

ASS. REC. BY:

REF: CS/AGI 19021350/Gt f3

Special Instruction:

Survivor:

GQ

ASSIGNMENT (Office)

From (Person):

Ivy Ratna

of

AGI

Date/Time: 3.12.19 3.48p.m

Estimated Cost:

Bill to:

OD/TP/WS/TP RES/OD RES/EVA/INV/MV/CS

To Inspect Vehicle No:

SDR 8113

Insured:

SLM 5498D

at Workshop m/s

Focus Auto

Tel:

688 69097

of NO 1 Kaki Bukit Ave 6 #02-48/50

Policy No:

Claim No:

C10014696/Jm

Sum Insured:

Excess:

Make of Veh:

D.O.A.

22.11.2019

(Client's Record)

CA / REV / REP. / REV 24 HRS

mpn

H.O.D. Endorsement:

Date/Time:

3.12.2019 4.32p.m

Person Contacted:

Aidah

Vehicle IN/OUT

Date/Time

Action/Instruction (✓) Estimate

SDR 8113 - C6/AGI 11021691/T19 2x1y

DOA - 18/10/2011

SLM 5498 D-X

	Steve	SMRT Taxis Pte Ltd	451496452068	self collection 17/09/19 by post 14.10.19 by post 14.10.19 by post 14.10.19 by post 14.10.19 by post 14.10.19 by post 14.10.19	
		Performance Motors Limited	451831450793450204451217		
			451219		
		tower transit singapore pl	451473		
		Allswell Motor Trades	451477		
		C.S.Ong Auto Pte Ltd	451966		
		Pegasus Engineering & Trading Pte Ltd	451973		
		Lee Kuan Hwa Motor Service	451626		
		BKW RENT-CAR-PTE LTD	452084		

ASS. REC. BY: 62REF: AGI

ASSIGNMENT

From:

Date:

24/12/14

Estimated Cost:

OD ☒ TP ☐ WS ☐ TP RES ☐ OD RES ☐ EVA ☐ INV ☐ MV

To Inspect Vehicle No:

SDR 811J

at Workshop m/s

Focus Auto

of

No. 1 Kaki Bukit Ave 6 #02-48

Insured:

Autobay

Policy No.

Claims No.

Sum Insured:

Excess:

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its
repair at the time of inspection.

Bal. or Market Value:

IDAC Accident Rpt:

Consistent? : Yes or No

GIA / PR Seen:

Consistent? : Yes or No

Est. Repairs:

days

Res.:

Yes or No

Lum Sum:

%

3 Val.:

Yes or No

CA / REV / REP. / 24 HRS ^(up)

Vehicle: IN / OUT

Date:

Person Contacted:

Veh No:

SDR 811J

Yr Regn:

30 Jul 2015Type: ☒ Car ☐ M.Cycle ☐ Bus ☐ Van ☐ Lorry ☐ Taxi ☐ Prime Mover ☐

Truck / Trailer or

Make:

Volkswagen Jetta ^{1.4} C.C. 1390

Colour:

Black

A/C:

Insured / Std / NI / NA

Sp. Reading

73250

T/Radio:

Insured / Std / NI / NA

Eng/No:

C/No:

WVWZZZ 168FM 032 937Gen. Cond: ☒ Good ☐ Fair ☐ Poor ☐ BurntSteering: ☒ In order ☐ Jammed ☐ Leaked ☐ Burnt orBrake: ☒ In order ☐ Jammed ☐ Leaked ☐ Burnt orModi: Nil / S/Rim / STD ☒ A/Rim or

Tyre Size:

F: 225 / 45 R17

R:

11BS / DUN / EXNOVA ☒ GYV FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

Rear

R/Bal.

6

mm

R/Bal.

6

mm

L/Bal.

6

mm

L/Bal.

6

mm

D.O.A.

D.O.I.

24-12-19

Survey held at

w/s4pmDes. of Damages: ☒ Frt ☒ Rear ☐ O/S ☐ N/S ☐ U/C ☐ Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

Date/Time, File Pass to?



: Preli. Report

1)



: Final Report

Date/Time, File Return to?

2)

Days Of Repair:

Resurvey No. of Trip:

Add Fee:



: Site Insp (\$



: Interview (\$



: Tech. Insp (\$



: Weekend (\$

Survey Fee:

Transportation:

\$ + RS. \$

Photos

Other:

TOTAL

Report Format:

Lump Sum / L.B.J. (\$

Address: 5035 Ang Mo Kio Industrial Park 2, #01-351,

Singapore 569538

On Tue, Dec 17, 2019 at 10:18 AM Motor Claim - III <motorclaim@iii.com.sg> wrote:

Dear Sir / Mdm,

We acknowledge receipt of your email.

We propose using one of the following motor surveyors:

- LKK Auto Consultants Pte Ltd
- Vicom Assessment Centre Pte Ltd

Please notify us within 02 days of receipt of this letter for surveyor agreed on or if you have any objections to the above list.

Best Regards,

Gabriel Wee



64 Cecil Street, #05 - IOB Building

Singapore 049711

Tel: 6347 6100, Ext - 248

Nivitha (LKK Auto)

From: Ivy Ratilla <ivy.r@budgetdirect.com.sg>
Sent: Tuesday, 3 December 2019 3:48 PM
To: Admin-D (LKKAuto)
Cc: SUR; Julie Mangubat
Subject: FW: PRE REPAIR SURVEY - SDR811J & SLM5498D ACCIDENT ON 22/11/2019 || C10004696/JM

Hi Team,

We would like to arrange for TP PRS for SDR811J please. Vehicle is not in yet. They have chosen Mr. Marcus Chua to survey the vehicle.

Name of workshop : FOCUS AUTO PTE LTD
Address : No. 1 Kaki Bukit Avenue 6
Autobay #02-48/50
Singapore 417883
Telephone No.: 6844620

Please confirm. Thank you.

Regards,

Ivy Ratilla
Executive, Claims Admin

T +65 6540 2185
F +65 6725 0853
E ivy.r@budgetdirect.com.sg



Customer Care +65 6221 2111
Claims +65 6221 2199
Claims (Int.) +65 6540 2199

190 Clemenceau Avenue, #03-01
Singapore Shopping Centre
Singapore
239924
budgetdirect.com.sg

auto  general

Auto & General Insurance (Singapore) Pte. Limited (Co. Reg. No. 201626103G) trading as **Budget Direct Insurance**.

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From: claims@focusauto.com.sg <claims@focusauto.com.sg>

Sent: Tuesday, 3 December 2019 9:43 AM

To: Claims <claims@budgetdirect.com.sg>

Subject: Re: PRE REPAIR SURVEY - SDR811J & SLM5498D ACCIDENT ON 22/11/2019

Dear Officer In-charge,

Resent and waiting for your kind reply.

Thank You

Best Regards

Aidah

On 2019-11-27 16:50, claims@focusauto.com.sg wrote:

Dear Officer In-charge,

Please ignore my earlier email.

Dear Officer In-Charge,

Good Day,

Please sent surveyor list to arrange the surveyor down to our workshop as below.

We are instructed by our client to notify you of a road traffic accident on 22/11/2019 at about 1835 hours at Upper Changi Road Towards PIE bedok involving our client's SDR811J and SLM5498D driven by your insurer or your insured's authorized driver at the material time.

As a result of the accident, our client's vehicle has been damaged. Before our client / we proceed to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you or your insurer would like to conduct a pre-repair survey of the vehicle without further reference to you.

Please be informed that the said vehicle can be inspected at :

Name of workshop : FOCUS AUTO PTE LTD

Address : No. 1 Kaki Bukit Avenue 6

Autobay #02-48/50

Singapore 417883

Telephone No.: 6844620

Best Regards

Aidah

On 2019-11-27 16:44, claims@focusauto.com.sg wrote:

Dear Officer In-Charge,

Good Day,

Please sent surveyor list to arrange the surveyor down to our workshop as below.

We are instructed by our client to notify you of a road traffic accident on 22/11/2019 at about 0900 hours at Lorong 6 Toa Payoh Towards Changi Exit involving our client's GY9344J and SLU1548C driven by your insurer or your insured's authorized driver at the material time.

As a result of the accident, our client's vehicle has been damaged. Before our client / we proceed to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you or your insurer would like to conduct a pre-repair survey of the vehicle without further reference to you.

Please be informed that the said vehicle can be inspected at :

Name of workshop : FOCUS AUTO PTE LTD

Address : No. 1 Kaki Bukit Avenue 6

Autobay #02-48/50

Singapore 417883

Telephone No.: 6844620

Best Regards

Aidah

--
Focus Auto Pte Ltd

No. 1 Kaki Bukit Avenue 6

#02-50 AutoBay Singapore 417883

Tel: 6886 9097 Fax: 6481 9095

Office Hours : Mon ~ Sat, 0900 ~ 1800

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FOCUS AUTO PTE LTD

NO. 1 KAKI BUKIT AVENUE 6 #02-48/50

AUTOBAY @ KAKI BUKIT SINGAPORE 417883

TEL: 6886 9097 FAX: 6886 9095

Email: claims@focusauto.com.sg

GST:200712509E RCB NO:201004495R

M/S : GENERAL INSURANCE

ATTN: Motor Claim Department

Your Ref No: SDR811J

Claim Type: Third Party

Accident Date: 22.11.19

Estimate No: EST0001075

Date: 24 Dec 2019

Veh Reg No: **SDR811J**Make/Model: VOLKSWAGEN JETTA
GP 1.4 TSI 90A

Chassis No: WWWZZZ16ZFM032937

Engine No: CAXF52727

Reg. Date: 30/07/2015

Estimate Repair Cost to Vehicle No :SDR811J

PAGE:1/1

Description	U/Price	Quantity	List Price <u>SS</u>	Amount <u>SS</u>
List Price				
1 Rear Bumper / Re	1,123.80	1 PC	1,123.80	
2 Rear Bumper Lower Spoiler - GA	540.00	1 PC	540.00	
3 Rear Bumper Top Beam ?	164.20	1 PC	164.20	
4 Rear Bumper Reinforcement ?	640.00	1 PC	640.00	
5 Rear End Panel X	962.50	1 PC	962.50	
6 Front Bumper X repair.	890.00	1 PC	890.00	
			4,320.50	
	Less 10%		432.05	3,888.45
Special Net				
7 Rear Bumper Sensor / on	300.00	1 SET	300.00	200
8 Front Number Plate / cut	50.00	1 PC	50.00	40
			350.00	350.00
Labour				
9 Panel Beating 3-4 Days.	950.00	1 PC	950.00	400
10 Rust Proofing	60.00	1 PC	60.00	X
11 Spray Painting lump sum repair.	850.00	1 PC	850.00	400
After repair photos.			1,860.00	1,860.00
			Total	SS 6,098.45

LKK Auto Consultants hence notify the Repairer of the following:

TOTAL SINGAPORE DOLLAR SIX THOUSAND NINETY EIGHT AND CENTS FORTY FIVE ONLY

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

For FOCUS AUTO PTE LTD

AUTHORISED SIGNATURE

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	25/11/2019 10:13
Date Of Accident	22/11/2019 18:35
Exact Location Of Accident	UPPER CHANGI ROAD TWDS PIE BEDOK
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SDR811J
Insured/Policyholder	
Name Of Registered Owner	TAI KIT
NRIC No	S1484585B
Email Address	TAIKIT811@GMAIL.COM
Mobile Phone No	(LOCAL) +65-98330811
Alternative Phone No	OFFICE-98330811

Vehicle Particulars

Manufacturer	VOLKSWAGEN
Model	JETTA

Exact Purpose for which vehicle was being used at time of accident

Are you claiming under your own insurance policy for repair to your vehicle? NO

If No, Please state action to be taken THIRD PARTY

Vehicle Category PRIVATE CAR

Insurance Company

Name of Insurance Company	GREAT EASTERN GENERAL INSURANCE LIMITED
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	2019-V0108781-VDP
Cover Note Number	

Driver

Name of Driver	TAI KIT
NRIC No	S1484585B
Date Of Birth	14/08/1961
Occupation	INDOOR
Date Of Driving Pass	08/04/1982
Driving Experience	37 YEARS AND 7 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-98330811
Fax Number	
Contact Number	OFFICE-98330811
Email Address	TAIKIT811@GMAIL.COM

Address	BLK 544 PASIR RIS ST 51 #09-01
Postcode	510544
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OWNER
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

General Information of the Accident

Type Of Accident	CHAIN COLLISION
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles (including own vehicle) involved in the accident	3
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	1

Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

PLEASE SEE ATTACHED.

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SLM5498D
Vehicle Make/Model/Colour	
Details Of Properties	
Vehicle Category	PRIVATE CAR
Name of Driver	SHEN JIAN RONG
NRIC/Passport Number	
Contact Number	91080385
Address	NA
	NA
Postcode	NA
Insurance Company Name	
Nature Of Damage	NA
No. Of Passenger (Including Driver)	

DETAILS OF OTHER VEHICLE PROPERTY 2

Vehicle Registration Number	SGW8198G
-----------------------------	----------

Vehicle Make/Model/Colour

Details Of Properties

Vehicle Category

PRIVATE CAR

Name of Driver

UNKNOWN

NRIC/Passport Number

Contact Number

NA

Address

NA

NA

Postcode

NA

Insurance Company Name

Nature Of Damage

NA

No. Of Passenger (Including Driver)

SKETCH PLAN


IMPORTANT NOTICE


1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

8. Consent under the Personal Data Protection Act (PDPA)

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims. (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes;
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims;
- (e) the information so collected under (c) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated; or
 - (ii) for complying with requirements under any regulations, laws or court orders.

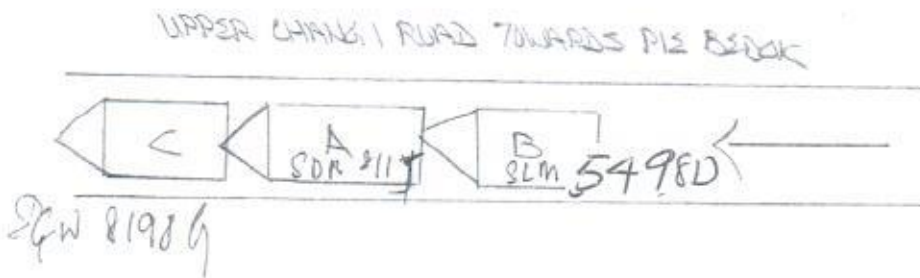

Policyholder's Signature
Date & Time:


Driver's Signature
(If driver is not the policyholder)
Date & Time:


Reporting Centre Personnel's Signature
Name:
NRIC/FIN No.:

Individual Statement Pg. 1

SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

On 22/11/2019 @ about 1830hrs, I was travelling along Upper Changi Road Towards PIE Beck. At the slip road, Vehicle C in front of me suddenly braked due to a pedestrian was crossing the road.

I managed to brake too. Unfortunately, Vehicle B behind me couldn't brake on time and hit into Vehicle A causing it to hit Vehicle C.

DECLARATION

I/We declare the foregoing particulars are true in every respect.

Policyholder's Signature
Date & Time:

Driver's Signature
(If driver is not the policyholder)
Date & Time:

Reporting Centre Personnel's Signature
Name:
NRIC/FIN No.:

➤ Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Owner ID Type:	Singapore NRIC
Owner ID:	585B
Vehicle No.:	SDR811J
Vehicle to be Exported:	No
Intended Deregistration Date:	25 Dec 2019
Vehicle Make:	VOLKSWAGEN
Vehicle Model:	JETTA GP 1.4 TSI 90 A/T HL 1634G5
Primary Colour:	Black
Manufacturing Year:	2015
Engine No.:	CAXF52727
Chassis No.:	WVWZZZ16ZFM032937
Maximum Power Output:	90.0 kW (120 bhp)
Open Market Value:	\$19,307.00
Original Registration Date:	30 Jul 2015
First Registration Date:	30 Jul 2015
Transfer Count:	0
Actual ARF Paid:	\$19,307.00
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	29 Jul 2025
PARF Rebate Amount:	\$14,480.00
COE Expiry Date:	29 Jul 2025
COE Category:	A - Car up to 1600cc & 97kW (130bhp)
COE Period(Years):	10
QP Paid:	\$55,889.00
COE Rebate Amount:	\$31,264.00
Total Rebate Amount:	\$45,744.00

The information contained herein is correct as at 25 Dec 2019

OK