

- RE: - Insured concern on the car survey and the repair cost - SLU348U

From: Yap, Weijoe
To: Veron Chen (LKKAuto)
Cc: SUR, Lim, Sheng Yang, Parthiban, Theerthan, Fong, Andy-SY, Mohd Rizal, Nur Mariah Huibrechts, Claims, Kaur, Baljit
Sent: 13/12/2019 9:30:23 AM

Dear Veron,

Sorry for the late reply.

Kindly assist to obtain the relevant documents from insured, for the proof of purchase price.

Thankyou

Best Regards.

Yap Wei Joe (Joe)
AIG

Recovery Representative,

Auto Claims Recovery

Tel 8001206556 Ext 1012220

E: GRS-ExpressRecovery@aig.com | www.aig.com

From: Veron Chen (LKKAuto) <veronchen@lkkauto.com>

Sent: Thursday, December 12, 2019 3:28 PM

To: Yap, Weijoe <Weijoe.Yap@aig.com>; Claims <claims@premiumauto.com.sg>; Fong, Andy-SY <Andy-SY.Fong@aig.com>

Cc: SUR <sur@lkkauto.com>; Lim, Sheng Yang <ShengYang.Lim@aig.com>; Parthiban, Theerthan <Theerthan.Parthiban@aig.com>; Mohd Rizal, Nur Mariah Huibrechts <NurMariahHuibrechts.MohdRizal@aig.com>; Kaur, Baljit <Baljit.Kaur@aig.com>

Subject: [EXTERNAL] RE: - Insured concern on the car survey and the repair cost - SLU348U

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Dear Wei Joe,

Our surveyor's have spoken to OI and convinced him on the economical and safety aspect of the repairs.

However, OI disputes on the nett value calculation as he insisted that the purchase price is \$189K instead of \$222K, which is stated in the sales agreement.

Please advice.

In the meantime, does AIG wants OI to provide proof of the \$189K purchase price?

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Yap, Weijoe <Weijoe.Yap@aig.com>

Sent: Thursday, 12 December 2019 11:13 AM

To: Veron Chen (LKKAuto) <veronchen@lkkauto.com>; Claims <claims@premiumauto.com.sg>

Cc: SUR <sur@lkkauto.com>; Lim, Sheng Yang <ShengYang.Lim@aig.com>; Parthiban, Theerthan <Theerthan.Parthiban@aig.com>; Mohd Rizal, Nur Mariah Huibrechts <NurMariahHuibrechts.MohdRizal@aig.com>; Kaur, Baljit <Baljit.Kaur@aig.com>

Subject: - Insured concern on the car survey and the repair cost - SLU348U

Importance: High



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