

Vic (LKKAUTO)

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Sent: Thursday, 20 February, 2020 1:21 PM
To: Vic (LKKAUTO)
Cc: MT_Claim_SG
Subject: RE: <SEEK MANDATE> SHD6481P - 19/19/19/VP05/022731 Lonpac - LKK REF CC4/LPC19021430/Qhb3 [External Confidential]

Lonpac External - Confidential

Dear Vic,

Kindly proceed as proposed.

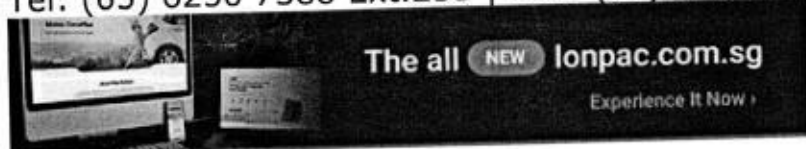
Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



Lonpac External - Confidential data is for use by authorised external parties only.

From: Vic (LKKAUTO) [mailto:vicalpeh@lkkauto.com]
Sent: Thursday, 13 February 2020 4:45 pm
To: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>; Vic (LKKAUTO) <vicalpeh@lkkauto.com>
Subject: <SEEK MANDATE> RE: SHD6481P - 19/19/19/VP05/022731 Lonpac [External Confidential] - LKK REF CC4/LPC19021430/Qhb3

Your Ref: 19/19/19/VP05/022731

Our Ref: CC4/LPC19021430/Qhb3

Dear Gerald,

ACCIDENT INVOLVING VEHICLES SKK 6520M (OI) / SHD 6481P (TP) / OTHERS ON 30/11/2019

We refer to the subject matter and to the assignment dated 4th December 2019 of Third-Party's request to do Direct Settlement with our Principal, Lonpac Insurance Bhd.

It was reported that Insured vehicle was involved in a 3 vehicle chain collision and was the 2nd car and was pushed forward from behind.

As such, in view of the MCF and BOLA scenario 28, we have to settle the claim from the TP vehicle.

We propose to offer to TP repairer "**SMRT AUTOMOTIVE SERVICES PTE LTD**" as below:

TP CLAIMED	REVISED - TO OFFER
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Cost of Repair (w/gst)	\$ 9,037.40	\$ 5,073.96
Loss of Rental (\$108.07 x 13 days)	\$ 1,404.91	\$ 864.56 (\$108.07 x 8 days)
Loss of Income (\$60 x 13 days)	\$ 780.00	\$ 480.00 (\$60 x 8 days)
LTA Search Fee	\$ 7.00	\$ 7.00
TOTAL	\$ 11,229.31	\$ 6,425.52

Breakdown of days is as follows:

Our surveyor's recommended days to repair	5 days
Weekends / Downtime	3 days
TOTAL	8 days

The above is for your approval and/or further instructions please.

Thank you.

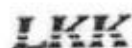
Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



AUTO
CONSULTANTS
PTE LTD

Save the Earth. Print only when necessary.

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From: Shu Pei (LKKAuto)

Sent: Tuesday, 17 December, 2019 10:56 AM

To: 'GERALD POH WEE BIN'

Cc: 'MT_Claim_SG'; Admin A; Vic (LKKAuto)

Subject: RE: SHD6481P - Lonpac [External Confidential]

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report for our necessary action.

Thank you.

"Best Wishes for Merry Christmas & Happy New Year 2020"

Best Regards,



LKk Auto
Consultants

Attn: Vic

SMRT AUTOMOTIVE SERVICES PTE LTD
60 Woodlands Industrial Park E4
Singapore 757705
Tel : 65 6866 2652
Fax : 65 6368 7421
www.smrt.com.sg

Date: 9.1.2020.

Our Ref.: Tax/11/19/2141/ST

Dear Sirs,

ACCIDENT INVOLVING SHD 6481P & SKK 6520M
ON 30.11.19 ALONG AE towards Changi (Thomson Flyover).

LETTER OF CLAIM

We claim on behalf of **SMRT TAXIS PTE LTD**, owner of motor taxi no.: SHD 6481P.

Your insured's negligent driving has caused the above accident. As a result, my client has suffered the following losses:-

1. Cost of Repair	:	\$ 5,073.96
2. Loss of Rental for <u>13</u> days @ \$ <u>108.07</u> /day	:	\$ 1,404.91
3. Loss of Income for <u>13</u> days @ \$ <u>60.00</u> /day	:	\$ 780.00
4. Police Report/ SAS Report/ LTA Search Fee	:	\$ 700.
5. Survey Fee	:	
6. Others	:	
Total Claims		\$ 7,265.87

We enclose the following documents:-

- | | |
|--|--|
| <input checked="" type="checkbox"/> Repair Invoice | <input checked="" type="checkbox"/> Vehicle laid-up report |
| <input checked="" type="checkbox"/> Police Report / SAS Report | <input checked="" type="checkbox"/> LTA Search result |
| <input checked="" type="checkbox"/> Letter of Authorisation | <input type="checkbox"/> Others : |
| <input type="checkbox"/> Investigation results | 1. _____ |
| <input checked="" type="checkbox"/> Proof of Loss of Use/Rental/Income | 2. _____ |

We look forward to your confirmation to settle our claims within 15 days from the date of this letter. Payment by cheque shall be crossed and made payable to **SMRT TAXIS PTE LTD**.

Yours sincerely,

SMRT AUTOMOTIVE SERVICES PTE LTD


Selena Tan
For Manager, Claims
Claims Department
Direct line: 6866 2653
Email address: tanselena@smrt.com.sg



Date:

21/1/19

Our Ref. No.:

Letter of Authorisation

I, NEO CHIN BEE (NRIC No.: S1628350/I) the registered hirer / relief driver / taxi share driver of SMRT taxi registration number SHD6481P hereby authorise **SMRT Automotive Services Pte Ltd** ("AutoSvs") to deal with all matters arising out of the accident between my taxi and SKK 6520M / SMM 3536D happened on 30/1/2019 at 12.58 pm along P15 TOWARDS CHANGI (THINSON FLYOVER) (the "Accident") on my behalf, including but not limited to instituting and any claims or proceedings against such party or parties (as AutoSvs deems fit in its absolute discretion) in respect of any claim, demand, loss, cost, expense, liability, damages or action made against us or incurred or suffered by us.

Without prejudice to the foregoing, I further authorise AutoSvs to negotiate, resolve and settle any proceeding or claim arising out of the accidents, including but not limited to doing any act or executing any document or signing the Discharge Voucher on my behalf as may be required.

Name

NEO CHIN BEE

Signature:

NRIC No.

S1628350/I

Tel No.

88167475

Address

B2K 142 PETIR ROAD #06-300
Singapore 670142

AUTHORIZATION TO ACT

I/We, **SMRT TAXIS PTE LTD** (the third party claimant") of **60 WOODLANDS INDUSTRIAL PARK E4 (S)757705** (address), owner of **SHD 6481P** (vehicle no.) hereby authorize **SMRT AUTOMOTIVE SERVICES PTE LTD** ("the workshop") to act for me with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle no **SHD 6481P** that was damaged pursuant to the accident which occurred on **30/11/2019** (date) along **PIE TOWARDS CHANGI (THOMSON FLYOVER)** (location) involving vehicle no/s **SKK 6520M** ("the accident").

I/We further authorize the workshop to settle my above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque/s being made in favour of **SMRT TAXIS PTE LTD.**

I/We further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this 25th (day) of Feb (month) 2020 (year)




Signed by "the third party claimant"
(with chop if applicable)




Signed by "the workshop"
(with chop)



LONPAC INSURANCE BHD

CLAIM NO : 19/19/19/VP05/022731
DATE : 25 FEBRUARY 2020

DISCHARGE VOUCHER

I/We, **SMRT TAXIS PTE LTD** confirmed acceptance from **M/s LONPAC INSURANCE BHD** and/or the owner of **SKK 6520M** the sum of Singapore Dollars Six Thousand Four Hundred Twenty Only (\$6,420.00) in full and final satisfaction, liquidation and discharge of property claim competent to me/us upon the said M/s **LONPAC INSURANCE BHD** in respect of property claim sustained by me/us whether now or hereafter to become manifest, arising either directly or indirectly from an accident to my vehicle, **SHD 6481P** on **30 NOVEMBER 2019** along **PIE TOWARDS CHANGI (THOMSON FLYOVER)**.

I /We hereby agree to indemnify and keep indemnify (**HARYATI BTE SINGIT / LONPAC INSURANCE BHD**) against all claims and any claims whatsoever made by any person/persons on our behalf in respect of the said accident.

I/We further authorize you to pay the above settlement sum directly to **M/S SMRT TAXIS PTE LTD**.

I/We hereby acknowledge that this payment is made on a without admission of liability basis and without prejudice to all related claims and in respect of our insured's recovery action.

.....
Signature of vehicle owner/Date



.....
Name of vehicle owner/Date

Our acceptance of your offer of settlement would not negate or prejudice our driver's right of recovery for his/her losses.



SMRT Automotive Services Pte Ltd
251 North Bridge Road Singapore 179102
Tel: 65 63311000 Fax: 65 63340247

Tax Invoice

Customer Code: 3000063

SMRT TAXIS PTE LTD

Block Unit

60 WOODLANDS INDUSTRIAL PARK E4
SINGAPORE 757705



GST Reg No. : MR-8500001-7
CRN : 199004280Z
Invoice No. : IV191200508
Date : 26.12.2019
Vehicle No. : SHD6481P
Your Ref No. : TAX/11/19/2141
Our Ref No. : 24104651
Terms : 30 Days

Description	Qty	Unit Cost	Add %	(Discount) Amount	Amount
Parts					
BUMPER REAR	1.00	\$ 458.60	(25.00)	\$ 114.65	\$ 343.95
BUMPER CLIPS	10.00	\$ 2.10	(25.00)	\$ 5.25	\$ 15.75
PIXEL STICKER	2.00	\$ 60.00	0.00	\$ 0.00	\$ 120.00
BUMPER REINFORCEMENT REAR	1.00	\$ 205.70	(25.00)	\$ 51.42	\$ 154.28
ARM SUB-ASSY. RR BUMPER RH	1.00	\$ 139.60	(25.00)	\$ 34.90	\$ 104.70
ARM SUB-ASSY. RR BUMPER LH	1.00	\$ 139.60	(25.00)	\$ 34.90	\$ 104.70
ANTENNA, ELECTRICAL LOWER REAR	0.00	\$ 157.40	0.00	\$ 0.00	\$ 0.00
SENSOR REVERSE	1.00	\$ 180.00	0.00	\$ 0.00	\$ 180.00
BUMPER SIDE RETAINER RR/LH	1.00	\$ 94.80	(25.00)	\$ 23.70	\$ 71.10
BUMPER SIDE RETAINER RR/RH	1.00	\$ 94.80	(25.00)	\$ 23.70	\$ 71.10
BUMPER SEAL, RR LH	0.00	\$ 88.90	0.00	\$ 0.00	\$ 0.00
BUMPER SEAL, RR RH	0.00	\$ 65.70	0.00	\$ 0.00	\$ 0.00
BUMPER LIP COVER RR/LH	0.00	\$ 72.20	0.00	\$ 0.00	\$ 0.00
BUMPER LIP COVER RR/RH	0.00	\$ 118.10	0.00	\$ 0.00	\$ 0.00
BUMPER LIP REAR	1.00	\$ 228.90	(25.00)	\$ 57.22	\$ 171.68
UNDER COVER SUB-ASSY, RR FLOOR	0.00	\$ 514.50	0.00	\$ 0.00	\$ 0.00
UNDER COVER RR SHIELD	0.00	\$ 63.90	0.00	\$ 0.00	\$ 0.00
END PANEL	1.00	\$ 602.10	(25.00)	\$ 150.52	\$ 451.58
SEALANT SIKAFLEX	1.00	\$ 37.00	0.00	\$ 0.00	\$ 37.00
TAILGATE ASY	1.00	\$1007.90	(25.00)	\$ 251.97	\$ 755.93
TAILGATE DOOR GLASS MOULDING, RH	1.00	\$ 29.40	(25.00)	\$ 7.35	\$ 22.05
TAILGATE DOOR GLASS MOULDING, LH	1.00	\$ 29.40	(25.00)	\$ 7.35	\$ 22.05
SEALANT W/SCREEN	3.00	\$ 37.00	0.00	\$ 0.00	\$ 111.00
TAILGATE DOOR LOCK	1.00	\$ 444.10	(25.00)	\$ 111.02	\$ 333.08
NAME PLATE (HYBRID)	1.00	\$ 51.90	(25.00)	\$ 12.97	\$ 38.93
TAIL LAMP RH	0.00	\$ 557.80	0.00	\$ 0.00	\$ 0.00

Authorised Signature
for SMRT Automotive Services Pte Ltd



SMRT Automotive Services Pte Ltd
251 North Bridge Road Singapore 179102
Tel: 65 63311000 Fax: 65 63340247

Tax Invoice

Customer Code: 3000063

SMRT TAXIS PTE LTD

Block Unit

60 WOODLANDS INDUSTRIAL PARK E4
SINGAPORE 757705

GST Reg No. : MR-8500001-7
CRN : 199004280Z
Invoice No. : IV191200508
Date : 26.12.2019
Vehicle No. : SHD6481P
Your Ref No. : TAX/11/19/2141
Our Ref No. : 24104651
Terms : 30 Days

Description	Qty	Unit Cost	Add %	(Discount) Amount	Amount
BUMPER LIP COVER RR/LH	1.00	\$ 72.20	(25.00)	\$ 18.05	\$ 54.15
UNDER COVER SUB-ASSY, RR FLOOR	1.00	\$ 514.50	(25.00)	\$ 128.62	\$ 385.88
TAILGATE DOOR WEATHER STRIP	1.00	\$ 353.40	(25.00)	\$ 88.35	\$ 265.05
Sub-Total					\$ 3813.96

Labour

TO REPAIR REAR PORTION	1.00	\$ 400.00	0.00	\$ 0.00	\$ 400.00
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Others

TO REMOVE AND REFIX REAR WINDSCREEN	1.00	\$ 120.00	0.00	\$ 0.00	\$ 120.00
TO REMOVE AND INSTALL LUGGAGE COMPARTMENT TRIM TO FACILITATE REPAIR.	1.00	\$ 60.00	0.00	\$ 0.00	\$ 60.00
TO TEST AND REFIX REVERSE SENSOR SYSTEM	1.00	\$ 20.00	0.00	\$ 0.00	\$ 20.00
TO TRANSFER REAR TAILGATE MECHANISM	1.00	\$ 60.00	0.00	\$ 0.00	\$ 60.00
TO REPLACE SUNDRY PARTS	1.00	\$ 20.00	0.00	\$ 0.00	\$ 20.00
TO CHECK WIRING AND SYSTEM FUNCTION	1.00	\$ 20.00	0.00	\$ 0.00	\$ 20.00
TO WASH AND VACUUM	0.00	\$ 60.00	0.00	\$ 0.00	\$ 0.00
TO RESPRAY REAR BUMPER	1.00	\$ 200.00	0.00	\$ 0.00	\$ 200.00
TO RESPRAY BUMPER BEAM	1.00	\$ 80.00	0.00	\$ 0.00	\$ 80.00
TO RESPRAY REAR PANEL	1.00	\$ 80.00	0.00	\$ 0.00	\$ 80.00
TO RESPRAY TAIL GATE	1.00	\$ 200.00	0.00	\$ 0.00	\$ 200.00

GRAND TOTAL \$ 5,073.96

Remark :

Make/Model : TOYOTA PRIUS
Accident Date : 30.11.2019

N.B. Payment by cheque should be crossed and made payable to 'SMRT Automotive Services Pte Ltd'.
No receipt will be issued unless requested.

Authorised Signature
for SMRT Automotive Services Pte Ltd



SMRT Taxis Pte Ltd

MEMORANDUM

To: Claims Dept

Our Ref: TAX/11/19/2141

From: SMRT Taxis Pte Ltd

Date: 10/12/2019

**ACCIDENT INVOLVING SHD6481P AND SKK6520M ON 30/11/2019
12:58 PM ALONG PIE TOWARDS CHANGI (THOMSON FLYOVER).**

This is to confirm that the daily rental rate for SHD6481P is \$108.07 per day.

Please proceed to recover any rental loss from the third party as a result of the above accident.

Thank you.

Yours sincerely
SMRT TAXIS PTE LTD



for Manager



Laid Up Report

Date Generated : 10/01/2020
User Name : TanSelena

Accident Start Date : 30/11/2019
Accident End Date : 30/12/2019

Case Reference Number	Vehicle Registration Number	Company Type	Vehicle Make	Vehicle Model	Job Card Number	Date and Time (Accident Repair)	Date and Time (Repair Completed)
TAX/11/19/2141	SHD6481P	SMRT Taxis Pte Ltd	TOYOTA	PRIUS	24104651	30/11/2019 5:00 PM	14/12/2019 8:44 AM

1.12 - 1

to

13.12 -

13 days

Enquire Transaction History

Transaction History Details

Log Date/Time: 03 Dec 2019 / 08:44:59

Asset Type: Vehicle

Transaction Amount: \$7.49

Asset ID: SKK6520M

Transaction Type: 18.32 Insurance Enquiry (GIRO Payment)

Channel: External Agency

User ID: ESASBAHD - BALQISH BINTE ABDUL HALIL

Business Transaction Reference No.: 20191203084459114598

Search Date / Time: 30 Nov 2019 12:58:00

Insurance Company: LONPAC INSURANCE BHD

Information displayed is correct as at the log date and time.

[Enquire Related Logs](#)

[Back to List](#)

01	03 Dec 2019 08:44:59	Vehicle	SKK6520M	18.32 Insurance Enquiry (GIRO Payment)	ESASBAHD - BALQISH BINTE ABDUL HALIL	20191203084459114598	\$7.49
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