

Veron Chen (LKKAUTO)

From: Premiumauto Claims <claims@premiumauto.com.sg>
Sent: Monday, 9 December 2019 6:04 PM
To: Veron Chen (LKKAUTO); SUR
Cc: Admin A; nora.khai@premiumauto.com.sg; 'Allan Wu'; Claims
Subject: RE: OD CLAIM FOR SLU 348 U ON 1/12/2019, VEHICLE IN

Dear Veron,

As per our discussion, In order to confirm on other damage parts such as lock carrier attachment parts, turbo charger, frontal chassis support, engine and related components.

We are required to further dismantle out the lock carrier to do the confirmation. Kindly advise us.

**Best Regards,
Kee Siang
Claims Advisor**

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9911 f. +65 6841 1183

e. claims@premiumauto.com.sg w. www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



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From: Veron Chen (LKKAUTO) [mailto:veronchen@lkkauto.com]
Sent: Monday, 9 December, 2019 2:03 PM
To: Premiumauto Claims <claims@premiumauto.com.sg>; SUR <sur@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; nora.khai@premiumauto.com.sg; Allan Wu <allan.wu@premiumauto.com.sg>
Subject: RE: OD CLAIM FOR SLU 348 U ON 1/12/2019, VEHICLE IN

Dear Kee Siang,

Any outcome on the repair cost, AIG is asking.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Premiumauto Claims <claims@premiumauto.com.sg>

Sent: Friday, 6 December 2019 12:13 PM

To: Veron Chen (LKKAuto) <veronchen@lkkauto.com>; SUR <sur@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; nora.khai@premiumauto.com.sg; Claims <claims@premiumauto.com.sg>;

Allan Wu <allan.wu@premiumauto.com.sg>

Subject: RE: OD CLAIM FOR SLU 348 U ON 1/12/2019, VEHICLE IN

Dear Veron,

Noted on your email below,

We will check on furthers damages first and shall there be additional, We will raise up supplementary and arrange for another re-inspection.

Best Regards,

Kee Siang

Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)

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From: Veron Chen (LKKAuto) [<mailto:veronchen@lkkauto.com>]

Sent: Thursday, 5 December, 2019 4:54 PM

To: Claims <claims@premiumauto.com.sg>; SUR <sur@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; (nora.khai@premiumauto.com.sg) <nora.khai@premiumauto.com.sg>

Subject: RE: OD CLAIM FOR SLU 348 U ON 1/12/2019, VEHICLE IN

Dear TRoy,

Kindly check vehicle able to repair within the repair limit of \$143,000/-

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Veron Chen (LKKAuto)

Sent: Thursday, 5 December 2019 4:34 PM

To: Claims <claims@premiumauto.com.sg>; SUR <sur@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: OD CLAIM FOR SLU 348 U ON 1/12/2019, VEHICLE IN

Dear TRoy,

Refer email from AIG.

- RE: PENDING MANDATE APPROVAL

From: Yap, Weijoe

To: Veron Chen (LKKAuto)

Cc: adrianling@lkkauto.com, Lim, Sheng Yang, Parthiban, Theerthan, Mohd Rizal, Nur Mariah Huibrechts

Sent: 5/12/2019 4:21:31 PM

Dear Veron,

Coverage is not yet confirm.

We are pending further policy coverage review.

Thankyou

Best Regards.

Yap Wei Joe (Joe)

AIG

Recovery Representative,

Auto Claims Recovery

Tel 8001206556 Ext 1012220

E: GRS-ExpressRecovery@aig.com | www.aig.com

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Veron Chen (LKKAUTO)
Sent: Wednesday, 4 December 2019 3:48 PM
To: Claims <claims@premiumauto.com.sg>; SUR <sur@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: OD CLAIM FOR SLU 348 U ON 1/12/2019, VEHICLE IN

Dear TRoy,

Pending AIG approval.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims <claims@premiumauto.com.sg>
Sent: Wednesday, 4 December 2019 3:38 PM
To: Veron Chen (LKKAUTO) <veronchen@lkkauto.com>
Cc: 'Claims' <claims@premiumauto.com.sg>; Admin A <admin-a@lkkauto.com>
Subject: RE: OD CLAIM FOR SLU 348 U ON 1/12/2019, VEHICLE IN

Dear Veron,

Any update?

Thanks

Best Regards,

TRoy Goh

Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

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From: Claims [<mailto:claims@premiumauto.com.sg>]
Sent: Monday, 2 December 2019 4:53 PM
To: 'Admin A'; 'Admin-D (LKKAUTO)'; 'SUR'
Cc: 'Claims'
Subject: OD CLAIM FOR SLU 348 U ON 1/12/2019, VEHICLE IN

Dear all,

Kindly register OD claims for this vehicle. Attached is GIA report and video footage for your reference.
We will forward you the estimate once is available.

Please assist to arrange survey on tomorrow 03/12/2019@Vehicle IN our compound.

Location: 55 Ubi Road 1

Thanks

Best Regards,
TRoy Goh
Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)
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