

## Khanchna (LKK Auto)

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**Subject:** FW: AIG Ref: TP / 5146924342SG - ACCIDENT INVOLVING SKW9119G (AIG) & SLW169J ON 01/12/2019

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**From:** Md Noor, Norsiah <[Norsiah.MdNoor@aig.com](mailto:Norsiah.MdNoor@aig.com)>

**Sent:** Friday, 13 December 2019 5:08 PM

**To:** Khanchna (LKK Auto) <[khanchna@lkkauto.com](mailto:khanchna@lkkauto.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: Seeking mandate/instructions on third party vehicle repair limit - AIG Ref: TP / 5146924342SG

Dear Khanchna,

As spoken, please maintain the repair limit at \$5000/

Please upload the relevant documents in Merimen.

Thank you

Kind regards  
Norsiah

**Norsiah Md Noor**

**AIG**

Complex Claims Examiner

Claims | AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way #08-16 Singapore 079120

Tel +(65) 6419-1606

[Norsiah.MdNoor@aig.com](mailto:Norsiah.MdNoor@aig.com) | [www.aig.com.sg](http://www.aig.com.sg)



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**From:** Khanchna (LKK Auto) [<mailto:khanchna@lkkauto.com>]

**Sent:** Thursday, December 12, 2019 4:44 PM

**To:** Md Noor, Norsiah <[Norsiah.MdNoor@aig.com](mailto:Norsiah.MdNoor@aig.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** [EXTERNAL] RE: Seeking mandate/instructions on third party vehicle repair limit - AIG Ref: TP / 5146924342SG

This message is from an external sender; be cautious with links and attachments.

Dear Ms. Norsiah,

We refer to the above matter and our e-mail below.

Third party is chasing for an update.

Your approval/instructions please.

Thank you.

*"Best Wishes for Merry Christmas & Happy New Year 2020"*

Best Regards,

**Khanchna** | Case Handler

**LKK Auto Consultants Pte Ltd**

DID: **6841 2360** | email: [Khanchna@lkkauto.com](mailto:Khanchna@lkkauto.com) | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Khanchna (LKK Auto)

**Sent:** Thursday, 12 December 2019 12:15 PM

**To:** Md Noor, Norsiah <[Norsiah.MdNoor@aig.com](mailto:Norsiah.MdNoor@aig.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** Seeking mandate/instructions on third party vehicle repair limit - AIG Ref: TP / 5146924342SG

AIG Ref: TP / 5146924342SG

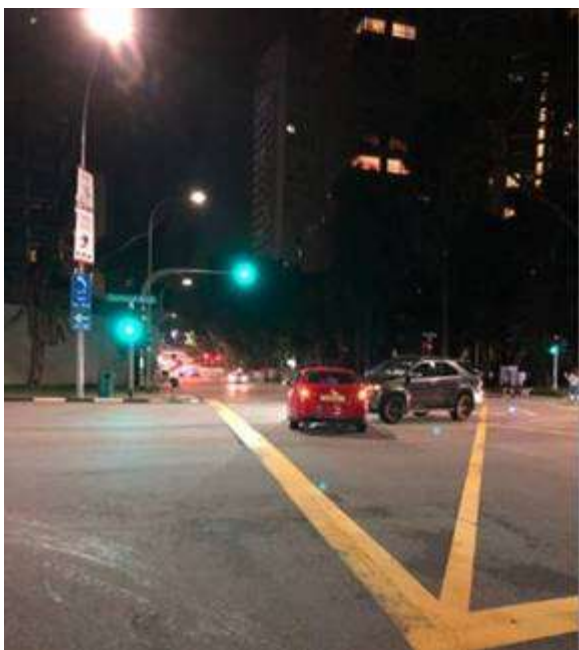
LKK Ref: CC4/AIG19021410/R1kb3

Dear Sirs/Madam,

**ACCIDENT INVOLVING SKW9119G (AIG) & SLW169J ON 01/12/2019**

We refer to the above matter.

Based on documents at hand, the versions are conflicting because both parties alleged that the traffic light is green in their favour. There are no supporting evidence except for scene photo as per below. We opine that liability is 50% against Insured.



Please be informed that we had conducted the inspection of the above mentioned vehicle on 03/02/2019.

According to surveyor, third party vehicle repair limit is \$5,000 as per below:

Market Value	\$28,000
LTA Rebate	\$22,580
<b>Nett Value/ Economical Repair value</b>	<b>\$ 5,420</b>

However, Third party repairer counter propose for \$6,000 and are appealing to increase the repair limit as the claimant still have an outstanding loan with the bank and don't want to scrap his vehicle away.

**Kindly let us have your mandate/instructions on whether the third party vehicle repair limit can be increased to \$6000.**

Thank you.

***"Best Wishes for Merry Christmas & Happy New Year 2020"***

Best Regards,

**Khanchna** | Case Handler

**LKK Auto Consultants Pte Ltd**

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