	SHC1687B 22 oct 2019
East Lot	Type: M. Car / M. Cyclin / Suzs / Van / Lorry / Prime Nover /
DD (P) WS TP RES / OO RES / EVA / INV I MV	Truck / Trailer or
Te inspect Vehicle No.	Hyundai (ON 10 1580
Confort layout	Delious Blue AC Insured / Std / NI / NA
3 ,] [Sp. Reading 11124 TiRadic Insured Std (NI / NA
SJW 6760k	Eng/No
Policy NoMT/1081485-002	CAHC 86/CVUU186790
Chamis No.	Gen. Cond Od / Fair / Poor / Burnt
Sum insured Excess:	Steering: Incorr / Jammed / Leaked / Burnt or
(Client's Record)	Brake InGer / Jammed / Leaked / Burnt or
Make of Veh	Modi / S/Rim / STD A/Rim or
9	Tyre Size F: (15/65/15
(Policy Condition)	R: (/
Remark. The veh had commenced its N/S O/S	BS / DUN / EXNOVA / GY / FS / LIZA / MIC OHTSU / PIR / SUM! /
repair at the time of inspection	TOYO/YOKO or
Bat or Market Value:	Front Rear
DAC Accident Rport Consistent? : Yes or No	R.Bail G mm R.Bail G mm
GIA / PR Seen: Consistent? : Yes or No	LIBAL 6 mm LIBAL 6 mm
Est Repairs days Feet Yes or No	DOA 03-12-19
Lum Sun: 14 3 Val. Yes or No.	Survey held at W/S 42/5 pm
CA / REV / REP. / 24 HRS	Des. of Damages : Frt / Real / O/S / N/S / U/C / Rooftop or
Vehicle: IN / OU Date Person Contacted:	
Date Time Action Instruction	The U/C / Chassis frame / Body Structure affected due to collision.
No Policy Found	*
SHC 1614 B - CS3/ FC1 19006642/ GC	
SIN GLOK-X	
1 1. 1.21 & 721 W	ith chiang (Red \$1228-26, 63%)
07/1 milled 4/21	
REC	SEIVED 3 D JAN 2020
	27
: Prell. Report	Days Of Repair:
Contract FA Familia VIII	Resurvey No. of Trip: 2 Survey Fee
	ago (Station 18) can un
9/1/20 Typist	The second secon
	1/0
P/P \$721-00	100
111 7 121-00	

Denise Tay (LKKAuto)

From:

MTCL@income.com.sg

Sent:

Wednesday, 29 January 2020 4:17 PM

To:

Denise Tay (LKKAuto)

Subject:

RE: REQUEST CLAIM NUMBER

Hi

All claim created

With Regards

Azlin Rani

Senior Administrator, Motor Insurance www.income.com.sg











At Income, we are 'In with You' on Performance, Growth, Innovation and Impact. These attributes reflect what we promise as an employer and what we want our people to exemplify.

Find out more at income.com.sg/careers



From: Denise Tay (LKKAuto) [mailto:denisetay@lkkauto.com]

Sent: Wednesday, 29 January 2020 12:00 PM

To: MTCL@income.com.sg

Subject: REQUEST CLAIM NUMBER

Dear Sir/Mdm,

Request claim number

S/No		Claimant (Owner / Taxi Company)	Claimant Vehicle No.	Income Vehicle No.	Date of Accident	Time of Accident	Estimate	Tentative repair cost
1	MT/1077890- 002	CITYCAB PTE LTD	SHB 4974H	GBD 611S	30/12/2019	17:00	2,935.09	1749.50
2	MT/1081485- 002	Comfort Transportation PTE LTD	SHC 1687B	SJW 6760K	01/12/2019	20:40	1949.26	721.00

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: <u>sur@lkkauto.com</u> | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Enquire Vehicle Transfer Fee

Vehicle Details

Vehicle No. SHC1687B Make / Model HYUNDAI / AE IONIQ HEV FL 1.6 DCT Vehicle Type: H10 - Public Transport Taxi (Motor Car) Vehicle Attachment 1: Air-Con (Taxi) Vehicle Scheme: Taxi (Company) Chassis No.: KMHC851CVLU186790 Propellant: Petrol-Electric Engine No.: G4LEKU397509 Motor No.: PM04K9H291DJ Engine Capacity: 1580 cc Power Rating: 32.0 kW

Maximum Power Output: 103.6 kW (138 bhp)

OMFORTDELGRO ENGINEERING

A member of COMFORTDELGRO

ComfortDeiGro Engineering Pte Ltd

205 States Food Simparum 573751

April - 35 APRI 8290 Familie - 10 AP

18 Lawn One Brigation 22009 202 Str Moy Once Brigation (1571) 24 Service Loop Bingspore 798198 Il Bunga Kasul Way Bingspore 728/91

Date/Time: 02.12.2019 15:12

Page : 1

Team:	ARC Repair TP(CLSO)1	JOB CARD	Sales Order:	JC NO. 305358514
OMER			REGN NO.: SHC1687B	MILEAGE
IS OMERINO	COMFORT TRANSPORTATION PTE . 7010045	LTD	MAKE: HYUNDAI	FUEL: 1/2 F
ESS 383 SIN MING DRIVE Singapore SINGAPORE 575717 PO 65508755 (C)		MODEL IONIQ(G3)	DATE/TIME IN 01.12.2019 22:15	
		YR OF MANU. 22.10.2019	TARGET DATE	
DUNT CAL	RD NO.		CHASSIS CODE KMHC851CVLU18679	COMPLETION DATE/TIME:

JOB DESCRIPTION

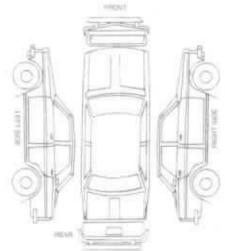
Accident Date: 01.12.2019

NATURE: 3P 01.12.2019

S/NO

LABOR CODE

DESCRIPTION



KED & PASSED OUT BY					
SERVICE ADVISOR				CUSTOME	R'S SIGNATURE
dgement Stip		Exit Pass			
		(marin) al-			9
o. SHC1687B C	HIANG	Venicle No	SHC16878		
Service Advisor	Signature/Date	Name of Service	Advisor	Date	
urned to Service Reception upon collection		To be kept by Sec	curity Guard		
					5

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

- 1. Please report correctly the details of the accident to speed up the claims process
- 2. This Form must be completed by the Policyholder and/or the Authorised Driver.
- Information provided must be as <u>truthful and accurate</u> as possible. Any wilful misrepresentation or witholding of material facts may allow insurance companies to repudiate policy liability.
- 4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
- 5. Any false reporting may be referred to the Police for investigation.
- 6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
- By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available
 aforesaid.

ACCIDENT STATEMEN

	ACCIDENT STATEMENT
late Of Penort	02/12/2010 14/44

Date Of Report 02/12/2019 14:44

Date Of Accident 01/12/2019 20:40

Exact Location Of Accident PIE SLIP RD TOWARDS JLN EUNOS

Country/State of Loss SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number SHC1687B

Insured/Policyholder

Name Of Registered Owner COMFORT TRANSPORTATION PTE LTD

Co Reg No 199303821R

Email Address FLEETSAFETY@CDGTAXI.COM.SG

Mobile Phone No.

Alternative Phone No. OFFICE-65508768

Vehicle Particulars

Manufacturer HYUNDAI Model IONIQ

Exact Purpose for which vehicle was being used at

time of accident

Are you claiming under your own insurance policy

for repair to your vehicle?

NO

If No. Please state action to be taken

THIRD PARTY

Vehicle Category TAXI

Insurance Company

Name of Insurance Company MS FIRST CAPITAL INSURANCE LTD

Type Of Coverage THIRD PARTY FIRE AND/OR THEFT

Fleet Policy YES

Policy Number D-18088936MFSH

Cover Note Number

Driver

 Name of Driver
 KIM TIEW HO

 NRIC No
 \$0279901D

 Date Of Birth
 14/10/1949

 Occupation
 OUTDOOR

 Date Of Driving Pass
 30/01/1973

Driving Experience 46 YEARS AND 10 MONTHS

Gender MALE

Mobile Number (LOCAL) +65-91317187

Fax Number

Contact Number

EMail Address NOEMAIL

Address

BLK 681 RACE COURSE ROAD #02-315

Postcode

210681

Was driver an employee of the Insured's Company NO

If No. Relationship of the Driver with the Insured

OTHER - TAXI DRIVER

Vehicle Registration Number of Driver's Own

Vehicle

Insurance Company of Driver's Own Vehicle

General Information of the Accident

Type Of Accident

COLLISION - HEAD TO REAR

Weather Conditions

CLEAR

Road Surface

WET

Other Information

Was any foreign vehicle involved in this accident?

NO

Number of vehicles (including own vehicle) involved in the accident

2

Was any body injured in the Accident?

NO

Was any injured conveyed to hospital by

ambulance?

NO

Was any other material or property damaged?

YES

I have been approached by unknown person(s)

soliciting/offering accident claims assistance.

NO

Number of Passengers (Including Driver)

Passenger 1

NAME

3 .

GENDER: MALE

Details of Police Action

Was the accident reported to the police?

NO

If Yes, Please state which Police Station

Was notice of intended Prosecution given?

NO

If Yes against whom?

Circumstances of Accident

PLS REFER TO ATTACHED

Attachment(s)

Are accident photos available for attachment?

YES

Was there any video captured by Car Camera?

YES

Remarks/ Reasons:

Was there any audio recorded?

NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number

SJW6760K

Vehicle Make/Model/Colour

Details Of Properties

Vehicle Category

PRIVATE CAR

Name of Driver

NRIC/Passport Number

Contact Number

Address

Postcode

Insurance Company Name

NTUC INCOME INSURANCE CO-OPERATIVE LTD

Nature Of Damage

FRT

No. Of Passenger (Including Driver)

Sketch Plan Pg. 1

IMPORTANT NOTICE

- Please report correctly the details of the accident to speed up the claims process.
- 2. This Form must be completed by the Policyholder and/or the Authorised Driver.
- Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
- The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
- Any false reporting may be referred to the Police for investigation.
- The report will be forwarded by the insurers of the GIA Records Management Cantre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
- By the loggment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
- 8. Consent under the Personal Data Protection Act (PDPA)

understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured wehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the insurers lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes").
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information mey/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents[including their lawyers/law firms], which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.

COMFORT TRANSPORTATION FIRE LIG CO. REG. NO. 199303821X

> Policybolder's Signature Date & Time:

Orwer's Signature (If driver is not the policyholder) Date & Time: Chan Wendy

Reporting Centre Personnel's Signature Name:

NRIC/FIN No.

Sketch Plan Pg. 2 SKETCH PLAN JLW Funds 1 = SHC 1687B B= SJN 6760K CNO PLATE GIVEN BY HIRED DESCRIBE CIRCUMSTANCES OF THE ACCIDENT Der attached

DECLARATION

I/We declare the foregoing particulars are true in every respect.

COMFORT TRANSPORTATION FTE LTD. GO. RES. NO. 199303821K

> Policyholder's Signature Corp & Tillor

Driver's Signature

Alf driver is not the paint Miller I

Date & Time.

Reporting Centre Personnel' L'Signature

NEICZENEWS.

Sketch Plan Pg. 3

On the 01/12/2019 at abou	at 20:40hrs, I was driving along PIE slip road to	owards Jln Eunos
direction with 1 male passe	enger on board my taxi.	
As I approached the give w	ay line, I stop to checked the traffic is clear fro	om incoming vehicle
before I drive out when the	ere's an impact from behind my taxi. So I step	out to checked and
found out a vehicle of SJW6	5760K front portion had collided onto my real	left portion of my
taxi.		
No injury at the point of ac	cident.	
Declaration		
We declare the foregoing partic	ulars are true in every respect.	
		15
MFORT TRANSPORTATION (* CO. REG. NO. 189303821)	DATE DATE	word of
olicyholder's Signature/Date &	Driver's Signature(If driver is not the policyholder)/Qate	Witnessed by Reporting

67 OD 111

COMFORTDELGRO ENGINEERING PTE LTD

REPAIR ESTIMATE*

VEHICLE NO: SHC 1687B

MAKE :

DATE 3/12/2019 9:42

ODEL	: HYUNDAI IONIQ		(yuar)	1		
Qty	Parts Description/ Labour	Type	Unit Price	D	Amount	
	Rear Bumper X NW			5	459.40	1
	Rear Bumper Centre Moulding Assy / Sek.			\$	451.25	1
	Rear Bumper Lower Centre Moulding Assy X			5	155.00	
	Rear Rumper State V A//V		20 1997 520-	5	138.10	1
	Rear Bumper Side Bracket (LH/RH)		\$ 33.10	\$	66.20	
	Rear Bumper Cover Clips X			5	22.00	
	SUB TOTAL			5	1,291.95	
	LESS 20%			5	258.39	
	DISCOUNTED TOTAL			5	1,033.56	
	Rear Bumper Reverse Sensor X (NN)			S	135.70	
	Rear Bumper Rubber Mat X 7			S	50.00	Net
				5	185.70	1
	Labour Charge Panel Beating			5	350.00	3
	Spray Painting Charge			S	250.00	
	Wiring Charge			S	50.00	1
	Remove/Refix Reverse Sensor			5	80.00	×
	TOTAL LABOUR			s	730.00	
	Douy ESTIMATE TOTAL			\$	1,949.26	
	P/P. before part photos Gun Boy Am	• To • To • To • To • To • No • No • Sup	is proces are a meet to confirmat party survey is on a "Without P legal modification(s) is allowed sementary item(s) must be resur- bject to final approval from Insur- sedged by Repairer	ng sturve on rejudic	y ce" basis	

be prepared after the vehicle is surveyed by a motor Surveyor appointed by the insurance company.

COMFORTDELGRO ENGINEERING

305358514 Our Job Ref No : ComfortDelGro Engineering Pte Ltd 59 Loyang Orive Singapore 508969 Fax: 6546 8156 Date 05/12/19 FINALIZATION FORM LKK Fax: GUOQIANG Attn : SHC1687B 01/12/19 The survey and estimates of the repairs of the above-mentioned vehicle are as follows:-SJW6760K Z NTUC The repair job shall bill to: The finalized amount shall be: Spare Parts after List discount (a) \$361.00 (b) Labour Charges \$360.00 Total for Part-By-Part Repair Cost \$721.00 (c.) Lumpsum Repair (if applicable) Total for Lumpsum repair cost after Less: Final Lumpsum Repair cost 3. Estimated normal period for repairs: 1 working days. 4. We shall treat the above amount as Correct and Confirmed if there is no reply from you within 7 working days 5. Thank you for your assistance. We confirm the estimates and finalized amount Signature : Signature: Name CHIANG Name 62148314 Date Tel Fax 65468156 For Official Use Only Document Confirm By Item Attached Remarks Amount (Signature) Yes or No Rental Rate P/Day YES 2. Loss of Income Paid N Survey Fees 4. LTA Search Fee 7.49 Medical Fees (on behalf of driver, if applicable) 6 Overrun Remarks:



National Assessment Centre Services

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6841 0055 FAX: 6841 6315





NTUC INCOME INSUF	RANCE CO-OPERATIVE LTD	Ref:	NS/INC1902141	2/Gyf3n2
73 BRAS BASAH ROA #05-01 NTUC TRADE 189556	D UNION HOUSESINGAPORE	Date:	31-01-2020 INC4	
1.	Policy Particulars	:- THIR	D PARTY CLAIM	
Insured Veh.	SJW 6760K	Veh. I	nspected	SHC 1687B
Policy No.		Cover	age (\$)	0.00
Claim No.	MT/1081485-002	Exces	s (\$)	0.00
Assign From		Assig	n Date	03/12/2019
2.	Vehicle Parti	culars	Condition	
Make & Model	HYUNDAI IONIQ	c.c		1580
Engine No.	HIDDEN	Year	of Reg.	2019
Chassis No.	KMHC851CVLU186790	Colou	r	BLUE
Odometer	11124	Steer	ng	IN ORDER
Brakes	IN ORDER	Modification		NIL
General	GOOD			
3.	Condit	ions of	Tyres	UF JEPS LINE
	Size	Make		Balance
R/H Front Tyre	195/65 R15	MICHE	LIN	6 mm
L/H Front Tyre	195/65 R15	MICHE	LIN	6 mm
R/H Rear Tyre	195/65 R15	MICHE	LIN	6 mm
L/H Rear Tyre	195/65 R15	MICHE	LIN	6 mm
	Descripti	on of D	amages	
THE VEHICLE SU DAMAGES SEE D	STAINED DAMAGES AT THE RE ETAILS.	AR POR	TION.	
5.	Genera	Inform	nation	A State of the last
Accident Date	01/12/2019	Inspe	ction Date	03/12/2019
Survey held at	COMFORTDELGRO ENGINEER	RING PT	E LTD	
8	59 LOYANG DRIVE SINGAPORE 508969			
5a.	R	emarks		
	ON WAS CONDUCTED ON A"WIT CE TO YOUR INSTRUCTIONS, W			
5b.	Estimate	Days o	f Repair	
ESTIMATED NOR	MAL PERIOD FOR REPAIR:		1 Working Days	



National Assessment Centre Services

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6841 0055 FAX: 6841 6315





ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SHC 1687B

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	REPLACEMENT OF PARTS			
1	REAR BUMPER	NOT NECESSARY	459.40	
1	REAR BUMPER CENTRE MOULDING ASSY	SCRATCHED	451.25	451.25
1	REAR BUMPER LOWER CENTRE MOULDING ASSY	NOT NECESSARY	155.00	
1	REAR BUMPER STAY	NOT NECESSARY	138.10	-
2	REAR BUMPER SIDE BRACKET (LH/RH) @\$33.10	NOT NECESSARY	66.20	-
10	REAR BUMPER COVER CLIPS	NOT NECESSARY	22.00	-
	LESS 20% DISCOUNT		-258.39	-90.25
			1,033.56	361.00
	SPECIAL NETT ITEMS			
1	REAR BUMPER REVERSE SENSOR (SN)	NOT NECESSARY	135.70	
1	REAR BUMPER RUBBER MAT (SN)	NOT NECESSARY	50.00	
	The state of the s		185.70	-
	LABOUR			
	PANEL BEATING.		350.00	320.00
	SPRAY PAINTING CHARGE.	NOT NECESSARY	250.00	
	WIRING CHARGE.	NOT NECESSARY	50.00	
	REMOVE/REFIX REVERSE SENSOR.		80.00	40.00
			730.00	360.00
	GRAND TOTAL		1,949.26	721.00

RECOMMENDED COST OF REPAIRS (CONFIRMED)	721.00
THE OF THE PER PORT OF THE PARTY (CONT INTERES)	721.00

Report Ref No. NS/INC19021412/Gyf3n2

XING GUO QIANG

M.MATAI, AMSAE-A

K.K.LAU CPT(RET)

BEng(Hons), B.Bus, MBA, PEng, PE, MinstAEA, MASME, MIRTE

REGD Auto Consultant-SAE, Licensed Appraiser

Automotive Assessor

DISCLAIMER OF LIABILITY TO THIRD PARTIES:- This Report is made solely for the use and benefit of the Client named on the front page of this Report.

No liability of responsibility whatsoever, in contact or tort, is accepted to any thirst party who may reply on the Report wholly or in part. Any thirst party acting or replying on this Report, in whole or in part, does so at his or her own risk.