

Khanchna (LKK Auto)

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Sent: 29 September 2020 4:00 PM
To: Khanchna (LKK Auto)
Cc: MT_Claim_SG
Subject: RE: MANDATE REQUEST - O/REF: 190721/11 - ACC INVLG SJY1600L & GBA9387X ON 29 NOV 2019 [External Confidential]

Follow Up Flag: Follow up
Flag Status: Flagged

Lonpac External - Confidential

Dear Khanchna,

Kindly proceed as proposed.

Best Regards
Gerald Poh
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

Lonpac External - Confidential data is for use by authorised external parties only.

From: Khanchna (LKK Auto) [mailto:khanchna@lkkauto.com]
Sent: Tuesday, 29 September 2020 3:33 pm
To: MT_Claim_SG <mt_claim@lonpac.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: MANDATE REQUEST - O/REF: 190721/11 - ACC INVLG SJY1600L & GBA9387X ON 29 NOV 2019 [External Confidential]

LPC ref: 19/19/19/VC00/022723
LKK REF: CC4/LPC19021358/Kka3

Dear Sir/Madam,

We refer to the above matter.

We have highlighted to your good office on 03/12/2019 of Third-Party's request to do Direct Settlement with our Principal, Lonpac Insurance Bhd.

Insured reversed and hit third party vehicle. We are of the view that liability is down against Insured.

Summary to offer to third party repairer "K.KIM HIN AUTO PTE LTD" as follows: -

	Claimed Amount	Revised Amount
1. Cost of Repair (w/GST)	\$ 3,792.35	\$ 2,568.64
2. Loss of Use (6 days x \$150)	\$ 900.00	\$ 600.00 ~ \$720.00 (6 days x \$100 ~ \$120)
3. GIA Search Fee	\$ 2.00	\$ 2.00
Total	\$ 4,694.35	<u>\$ 3,170.64 ~ 3,290.64</u>

**5 days recommendation for repair + 1 Sunday = 6 days

The above is for your approval.

Thank you.

Best Regards,
Khanchna | Case Handler
LKK Auto Consultants Pte Ltd
DID: **6841 2360** | email: khanchna@lkkauto.com | Fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Sent: 28 September 2020 3:33 PM
To: Khanchna (LKK Auto) <khanchna@lkkauto.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; 'claims@kkimhin.com.sg' <claims@kkimhin.com.sg>
Subject: FW: LOD - O/REF: 190721/11 - ACC INVLG SJY1600L & GBA9387X ON 29 NOV 2019 [External Confidential]

Lonpac External - Confidential

Our Ref: 19/19/19/VC00/022723

Dear Khanchna,

Kindly look into the claim and revert to them.

Best Regards
Gerald Poh
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



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From: claims@kkimhin.com.sg [<mailto:claims@kkimhin.com.sg>]

Sent: Monday, 28 September 2020 3:10 pm

To: MT_Claim_SG <mt_claim@lonpac.com>

Cc: Margaret KKH <margaret@kkimhin.com.sg>

Subject: LOD - O/REF: 190721/11 - ACC INVLG SJY1600L & GBA9387X ON 29 NOV 2019

Dear Officer

Enclosed are the supporting documents for your processing :

1. Letter of Demand
2. Cost of Repair Invoice
3. GIA Search Fee
4. Letter of Authorization

We look forward to receiving your offer of settlement.

Thank you.

Best Regards

Carin

K. Kim Hin Auto Pte Ltd

160 Sin Ming Drive #02-20

Sin Ming AutoCity

Singapore 575722

Tel: 6452 7018