

Our Ref : CC19120262/ SHC7266T /KS(st)
 Your Ref : _____
 Date : 8-Jan-2020

CDGE Taxi Claims Dept **ComfortDelGro Engineering Pte Ltd**
 205 Braddell Road Singapore 579701
 59 Loyang Drive 4th Floor
 Singapore 508969

Mainline +65 6383 6280
 Facsimile +65 6280 9755

www.cdge.com.sg

Company Registration No: 199506048W

AIG ASIA PACIFIC INSURANCE PTE LTD
AIG Building
78 Shenton Way
#07-16
Singapore 079120

WITHOUT PREJUDICE

Attn : Motor Claims Department

Dear Sir

**ACCIDENT INVOLVING OUR TAXI SHC7266T YOUR INSURED
SMK8822E AND OTHER _____ ON 01.12.19**

We are the authorised repair workshop for Citycab Pte Ltd, the owner of motor vehicle no:
SHC7266T which was involved in the captioned accident with your insured vehicle.

The vehicle owner and the taxi driver concerned have requested and authorized us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving SMK8822E we are submitting these claim for your consideration on behalf of the claimants.

TAXI OWNER'S CLAIM

1	Cost of Repair		\$	1,893.79
2	<u>4</u> days Loss of Rental @	\$ 125.19 per day	\$	500.76
3	Survey Report Fees	(Surveyed by M/s LKK)	\$	-
4	LTA Search Fees		\$	7.49
5	GIA / Police Report Fees		\$	-
6	Towing Fees		\$	-
	Sub Total :		\$	2,402.04

Submit 14

HIRER'S CLAIM

7	<u>4</u> days Loss of Income @	\$ 80.00 per day	\$	320.00
	Total Claims :		\$	2,722.04

We enclose herewith the following documents to support the claims: -

- a) Original repair bill :
- b) LTA search slip/s of : SMK8822E
- c) GIA / Police report/s of : SHC7266T
- d) Letter of authority from owner / hirer / operator
 - () Witness statement/s
 - () Certificate of Insur: (x) Rental Rate letter
 - () Photograph/s of Accident Scene
 - (x) Downtime/Mileage record

Kindly look into the matter and let us hear from you on the settlement of the said claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours faithfully
Kazali Hj Selahudin
 CDGE Taxi Claims Department
 Tel : 6214 8736 Fax : 6214 1843 Email : kazali@cdge.com.sg

This is a computer generated letter. No signature is required.

Khanchna (LKK Auto)

From: Khanchna (LKK Auto)
Sent: Wednesday, 8 January 2020 3:54 PM
To: ANNSOON73@GMAIL.COM
Cc: Admin A
Subject: ACCIDENT INVOLVING SMK8822E & SHC7266T ON 01/12/2019 ALONG/AT JALAN BUKIT HO SWEE ROAD TO LOWER DELTA RD

Our Ref: CC4/AIG19021369/Gka3

ANG ANN SOON

[POLICY HOLDER]

Dear Sir/Madam,

ACCIDENT INVOLVING SMK8822E & SHC7266T ON 01/12/2019 ALONG/AT JALAN BUKIT HO SWEE ROAD TO LOWER DELTA RD

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, **AIG Asia Pacific Insurance Pte Ltd** to deal with the third party claim against your policy.

We have received a claim against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your favour. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

“Wishing you a happy and a prosperous New Year!”

Best Regards,

Khanchna | Case Handler

LKK Auto Consultants Pte Ltd

DID: **6841 2360** | email: Khanchna@lkkauto.com | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

LETTER OF AUTHORISATION

(NAF / PAF)

ACCIDENT INVOLVING **Hyundai Ioniq SHC7266T , SMK8822E** **ON 01-Dec-19 14:35**
ALONG **ALONG JLN BUKIT HO SWEE TOWARDS LOWER DELTA RD**

I / We **TAN LAI ANN** (Hirer) NRIC No.: **SXXXX657C**

and/or (Relief) NRIC No.: **SXXXX657C**

Taxi Number **SHC7266T**

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of income, loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of **"ComfortDelGro Engineering Pte Ltd"**.

Date **02-Dec-2019**

Name of Hirer **TAN LAI ANN**

Hirer NRIC **SXXXX657C**

Signature :



Address **37 CIRCUIT ROAD #04-461**
370037

Contact No. **98985998**

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

“We/I, **COMFORTDELGRO ENGINEERING PTE LTD** (“the workshop”) hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$2,426.00**(Global Sum) for vehicle no. **SHC7266T** that was damaged pursuant to the accident which occurred on **01/12/2019** (date) along **JALAN BUKIT HO SWEE ROAD TO LOWER DELTA ROAD** involving vehicle no/s **SMK8822E**.

This is pursuant to the inspection conducted on **03/12/2019** (date) at “the workshop”.

We/I confirm that we/I are/am authorized by the owner **CITYCAB PTE LTD**(the third party claimant”) of vehicle no. **SHC7266T** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by “the third party claimant”.

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that “the third party claimant” after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **SHC7266T** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of “the third party claimant” pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 7th (day) of August (month) 2020 (year)



Signed by appointed surveyor

CLAIMS DEPARTMENT
COMFORTDELGRO ENGINEERING PTE LTD
89 LOWANG DRIVE
SINGAPORE 508969

Signed by “the workshop” (with chop)

“The contents of this document apply to vehicle damages only
All personal injuries and damages arising therefrom are excluded
from the ambit and application of this document”

Please forward your cheque made payable to:
COMFORTDELGRO ENGINEERING PTE LTD

GST REG. NO. M2-8921817-3

TAX INVOICE

COMPANY REG. NO.: 199506048W
Page: 1

8010004

AIG ASIA PACIFIC INSURANCE PTE LTD

78 SHERIDAN WAY, AIG BUILDING #07-16
SINGAPORE SG 079120

CONTACT NO: 64193000 3225094

VEHICLE NO
SHC726611

INV. NO/DATE
91488048 06.01.2020

MAKE
HYUNDAI

JOB NO.
305358423

MODEL,
TONIQ(G2)

ODOMETER READING

DATE OF REG
10.07.2019

DATE/TIME IN
01.12.2019 15:30

Description : SP 01.12.2019

CHASSIS CODE
KMHCC851CVKU164787

S/No	Part No.		Qty	Unit Price	%Disc	Net
PART REQUISITION						
0001	04-01-0104-2282	TONIQVC COVER-RR BUMPER#	1	459.40	20.00	367.52
0002	04-01-0104-2533	TONIQV2 MOUNTING ASSY-RR BUMPER CTR	1	451.25	20.00	361.00
0003	04-01-0101-0111	HYUNDAI BUMPER COVER CLIP REAR	10	2.20	20.00	17.60
0004	04-01-0104-2545	TONIQVC MOUNTING-REAR BUMPER LWR CTR	1	53.85	20.00	43.08
0005	09-01-9999-0068	HYUNDAI REVERSE SENSOR ASSY*	1	135.70	0.00	135.70
0006	FNPS	NO PLATE(S)	1	55.00	0.00	55.00
0007	04-01-0104-1150	TONIQVC PROTECTOR MAT	1	50.00	0.00	50.00
SUB-TOTAL:						1,029.90

ComfortDelGro Engineering Pte Ltd
Member of COMFORTDELGRO

Head Office:
Braddell Road
Singapore 579701

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010004	91488048	1,893.79	

Please note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

TAX INVOICE

8010004
 AIG ASIA PACIFIC INSURANCE PTE LTD
 78 SEHNTON WAY, AIG BUILDING #07-16
 SINGAPORE SG 079120
 CONTACT NO: 64193000 3225094

VEHICLE NO
 SHC72661
 MARK
 HYUNDAI
 MODEL
 IONIQ(G2)
 DATE OF REG
 10.07.2019
 CHASSIS CODE
 KMHC851CVKU164787

INV. NO/DATE
 91488048 06.01.2020
 JOB NO.
 305358423
 ODOMETER READING
 DATE/TIME IN
 01.12.2019 15:30

S/No	Part No.		Qty	Unit Price	%Disc	Net
JOB NATURE						
0001	PB	PANEL BEATING		320.00		320.00
0002	23-502	SPRAYPAINT ON APPLICABLE AREA		200.00		200.00
0003	J	REMOVE/REPAIR REVERSE SENSOR		40.00		40.00
0004	J	Computer Programming for BSI		180.00		180.00
			SUB-TOTAL	:		740.00

Items total 1,769.90
 Add GST @ 7.000 % 123.89
 Invoice amount 1,893.79

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHK
8010004	91488048	1,893.79	

COMFORTDELGRO ENGINEERING

A member of COMFORTDELGRO

GST REG. NO. M2-8921817-3

ComfortDelGro Engineering Pte Ltd

205 Braddell Road Singapore 579701
Mainline + 65 6383 6280 Facsimile + 65 6280 9755

Workshops

59 Loyang Drive Singapore 508959 24 Senoko Loop Singapore 759156
383 Sin Ming Drive Singapore 575717 7 Sungei Kadut Way Singapore 72379
45 Pandan Road Singapore 609206 501 Yishun Industrial Park A Singapore 7
320 Ubi Road 3 Singapore 408019

COMPANY REG. NO.: 199506048W
Page: 3

TAX INVOICE

8010004

ATG ASIA PACIFIC INSURANCE PTE LTD

78 SHENTON WAY, ATG BUILDING #07-16
SINGAPORE SG 079120

CONTACT NO: 64193000 3225094

VEHICLE NO
SHC7266T

MAKE
HYUNDAI

MODEL
IONIQ(G2)

DATE OF REG
10.07.2019

CHASSIS CODE
KMHC851CVKI164787

TINV. NO/DATE
91488048 06.01.2020

JOB NO.
305358423

ODOMETER READING

DATE/TIME TN
01.12.2019 15:30

Issued by : KATHERINE PAN 06.01.2020 16:45:28
Repair type : CFSO/57/57
Payment Type/Term: /Credit 30 days

ComfortDelGro Engineering Pte Ltd
A member of COMFORTDELGRO

Head Office:
205 Braddell Road
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ
8010004	91488048	1,093.79	

Our Ref: CC19120017



Date: 06 January 2020

TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON 01/12/2019 @ 14:35 hrs
ALONG JLN BUKIT HO SWEE TOWARDS LOWER DELTA RD
INVOLVING SMK8822E

We refer to the above-mentioned accident and wish to inform that **CityCab Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHC7266T** (the "Taxi"). The Taxi was hired to **TAN LAI ANN IC NO SXXXX657C** a registered hirer-operator of **CityCab Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$125.19** per day (inclusive of GST).

Please be advised that the Taxi was insured with **MS First Capital Insurance Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Christine Tay
Manager, Fleet Safety

This is a computer generated letter. No signature is required.

4

Enquire Vehicle Insurance Details

Vehicle No.	Incident Date/Time	Search Status	Insurance Company Code	Insurance Company Name
SMK8822E	01 Dec 2019 / 14:35:00	Successful	A04	AIG ASIA PACIFIC INSURANCE PTE. LTD.

Previous

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SNC 7266 T