

Vic (LKKAUTO)

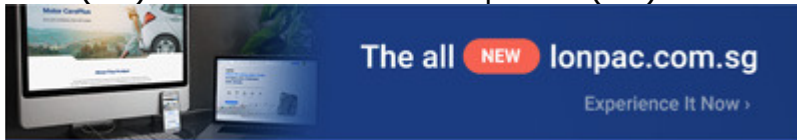
From: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Sent: Thursday, 20 February, 2020 1:21 PM
To: Vic (LKKAUTO)
Cc: MT_Claim_SG
Subject: RE: <SEEK MANDATE> SHD6481P - 19/19/19/VP05/022731 Lonpac - LKK REF CC4/LPC19021430/Qhb3 [External Confidential]

Lonpac External - Confidential

Dear Vic,

Kindly proceed as proposed.

Best Regards
Gerald Poh
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



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From: Vic (LKKAUTO) [mailto:vicalpeh@lkkauto.com]
Sent: Thursday, 13 February 2020 4:45 pm
To: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>; Vic (LKKAUTO) <vicalpeh@lkkauto.com>
Subject: <SEEK MANDATE> RE: SHD6481P - 19/19/19/VP05/022731 Lonpac [External Confidential] - LKK REF CC4/LPC19021430/Qhb3

Your Ref: 19/19/19/VP05/022731
Our Ref: CC4/LPC19021430/Qhb3

Dear Gerald,

ACCIDENT INVOLVING VEHICLES SKK 6520M (OI) / SHD 6481P (TP) / OTHERS ON 30/11/2019

We refer to the subject matter and to the assignment dated 4th December 2019 of Third-Party's request to do Direct Settlement with our Principal, Lonpac Insurance Bhd.

It was reported that Insured vehicle was involved in a 3 vehicle chain collision and was the 2nd car and was pushed forward from behind.

As such, in view of the MCF and BOLA scenario 28, we have to settle the claim from the TP vehicle.

We propose to offer to TP repairer "**SMRT AUTOMOTIVE SERVICES PTE LTD**" as below:

TP CLAIMED	REVISED - TO OFFER
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Cost of Repair (w/gst)	\$ 9,037.40	\$ 5,073.96
Loss of Rental (\$108.07 x 13 days)	\$ 1,404.91	\$ 864.56 (\$108.07 x 8 days)
Loss of Income (\$60 x 13 days)	\$ 780.00	\$ 480.00 (\$60 x 8 days)
LTA Search Fee	\$ 7.00	\$ 7.00
TOTAL	\$ 11,229.31	\$ 6,425.52

Breakdown of days is as follows:

Our surveyor's recommended days to repair	5 days
Weekends / Downtime	3 days
TOTAL	8 days

The above is for your approval and/or further instructions please.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Shu Pei (LKKAuto)
Sent: Tuesday, 17 December, 2019 10:56 AM
To: 'GERALD POH WEE BIN'
Cc: 'MT_Claim_SG'; Admin A; Vic (LKKAuto)
Subject: RE: SHD6481P - Lonpac [External Confidential]

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report for our necessary action.

Thank you.

"Best Wishes for Merry Christmas & Happy New Year 2020"

Best Regards,

Shu Peil Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupei@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shu Pei (LKKAuto) <shupei@lkkauto.com>

Sent: Monday, 9 December 2019 4:31 PM

To: 'GERALD POH WEE BIN' <geraldpoh@lonpac.com>

Cc: 'MT_Claim_SG' <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>

Subject: RE: SHD6481P - Lonpac [External Confidential]

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SHD 6481P at M/s SMRT Automotive Services Pte Ltd on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- Estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Vic and he can be contacted at DID: 6841 2096.

Thank you.

Best Regards,

Shu Peil Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupei@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>

Sent: Wednesday, 4 December 2019 9:00 AM

To: 'GERALD POH WEE BIN' <geraldpoh@lonpac.com>; assignments <assignments@lkkauto.com>

Cc: 'MT_Claim_SG' <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: SHD6481P - Lonpac [External Confidential]

Dear Sir/Mdm,

Thank you for the assignment.

Best Regards

G.NIVITHA

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: GERALD POH WEE BIN [<mailto:geraldpoh@lonpac.com>]

Sent: Wednesday, 4 December 2019 8:56 AM

To: 'assignments@lkkauto.com' <assignments@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: FW: SHD6481P - Lonpac [External Confidential]

Lonpac External - Confidential

Our Ref : 19/19/19/VP05/022731

Dear Nivitha,

Kindly proceed with the survey.

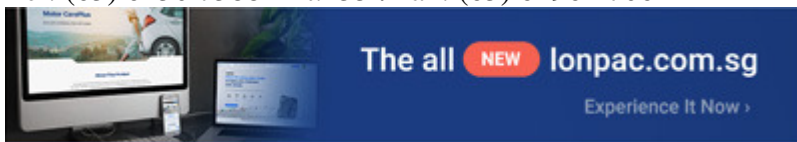
Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



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From: Shanti B Thaiyal Nayagi (Auto Svcs/Claims & IA/Claims & IA/Taxis)

[<mailto:BThaiyalN@smrt.com.sg>]

Sent: Wednesday, 4 December 2019 8:42 am

To: mt_claim@lonpac.com; GERALD POH WEE BIN

Cc: Kok Tuck Foo (Auto Svcs/ARC/ARC/Taxis); Yeo Poh Suan (Auto Svcs/ARC/ARC/Taxis); Koo Yew Chung (Auto Svcs/ARC/ARC); Grace Ng Siu Ching (Auto Svcs/ARC/ARC/Taxis); Lim Wei Siong (Auto Svcs/Claims & IA/Claims & IA/Taxis); Chin Kim Ming (Auto Svcs/ARC/ARC/Taxis); Mahmud Bin Awi (Auto Svcs/Claims & IA/Claims & IA/Taxis); Keith Ang Bang Kien (Auto Svcs/ARC/ARC/Taxis)

Subject: RE: SHD6481P - Lonpac

Dear Sir / Mdm

Kindly arrange to survey the vehicle **SHD6481P** within 48 hours according to GIA guide line, involving your insured **SKK6520M**

Insurance Company : **LONPAC**

Vehicle is in woodlands Bus Depot

Thank you & Regards

Shanti

SMRT Automotive Services PTE LTD

Accident Reporting Center (Claims Dept)

6866 2671/2 | bthaiyaln@smrt.com.sg



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