(C3/AIG 1902/392/Agf3

Truck / Trailer or  A.G. Insured / Std / Ni / Na  Sp. Reading 78265 . T/Radio Insured / Std / Ni / Na  Sp. Reading 78265 . T/Radio Insured / Std / Ni / Na  Sp. Reading 78265 . T/Radio Insured / Std / Ni / Na  Sp. Reading 78265 . T/Radio Insured / Std / Ni / Na  Sp. Reading 78265 . T/Radio Insured / Std / Ni / Na  Sp. Reading 78265 . T/Radio Insured / Std / Ni / Na  Sp. Reading 78265 . T/Radio Insured / Std / Ni / Na  Sp. Reading 78265 . T/Radio Insured / Std / Ni / Ni  Sp. Reading 78265 . T/Radio Insured / Std / Ni / Ni  Sp. Reading 78265 . T/Radio Insured / Std / Ni / Ni  Sp. Reading 78265 . T/Radio Insured / Std / Ni / Ni  Sp. Reading 78265 . T/Radio Insured / Std / Ni / Ni  Sp. Reading 78265 . T/Radio Insured / Std / Ni / Ni  Sp. Reading 78265 . T/Radio Insured / Std / Ni / Ni  Sp. Reading 78265 . T/Radio Insured / Std / Ni / Ni  Sp. Reading 78265 . T/Radio Insured / Std / Ni / Ni  Sp. Reading 78265 . T/Radio Insured / Std / Ni / Ni  Sp. Reading 78265 . T/Radio Insured / Std / Ni / Ni  Sp. Reading 78265 . T/Radio Insured / Std / Ni / Ni  Sp. Reading 78265 . T/Radio Insured / Std / Ni / Ni  Sp. Reading 78265 . T/Radio Insured / Std / Ni / Ni  Sp. Reading 78265 . T/Radio Insured / Std / Ni / Ni  Sp. Reading 78265 . T/Radio Insured / Std / Ni / Ni  Sp. Reading 78265 . T/Radio Insured / Std / Ni / Ni  Std / Ni  Std / Poor / Burnt  Std / Print / Poor / Burnt  Truck / Trailer or  Ni / Std / Ni  Std / Ni / Ni  Std / Ni / Ni  Std / Print / Poor / Burnt  Std / Ni / Ni  Std / Print / Poor / Burnt  Truck / Trailer or  Ni / Std / Ni  S	Milmy	IGNMENT
Type Action of the process of the pr		vehille SLD6542A. PEREN 2016 June
Truck/Trailler or Make: Add QS (384  Workshop mis  sured  Olicy tio 2100471809-03  Johns File Second)  also of Velt:  (Client's Record)  also of Velt:  (Policy Condition)  emark: The veh had commenced its repair at the time of inspection.  also of Narket Value	stimated Cost	
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Um Insured:  (Client's Record)  take of Velt:  (Policy Condition)	0.00000000	
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Modi : Nil   PRim   STD A/Rim or		
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#### Shiau Chan (LKKAuto)

From:

Shiau Chan (LKKAuto)

Sent:

Thursday, 5 December 2019 1:03 PM claims@premiumauto.com.sg; SUR

To:

Subject:

RE: OD CLAIM FOR SLD 6542 A

Dear Kelvin,

Instructed by our client, please proceed to repair the insured vehicle SLD 6542A (Excess \$0/-).

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

Any check item or supplementary are subjected to further approval from our client.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: claims@premiumauto.com.sg <claims@premiumauto.com.sg>

Sent: Wednesday, 4 December 2019 11:11 AM

To: SUR <sur@lkkauto.com>

Cc: 'Claims' <claims@premiumauto.com.sg>

Subject: OD CLAIM FOR SLD 6542 A

Dear All,

Attached is the marked estimate and video footage for your reference, kindly advise who is the OIC to follow up the repair approval.

Thank you.

Best Regards, Kelvin Khoo Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

D. +65 6768 9911 P. +65 9871 9902

e. claims@premiumauto.com.sg w. www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223

## Claim Audit

- 1	UDIT TRAIL			
No.	On	Audit	Remarks	By (1 Marianan
1	02 Dec 2019 13:13	Clm Veh Model Changed		[] Merimen Administrato
2	02 Dec 2019 13:13	Clm Created	Reg No: SLD6542A. Policy No: 2100471809-03. Acct Date: 2019/12/01. Claim Type: SC. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). Ins.Status => Notification, Created from SAS:MPA119158586	[1] Merimen Administrato
3	04 Dec 2019 11:37	Clm Registration Modified	Setl.Type:3->0. Claim Type:SC->OD.	[] LEE SU THING
4	04 Dec 2019 11:37	Adj Clm Retrieved	Adj: LKK Auto Consultants Pte Ltd (HQ)	[] LEE SU THING
5	04 Dec 2019 11:37	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] LEE SU THING
6	04 Dec 2019 11:37	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2019/12/13	[A] LEE SU THING
7	04 Dec 2019 11:37	Adj Mandate Set	Approved:8000.00.Reinsp:Adj decides.	[A] LEE SU THING
8	04 Dec 2019 11:37	Clm Registration Modified	Rep:1137->200611.	[A] LEE SU THING
9	04 Dec 2019 11:37	Clm Veh Model Changed	(201613) AUDI Q5 2.0 TFSI Quattro (A).	[A] LEE SU THING
10	04 Dec 2019 11:38	Adj Adjuster Assigned	[None] -> ADRIAN LING	[A] LEE SU THING
11	04 Dec 2019 13:10	Adj Rpt Initiated		[A] SHIAU CHAN
12	04 Dec 2019 13:10	Clm Dtl Modified	JPJ Reg. Date: -> 2016/06/24.	[A] SHIAU CHAN
13	04 Dec 2019 13:10	Clm Details Notified		[A] SHIAU CHAN
14	04 Dec 2019 13:14	Adj Im. Advice Submitted	Next Rpt:Final Rpt.Due Date:2019/12/13	[A] SHIAU CHAN
15	04 Dec 2019 13:14	Adj Mandate Request	Cur.Req:9952.00:DAMAGES CONSISTENT. REPAIR COST ECONOMICAL. WE HAVE N OT AUTHORISE REPAIR.	[A] SHIAU CHAN
16	04 Dec 2019 16:32	Clm Registration Modified	Init.Est.:->4,000 - 5,000. Excess: -> 0.00. Excess Waived: -> 1000.00. 2F Remark s: -> Not Applicable. GST: -> 7.00.	<ul><li>[I] Azlan,</li><li>Syazairdina</li></ul>
17	04 Dec 2019 16:32	Label Added	(20226):Coverage Confirmed.	[A] Merimer Administrato
18	05 Dec 2019 12:26	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2019/12/13. Mandate Remarks: Please resurvey checked / hidden and supplementary items if require and upload photos in Merimen. Be fore paint photos to be uploaded in Merimen.	[I] Lim, Kok Chong
19	05 Dec 2019 12:26	Adj Mandate Set	Approved:9952.00:Please resurvey checked / hidden and supplementary items if re quire and upload photos in Merimen. Before paint photos to be uploaded in Merime n.	[I] Lim, Kok Chong

▼ Go ■ Date To ■ ► Audit Type None **Date From** 

ACTIVITY

No record

Merimen Bill	ing for this cas	e - Transactio	n History					
Bill Ref No.	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2367082	04 Dec 2019 13:10:20	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SLD6542A		11.77

#### Note: This document has not been finalised.

### LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

To:

AIG Asia Pacific Insurance Pte. Ltd.

AIG Building

78 Shenton Way #08-16 Singapore 079120

From: LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Pava Ubi Industrial Park Singapore 408933

Attn:

04 Dec 2019

#### **Preliminary Advice**

Vehicle No

: SLD6542A

Accident Date

: 01/12/2019

Make

: AUDI Q5

Policy No.

: 2100471809-03

Assignment Date

: 04/12/2019

Excess

: S\$0.00

Date of Inspection

: 04/12/2019

Inspection At

: PREMIUM AUTOMOBILES PTE LTD (UBI)

55 UBI ROAD 1

Est. Duration of Repair

: 5.00

SINGAPORE 408699

#### Point of Impact / General Description of Damages

The vehicle sustained impact / damages front o/s portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	15,263.00
Revised Amount	:S\$	9,388.00
Check Items (Estimated)	:S\$	564.00
Total	:S\$	9,952.00

:S\$ Lump Sum Repair

#### **Total Loss Consideration**

New for Old Value	:S\$	104
Pre-Accident Value	:S\$	118,000.00
COE / PARF Rebate	:S\$	69,434.00
Caluaga Value	22.	

Salvage Value

Margin for Repair :S\$ 48,566.00

#### Remarks

(	X )	The vehicle is repairable at our adjusted amount. We have also confirmed excess and policy coverage. Kindly let us have your authorisation.
	3	The vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck.

Other comments:

# > Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Owner ID Type:	Singapore NRIC		
Owner ID:	893F		
Vehicle Details			
Vehicle No.:	SLD6542A		
Vehicle to be Exported:	No		
Intended Deregistration Date:	04 Dec 2019		
Vehicle Make:	AUDI		
Vehicle Model:	Q5 2.0 TFSI QU (180 BHP)		
Primary Colour:	Blue		
Manufacturing Year:	2016		
Engine No.:	CNC168546		
Chassis No.:	WAUZZZ8R6GA139958		
Maximum Power Output:	132.0 kW (177 bhp)		
Open Market Value:	\$36,895.00		
Original Registration Date:	24 Jun 2016		
First Registration Date:	24 Jun 2016		
Transfer Count:	0		
Actual ARF Paid:	\$43,653.00		
Intended PARF Rebate Details			
PARF Eligibility:	Yes		
PARF Eligibility Expiry Date:	23 Jun 2026		
PARF Rebate Amount:	\$32,739.00		
Intended COE Rebate Details			
COE Expiry Date:	23 Jun 2026		
COE Category:	B - Car above 1600cc or 97kW (130bhp)		
COE Period(Years):	10		
QP Paid:	\$56,000.00		
COE Rebate Amount:	\$36,695.00		
Total Rebate Amount:	\$69,434.00		

The information contained herein is correct as at 04 Dec 2019