

## Mei Kwan (LKKAuto)

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**From:** Mei Kwan (LKKAuto)  
**Sent:** Tuesday, 17 December, 2019 2:17 PM  
**To:** Jaime Tay  
**Cc:** Admin A; Hsiao Tong (LKKAuto)  
**Subject:** RE: REQUEST FOR DIRECT SETTLEMENT - SJC1218Z & SJW5044B ON 26/11/2019. EQI REF: DM19HO03177/JT  
**Attachments:** TP ESTIMATE - MARKED.pdf; Preliminary Advice.pdf

**'WITHOUT PREJUDICE'**  
**SAVE AS TO COSTS**

**EQI REF: DM19HO03177/JT**  
**LKK REF: CC4/EQI19021399/R1pa3**

Dear Sir / Madam,

We refer to the above matter.

We had inspected TP vehicle SJC 1218Z at M/s Performance Motors Limited on a WP basis and TP repairer proposed for a **direct settlement**.

Enclosed revert of vehicle: SJC 1218Z

We have not authorized repairs.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Please take note that the case handler in-charge is Hsiao Tong and she can be contacted at DID: 6742 3197.

*To check availability of the case handler, you may contact the undersigned.*

*"Best Wishes for Merry Christmas & Happy New Year 2020"*

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Jaime Tay <jaime.tay@eqinsurance.com.sg>

**Sent:** Wednesday, 4 December, 2019 8:40 AM

**To:** PBSP <pml-pbsp@simedarby.com.sg>; Admin A <admin-a@lkkauto.com>

**Cc:** assignments <assignments@lkkauto.com>

**Subject:** RE: REQUEST FOR DIRECT SETTLEMENT - SJC1218Z & SJW5044B ON 26/11/2019. EQI REF: DM19HO03177/JT

**WITHOUT PREJUDICE**

Dear Sirs

We refer to your email.

We are unable to comment on liability as our insured has not reported the accident.  
We have written to them and will revert on your/ your client's claim once we receive the SAS.

Dear Sirs,

**Kindly assist on PRS on WP BASIS.**

Thank you.

Regards,

Jaime Tay  
Executive | Claims



**EQ Insurance Company Limited**

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110  
did 65 6496 9882 | tel 65 6223 9433 ext 882 | fax 65 6223 4190  
[www.eqinsurance.com.sg](http://www.eqinsurance.com.sg)



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**From:** PBSP [<mailto:pml-pbsp@simedarby.com.sg>]

**Sent:** 03 December 2019 17:33

**To:** Jaime Tay <[jaime.tay@eqinsurance.com.sg](mailto:jaime.tay@eqinsurance.com.sg)>

**Cc:** assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>

**Subject:** Re: REQUEST FOR DIRECT SETTLEMENT - SJC1218Z & SJW5044B ON 26/11/2019

Dear Sirs,

We are agreeable to use a common surveyor below :

**6) LKK Auto Consultants Pte Ltd**

Tel: 6256 3561

Fax: 6741 4108

Thank you.

Regards,  
Caroline  
C/o Performance Motors Limited - Body and Paint  
303 Alexandra Road Singapore 159941  
DID: 6319 0174 Fax: 6479 4601

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**From:** Jaime Tay <[jaime.tay@eqinsurance.com.sg](mailto:jaime.tay@eqinsurance.com.sg)>

**Sent:** Tuesday, 3 December 2019 5:31 PM

**To:** PBSP <[pml-pbsp@simedarby.com.sg](mailto:pml-pbsp@simedarby.com.sg)>

**Subject:** RE: REQUEST FOR DIRECT SETTLEMENT - SJC1218Z & SJW5044B ON 26/11/2019

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## Without Prejudice

### Save As To Costs

Dear Sir,

We shall be appointing our surveyor to attend to the pre-repair survey of your client's vehicle.

Below is a list of motor surveyors in our panel. Please **revert within 2 working days** if you agree or have any objections to the appointment of any of the motor surveyors. If we do not hear from you, you are deemed to have agreed to the appointment of any of the motor surveyors listed by us. Alternatively, please specify one or more of our proposed motor surveyors to the said assignment.

1) <b>AJAX Inspection Services Pte Ltd</b> Tel: 6255 0808 Fax: 6849 9155	2) <b>Automobile Inspection Services Pte Ltd</b> Tel: 6286 0155 Fax: 6284 1539 Contact Person: Sophia
3) <b>LBS Automotive Appraisal Pte Ltd</b> L.B.S. Auto Consultants Pte Ltd Tel: 6281 6690 / 62832866 Fax: 6281 8748 Contact Person: Amy/ Grace	4) <b>Priority Services</b> Tel: 62934822 Fax: 62963283 Contact Person: Sharon
5) <b>RT Appraisal Pte Ltd</b> Tel: 67486076 Fax: 67480361 Contact Person: Elson/Elgene	6) <b>LKK Auto Consultants Pte Ltd</b> Tel: 6256-3561 Fax: 6741-4108
7) <b>Kelvin Automotive Appraising Services</b> Tel: 81825263 Fax: 67461148 Contact Person: Kelvin	8) <b>Automotive Appraiser &amp; Surveying Services</b> Tel: 96623655 Fax: 67655662 Contact Person: Mr Chee

<b>9) JP Knights Pte Ltd</b> Tel: 63450068 Fax: 63445328	<b>10) Appraisals Associates Pte Ltd</b> Tel : 67472822 Fax: 67470070
<b>11) Infiniti Appraisal Service</b> Tel : 96684818/90099001 Fax: 64587432	<b>12) Formteam Adjusters Pte Ltd</b> Tel: 65091788 Fax: 65096221

If you object to all the motor surveyors as proposed by us, please provide a list of at least 10 motor surveyors whom you consider as suitable to appoint for our consideration. We shall revert to you within 2 working days.

Meanwhile, we reserve our rights on Post-Repair Inspection, kindly contact us or our appointed surveyor before you return your client's vehicle to him/her.

Regards,

Jaime Tay

Executive | Claims



**EQ Insurance Company Limited**

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did 65 6496 9882 | tel 65 6223 9433 ext 882 | fax 65 6223 4190

[www.eqinsurance.com.sg](http://www.eqinsurance.com.sg)



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**From:** PBSP [<mailto:pml-pbsp@simedarby.com.sg>]

**Sent:** 03 December 2019 15:30

**To:** EQI PRS <[EQIPRS@eqinsurance.com.sg](mailto:EQIPRS@eqinsurance.com.sg)>; Joel Goh <[joel.goh@eqinsurance.com.sg](mailto:joel.goh@eqinsurance.com.sg)>

**Subject:** REQUEST FOR DIRECT SETTLEMENT - SJC1218Z & SJW5044B ON 26/11/2019

Dear Sirs,

We refer to the above matter.

We have instructions from our client to seek repair cost and loss of use/car rental from you through Direct Settlement.

Attached is the estimates and supporting documents for your consideration.

Please let us have your confirmation that you agree that liability is clear and we may proceed with Direct Settlement.

If Direct Settlement is approved, kindly let us have your offer for LOU / rental.

Thank you.

Regards,  
Caroline  
C/o Performance Motors Limited - Body and Paint  
303 Alexandra Road Singapore 159941  
DID: 6319 0174 Fax: 6479 4601

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