Shu Pei (LKKAuto)

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Sent: Tuesday, 17 December 2019 11:09 AM

To: Shu Pei (LKKAuto)
Cc: MT_Claim_SG

Subject: RE: SHD6481P - Lonpac [External Confidential]

Attachments: 17122019110528.pdf

Lonpac External - Confidential

Our Ref: 19/19/19/VP05/022731

Dear Shu Pei,

Attached copy of insured's report for your attention.

Best Regards Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd 300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



Lonpac External - Confidential data is for use by authorised external parties only.

From: Shu Pei (LKKAuto) [mailto:shupei@lkkauto.com]

Sent: Tuesday, 17 December 2019 10:56 am

To: GERALD POH WEE BIN

Cc: MT_Claim_SG; Admin A; Vic (LKKAuto)

Subject: RE: SHD6481P - Lonpac [External Confidential]

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report for our necessary action.

Thank you.

"Best Wishes for Merry Christmas & Happy New Year 2020"

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupei@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shu Pei (LKKAuto) < sent: Monday, 9 December 2019 4:31 PM

To: 'GERALD POH WEE BIN' < geraldpoh@lonpac.com>

Cc: 'MT_Claim_SG' < <mt claim@lonpac.com >; Admin A < admin-a@lkkauto.com >; Vic (LKKAuto)

<vicalpeh@lkkauto.com>

Subject: RE: SHD6481P - Lonpac [External Confidential]

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SHD 6481P at M/s SMRT Automotive Services Pte Ltd on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- Estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Vic and he can be contacted at DID: 6841 2096.

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupei@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto) < admin-d@lkkauto.com >

Sent: Wednesday, 4 December 2019 9:00 AM

To: 'GERALD POH WEE BIN' <geraldpoh@lonpac.com>; assignments <assignments@lkkauto.com>

Cc: 'MT_Claim_SG' < <mt_claim@lonpac.com >; Admin A < admin-a@lkkauto.com >

Subject: RE: SHD6481P - Lonpac [External Confidential]

Dear Sir/Mdm,

Thank you for the assignment.

Best Regards

G.NIVITHA

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

From: GERALD POH WEE BIN [mailto:geraldpoh@lonpac.com]

Sent: Wednesday, 4 December 2019 8:56 AM

To: 'assignments@lkkauto.com' < assignments@lkkauto.com >

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: FW: SHD6481P - Lonpac [External Confidential]

Lonpac External - Confidential

Our Ref: 19/19/19/VP05/022731

Dear Nivitha,

Kindly proceed with the survey.

Best Regards Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd 300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



Lonpac External - Confidential data is for use by authorised external parties only.

From: Shanti B Thaiyal Nayagi (Auto Svcs/Claims & IA/Claims & IA/Taxis) [mailto:BThaiyalN@smrt.com.sg]

Sent: Wednesday, 4 December 2019 8:42 am

To: mt_claim@longpac.com; GERALD POH WEE BIN

Cc: Kok Tuck Foo (Auto Svcs/ARC/ARC/Taxis); Yeo Poh Suan (Auto Svcs/ARC/ARC/Taxis); Koo Yew Chung (Auto Svcs/ARC/ARC); Grace Ng Siu Ching (Auto Svcs/ARC/ARC/Taxis); Lim Wei Siong (Auto Svcs/Claims & IA/Claims & IA/Taxis); Chin Kim Ming (Auto Svcs/ARC/ARC/Taxis); Mahmud Bin Awi (Auto Svcs/Claims & IA/Claims & IA/Taxis); Keith

Ang Bang Kien (Auto Svcs/ARC/ARC/Taxis)

Subject: RE: SHD6481P - Lonpac

Dear Sir / Mdm

Kindly arrange to survey the vehicle **SHD6481P** within 48 hours according to GIA guide line, involving your insured **SKK6520M**

Insurance Company: LONPAC

Vehicle is in woodlands Bus Depot

Thank you & Regards
Shanti
SMRT Automotive Services PTE LTD
Accident Reporting Center (Claims Dept)
6866 2671/2 | bthaiyaln@smrt.com.sg





This email has been checked for viruses by AVG antivirus software. www.avg.com