

## Mei Kwan (LKKAuto)

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**From:** Mei Kwan (LKKAuto)  
**Sent:** Tuesday, 17 December, 2019 2:30 PM  
**To:** Jaime Tay  
**Cc:** Admin A; Cecilia Chong (LKK Auto)  
**Subject:** RE: PRS FOR ACCIDENT INVOLVING SBS3400K & GBF6208Z (EQ Ins'd) ON 30/11/2019 @ 17:15HRS ALONG JURONG TOWN HALL ROAD - B/S28241. EQI REF: DM19HO03165/JT  
**Attachments:** TP ESTIMATE - MARKED.pdf; Preliminary Advice.pdf  
**Categories:** HMK

**'WITHOUT PREJUDICE'**  
**SAVE AS TO COSTS**

**EQI REF: DM19HO03196**  
**LKK REF: CC4/EQI19021404/Ega3**

Dear Sir / Madam,

We refer to the above matter.

We had inspected TP vehicle SBS 3400K at M/s Tower Transit Singapore Pte Ltd on a WP basis and TP repairer proposed for a **direct settlement**.

Enclosed revert of vehicle: SBS 3400K

We have not authorized repairs.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice

Kindly let us have a copy of insured's accident report for our necessary action.

Please take note that the case handler in-charge is Cecilia and she can be contacted at DID: 6749 4274.

***To check availability of the case handler, you may contact the undersigned.***

***"Best Wishes for Merry Christmas & Happy New Year 2020"***

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Jaime Tay <[jaime.tay@eqinsurance.com.sg](mailto:jaime.tay@eqinsurance.com.sg)>  
**Sent:** Friday, 13 December, 2019 8:19 AM  
**To:** Admin-D (LKKAuto) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: PRS FOR ACCIDENT INVOLVING SBS3400K & GBF6208Z (EQ Ins'd) ON 30/11/2019 @ 17:15HRS ALONG JURONG TOWN HALL ROAD - B/S28241. EQ REF: DM19HO03165/JT

**NEW EQ REF: DM19HO03196**

Dear Sirs,

Please note above new claim number for this assignment.

Thank you.

Regards,

Jaime Tay

Executive | Claims



**EQ Insurance Company Limited**

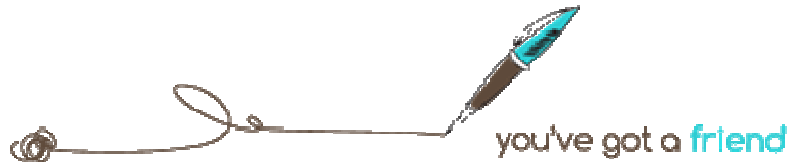
5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110

did 65 6496 9882 | tel 65 6223 9433 ext 882 | fax 65 6223 4190

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**From:** Nivitha (LKK Auto) [<mailto:admin-d@lkkauto.com>]

**Sent:** 03 December 2019 09:43

**To:** Jaime Tay <[jaime.tay@eqinsurance.com.sg](mailto:jaime.tay@eqinsurance.com.sg)>; 'assignments' <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>

**Cc:** 'Admin A' <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: PRS FOR ACCIDENT INVOLVING SBS3400K & GBF6208Z (EQ Ins'd) ON 30/11/2019 @ 17:15HRS ALONG JURONG TOWN HALL ROAD - B/S28241. EQ REF: DM19HO03165/JT

Dear Sir/Mdm,

Thank you for the assignment.

Best Regards

**G.NIVITHA**

**LKK Auto Consultants Pte Ltd**

Phone: 6841-1972 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Jaime Tay <[jaime.tay@eqinsurance.com.sg](mailto:jaime.tay@eqinsurance.com.sg)>

**Sent:** Monday, 2 December 2019 4:57 PM

**To:** Bazlin Ahmad <[Bazlin.Ahmad@towertransit.sg](mailto:Bazlin.Ahmad@towertransit.sg)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Cc:** Wu Tzu Ying <[Wu.Zy@towertransit.sg](mailto:Wu.Zy@towertransit.sg)>; Subramanian Kasi <[Subramanian.kasi@towertransit.sg](mailto:Subramanian.kasi@towertransit.sg)>

**Subject:** RE: PRS FOR ACCIDENT INVOLVING SBS3400K & GBF6208Z (EQ Ins'd) ON 30/11/2019 @ 17:15HRS ALONG JURONG TOWN HALL ROAD - B/S28241. EQI REF: DM19HO03165/JT

**WITHOUT PREJUDICE**

Dear Lynn,

Thank you for your email. Arrangement will be made accordingly.

Dear Sirs,

**Please assist on PRS on WP basis.**

Regards,

Jaime Tay  
Executive | Claims



**EQ Insurance Company Limited**

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110  
did 65 6496 9882 | tel 65 6223 9433 ext 882 | fax 65 6223 4190  
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**From:** Bazlin Ahmad [<mailto:Bazlin.Ahmad@towertransit.sg>]

**Sent:** 02 December 2019 16:51

**To:** Jaime Tay <[jaime.tay@eqinsurance.com.sg](mailto:jaime.tay@eqinsurance.com.sg)>; EQI PRS <[EQIPRS@eqinsurance.com.sg](mailto:EQIPRS@eqinsurance.com.sg)>; Joel Goh <[joel.goh@eqinsurance.com.sg](mailto:joel.goh@eqinsurance.com.sg)>

**Cc:** Wu Tzu Ying <[Wu.Zy@towertransit.sg](mailto:Wu.Zy@towertransit.sg)>; Subramanian Kasi <[Subramanian.kasi@towertransit.sg](mailto:Subramanian.kasi@towertransit.sg)>

**Subject:** RE: PRS FOR ACCIDENT INVOLVING SBS3400K & GBF6208Z (EQ Ins'd) ON 30/11/2019 @ 17:15HRS ALONG JURONG TOWN HALL ROAD - B/S28241. EQI REF: DM19HO03165/JT

Hi Jaime

Please arrange **LKK Auto Consultants Pte Ltd** to conduct survey tomorrow 03/12/2019.

Bus is already in our premises.

Thank You

Best Regards

**Lynn Ahmad (Ms)**

Senior Executive, Claims

Office +65 6248 0987

Mobile +65 9199 0025  
Email [bazlin.ahmad@towertransit.sg](mailto:bazlin.ahmad@towertransit.sg)  
**Tower Transit Singapore Pte Ltd**  
21 Bulim Drive, Bulim Bus Depot, Singapore 648170  
Registration number 201419417K  
[www.towertransit.sg](http://www.towertransit.sg)

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**From:** Jaime Tay <[jaime.tay@eqinsurance.com.sg](mailto:jaime.tay@eqinsurance.com.sg)>  
**Sent:** Monday, 2 December, 2019 4:44 PM  
**To:** Bazlin Ahmad <[Bazlin.Ahmad@towertransit.sg](mailto:Bazlin.Ahmad@towertransit.sg)>; EQI PRS <[EQIPRS@eqinsurance.com.sg](mailto:EQIPRS@eqinsurance.com.sg)>; Joel Goh <[joel.goh@eqinsurance.com.sg](mailto:joel.goh@eqinsurance.com.sg)>  
**Cc:** Wu Tzu Ying <[Wu.Zy@towertransit.sg](mailto:Wu.Zy@towertransit.sg)>; Subramanian Kasi <[Subramanian.kasi@towertransit.sg](mailto:Subramanian.kasi@towertransit.sg)>  
**Subject:** RE: PRS FOR ACCIDENT INVOLVING SBS3400K & GBF6208Z (EQ Ins'd) ON 30/11/2019 @ 17:15HRS ALONG JURONG TOWN HALL ROAD - B/S28241. EQI REF: DM19HO03165/JT

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## Without Prejudice Save As To Costs

Dear Sir,

We shall be appointing our surveyor to attend to the pre-repair survey of your client's vehicle.

Below is a list of motor surveyors in our panel. Please revert within 2 working days if you agree or have any objections to the appointment of any of the motor surveyors. If we do not hear from you, you are deemed to have agreed to the appointment of any of the motor surveyors listed by us. Alternatively, please specify one or more of our proposed motor surveyors to the said assignment.

1) <b>AJAX Inspection Services Pte Ltd</b>  Tel: 6255 0808  Fax: 6849 9155	2) <b>Automobile Inspection Services Pte Ltd</b>  Tel: 6286 0155  Fax: 6284 1539  Contact Person: Sophia
3) <b>LBS Automotive Appraisal Pte Ltd</b> L.B.S. Auto Consultants Pte Ltd Tel: 6281 6690 / 62832866 Fax: 6281 8748 Contact Person: Amy/ Grace	4) <b>Priority Services</b>  Tel: 62934822  Fax: 62963283  Contact Person: Sharon

5) <b>RT Appraisal Pte Ltd</b>  Tel: 67486076 Fax: 67480361 Contact Person: Elson/Elgene	6) <b>LKK Auto Consultants Pte Ltd</b>  Tel: 6256-3561 Fax: 6741-4108
7) <b>Kelvin Automotive Appraising Services</b>  Tel: 81825263 Fax: 67461148 Contact Person: Kelvin	8) <b>Automotive Appraiser &amp; Surveying Services</b>  Tel: 96623655 Fax: 67655662 Contact Person: Mr Chee
9) <b>JP Knights Pte Ltd</b>  Tel: 63450068 Fax: 63445328	10) <b>Appraisals Associates Pte Ltd</b>  Tel : 67472822 Fax: 67470070
11) <b>Infiniti Appraisal Service</b>  Tel : 96684818/90099001 Fax: 64587432	12) <b>Formteam Adjusters Pte Ltd</b>  Tel: 65091788 Fax: 65096221

If you object to all the motor surveyors as proposed by us, please provide a list of at least 10 motor surveyors whom you consider as suitable to appoint for our consideration. We shall revert to you within 2 working days.

Meanwhile, we reserve our rights on Post-Repair Inspection, kindly contact us or our appointed surveyor before you return your client's vehicle to him/her.

Regards,

Jaime Tay  
Executive | Claims



EQ Insurance Company Limited

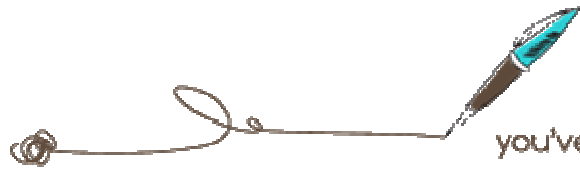
5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110

did 65 6496 9882 | tel 65 6223 9433 ext 882 | fax 65 6223 4190

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you've got a friend

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**From:** Bazlin Ahmad [<mailto:Bazlin.Ahmad@towertransit.sg>]

**Sent:** 02 December 2019 14:05

**To:** EQI PRS <[EQIPRS@eqinsurance.com.sg](mailto:EQIPRS@eqinsurance.com.sg)>; Joel Goh <[joel.goh@eqinsurance.com.sg](mailto:joel.goh@eqinsurance.com.sg)>

**Cc:** Wu Tzu Ying <[Wu.Zy@towertransit.sg](mailto:Wu.Zy@towertransit.sg)>; Subramanian Kasi <[Subramanian.kasi@towertransit.sg](mailto:Subramanian.kasi@towertransit.sg)>

**Subject:** PRS FOR ACCIDENT INVOLVING SBS3400K & GBF6208Z (EQ Ins'd) ON 30/11/2019 @ 17:15HRS ALONG JURONG TOWN HALL ROAD - B/S28241

**WITHOUT PREJUDICE**

Dear Sir / Mdm,

We would like to notify you of a road accident on **30/11/2019** at about **17:15hrs** along **Jurong Town Hall Road** involving our bus, SBS3400K & your insured vehicle **GBF6208Z**.

As a result of this accident, our bus has been damaged. Before we proceed to repair the damaged bus, please let us know **within the next 48 hours** if you wish to conduct a pre-repair survey of our bus. If we do not receive any reply from you within the stipulated timeline, we shall proceed to repair the bus without any further reference to you.

**Please advise if the survey appointment could be arranged Today 02/12/2019 or tomorrow 03/12/2019 before 3pm.**

**Survey Location : Tower Transit Singapore Pte Ltd  
21 Bulim Drive, Bulim Bus Depot, Singapore 648170**

**Contact Person : Lynn @ +65 9199 0025**

Thank You

Best Regards

**Lynn Ahmad (Ms)**

Senior Executive, Claims

Office +65 6248 0987

Mobile +65 9199 0025

Email [bazlin.ahmad@towertransit.sg](mailto:bazlin.ahmad@towertransit.sg)

**Tower Transit Singapore Pte Ltd**

21 Bulim Drive, Bulim Bus Depot, Singapore 648170

Registration number 201419417K

[www.towertransit.sg](http://www.towertransit.sg)

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