGS AND OTHER ,TO ENABLE REPAIR	New	380.00	0.00
13	LABOUR CHARGE TO MOUNT AND DISMOUNT VEHICLE ON JIG BENCH ,TO FACILITATE REPAIR	New	380.00	0.00
14	TO SUPPLY AND RE-DO REAR LUGGAGE FLOOR PANEL INSULATION PADDING	New	380.00	0.00
15	TO TRANSFER OF REAR LUGGAGE FLOOR PANEL FITTINGS ,ATTACHMENTS AND PERFORM WATER SEEPAGE TEST	New	170.00	0.00
16	TO CHECK ELECTRICAL LIGHTING CONCERNED	New	170.00	20.00
17	TO DROP REAR EXHAUST BOX ,RENEW THE SAME ,TO REPAIR AND REALIGN CENTRE EXHAUST PIPE	New	170.00	0.00
18	TO REPAIR AND REALIGN REAR EXHAUST PIPE	New	170.00	0.00
19	TO DROP PETROL TANK ,PIPES ,HOSES TO FACILITATE BODYWORK REPAIR,FINAL CHECKING AND TESTING	New	380.00	0.00
Gross Labour Cost (S\$)			18,990.00	1,410.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >