Your password will expire in 7 days. Click here to change it.

- Insured concern on the car survey and the repair cost - SLU348U

From: Yap, Weijoe

To: Veron Chen (LKKAuto), Claims

Cc: SUR, Lim, Sheng Yang, Parthiban, Theerthan, Mohd Rizal, Nur Mariah Huibrechts, Kaur, Baljit

Sent: 12/12/2019 11:13:24 AM

Dear Veron & Premium Auto,

We have received a call from insured. He would like to speak to the relevant person on his car survey.

Insured was unhappy as his car is not consider as total loss.

He insist that his car was seriously damage and it should not undergo repair in such lower price.

He would like to speak/discuss with the relevant person for his concern.

Kindly contact Mr. Joshua at +6598186262.

Thankyou Best Regards.

Yap Wei Joe (Joe) AIG

Recovery Representative, Auto Claims Recovery Tel 8001206556 Ext 1012220

E: <u>GRS-ExpressRecovery@aig.com</u> www.aig.com