



## Shiau Chan (LKKAUTO)

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**From:** Shiau Chan (LKKAUTO)  
**Sent:** Thursday, 5 December 2019 1:03 PM  
**To:** claims@premiumauto.com.sg; SUR  
**Subject:** RE: OD CLAIM FOR SLD 6542 A

Dear Kelvin,

Instructed by our client, please proceed to repair the insured vehicle **SLD 6542A (Excess \$0/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

Any check item or supplementary are subjected to further approval from our client.

Best Regards,

**Shiau Chan (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [siewsc@lkkauto.com](mailto:siewsc@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** claims@premiumauto.com.sg <claims@premiumauto.com.sg>  
**Sent:** Wednesday, 4 December 2019 11:11 AM  
**To:** SUR <sur@lkkauto.com>  
**Cc:** 'Claims' <claims@premiumauto.com.sg>  
**Subject:** OD CLAIM FOR SLD 6542 A

Dear All,

Attached is the marked estimate and video footage for your reference, kindly advise who is the OIC to follow up the repair approval.

Thank you.

**Best Regards,**  
**Kelvin Khoo**  
**Claims Advisor**

**Premium Automobiles Pte Ltd** (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

D. +65 6768 9911 P. +65 9871 9902

e. [claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg) w. [www.audi.com.sg](http://www.audi.com.sg)

**Audi Showroom, Audi Centre** 281 Alexandra Road Singapore 159938 p. +65 6836 2223

## Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	02 Dec 2019 13:13	Clim Veh Model Changed		[ ] Merimen Administrator
2	02 Dec 2019 13:13	Clim Created	Reg No: SLD6542A, Policy No: 2100471809-03, Acct Date: 2019/12/01, Claim Type: SC, Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG), Ins.Status => Notification, Created from SAS:MPA119158586	[1] Merimen Administrator
3	04 Dec 2019 11:37	Clim Registration Modified	Setl.Type:3->0, Claim Type:SC->OD,	[ ] LEE SU THING
4	04 Dec 2019 11:37	Adj Clim Retrieved	Adj: LKK Auto Consultants Pte Ltd (HQ)	[ ] LEE SU THING
5	04 Dec 2019 11:37	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] LEE SU THING
6	04 Dec 2019 11:37	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2019/12/13	[A] LEE SU THING
7	04 Dec 2019 11:37	Adj Mandate Set	Approved:8000.00,Reinsp:Adj decides.	[A] LEE SU THING
8	04 Dec 2019 11:37	Clim Registration Modified	Rep:1137->200611,	[A] LEE SU THING
9	04 Dec 2019 11:37	Clim Veh Model Changed	(201613) AUDI Q5 2.0 TFSI Quattro (A).	[A] LEE SU THING
10	04 Dec 2019 11:38	Adj Adjuster Assigned	[None] -> ADRIAN LING	[A] LEE SU THING
11	04 Dec 2019 13:10	Adj Rpt Initiated		[A] SHIAU CHAN
12	04 Dec 2019 13:10	Clim DTI Modified	JPJ Reg. Date: -> 2016/06/24,	[A] SHIAU CHAN
13	04 Dec 2019 13:10	Clim Details Notified		[A] SHIAU CHAN
14	04 Dec 2019 13:14	Adj Im. Advice Submitted	Next Rpt:Final Rpt.Due Date:2019/12/13	[A] SHIAU CHAN
15	04 Dec 2019 13:14	Adj Mandate Request	Cur.Req:9952.00:DAMAGES CONSISTENT, REPAIR COST ECONOMICAL, WE HAVE NOT AUTHORISE REPAIR.	[A] SHIAU CHAN
16	04 Dec 2019 16:32	Clim Registration Modified	Init.Est.:>4,000 - 5,000, Excess: -> 0.00, Excess Waived: -> 1000.00, 2F Remarks: -> Not Applicable, GST: -> 7.00,	[1] Azlan, Syazairdina
17	04 Dec 2019 16:32	Label Added	(20226):Coverage Confirmed.	[A] Merimen Administrator
18	05 Dec 2019 12:26	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2019/12/13, Mandate Remarks: Please resurvey checked / hidden and supplementary items if require and upload photos in Merimen. Before paint photos to be uploaded in Merimen.	[1] Lim, Kok-Chong
19	05 Dec 2019 12:26	Adj Mandate Set	Approved:9952.00:Please resurvey checked / hidden and supplementary items if require and upload photos in Merimen. Before paint photos to be uploaded in Merimen.	[1] Lim, Kok-Chong

Date From



Date To



Audit Type None

Go

### ACTIVITY

No record

### Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2367082	04 Dec 2019 13:10:20	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SLD6542A		11.77

**Note: This document has not been finalised.****LKK Auto Consultants Pte Ltd** (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

To: AIG Asia Pacific Insurance Pte. Ltd.  
AIG Building  
78 Shenton Way #08-16  
Singapore 079120

From: LKK Auto Consultants Pte Ltd  
51 Ubi Ave 1 #01-25  
Paya Ubi Industrial Park  
Singapore 408933

Attn:

Date: 04 Dec 2019

**Preliminary Advice**

Vehicle No	: SLD6542A	Accident Date	: 01/12/2019
Make	: AUDI Q5	Policy No.	: 2100471809-03
Assignment Date	: 04/12/2019	Excess	: S\$0.00
Date of Inspection	: 04/12/2019	Est. Duration of Repair	: 5.00
Inspection At	: PREMIUM AUTOMOBILES PTE LTD (UBI) 55 UBI ROAD 1 SINGAPORE 408699		

**Point of Impact / General Description of Damages**

The vehicle sustained impact / damages front o/s portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	15,263.00
Revised Amount	:S\$	9,388.00
Check Items (Estimated)	:S\$	564.00
Total	:S\$	9,952.00

Lump Sum Repair	:S\$	
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**Total Loss Consideration**

New for Old Value	:S\$	
Pre-Accident Value	:S\$	118,000.00
COE / PARF Rebate	:S\$	69,434.00
Salvage Value	:S\$	
Margin for Repair	:S\$	48,566.00

**Remarks**

- ( X ) The vehicle is repairable at our adjusted amount. We have also confirmed excess and policy coverage. Kindly let us have your authorisation.
- ( ) The vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck.
- ( ) Other comments :

> Back to OneMotoring

## Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID:	893F
Vehicle Details	
Vehicle No.:	SLD6542A
Vehicle to be Exported:	No
Intended Deregistration Date:	04 Dec 2019
Vehicle Make:	AUDI
Vehicle Model:	Q5 2.0 TFSI QU (180 BHP)
Primary Colour:	Blue
Manufacturing Year:	2016
Engine No.:	CNC168546
Chassis No.:	WAUZZZ8R6GA139958
Maximum Power Output:	132.0 kW (177 bhp)
Open Market Value:	\$36,895.00
Original Registration Date:	24 Jun 2016
First Registration Date:	24 Jun 2016
Transfer Count:	0
Actual ARF Paid:	\$43,653.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	23 Jun 2026
PARF Rebate Amount:	\$32,739.00
Intended COE Rebate Details	
COE Expiry Date:	23 Jun 2026
COE Category:	B - Car above 1600cc or 97kW (130bhp)
COE Period(Years):	10
QP Paid:	\$56,000.00
COE Rebate Amount:	\$36,695.00
<b>Total Rebate Amount:</b>	<b>\$69,434.00</b>

The information contained herein is correct as at 04 Dec 2019

OK