



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

To : M/s EQ INSURANCE COMPANY LTD

Date: 11/09/2020

THIRD PARTY DIRECT SETTLEMENT

Vehicle No.	GBF 6208Z (Insd Veh)	Your Ref. No. : DM19HO03196/JT
	SBS 3400K (TP Veh)	Our Ref. No. : CC4/EQI19021404/Ega3q2
Date of Accident	30/11/2019	

Liability	80%	
Final Repair Cost	: \$ 7,588.53	
Loss of Use	: \$ 1,440.00	9 days
Rental (If any)	: \$	days
Others:	: \$ 2.00	
	: \$	
	9,030.53	
Final Settlement Sum	: \$ 9,000.00	GLOBAL SUM
Remarks	:	

Payment Instruction: Payee's Breakdown		
1)	TOWER TRANSIT SINGAPORE PTE LTD	: \$ 9,000.00
		: \$

JOANNE LEE
LKK Auto Consultants Pte Ltd



03rd MAR 2020

Our ref : TTS/BU/1920/466

Your ref :

EQ INSURANCE COMPANY LIMITED

5 Maxwell Road

#17-00 Tower Block, MND Complex

Singapore 069110

Attn : Motor Claims Department

WITHOUT PREJUDICE

Dear Sir/Mdm,

ACCIDENT INVOLVING SBS3400K AND GBF6208Z ON 30/11/2019 AT ALONG JURONG TOWN HALL ROAD – BUS STOP 28241.

We understand that you are the insurer of vehicle no. GBF6208Z which was involved in the above accident with our bus no. SBS3400K.

We are of the opinion that the accident was caused by the negligent driving of your insured driver. As a result of this accident, we have been put to loss and expense as follows:

Cost of Repair	: \$	9,485.66	(inclusive of 7% gst)
Loss of Use	: \$	3,600.00	(\$400 x 9days)
GIA Search Fees	: \$	2.00	(enclosed)
Total	: \$	13,057.66	

We look forward to hearing from you early in order to resolve this matter amicably.

We are submitting this claim in demand for direct settlement.

We enclosed herewith the necessary documents to support the claims.

Kindly review and revert within the next (7) seven days.

Failure of which the case shall be send to our solicitor without further advice.

Thank You

Best Regards

Lynn Ahmad (Ms)

Senior Executive, Claims

Office +65 6248 0987

This is a computer-generated document. No signature is required.

21 Bulim Drive, Bulim Bus Depot, Singapore 648170

NEXTGENERATIONTRANSPORT

TOWER **TRANSIT**
ENGINEERING

BUS REGISTRATION NUMBER	SBS3400K
BUS TYPE (SD/DD)	DD
BUS ROUTE NUMBER	
BUS ADVERTS (Y/N)	N

NO.	Part or Item Description	Quantity	Total Cost
1	FINALISED COR P/P		\$8,865.10
		7% GST	\$620.56
		PARTS TOTAL COST	\$9,485.66

		DATE IN	30/11/2019
		DATE & TIME SURVEY	03/12/2019 @ 12.30HRS
		DATE OUT	9/12/2019
BUS TYPE (SD / DD)	DD	TOTAL NUMBER OF DAYS	9
LOSS OF USE COST @ \$400/DAY		\$3,600.00	

SUMMARY	
SECTION NO.	COST
1	\$9,485.66
2	\$3,600.00
TOTAL	\$13,085.66

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

Third Party Insurer Enquiry

Our Ref No: GR-19-198329

Date of Request: 02/12/2019

Your Ref No:

Online Purchase

Tower Transit Singapore Pte Ltd
21 Bulim Drive
Bulim Bus Depot
Singapore 648170

Dear Sir/Madam,

Enquiry Date 02/12/2019
Enquiry By Bazlin Binte Ahmad
TP Vehicle No. GBF6208Z
Accident Date 30/11/2019

Enquiry Result

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
GBF6208Z	EQ Insurance Company Ltd	10/01/2019-09/01/2020	6223 9433

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

This is a computer generated document and requires no signature.

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

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Operating Hours: Monday to Friday 9am to 5pm
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TAX INVOICE

Our Ref No: GR-19-198329
Date of Request: 02/12/2019

Your Ref No: Online Purchase

Tower Transit Singapore Pte Ltd
21 Bulim Drive
Bulim Bus Depot
Singapore 648170

Dear Sir/Madam,

Enquiry Date 02/12/2019
Enquiry By Bazlin Binte Ahmad
TP Vehicle No. GBF6208Z
Accident Date 30/11/2019

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ [X] GIRO ☐ [] Cash ☐ [] Cheque

Cecilia Chong (LKK Auto)

From: Cecilia Chong (LKK Auto)
Sent: Thursday, 26 March 2020 3:43 PM
To: 'chensiyu22@gmail.com'
Subject: <STANDARD LETTER> OUR REF: CC4/EQI19021404/Ega3 *** ACCIDENT INVOLVING GBF 6208Z & SBS 3400K ON 30/11/2019 ***
Attachments: SBS33400K CCTV.MP4

Our Ref: CC4/EQI19021404/Ega3

26 MARCH 2020

FIFTY YEAR TRADITIONAL BREAD (PTE LTD)
DRIVER: SHI HONG SONG

Dear Sir/Madam,

ACCIDENT INVOLVING GBF 6208Z AND SBS 3400K ON 30/11/2019

We refer to the above accident. We are the Appointed Surveyor and Loss Adjuster Company by your Motor Insurer (EQ INSURANCE COMPANY LIMITED) to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

This is to inform you that we received a Third Party Claim from SBS 3400K.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

c.c. *EQ INSURANCE COMPANY LIMITED*
(Motor Claims Dept)

"Please note that our above settlement is made on a without prejudice basis, and should not be construed as an admission of liability on our part or on the part of our insured/driver. Terms of such settlement should also not be disclosed in any other related matter(s) in respect of the accident. Our offer made in respect of this present matter is made solely to resolve this matter only. No reference shall be made to this offer or any settlement arising from this offer in any other related matters."

Settlement and payment are subject to production of original documents on demand at any time and execution of Discharge Voucher (for settlement sum above \$20,000/-) by the Plaintiff/Claimant. Further all original documents shall be retained by us after we have made payment on the settlement sum."

"Please note EQ Insurance reserves all rights to seek recovery if the Insured and/or Authorized Driver is later found to be in breach of policy terms and conditions."

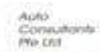
Best Regards,

Cecilia Chong | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749-4274 | email: CeciliaChong@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Save the Earth. Print only when necessary.

Cecilia Chong (LKK Auto)

From: Jaime Tay <jaime.tay@eqinsurance.com.sg>
Sent: Monday, 24 August 2020 5:54 PM
To: Cecilia Chong (LKK Auto)
Subject: RE: PRS FOR ACCIDENT INVOLVING SBS3400K & GBF6208Z (EQ Ins'd) ON 30/11/2019 @ 17:15HRS ALONG JURONG TOWN HALL ROAD - B/S28241. EQI REF: DM19HO03196/JT

Dear Cecilia,

Kindly proceed with settlement up to max \$10,110.53 with LOU starting from \$200.00.

Announcement

In line with the Safe Re-opening measures, our operation remains "Business As Usual" – except most of us are on a Work-From-Home arrangement - reachable by phone or email or an arranged video call meeting.

Our Customer Care Counter will remain closed until further notice. Any onsite customer care service, including meetings in the EQI premises can only be conducted on a prior agreed appointment basis.

Thank you.

Regards,

Jaime Tay
Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110
did 65 6496 9882 | tel 65 6223 9433 ext 882 | fax 65 6223 4190
www.eqinsurance.com.sg



Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify the sender immediately and delete all copies of it.

From: Cecilia Chong (LKK Auto) [mailto:CeciliaChong@lkkauto.com]
Sent: 21 August 2020 17:54
To: Jaime Tay <jaime.tay@eqinsurance.com.sg>
Subject: RE: PRS FOR ACCIDENT INVOLVING SBS3400K & GBF6208Z (EQ Ins'd) ON 30/11/2019 @ 17:15HRS ALONG JURONG TOWN HALL ROAD - B/S28241. EQI REF: DM19HO03196/JT

EQ ref : **DM19HO03196/JT**

LKK ref : CC4/EQI19021404/Ega3q2