

Our Ref : T 1119/ SHC8406A /WT/CK(st)

Date : 24-Dec-19

CDGE Taxi Claims Dept
59 Loyang Drive 4th Flr
Singapore 508969

ComfortDelGro Engineering Pte Ltd
205 Braddell Road Singapore 579701

Mainline +65 6383 6280
Facsimile +65 6280 9755

www.cdge.com.sg

Company Registration No: 199506048W

QBE INSURANCE (INT'L) LTD
1 Raffles Quay #29-10
South Tower
Singapore 048583

WITHOUT PREJUDICE

Attn : Motor Claims Department

Dear Sir

ACCIDENT INVOLVING OUR TAXI SHC8406A YOUR INSURED EB 9218K
AND OTHER _____ ON 28.11.19

We are the authorised repair workshop for Comfort Transportation Pte Ltd, the owner of motor Vehicle No : SHC8406A which was involved in the captioned accident with your insured vehicle. The vehicle owner and the taxi driver concerned have requested and authorized us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving : EB 9218K we are submitting these claims for your consideration on behalf of the claimants.

TAXI OWNER'S CLAIM

1	Cost of Repair	\$	909.50
2	<u>5</u> days Loss of Rental @ \$ <u>114.95</u> per day	\$	574.75
3	Survey Report Fees (Surveyed by M/s LKK)	\$	-
4	LTA Search Fees	\$	7.49
5	GIA / Police Report Fees	\$	-
6	Towing / Medical / Transportation Fees	\$	-
Sub Total :		\$	1,491.74

HIRER'S CLAIM

7	<u>5</u> days Loss of Income @ \$ <u>80.00</u> per days	\$	400.00
Total Claims :		\$	1,891.74

We enclose herewith the following documents to support the claims: -

- a) Original repair bill
- b) LTA search slip/s of : EB 9218K
- c) GIA / Police report/s of : SHC8406A
- d) Letter of authority from owner / hirer / operator
 - () Witness statement/s () Towing/Medical bill/receipts () Certificate of Insurance
 - () Photocopies of Accident Scene (x) Downtime/Mileage record (x) Rental Rate letter

Kindly look into the matter and let us hear from you on the settlement of the said claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours faithfully

Catherine Koh

CDGE Claims Department

Tel : 6214 8733 Fax : 6214 1843 Email : catherinekoh@cdge.com.sg

Workshops

Braddell
205 Braddell Road
Singapore 579701

Loyang
59 Loyang Drive
Singapore 508969

Sin Ming
383 Sin Ming Drive
Singapore 575717

Pandan
45 Pandan Road
Singapore 609286

Ubi
320 Ubi Road 3
Singapore 408649

Senoko
24 Senoko Loop
Singapore 758156

Sungei Kadut
7 Sungei Kadut Way
Singapore 728791

Yishun
501 Yishun Industrial Park A
Singapore 768732



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 67414108

Our Ref: CC3/QBE19021361/Nea3

19 MAR 2020

NEW TOYO INTERNATIONAL HOLDINGS LTD
80 ROBINSON ROAD
#02-00
SINGAPORE 068898

Dear Sir/Madam,

ACCIDENT INVOLVING EB 9218K AND SHC 8406A ON 28/11/2019

We refer to the above accident where we are acting for QBE Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD)(if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

Asher
Case Handler
DID: 6841 6051
FAX: 6741 4108
Email: ashersng@lkkauto.com

c.c. *QBE Insurance (Singapore) Pte Ltd*
(Motor Claims Dept)

LETTER OF AUTHORISATION

(NAF / PAF)

ACCIDENT INVOLVING **I 40 SHC8406A , EB9218K**
ALONG **NEWTON CIRCUS**

ON 28-Nov-19 09:00

I / We **TEE BOON SENG** (Hirer) NRIC No.: **SXXXX784D**

and/or (Relief) NRIC No.: **SXXXX784D**

Taxi Number **SHC8406A**


hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of income, loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of **"ComfortDelGro Engineering Pte Ltd"**.

Date **29-Nov-2019**

Name of Hirer **TEE BOON SENG**
Hirer NRIC **SXXXX784D**

Signature :



Address **129 BUKIT MERAH VIEW #03-158**
150129

Contact No. **92207728**

DISCHARGE VOUCHER

Without Prejudice
Save As to Costs

Your Reference : T1119/SHC8406A/WT/CK(st)
Our Reference : VC013358

I/We, **COMFORT TRANSPORTATION PTE LTD** do hereby acknowledge the sum of Singapore Dollars: **ONE THOUSAND FIVE HUNDRED AND SEVENTY ONLY (S\$1,570.00)** being full discharge and satisfaction of all claims against QBE Insurance (Singapore) Pte Ltd and their Insured, '**NEW TOYO INTERNATIONAL HOLDINGS LTD**', over damage to my/our vehicle **SHC 8406A** from an accident involving **EB 9218K** at/along **NEWTON CIRCUS**, which occurred on **28 NOV 2019** at about **09:00hours**.

Further, I/we hereby acknowledge and accept that the above said sum paid to me is 'strictly on a without admission of liability basis' and I/we hereby discharge and release the said QBE Insurance (Singapore) Pte Ltd and their Insured '**NEW TOYO INTERNATIONAL HOLDINGS LTD**', from all claims, demands or action of damages as a result of the said accident.

Also, I/we hereby agree to indemnify and keep indemnified the said QBE Insurance (Singapore) Pte Ltd against all and any claims whatsoever made or to be made by any person or persons on my/our behalf in respect of the said accident.

Dated this (day) 2nd of (month) April (year) 2020

Signature

Claimant's Name

CLAIMS DEPARTMENT
COMFORTDELGRO ENGINEERING PTE LTD
59 LOYANG DRIVE
SINGAPORE 508969

FIN/NRIC No.

Witness's Signature

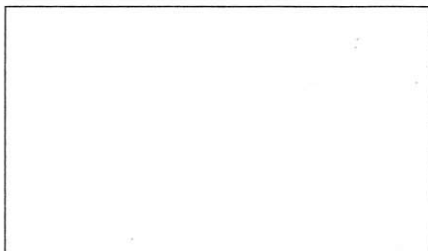
Witness's Name

CLAIMS DEPARTMENT
COMFORTDELGRO ENGINEERING PTE LTD
59 LOYANG DRIVE
SINGAPORE 508969

FIN/NRIC No.

Please forward your cheque made payable to:
COMFORTDELGRO ENGINEERING PTE LTD

Address



Company stamp if applicable

Address

Please return to:
General Claims Department
QBE Insurance (Singapore) Pte Ltd
1 Raffles Quay
#29-10 South Tower
Singapore 048583
(By Fax: 6534 5356)

"The contents of this document apply to vehicle damages only
All personal injuries and damages arising therefrom are excluded
from the ambit and application of this document"

TAX INVOICE

8010056

QBE INSURANCE (INT'L)LTD

1 RAFFLES QUAY SOUTH TOWER #29-10
SINGAPORE 048583

CONTACT NO: 62246633

Description : 3P 28.11.2019

VEHICLE NO
SHC8406A

MAKE
HYUNDAI

MODEL
I-40

DATE OF REG
03.09.2015

CHASSIS CODE
KMHLB41UMGU077320

NO/DATE
91484668 17.12.2019

JOB NO.
305358032

ODOMETER READING

JOB TYPE

Invoice for Lump Sum Repair

Total Lump Sum Repair Amt	850.00
Add GST @ 7.000 %	59.50
Total Invoice amount	909.50

Issued by : CHEWBEELENG 17.12.2019 16:36:53
Repair Type : CLSO/57/57
Payment Type/Term : /Credit 30 days

- 1) WHILST TAKING ALL REASONABLE PRECAUTIONS AGAINST FIRE, THEFT OR ACCIDENTAL DAMAGE, THE COMPANY ACCEPTS NO RESPONSIBILITY FOR CARS OR OTHER PROPERTIES BELONGING TO CUSTOMERS AND VEHICLES ARE DRIVEN AND TESTED AT OWNERS' RISK.
- 2) CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SHALL WITHIN 7 DAYS FROM SUCH DELIVERY OR NOTICE IN WRITING TO THE COMPANY OF ANY COMPLAINTS. OTHERWISE, THE VEHICLES WILL BE DEEMED TO HAVE BEEN ACCEPTED IN GOOD ORDER.
- 3) INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS IN RESPECT OF ANY AMOUNT DUE AND OWING TO THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DUE DATE OF PAYMENT (I.E. AFTER 30 DAYS FROM THE INVOICE) FOR THE PERIOD OF DEFAULT.
- 4) PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERRORS OR DISCREPANCIES WITHIN 14 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THIS COMPANY WILL TREAT THIS INVOICE AS CORRECT AND BINDING.

ComfortDelGro Engineering Pte Ltd

A member of COMFORTDELGRO

Head Office:
205 Braddell Road
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.

Our Ref: CT19110728

Date: 17 December 2019



TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON 28/11/2019 @ 09:00 hrs
ALONG NEWTON CIRCUS
INVOLVING EB9218K

We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHC8406A** (the "Taxi"). The Taxi was hired to **TEE BOON SENG IC NO SXXXX784D** a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate \$**114.95** per day (inclusive of GST).

Please be advised that the Taxi was insured with **MS First Capital Insurance Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Christine Tay
Manager, Fleet Safety

This is a computer generated letter. No signature is required.

Enquire Vehicle Insurance Details

Vehicle No.	Incident Date/Time	Search Status	Insurance Company Code	Insurance Company Name
EB9218K	28 Nov 2019 / 09:00:00	Successful	Q01	QBE INSURANCE (SINGAPORE) PTE LTD

[Previous](#)

[OK](#)

SHC8466A

Asher Sng (LKKAUTO)

From: Jenny Toh <jenny.toh@qbe.com>
Sent: Friday, 27 March 2020 3:27 PM
To: Asher Sng (LKKAUTO)
Cc: claims-singapore
Subject: VC013358 MANDATE REQUEST] RE: Direct Settlement - Accident Involving EB9218K (OI : QBE - TBA) and SHC8406A (TP : LKK REF - CC3/QBE19021361/Nea3) on 28/11/2019
Attachments: LKK INSPECTION.pdf; LKK ADJUSTMENT.pdf; LKK SURVEY PHOTO.pdf; LKK RESURVEY PHOTO.pdf; TP LOD.pdf

Follow Up Flag: Follow up
Flag Status: Completed

Hi Asher

Kindly proceed as per advise.

From: Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>
Sent: Thursday, 26 March 2020 12:28 PM
To: Jenny Toh <jenny.toh@qbe.com>; Andrew Lim <andrew.lim@qbe.com>
Cc: claims-singapore <claims-singapore@qbe.com>
Subject: [MANDATE REQUEST] RE: Direct Settlement - Accident Involving EB9218K (OI : QBE - TBA) and SHC8406A (TP : LKK REF - CC3/QBE19021361/Nea3) on 28/11/2019

Your ref : VC013358
Our ref : CC3/QBE19021361/Nea3q2

Dear Sirs,

We refer to the above matter.

The accident occurred when our insured rear ended third party vehicle.

Basing on the reports of the circumstance of the accident, we propose to settle third-party claim at 100% liability.

We did clarify with insured the nature of the accident and he's aware that NCD (if any) would be affected.

We seek your approval to offer repairer " **COMFORTDELGRO ENGINEERING PTE LTD**" at **\$1,576.79 (all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repairs (with GST)	\$ 2,148.41	\$ 909.50
2. Loss of Rental (5days x \$114.95)	\$ 574.75	\$ 459.80 (4days x \$114.95)
3. Loss of Income (5days x \$80)	\$ 400.00	\$ 200.00 (4days x \$50)
3. LTA Search Fee	\$ 7.49	\$ 7.49
Total		\$ 1,576.79

Enclosed here with all the relevant documents for your perusal.

For your approval please.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Thursday, 19 March 2020 10:05 AM

To: 'Jenny Toh' <jenny.toh@qbe.com>; Andrew Lim <andrew.lim@qbe.com>

Cc: Admin A <admin-a@lkkauto.com>; claims-singapore@qbe.com; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Subject: RE: Direct Settlement - Accident Involving EB9218K (OI : QBE - TBA) and SHC8406A (TP : LKK REF - CC3/QBE19021361/Nea3) on 28/11/2019

Dear Sirs / Madam,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Thursday, 2 January, 2020 8:56 AM

To: 'Jenny Toh' <jenny.toh@qbe.com>

Cc: Admin A <admin-a@lkkauto.com>; claims-singapore@qbe.com; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Subject: RE: Direct Settlement - Accident Involving EB9218K (OI : QBE - TBA) and SHC8406A (TP : LKK REF - CC3/QBE19021361/Nea3) on 28/11/2019

Dear Sir / Madam,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Monday, 16 December, 2019 10:55 AM
To: 'Jenny Toh' <jenny.toh@qbe.com>
Cc: Admin A <admin-a@lkkauto.com>; claims-singapore@qbe.com; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>
Subject: Direct Settlement - Accident Involving EB9218K (OI : QBE - TBA) and SHC8406A (TP : LKK REF - CC3/QBE19021361/Nea3) on 28/11/2019

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SHC 8406A at M/s ComfortDelGro Engineering Pte Ltd (Loyang) on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge Asher and she can be contacted at DID: 6841 6051.

To check availability of the case handler, you may contact the undersigned.

"Best Wishes for Merry Christmas & Happy New Year 2020"

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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