

18/5/2010

INS. CASE OWNER:

GERALD

CC 4/LPC19021470, 21/11/19

LKK:

IDAC:

Surveyor:

smprn

DOI:

4/1/19

Date / Tin

4/1/19

Registered in Merimen:

Pre-assign / CCU / FTE



Insured Vehicle No.:

SKK 6520M

Name of Insured:

MARYATI BTE SINTIT

Insured Tel No.:

HP:

Excess Sec II :\$S

D.O.A:

20/11/19

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age: MUHAMMAD ZULKYNI 21 YRS QW MUHAMMAD

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Driver Tel No.:

(V/L: YES / NO) 21/11/19

Insured Liability:

%

Final ? Yes / No

SMN 35360

SKK 6520M

SHD 6481P



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

01



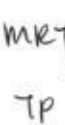
INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/ Time	STAGE	DATE / PIC
	Non-Reporting ltr (1st):	
	Non-Reporting ltr (2nd):	
	Non-Reporting ltr (Final):	
	Notification ltr (if non-pickup):	
	Call OI:	
	After call ltr to OI:	
	Documentation Check List: Handler Typist	
	Notification ltr (if non-pickup)	
	After call ltr to OI:	
	Authorisation To Act:	
	Release Voucher:	
	Final Repair Bill:	
	Car Rental Invoice:	
	Towing Invoice:	
	LTA/GIA:	
	Medical Bill:	
	PIR:	
	Mandate/Reject Instruction:	
	LOD	
	Payment Breakdown Form:	
	Post-Repair Photos:	
	Others:	

PRELIMINARY ADVICE Date/Time: 09/12/19

Sent By: b3

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

P/P

\$5,073.96

(5

days) Reduction:

33

%

Email ☐ Call ☐

FINAL SETTLEMENT

Date/Time:

Confirm with:

Email ☐ Call ☐

Final Liability:

%

100

(Agreed / Assessed)

BOLA S/N No.:

28

If NO or B 28, Ass. Lia: 0%

Repair Cost:

\$5,073.96

Loss of Rental (LOR):

\$864.56

(8

days)

x \$108.07

Loss of Use (LOU):

\$-

(\$

x

days)

Loss of Income (LOI):

\$480.00

(\$60

x

8 days)

LOR only ☐LOU only ☐LOR + LOU ☐LOR + LOI ☐

(Tick only one)

GIA/LTA Search

\$7.00

Medical:

\$-

Disbursement:

\$-

(e.g. Tow/ Independent)

Legal Cost

\$-

Total:

\$6,425.52

Global Sum \$S:

\$6,420.00

FINAL PAYMENT

Date/Time:

Confirm with:

Email ☐ Call ☐

Payee 1:

\$6,420.00

Name 1:

SHRT TAXIS PTE LTD

Payee 2: (Strike if N.A.)

\$-

Name 2:

Payee 3: (Strike if N.A.)

\$-

Name 3:

COPY SENT 13/12/20

1) Claim status: Normal/Reject/Private Settle
2) Report Format:
3) Survey fee: \$400.00

ASS. REQ. BY: Sun Pin

REF: LPC

ASSIGNMENT

From

Date: 4/12/19

Estimated Cost:

OD ☒ TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No:

SHD 6481P

at Workshop m/s:

SMRT

of

woodlands Depot

Insured:

Policy No:

Claims No:

Sum Insured:

Excess:

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its
repair at the time of inspection.

N/S	O/S
XXXXXX	XXXXXX

Bal. or Market Value:

IDAC Accident Rpt: Consistent?: Yes or No

GIA / PR Seen: Consistent?: Yes or No

Est. Repairs: 5 days Res.: Yes or No

Lum Sum: % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Vehicle: IN / OUT

Date: Person Contacted:

Veh No:

SHD 6481P

Yr Regn: 29/12/2016

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make:

Toyota Prius

C.C. 1796

Colour:

Maroon

A/C: Insured / Std / NI / NA

Sp. Reading:

302855

T/Radio: Insured / Std / NI / NA

Eng/No:

C/No:

JTPKN36U305768659.

Gen. Cond: Good / Fair / Poor / Burnt

Steering: Inorder / Jammed / Leaked / Burnt or

Brake: Inorder / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size:

F: 195/65 R15

R: 195/65 R15

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Roadstone

Front

Rear

R/Bal. 5 mm

R/Bal. 5 mm

L/Bal. 5 mm

L/Bal. 5 mm

D.O.A. 30/11/2019

D.O.I. 4/12/2019.

Survey held at

SMRT.

Des. of Damages: Frt / ☒ Rear / O/S / N/S / UIC / Rooftop or

The UIC / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

p/p \$5,075.96
credo. \$2,539.13 (33.1%)

TP

TAX/11/19/2141
SKK 6520 M
SMM 3536D

Date/Time, File Pass to?

☐ : Preli. Report

1)

☐ : Final Report

Date/Time, File Return to?

2)

Days Of Repair:

Resurvey No. of Trip:

Add Fee: ☐ : Site Insp (\$)☐ : Interview (\$)☐ : Tech. Inv (\$)☐ : Weekend (\$)

Survey Fee:

Transportation:

3 * PS \$1

Pinks

Others:

T/T/L

Report Format:

Lump Sum / T.B.B. /



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Your ref: To Be Advised
Our ref: CC4/LPC19021430/Qhb3

Date: 09.12.2019

The Motor Claims Department
M/s LONPAC INSURANCE BHD

Dear Sir/Madam,

PRELIMINARY ADVICE OF VEHICLE NO.

SHD6481P

We refer to the above matter.

Please be informed that we had conducted the inspection of the above mentioned vehicle on 04.12.2019 at the premises of M/s SMRT Automotive Services Pte Ltd and have the following to report:-

Workshop Estimate Amount	: S\$	6,548.01
Revised Estimate Amount	: S\$	4,188.85
"Check" Items Amount	: S\$	-
Market Value	: S\$	-
LTA Reimbursement Value	: S\$	-
Nett Value	: S\$	-

Description of Damage:

The vehicle sustained damages at the
Rear Portion



Comments/Present Status:

Damages Consistent

Estimated normal period for repairs: 4 days

Yours faithfully,

SUN PIN
Licensed Appraiser

[> Back to OneMotoring](#)

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Company
Owner ID:	369K
Vehicle Details	
Vehicle No.:	SHD6481P
Vehicle to be Exported:	No
Intended Deregistration Date:	04 Dec 2019
Vehicle Make:	TOYOTA
Vehicle Model:	PRIUS TAXI (SMRT)
Primary Colour:	Maroon
Manufacturing Year:	2015
Engine No.:	2ZR1688137
Chassis No.:	JTDKN36U305768659
Maximum Power Output:	100.0 kW (134 bhp)
Open Market Value:	\$29,508.00
Original Registration Date:	29 Dec 2016
First Registration Date:	29 Dec 2016
Transfer Count:	0
Actual ARF Paid:	\$5,000.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	28 Dec 2024
PARF Rebate Amount:	\$3,750.00
Intended COE Rebate Details	
COE Expiry Date:	28 Dec 2024
COE Category:	A - Car up to 1600cc & 97kW (130bhp)
COE Period(Years):	8
PQP Paid:	\$41,017.00
COE Rebate Amount:	\$25,966.00
Total Rebate Amount:	\$29,716.00
Message	
Please note that the 8-year COE for this vehicle cannot be further renewed. The vehicle must be de-registered upon COE expiry or when the vehicle reaches its statutory lifespan (if applicable), whichever is earlier.	

The information contained herein is correct as at 04 Dec 2019

OK

Section A - Accident Details

Registration Number	SHD6481P
Case Reference Number	TAX/11/19/2141
Registration Date	29/12/2016
Company Type	SMRT Taxis Pte Ltd
Make	TOYOTA
Model	PRIUS
Name of Driver	NEO CHIN BEE
Type of Accident	Head to Rear
Accident Date and Time	30/11/2019 12:58 PM
Accident Reported Date and Time	2/12/2019 11:29 AM
Is Surveyor Required?	Yes
Survey by	
Vehicle is Towed Back?	No
Towed Back Date and Time	
Replacement Vehicle issued?	No
Job Card Number	24104651
Special Instruction to ARC, if any	DROVE IN/ LONPAC
Prepared Date and Time	3/12/2019 4:34 PM
Chassis Number	
Mileage	
Work Shop	
Repair Completion Date and Time	

Section B - Summary of Repair Estimates

Summary of Repair Estimates		
	Quotation from ARC	Adjusted by Surveyor, if applicable
Total Labour Cost	\$507.00	\$400.00
Total Spray Cost	\$1,116.00	\$560.00
Total Spare Part Cost	\$5,150.09	\$3,813.96
Total Other Cost	\$840.00	\$300.00
TOTAL COST	\$7,613.09	\$5,073.96 (P/P)
Lump Sum Total	\$0.00	\$0.00
Number of Repair Days	6.0	5.0
Prepared / Adjusted By	Ang Bang Kien	Sun Pin (LKK) / LONPAC
ARC / Surveyor Sign Off Date	09/12/2019 4:27 PM	09/12/2019 1:40 PM
Signature		
Remarks	Total number of repair days = 5 days. SUP = +1 day.	P/P repair, Take before spray photo.

Section C - Quotation and Accident Invoice Details

Quotation Number	QN-1912-0320	Invoice Number	
Quotation Date	21.12.2019	Invoice Date	
Invoice Amount		Prepared Date	

Section D - Details of Repair Estimates

Part 1 - Labour Works

Job Scope	Quotation from AR	Adjusted by Surveyor, if applicable
TO REPAIR REAR PORTION	\$507.00	\$400.00 ✓
Total Labour	\$507.00	\$400.00

Part 2 - Spray Painting & Panel Beating Related Works

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO RESPRAY REAR BUMPER	\$378.00	\$200.00 ✓
TO RESPRAY BUMPER BEAM	\$180.00	\$80.00 ✓
TO RESPRAY REAR PANEL	\$180.00	\$80.00 ✓
TO RESPRAY TAIL GATE	\$378.00	\$200.00 ✓
Total Spray Painting & Panel Beating	\$1,116.00	\$560.00

Part 3 - Other Costs - Accident and Accident Repair Related Expense

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO REMOVE AND REFIX REAR WINDSCREEN	\$180.00	\$120.00 ✓ <i>54pp</i>
TO REMOVE AND INSTALL LUGGAGE COMPARTMENT TRIM TO FACILITATE REPAIR	\$180.00	\$60.00 ✓ <i>54pp</i>
TO TEST AND REFIX REVERSE SENSOR SYSTEM	\$120.00	\$20.00 ✓
TO TRANSFER REAR TAILGATE MECHANISM	\$120.00	\$60.00 ✓
TO REPLACE SUNDRY PARTS	\$100.00	\$20.00 ✓
TO CHECK WIRING AND SYSTEM FUNCTION	\$80.00	\$20.00 ✓
TO WASH AND VACUUM	\$60.00	\$0.00
Total Other Costs	\$840.00	\$300.00

Part 4 - Spare Parts / Material Usage

Part Number	Portion	Stock Number	Part Name	Quantity	List Price (\$)	Discount (%)	Final Price (\$)	Estimator Approved	Surveyor Approved
		52159-47905	BUMPER REAR	1.00	\$458.60	25.00	\$343.95 ✓	Replace	Replace
		90467-07211	BUMPER CLIPS	10.00	\$2.10	25.00	\$15.75 ✓	Replace	Replace
			PIXEL STICKER	2.00	\$60.00	0.00	\$120.00 ✓	Replace	Replace
		52023-12240	BUMPER REINFORCEMENT REAR	1.00	\$205.70	25.00	\$154.28 ✓	Replace	Replace
		52016-47030	ARM SUB-ASSY. RR BUMPER RH	1.00	\$139.60	25.00	\$104.70 ✓	Replace	Replace
		52016-47030	ARM SUB-ASSY. RR BUMPER LH	1.00	\$139.60	25.00	\$104.70 ✓	Replace	Replace
		89997-30070	ANTENNA, ELECTRICAL LOWER REAR	0.00	\$157.40	0.00	\$0.00	Replace	Check
			SENSOR REVERSE	1.00	\$180.00	0.00	\$180.00 ✓	Replace	Replace
		52576-47020	BUMPER SIDE RETAINER RR/LH	1.00	\$94.80	25.00	\$71.10 ✓	Replace	Replace
		52576-47020	BUMPER SIDE RETAINER RR/RH	1.00	\$94.80	25.00	\$71.10 ✓	Replace	Replace
		52592-47021	BUMPER SEAL, RR LH	0.00	\$88.90	0.00	\$0.00	Replace	Check

DB
NEC
NEC
Bt
Bt
Bt
gnc
short
BR
BR
gnc

SMRT Accident Vehicle Repair Estimates

SMRT Automotive Services Pte Ltd
65 Woodlands Industrial Park E4, Singapore 757706
FAX Number : 6386592
Estimator Telephone Number : 68662623
Accident Reporting Number : 68662672

Date Generated : 24/12/2019

User ID : PohSuan

52591-47021	BUMPER SEAL, RR RH	0.00	\$65.70	0.00	\$0.00	Replace	Check	X	ARC
76088-47020	BUMPER LIP COVER RR/LH	0.00	\$72.20	0.00	\$0.00	Replace	Check	X	ARC
76087-47020	BUMPER LIP COVER RR/RH	0.00	\$118.10	0.00	\$0.00	Replace	Check	X	ARC
76891-47020	BUMPER LIP REAR	1.00	\$228.90	25.00	\$171.68	Replace	Replace		CRU
58308-47011	UNDER COVER SUB-ASSY, RR FLOOR	0.00	\$514.50	0.00	\$0.00	Replace	Check	X	ARC
51442-12210	UNDER COVER RR SHIELD	0.00	\$63.90	0.00	\$0.00	Replace	Check	X	ARC
58307-47060	END PANEL	1.00	\$602.10	25.00	\$451.58	Replace	Replace		BD
	SEALANT SIKAFLEX	1.00	\$37.00	0.00	\$37.00	Replace	Replace		ARC
67005-47241	TAILGATE ASY	1.00	\$1,007.90	25.00	\$755.93	Replace	Replace		BD
75574-47020	TAILGATE DOOR GLASS MOULDING, RH	1.00	\$29.40	25.00	\$22.05	Replace	Replace		ARC
75574-47020	TAILGATE DOOR GLASS MOULDING, LH	1.00	\$29.40	25.00	\$22.05	Replace	Replace		ARC
	SEALANT W/SCREEN	3.00	\$37.00	0.00	\$111.00	Replace	Replace		ARC
69350-47030	TAILGATE DOOR LOCK	1.00	\$444.10	25.00	\$333.08	Replace	Replace		SHUHO
75374-47051	NAME PLATE (HYBRID)	1.00	\$51.90	25.00	\$38.93	Replace	Replace		ARC
81551-47180	TAIL LAMP RH	0.00	\$557.80	0.00	\$0.00	Replace	Not Given	X	ARC
Total			\$5,481.40		\$3,108.88				

Added Spare Parts / Material Usage After Surveyor Signed off

Part Number	Portion	Stock Number	Part Name	Quantity	List Price \$	Discount (%)	Final Price (\$)	ARC Check	Surveyor Check
		76088-47020	BUMPER LIP COVER RR/LH	1.00	\$72.20	25.00	\$54.15	Replace	Replace
		58308-47011	UNDER COVER SUB-ASSY, RR FLOOR	1.00	\$514.50	25.00	\$385.88	Replace	Replace
		67881-47022	TAILGATE DOOR WEATHER STRIP	1.00	\$353.40	25.00	\$265.05	Replace	Replace
Total					940.10		705.08		

$$\begin{array}{r}
 3813.96 \\
 + 400.00 \\
 + 860.00 \\
 \hline
 5073.96
 \end{array}$$

9037.40

P/P
5073.96
5 days



SMRT Accident Vehicle Repair Estimates

SMRT Automotive Services Pte Ltd	
80 Woodlands Industrial Park E4, Singapore	
FAX Number : 63685592	
Estimator Telephone Number : 68662623	
Accident Reporting Number : 68662672	

Date Generated : 06/12/2019

User ID : angbangklien

Section A - Accident Details

Registration Number	SHD6481P
Case Reference Number	TAX/11/19/2141
Registration Date	29/12/2016
Company Type	SMRT Taxis Pte Ltd
Make	TOYOTA
Model	PRIUS
Name of Driver	NEO CHIN BEE
Type of Accident	Head to Rear
Accident Date and Time	30/11/2019 12:58 PM
Accident Reported Date and Time	2/12/2019 11:29 AM
Is Surveyor Required?	Yes
Survey by	
Vehicle is Towed Back?	No
Towed Back Date and Time	
Replacement Vehicle Issued?	No
Job Card Number	24104551
Special Instruction to ARC, if any	DROVE IN/ LONPAC
Prepared Date and Time	3/12/2019 4:34 PM
Chassis Number	
Mileage	
Work Shop	
Repair Completion Date and Time	

Auto Consultants hence notify the Requirer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Section B - Summary of Repair Estimates

Summary of Repair Estimates		
	Quotation from ARC	Adjusted by Surveyor, if applicable
Total Labour Cost	\$507.00	\$400.00
Total Spray Cost	\$1,116.00	\$560.00
Total Spare Part Cost	\$4,445.01	\$3,108.85
Total Other Cost	\$480.00	\$120.00
TOTAL COST	\$6,548.01	\$4,188.85
Lump Sum Total	\$0.00	\$0.00
Number of Repair Days	5.0	4.0
Prepared / Adjusted By	Ang Bang Kien	Sun Pin (LKK)
ARC / Surveyor Sign Off Date	05/12/2019 2:47 PM	04/12/2019 4:09 PM
Signature	-	
Remarks		P/P repair, Take before spray photo.

Section C - Quotation and Accident Invoice Details

Quotation Number		Invoice Number	
Quotation Date		Invoice Date	
Invoice Amount		Prepared Date	



SMRT Accident Vehicle Repair Estimates

SMRT Automotive Services Pte Ltd
60 Woodlands Industrial Park E4, Singapore
FAX Number : 63685592
Estimator Telephone Number : 68662623
Accident Reporting Number : 68662672

Date Generated : 06/12/2019

User ID : anbangkian

Section D - Details of Repair Estimates

Part 1 - Labour Works

Job Scope	Quotation from AR	Adjusted by Surveyor, if applicable
TO REPAIR REAR PORTION	\$507.00	\$400.00 /
Total Labour	\$507.00	\$400.00

Part 2 - Spray Painting & Panel Beating Related Works

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO RESPRAY REAR BUMPER	\$378.00	\$200.00 /
TO RESPRAY BUMPER BEAM	\$180.00	\$80.00 /
TO RESPRAY REAR PANEL	\$180.00	\$80.00 /
TO RESPRAY TAIL GATE	\$378.00	\$200.00 /
Total Spray Painting & Panel Beating	\$1,116.00	\$560.00

Part 3 - Other Costs - Accident and Accident Repair Related Expense

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO TEST AND REFIX REVERSE SENSOR SYSTEM	\$120.00	\$20.00 /
TO TRANSFER REAR TAILGATE MECHANISM	\$120.00	\$60.00 /
TO REPLACE SUNDRY PARTS	\$100.00	\$20.00 /
TO CHECK WIRING AND SYSTEM FUNCTION	\$80.00	\$20.00 /
TO WASH AND VACUUM	\$60.00	\$0.00
Total Other Costs	\$480.00	\$120.00

Part 4 - Spare Parts / Material Usage

Part Number	Portion	Stock Number	Part Name	Quantity	List Price (\$)	Discount (%)	Final Price (\$)	Estimator Approved	Surveyor Approved
		52159-47905	BUMPER REAR	1.00	\$458.60	25.00	\$343.95	Replace	Replace / PD
		90467-07211	BUMPER CLIPS	10.00	\$2.10	25.00	\$15.75	Replace	Replace / NEC
			PIXEL STICKER	2.00	\$60.00	0.00	\$120.00	Replace	Replace / NEC
		52023-12240	BUMPER REINFORCEMENT REAR	1.00	\$205.70	25.00	\$154.28	Replace	Replace / BT
		52016-47030	ARM SUB-ASSY, RR BUMPER RH	1.00	\$139.60	25.00	\$104.70	Replace	Replace / BT
		52016-47030	ARM SUB-ASSY, RR BUMPER LH	1.00	\$139.60	25.00	\$104.70	Replace	Replace / BT
		89997-30070	ANTENNA ELECTRICAL LOWER REAR	0.00	\$157.40	0.00	\$0.00	Replace	Check X SVC
			SENSOR REVERSE	1.00	\$180.00	0.00	\$180.00	Replace	Replace / Short
		52576-47020	BUMPER SIDE RETAINER RR/LH	1.00	\$94.80	25.00	\$71.10	Replace	Replace / BR
		52575-47020	BUMPER SIDE RETAINER RR/RH	1.00	\$94.80	25.00	\$71.10	Replace	Replace / BR
		52592-47021	BUMPER SEAL, RR LH	0.00	\$88.90	0.00	\$0.00	Replace	Check X SVC
		52591-47021	BUMPER SEAL, RR RH	0.00	\$65.70	0.00	\$0.00	Replace	Check X SVC
		76088-47020	BUMPER LIP COVER RR/LH	0.00	\$72.20	0.00	\$0.00	Replace	Check X SVC
		76087-47020	BUMPER LIP COVER RR/RH	0.00	\$118.10	0.00	\$0.00	Replace	Check X SVC
		76891-47020	BUMPER LIP REAR	1.00	\$228.90	25.00	\$171.68	Replace	Replace / CR4
		58308-47011	UNDER COVER SUB-ASSY, RR FLOOR	0.00	\$514.50	0.00	\$0.00	Replace	Check X SVC
		51442-12210	UNDER COVER RR SHIELD	0.00	\$63.90	0.00	\$0.00	Replace	Check X SVC
		58307-47060	END PANEL	1.00	\$602.10	25.00	\$451.58	Replace	Replace / PD
			SEALANT SIKAFLEX	1.00	\$37.00	0.00	\$37.00	Replace	Replace / NEC
		67005-47241	TAILGATE ASY	1.00	\$1,007.90	25.00	\$755.93	Replace	Replace / PD



SMRT Accident Vehicle Repair Estimates

SMRT Automotive Services Pte Ltd
60 Woodlands Industrial Park E4, Singapore
FAX Number : 63685592
Estimator Telephone Number : 68662623
Accident Reporting Number : 68662672

Date Generated : 06/12/2019

User ID : angbangkien

Part 4 - Spare Parts / Material Usage

Part Number	Portion	Stock Number	Part Name	Quantity	List Price (\$)	Discount (%)	Final Price (\$)	Estimator Approved	Surveyor Approved
		75574-47020	TAILGATE DOOR GLASS MOULDING, RH	1.00	\$29.40	25.00	\$22.05	Replace	Replace / NPK
		75574-47020	TAILGATE DOOR GLASS MOULDING, LH	1.00	\$29.40	25.00	\$22.05	Replace	Replace / NPK
			SEALANT W/SCREEN	3.00	\$37.00	0.00	\$111.00	Replace	Replace / NPK
		69350-47030	TAILGATE DOOR LOCK	1.00	\$444.10	25.00	\$333.08	Replace	Replace / NPK
		75374-47051	NAME PLATE (HYBRID)	1.00	\$51.90	25.00	\$38.92	Replace	Replace / NPK
		81551-47180	TAIL LAMP RH	0.00	\$557.80	0.00	\$0.00	Replace	Not Given X SVC
Total					\$5,481.40		\$3,108.85		

Added Spare Parts / Material Usage After Surveyor Signed off

Part Number	Portion	Stock Number	Part Name	Quantity	List Price \$	Discount (%)	Final Price (\$)	ARC Check	Surveyor Check
Total									

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

REQUEST FOR SUPPLYMENT PARTS

Contractor:			
Accident Case Number	TAX/11/19/2141	Date of Collection	1 / 1
Vehicle No	SHD 6481 P	Date of Request	06/02/2019
Vehicle Model	TOYOTA PRIUS	Number of Days to Extend (If any)	2 / 1

S/N	Part Number	Part Description	Quantity	Unit Price	
		BUMPER LIP COVER REAR LH	1pc		/CR4
		UNDER COVER SUB ASSY, REAR FLOOR	1pc		/CR4
		TAILGATE WEATHERSTRIP	1pc		/C4T
	Labor	to Remove & RETIX REAR WINDSCREEN GLASS		\$180	/120
	Labor	to Remove & RETIX INNER BARNISH		\$180	/60

<<<Please submit photographs for damaged parts>>>

I, (Name) _____
 (Position) _____

do solemnly and sincerely declare that:- Supplementary Parts are raised for replacement for the aforesaid vehicle.

.....
 Signature of person making this declaration
 [to be signed in front of an authorised witness]

I acknowledge that this declaration is true and correct, and I make it with the understanding and belief that a person who makes a false declaration is liable to the damages of perjury.

For SMRT Staff

Acknowledge By	ARC Executive / Supervisor / SA	
Approval By	Surveyor / In-house Staff	
Parts Ordering	SMRT Store / Contractor Supply / Form 22 / WOC	Form 22 / PO / WOC / Reservation / Number
Photo Submitted	YES / NO	Date of submission

SMRT Accident Vehicle Repair Estimates

SMRT Automotive Services Pte Ltd
60 Woodlands Industrial Park E4, Singapore
FAX Number : 63685592
Estimator Telephone Number : 68662623
Accident Reporting Number : 68662672

Date Generated : 06/12/2019

User ID : angbangkien

Section A - Accident Details

Registration Number	SHD6481P
Case Reference Number	TAX/11/19/2141
Registration Date	29/12/2016
Company Type	SMRT Taxis Pte Ltd
Make	TOYOTA
Model	PRIUS
Name of Driver	NEO CHIN BEE
Type of Accident	Head to Rear
Accident Date and Time	30/11/2019 12:58 PM
Accident Reported Date and Time	2/12/2019 11:29 AM
Is Surveyor Required?	Yes
Survey by	
Vehicle is Towed Back?	No
Towed Back Date and Time	
Replacement Vehicle issued?	No
Job Card Number	24104651
Special Instruction to ARC, if any	DROVE IN/ LONPAC
Prepared Date and Time	3/12/2019 4:34 PM
Chassis Number	
Mileage	
Work Shop	
Repair Completion Date and Time	

Section B - Summary of Repair Estimates

Summary of Repair Estimates

	Quotation from ARC	Adjusted by Surveyor, if applicable
Total Labour Cost	\$507.00	\$400.00
Total Spray Cost	\$1,116.00	\$560.00
Total Spare Part Cost	\$4,445.01	\$3,108.85
Total Other Cost	\$480.00	\$120.00
TOTAL COST	\$6,548.01	\$4,188.85
Lump Sum Total	\$0.00	\$0.00
Number of Repair Days	5.0	4.0
Prepared / Adjusted By	Ang Bang Kien	Sun Pin (LKK)
ARC / Surveyor Sign Off Date	05/12/2019 2:47 PM	04/12/2019 4:09 PM
Signature		
Remarks		P/P repair, Take before spray photo.

Section C - Quotation and Accident Invoice Details

Quotation Number		Invoice Number	
Quotation Date		Invoice Date	
Invoice Amount		Prepared Date	

SMRT Accident Vehicle Repair Estimates

SMRT Automotive Services Pte Ltd
60 Woodlands Industrial Park E4, Singapore
FAX Number : 63685592
Estimator Telephone Number : 68662623
Accident Reporting Number : 68662672

Date Generated : 06/12/2019

User ID : anbangklien

Section D - Details of Repair Estimates

Part 1 - Labour Works

Job Scope	Quotation from AR	Adjusted by Surveyor, if applicable
TO REPAIR REAR PORTION	\$507.00	\$400.00
Total Labour	\$507.00	\$400.00

Part 2 - Spray Painting & Panel Beating Related Works

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO RESPRAY REAR BUMPER	\$378.00	\$200.00
TO RESPRAY BUMPER BEAM	\$180.00	\$80.00
TO RESPRAY REAR PANEL	\$180.00	\$80.00
TO RESPRAY TAIL GATE	\$378.00	\$200.00
Total Spray Painting & Panel Beating	\$1,116.00	\$560.00

Part 3 - Other Costs - Accident and Accident Repair Related Expense

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO TEST AND REFIX REVERSE SENSOR SYSTEM	\$120.00	\$20.00
TO TRANSFER REAR TAILGATE MECHANISM	\$120.00	\$60.00
TO REPLACE SUNDRY PARTS	\$100.00	\$20.00
TO CHECK WIRING AND SYSTEM FUNCTION	\$80.00	\$20.00
TO WASH AND VACUUM	\$60.00	\$0.00
Total Other Costs	\$480.00	\$120.00

Part 4 - Spare Parts / Material Usage

Part Number	Portion	Stock Number	Part Name	Quantity	List Price (\$)	Discount (%)	Final Price (\$)	Estimator Approved	Surveyor Approved
		52159-47905	BUMPER REAR	1.00	\$458.60	25.00	\$343.95	Replace	Replace / PD
		90467-07211	BUMPER CLIPS	10.00	\$2.10	25.00	\$15.75	Replace	Replace / NPC
			PIXEL STICKER	2.00	\$60.00	0.00	\$120.00	Replace	Replace / NPC
		52023-12240	BUMPER REINFORCEMENT REAR	1.00	\$205.70	25.00	\$154.27	Replace	Replace / BT
		52016-47030	ARM SUB-ASSY. RR BUMPER RH	1.00	\$139.60	25.00	\$104.70	Replace	Replace / BT
		52016-47030	ARM SUB-ASSY. RR BUMPER LH	1.00	\$139.60	25.00	\$104.70	Replace	Replace / BT
		89997-30070	ANTENNA, ELECTRICAL LOWER REAR	0.00	\$157.40	0.00	\$0.00	Replace	Check X SVC
			SENSOR REVERSE	1.00	\$180.00	0.00	\$180.00	Replace	Replace / Short
		52576-47020	BUMPER SIDE RETAINER RR/LH	1.00	\$94.80	25.00	\$71.10	Replace	Replace / BR
		52575-47020	BUMPER SIDE RETAINER RR/RH	1.00	\$94.80	25.00	\$71.10	Replace	Replace / BR
		52592-47021	BUMPER SEAL, RR LH	0.00	\$88.90	0.00	\$0.00	Replace	Check X SVC
		52591-47021	BUMPER SEAL, RR RH	0.00	\$85.70	0.00	\$0.00	Replace	Check X SVC
		76088-47020	BUMPER LIP COVER RR/LH	0.00	\$72.20	0.00	\$0.00	Replace	Check X SVC
		76087-47020	BUMPER LIP COVER RR/RH	0.00	\$118.10	0.00	\$0.00	Replace	Check X SVC
		76891-47020	BUMPER LIP REAR	1.00	\$228.90	25.00	\$171.68	Replace	Replace / CR4
		58308-47011	UNDER COVER SUB-ASSY, RR FLOOR	0.00	\$514.50	0.00	\$0.00	Replace	Check X SVC
		51442-12210	UNDER COVER RR SHIELD	0.00	\$63.90	0.00	\$0.00	Replace	Check X SVC
		58307-47060	END PANEL	1.00	\$602.10	25.00	\$451.58	Replace	Replace / PD
			SEALANT SIKAFLEX	1.00	\$37.00	0.00	\$37.00	Replace	Replace / NPC
		67005-47241	TAILGATE ASY	1.00	\$1,007.90	25.00	\$755.92	Replace	Replace / PD

SMRT Accident Vehicle Repair Estimates

SMRT Automotive Services Pte Ltd
60 Woodlands Industrial Park E4, Singapore
FAX Number : 63685592
Estimator Telephone Number : 68662623
Accident Reporting Number : 68662672

Date Generated : 06/12/2019

User ID : angbangkien

Part 4 - Spare Parts / Material Usage

Part Number	Portion	Stock Number	Part Name	Quantity	List Price (\$)	Discount (%)	Final Price (\$)	Estimator Approved	Surveyor Approved
		75574-47020	TAILGATE DOOR GLASS MOULDING, RH	1.00	\$29.40	25.00	\$22.05	Replace	Replace / NPC
		75574-47020	TAILGATE DOOR GLASS MOULDING, LH	1.00	\$29.40	25.00	\$22.05	Replace	Replace / NPC
			SEALANT W/SCREEN	3.00	\$37.00	0.00	\$111.00	Replace	Replace / NPC
		69350-47030	TAILGATE DOOR LOCK	1.00	\$444.10	25.00	\$333.08	Replace	Replace / Tumpu
		75374-47051	NAME PLATE (HYBRID)	1.00	\$51.90	25.00	\$38.92	Replace	Replace / NPC
		81551-47180	TAIL LAMP RH	0.00	\$557.80	0.00	\$0.00	Replace	Not Given X SVC
Total					\$5,481.40		\$3,108.85		

Added Spare Parts / Material Usage After Surveyor Signed off

Part Number	Portion	Stock Number	Part Name	Quantity	List Price \$	Discount (%)	Final Price (\$)	ARC Check	Surveyor Check
Total									

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Nivitha (LKK Auto)

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Sent: Wednesday, 4 December 2019 8:56 AM
To: 'assignments@lkkauto.com'
Cc: MT_Claim_SG
Subject: FW: SHD6481P - Lonpac [External Confidential]
Attachments: 2141 - 6481.pdf

9.06am 4/12/19
P: Shanti
V: In
S: Sun pin

Lonpac External - Confidential

Our Ref : 19/19/VP05/022731

Dear Nivitha,

Kindly proceed with the survey.

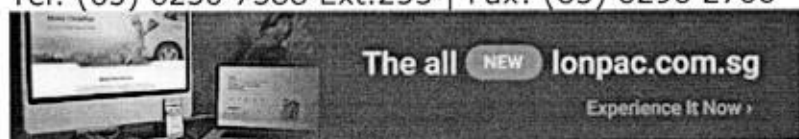
Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



Lonpac External - Confidential data is for use by authorised external parties only.

From: Shanti B Thaiyal Nayagi (Auto Svcs/Claims & IA/Claims & IA/Taxis) [mailto:BThaiyalN@smrt.com.sg]

Sent: Wednesday, 4 December 2019 8:42 am

To: mt_claim@lonpac.com; GERALD POH WEE BIN

Cc: Kok Tuck Foo (Auto Svcs/ARC/ARC/Taxis); Yeo Poh Suan (Auto Svcs/ARC/ARC/Taxis); Koo Yew Chung (Auto Svcs/ARC/ARC); Grace Ng Siu Ching (Auto Svcs/ARC/ARC/Taxis); Lim Wei Siong (Auto Svcs/Claims & IA/Claims & IA/Taxis); Chin Kim Ming (Auto Svcs/ARC/ARC/Taxis); Mahmud Bin Awi (Auto Svcs/Claims & IA/Claims & IA/Taxis); Keith Ang Bang Kien (Auto Svcs/ARC/ARC/Taxis)

Subject: RE: SHD6481P - Lonpac

Dear Sir / Mdm

Kindly arrange to survey the vehicle **SHD6481P** within 48 hours according to GIA guide line, involving your insured **SKK6520M**

Insurance Company : **LONPAC**

Vehicle is in woodlands Bus Depot

Thank you & Regards
Shanti

SMRT Automotive Services PTE LTD
Accident Reporting Center (Claims Dept)
6866 2671/2 | bthaiyaln@smrt.com.sg



Shu Pei (LKKAUTO)

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Sent: Tuesday, 17 December 2019 11:09 AM
To: Shu Pei (LKKAUTO)
Cc: MT_Claim_SG
Subject: RE: SHD6481P - Lonpac [External Confidential]
Attachments: 17122019110528.pdf

Lonpac External - Confidential

Our Ref : 19/19/19/VP05/022731

Dear Shu Pei,

Attached copy of insured's report for your attention.

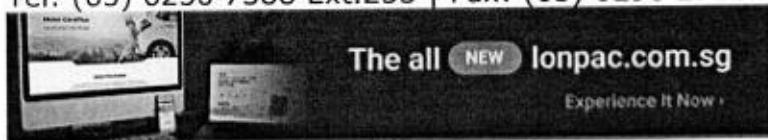
Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



Lonpac External - Confidential data is for use by authorised external parties only.

From: Shu Pei (LKKAUTO) [mailto:shupeil@lkkauto.com]
Sent: Tuesday, 17 December 2019 10:56 am
To: GERALD POH WEE BIN
Cc: MT_Claim_SG; Admin A; Vic (LKKAUTO)
Subject: RE: SHD6481P - Lonpac [External Confidential]

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report for our necessary action.

Thank you.

"Best Wishes for Merry Christmas & Happy New Year 2020"

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

From: GERALD POH WEE BIN [<mailto:geraldpoh@lonpac.com>]
Sent: Wednesday, 4 December 2019 8:56 AM
To: 'assignments@lkkauto.com' <assignments@lkkauto.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>
Subject: FW: SHD6481P - Lonpac [External Confidential]

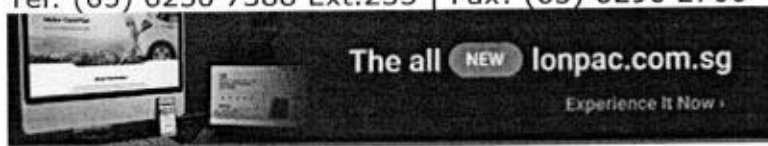
Lonpac External - Confidential

Our Ref : 19/19/VP05/022731

Dear Nivitha,

Kindly proceed with the survey.

Best Regards
Gerald Poh
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



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From: Shanti B Thaiyal Nayagi (Auto Svcs/Claims & IA/Claims & IA/Taxis) [<mailto:BThaiyalN@smrt.com.sg>]
Sent: Wednesday, 4 December 2019 8:42 am
To: mt_claim@lonpac.com; GERALD POH WEE BIN
Cc: Kok Tuck Foo (Auto Svcs/ARC/ARC/Taxis); Yeo Poh Suan (Auto Svcs/ARC/ARC/Taxis); Koo Yew Chung (Auto Svcs/ARC/ARC); Grace Ng Siu Ching (Auto Svcs/ARC/ARC/Taxis); Lim Wei Siong (Auto Svcs/Claims & IA/Claims & IA/Taxis); Chin Kim Ming (Auto Svcs/ARC/ARC/Taxis); Mahmud Bin Awi (Auto Svcs/Claims & IA/Claims & IA/Taxis); Keith Ang Bang Kien (Auto Svcs/ARC/ARC/Taxis)
Subject: RE: SHD6481P - Lonpac

Dear Sir / Mdm

Kindly arrange to survey the vehicle **SHD6481P** within 48 hours according to GIA guide line, involving your insured **SKK6520M**

Insurance Company : **LONPAC**

Vehicle is in woodlands Bus Depot



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
LONPAC INSURANCE BHD			Ref : CC4/LPC19021430/Qha3n2	
300 BEACH ROAD #17-04/07 THE CONCOURSESINGAPORE 199555			Date : 09-03-2020	
			Code : LPC2	
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	SKK 6520M	Veh. Inspected	SHD 6481P	
Policy No.	Z19VP05022270	Coverage (\$)	0.00	
Claim No.	19/19/19/VP05/022731	Excess (\$)	0.00	
Assign From	GERALD	Assign Date	04/12/2019	
2. Vehicle Particulars & Condition				
Make & Model	TOYOTA PRIUS	c.c	1798	
Engine No.	HIDDEN	Year of Reg.	2016	
Chassis No.	JTDKN36U305768659	Colour	MAROON	
Odometer	302858	Steering	IN ORDER	
Brakes	IN ORDER	Modification	SPORTS RIM	
General	FAIR			
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre	195/65 R15	ROADSTONE	5 mm	
L/H Front Tyre	195/65 R15	ROADSTONE	5 mm	
R/H Rear Tyre	195/65 R15	ROADSTONE	5 mm	
L/H Rear Tyre	195/65 R15	ROADSTONE	5 mm	
4. Description of Damages				
THE VEHICLE SUSTAINED DAMAGES AT THE REAR PORTION.				
DAMAGES SEE DETAILS.				
5. General Information				
Accident Date	30/11/2019	Inspection Date	04/12/2019	
Survey held at	SMRT AUTOMOTIVE SERVICES PTE LTD 60 WOODLANDS INDUSTRIAL PARK E4 SINGAPORE 757705			
5a. Remarks				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				
5b. Estimate Days of Repair				
ESTIMATED NORMAL PERIOD FOR REPAIR:		5 Working Days		



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 2

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SHD 6481P

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
REPLACEMENT OF PARTS				
1	BUMPER REAR (DISC 25%)	DENTED	458.60	343.95
10	BUMPER CLIPS @\$2.10 (DISC 25%)	NECESSARY	21.00	15.75
1	BUMPER REINFORCEMENT REAR (DISC 25%)	BENT	205.70	154.28
1	ARM SUB-ASSY RR BUMPER RH (DISC 25%)	BENT	139.60	104.70
1	ARM SUB-ASSY ,RR BUMPER LH (DISC 25%)	BENT	139.60	104.70
1	BUMPER SIDE RETAINER RR/LH (DISC 25%)	BROKEN	94.80	71.10
1	BUMPER SIDE RETAINER RR/RH (DISC 25%)	BROKEN	94.80	71.10
1	BUMPER LIP REAR (DISC 25%)	CRUMPLED	228.90	171.68
1	END PANEL (DISC 25%)	DENTED	602.10	451.58
1	TAILGATE ASY (DISC 25%)	DENTED	1,007.90	755.93
1	TAILGATE DOOR GLASS MOULDING RH (DISC 25%)	NECESSARY	29.40	22.05
1	TAILGATE DOOR GLASS MOULDING LH (DISC 25%)	NECESSARY	29.40	22.05
1	TAILGATE DOOR LOCK (DISC 25%)	JAMMED	444.10	333.08
1	NAME PLATE (HYBRID)(DISC 25%)	NECESSARY	51.90	38.93
1	BUMPER LIP COVER RR/LH (DISC 25%)	CRUMPLED	72.20	54.15
1	UNDER COVER SUB-ASSY RR FLOOR (DISC 25%)	CRUMPLED	514.50	385.88
1	TAILGATE DOOR WEATHERSTRIP (DISC 25%)	CUT	353.40	265.05
2	PIXEL STICKER @\$60.00 (SN)	NECESSARY	120.00	120.00
1	SENSOR REVERSE (SN)	SHORTED	180.00	180.00
1	SEALANT SIKAFLEX (SN)	NECESSARY	37.00	37.00
3	SEALANT W/SCREEN @\$37.00 (SN)	NECESSARY	111.00	111.00
1	ANTENNA ,ELECTRICAL LOWER REAR	SERVICEABLE	157.40	-
1	BUMPER SEAL ,RR LH	SERVICEABLE	88.90	-
1	BUMPER SEAL ,RR RH	SERVICEABLE	65.70	-
1	BUMPER LIP COVER RR/LH	SERVICEABLE	72.20	-
1	BUMPER LIP COVER RR/RH	SERVICEABLE	118.10	-
1	UNDER COVER SUB-ASSY ,RR FLOOR	SERVICEABLE	514.50	-
1	UNDER COVER RR SHIELD	SERVICEABLE	63.90	-
1	TAIL LAMP RH	SERVICEABLE	557.80	-
			6,574.40	3,813.96



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:2 of 2

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	LABOUR			
	PANEL BEATING & BODY WORK.		507.00	400.00
	SPRAY PAINT.		1,116.00	560.00
	TO REMOVE AND REFIX REAR WINDSCREEN.		180.00	120.00
	TO REMOVE AND INSTALL LUGGAGE COMPARTMENT TRIM TO FACILITATE REPAIR.		180.00	60.00
	TO TEST AND REFIX REVERSE SENSOR SYSTEM.		120.00	20.00
	TO TRANSFER REAR TAILGATE MECHANISM.		120.00	60.00
	TO REPLACE SUNDRY PARTS.		100.00	20.00
	TO CHECK WIRING AND SYSTEM FUNCTION .		80.00	20.00
	TO WASH AND VACUUM.	NOT NECESSARY	60.00	-
			2,463.00	1,260.00
	GRAND TOTAL		9,037.40	5,073.96
RECOMMENDED COST OF REPAIRS				5,073.96

Report Ref No. CC4/LPC19021430/Qha3n2

OI SUN PIN

Asst. Automotive Assessor

HO LEONG CHUAN

Automotive Assessor

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