

ASS. REC. BY:

REF:

CB/MSG/19003946/ESD3<sup>03</sup>

Special Instructions:

Surveyor:

ASSIGNMENT (Office)

From (Person):

NORICA Chung

of

ASK

Date/Time:

2/12/19.

Estimated Cost:

Bill to:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV / CS

To inspect Vehicle No:

SLR 9845H

Insured:

EZ 8108A

at Workshop n/s

Kek Wang Car Brokering

Tel:

of

1, Sook Lee St #06-40 Pioneer Centre

Policy No:

1000677630

Claim No:

Sum Insured:

Excess:

Make of Veh:

(Client's Record)

D.O.A.

75/2/19

CA / REV / REP. / REV 24 HRS

imp.

H.O.D. Endorsement:

Date/Time:

Person Contacted:

Vehicle IN / OUT

Date/Time Action/Instruction (X) Estimate

SLR 9845H

EZ 8108A

Dismantle: 5/3/2019

After repair: 2/3/2019

Do Not Finalise

Steve,

pls see my remarks.

Submit ALS \$ 7,500/- @ 6 days

(\$ 2,650.00 Red - 26%)

10/12/2019

RECEIVED 11 DEC 2019

Store

REF:

MS16

ASSIGNMENT

From: \_\_\_\_\_ Date: \_\_\_\_\_  
 Estimated Cost: \_\_\_\_\_  
 QD / TP / WS / TP RES / LOD RES / EVA / INV / MV  
 To inspect Vehicle No: \_\_\_\_\_  
 at Workshop no: \_\_\_\_\_  
 of: \_\_\_\_\_  
 Insured: \_\_\_\_\_  
 Policy No: \_\_\_\_\_  
 Claims No: \_\_\_\_\_  
 Sum Insured: \_\_\_\_\_ Excess: \_\_\_\_\_  
 (Client's Record)  
 Make of Veh: \_\_\_\_\_

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

Est. or Market Value:

IDAC Accident Report

Consistent? : Yes or No

GIA / PR Seen

Consistent? : Yes or No

Est. Repairs

Days Res.: Yes or No

Lum Sum

% 3 Val.: Yes or No

CA / REV / REP / 24 HRS

Date: \_\_\_\_\_ Person Contacted: \_\_\_\_\_

Vehicle: IN / OUT

Date / Time : Action / Instruction

MV- 75,000

PR- 45,840

MV 29,160

Pipe for ST-6K - 6 days

The UIC / Chassis frame / Body Structure affected due to collision

Veh No: SLR 9845 H 31/08/17  
 Type: M. Car M. Cycle / Bus / Van / Lorry / Taxi / Prime Mover /  
 Truck / Trailer or

Make: Honda Vezel C.C. 1496

Colour: Blue A/C Insured / Std / NI / NA

Sp. Reading: 82932 T/Ratio Insured / Std / NI / NA

Eng/No: \_\_\_\_\_

C/No: R4 112 09455

Gen. Cond: Good Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim STD A/Rim or

Tyre Size: F: 215 / 60 R16

R: 4

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /  
 TOYO / YOKO or

Front

R/Bal: 7 mm

L/Bal: 7 mm

D.O.A: 25/2/19

Survey held at

Des. of Damages: Front Rear / O/S / N/S / UIC / Rooftop or

Rear

R/Bal: 7 mm

L/Bal: 7 mm

D.O.A: 4/3/19

Gok Wang

27/3/2019

InterTime: File Pass to?

☐

Prell. Report

☐

Final Report

InterTime: File Return to?

Days Of Repair: 6

Resurvey No. of Trip: 2

Survey Fee:

Transportation

1. 2. 3. 4. 5. 6. 7. 8. 9. 10. 11. 12. 13. 14. 15. 16. 17. 18. 19. 20.

1. 2. 3. 4. 5. 6. 7. 8. 9. 10. 11. 12. 13. 14. 15. 16. 17. 18. 19. 20.

1. 2. 3. 4. 5. 6. 7. 8. 9. 10. 11. 12. 13. 14. 15. 16. 17. 18. 19. 20.

1. 2. 3. 4. 5. 6. 7. 8. 9. 10. 11. 12. 13. 14. 15. 16. 17. 18. 19. 20.

1. 2. 3. 4. 5. 6. 7. 8. 9. 10. 11. 12. 13. 14. 15. 16. 17. 18. 19. 20.

Report Format

FSR

ump Sum / L.B. / 15

Add Fee:

☐

Site Insp 15

☐

Interview 15

☐

Tech Insp 15

☐

Wheel and 15

|     |
|-----|
| 70  |
| 10  |
| 130 |

## Nivitha (LKK Auto)

---

**From:** Shelia (LKK Auto) <account@lkkauto.com>  
**Sent:** Tuesday, 3 December 2019 1:14 PM  
**To:** 'Admin-D (LKKAuto)'  
**Cc:** 'Accounts (LKKAuto)'  
**Subject:** RE: Report Send Back Alerts - SLR9845H (TP)

Dear Nivitha,

FYNA Please...

**Pending for Survey Report:**CS/MSG19003946/ESD3E2

|                   |                              |  |                           |
|-------------------|------------------------------|--|---------------------------|
| 02 Dec 2019 16:34 | <b>Ins Send Back Adj Rpt</b> | Paper adjustment                       | [I] Monica Chung Pei Zhen |
| 02 Dec 2019 16:34 | <b>Adj Next Rpt Changed</b>  | Next Rpt:Final Rpt.Due Date:2019/12/04 | [I] Merimen Administrator |
| 02 Dec 2019 16:34 | <b>Adj Mandate Set</b>       | Maintained.                            | [I] Merimen Administrator |

Thank You

Best Regards,



SuthaShelia (Shelia) | Accounts Dept. *Merry Christmas*  
LKK Auto Consultants Pte Ltd

Phone: 6841 1891 | email: [account@lkkauto.com](mailto:account@lkkauto.com) | fax: 6844-8805

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Do-Not-Reply <do-not-reply@merimen.com>  
**Sent:** Monday, 2 December 2019 4:40 PM  
**To:** account@lkkauto.com  
**Subject:** Report Send Back Alerts - SLR9845H (TP)

Dear Sir / Madam,

Please login to Merimen Online at [www.merimen.com.sg](http://www.merimen.com.sg) for more information.

Thanks,  
The Merimen Team



This email has been checked for viruses by AVG antivirus software.  
[www.avg.com](http://www.avg.com)



**ABSOLUTE APPRAISAL SERVICES PTE LTD**  
**LOSS ADJUSTERS & MOTOR APPRAISERS**  
160 Sin Ming Drive #03-16 Sin Ming AutoCity (S) 573722  
Mobile: 9688-0415 Fax: 6266-7396  
Email: absolute.app.svcs@gmail.com

### Invoice

Customer: Andric Agencies Pte Ltd  
C/o: 1 Soon Lee Street #06-40 Pioneer Centre  
Singapore 627605

Date: 20.10.2019

Invoice No: NS-2019-091

| Description   |                 | Amount        |
|---|-----------------|---------------|
| Vehicle No:   | SLR9845H        |               |
| Make & Model:                                       | Honda Vezel (A) |               |
| Our reference:                                      | AAS/2019/091    |               |
| Services rendered for appraiser / inspection report |                 |               |
| Survey Fee  |                 |               |
| Photographs   |                 |               |
| Transport Fees                                      |                 |               |
| Re-inspection Fees                                  |                 |               |
| SGD Dollar : Seven hundred forty one dollar only    | Total:          | SGD \$ 741.00 |

**Notes:**

All cheques payment should be crossed and made payment to "Absolute Appraisal Services Pte Ltd"

Please indicate our "Invoice No." on the reverse side of the cheque.

Please do not hesitate to contact us should you have any enquiries.



Absolute Appraisal Services Pte Ltd

## SINGAPORE ACCIDENT STATEMENT

### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

### ACCIDENT STATEMENT

|                            |                  |
|----------------------------|------------------|
| Date Of Report             | 25/02/2019 14:21 |
| Date Of Accident           | 25/02/2019 10:40 |
| Exact Location Of Accident | PORTSDOWN ROAD   |
| Country/State of Loss      | SINGAPORE        |

### DETAILS OF OWN VEHICLE

|                             |                                      |
|-----------------------------|--------------------------------------|
| Vehicle Registration Number | EZ8108A                              |
| <b>Insured/Policyholder</b> |                                      |
| Name Of Registered Owner    | HITACHI CAPITAL ASIA PACIFIC PTE LTD |
| Co Reg No                   | NA                                   |
| Email Address               | YENPOON75@GMAIL.COM                  |
| Mobile Phone No             | (LOCAL) +65-96205922                 |
| Alternative Phone No        | Office-96205922                      |

### Vehicle Particulars

|  |         |
|--|---------|
| Manufacturer   | HONDA   |
| Model  | VEZEL   |
| Exact Purpose for which vehicle was being used at time of accident | PRIVATE |

Are you claiming under your own insurance policy for repair to your vehicle? YES

If No, Please state action to be taken

|                  |             |
|------------------|-------------|
| Vehicle Category | PRIVATE CAR |
|------------------|-------------|

### Insurance Company

|                           |                                      |
|---------------------------|--------------------------------------|
| Name of Insurance Company | MSIG INSURANCE (SINGAPORE) PTE. LTD. |
| Type Of Coverage          | COMPREHENSIVE                        |
| Fleet Policy              | NO                                   |
| Policy Number             | G300020781MCY                        |
| Cover Note Number         |                                      |

### Driver

|                      |               |
|----------------------|---------------|
| Name of Driver       | POON CHAY YEN |
| NRIC No              | S7521570C     |
| Date Of Birth        | 18/07/1975    |
| Occupation           | INDOOR        |
| Date Of Driving Pass | 13/08/1999    |

|   |                               |
|---|-------------------------------|
| Driving Experience                                  | 19 YEARS AND 6 MONTHS         |
| Gender  | FEMALE                        |
| Mobile Number                                       | (LOCAL) +65-96205922          |
| Fax Number  |                               |
| Contact Number                                      |                               |
| EMail Address                                       | YENPOON75@GMAIL.COM           |
| Address   | BLK 1D CANTONMENT ROAD #47-45 |
| Postcode  | 085401                        |
| Was driver an employee of the Insured's Company     | NO                            |
| If No, Relationship of the Driver with the Insured  | OTHER - LEASING               |
| Vehicle Registration Number of Driver's Own Vehicle | -                             |
|   | -                             |
|   | -                             |
| Insurance Company of Driver's Own Vehicle           | -                             |
|   | -                             |
|   | -                             |

#### General Information of the Accident

|                    |                               |
|--------------------|-------------------------------|
| Type Of Accident   | COLLISION - HEAD ON COLLISION |
| Weather Conditions | CLEAR                         |
| Road Surface       | DRY                           |

#### Other Information

|   |     |
|---|-----|
| Was any foreign vehicle involved in this accident?  | NO  |
| Number of vehicles (including own vehicle) involved in the accident                         | 2   |
| Was any body injured in the Accident?   | NO  |
| Was any injured conveyed to hospital by ambulance?  | NO  |
| Was any other material or property damaged?   | YES |
| I have been approached by unknown person(s) soliciting/offering accident claims assistance. | NO  |
| Number of Passengers (Including Driver)   | 1   |

#### Details of Police Action

|   |    |
|---|----|
| Was the accident reported to the police?  | NO |
| If Yes, Please state which Police Station |    |
| Was notice of intended Prosecution given? | NO |
| If Yes, against whom?                     |    |

#### Circumstances of Accident

REFER TO ATTACHED.

#### Attachment(s)

|   |     |
|---|-----|
| Are accident photos available for attachment? | YES |
| Was there any video captured by Car Camera?   | NO  |
| Was there any audio recorded?                 | NO  |

#### DETAILS OF OTHER VEHICLE PROPERTY 1

|                             |             |
|-----------------------------|-------------|
| Vehicle Registration Number | SLR9845H    |
| Vehicle Make/Model/Colour   | HONDA VEZEL |
| Details Of Properties       |             |
| Vehicle Category            | PRIVATE CAR |

|                                     |             |
|-------------------------------------|-------------|
| Name of Driver                      | NG CHIN LYE |
| NRIC/Passport Number                |             |
| Contact Number                      | 97546341    |
| Address                             |             |
| Postcode                            |             |
| Insurance Company Name              |             |
| Nature Of Damage                    |             |
| No. Of Passenger (Including Driver) |             |

## Sketch Plan

## SKETCH PLAN

### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to rescind policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. Consent under the Personal Data Protection Act (PDPA)

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
- (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
  - (ii) investigating the accident and/or my claims;
  - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
  - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
  - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
- (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
  - (ii) for complying with requirements under any regulations, laws or court orders.

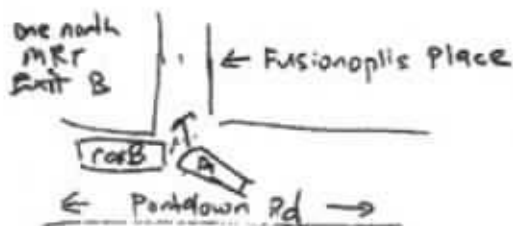
ACHI CAPITAL ASIA PACIFIC PTE. LTD.

KELVIN CHANG (MR)  
Manager  
Vehicle Solutions  
Policyholder's Signature  
Date & Time:

Driver's Signature  
(If driver is not the policyholder)  
Date & Time:

Reporting Centre Personnel's Signature  
Name:  
NRIC/PIN No.:

### SKETCH PLAN



**DESCRIBE CIRCUMSTANCES OF THE ACCIDENT**

I was driving Car A & did a right but didn't ~~note~~ notice that Car B was going straight. Due to that right turn both cars collided.

## DECLARATION

ITACHY CAPITAL ASU-PRINCIPALS are true in every respect.

**KELVIN CHANG (MR)**

Manager

**VehicleOwner's Signature**  
**Print Name, Address, Phone, Date**

City of Chicago Department of Public Health  
Date & Time:

Driver's Signature \_\_\_\_\_

(If driver is not the policyholder)

**Date & Time:**

Reporting Centre Personnel's Signature \_\_\_\_\_

Name: \_\_\_\_\_

NRIC/FIN No.:

Accident Photo



Accident Photo



Accident Photo



Accident Photo



Accident Photo



Accident Photo



Accident Photo



Accident Photo



Accident Photo



Accident Photo



## SINGAPORE ACCIDENT STATEMENT

### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
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6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

### ACCIDENT STATEMENT

|                            |                  |
|----------------------------|------------------|
| Date Of Report             | 28/02/2019 17:02 |
| Date Of Accident           | 25/02/2019 10:40 |
| Exact Location Of Accident | PORTSDOWN RD     |
| Country/State of Loss      | SINGAPORE        |

### DETAILS OF OWN VEHICLE

|                             |                              |
|-----------------------------|------------------------------|
| Vehicle Registration Number | SLR9845H                     |
| <b>Insured/Policyholder</b> |                              |
| Name Of Registered Owner    | ANDRIC AGENCIES PTE LTD      |
| Co Reg No                   | 200804611D                   |
| Email Address               | ANDRICLEASING@SINGNET.COM.SG |
| Mobile Phone No             |                              |
| Alternative Phone No        | OFFICE-97546341              |

### Vehicle Particulars

|  |                |
|--|----------------|
| Manufacturer   | HONDA          |
| Model  | VEZEL 1.5X CVT |
| Exact Purpose for which vehicle was being used at time of accident           |                |
| Are you claiming under your own insurance policy for repair to your vehicle? | NO             |
| If No, Please state action to be taken                                       | THIRD PARTY    |
| Vehicle Category   | PRIVATE HIRE   |

### Insurance Company

|                           |                                      |
|---------------------------|--------------------------------------|
| Name of Insurance Company | AIG ASIA PACIFIC INSURANCE PTE. LTD. |
| Type Of Coverage          | COMPREHENSIVE                        |
| Fleet Policy              | NO                                   |
| Policy Number             | 999994252                            |
| Cover Note Number         |                                      |

### Driver

|                      |                       |
|----------------------|-----------------------|
| Name of Driver       | NG CHIN LYE           |
| NRIC No              | S1605564F             |
| Date Of Birth        | 12/11/1963            |
| Occupation           | OUTDOOR               |
| Date Of Driving Pass | 25/09/1981            |
| Driving Experience   | 37 YEARS AND 5 MONTHS |
| Gender               | MALE                  |
| Mobile Number        | (LOCAL) +65-97546341  |
| Fax Number           |                       |
| Contact Number       |                       |

|   |  |
|---|--|
| Address   | APT BLK 47 TEBAN GARDENS ROAD<br>#10-223 |
| Postcode  | 600047                                   |
| Was driver an employee of the Insured's Company     | NO                                       |
| If No, Relationship of the Driver with the Insured  | OTHER - HIRER                            |
| Vehicle Registration Number of Driver's Own Vehicle | -<br>-<br>-                              |
| Insurance Company of Driver's Own Vehicle           | -<br>-<br>-                              |

#### General Information of the Accident

|                    |                               |
|--------------------|-------------------------------|
| Type Of Accident   | COLLISION - HEAD ON COLLISION |
| Weather Conditions | CLEAR                         |
| Road Surface       | DRY                           |

#### Other Information

|   |                                     |
|---|-------------------------------------|
| Was any foreign vehicle involved in this accident?  | NO                                  |
| Number of vehicles (including own vehicle) involved in the accident                         | 2                                   |
| Was any body injured in the Accident?   | YES                                 |
| Was any injured conveyed to hospital by ambulance?  | NO                                  |
| Was any other material or property damaged?   | YES                                 |
| I have been approached by unknown person(s) soliciting/offering accident claims assistance. | NO                                  |
| Number of Passengers (Including Driver)   | 2                                   |
| Passenger 1   | NAME: : UNKNOWN<br>GENDER: : FEMALE |

#### Details of Police Action

|   |    |
|---|----|
| Was the accident reported to the police?  | NO |
| If Yes, Please state which Police Station |    |
| Was notice of intended Prosecution given? | NO |
| If Yes, against whom?                     |    |

#### Circumstances of Accident

REFER TO THE SKETCH PLAN

#### Attachment(s)

|   |     |
|---|-----|
| Are accident photos available for attachment? | YES |
| Was there any video captured by Car Camera?   | NO  |
| Was there any audio recorded?                 | NO  |

#### DETAILS OF OTHER VEHICLE PROPERTY 1

|                             |                    |
|-----------------------------|--------------------|
| Vehicle Registration Number | EZ8108A            |
| Vehicle Make/Model/Colour   |                    |
| Details Of Properties       |                    |
| Vehicle Category            | COMMERCIAL VEHICLE |
| Name of Driver              | POON CHAY YEN      |
| NRIC/Passport Number        | S7521570C          |
| Contact Number              | 96205922           |
| Address                     |                    |
| Postcode                    |                    |
| Insurance Company Name      |                    |

No. Of Passenger (Including Driver)

## Sketch Plan

### SKETCH PLAN

#### IMPORTANT NOTICE

1. Please report **correctly** the details of the accident to speed up the claims process.
2. This Form must be **completed by the Policyholder and/or the Authorised Driver**.
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5. **Any false reporting may be referred to the Police for investigation.**
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

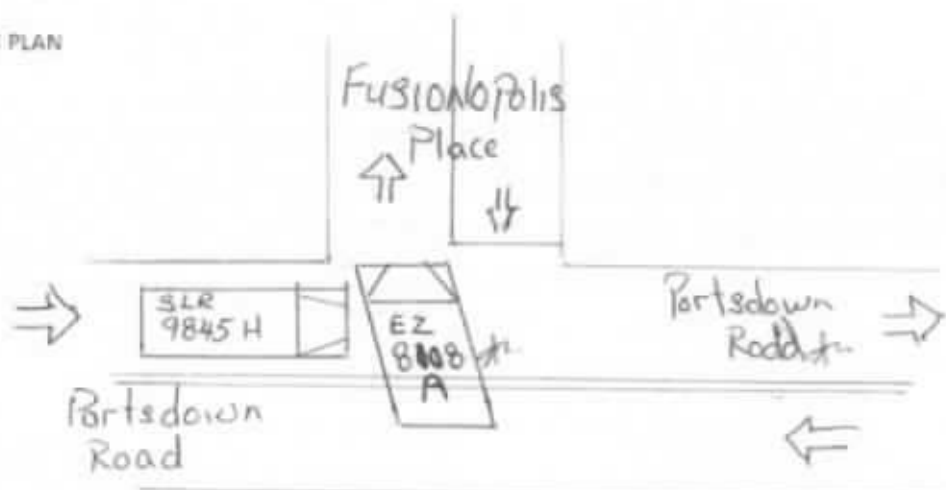
- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
  - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
  - (ii) investigating the accident and/or my claims;
  - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
  - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
  - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes").
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
  - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated; or
  - (ii) for complying with requirements under any regulations, laws or court orders.

Policyholder's Signature  
Date & Time:

Driver's Signature  
(if driver is not the policyholder)  
Date & Time:

Reporting Centre Personnel's Signature  
Name: **CHRISTINA**  
NRIC/FIN No: **251119**

# SKETCH PLAN



## DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

On date 25/02/2019 time 10.43. I was driving along Portsmouth Road to send my passenger to her location while I was driving I saw one car EZ 8008 A come from opposite without signal and turn right and hit to my car SLR 9845 H.

### DECLARATION

I/We declare the foregoing particulars are true in every respect.

Policyholder's Signature  
Date & Time:

Driver's Signature  
(if driver is not the policyholder)  
Date & Time:

Reporting Centre Personnel's Signature  
Name:  
NRIC/TIN No:



# INSURANCE CERT



HOTLINE TEL: (65) 6415-0000

## CERTIFICATE OF INSURANCE

MOTOR VEHICLES (THIRD PARTY RISKS AND COMPENSATION) ACT (CHAPTER 110)

MOTOR VEHICLES (THIRD PARTY RISKS AND COMPENSATION) RULES, 1967

ROAD TRANSPORT ACT, 1967 (MALAYSIA)

MOTOR VEHICLES (THIRD PARTY RISKS) RULES, 1967 (MALAYSIA)

10.2.000

|   |                  | (The below excess is subject to GST) |                     |
|---|------------------|--------------------------------------|---------------------|
| COMPREHENSIVE   | COMMERCIAL MOTOR | POLICY EXCESS                        | S\$2000.00 (Sect 1) |
| CERTIFICATE NO.   | SLR9845H         | WINDSCREEN EXCESS                    | S\$100.00           |
| POLICY NO.  | 999954252        | SUM INSURED                          | Market Value        |
|   |                  | INSURING WITH COE/PAF                | Yes                 |
|   |                  | SLR9845H                             |                     |
|   |                  | ANDRIC AGENCIES PTE LTD              |                     |
| 1) VEHICLE REGISTRATION NO.   |                  | 22 February 2019                     |                     |
| 2) NAME OF INSURED  |                  | 21 February 2020                     |                     |
| 3) EFFECTIVE DATE OF THE COMMENCEMENT OF INSURANCE FOR THE PURPOSES OF THE ACT  |                  |                                      |                     |
| 4) DATE OF EXPIRY OF INSURANCE  |                  |                                      |                     |
| 5) PERSON OR CLASSES OF PERSONS ENTITLED TO DRIVE*  |                  |                                      |                     |
| <p>Any person who is driving on the Insured's order or with their permission.</p> <p>S\$1,000.00 Section 1 &amp; S\$1,500.00 Section 6 Excess is applicable for driver who is between 21 years to 25 years old with minimum 2 years driving experience in Singapore.</p> <p>An additional excess of S\$1,500.00 applies to Section 1 &amp; Section 6 per accident is applicable in the event of an accident occurring outside Singapore.</p> <p>The policy does not cover drivers who are below 21 years old and or with less than 2 year driving experience.</p> <p>Provided that the person driving is permitted in accordance with the licensing or other laws or regulations to drive the Motor Vehicle or has been so permitted and is not disqualified by order of a Court of Law or by reason of any conviction or regulation in that behalf from driving the Motor Vehicle.</p> |                  |                                      |                     |
| 6) LIMITATION AS TO USE*  |                  |                                      |                     |
| <p>1) Use for social, domestic, pleasure purposes and business purposes of Insured</p> <p>2) Use for social, domestic, pleasure purposes and business purposes of any person whose the vehicle is hired.</p> <p>3) Use for the carriage of passengers for hire or reward by any person to whom the vehicle is hired.</p> <p>The Policy does not cover: 1) Use for racing, speed testing, racing, pace-making, reliability trial or speed testing. 2) Use whilst driving a trailer except the towing (other than for reward) of any one doublet mechanically propelled vehicle. 3) Use for any purpose in connection with the Motor Trade.</p>   |                  |                                      |                     |
| LOSS OF USE   |                  | Not Included                         |                     |
| HIRE PURCHASE COMPANY   |                  | Maybank                              |                     |
| <p>*Limitations imposed in accordance with Section 2 of the Motor Vehicles (Third Party Risks and Compensation) Act (Chapter 110) and Section 22 of the Road Transport Act, 1967 (Malaysia), are not to be included under these headings.</p>   |                  |                                      |                     |

I, We hereby Certify that the policy to which this Certificate relates is issued in accordance with the provisions of the Motor Vehicles (Third Party Risks and Compensation) Act (Chapter 110) and Part IV of the Road Transport Act, 1967 (Malaysia)

Issued in Singapore 20 Feb 2019

AIG Asia Pacific Insurance Pte. Ltd

501295.000  
Insure Link Pte Ltd  
2 Raffles Ave  
406 85 CT Hub  
Singapore 189022

*M. Arile*

AUTHORIZED REPRESENTATIVE

33H00C

ORIGINAL

Accident Photo



ACCIDENT PHOTO



ACCIDENT PHOTO



ACCIDENT PHOTO



ACCIDENT PHOTO



Accident Photo



Accident Photo





**ABSOLUTE APPRAISAL SERVICES PTE LTD**  
**LOSS ADJUSTERS & MOTOR APPRAISERS**  
160 Sin Ming Drive #05-16 Sin Ming AutoCity (S) 575722  
Mobile: 9688-0415 Fax: 6266-7396  
Email: absolute.app.svcs@gmail.com

### Vehicle Inspection Report

To: Andric Agencies Pte Ltd  
C/o: 1 Soon Lee Street #06-40 Pioneer Centre  
Singapore 627605

Date of report: 20.10.2019  
Date of request: 04.03.2019  
Date of inspection: 04.03.2019  
Date of accident: 25.02.2019  
Claim type: Third Party Claim

Report No: AAS/2019/091

#### Particulars of affected vehicle:

Registration no: SLR9845H  
Make/Model: Honda Vezel (A)  
Year of registration: 2016/17  
Colour: Metallic Blue

Odometer: 82932 km  
Engine Capacity: 1496 cc  
Engine no: L15B4409455  
Chassis no: RU11209455

#### Condition of tires:

Front Left: 5mm  
Make: Dunlop  
Rear Left: 5mm  
Make: Dunlop

Front Right: 5mm  
Make: Dunlop  
Rear Right: 5mm  
Make: Dunlop

Type of road wheel: Alloy (The above represent the remaining life of the tire thread)

#### Pre-accident condition (Static tests only)

|                              |            |
|------------------------------|------------|
| General Bodywork             | : Good     |
| Paintwork                    | : Good     |
| Handbrake                    | : In order |
| Footbrake                    | : In order |
| Steering                     | : In order |
| Apparent engine modification | : Nil      |

#### The Assignment

The inspection was conducted at M/s. Kok Wang Car Grooming  
1 Soon Lee Street #06-40 Pioneer Centre  
Singapore 627605

(Subsequent inspection was conducted)

#### Assessment

|                      |                         |
|----------------------|-------------------------|
| Repairer's estimate: | \$ 14,446.60            |
| Revised estimate:    | \$ 12,704.52            |
| Recommended reserve: | \$ 10,150.00 (Lump sum) |

Estimated normal duration of repairs : 8 Working days



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Mobile: 9688-0413 Fax: 6266-7396  
Email: absolute.app.svcs@gmail.com

Vehicle No: SLR9845H

Report No: AAS/2019/091

W/O PREJUDICE

Point of impact

At the front portion.

General description of damages

The bonnet, front grille, headlamps, front bumper, front bumper lower spoiler, LHF fender, radiator support panel, aircon condenser, radiator, etc.

Other parts were also found damaged. (See schedule for details)

Recommendation

The estimate cost of repair submitted by M/s Kok Wang Car Grooming as per schedule attached have been revise and scrutinize. We list the breakdown of our findings and recommendation as per attached.

Our adjusted amount for the cost of repair is SGD \$12,704.52

Conclusion

The repairer has agreed to undertake the repair at a lumpsum of SGD \$10,150.00

Under normal circumstances, the repair of the damaged vehicle should be completed within a reasonable period of 8 working days.

We have **Not Authorised** and/or instruction to the repairer to proceed with the repairs. This inspection was conducted entirely on a 'Without Prejudice' basis.

We are pleased to advise that the inspection was carried out accordingly and hereby submit our appraisal report which includes 96 photographs.

Your Faithfully  
Absolute Appraisal Services Pte Ltd



Nicky Seah  
Automobile Appraiser  
MSAAA / MSMCTA



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 Mobile: 9688-0413 Fax: 6266-7396  
 Email: absolute.app.svcs@gmail.com

Vehicle No: SLR9845H  
 Appraisal Schedule

Report No: AAS/2019/091

| S/N | Parts Description                                 | Qty | Condition        |             | Repairer's Est               | Revised Est   |
|-----|---|-----|------------------|-------------|------------------------------|---------------|
| 1   | Front bumper /                                    | 1   | Dented           |             | \$ 927.50 <sup>801</sup> /   | \$ 927.50     |
| 2   | Front bumper lower spoiler /                      | 1   | Dented           |             | \$ 451.00                    | \$ 451.00     |
| 3   | Front bumper lower lip X NF                       | 1   | Grazed           |             | \$ 156.40                    | \$ 156.40     |
| 4   | Front bumper fog lamp LH/RH <sup>21</sup> /       | 2   | Cracked          | \$ 286.00   | \$ 572.00 <sup>240</sup> /   | \$ 572.00     |
| 5   | Front bumper fog lamp grille X SVC LH/RH          | 2   | Serviceable      | \$ 85.50    | \$ 171.00                    | -             |
| 6   | Front bumper centre grille / <sup>(14) (91)</sup> | 1   | Cracked          |             | \$ 260.00 <sup>85.30</sup> / | \$ 260.00     |
| 7   | Front bumper retainer LH/RH /                     | 2   | Cracked          | \$ 36.00    | \$ 72.00                     | \$ 72.00      |
| 8   | Front bumper reinforcement /                      | 1   | Dented           |             | \$ 390.00 <sup>321</sup> /   | \$ 390.00     |
| 9   | Front bumper clips /                              | 10  | Necessary        | \$ 5.50     | \$ 55.00 <sup>30</sup> /     | \$ 55.00      |
| 10  | Front grille /                                    | 1   | Cracked          |             | \$ 542.20 <sup>300</sup> /   | \$ 542.20     |
| 11  | Front grille moulding /                           | 1   | Cracked          |             | \$ 385.60 <sup>197</sup> /   | \$ 385.60     |
| 12  | Front grille emblem /                             | 1   | Necessary        |             | \$ 58.85                     | \$ 58.85      |
| 13  | Headlamp LH/RH /                                  | 2   | Cracked/Broken   | \$ 1,759.40 | \$ 3,518.80                  | \$ 3,518.80   |
| 14  | Headlamp under bracket LH/RH <sup>21</sup> /      | 2   | Cracked/Broken   | \$ 62.00    | \$ 124.00 <sup>62</sup> /    | \$ 124.00     |
| 15  | Front support top garnish clips /                 | 9   | Necessary        | \$ 5.50     | \$ 49.50 <sup>20</sup> /     | \$ 49.50      |
| 16  | Bonnet /  | 1   | Dented/Distorted |             | \$ 892.30                    | \$ 892.30     |
| 17  | Bonnet seal LH/RH (short) X SVC                   | 2   | Necessary        | \$ 26.00    | \$ 52.00                     | \$ 52.00      |
| 18  | Bonnet seal LH/RH (long) X SVC                    | 2   | Necessary        | \$ 53.00    | \$ 106.00                    | \$ 106.00     |
| 19  | Bonnet stopper X SVC                              | 2   | Serviceable      | \$ 22.70    | \$ 45.40                     | -             |
| 20  | Bonnet insulator clips X SVC                      | 8   | Necessary        | \$ 6.50     | \$ 52.00                     | \$ 52.00      |
| 21  | Bonnet hinge LH/RH /                              | 2   | Bent             | \$ 75.80    | \$ 151.60                    | \$ 151.60     |
| 22  | Bonnet lock /                                     | 1   | Distorted        |             | \$ 87.70                     | \$ 87.70      |
| 23  | Front support panel /                             | 1   | Dented           |             | \$ 676.20                    | \$ 676.20     |
| 24  | Aircon condenser /                                | 1   | Bent             |             | \$ 868.10                    | \$ 868.10     |
| 25  | Aircon fan cowling X SVC                          | 1   | Serviceable      |             | \$ 105.60                    | -             |
| 26  | Aircon fan blade X SVC                            | 1   | Serviceable      |             | \$ 65.25                     | -             |
| 27  | Aircon fan motor X SVC                            | 1   | Serviceable      |             | \$ 295.50                    | -             |
| 28  | Radiator X SVC                                    | 1   | Bent             | $\Delta$ X  | \$ 1,250.60                  | \$ 1,250.60 X |
| 29  | Radiator fan cowling X SVC                        | 1   | Serviceable      |             | \$ 116.50                    | -             |
| 30  | Radiator fan blade X SVC                          | 1   | Serviceable      |             | \$ 62.50                     | -             |
| 31  | Radiator fan motor X SVC                          | 1   | Serviceable      |             | \$ 265.85                    | -             |
| 32  | Horn X SVC  | 1   | Dented           |             | \$ 65.30                     | \$ 65.30      |
| 33  | Front fender moulding LH/RH /                     | 2   | Loop Broken      | \$ 188.00   | \$ 376.00                    | \$ 376.00     |
| 34  | LHF fender X R                                    | 1   | Distorted        |             | \$ 540.00                    | \$ 540.00     |
|     |   |     |                  | Total:      | \$ 13,808.25                 | \$ 12,680.65  |
|     |   |     |                  | -20%        | \$ 2,761.65                  | \$ 2,536.13   |
|     |   |     |                  | List total: | \$ 11,046.60                 | \$ 10,144.52  |

9298.85  
 -20%  
 7367.98

|   |                  |   |           |  |            |          |
|---|------------------|---|-----------|--|------------|----------|
| 1 | Radiator coolant | 1 | Necessary |  | \$ 40.00 / | \$ 40.00 |
|---|------------------|---|-----------|--|------------|----------|



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 160 Sin Ming Drive #05-16 Sin Ming AutoCity (S) 575722  
 Mobile: 9688-0415 Fax: 6266-7396  
 Email: absolute.app.svcs@gmail.com

Vehicle No: SLR9845H

Report No: AAS/2019/091

Special nett total: \$ 40.00 \$ 40.00

Parts Total: \$ 11,086.60 \$ 10,184.52

S/N Labour Description

|   | Repairer's Est                         | Revised Est       |
|---|--|-------------------|
| 1 Renew aircon condenser & transfer aircon fan, vacuum & refill aircon gas.   | \$ 180.00 <i>150</i>                   | \$ 150.00         |
| 2 Renew radiator & transfer cooling system. Conduct engine cooling test.  | \$ 120.00 <i>X</i>                     | \$ 80.00          |
| 3 Rust proofing on front affected & replacement panels.   | \$ 100.00                              | \$ 30.00 <i>/</i> |
| 4 Spray painting on front affected & replacement panels.  | \$ 1,500.00 <i>1000</i>                | \$ 1,200.00       |
| 5 Conduct panel beating, straightening, cutting & reforming. Renew front damaged parts. Re-align all affected area. | \$ 1,400.00 <i>800</i><br><i>Δ 700</i> | \$ 1,000.00       |
| 6 Towing charges.   | <i>1950</i><br>\$ 60.00                | \$ 60.00 <i>/</i> |

Labour Total: \$ 3,360.00 \$ 2,520.00

Grand Total: \$ 14,446.60 \$ 12,704.52

The final adjusted lump sum amount is \$10,150.00

Under normal circumstances, the repair should be completed within a reasonable period of 8 working days.

96 Photographs were taken at the time of inspection.

*p- 7367.98*  
*AI- 49*  
*L- 1950*  
*9357.98*  
*L/S- 7485.66*  
*= 7500*  
*6 14pm 2/23*

Disclaimer: This report is intended for the exclusive use of the address solely in relation to the loss occurrence in which the assessed vehicle involved. No

## ...CLAIM SUBFOLDER...(Pending for Survey Report)

| CLAIM SUBFOLDER TRACKING |             |               |  |  |  |            |   |
|--------------------------|-------------|---------------|--|--|--|------------|---|
| Case                     | Notified    | Est Submitted | Adj Assigned   | Adj Rpt  | Adj Submitted                                  | Ins Auth'd | Status  |
| Main                     | 28 Feb 2019 |               | 04 Mar 2019<br>09:35<br><a href="#">Edit Adj Rpt</a> | <b>\$57,500.00</b><br><a href="#">Edit Estimates</a> | <b>\$57,500.00</b><br><a href="#">View Rpt</a> |            | <b>Pending for Survey Report</b><br><a href="#">Cancel Case</a> |

| Main  | Reference   | Claim Details          | Documents  | Show All |         |             |              |            |       |
|---|---|------------------------|--|----------|---------|-------------|--------------|------------|-------|
| <b>CLAIM SUBFOLDER DETAILS</b> <span style="float: right;">[Created by insurer]</span>  |   |                        |  |          |         |             |              |            |       |
| Insured:  | HITACHI CAPITAL ASIA PACIFIC PTE LTD, Co. Reg. No.: NA  |                        |  |          |         |             |              |            |       |
| Main Claimant:  | ANDRIC AGENCIES PTE LTD, Co. Reg. No.: 200804611D   |                        |  |          |         |             |              |            |       |
| Vehicle Reg. No.:   | SLR9845H  | Date of Loss:          | 25/02/2019 10:00 - :59<br>[17 Months and 25 Days From LTA Reg Date (Man Yr)] |          |         |             |              |            |       |
| Claim Type:   | TP / 225259   | Policy/Cover Note No.: | 1000677630 (Comprehensive)<br>Coverage: 29/04/2018 - 28/04/2019              |          |         |             |              |            |       |
| Vehicle Reg. No. (Insured):   | EZ8108A   | Policy No. (Claimant): |  |          |         |             |              |            |       |
|   |   | Excess:                | S\$0.00  |          |         |             |              |            |       |
| Repairer:   | Kok Wang Car Grooming (HQ) 1 SOON LEE STREET #06-40 PIONEER CENTRE, 627605 Pioneer - Tel:                         |                        |  |          |         |             |              |            |       |
| Handling Insurer:   | MSIG Insurance (Singapore) Pte. Ltd. (HQ) - Tel: +65 6827 7888 ... [Handled by Monica Chung Pei Zhen - 6594 2552] |                        |  |          |         |             |              |            |       |
| Adjuster:   | LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by CHEN TSUE YEE] ... [Final Rpt due 04/12/2019]  |                        |  |          |         |             |              |            |       |
| Driver/Custodian (Insured):   | POON CHAY YEN ( / Female) , NRIC: S7521570C Email:  |                        |  |          |         |             |              |            |       |
| Adj Asg. Remarks:   | on WP Liability 80%. SJE disagree - assign LKk. Contact : Mr Kok at 91839633.                                     |                        |  |          |         |             |              |            |       |
| <b>ASSOCIATED MAIL RECEIVED</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Compose Case Mail</a></span>   |   |                        |  |          |         |             |              |            |       |
| <ul style="list-style-type: none"> <li>MSIG_SG (02/12/2019): Report Send Back Alerts - SLR9845H (TP)</li> </ul>   |   |                        |  |          |         |             |              |            |       |
| <b>ALL ASSOCIATED TASKS</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Search Tasks</a> <a href="#">Create New Task</a> <a href="#">Complete</a></span> |   |                        |  |          |         |             |              |            |       |
| Due Date  | Priority  | Type                   | Task Group   | Subject  | Handler | Assigned By | Completed On | Created On | Done? |
| No results.   |   |                        |  |          |         |             |              |            |       |

## Claim Documents









































\*SLR9845H (225259)  
[EZ8108A]

TP

ANDRIC AGENCIES PTE LTD  
Feb 25 2019 10:00AM  
[HITACHI CAPITAL ASIA PACIFIC PTE LTD]  
Kok Wang Car Grooming

Upload Documents Upload Photos Compose New Letter

View View in Browser

| Assessment Reports |                 |   |  | 1 per page                          | <input checked="" type="checkbox"/> |
|--------------------|-----------------|---|--|-------------------------------------|-------------------------------------|
| No                 | Finalized On    | MSIG Insurance (Singapore) Pte. Ltd. (HQ)   | Thumbnail  | Print                               |                                     |
| 1                  | 22/04/19 17:08  | <b>Accident Statement</b><br>From/OD - Reg. No: EZ8108A, Claimant: HITACHI CAPITAL ASIA PACIFIC PTE LTD |  Load HTML  |                                     |                                     |
| Photos/Images      |                 |   |  | 3 per page                          | <input checked="" type="checkbox"/> |
| No                 | Relabel/Reorder | LKK Auto Consultants Pte Ltd (HQ)   | Thumbnail  | Print                               |                                     |
| 1                  | 04/03/19 19:11  | General View  |  Load JPG   | <input checked="" type="checkbox"/> |                                     |
| 2                  | 04/03/19 19:11  | General View  |  Load JPG   | <input checked="" type="checkbox"/> |                                     |
| 3                  | 04/03/19 19:11  | General View  |  Load JPG   | <input checked="" type="checkbox"/> |                                     |
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| 33                 | 04/03/19 19:11  | General View  |  Load JPG | <input checked="" type="checkbox"/> |                                     |
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| 38                 | 04/03/19 19:11  | General View  |  Load JPG | <input checked="" type="checkbox"/> |                                     |
| 39                 | 04/03/19 19:11  | General View  |  Load JPG | <input checked="" type="checkbox"/> |                                     |

| Assessment Reports |                |   | 1 per page | <input checked="" type="checkbox"/> |
|--------------------|----------------|---|------------|-------------------------------------|
| No                 | Finalized On   | M51G Insurance (Singapore) Pte. Ltd. (HQ) | Thumbnail  | Print                               |
| 40                 | 04/03/19 19:11 | General View                              |            | <input checked="" type="checkbox"/> |
| 41                 | 04/03/19 19:11 | General View                              |            | <input checked="" type="checkbox"/> |
| 42                 | 04/03/19 19:11 | General View                              |            | <input checked="" type="checkbox"/> |
| 43                 | 04/03/19 19:11 | General View                              |            | <input checked="" type="checkbox"/> |
| 44                 | 04/03/19 19:11 | General View                              |            | <input checked="" type="checkbox"/> |
| 45                 | 04/03/19 19:11 | Odometer Reading                          |            | <input checked="" type="checkbox"/> |
| 46                 | 04/03/19 19:11 | Chassis Number                            |            | <input checked="" type="checkbox"/> |
| 47                 | 04/03/19 19:11 | General View                              |            | <input checked="" type="checkbox"/> |
| 48                 | 04/03/19 19:11 | General View                              |            | <input checked="" type="checkbox"/> |
| 49                 | 04/03/19 19:11 | General View                              |            | <input checked="" type="checkbox"/> |
| 50                 | 04/03/19 19:11 | General View                              |            | <input checked="" type="checkbox"/> |
| 51                 | 04/03/19 19:11 | General View                              |            | <input checked="" type="checkbox"/> |
| 52                 | 28/03/19 15:46 | Photographs of Damaged Parts              |            | <input checked="" type="checkbox"/> |
| 53                 | 28/03/19 15:46 | Photographs of Damaged Parts              |            | <input checked="" type="checkbox"/> |
| 54                 | 28/03/19 15:46 | Photographs of Damaged Parts              |            | <input checked="" type="checkbox"/> |
| 55                 | 28/03/19 15:46 | Photographs of Damaged Parts              |            | <input checked="" type="checkbox"/> |
| 56                 | 28/03/19 15:46 | Photographs of Damaged Parts              |            | <input checked="" type="checkbox"/> |
| 57                 | 28/03/19 15:46 | Photographs of Damaged Parts              |            | <input checked="" type="checkbox"/> |
| 58                 | 28/03/19 15:46 | Photographs of Damaged Parts              |            | <input checked="" type="checkbox"/> |
| 59                 | 28/03/19 15:46 | Photographs of Damaged Parts              |            | <input checked="" type="checkbox"/> |
| 60                 | 28/03/19 15:46 | Photographs of Damaged Parts              |            | <input checked="" type="checkbox"/> |
| 61                 | 28/03/19 15:46 | Photographs of Damaged Parts              |            | <input checked="" type="checkbox"/> |
| 62                 | 28/03/19 15:46 | Photographs of Damaged Parts              |            | <input checked="" type="checkbox"/> |
| 63                 | 28/03/19 15:46 | Photographs of Damaged Parts              |            | <input checked="" type="checkbox"/> |
| 64                 | 28/03/19 15:46 | Photographs of Damaged Parts              |            | <input checked="" type="checkbox"/> |
| 65                 | 28/03/19 15:46 | Photographs of Damaged Parts              |            | <input checked="" type="checkbox"/> |
| 66                 | 28/03/19 15:46 | Photographs of Damaged Parts              |            | <input checked="" type="checkbox"/> |
| 67                 | 28/03/19 15:46 | Photographs of Damaged Parts              |            | <input checked="" type="checkbox"/> |
| 68                 | 28/03/19 15:46 | Photographs of Damaged Parts              |            | <input checked="" type="checkbox"/> |
| 69                 | 28/03/19 15:46 | Photographs of Damaged Parts              |            | <input checked="" type="checkbox"/> |
| 70                 | 28/03/19 15:46 | Photographs of Damaged Parts              |            | <input checked="" type="checkbox"/> |
| 71                 | 28/03/19 15:46 | Photographs of Damaged Parts              |            | <input checked="" type="checkbox"/> |
| 72                 | 28/03/19 15:46 | Photographs of Damaged Parts              |            | <input checked="" type="checkbox"/> |
| 73                 | 28/03/19 15:46 | Photographs of Damaged Parts              |            | <input checked="" type="checkbox"/> |
| 74                 | 28/03/19 15:46 | Photographs of Damaged Parts              |            | <input checked="" type="checkbox"/> |
| 75                 | 28/03/19 15:46 | Photographs of Damaged Parts              |            | <input checked="" type="checkbox"/> |
| 76                 | 28/03/19 15:46 | Photographs of Damaged Parts              |            | <input checked="" type="checkbox"/> |
| 77                 | 28/03/19 15:46 | Photographs of Damaged Parts              |            | <input checked="" type="checkbox"/> |
| 78                 | 28/03/19 15:46 | Photographs of Damaged Parts              |            | <input checked="" type="checkbox"/> |
| 79                 | 28/03/19 15:46 | Photographs of Damaged Parts              |            | <input checked="" type="checkbox"/> |
| 80                 | 28/03/19 15:46 | Photographs of Damaged Parts              |            | <input checked="" type="checkbox"/> |
| 81                 | 28/03/19 15:46 | Photographs of Damaged Parts              |            | <input checked="" type="checkbox"/> |
| 82                 | 28/03/19 15:46 | Photographs of Damaged Parts              |            | <input checked="" type="checkbox"/> |
| 83                 | 28/03/19 15:46 | Photographs of Damaged Parts              |            | <input checked="" type="checkbox"/> |
| 84                 | 28/03/19 15:46 | Photographs of Damaged Parts              |            | <input checked="" type="checkbox"/> |
| 85                 | 28/03/19 15:46 | Photographs of Damaged Parts              |            | <input checked="" type="checkbox"/> |
| 86                 | 28/03/19 15:46 | Photographs of Damaged Parts              |            | <input checked="" type="checkbox"/> |
| 87                 | 28/03/19 15:46 | Photographs of Damaged Parts              |            | <input checked="" type="checkbox"/> |
| 88                 | 28/03/19 15:46 | Photographs of Damaged Parts              |            | <input checked="" type="checkbox"/> |
| 89                 | 28/03/19 15:46 | Photographs of Damaged Parts              |            | <input checked="" type="checkbox"/> |
| 90                 | 28/03/19 15:46 | Photographs of Damaged Parts              |            | <input checked="" type="checkbox"/> |
| 91                 | 28/03/19 15:46 | Photographs of Damaged Parts              |            | <input checked="" type="checkbox"/> |
| 92                 | 28/03/19 15:46 | Photographs of Damaged Parts              |            | <input checked="" type="checkbox"/> |
| 93                 | 28/03/19 15:46 | Photographs of Damaged Parts              |            | <input checked="" type="checkbox"/> |
| 94                 | 28/03/19 15:46 | Photographs of Damaged Parts              |            | <input checked="" type="checkbox"/> |
| 95                 | 28/03/19 15:46 | Photographs of Damaged Parts              |            | <input checked="" type="checkbox"/> |

| Assessment Reports |                 |   | 1 per page | <input checked="" type="checkbox"/> |
|--------------------|-----------------|---|------------|-------------------------------------|
| No                 | Finalized On    | MSIG Insurance (Singapore) Pte. Ltd. (HQ) | Thumbnail  | Print                               |
| 96                 | 28/03/19 15:46  | Photographs of Damaged Parts              |            | <input checked="" type="checkbox"/> |
| 97                 | 28/03/19 15:46  | Photographs of Damaged Parts              |            | <input checked="" type="checkbox"/> |
| 98                 | 28/03/19 15:46  | Photographs of Damaged Parts              |            | <input checked="" type="checkbox"/> |
| 99                 | 28/03/19 15:46  | Photographs of Damaged Parts              |            | <input checked="" type="checkbox"/> |
| 100                | 28/03/19 15:46  | Photographs of Damaged Parts              |            | <input checked="" type="checkbox"/> |
| 101                | 28/03/19 15:46  | Photographs of Damaged Parts              |            | <input checked="" type="checkbox"/> |
| 102                | 28/03/19 15:46  | Photographs of Damaged Parts              |            | <input checked="" type="checkbox"/> |
| 103                | 28/03/19 15:46  | Photographs of Damaged Parts              |            | <input checked="" type="checkbox"/> |
| 104                | 28/03/19 15:46  | Photographs of Damaged Parts              |            | <input checked="" type="checkbox"/> |
| 105                | 28/03/19 15:46  | Photographs of Damaged Parts              |            | <input checked="" type="checkbox"/> |
| 106                | 28/03/19 15:46  | Photographs of Damaged Parts              |            | <input checked="" type="checkbox"/> |
| 107                | 28/03/19 15:46  | Photographs of Damaged Parts              |            | <input checked="" type="checkbox"/> |
| 108                | 28/03/19 15:46  | Photographs of Damaged Parts              |            | <input checked="" type="checkbox"/> |
| 109                | 28/03/19 15:46  | Photographs of Damaged Parts              |            | <input checked="" type="checkbox"/> |
| 110                | 28/03/19 15:46  | Photographs of Damaged Parts              |            | <input checked="" type="checkbox"/> |
| 111                | 28/03/19 15:46  | Photographs of Damaged Parts              |            | <input checked="" type="checkbox"/> |
| 112                | 28/03/19 15:46  | Photographs of Damaged Parts              |            | <input checked="" type="checkbox"/> |
| 113                | 28/03/19 15:46  | Photographs of Damaged Parts              |            | <input checked="" type="checkbox"/> |
| 114                | 28/03/19 15:47  | Photo After Spray                         |            | <input checked="" type="checkbox"/> |
| 115                | 28/03/19 15:47  | Photo After Spray                         |            | <input checked="" type="checkbox"/> |
| 116                | 28/03/19 15:47  | Photo After Spray                         |            | <input checked="" type="checkbox"/> |
| 117                | 28/03/19 15:47  | Photo After Spray                         |            | <input checked="" type="checkbox"/> |
| 118                | 28/03/19 15:47  | Photo After Spray                         |            | <input checked="" type="checkbox"/> |
| 119                | 28/03/19 15:47  | Photo After Spray                         |            | <input checked="" type="checkbox"/> |
| 120                | 28/03/19 15:47  | Photo After Spray                         |            | <input checked="" type="checkbox"/> |
| 121                | 28/03/19 15:47  | Photo After Spray                         |            | <input checked="" type="checkbox"/> |
| 122                | 28/03/19 15:47  | Photo After Spray                         |            | <input checked="" type="checkbox"/> |
| 123                | 28/03/19 15:47  | Photo After Spray                         |            | <input checked="" type="checkbox"/> |
| 124                | 28/03/19 15:47  | Photo After Spray                         |            | <input checked="" type="checkbox"/> |
| 125                | 28/03/19 15:47  | Photo After Spray                         |            | <input checked="" type="checkbox"/> |
| Documentation      |                 |   | 1 per page | <input checked="" type="checkbox"/> |
| No                 | Finalized On    | MSIG Insurance (Singapore) Pte. Ltd. (HQ) | Thumbnail  | Print                               |
| 1                  | 01/03/19 15:29  | SLR9845H E-file report                    |            | <input type="checkbox"/>            |
| 2                  | 01/03/19 15:36  | PR1 from R.S. Solomon LLC                 |            | <input type="checkbox"/>            |
| 3                  | 01/03/19 16:16  | Survey disagree - assign LKK              |            | <input type="checkbox"/>            |
| 4                  | 29/11/19 16:55  | TP Survey Rpt                             |            | <input type="checkbox"/>            |
| 5                  | 29/11/19 16:57  | Survey Photo (Part 1)                     |            | <input type="checkbox"/>            |
| 6                  | 29/11/19 16:57  | Survey Photo (Part 2)                     |            | <input type="checkbox"/>            |
| No                 | Relabel/Reorder | LKK Auto Consultants Pte Ltd (HQ)         | Thumbnail  | Print                               |
| 1                  | 12/12/19 12:23  | Colour Photo                              |            | <input type="checkbox"/>            |
| 2                  | 12/12/19 12:25  | PRS Invoice                               |            | <input type="checkbox"/>            |

## Documents Checklist

| DOCUMENTS CHECKLIST  | Reset | Save | Print |
|--|-------|------|-------|
| There are no document checklists configured.   |       |      |       |
| <b>Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)</b> <div style="border: 1px solid black; height: 40px; margin-top: 5px;"></div>       |       |      |       |
| <b>Show Remarks To:</b> <input type="checkbox"/> Handling Insurer<br><small>Note: Remarks are private unless you show it to other parties.</small> |       |      |       |

## LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

## VEHICLE DAMAGE INSPECTION REPORT

Our File No: CS3/MSG19003946/ESD3E2-1

Date: 12/12/2019

## REFERENCE

Handling Insurer: MSIG Insurance (Singapore) Pte. Ltd.

Policy No: 1000677630

Claimant Vehicle No: SLR9845H

Insured Vehicle No: EZ8108A

Date of Loss: 25/02/2019

Nature of Claim: TP

Claim No: 225259

## DESCRIPTION &amp; IDENTIFICATION OF VEHICLE

Reg No: SLR9845H

Make &amp; Model: HONDA VEZEL, 1.5 X CVT (A)

Engine No: L15B4409455

Reg. Date: 31/08/2017 (Man. Year: 2016)

Chassis No: RU11209455

Colour: Blue

Odometer: 82932 km

Engine Capacity: 1496 cc

Market Value/New Car Price: N/A

Sum Insured (S\$): Market Value/New Car Price

## CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable):

Yes Footbrake (Serviceable): Yes

Handbrake (Serviceable): Yes Engine Modification:

No Pre-accident Condition:

## CONDITION OF TYRES

Front Tyre Size: 215/60 R16

Rear Tyre Size: 215/60 R16

Front Left Side: Dunlop 7 mm

Rear Left Side: Dunlop 7 mm

Front Right Side: Dunlop 7 mm

Rear Right Side: Dunlop 7 mm

The above values represent the remaining tyre treads depth

| COST OF CLAIMS                           | Repairer's       | Adjuster's      | Difference      | Diff %       |
|--|------------------|-----------------|-----------------|--------------|
| Parts                                    | 11,086.60        | 7,407.08        | 3,679.52        | 33.19        |
| Miscellaneous Items                      | 0.00             | 0.00            | 0.00            |              |
| Labour                                   | 3,360.00         | 2,010.00        | 1,350.00        | 40.18        |
| Paintwork Labour                         | 0.00             | 0.00            | 0.00            |              |
| Towing                                   | 0.00             | 0.00            | 0.00            |              |
| <b>Calculated Gross Total (S\$)</b>      | <b>14,446.60</b> | <b>9,417.08</b> | <b>5,029.52</b> | <b>34.81</b> |
| <b>Approved Total (Overridden) (S\$)</b> |                  | <b>7,500.00</b> |                 |              |
| <b>Nett Amount (S\$)</b>                 | <b>14,446.60</b> | <b>7,500.00</b> | <b>6,946.60</b> | <b>48.08</b> |

## INSPECTION

Date of Assignment: 04/03/2019

Date Inspected: 04/03/2019 Inspected At:

Kok Wang Car Grooming (HQ)  
1 SOON LEE STREET #06-40  
PIONEER CENTRE  
Singapore 627605

Estimated Period of Repair: 6.0 days

Adjuster: CHEN TSUE YEE

Manager: Hiew May Fung

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

## REPAIR DETAILS

|                      |  |   |
|----------------------|--|---|
| <b>Reference</b>     |  |   |
| <b>Part Source:</b>  | MRM-SG   | Version: 1.0 (Last Synchronised: 12 Dec 2019)               |
| <b>Parts:</b>        | M1-SUV   | HONDA VEZEL 1.5 X CVT (A) (Catalogue:Merimen Singapore 1.0) |
| <b>Labour:</b>       | Repairer's   | (Price-denominated Standard List)                           |
| <b>Print Code:</b>   | (Unsubmitted, no print-code for SLR9845H)  |   |
| <b>Validity:</b>     | These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page |   |
| <b>Further Info:</b> | Items/values not in reference catalogue are prefixed with an asterisk *.   |   |

## Recommended Parts

| No. | Qty | Part No. | Particulars                                | Condition                   | Repairer's  | Amount       |
|-----|-----|----------|--|-----------------------------|-------------|--------------|
| 1   | 1   |          | *FRONT BUMPER                              | Dented                      | 927.50 FL   | *801.00 FL   |
| 2   | 1   |          | *FRONT BUMPER LOWER SPOILER                | Dented                      | 451.00 FL   | *451.00 FL   |
| 3   | 1   |          | *FRONT BUMPER LOWER LIP                    | Not fitted                  | 156.40 FL   | *- FL        |
| 4   | 1   |          | *FRONT BUMPER FOG LAMP LH / RH<br>(2PCS)   | Cracked (1Pc Only)          | 572.00 FL   | *240.00 FL   |
| 5   | 2   |          | *FRONT BUMPER FOG LAMP GRILLE LH / RH      | Serviceable                 | 171.00 FL   | *- FL        |
| 6   | 1   |          | *FRONT BUMPER CENTRE GRILLE (TOP COVER)    | Cracked                     | 260.00 FL   | *85.30 FL    |
| 7   | 2   |          | *FRONT BUMPER RETAINER LH / RH             | Cracked                     | 72.00 FL    | *72.00 FL    |
| 8   | 1   |          | *FRONT BUMPER REINFORCEMENT                | Dented                      | 390.00 FL   | *321.00 FL   |
| 9   | 10  |          | *FRONT BUMPER CLIPS                        | Necessary                   | 55.00 FL    | *30.00 FL    |
| 10  | 1   |          | *FRONT GRILLE                              | Cracked                     | 542.20 FL   | *300.00 FL   |
| 11  | 1   |          | *FRONT GRILLE MOULDING                     | Cracked                     | 385.60 FL   | *197.00 FL   |
| 12  | 1   |          | *FRONT GRILLE EMBLEM                       | Necessary                   | 58.85 FL    | *58.85 FL    |
| 13  | 2   |          | *HEADLAMP LH / RH                          | Cracked / Broken            | 3,518.80 FL | *3,518.80 FL |
| 14  | 1   |          | *HEADLAMP UNDER BRACKET LH / RH<br>(2PCS)  | Cracked / Broken (1Pc Only) | 124.00 FL   | *62.00 FL    |
| 15  | 1   |          | *FRONT SUPPORT TOP GARNISH CLIPS<br>(9PCS) | Necessary                   | 49.50 FL    | *20.00 FL    |
| 16  | 1   |          | *BONNET                                    | Dented / Distorted          | 892.30 FL   | *892.30 FL   |
| 17  | 2   |          | *BONNET SEAL LH / RH (SHORT)               | Serviceable                 | 52.00 FL    | *- FL        |
| 18  | 2   |          | *BONNET SEAL LH / RH (LONG)                | Serviceable                 | 106.00 FL   | *- FL        |
| 19  | 2   |          | *BONNET STOPPER                            | Serviceable                 | 45.40 FL    | *- FL        |
| 20  | 8   |          | *BONNET INSULATOR CLIPS                    | Serviceable                 | 52.00 FL    | *- FL        |
| 21  | 2   |          | *BONNET HINGE LH / RH                      | Bent                        | 151.60 FL   | *151.60 FL   |
| 22  | 1   |          | *BONNET LOCK                               | Distorted                   | 87.70 FL    | *87.70 FL    |
| 23  | 1   |          | *FRONT SUPPORT PANEL                       | Dented                      | 676.20 FL   | *676.20 FL   |
| 24  | 1   |          | *AIRCON CONDENSER                          | Bent                        | 868.10 FL   | *868.10 FL   |
| 25  | 1   |          | *AIRCON FAN COWLING                        | Serviceable                 | 105.60 FL   | *- FL        |
| 26  | 1   |          | *AIRCON FAN BLADE                          | Serviceable                 | 65.25 FL    | *- FL        |
| 27  | 1   |          | *AIRCON FAN MOTOR                          | Serviceable                 | 295.50 FL   | *- FL        |
| 28  | 1   |          | *RADIATOR                                  | Serviceable                 | 1,250.60 FL | *- FL        |
| 29  | 1   |          | *RADIATOR FAN COWLING                      | Serviceable                 | 116.50 FL   | *- FL        |
| 30  | 1   |          | *RADIATOR FAN BLADE                        | Serviceable                 | 62.50 FL    | *- FL        |
| 31  | 1   |          | *RADIATOR FAN MOTOR                        | Serviceable                 | 265.85 FL   | *- FL        |
| 32  | 1   |          | *HORN                                      | Serviceable                 | 65.30 FL    | *- FL        |
| 33  | 2   |          | *FRONT FENDER MOULDING LH / RH             | Loop Broken                 | 376.00 FL   | *376.00 FL   |
| 34  | 1   |          | *LHF FENDER                                | Repair                      | 540.00 FL   | *- FL        |
| 35  | 1   |          | *RADIATOR COOLANT                          | Necessary                   | 40.00 FS    | *40.00 FS    |

F=Franchise part. S=SpcNett. L=ListItemDisc.

Sub Total (S\$) 13,848.25 9,248.85  
 - List Item Discount on L Items 20.00/20.00% (S\$) 2,761.65 1,841.77

Report was unsubmitted during this print-out.

| No.   | Qty | Part No. | Particulars | Condition | Repairer's | Amount   |
|---|-----|----------|-------------|-----------|------------|----------|
| Total Parts (S\$)                             |     |          |             |           | 11,086.60  | 7,407.08 |
| Report was unsubmitted during this print-out. |     |          |             |           |            |          |

## Recommended Miscellaneous Items

There are no new miscellaneous items selected.

## Recommended Labour

| No                             | Particulars  | Lab.Type | Repairer's      | Amount          |
|--------------------------------|--|----------|-----------------|-----------------|
| <b>Labour Items</b>            |  |          |                 |                 |
| 1                              | RENEW AIRCON CONDENSER & TRANSFER AIRCON FAN, VACUUM & REFILL AIRCON GAS   | New      | 180.00          | 120.00          |
| 2                              | RENEW RADIATOR & TRANSFER COOLING SYSTEM. CONDUCT ENGINE COOLING TEST  | New      | 120.00          | 0.00            |
| 3                              | RUST PROOFING ON FRONT AFFECTED & REPLACEMENT PANELS   | New      | 100.00          | 30.00           |
| 4                              | SPRAY PAINTING ON FRONT AFFECTED & REPLACEMENT PANELS  | New      | 1,500.00        | 1,000.00        |
| 5                              | CONDUCT PANEL BEATING, STRAIGHTENING, CUTTING & REFORMING. RENEW FRONT DAMAGED PARTS. RE-ALIGN ALL AFFECTED AREA | New      | 1,400.00        | 800.00          |
| 6                              | TOWING CHARGES   | New      | 60.00           | 60.00           |
| <b>Gross Labour Cost (S\$)</b> |  |          | <b>3,360.00</b> | <b>2,010.00</b> |

Report was unsubmitted during this print-out.

< END OF ESTIMATES >