

INS. CASE OWNER:

NORSIAH

CC4/AIG19021371/Gea3

LKK:

IDAC:

ASSIGNMENT

Surveyor:

XGQ

DOI: 03.12.2019

Date / Time: 02.12.2019

Registered in Merimen: 03.12.2019

Pre-assign / CCU / FTE



Insured Vehicle No. : SKX 7594A
 Name of Insured : ALL FROZRN FOOD PTE LTD
 Insured Tel No. : _____ HP: _____
 Excess Sec II :S\$ _____ D.O.A : 01.12.2019
 Is driver the owner? (YES / NO) Nature of Accident : _____

Claim No. : 6049637746SG
 Policy No. : 2100444754
 Make / Model : KIA FORTE K3
 Place of Accident : CTE EXIT

If NO, Driver Name / Age : THAN HOCK SENG DAVID
 Driver Tel No. : 93830121 (V/L: YES / NO)

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO
 Insured Liability : % Final ? Yes / No

SHA 3694C



INSRS:
WSP: CDGE LOYANG
Tel :
Liability :
RMKS:



INSRS:
WSP:
Tel :
Liability :
RMKS:



INSRS:
WSP:
Tel :
Liability :
RMKS:



INSRS:
WSP:
Tel :
Liability :
RMKS:

Date/Time	- CC4/III16009418/Kzb3q2; DOA : 18.05.18	STAGE	DATE / PIC
	SHA 3694C - NS/INC19002406/Nvd3e2; DOA:05.02.19	Non-Reporting ltr (1st):	
	SKX 7594A - CC4/III19021362/pa3; DOA : 01.12.2019	Non-Reporting ltr (2nd):	
		Non-Reporting ltr (Final):	
		Notification ltr (if non-pickup):	
	*** CLAIMING EASH OTHERS ***	Call OI:	
		After call ltr to OI:	
	LIBRARY UNCLER: PENDING FOR TP VIDEO.	Documentation Check List:	Handler Typist
		Notification ltr (if non-pickup)	
	20.03.20 EMAIL WSP TO REQUEST FOR VIDEO FOOTAGE.	After call ltr to OI:	
		Authorisation To Act:	
	Seek approval to reject TP claim.	Release Voucher:	
		Final Repair Bill:	
	05.03.20 APPROVAL TO REJECT TP CLAIM.	Car Rental Invoice:	
		Towing Invoice	
	06.03.20 EMAIL WSP TO REQUEST TP CLAIMS.	LTA / GIA :	
		Medical Bill:	
		PIR:	
		Mandate/Reject Instruction:	
		LOD	
		Payment Breakdown Form:	
		Post-Repair Photos:	
		Others:	

PRELIMINARY ADVICE		Date/Time:	Sent By:	Confirm by: XGQ
FINALIZATION		Date/Time:	Confirm with:	Confirm by: XGQ
Repair Cost:	PIP S\$ 3,443.78	(4 days) Reduction:	7 %	Email <input type="checkbox"/> Call <input type="checkbox"/>
FINAL SETTLEMENT		Date/Time:	Confirm with:	Email <input type="checkbox"/> Call <input type="checkbox"/>
Final Liability:	% 0	(Agreed / Assessed) BOLA S/N No. :	15	If NO or B 28, Ass. Lia :
Repair Cost:	S\$	TP CHANGED LANE FOR OVD.		
Loss of Rental (LOR):	S\$ (days)			
Loss of Use (LOU):	S\$ (\$ x days)			
Loss of Income (LOI):	S\$ (\$ x days)			
LOR only <input type="checkbox"/> LOU only <input type="checkbox"/> LOR + LOU <input type="checkbox"/> LOR + LOI <input type="checkbox"/>	[Tick only one]			
GIA/LTA Search	S\$			
Medical:	S\$			
Disbursement:	S\$ (e.g. Tow/ Independent)			
Legal Cost	S\$			
Total:	S\$	Global Sum S\$:		
FINAL PAYMENT		Date/Time:	Confirm with:	Email <input type="checkbox"/> Call <input type="checkbox"/>
Payee 1:	S\$	Name 1:		
Payee 2: (Strike if N.A.)	S\$	Name 2:		
Payee 3: (Strike if N.A.)	S\$	Name 3:		

COPY SENT
6/3/2020

60

REF:

ALG

ASSIGNMENT

From: _____ Date: 31/12/19

Estimated Cost: _____

OD: ☒ WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: 3HA 3694C

at Workshop in/s: Comfort Delgro

of: 59 Loyang Drive

Insured: _____

Policy No: _____

Claims No: _____

Sum Insured: _____ Excess: _____

(Client's Record)

Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

<input checked="" type="checkbox"/>	<input type="checkbox"/>
N/S	O/S
<input type="checkbox"/>	<input type="checkbox"/>

Bal. or Market Value: _____

IDAC Accident Rpt: _____ Consistent? : Yes or No

GIA / PR Seen: _____ Consistent? : Yes or No

Est. Repairs: 4 days Res: Yes or No

Lum Sum: - % 3 Val: Yes or No

CA / REV / REP. / 24 HRS (up)

Date: _____ Person Contacted: _____

Vehicle: IN / OUT

Veh No: 3HA 3694C Yt Regn: 22 Dec 2016

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: Hyundai i 40 C.O. 1685

Colour: Blue A/C: Insured / Std / NI / NA

Spl. Reading: 490098 T/Radio: Insured / Std / NI / NA

Eng/No: _____

C/No: KMH L B 414 MH 4097277

Gen. Cond: ☒ Good / Fair / Poor / Burnt

Steering: ☒ In order / Jammed / Leaked / Burnt or

Brake: ☒ In order / Jammed / Leaked / Burnt or

Mod: ☒ Nil / S/Rim / STD A/Rim or

Tyre Size: F: 205/60 R16 R: 11

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or Hankook

Front: _____ Rear: _____

R/Bal: 6 mm R/Bal: 6 mm

L/Bal: 6 mm L/Bal: 6 mm

D.O.A: _____ D.O.I: 03-12-19

Survey held at: N/S 3:15 pm

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

N/S WA.

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time	Action / Instruction
	PIP: +2.42.48 (SE0: +25.20 T/A)

Date/Time, File Pass to?

☐ : Preli. Report

☐ : Final Report

Days Of Repair:

Resurvey No. of Trip:

Survey Fee:

Transportation:

S + PS: M

Phone:

Other:

THRU

Date/Time, File Return to?

to

Report Form:

Emp. Sign / Date:

Add Fee: ☐ : Site Insp (\$

☐ : Interview (\$

☐ : Tech. Insp (\$

☐ : Material (\$

REPAIR ESTIMATE*

DATE: 2. Dec. 2019

MODEL : 140

DOA: 1. Dec. 2019

[illegible]

Our Job Ref No : 305358424

Date : 5. Dec. 2019

ComfortDelGro Engineering Pte Ltd
59 Loyang Drive Singapore 508969
Fax: 6546 8156

FINALIZATION FORM

To : LKK

Fax :

Attn : GUO QIANG

Vehicle Reg No. : SHA3694C

Date of Accident: 1. Dec. 2019

The survey and estimates of the repairs of the above-mentioned vehicle are as follows:-

1. The repair job shall bill to: AIG SKX7594A

2. The finalized amount shall be:

(a) Spare Parts after List discount \$2,442.48

(b) Labour Charges \$1,000.00

Total for Part-By-Part Repair Cost \$3,442.48

(c) Lumpsum Repair (If applicable)

Total for Lumpsum repair cost after Less: _____

Final Lumpsum Repair cost _____

3. Estimated normal period for repairs: 4 working days.

4. We shall treat the above amount as Correct and Confirmed if there is no reply from you within 7 working days

5. Thank you for your assistance.

We confirm the estimates and finalized amount

Signature : Larry Ng

Name : Larry Ng

Tel : 6214 8316

Fax : 6546 8156

Signature : Guo Qiang

Name : _____

Date : 02/1/2020

For Official Use Only

Item	Amount	Document Attached Yes or No	Confirm By (Signature)	Remarks
1. Rental Rate P/Day		YES		
2. Loss of Income Paid				
3. Survey Fees				
4. LTA Search Fee	\$7.49			
5. Medical Fees (on behalf of driver, if applicable)				
6. Overrun				

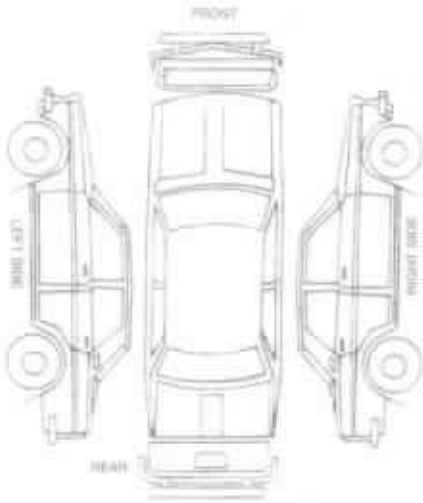
Remarks:

Team: ARC Repair TP(CLSO)1	JOB CARD	Sales Order:	JC NO.: 305358424
TOMER	REGN NO.: SHA3694C	MILEAGE	
MS COMFORT TRANSPORTATION PTE LTD VARS	MAKE : HYUNDAI	FUEL	
TOMER NO. 7010045	MODEL I-40	DATE/TIME IN 02.12.2019 11:10	
RESS 383 SIN MING DRIVE	YR OF MANU. 22.12.2016	TARGET DATE	
Singapore SINGAPORE 575717	CHASSIS CODE KMHLB41UMHU097277	COMPLETION DATE/TIME	
(R) 65508755 (C)			
(P)			
COUNT CARD NO.			

JOB DESCRIPTION

Accident Date: 01.12.2019
NATURE: 3P 01.12.2019 (C)

S/NO	LABOR CODE	DESCRIPTION
	ALG - Left Front	
	LKK	



CHECKED & PASSED OUT BY:		CUSTOMER'S SIGNATURE	
SERVICE ADVISOR			
Judgement Slip		Exit Pass	
No. SHA3694C	LARRY	Vehicle No. SHA3694C	
Signature/Date		Date	
Name of Service Advisor		To be kept by Security Guard	
Turned to Service Reception upon collection			

Enquire Vehicle Transfer Fee

Vehicle Details

Vehicle No.
SHA3694C

Make / Model
HYUNDAI / I40 1.7 CRDI F/L AT ABS AIRBAG 4DR

Vehicle Type :
H10 - Public Transport Taxi (Motor Car)

Vehicle Attachment 1 :
Air-Con (Taxi)

Vehicle Scheme :
Taxi (Company)

Chassis No. :
KMHLB41UMHU097277

Propellant :
Diesel

Engine No. :
D4FDGU695012

Motor No. :
-

Engine Capacity :
1685 cc

Power Rating :
-

Maximum Power Output :
100.0 kW (134 bhp)

REPAIR ESTIMATE*

DATE: 2. Dec. 2019

MODEL : i40

DOA: 1. Dec. 2019

AIG

Qty	Parts Description/ Labour	Type	Unit Price	Amount
1	Front Bumper Cover / Gut			\$1,052.20
1	Front Bumper Side Bracket - LH ?			\$24.60
1	Front Bumper Top Bracket - LH ?			\$22.40
10	Front Bunmper Clips / NCL		\$2.20	\$22.00
1	Front Bumper Grille - LH x NN			\$41.60
1	Headlamp - LH / SCR			\$1,388.00
1	Front Fender - LH / RMC			\$566.30
	SUB TOTAL			\$3,117.10
	LESS 20%			\$623.42
	DISCOUNTED TOTAL			\$2,493.68
				\$-
	Labour Charge			
1	Panel Beating			\$600.00
1	Spray Painting Charge			\$500.00
1	Tuff Kote			\$50.00
1	Wiring Charge			\$50.00
	P/P before paint photos			
	U Days.			
	03/12/19			
	Gmc Out.			
	TOTAL LABOUR			\$1,200.00
	ESTIMATE TOTAL			\$3,693.68

LKK Auto Consultants hereby notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer
Signature:
Date:

This is an initial estimate based on a visual inspection of the above vehicle. The final repair quantum will be prepared after the vehicle is surveyed by a motor Surveyor appointed by the insurance company.

Asher Sng (LKKAUTO)

From: Md Noor, Norsiah <Norsiah.MdNoor@aig.com>
Sent: Thursday, 5 March 2020 3:02 PM
To: Asher Sng (LKKAUTO)
Subject: RE: [REJECT CLAIM] Your ref: 6049637746SG // ACCIDENT INVOLVING SKX 7594A (OI) & SHA 3694C (TP) ON 01/12/2019

Follow Up Flag: Follow up
Flag Status: Flagged

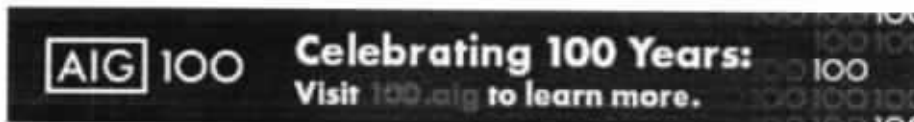
Dear Asher,

Video footage show clearly third party change lane, hence please proceed to reject the claim.

Thank you

Kind regards
Norsiah

Norsiah Md Noor
AIG
Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte Ltd
78 Silerton Way #08-16 Singapore 079120
Tel + (65) 6419-1606
Norsiah.MdNoor@aig.com | www.aig.com.sg



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IMPORTANT NOTICE:

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From: Asher Sng (LKKAUTO) [mailto:AsherSng@lkkauto.com]
Sent: Thursday, February 20, 2020 3:38 PM
To: Md Noor, Norsiah <Norsiah.MdNoor@aig.com>
Subject: [EXTERNAL] [REJECT CLAIM] Your ref: 6049637746SG // ACCIDENT INVOLVING SKX 7594A (OI) & SHA 3694C (TP) ON 01/12/2019

This message is from an external sender; be cautious with links and attachments.

Your ref: **6049637746SG**

Dear Sir/Madam,

ACCIDENT INVOLVING SKX 7594A (OI) & SHA 3694C (TP) ON 01/12/2019

We refer to the above matter.

TP reported that OI filter into his lane after turning collided into his vehicle

OI reported that TP filter into his lane after turning collided into his vehicle

Third party video uploaded in merimen clearly show that third party making a right turn and filter to the left after the turn, the lane insured travel have the right to go to 1st lane or 2nd.

Enclosed a copy of the sketch of the accident location for your easy reference.

We are of the opinion that the liability is not third party favour.

In view of the above, we are intending to reject TP claim.

For your approval/ comments/ instruction.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: asher.sng@lkkauto.com | fax: 6741-4108

Blk 31, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Asher Sng (LKKAUTO)

From: Asher Sng (LKKAUTO)
Sent: Friday, 6 March 2020 9:42 AM
To: 'Kazali Haji Selahudin'
Subject: RE: Your Ref: T1219/SHA 3694C/KS(st) // ACCIDENT INVOLVING SHA 3694C & SKX 7594A ON 01/12/2019
Attachments: ACCIDENT SKETCH.pdf; SHA 3694C VIDEO.MP4

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Hi Sir/Mdm,

We refer to the above matter.

We attached here with a copy of accident sketch for your easy reference.

Our principal has reiterated that the accident was caused due to the entire negligence of your client make a lane changed into our insured lane after making a right turn.

We are of the opinion that liability is not in your client's favor.

Under such a circumstances, we regret to inform you that we have our principal instruction to deny liability and unable to look into your client's claim.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: asher.sng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Asher Sng (LKKAUTO)
Sent: Thursday, 20 February 2020 3:05 PM
To: Kazali Haji Selahudin <kazali@cdge.com.sg>
Subject: Your Ref: T1219/SHA 3694C/KS(st) // ACCIDENT INVOLVING SHA 3694C & SKX 7594A ON 01/12/2019

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Your Ref: T1219/SHA 3694C/KS(st)

Dear Sirs,

ACCIDENT INVOLVING SHA 3694C & SKX 7594A ON 01/12/2019

We refer to the above matter.

Please be informed that liability is unclear for this matter. Our insured driver reported that your client encroach into his path and collided our insured vehicle. Enclosed herewith in this email is a copy of our insured's accident report for your perusal.

We are in a course of investigating into the circumstances of the accident. After verifying further with our OI we will revert with our opinion on the cause of the accident. Kindly do not refer to any party for legal assistance until you heard further from us.

Meanwhile, we would like to request a copy of **video footage/witness statement/scene photos(if any)** in order for us to look into the matter.

We shall revert upon hearing from you.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Our Ref : T 1219 / SHA3694C /KS(st)
Your Ref: _____
Date : 7-Feb-2020

COMFORTDELGRO ENGINEERING

AIG ASIA PACIFIC INSURANCE PTE LTD
AIG Building

78 Shenton Way

#07-16

Singapore 079120

Attn : Motor Claims Department

Dear Sir

ACCIDENT INVOLVING OUR TAXI SHA3694C YOUR INSURED SKX7594A
AND OTHER _____ ON 1-Dec-2019

We are the authorised repair workshop for Comfort Transportation Pte Ltd, the owner of motor Vehicle No SHA3694C which was involved in the captioned accident with your insured vehicle. The vehicle owner and the taxi driver concerned have requested and authorized us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving : SKX7594A we are submitting these claim for your consideration on behalf of the claimants.

TAXI OWNER'S CLAIM

1	Cost of Repair	\$ 3,683.45
2	3 days Loss of Rental @ \$ 112.67 per day	\$ 338.01
3	Survey Report Fees (Surveyed by M/s LKK)	\$ -
4	GIA / LTA Search Fees	\$ 7.49
5	GIA / Police Report Fees	\$ -
6	Towing Fee	\$ -
		\$ 4,028.95

HIRER'S CLAIM

7	3 days Loss of Income @ \$ 80.00 per days	\$ 240.00
	Total Claims :	\$ 4,268.95

We enclose herewith the following documents to support the claims: -

- a) Original repair bill :
- b) LTA search slip/s of : SKX7594A
- c) GIA / Police report/s of : SHA3694C
- d) Letter of authority from owner / hirer / operator
 - () Photograph/s of Accident Scene () Certificate of Insurance
 - () Witness statement/s (x) Downtime/Mileage record

Kindly look into the matter and let us hear from you on the settlement of the said claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours faithfully

Kazali Hj Selahudin

CDGE Taxi Claims Department

Tel : 6214 8736 Fax : 6214 1843 Email : kazali@cdge.com.sg

This is a computer generated letter. No signature is required.

CDGE Taxi Claims Dept ComfortDelGro Engineering Pte Ltd
59 Loyang Drive 4th Floor 205 Braddell Road Singapore 579701
Singapore 508969 Mainline +65 6383 6280
Facsimile +65 6280 9755

www.cdge.com.sg

Company Registration No: 199506048W

Workshops

Braddell
205 Braddell Road
Singapore 579701

Loyang
59 Loyang Drive
Singapore 508969

Sin Ming
383 Sin Ming Drive
Singapore 575717

Pandan
45 Pandan Road
Singapore 609286

Ubi
320 Ubi Road 3
Singapore 408649

Sungei Kadut
7 Sungei Kadut Way
Singapore 728791

LETTER OF AUTHORISATION

(NAF / PAF)

**ACCIDENT INVOLVING 140 SHA3694C , SKX7594A
ALONG ANG MO KIO AVE 3****ON 01-Dec-19 15:40****I / We SULAIMI BIN BUANG (Hirer) NRIC No.: SXXXX110A****and/or BANJUWI BIN KAYAT (Relief) NRIC No.: SXXXX166J****Taxi Number SHA3694C**

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of income, loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of **"ComfortDelGro Engineering Pte Ltd"**.

Date 02-Dec-2019**Name of Hirer SULAIMI BIN BUANG****Hirer NRIC SXXXX110A**

Signature :

**Address 390 YISHUN AVENUE 6 #03-1058
760390****Contact No. 90614891****Name of Relief BANJUWI BIN KAYAT****Relief NRIC SXXXX166J**

Signature :

**Address 454 YISHUN STREET 41 02-23
760454****Contact No. 98507620**

GST REG. NO. M2-8921817-3

TAX INVOICE

COMPANY REG. NO.: 199506048W
Page: 1

8010004

AIG ASIA PACIFIC INSURANCE PTE LTD

78 SHENTON WAY AIG BUILDING #07-16
SINGAPORE SG 079120

CONTACT NO: 64193000 3225094

VEHICLE NO
SHA3694C

MAKE
HYUNDAI

MODEL
I-40

DATE OF REG
22.12.2016

CHASSIS CODE
KMHLB41UMHU097277

INV. NO/DATE
91491963 29.01.2020

JOB NO.
305358424

ODOMETER READING

DATE/TIME IN
02.12.2019 11:10

Description : 3P 01.12.2019 (C)

S/No	Part No.		Qty	Unit Price	%Disc	Net
PART REQUISITION						
0001	04-01-0103-2322	I40V3 BUMPER W LIP & FOG LAMP COVER+	1	1,052.20	20.00	841.76
0002	04-01-0103-0574	I40VC PANEL-FENDER LH+	1	566.30	20.00	453.04
0003	04-01-0103-0781	I40V2 LAMP ASSY-HEAD LH#	1	1,388.00	20.00	1,110.40
0004	04-01-0103-0639	I40VC BRACKET-FR BUMPER SIDE LH	1	24.60	20.00	19.68
0005	04-01-0101-0111	HYUNDAI BUMPER COVER CLIP REAR	10	2.20	20.00	17.60
SUB-TOTAL :						2,442.48

JOB NATURE

0001	PB	PANEL BEATING	560.00	560.00
0002	23-502	SPRAYPAINT ON AFFECTED	400.00	400.00

WHILEST TAKING ALL RESPONSIBILITY OVER ANY DAMAGE CAUSED TO THE VEHICLE, THE COMPANY ACCEPTS NO RESPONSIBILITY FOR CARE OR OTHER PROFESSIONAL BELONGING TO CUSTOMER'S AND ACCESSORIES ARE ISSUED AND INSTALLED SEPARATELY FROM THE WORK.

CLITCHERSHAW'S INSURANCE TRUSTEES (PVT) LIMITED, 10001 BELLEVUE, NEW ZEALAND, WITHIN 10 DAYS FROM THE DATE OF DELIVERY AND NOTIFICATION BY THE COMPANY UPON ANY COMPLAINT. THE WORK, HOWEVER, IS NOT A GUARANTEE OF THE QUALITY OF THE WORK DONE.

INTEREST OF 1% PER ANNUM WILL BE CHARGED ON A MONTHLY BASIS FROM THE DATE OF DELIVERY OF THE WORK TO THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DATE OF PAYMENT OR AFTER 30 DAYS FROM THE DATE OF DELIVERY OF THE WORK.

PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND SIGNATURE THE COMPANY IN AND SIGNIFY THE ACCEPTANCE WITHIN 10 DAYS OF DELIVERY OF THE COMPANY. IF YOU DO NOT SIGN, THE COMPANY WILL BE RESPONSIBLE FOR THE WORK AND THE WORK WILL BE RE-DOED AND CHARGED.

ComfortDelGro Engineering Pte Ltd
A member of COMFORTDELGRO

Head Office:
205 Braddell Road
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010004	91491963	3,683.45	

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010004	91491963	3,683.45	

Our Ref: CT19120015

Date: 06 January 2020



TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON	01/12/2019 @ 15:40 hrs
ALONG	ANG MO KIO AVE 3
INVOLVING	SKX7594A

We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHA3694C** (the "Taxi"). The Taxi was hired to **SULAIMI BIN BUANG IC NO SXXXX110A** a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$112.67** per day (inclusive of GST).

Please be advised that the Taxi was insured with **India International Insurance Pte Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Christine Tay
Manager, Fleet Safety

This is a computer generated letter. No signature is required.


Enquire Vehicle Insurance Details

Vehicle No.	Incident Date/Time	Search Status	Insurance Company Code	Insurance Company Name
SKX7594A	01 Dec 2019 / 15:40:00	Successful	A04	AIG ASIA PACIFIC INSURANCE PTE. LTD.

[Previous](#) [OK](#)

Your password will expire in 10 days. [Click here to change it.](#)

- SHA3694C VS SKX7594A (AIG) DOA: 01.12.2019

From: AIG SGP, Claims-Survey
To: Admin A, assignments
Cc: Fong, Andy-SY, Fan, Winnie-LW
Sent: 12/2/2019 6:15:32 PM
Attachments:  2121_001.pdf

Hi LKK,

Kindly assist to survey.

Thanks & regards
Jennifer Chan

From: Ng Nyuk Phin [mailto:ngnp@cdge.com.sg]
Sent: Monday, 2 December, 2019 3:43 PM
To: AIG SGP, Claims-Survey
Cc: Lim Kwok Eng
Subject: [EXTERNAL] SHA3694C VS SKX7594A (AIG) DOA: 01.12.2019

This message is from an external sender; be cautious with links and attachments.

Dear Motor Claims,

Please see attached Repair Estimate and SAS. Kindly arrange to survey the taxi at 59 Loyang Drive.



Think Before Printing

Regards,
Larry Ng
ComfortDelgro Engineering Pte Ltd
Loyang Taxi Crash Repair
6214 8316

From: canon@comfortdelgro.com.sg <canon@comfortdelgro.com.sg>
Sent: Monday, 2 December 2019 3:41 PM
To: Ng Nyuk Phin
Subject: Scan Image

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ComfortDelGro - a Green Office certified by the Singapore Environment Council - is committed to preserving the environment. We encourage you to print this only if necessary.

ComfortDelGro Engineering Pte Ltd (Registration No. 199506048W)

...CLAIM SUBFOLDER...(Pending for Survey Report)

Revoked / No settlement





















CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	04 Dec 2019 Edit Reg		02 Dec 2019 00:00 Edit Adj Rpt	S\$3,442.48 Edit Estimates	S\$3,442.48 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by adjuster]									
Insured: ALL FROZEN FOOD PTE LTD , Co. Reg. No.: 199105822M									
Main Claimant: COMFORT TRANSPORTATION PTE LTD , Co. Reg. No.: 199303821R									
Vehicle Reg. No.: SHA3694C		Date of Loss: 01/12/2019 15:00 - :59 [35 Months and 9 Days From LTA Reg Date (Man Yr)]							
Claim Type: TP / 6049637746SG		Policy/Cover Note No.: 2100444754 (Comprehensive)							
Vehicle Reg. No. (Insured): SKX7594A		Policy No. (Claimant): MCOM0015							
		Excess:							
Repairer: ComfortDelGro Engineering Pte Ltd (Loyang) 59 Loyang Drive, 508969 Loyang - Tel: 6214 8300									
Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. (Express) - Tel: 65-6419-3000 ... [Handled by MdNoor, Norsiah] Norsiah.MdNoor@aig.com									
Claimant's Insurer: India International Insurance Pte Ltd (HQ) - Tel: 63476100									
Adjuster: LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by XING GUO QIANG] ... [Final Rpt due 12/12/2019]									
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
There are no mail for this case.									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SHA3694C (6049637746SG)
[SKX7594A]
TP
COMFORT TRANSPORTATION PTE LTD
Dec 1 2019 3:00PM
[ALL FROZEN FOOD PTE LTD]
ComfortDelGro Engineering Pte Ltd

Upload Documents Upload Photos Compose New Letter Upload Video Upload Audio			View View in Browser	
Video				
			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	20/02/20 15:35	TP VIDEO	 Load MP4	
Photos/Images				
			3 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	03/01/20 14:03	General View	 Load JPG	<input checked="" type="checkbox"/>
2	03/01/20 14:03	General View	 Load JPG	<input checked="" type="checkbox"/>
3	03/01/20 14:03	General View	 Load JPG	<input checked="" type="checkbox"/>
4	03/01/20 14:03	General View	 Load JPG	<input checked="" type="checkbox"/>
5	03/01/20 14:03	General View	 Load JPG	<input checked="" type="checkbox"/>
6	03/01/20 14:03	General View	 Load JPG	<input checked="" type="checkbox"/>
7	03/01/20 14:03	General View	 Load JPG	<input checked="" type="checkbox"/>
8	03/01/20 14:03	General View	 Load JPG	<input checked="" type="checkbox"/>
9	03/01/20 14:03	General View	 Load JPG	<input checked="" type="checkbox"/>
10	03/01/20 14:03	General View	 Load JPG	<input checked="" type="checkbox"/>
11	03/01/20 14:04	General View	 Load JPG	<input checked="" type="checkbox"/>
12	03/01/20 14:04	General View	 Load JPG	<input checked="" type="checkbox"/>
13	03/01/20 14:04	General View	 Load JPG	<input checked="" type="checkbox"/>
14	03/01/20 14:04	General View	 Load JPG	<input checked="" type="checkbox"/>
15	03/01/20 14:04	Chassis Number	 Load JPG	<input checked="" type="checkbox"/>
16	03/01/20 14:04	Odometer Reading	 Load JPG	<input checked="" type="checkbox"/>
17	03/01/20 14:05	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
18	03/01/20 14:05	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
19	03/01/20 14:05	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
20	03/01/20 14:05	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
21	03/01/20 14:05	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
Documentation				
			1 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	03/12/19 20:14	ACKNOWLEDGEMENT EMAIL TO AIG DD 03.12.19	 Load PDF	
2	03/12/19 20:14	EMAIL FROM AIG DD 02.12.19	 Load PDF	
3	03/12/19 20:14	NOTIFICATION FROM WORKSHOP + TP ESTIMATE + TP GIA REPORT	 Load PDF	
4	05/12/19 12:07	TP ESTIMATE - MARKED	 Load PDF	
5	06/03/20 09:47	TP LOD	 Load PDF	
6	06/03/20 09:47	APPROVAL TO REJECT TP CLAIM	 Load PDF	
7	06/03/20 09:47	EMAIL WSP TO REJECT TP CLAIM	 Load PDF	
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)	Thumbnail	Print
1	05/12/19 10:45	OI GIA REPORT	 Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST			Reset Save Print
There are no document checklists configured.			

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)

Show Remarks To: ☐ Handling InsurerNote: Remarks are private unless you show it to other parties.

LKK Auto Consultants Pte Ltd (Co.Reg.No:189607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC4/AIG19021371/GEA3Q2

Date: 11/03/2020

REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. Policy No: 2100444754
 Claimant: SHA3694C Insured Vehicle No: SKX7594A
 Vehicle No: Date of Loss: 01/12/2019 Nature of Claim: TP Claim No: 6049637746SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SHA3694C
 Make & Model: HYUNDAI I40, 1.7 L CRDI AT ABS AIRBAG 4DR (A) Engine No: D4FDEU448457
 Reg. Date: 22/12/2016 (Man. Year: 2016) Chassis No: KMHLB41UMHU097277
 Colour: Blue Odometer: 490098 km
 Engine Capacity: 1685 cc
 Market Value/New Car Price: N/A
 Sum Insured (S\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
 Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 205/60 R16 Rear Tyre Size: 205/60 R16
 Front Left Side: Hankook 6 mm Rear Left Side: Hankook 6 mm
 Front Right Side: Hankook 6 mm Rear Right Side: Hankook 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	2,493.68	2,442.48	51.20	2.05
Miscellaneous Items	0.00	0.00	0.00	
Labour	1,200.00	1,000.00	200.00	16.67
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Gross Total (S\$)	3,693.68	3,442.48	251.20	6.80
+ GST 7.00/7.00% (S\$)	258.56	240.97	17.59	6.80
Nett Amount (S\$)	3,952.24	3,683.45	268.79	6.80
Global Sum Settlement (S\$)		0.00		

INSPECTION

Date of Assignment: 02/12/2019
 Date Inspected: 03/12/2019 Inspected At: ComfortDelGro Engineering Pte Ltd (Loyang)
 59 Loyang Drive
 Singapore 508969
 Estimated Period of Repair: 4.0 days

Adjuster: XING GUO QIANG

Manager: Asher Sng Rong Yi

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FRONT BUMPER COVER	Cut	1,052.20 FL	*1,052.20 FL
2	1		*FRONT BUMPER SIDE BRACKET -LH	Cracked	24.60 FL	*24.60 FL
3	1		*FRONT BUMPER TOP BRACKET -LH	Not Necessary	22.40 FL	*- FL
4	10		*FRONT BUMPER CLIPS	Necessary	22.00 FL	*22.00 FL
5	1		*FRONT BUMPER GRILLE -LH	Not Necessary	41.60 FL	*- FL
6	1		*HEADLAMP -LH	Scratched	1,388.00 FL	*1,388.00 FL
7	1		*FRONT FENDER -LH	Buckled	566.30 FL	*566.30 FL

F=Franchise part. L=ListItemDisc.

Sub Total (\$\$)	3,117.10	3,053.10
- List Item Discount on L Items 20.00/20.00% (\$\$)	623.42	610.62
Total Parts (\$\$)	2,493.68	2,442.48

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	PANEL BEATING	New	600.00	560.00
2	SPRAY PAINTING CHARGE	New	500.00	400.00
3	TUFF KOTE	New	50.00	20.00
4	WIRING CHARGE	New	50.00	20.00
Gross Labour Cost (S\$)			1,200.00	1,000.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >