

Veron Chen (LKKAUTO)

From: Fong, Andy-SY <Andy-SY.Fong@aig.com>
Sent: Tuesday, 10 December 2019 10:21 AM
To: Veron Chen (LKKAUTO); Adrian Ling (LKKAUTO); SUR
Cc: Yap, Weijoe; Sim, Priscilla-LK; Lim, Kok-Chong
Subject: RE: OD / SLU348U / DOA 1 DEC 2019

Dear Veron,

Please work with repairer to hoist up the vehicle for further inspection and reconfirm on the check item amount. The check item amount of \$64,757.00 is too big for AIG to provide clear direction on this OD.

Please revert by today.

Andy

From: Veron Chen (LKKAUTO) [mailto:veronchen@lkkauto.com]
Sent: Tuesday, December 10, 2019 9:00 AM
To: Fong, Andy-SY; Adrian Ling (LKKAUTO); SUR
Cc: Yap, Weijoe; Sim, Priscilla-LK; Lim, Kok-Chong
Subject: [EXTERNAL] RE: OD / SLU348U / DOA 1 DEC 2019

This message is from an external sender; be cautious with links and attachments.

Dear Andy,

Please refer email from Premium Automobile.

Kindly advise.



Mon 9/12/2019 6:04 PM

Premiumauto Claims <claims@premiumauto.com.sg>

RE: OD CLAIM FOR SLU 348 U ON 1/12/2019, VEHICLE IN

To Veron Chen (LKKAUTO); SUR

Cc Admin A; nora.khai@premiumauto.com.sg; 'Allan Wu'; Claims

Dear Veron,

As per our discussion, In order to confirm on other damage parts such as lock carrier attachment parts, turbo char

We are required to further dismantle out the lock carrier to do the confirmation. Kindly advise us.

Best Regards,
Kee Siang
Claims Advisor

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Veron Chen (LKKAuto)

Sent: Monday, 9 December 2019 1:58 PM

To: Fong, Andy-SY <Andy-SY.Fong@aig.com>; Adrian Ling (LKKAuto) <adrianling@lkkauto.com>; SUR <sur@lkkauto.com>

Cc: Yap, Weijoe <Weijoe.Yap@aig.com>; Sim, Priscilla-LK <Priscilla-LK.Sim@aig.com>; Lim, Kok-Chong <Kok-Chong.Lim@aig.com>

Subject: RE: OD / SLU348U / DOA 1 DEC 2019

Dear Andy,

Thank you for the email.

Repairer still working on it.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Fong, Andy-SY <Andy-SY.Fong@aig.com>

Sent: Monday, 9 December 2019 1:53 PM

To: Veron Chen (LKKAuto) <veronchen@lkkauto.com>; Adrian Ling (LKKAuto) <adrianling@lkkauto.com>; SUR <sur@lkkauto.com>

Cc: Yap, Weijoe <Weijoe.Yap@aig.com>; Sim, Priscilla-LK <Priscilla-LK.Sim@aig.com>; Lim, Kok-Chong <Kok-Chong.Lim@aig.com>

Subject: RE: OD / SLU348U / DOA 1 DEC 2019

Dear all,

Please revert.

Andy

From: Veron Chen (LKKAuto) [mailto:veronchen@lkkauto.com]

Sent: Thursday, December 05, 2019 4:55 PM

To: Fong, Andy-SY; Adrian Ling (LKKAuto); SUR

Cc: Yap, Weijoe; Sim, Priscilla-LK

Subject: [EXTERNAL] RE: OD / SLU348U / DOA 1 DEC 2019

This message is from an external sender; be cautious with links and attachments.

Dear Andy,

We will check and revert.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Fong, Andy-SY <Andy-SY.Fong@aig.com>

Sent: Thursday, 5 December 2019 4:43 PM

To: Adrian Ling (LKKAuto) <adrianling@lkkauto.com>; SUR <sur@lkkauto.com>

Cc: Yap, Weijoe <Weijoe.Yap@aig.com>; Sim, Priscilla-LK <Priscilla-LK.Sim@aig.com>

Subject: OD / SLU348U / DOA 1 DEC 2019

Dear LKK,

While we review the policy coverage. Please work with repairer to find out if the vehicle can be restored within the repair limit of \$143,000 based on New For Old Value.

We await your respond.

Andy