

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel: 6366 2323 Fax: 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SLU 348 U

S/N	Parts Description	Damaged Parts & Prices		Remarks
		S/Nett		
181	C-PILLAR TRIM - LH / RH UPPER <i>new</i>	2	\$ 428.00	✓
182	FRONT FOLDING GRAB HANDLE	2	\$ 286.00	✓
183	REAR FOLDING GRAB HANDLE - LH <i>new</i>	\$	143.00	✓
184	REAR FOLDING GRAB HANDLE - RH	\$	143.00	✓
185	BACKREST PADDING - LH <i>torn</i>		TBC	✓
186	BACKREST COVER - LH <i>torn</i>	\$	3,078.00	✓
187	SEAT COVER - LH <i>new</i>	\$	2,560.00	✓
188	SEAT PADDING - LH	\$	532.00	✓
189	ALUMINIUM RIM <i>lt</i>	3	\$ 2,198.00	✓
190	ALUMINIUM RIM RUBBER VALVE <i>new</i>	4	\$ 13.00	✓
191	SUPPORT FRAME ?	\$	3,550.00	?
192	ASSEMBLY CARRIER STRUT BRACE ?	\$	177.00	?
193	FRONT WISHBONE LINK - LH / RH FRONT <i>Best</i>	2	\$ 982.00	✓
194	FRONT SUSPENSION GUIDE - LH <i>Best</i>	\$	889.00	✓
195	FRONT SUSPENSION GUIDE - RH <i>Best</i>	\$	889.00	✓
196	FRONT UPPER CONTROL ARM - LH / RH UPPER <i>Best</i>	2	\$ 982.00	✓
197	REAR CONTROL ARM - LH / RH UPPER <i>Best</i>	2	\$ 982.00	✓
198	WHEEL BEARING HOUSING - LH <i>22</i>	\$	1,035.00	✓
199	WHEEL BEARING HOUSING - RH <i>22</i>	\$	1,035.00	✓
200	SWIVEL JOINT <i>Best</i>	2	\$ 350.00	✓
SUB TOTAL SPARE PARTS		:	\$ 20,252.00	

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Material List for Accident Vehicle Regn No. SLU 348 U

S/N	Parts Description	Damaged Parts & Prices		Remarks
		S/Nett		
201	WHEEL HUB <i>Best</i>	2	\$ 855.00	?
202	WHEEL BEARING <i>Best</i>	2	\$ 1,057.00	?
203	SUSPENSION FORKS - LH <i>Best</i>		\$ 215.00	?
204	SUSPENSION FORKS - RH <i>Best</i>		\$ 215.00	?
205	COUPLING ROD <i>Best</i>	2	\$ 245.00	?
206	GAS SHOCK ABSORBER ?	2	\$ 1,042.00	?
207	UNDERLAY "	2	\$ 56.00	?
208	SPRING DISC ?	2	\$ 64.00	?
209	DRIVE SHAFT ? - LH <i>Best</i>	2	\$ 5,240.00	2620.
210	STEERING GEAR ?		\$ 6,261.00	?
211	TRACK ROD <i>Best</i>	2	\$ 180.00	?
212	TIE ROD END - LH / RH <i>Best</i>	2	\$ 324.00	?
213	REAR SUPPORT FRAME ?		\$ 3,046.00	?
214	LEFT AXLE GUIDE ?		\$ 826.00	?
215	WISHBONE - LH UPPER ?		\$ 541.00	?
216	TRACK ROD ?		\$ 105.00	?
217	WHEEL BEARING HOUSING - LH ?		\$ 906.00	?
218	WHEEL BEARING ?		\$ 404.00	?
219	SPACER PIPE ?		\$ 20.00	?
220	GAS SHOCK ABSORBER ?		\$ 467.00	?

SUB TOTAL SPARE PARTS

: \$ 22,069.00

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Material List for Accident Vehicle Regn No. SLU 348 U

S/N	Parts Description	Damaged Parts & Prices		Remarks
		S/	Nett	
221	STONE CHIP GUARD <i>ne</i>	2	\$ 16.00 ✓	
222	REAR LEVEL SENSOR ?		\$ 298.00 ?	
223	RADIATOR RUBBER BUSH - CENTRE ?	2	\$ 18.00 ?	
224	ACRYLIC SEALANT ?	S/N	\$ 360.00 ✓	
225	CAVITY WAX <i>ne</i>	S/N	\$ 280.00 ✓	
226	STONE CHIP	S/N	\$ 360.00 ✓	
227	METAL FILLER POWDER <i>ne</i>	S/N	\$ 280.00 ✓	
228	FRONT NO PLATE <i>ne</i>	S/N	\$ 40.00 ✓	
229	FRONT WINDSCREEN SEALANT ? <i>ne</i>	S/N	\$ 200.00 ✓	
230	REAR WINDSCREEN SEALANT	S/N	\$ 200.00 ✓	
231	1/4 GLASS SEALANT <i>ne</i>	S/N	\$ 200.00 ✓	
232	SUNDRIES ?		\$ 1,000.00 ?	
TOTAL SPARE PARTS		:	\$ 160,319.00	
TOTAL LABOUR CHARGES		:	\$ 62,464.00	
GRAND TOTAL		:	\$ 222,783.00	

All charges are not inclusive of GST.

Legend: Remarks (OK) = Approved, Remarks (X) = Not approved
Spare parts are Special Nett.

Premium Automobiles

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Name

Surveyed Date

Authorised Date

Excess Cost

Liability

Remarks

: Adrian King
: 03/12/19.

: Not Authorized, 40 days.
: Include of
: undercarriage.

Please Note

: This estimate is based on visual inspection of the affected vehicle.
Should we require further labour charges and spare parts in the
progress of repair, we shall inform you accordingly.
For inspection of vehicle, please refer to Ms Norah Khai at
Tel: 6768 9828 for appointment.

Yours faithfully,
Premium Automobiles Pte Ltd

Johnny Boo
Body Repair Manager

Allan Wu
Claims Consultant

LKK Auto Consultants hence notify
the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and
is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Premium Automobiles Pte Ltd

55 Ubi Road 1, Singapore 408699

Tel : (65) 6366 2323 Fax : (65) 6841 1183

Supplementary Estimate 1

GST Reg No. 19-9902271-W

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way

#07-16 AIG Building

Singapore 079120

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

Estimate No.

PA/OD/1419/2019/NS

Date

12-Dec-19

Service Advisor

Glory Tan

Pages

1 of 1

Regn No

SLU 348 U

Model No

Audi A6 1.8 TFSI S-Tronic

Quantity	Description	Unit Price	Amount
Parts			
1	Front closing element side member RHS outer <i>biat</i>	\$ 765.00	
2	Front fender top closing element RHS upper <i>biat</i>	\$ 136.00	
3	Pressure sensor <i>ca</i>	\$ 183.00	
4	Flat contact housing with contact locking <i>ca</i> mechanism for connector for headlight.	\$ 29.00	
5	Breather line for expansion tank fuse LHS <i>de</i>	\$ 23.00	
6	Exhaust gas turbocharger <i>ca</i>	\$ 4,983.00	
7	Oil sump-lower part <i>ca</i>	\$ 292.00	
8	Insert for oil sump <i>ca</i>	\$ 56.00	
9	Hexagon socket head bolt <i>ca</i>	\$ 30.00	
10	Gasket for oil sump <i>ca</i>	\$ 62.00	
11	Silicon sealant <i>ca</i>	\$ 37.00	
12	Oil level sensor ?	\$ 253.00	
13	Engine support LHS ?	\$ 145.00	
14	Engine support RHS ?	\$ 145.00	
15	Hydro-mounting LHS ?	\$ 377.00	
16	Hydro-mounting RHS ?	\$ 306.00	
		\$ 7,822.00	
Labours			
1	To cut out and weld rhs side chassis frame closing element. Re-align both front chassis frames to specifications of origins.	\$ 6,400.00	
2	To respray engine compartment.	\$ 1,500.00	
3	To dismantle front exhaust silencer, renew turbicharger assy.	S/N \$ 600.00	
Labours total		\$ 8,500.00	
Parts total		\$ 7,822.00	
TOTAL		\$ 16,322.00	

For Premium Automobiles Pte Ltd

Authorised Signature

Veron Chen (LKKAUTO)

From: Sim, Priscilla-LK <Priscilla-LK.Sim@aig.com>
Sent: Monday, 6 January 2020 4:13 PM
To: Veron Chen (LKKAUTO); Khoo, Kay-Eng
Cc: SUR; Adrian Ling (LKKAUTO)
Subject: RE: RE: RE: OD CLAIM FOR SLU 348 U ON 1/12/2019, VEHICLE IN

CLAIM SUBFOLDER (OD)...Pending Adjus

Total Loss Coverage Confirmed VBA

Action need at your end ?

Priscilla Sim LK
Senior Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way #08-16 Singapore 079120

Tel +(65) 6419 1755
priscilla-lk.sim@aig.com | www.aig.sg



From: Sim, Priscilla-LK
Sent: Monday, January 06, 2020 2:54 PM
To: Veron Chen (LKKAUTO); Khoo, Kay-Eng
Cc: SUR; Adrian Ling (LKKAUTO)
Subject: RE: RE: RE: OD CLAIM FOR SLU 348 U ON 1/12/2019, VEHICLE IN

URGENT

Kindly tag 'total loss' in merimen.

Priscilla Sim LK
Senior Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way #08-16 Singapore 079120

Tel +(65) 6419 1755
priscilla-lk.sim@aig.com | www.aig.sg



From: Veron Chen (LKKAuto) [mailto:veronchen@lkkauto.com]
Sent: Monday, January 06, 2020 10:26 AM
To: Khoo, Kay-Eng
Cc: SUR; Sim, Priscilla-LK; Adrian Ling (LKKAuto)
Subject: [EXTERNAL] RE: RE: RE: OD CLAIM FOR SLU 348 U ON 1/12/2019, VEHICLE IN

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Dear Kay Eng,

We refer to your email below:

1. Labour cost;-3.5 days $\approx 3.5 \times \$500 = \1750
2. Confirmation that same make/model is no longer available. Yes ,no longer available

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Khoo, Kay-Eng <Kay-Eng.Khoo@aig.com>
Sent: Monday, 6 January 2020 9:36 AM
To: Veron Chen (LKKAuto) <veronchen@lkkauto.com>
Cc: SUR <sur@lkkauto.com>; Sim, Priscilla-LK <Priscilla-LK.Sim@aig.com>; Adrian Ling (LKKAuto) <adrianling@lkkauto.com>
Subject: RE: RE: RE: OD CLAIM FOR SLU 348 U ON 1/12/2019, VEHICLE IN

Dear LKK Auto Consultants,

Further to Priscilla's email, appreciate your assistance to advise **urgently** on our 2 concerns:

1. Labour cost;
2. Confirmation that same make/model is no longer available.

Thank you.

Khoo Kay Eng
AIG
Manager, Auto Property Damage Claims
Claims | AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way #08-16 Singapore 079120

Tel +(65) 6419 1026

kay-eng.khoo@aig.com | www.aig.sg



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From: Sim, Priscilla-LK
Sent: Monday, January 06, 2020 9:19 AM
To: Veron Chen (LKKAUTO)
Cc: SUR; Khoo, Kay-Eng
Subject: RE: RE: RE: OD CLAIM FOR SLU 348 U ON 1/12/2019, VEHICLE IN

SUPER URGENT

Please revert pertaining the labour cost.

We need your confirmation that same make / model is not available.

Priscilla Sim LK
Senior Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way #08-16 Singapore 079120

Tel +(65) 6419 1755
priscilla-lk.sim@aig.com | www.aig.sg



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From: Sim, Priscilla-LK
Sent: Thursday, December 26, 2019 10:38 AM
To: Veron Chen (LKKAUTO)
Cc: SUR
Subject: RE: RE: RE: OD CLAIM FOR SLU 348 U ON 1/12/2019, VEHICLE IN

Hi Veron

Moving forward please inform all the surveyor to request for both tax invoice / sales agreement for NFOR total loss claim.

Priscilla Sim LK
Senior Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way #08-16 Singapore 079120

Tel +(65) 6419 1755
priscilla-lk.sim@aig.com | www.aig.sg



From: Veron Chen (LKKAuto) [<mailto:veronchen@lkkauto.com>]
Sent: Thursday, December 26, 2019 10:17 AM
To: Sim, Priscilla-LK; Khoo, Kay-Eng
Cc: SUR
Subject: [EXTERNAL] RE: RE: RE: OD CLAIM FOR SLU 348 U ON 1/12/2019, VEHICLE IN

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Dear Mr Sim,

We refer to your conversation with Bryan this morning.

The sales agreement was provided by Premium Automobile to our surveyor's at the time of inspection.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Sim, Priscilla-LK <Priscilla-LK.Sim@aig.com>
Sent: Thursday, 19 December 2019 3:50 PM
To: Premiumauto Claims <claims@premiumauto.com.sg>; Khoo, Kay-Eng <Kay-Eng.Khoo@aig.com>
Cc: Admin A <admin-a@lkkauto.com>; nora.khai@premiumauto.com.sg; 'Allan Wu' <allan.wu@premiumauto.com.sg>; Veron Chen (LKKAuto) <veronchen@lkkauto.com>; SUR <sur@lkkauto.com>
Subject: RE: RE: RE: OD CLAIM FOR SLU 348 U ON 1/12/2019, VEHICLE IN

Hi Kee Siang

As discussed, please confirm that only the whole frontal is being dismantled and parts has being ordered, however no repairs has been carried out.

Priscilla Sim LK
Senior Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way #08-16 Singapore 079120

Tel +(65) 6419 1755
priscilla-lk.sim@aig.com | www.aig.sg



From: Premiumauto Claims [<mailto:claims@premiumauto.com.sg>]
Sent: Wednesday, December 18, 2019 6:34 PM
To: Khoo, Kay-Eng
Cc: 'Admin A'; nora.khai@premiumauto.com.sg; 'Allan Wu'; Sim, Priscilla-LK; 'Veron Chen (LKKAUTO)'; 'SUR'; Claims
Subject: [EXTERNAL] RE: RE: OD CLAIM FOR SLU 348 U ON 1/12/2019, VEHICLE IN

This message is from an external sender; be cautious with links and attachments.

Dear Kay Eng,

Noted on your email below. We will follow-up this matter directly with your colleague Ms Priscilla.

Best Regards,
Kee Siang
Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)
55 Ubi Road 1 Road Singapore 408699
p. +65 6388 2323 d. +65 6768 9911 f. +65 6841 1183
e. claims@premiumauto.com.sg w. www.audi.com.sg
Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



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From: Khoo, Kay-Eng [<mailto:Kay-Eng.Khoo@aig.com>]
Sent: Wednesday, 18 December, 2019 4:21 PM
To: Premiumauto Claims <claims@premiumauto.com.sg>
Cc: 'Admin A' <admin-a@lkkauto.com>; nora.khai@premiumauto.com.sg; 'Allan Wu' <allan.wu@premiumauto.com.sg>; Sim, Priscilla-LK <Priscilla-LK.Sim@aig.com>; 'Veron Chen (LKKAUTO)' <veronchen@lkkauto.com>; 'SUR' <sur@lkkauto.com>
Subject: RE: RE: OD CLAIM FOR SLU 348 U ON 1/12/2019, VEHICLE IN

Dear Kee Siang,

Reference to the above captioned matter and to our conversation yesterday.

As spoken yesterday, we have received an appeal from insured on Monday; we are still engaging insured on the matter and will update on the progress of the engagement.

Understand that damaged vehicle is still in the workshop, in the interim, please do not proceed further on the repairs.

As I will be on leave and back to the office on 30th December 2019, my colleague Priscilla Sim, copied in this email, will take over and liaise further with you on the matter.

Thank you.

Khoo Kay Eng

AIG

Manager, Auto Property Damage Claims
Claims | AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way #08-16 Singapore 079120

Tel +(65) 6419 1026

kay-eng.khoo@aig.com | www.aig.sg



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From: Khoo, Kay-Eng

Sent: Monday, December 16, 2019 11:07 AM

To: Premiumauto Claims; 'Veron Chen (LKKAUTO)'; 'SUR'

Cc: 'Admin A'; nora.khai@premiumauto.com.sg; 'Allan Wu'

Subject: RE: [EXTERNAL] RE: OD CLAIM FOR SLU 348 U ON 1/12/2019, VEHICLE IN

Dear Kee Siang,

Thank you for your email.

As spoken, I have since engaged insured and advised him on the economics of his repairs and for repairs to commence as per LKK Recommendations.

Kindly assist to have Popular to contact insured on his rental vehicle by today.

Dear M/S LKK Auto Consultants,

For your necessary follow up with Premium Automobile on the repairs – I have since sorted out with insured on the repairability of the vehicle.

Thank you.

Khoo Kay Eng

AIG

Manager, Auto Property Damage Claims
Claims | AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way #08-16 Singapore 079120

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From: Premiumauto Claims [<mailto:claims@premiumauto.com.sg>]
Sent: Monday, December 16, 2019 10:19 AM
To: 'Veron Chen (LKKAuto)'; 'SUR'; Khoo, Kay-Eng
Cc: 'Admin A'; nora.khai@premiumauto.com.sg; 'Allan Wu'; Claims
Subject: [EXTERNAL] RE: OD CLAIM FOR SLU 348 U ON 1/12/2019, VEHICLE IN

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Dear Mr Khoo,

As conversed earlier just now,

Please be-informed that the repair is currently on-hold as per instruction from LKK.

Kindly update us once insured queries is resolved and shall we continue the repairs? Take note that insured had activate his replacement car benefits.

Hope to hear from you soonest.

Best Regards,
Kee Siang
Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9911 f. +65 6841 1183

e. claims@premiumauto.com.sg w. www.audi.com.sg

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From: Veron Chen (LKKAuto) [<mailto:veronchen@lkkauto.com>]

Sent: Tuesday, 10 December, 2019 5:43 PM

To: Premiumauto Claims <claims@premiumauto.com.sg>; SUR <sur@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; nora.khai@premiumauto.com.sg; 'Allan Wu'

<allan.wu@premiumauto.com.sg>

Subject: RE: OD CLAIM FOR SLU 348 U ON 1/12/2019, VEHICLE IN

Dear Kee Siang,

As instructed by our client , please proceed to repair the **insured vehicle SLU 348U, based on surveyor's marking Not Exceeding \$143,000/- or whichever lower, (Excess \$800/-).**

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their right **not to pay** if there is no valid approval obtained before repair.

AIG OIC- Weijoe.Yap@aig.com

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Premiumauto Claims <claims@premiumauto.com.sg>

Sent: Tuesday, 10 December 2019 5:04 PM

To: Veron Chen (LKKAuto) <veronchen@lkkauto.com>; SUR <sur@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; nora.khai@premiumauto.com.sg; 'Allan Wu' <allan.wu@premiumauto.com.sg>; Claims <claims@premiumauto.com.sg>

Subject: RE: OD CLAIM FOR SLU 348 U ON 1/12/2019, VEHICLE IN

Hi Veron,

As spoken earlier just now,

kindly be-informed that we're able to undertake the repair within the permissible limit.

**Best Regards,
Kee Siang
Claims Advisor**

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9911 f. +65 6841 1183

e. claims@premiumauto.com.sg w. www.audi.com.sg

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From: Premiumauto Claims [<mailto:claims@premiumauto.com.sg>]

Sent: Tuesday, 10 December, 2019 3:42 PM

To: 'Veron Chen (LKKAuto)' <veronchen@lkkauto.com>; 'SUR' <sur@lkkauto.com>

Cc: 'Admin A' <admin-a@lkkauto.com>; nora.khai@premiumauto.com.sg; 'Allan Wu' <allan.wu@premiumauto.com.sg>; Claims <claims@premiumauto.com.sg>

Subject: RE: OD CLAIM FOR SLU 348 U ON 1/12/2019, VEHICLE IN

Hi Veron,

May I know who advice that is it is above permissible limit?

Based on our calculation, with the latest re-survey carried to confirm on damaged parts. We have not reach the limit of \$143,000.00 yet.

Kindly share with us your calculation.

Thank you

Best Regards,
Kee Siang
Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

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e. claims@premiumauto.com.sg w. www.audi.com.sg

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From: Veron Chen (LKKAuto) [<mailto:veronchen@lkkauto.com>]

Sent: Tuesday, 10 December, 2019 3:09 PM

To: Premiumauto Claims <claims@premiumauto.com.sg>; SUR <sur@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; nora.khai@premiumauto.com.sg; 'Allan Wu' <allan.wu@premiumauto.com.sg>

Subject: RE: OD CLAIM FOR SLU 348 U ON 1/12/2019, VEHICLE IN

Dear Kee Siang,

According to AIG "they noted that both advices are above permissible repair limit of \$143,000 hence they will recommend Constructive Total Loss."

Please advised.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Premiumauto Claims <claims@premiumauto.com.sg>

Sent: Monday, 9 December 2019 6:04 PM

To: Veron Chen (LKKAuto) <veronchen@lkkauto.com>; SUR <sur@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; nora.khai@premiumauto.com.sg; 'Allan Wu'

<allan.wu@premiumauto.com.sg>; Claims <claims@premiumauto.com.sg>
Subject: RE: OD CLAIM FOR SLU 348 U ON 1/12/2019, VEHICLE IN

Dear Veron,

As per our discussion, In order to confirm on other damage parts such as lock carrier attachment parts, turbo charger, frontal chassis support, engine and related components.

We are required to further dismantle out the lock carrier to do the confirmation. Kindly advise us.

**Best Regards,
Kee Siang
Claims Advisor**

Premium Automobiles Pte Ltd (Reg No 199902271W)
55 Ubi Road 1 Road Singapore 408699
p. +65 6388 2323 d. +65 6768 9911 f. +65 6841 1183
e. claims@premiumauto.com.sg w. www.audi.com.sg
Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



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From: Veron Chen (LKKAuto) [<mailto:veronchen@lkkauto.com>]
Sent: Monday, 9 December, 2019 2:03 PM
To: Premiumauto Claims <claims@premiumauto.com.sg>; SUR <sur@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; nora.khai@premiumauto.com.sg; Allan Wu <allan.wu@premiumauto.com.sg>
Subject: RE: OD CLAIM FOR SLU 348 U ON 1/12/2019, VEHICLE IN

Dear Kee Siang,

Any outcome on the repair cost, AIG is asking.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Premiumauto Claims <claims@premiumauto.com.sg>

Sent: Friday, 6 December 2019 12:13 PM

To: Veron Chen (LKKAuto) <veronchen@lkkauto.com>; SUR <sur@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; nora.khai@premiumauto.com.sg; Claims <claims@premiumauto.com.sg>; Allan Wu <allan.wu@premiumauto.com.sg>

Subject: RE: OD CLAIM FOR SLU 348 U ON 1/12/2019, VEHICLE IN

Dear Veron,

Noted on your email below,

We will check on furthers damages first and shall there be additional, We will raise up supplementary and arrange for another re-inspection.

**Best Regards,
Kee Siang
Claims Advisor**

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9911 f. +65 6841 1183

e. claims@premiumauto.com.sg w. www.audi.com.sg

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From: Veron Chen (LKKAuto) [mailto:veronchen@lkkauto.com]

Sent: Thursday, 5 December, 2019 4:54 PM

To: Claims <claims@premiumauto.com.sg>; SUR <sur@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; (nora.khai@premiumauto.com.sg) <nora.khai@premiumauto.com.sg>

Subject: RE: OD CLAIM FOR SLU 348 U ON 1/12/2019, VEHICLE IN

Dear TRoy,

Kindly check vehicle able to repair within the repair limit of \$143,000/-

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

From: Veron Chen (LKKAuto)
Sent: Thursday, 5 December 2019 4:34 PM
To: Claims <claims@premiumauto.com.sg>; SUR <sur@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: OD CLAIM FOR SLU 348 U ON 1/12/2019, VEHICLE IN

Dear TRoy,

Refer email from AIG.

- RE: PENDING MANDATE APPROVAL

From: Yap, Weijoe
To: Veron Chen (LKKAuto)
Cc: adrianling@lkkauto.com, Lim, Sheng Yang, Parthiban, Theerthan, Mohd Rizal, Nur Mariah Huibrechts
Sent: 5/12/2019 4:21:31 PM

Dear Veron,

Coverage is not yet confirm.
We are pending further policy coverage review.

Thankyou
Best Regards.

Yap Wei Joe (Joe)
AIG
Recovery Representative,
Auto Claims Recovery
Tel 8001206556 Ext 1012220
E: GRS-ExpressRecovery@aig.com | www.aig.com

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Veron Chen (LKKAuto)
Sent: Wednesday, 4 December 2019 3:48 PM
To: Claims <claims@premiumauto.com.sg>; SUR <sur@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: OD CLAIM FOR SLU 348 U ON 1/12/2019, VEHICLE IN

Dear TRoy,

Pending AIG approval.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims <claims@premiumauto.com.sg>

Sent: Wednesday, 4 December 2019 3:38 PM

To: Veron Chen (LKKAuto) <veronchen@lkkauto.com>

Cc: 'Claims' <claims@premiumauto.com.sg>; Admin A <admin-a@lkkauto.com>

Subject: RE: OD CLAIM FOR SLU 348 U ON 1/12/2019, VEHICLE IN

Dear Veron,

Any update?

Thanks

Best Regards,

TRoy Goh

Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9828 f. +65 6841 1183

e. claims@premiumauto.com.sg w. www.audi.com.sg

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From: Claims [mailto:claims@premiumauto.com.sg]

Sent: Monday, 2 December 2019 4:53 PM

To: 'Admin A'; 'Admin-D (LKKAuto)'; 'SUR'

Cc: 'Claims'

Subject: OD CLAIM FOR SLU 348 U ON 1/12/2019, VEHICLE IN

Dear all,

Kindly register OD claims for this vehicle. Attached is GIA report and video footage for your reference.
We will forward you the estimate once is available.

Please assist to arrange survey on tomorrow 03/12/2019@Vehicle IN our compound.

Location: 55 Ubi Road 1

Thanks

Best Regards,
TRoy Goh
Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)
55 Ubi Road 1 Road Singapore 408699
p. +65 6388 2323 d. +65 6768 9828 f. +65 6841 1183
e. claims@premiumauto.com.sg w. www.audi.com.sg
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Veron Chen (LKKAuto)

From: Khoo, Kay-Eng <Kay-Eng.Khoo@aig.com>
Sent: Monday, 6 January 2020 9:36 AM
To: Veron Chen (LKKAuto)
Cc: SUR; Sim, Priscilla-LK; Adrian Ling (LKKAuto)
Subject: RE: RE: RE: OD CLAIM FOR SLU 348 U ON 1/12/2019, VEHICLE IN

Dear LKK Auto Consultants,

Further to Priscilla's email, appreciate your assistance to advise **urgently** on our 2 concerns:

1. Labour cost; *3.5 Days $\approx 3.5 \times 500 = 1750$*
2. Confirmation that same make/model is no longer available. *Yes, no longer available*

Thank you.

Khoo Kay Eng
AIG
Manager, Auto Property Damage Claims
Claims | AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way #08-16 Singapore 079120

Tel +(65) 6419 1026

kay-eng.khoo@aig.com | www.aig.sg



AIG Asia Pacific won General Insurance Company of the Year at the 22nd Asia Insurance Industry Awards.
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From: Sim, Priscilla-LK
Sent: Monday, January 06, 2020 9:19 AM
To: Veron Chen (LKKAuto)

Veron Chen (LKKAUTO)

From: Premiumauto Claims <claims@premiumauto.com.sg>
Sent: Thursday, 2 January 2020 2:02 PM
To: Veron Chen (LKKAUTO); SUR
Cc: nora.khai@premiumauto.com.sg; Claims
Subject: RE: RE: RE: OD CLAIM FOR SLU 348 U ON 1/12/2019, VEHICLE IN

Dear Veron,

3.5 days of labour charges as of current dismantling stage.

Best Regards,
Kee Siang
Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)
55 Ubi Road 1 Road Singapore 408699
p. +65 6388 2323 d. +65 6768 9911 f. +65 6841 1183
e. claims@premiumauto.com.sg w. www.audi.com.sg
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From: Veron Chen (LKKAUTO) [mailto:veronchen@lkkauto.com]
Sent: Thursday, 2 January, 2020 11:54 AM
To: Claims <claims@premiumauto.com.sg>; SUR <sur@lkkauto.com>
Cc: nora.khai@premiumauto.com.sg
Subject: RE: RE: RE: OD CLAIM FOR SLU 348 U ON 1/12/2019, VEHICLE IN

Dear Kee Siang,

What is your labour charges as of current dismantle stage?

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Veron Chen (LKKAuto)

From: Fong, Andy-SY <Andy-SY.Fong@aig.com>
Sent: Tuesday, 10 December 2019 10:21 AM
To: Veron Chen (LKKAuto); Adrian Ling (LKKAuto); SUR
Cc: Yap, Weijoe; Sim, Priscilla-LK; Lim, Kok-Chong
Subject: RE: OD / SLU348U / DOA 1 DEC 2019

Dear Veron,

Please work with repairer to hoist up the vehicle for further inspection and reconfirm on the check item amount. The check item amount of \$64,757.00 is too big for AIG to provide clear direction on this OD.

Please revert by today.

Andy

Please note that the front bumper was dismantled and the vehicle was hoisted up for ~~re-insp~~ and the re-inspection was conducted 7th Dec. Please see photos.

From: Veron Chen (LKKAuto) [mailto:veronchen@lkkauto.com]
Sent: Tuesday, December 10, 2019 9:00 AM
To: Fong, Andy-SY; Adrian Ling (LKKAuto); SUR
Cc: Yap, Weijoe; Sim, Priscilla-LK; Lim, Kok-Chong
Subject: [EXTERNAL] RE: OD / SLU348U / DOA 1 DEC 2019

This message is from an external sender; be cautious with links and attachments.

Dear Andy,

Please refer email from Premium Automobile.

Kindly advise.



Mon 9/12/2019 6:04 PM

Premiumauto Claims <claims@premiumauto.com.sg>

RE: OD CLAIM FOR SLU 348 U ON 1/12/2019, VEHICLE IN

To: Veron Chen (LKKAuto); SUR

Cc: Admin A; nora.khai@premiumauto.com.sg; 'Allan Wu'; Claims

Dear Veron,

As per our discussion, In order to confirm on other damage parts such as lock carrier attachment parts, turbo char

We are required to further dismantle out the lock carrier to do the confirmation. Kindly advise us.

Best Regards,
Kee Siang
Claims Advisor

...CLAIM SUBFOLDER...(Pending for Survey Report)

Total Loss

CLAIM SUBFOLDER TRACKING						
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Status
Main	04 Dec 2019		04 Dec 2019 09:06 Edit Adj Rpt	S\$0.00 Edit Estimates	S\$0.00 View Rpt	Pending for Survey Report

Main	Reference	Claim Details	Documents	Show All
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CLAIM SUBFOLDER DETAILS [Created by insurer]

Insured:	KHIU SHEN WOO JOSHUA, ID: S00070761, Tel: +6598186262, Email: NOEMAIL			
Vehicle Reg. No.:	SLU348U	Date of Loss:	01/12/2019 17:00 - :59 [24 Months and 11 Days From LTA Reg Date (Man Yr)]	
Claim Type:	OD / 5985555620SG	Policy/Cover Note No.:	1700076736 (Comprehensive)	
		Excess:	S\$800.00	
Repairer:	Premium Automobiles Pte Ltd (UBI) 55 Ubi Road 1, 408699 Ubi - Tel: 67689828/9827/9911			
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (SG) - Tel: 65-6419-3000 ... [Handled by Yap, Weijoe] Weijoe.Yap@aig.com			
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by ADRIAN LING] ... [Final Rpt due 13/12/2019]			
Driver/Custodian:	KHIU SHEN WOO JOSHUA (66 / Male) , NRIC: S00070761, Tel: +6598186262 Email: NOEMAIL			

ASSOCIATED MAIL RECEIVED [View All](#) [Compose Case Mail](#)

- AIG_SG (06/01/2020): Award Tender Authorisation Letter for SLU348U
- AIG_SG (06/01/2020): Alert - Adj Mandate Revoked - SLU348U - Claim Handler: Yap, Weijoe
- AIG_SG (10/12/2019): Alert - Adj Mandate Approved (S\$124795.00) - SLU348U - Claim Handler: Yap, Weijoe...
- AIG_SG (06/12/2019): Alert - Adj Mandate Maintained - SLU348U - Claim Handler: Yap, Weijoe
- AIG_SG (04/12/2019): SLU348U / OD / 01/12/2019 / Coverage & Excess update
















































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Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
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

Claim Documents





















































***SLU348U (5985555620SG)**
OD
Dec 1 2019 5:00PM
[KHIU SHEN WOO JOSHUA]
Premium Automobiles Pte Ltd




















































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1	02/12/19 14:56		Video - Accident [Linked Accident Report Documents]													Load MP4				
Assessment Reports															1 per page			<input checked="" type="checkbox"/>		
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1	04/12/19 13:05		Adjuster Immediate Advice													Load HTM				
2	10/12/19 12:20		Adjuster Immediate Advice													Load HTM				
Photos/Images															3 per page			<input checked="" type="checkbox"/>		
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Video			1 per page ▾	<input checked="" type="checkbox"/>
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86	04/12/19 11:40	General View	Load JPG	<input checked="" type="checkbox"/>
87	04/12/19 11:40	General View	Load JPG	<input checked="" type="checkbox"/>

Video			1 per page ▾	<input checked="" type="checkbox"/>
No	Finalized On	Premium Automobiles Pte Ltd (UBI)	Thumbnail	Print
88	04/12/19 11:40	General View	 Load JPG	<input checked="" type="checkbox"/>
89	10/12/19 11:22	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
90	10/12/19 11:22	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
91	10/12/19 11:22	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
92	10/12/19 11:22	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
93	10/12/19 11:22	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
94	10/12/19 11:22	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
95	10/12/19 11:22	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
96	10/12/19 11:22	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
97	10/12/19 11:22	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
98	10/12/19 11:22	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
99	10/12/19 11:22	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
100	10/12/19 11:22	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
101	10/12/19 11:22	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
102	10/12/19 11:22	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
103	10/12/19 11:22	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
104	10/12/19 11:22	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
105	10/12/19 11:22	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
106	10/12/19 11:22	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
107	10/12/19 11:22	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
108	10/12/19 11:22	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
109	10/12/19 11:22	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
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111	10/12/19 11:22	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
112	10/12/19 11:22	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
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117	10/12/19 11:22	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
118	10/12/19 11:22	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
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122	10/12/19 11:22	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
123	10/12/19 11:22	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
124	10/12/19 11:22	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
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137	10/12/19 11:22	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
138	10/12/19 11:22	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
139	10/12/19 11:22	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
140	10/12/19 11:22	Reinspection Photo	Load JPG	<input checked="" type="checkbox"/>

Video			1 per page ▾	<input checked="" type="checkbox"/>
No	Finalized On	Premium Automobiles Pte Ltd (UBI)	Thumbnail	Print
141	10/12/19 11:22	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
142	10/12/19 11:22	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
143	10/12/19 11:22	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
144	10/12/19 11:22	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
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191	10/12/19 11:22	Reinspection Photo	Load JPG	<input checked="" type="checkbox"/>
192	10/12/19 11:22	Reinspection Photo	Load JPG	<input checked="" type="checkbox"/>
193	10/12/19 11:22	Reinspection Photo	Load JPG	<input checked="" type="checkbox"/>

Video			1 per page ▾	<input checked="" type="checkbox"/>
No	Finalized On	Premium Automobiles Pte Ltd (UBI)	Thumbnail	Print
194	10/12/19 11:22	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
195	10/12/19 11:22	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
196	10/12/19 11:22	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
197	10/12/19 11:22	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
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244	10/12/19 11:22	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
245	10/12/19 11:22	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
246	10/12/19 11:22	Reinspection Photo	Load JPG	<input checked="" type="checkbox"/>

Video			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	Premium Automobiles Pte Ltd (UBI)	Thumbnail	Print
247	10/12/19 11:22	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
248	10/12/19 11:22	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
249	10/12/19 11:22	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
250	10/12/19 11:22	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
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252	10/12/19 11:22	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
253	10/12/19 11:22	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
254	10/12/19 11:22	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
255	06/01/20 17:11	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
256	06/01/20 17:11	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
257	06/01/20 17:11	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
258	06/01/20 17:11	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
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263	06/01/20 17:11	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
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297	06/01/20 17:11	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
Documentation			1 per page	<input checked="" type="checkbox"/>

Video			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	Premium Automobiles Pte Ltd (UBI)	Thumbnail	Print
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	04/12/19 11:44	Singapore Accident Statement	Load PDF	
2	04/12/19 11:44	Certificate of Insurance	Load PDF	
3	04/12/19 11:44	Insured's Driving License	Load PDF	
4	04/12/19 11:45	INTERVIEW FORM AND UNDERTAKING	Load PDF	
5	04/12/19 11:45	LTA	Load PDF	
6	04/12/19 11:46	SG CAR MART	Load PDF	
7	04/12/19 11:46	SALES AGREEMENT	Load PDF	
8	04/12/19 11:46	MARK ESTIMATE	Load PDF	
9	10/12/19 12:28	MARK ESTIMATE (CHECK ITEMS)	Load PDF	

Linked Accident Report Documents

Video			View	View in Browser
No	Finalized On	Premium Automobiles Pte Ltd (UBI)	Thumbnail	Print
1	02/12/19 14:56	Video - Accident	Load MP4	

Assessment Reports			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	Premium Automobiles Pte Ltd (UBI)	Thumbnail	Print
1	06/12/19 19:45	Accident Statement	Load HTM	
2	06/12/19 19:45	Accident Statement	Load HTM	
3	06/12/19 19:47	Accident Statement	Load HTM	
4	06/12/19 19:48	Accident Statement	Load HTM	

Photos/Images			3 per page	<input checked="" type="checkbox"/>
No	Finalized On	Premium Automobiles Pte Ltd (UBI)	Thumbnail	Print
1	02/12/19 14:53	Accident Photo	Load JPG	<input checked="" type="checkbox"/>
2	02/12/19 14:53	Accident Photo	Load JPG	<input checked="" type="checkbox"/>
3	02/12/19 14:53	Accident Photo	Load JPG	<input checked="" type="checkbox"/>
4	02/12/19 14:53	Accident Photo	Load JPG	<input checked="" type="checkbox"/>
5	02/12/19 14:53	Accident Photo	Load JPG	<input checked="" type="checkbox"/>
6	02/12/19 14:53	Accident Photo	Load JPG	<input checked="" type="checkbox"/>
7	02/12/19 14:53	Accident Photo	Load JPG	<input checked="" type="checkbox"/>
8	02/12/19 14:53	Accident Photo	Load JPG	<input checked="" type="checkbox"/>
9	02/12/19 14:53	Accident Photo	Load JPG	<input checked="" type="checkbox"/>
10	02/12/19 14:53	Accident Photo	Load JPG	<input checked="" type="checkbox"/>
11	02/12/19 14:53	Accident Photo	Load JPG	<input checked="" type="checkbox"/>
12	02/12/19 14:53	Accident Photo	Load JPG	<input checked="" type="checkbox"/>
13	02/12/19 14:53	Accident Photo	Load JPG	<input checked="" type="checkbox"/>
14	02/12/19 14:53	Accident Photo	Load JPG	<input checked="" type="checkbox"/>
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21	02/12/19 14:53	Accident Photo	Load JPG	<input checked="" type="checkbox"/>
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26	02/12/19 14:53	Accident Photo	Load JPG	<input checked="" type="checkbox"/>
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28	02/12/19 14:53	Accident Photo	Load JPG	<input checked="" type="checkbox"/>
29	02/12/19 14:53	Accident Photo	Load JPG	<input checked="" type="checkbox"/>
30	02/12/19 14:53	Accident Photo	Load JPG	<input checked="" type="checkbox"/>

Video				1 per page ▼	✓
No	Finalized On	Premium Automobiles Pte Ltd (UBI)		Thumbnail	Print
31	02/12/19 14:53	Accident Photo	1	Load JPG	✓
32	02/12/19 14:53	Accident Photo	1	Load JPG	✓
33	02/12/19 14:53	Driving License	1	Load JPG	✓
34	02/12/19 14:53	Accident Photo	1	Load JPG	✓
35	02/12/19 14:53	Accident Photo	1	Load JPG	✓
36	02/12/19 14:53	Accident Photo	1	Load JPG	✓
37	02/12/19 14:53	Accident Photo	1	Load JPG	✓
38	02/12/19 14:53	Accident Photo	1	Load JPG	✓
39	02/12/19 14:53	Accident Photo	1	Load JPG	✓
40	02/12/19 14:53	Accident Photo	1	Load JPG	✓
41	02/12/19 14:53	Accident Photo	1	Load JPG	✓
42	02/12/19 14:53	Accident Photo	1	Load JPG	✓
43	02/12/19 14:53	Accident Photo	1	Load JPG	✓
44	02/12/19 14:53	Accident Photo	1	Load JPG	✓
45	02/12/19 14:53	Accident Photo	1	Load JPG	✓
46	02/12/19 14:53	Accident Photo	1	Load JPG	✓
47	02/12/19 14:53	Accident Photo	1	Load JPG	✓
Documentation				1 per page ▼	✓
No	Finalized On	Premium Automobiles Pte Ltd (UBI)		Thumbnail	Print
1	02/12/19 14:48	Sketch Plan	1	Load JPG	✓
2	02/12/19 14:48	Sketch Plan #2	1	Load JPG	✓
3	02/12/19 14:48	Sketch Plan #3	1	Load JPG	✓

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)

Show Remarks To: ☐ Handling Insurer

Note: Remarks are private unless you show it to other parties.

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

AIG Asia Pacific Insurance Pte. Ltd.
AIG Building, 78 Shenton Way #08-16
Singapore 079120

Our File No: CC3/AIG19021373/AVD3S2
Date: 07/01/2020

REFERENCE

Insured/Claimant: KHIU SHEN WOO JOSHUA Policy No: 1700076736
Date of Loss: 01/12/2019 Nature of Claim: OD Claim No: 5985555620SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SLU348U Engine No: CYG020784
Make & Model: AUDI A6, 1.8 TFSI S-tronic (A) Chassis No: WAUZZZ4G8HN129401
Reg. Date: 20/11/2017 (Man. Year: 2017) Odometer: 49384 km
Colour: Silver
Engine Capacity: 1798 cc
Market Value/New Car Price: S\$142,000.00
Sum Insured (S\$): **Market Value/New Car Price**

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Good Steering (Serviceable): Yes Footbrake (Serviceable): Yes
Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 225/55 R17 Rear Tyre Size: 225/55 R17
Front Left Side: Continental 6 mm Rear Left Side: Continental 6 mm
Front Right Side: Continental 6 mm Rear Right Side: Continental 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	0.00	0.00	0.00	
Miscellaneous Items	0.00	0.00	0.00	
Labour	0.00	0.00	0.00	
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Nett Amount (S\$)	0.00	0.00	0.00	

INSPECTION

Date of Assignment: 04/12/2019
Date Inspected: 03/12/2019 Inspected At: Premium Automobiles Pte Ltd (UBI)
55 Ubi Road 1
Singapore 408699
Estimated Period of Repair: 0.0 days

Adjuster: ADRIAN LING

Manager: VERON CHEN

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

TOTAL LOSS ASPECT

New Car Value :	\$222,000.00
Market Value :	\$142,000.00
OMV :	\$40,459.00
PARF Rebate (1) :	\$32,732.00
Quota Premium Paid :	\$57,414.00
COE Rebate (2) :	\$45,691.00
Total Rebate (1) + (2) = :	\$78,423.00

The total amount incurred will be Market Value \$142,000.00 minus Total Rebate \$78,423.00 = \$63,577.00 before excess.

The total amount incurred will be New Car Value \$222,000.00 minus Total Rebate \$78,423.00 = \$143,577.00 before excess.

In view of the above, the vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck.

REPAIR DETAILS

Recommended Parts

There are no new parts selected.

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

There are no labour items selected.

Report was unsubmitted during this print-out.

< END OF ESTIMATES >