

ASS. REC. BY:

REP: 05/11/19 021347 / R19d36

Special Instruction:

Invoice: RCUA

menmen

ASSIGNMENT (Office)

From (Person):

Jennifer Chan

of

AIG

Date/Time:

3:30pm @ 3/12/19

Estimated Cost:

Bill to:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No:

SMA 8446K

Insured:

at Workshop in/s

Trans Eurokars

Tel:

9127 7928

of

Subi close

Policy No:

1800078014

Claim No:

318710420956

Sum Insured:

Excess:

IBF 0p 09/12/19

Make of Veh:

D.O.A

23/11/2019

(Client's Record)

CA / REV

REP. / REV 24 HRS

H.O.D. Endorsement:

Date/Time:

3:43pm @ 3/12/19

Person Contacted:

Ronald

Vehicle IN (OUT)

Date/Time	Action/Instruction	Estimate
	SMA 8446K	X
09/12/19 @ 10.05am	Report to Victor via menmen.	
09/12/19 @ 11.26am	Lim KOK Chong informed C/A via menmen.	
09/12/19 @ 3.55pm	Informed Ronald C/A 6 ex: 80p by email.	
11/03/20 @ 8.57am	Report finalised with Catherine final fig \$6933.60 by email (Rad \$3127.28, 31%)	

WCA REC BY: Rame

REF: AIG CS/A29 1004347/R19 d3

172C

ASSIGNMENT

From: _____ Date: 6/12/19

Estimated Cost: _____

☒ TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: SMA 8446K

at Workshop m/s Trans Eurokars

of Subi close

Insured: _____

Policy No. _____

Claims No. _____

Sum Insured: _____ Excess: TBA

(Client's Record)

Make of Veh: Ronald

4.30pm
(waiting)

(Policy Condition)

Remark: The veh had commenced its
repair at the time of inspection.

Bal. or Market Value: 66k

IDAC Accident Rpt: _____ Consistent? : Yes or No

GIA / PR Seen: _____ Consistent? : Yes or No

Est. Repairs: 6 days Res.: Yes or No

Lum Sum: _____ % 3 Val.: Yes or No

CA / ☒ REV / REP. / 24 HRS

Vehicle: IN / OUT

Date: _____ Person Contacted: _____

Veh No: SMA 8446K Yr Regn: 2018 / Jun

Type: ☒ M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: MAZDA 3 SEDAN 1.5 AT C.O. 1496

Colour: BLACK A/C: Insured / Std / NI / NA

Sp Reading: 23185 T/Radio: Insured / Std / NI / NA

Eng/No: _____

C/No: 3M 68N 2248J 0224109

Gen. Cond: Good / ☒ Fair / Burnt

Steering: ☒ In order / Jammed / Leaked / Burnt or

Brake: ☒ In order / Jammed / Leaked / Burnt or

Modi: Nil ☒ S/Rim / STD A/Rim or

Tyre Size: F: 205/60R16

R: _____

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

☒ TOYO / YOKO or

Front

Rear

R/Bal. 6 mm R/Bal. 6 mm

L/Bal. 6 mm L/Bal. 6 mm

D.O.A. 23/11/19 D.O.I. 06/12/19

Survey held at Trans Eurokars

Des. of Damages: Frt / ☒ Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time	Action / Instruction
	<u>Request DL and Certificate of Insurance</u>

RECEIVED 13 MAR 2020

Date/Time, File Pass to? ☐ : Prel. Report

1) ☐ : Final Report

Date/Time, File Return to?

2) _____

Days Of Repair: 6

Resurvey No. of Trip: 2

Add Fee: ☐ : Site Insp (\$)

☐ : Interview (\$)

☐ : Tech. Insp (\$)

☐ : Weekend (\$)

Report Format: _____

Lump Sum / L.B.: 6933.60

Survey Fee: 200

Transportation: _____

S + RS: _____


Photos: _____

Others: 11

TOTAL: 211

Your password will expire in 9 days. [Click here to change it.](#)

- ARRANGE FOR SURVEY / SMA8446K

From: AIG SGP, Claims-Survey
To: Admin A, assignments
Cc: Fong, Andy-SY, Fan, Winnie-LW
Sent: 12/3/2019 3:30:13 PM
Attachments:  0229_191203120231_001.pdf

Hi LKK,

Kindly assist to survey.

Thanks & regards
Jennifer Chan

From: ronald.yap@eurokars.com.sg [mailto:ronald.yap@eurokars.com.sg]
Sent: Tuesday, 3 December, 2019 2:49 PM
To: AIG SGP, Claims-Survey
Cc: vion.lim@eurokars.com.sg; jess.francis@eurokars.com.sg; samuel.ng@eurokars.com.sg
Subject: [EXTERNAL] ARRANGE FOR SURVEY / SMA8446K

This message is from an external sender; be cautious with links and attachments.

Dear AIG,

Please arrange on 06 Dec @ 4:30PM.

Kindly confirm.

Thank You,

Ronald Yap
Insurance Claims

Trans Eurokars Pte Ltd
5 Ubi Close, Singapore 408605
T: 6395 8899 H: 9127 7928
ronald.yap@eurokars.com.sg

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From: mazdacanon@mazda.com.sg <transeurokars@eurokars.com.sg>
Sent: 03 December 2019 12:03
To: Ronald Yap <ronald.yap@eurokars.com.sg>
Subject: Attached Image

Shiau Chan (LKKAUTO)

From: Rasul (LKKAUTO)
Sent: Wednesday, 11 March 2020 8:57 AM
To: catherinechua@eurokars.com.sg
Cc: ronald.yap@eurokars.com.sg; Shiau Chan (LKKAUTO)
Subject: RE: SMA8446K - FINALIZATION OF COR

Hi Catherine,

Finalised amount of \$ 6933.60 is confirmed

Best Regards,

Rasul | Assessor

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: Rasul@lkkauto.com | fax: 6841-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

Save the Earth. Print only when necessary.

From: catherinechua@eurokars.com.sg [mailto:catherinechua@eurokars.com.sg]
Sent: Saturday, 18 January, 2020 9:43 AM
To: Rasul (LKKAUTO)
Cc: ronald.yap@eurokars.com.sg; CS A Team; Admin A
Subject: SMA8446K - FINALIZATION OF COR

Dear Rasul

Our COR computation is attached for your agreement.

COR: \$6933.60 before excess of \$0 and before GST

6 repair days (not including preparation of estimate, wait for survey/authorization/spare parts, Sat/Sun/PH)

Kindly confirm the above as soon as possible.

Aside to Ronald:- please email b4 paint photos to Rasul asap.

Thanks n Regards



Driving luxury experiences since 1985

Catherine Chua

Insurance Claims Executive

23 Leng Kee Road Singapore 159095

T: (65) 6603 6128 **D:** (65) 6603 6121 **F:** (65) 6476 7417

E: catherinechua@mazda.com.sg

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Shiau Chan (LKKAUTO)

From: Shiau Chan (LKKAUTO)
Sent: Monday, 9 December 2019 3:55 PM
To: ronald.yap@eurokars.com.sg
Cc: jessicahs@eurokars.com.sg; jess.francis@eurokars.com.sg; SUR
Subject: RE: - OD claim # SMA8446K # request driver's driving license and COI

Dear Ronald,

Instructed by our client, please proceed to repair the insured vehicle **SMA 8446K (Excess \$0/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

Any check item or supplementary are subjected to further approval from our client.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: ronald.yap@eurokars.com.sg <ronald.yap@eurokars.com.sg>
Sent: Wednesday, 4 December 2019 9:09 AM
To: yokeshi.chan@aig.com; SUR <sur@lkkauto.com>
Cc: ShengYang.Lim@aig.com; Theerthan.Parthiban@aig.com; NurMariahHuibrechts.MohdRizal@aig.com
Subject: RE: - OD claim # SMA8446K # request driver's driving license and COI

Dear Yoke,

Please see attached.

Thank You,

Ronald Yap
Insurance Claims

Trans Eurokars Pte Ltd
5 Ubi Close, Singapore 408605
T: 6395 8899 H: 9127 7928
ronald.yap@eurokars.com.sg

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From: Chan, Yoke Shi <yokeshi.chan@aig.com>
Sent: 04 December 2019 08:58
To: Ronald Yap <ronald.yap@eurokars.com.sg>; SUR <sur@lkkauto.com>

Claim Audit

AUDIT TRAIL					By
No.	On	Audit	Remarks		
1	25 Nov 2019 15:25	Cim Veh Model Changed	(204193) MAZDA 3 1.5 (A).		[] Merimen Administrator
2	25 Nov 2019 15:25	Cim Created	Reg No: SMA8446K. Acct Date: 2019/11/23. Claim Type: SC. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). Ins.Status => Notification. Created from SAS:MTE119155434		[I] Merimen Administrator
3	03 Dec 2019 17:16	Cim Registration Modified	Setl.Type:3->0. Claim Type:SC->OD.		[] Nivitha Govindasamy
4	03 Dec 2019 17:16	Adj Cim Retrieved	Adj: LKK Auto Consultants Pte Ltd (HQ)		[] Nivitha Govindasamy
5	03 Dec 2019 17:16	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ);		[A] Nivitha Govindasamy
6	03 Dec 2019 17:16	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2019/12/12		[A] Nivitha Govindasamy
7	03 Dec 2019 17:16	Adj Mandate Set	Approved:8000.00.Reinsp:Adj decides.		[A] Nivitha Govindasamy
8	03 Dec 2019 17:16	Cim Registration Modified	Rep:1137->202576.		[A] Nivitha Govindasamy
9	03 Dec 2019 17:16	Adj Adjuster Assigned	[None] -> MARCUS CHUA		[A] Nivitha Govindasamy
10	04 Dec 2019 08:59	Cim Registration Modified	Init.Est.->5,000 - 6,000.		[I] Chan, Yoke Shi
11	04 Dec 2019 08:59	Cim Registration Modified	Acct Time:13:15:00->13:00:00.		[I] Chan, Yoke Shi
12	04 Dec 2019 09:29	Cim Registration Modified	Excess: -> 0.00. Excess Waived: -> 600.00. 2F Remarks: -> Not Applicable. GST: -> 7.00.		[I] Chan, Yoke Shi
13	04 Dec 2019 09:29	Label Added	(20226):Coverage Confirmed.		[A] Merimen Administrator
14	06 Dec 2019 17:05	Adj Adjuster Assigned	MARCUS CHUA -> MOHD RASUL		[A] LEE SU THING
15	09 Dec 2019 09:59	Adj Rpt Initiated			[A] SHIAU CHAN
16	09 Dec 2019 09:59	Cim Dtl Modified	JPJ Reg. Date: -> 2018/06/21.		[A] SHIAU CHAN
17	09 Dec 2019 09:59	Cim Details Notified			[A] SHIAU CHAN
18	09 Dec 2019 10:04	Adj Im. Advice Submitted	Next Rpt:Final Rpt.Due Date:2019/12/12		[A] SHIAU CHAN
19	09 Dec 2019 10:05	Adj Mandate Request	Cur.Req:7124.01:DAMAGES CONSISTENT. REPAIR COST ECONOMICAL. WE HAVE NOT AUTHORISE REPAIR.		[A] SHIAU CHAN
20	09 Dec 2019 11:26	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2019/12/12. Mandate Remarks: Please resurvey for checked and supplementary items if require and upload photos in Merimen. Before paint photos for replacement parts and repaired panel required.		[I] Lim, Kok-Chong
21	09 Dec 2019 11:26	Adj Mandate Set	Approved:7124.01:Please resurvey for checked and supplementary items if require and upload photos in Merimen. Before paint photos for replacement parts and repaired panel required.Reinsp:Yes.		[I] Lim, Kok-Chong

Date From



Date To



Audit Type None

Go

ACTIVITY

No record

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2370648	09 Dec 2019 09:59:09	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SMA8446K		11.77

Note: This document has not been finalised.**LKK Auto Consultants Pte Ltd** (Co.Reg.No:199607196R)51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

To: AIG Asia Pacific Insurance Pte. Ltd.
AIG Building
78 Shenton Way #08-16
Singapore 079120From: LKK Auto Consultants Pte Ltd
51 Ubi Ave 1 #01-25
Paya Ubi Industrial Park
Singapore 408933

Attn: Chan, Yoke Shi

Date: 09 Dec 2019

Preliminary Advice

Vehicle No	: SMA8446K	Accident Date	: 23/11/2019
Make	: MAZDA 3	Policy No.	: 1800078014
Assignment Date	: 03/12/2019	Excess	: S\$0.00
Date of Inspection	: 06/12/2019	Est. Duration of Repair	: 6.00
Inspection At	: TRANS EUROKARS PTE LTD (UBI) 5 UBI CLOSE SINGAPORE 408605		

Point of Impact / General Description of Damages

The vehicle sustained impact / damages rear portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	10,038.78
Revised Amount	:S\$	6,110.43
Check Items (Estimated)	:S\$	1,013.58
Total	:S\$	7,124.01

Lump Sum Repair :S\$

Total Loss Consideration

New for Old Value	:S\$	
Pre-Accident Value	:S\$	66,000.00
COE / PARF Rebate	:S\$	41,831.00
Salvage Value	:S\$	
Margin for Repair	:S\$	24,169.00

Remarks

- (X) The vehicle is repairable at our adjusted amount. We have also confirmed excess and policy coverage. Kindly let us have your authorisation.
- () The vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck.
- () Other comments :

> Back to OneMotoring

8-63

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID:	172C
Vehicle Details	
Vehicle No.:	SMA8446K
Vehicle to be Exported:	No
Intended Deregistration Date:	09 Dec 2019
Vehicle Make:	MAZDA
Vehicle Model:	MAZDA3 SEDAN 1.5 AT EU6
Primary Colour:	Black
Manufacturing Year:	2018
Engine No.:	P520515867
Chassis No.:	JM6BN22A8J0224109
Maximum Power Output:	88.0 kW (118 bhp)
Open Market Value:	\$14,344.00
Original Registration Date:	21 Jun 2018
First Registration Date:	21 Jun 2018
Transfer Count:	0
Actual ARF Paid:	\$14,344.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	20 Jun 2028
PARF Rebate Amount:	\$10,758.00
Intended COE Rebate Details	
COE Expiry Date:	20 Jun 2028
COE Category:	A - Car up to 1600cc & 97kW (130bhp)
COE Period(Years):	10
QP Paid:	\$36,426.00
COE Rebate Amount:	\$31,073.00
Total Rebate Amount:	\$41,831.00

7,172

The information contained herein is correct as at 09 Dec 2019

OK

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	25/11/2019 15:18
Date Of Accident	23/11/2019 13:15
Exact Location Of Accident	JUNCTION OF WOODLANDS CENTRE RD AND MARSILING RD
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SMA8446K
Insured/Policyholder	
Name Of Registered Owner	MS LIM LUI SHAN
NRIC No	S7677172C
Email Address	NOEMAIL
Mobile Phone No	(LOCAL) +65-97993033
Alternative Phone No	OFFICE-97993033

Vehicle Particulars

Manufacturer	MAZDA
Model	3-1.5 (A)

Exact Purpose for which vehicle was being used at time of accident

Are you claiming under your own insurance policy for repair to your vehicle? YES

If No, Please state action to be taken

Vehicle Category	PRIVATE CAR
------------------	-------------

Insurance Company

Name of Insurance Company	AIG ASIA PACIFIC INSURANCE PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	
Cover Note Number	

Driver

Name of Driver	MS LIM LUI SHAN
NRIC No	S7677172C
Date Of Birth	28/11/1976
Occupation	INDOOR
Date Of Driving Pass	21/04/2006
Driving Experience	13 YEARS AND 7 MONTHS
Gender	FEMALE
Mobile Number	(LOCAL) +65-97993033
Fax Number	
Contact Number	
EEmail Address	NOEMAIL

Address	214 ANG MO KIO AVENUE 3 #08-1546
Postcode	560214
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OWNER
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

General Information of the Accident

Type Of Accident	COLLISION - HEAD TO REAR
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles (including own vehicle) involved in the accident	2
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	1

Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

SEE ATTACHED

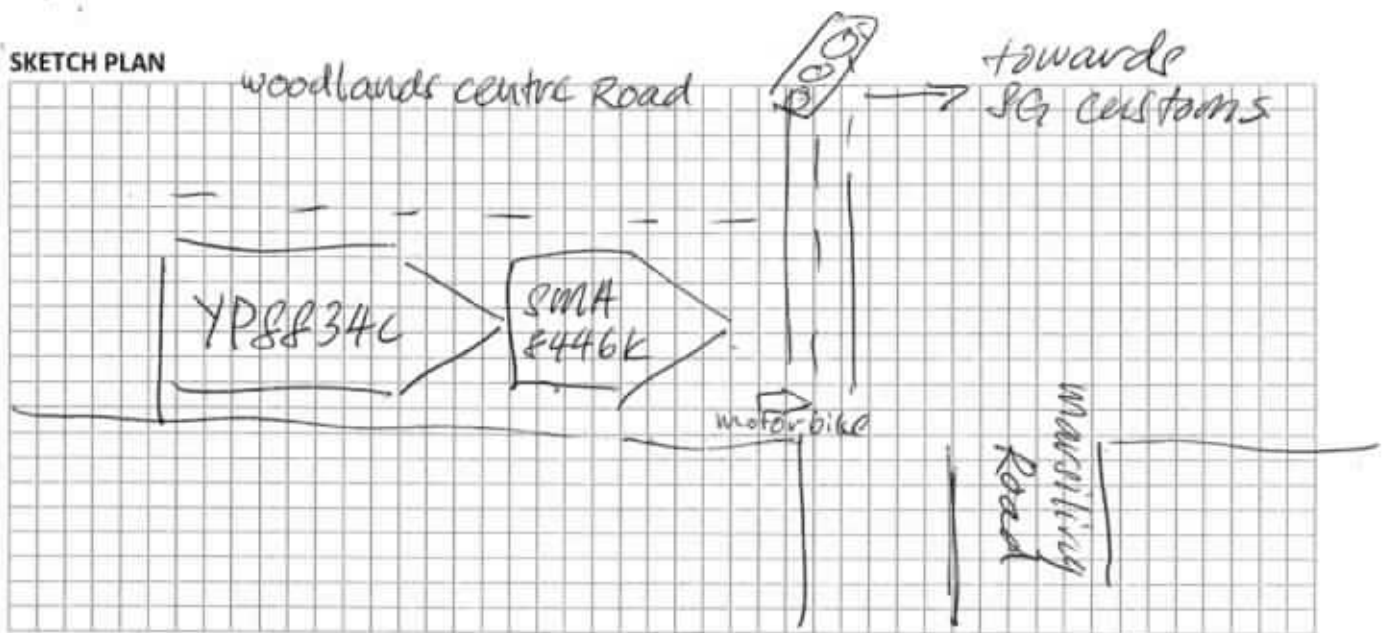
Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	YES
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	YP8834C
Vehicle Make/Model/Colour	
Details Of Properties	
Vehicle Category	GOODS VEHICLE
Name of Driver	PALANIVELU SALIRAM
NRIC/Passport Number	G5077586R
Contact Number	97867268
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	
No. Of Passenger (Including Driver)	

SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

LICENSE PLATE NO: SMA 8446K

ACCIDENT DATE: 23 Nov 2019

CONTACT NUMBER: 97993033

ACCIDENT TIME: 1:14 pm

EMAIL: lui-shan@yahoo.com

LOCATION: At traffic light Junction along Woodlands Centre Road turning to Marsiling Road.

My vehicle (SMA8446K) come to a stop @ for red light behind a motorbike @ said traffic junction. Shortly after I come to complete stop, the lorry four wheels catering (YP8834C) hit my vehicle from the back, causing damage to my car & slight H & jerk forward.

NOTE: PLEASE NOTE THAT YOUR INSURER MAY HAVE 14 DAYS TIME FRAME FOR YOU TO SUBMIT AN OWN DAMAGE CLAIMS UNDER YOUR OWN POLICY.

PLEASE CHECK YOUR POLICY FOR MORE INFORMATION

PLEASE STATE: ☐ CLAIM OWN POLICY ☐ CLAIM THIRD PARTY ☐ REPORTING ONLY

DECLARATION

I/We declare the foregoing particulars are true in every respect.

Lui-shan

Policyholder's Signature 2019.

Date & Time: 25 Nov @

14:22 hrs.

GIAMC SketchPlanForm_V3

Driver's Signature

(If driver is not the policyholder)

Date & Time:

Reporting Centre Personnel's Signature

Name:

NRIC/FIN No.:

SKETCH PLAN

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims. (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.



Policyholder's Signature

Date & Time: 25 Nov 2019

14:22 hrs.

Driver's Signature

(If driver is not the policyholder)

Date & Time:



Reporting Centre Personnel's Signature

Name:

NRIC/FIN No.:

REPUBLIC OF SINGAPORE DRIVING LICENCE



Serial Number: S7677172C

NAME: JIAN JIBHAN

DATE OF BIRTH: 28 Nov 1978

EXPIRY DATE: 27 Dec 2019



002642055F

YOU ARE LICENCED TO DRIVE VEHICLES IN THE FOLLOWING CLASSES

Class	Description	Effective Date
Class 2B	Motorcycles <= 200 cc	22 Jan 2003
Class 2A	Motorcycles between 201 cc and 400 cc	28 Mar 2006
Class 3	Motor cars with unladen weight <= 3000kg with <= 7 passengers, exclusive of driver; and other motor vehicles with unladen weight <= 2500kg	21 Apr 2006



Licence No: S7677172C

NP 428A



Name of Policyholder : Lim Lui Shan
Period of Insurance : 21 Jun 2018 To 20 Jun 2020
Engine No. : P520515867
Chassis No. : JM6BN22A8J0224109

Vehicle No. : SMA8446K
Policy No. : 1800078014
Endorsement No. :
Issued Date : 02 Jul 2018

Make/Model	: MAZDA 3 1.5 SKYACTIV
Engine Capacity/Tonnage	: 1,496.00 CC
Driver Restriction	: NA

Sum Insured : Market Value
Off Peak Car : No

First Year of Registration : 2018
Insuring with COE/PARF : Yes

a) The Policyholder

b) Any other person who is driving on the Policyholder's order or with his/her permission.

This Policy will indemnify the Policyholder or any authorised driver only if he/she meets the specified age condition.

You have to pay an additional sum of \$3,000 as "Young and/or Inexperienced Driver Excess" ("YIDR") if You are or Your Authorised Driver (named or unnamed) is under the age of 23 and/or has less than 2 years' driving experience.

Age Condition : All Age Condition

Limitation as to use* :

Use only for social, domestic and pleasure purposes and for the Policyholder's business.

This Policy does not cover use for hire or reward, driving tuition, driving test, racing, pace-making, reliability trial or speed-testing, the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with Motor Trade.

Loss of Use 1500cc - 1600cc Optional

* Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Cap. 189) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

EXCESS

Section 1

Fire - \$0 Own Damage - \$600 Theft - \$0 Flood Cover - \$0

Section 2

Property Damage - \$0

Windscreen : \$100

Named Driver and Excess (where applicable)

Lim Lai Shan - \$600 (Own Damage)

APPROVED REPORTING CENTRES/AUTHORISED REPAIRERS (FOR CLAIMS RELATED REPAIRS)

1. Trans Europcar Pte Ltd. Add: 5 Ubi Close, Singapore 408605 83958899

For other Approved Reporting Centres/AIG Authorised Repairers, please contact our 24-hour accident emergency hotline at +65 6336 6200. Alternatively, you may refer to AIG website www.aig.com.sg or AIG SG Mobile App. Simply search and download "AIG SG" from iTunes or Google Play.

IMPORTANT NOTES

Hire Purchase Company/Employer's Loan: HONG LEONG FINANCE LTD

(We hereby certify that the policy to which this Certificate of Insurance relates is issued in accordance with the provisions of the Motor Vehicles(Third Party Risks and Compensation) Act (Cap. 165), Part IV of the Road Transport Act, 1967 (Malaysia) and Motor Vehicles (Third Party Risks) Rules, 1959 (Malaysia).)

0503599190

ARF (AP) PTE LTD - MAZDA

7 MAXWELL ROAD #01-100 ANNEX B MND COMPLEX
SINGAPORE 069111

Underwritten by AIG Asia Pacific Insurance Pte. Ltd.

AIG Asia Pacific Insurance Pte. Ltd.
AUTHORISED REPRESENTATIVE

78 Shenton Way #07-16 AIG Building 8079120 | T +65 6419 3000 | F +65 6415 3723 | www.aig.com.sg

AIG Asia Pacific Insurance Pte. Ltd.



TRANS EUROKARS PTE LTD



ESTIMATE COST OF REPAIRS

AIG ASIA PACIFIC INSURANCE P/L		NAME : Ms Lim Lui Shan		WIP : 15072	
78 SHENTON WAY		ADDRESS : 214 Ang Mo Kio Avenue 3		EXCESS :	
#07-16 CHARTIS BUILDING		#08-1546		DATE: 26-Nov-19	
SINGAPORE 079120		Singapore 560214			
ATTN : MOTOR CLAIMS		TEL : 97993033			
FAX :					
VEH NO :	SMA8446K	DATE IN :		CONTACT PERSON :	Ronald 63957875
CHASSIS NO :	JM6BN22A8J0224109	MILEAGE :		TYPE OF CLAIM :	OWN DAMAGED CLAIM
MODEL :	MAZDA3	DATE REG.:	21-Jun-18	POLICY NO. :	
NATURE OF WORKS					
Parts Description					
NO	QTY		REVISED	PRICES	
1	1	REAR BUMPER <i>de /</i>		\$ 1,128.60	
2	1	BRACKET CENTER <i>? x su</i>		\$ 5.40	
3	1	RETAINER LHS <i>X su</i>		\$ 33.60	
4	1	BRACKET LHS <i>X su</i>		\$ 47.90	
5	1	TOWING COVER LHS <i>MIS /</i>		\$ 16.50	
6	1	REAR REINFORCEMENT <i>? bt /</i>		\$ 564.20	
7	4	GROMMET, REAR BUMPER <i>nee /</i>		\$ 10.80	
8	2	GROMMET, REAR BUMPER <i>nee /</i>		\$ 6.00	
9	4	RIVET, REAR BUMPER <i>nee /</i>		\$ 18.00	
10	4	FASTENER, REAR BUMPER <i>nee /</i>		\$ 12.00	
11	1	BOOTLID <i>bt /</i>		\$ 1,005.30	
12	1	WEATHERSTRIP, BOOTLID <i>x su</i>		\$ 113.10	
13	1	LOCK, BOOTLID <i>x su</i>		\$ 160.70	
14	1	ORNAMENT, MAZDA <i>nee /</i>		\$ 56.10	
15	1	MASCOT, REAR <i>nee /</i>		\$ 78.20	
16	1	ORNAMENT, SKYACTIVE <i>nee /</i>		\$ 66.80	
17	2	FASTENER, BOOTLID <i>nee /</i>		\$ 12.40	
18	2	GROMMET, BOOTLID <i>nee /</i>		\$ 6.60	
19	1	LAMP LHS, BOOTLID <i>? x su</i>		\$ 278.30	
20	1	LAMP RHS, BOOTLID <i>? x su</i>		\$ 278.30	
21	1	GASKET LHS, BOOTLID <i>nee /</i>		\$ 22.00	
22	1	GASKET RHS, BOOTLID <i>nee /</i>		\$ 22.00	
23	1	GASKET LHS, TAILLAMP <i>nee /</i>		\$ 22.00	
24	1	GASKET RHS, TAILLAMP <i>nee /</i>		\$ 22.00	
25	1	GUARD STONE LHS <i>nee /</i>		\$ 17.40	
TOTAL PARTS				\$ 4,004.20	
LESS 10%				\$ 400.42	
TOTAL PARTS COST				\$ 3,603.78	

Labour Description			
1	MZ-BR-REAR03	TO REPLACE REAR BUMPER, REAR REINFORCEMENT AND BOOT LID. TO REPAIR REAR FENDER LH AND ALL AREAS AFFECTED BY THE ACCIDENT.	1260 \$ 2,520.00
2	MZ-SP-SFRT01	TO RESPRAY REAR BUMPER, REAR REINFORCEMENT, BOOT LID AND REAR FENDER LH.	1800 \$ 2,400.00
3	MZ-BR-REVEN	TO TRANSFER REVERSE SENSORS. (WITH REVERSE SENSOR)	180 NETT \$ 315.00
4	MZ-BR-CAMERA	TO TRANSFER REVERSE CAMERA.	NETT \$ 180.00
5	MZ-BR-PLATE1	TO SUPPLY NUMBER PLATE.	NETT \$ 70.00
6	MZ-BR-CAVITY	TO CARRY-OUT BODY CAVITY PRESERVATION.	100 \$ 250.00
7	MZ-BR-ELECTR	TO CHECK ELECTRICAL SYSTEM FOR PROPER FUNCTIONING.	120 \$ 280.00
8	MZ-BR-REPROG	TO REPROGRAMME AFTER THE ACCIDENT REPAIR WORKS.	180 \$ 350.00
9	MZ-BR-SUNDRI	SUNDRIES.	NETT \$ 20 100.00
		TOTAL LABOUR	\$ - \$ 6,435.00
		TOTAL PARTS	\$ - \$ 3,603.78
		TOTAL	\$ - \$ 10,038.78
		LESS EXCESS	\$ - \$ -
		TOTAL AFTER EXCESS	\$ -
		GST 7%	\$ - \$ -
		GRAND TOTAL	\$ - \$ -

REMARKS:

THIS IS ONLY AN ESTIMATE FROM VISUAL INSPECTION AND SHOULD THERE BE MORE DAMAGES FOUND DURING THE PROCESS OF REPAIRING, YOU WILL BE INFORMED BEFORE THE REPAIRS ARE BEING CARRIED OUT. TAKE NOTE THAT SHOULD YOU DECIDE NOT TO PROCEED WITH THE REPAIRS, A **QUOTATION FEE OF \$400** WILL BE APPLIED ACCORDINGLY FOR MAN-HOURS INVOLVED IN SOURCING FOR PARTS PRICE AS WELL AS LABOUR CHARGES.

TRANS EUROKARS PTE LTD

10064.17

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer
Signature
Date

9/12/19
10055.78

Authorised Signature

RASUL
HP 90010068
6 days
06/12/19 @ 1630
EXCESS: TBA
REVERT
Resurvey before paint



TRANS EUROKARS PTE LTD



FINALISED COST OF REPAIRS

AIG ASIA PACIFIC INSURANCE P/L		NAME : Ms Lim Lui Shan		WIP : 15072	
78 SHENTON WAY		ADDRESS : 214 Ang Mo Kio Avenue 3		EXCESS : \$ -	
#07-16 CHARTIS BUILDING		#08-1546		DATE: 26-Nov-19	
SINGAPORE 079120		Singapore 560214			
ATTN. : MOTOR CLAIMS		TEL : 97993033			
FAX :					
VEH NO :	SMA8446K	DATE IN :		CONTACT PERSON :	Ronald 63957875
CHASSIS NO :	JM6BN22A8J0224109	MILEAGE :		TYPE OF CLAIM :	OWN DAMAGED CLAIM
MODEL :	MAZDA3	DATE REG.:	21-Jun-18	POLICY NO. :	
NATURE OF WORKS					
Parts Description					
NO	QTY		REVISED	PRICES	
1	1	MBHN1-50-221AB8	\$ 1,128.60	\$ 1,128.60	
2	1	MKD53-50-251		\$ 5.40	
3	1	MB638-50-2J1B		\$ 33.60	
4	1	MBHN9-51-077B		\$ 47.90	
5	1	MBHN1-50-EL1 BB	\$ 16.50	\$ 16.50	
6	1	MB45A-50-260	\$ 564.20	\$ 564.20	
7	4	MBHN1-50-021A	\$ 10.80	\$ 10.80	
8	2	M9991-00-501	\$ 6.00	\$ 6.00	
9	4	MB8M4-50-355	\$ 18.00	\$ 18.00	
10	4	MB45A-56-146A	\$ 12.00	\$ 12.00	
11	1	MBHY2-52-61XB	\$ 1,005.30	\$ 1,005.30	
12	1	MBHN1-56-951A		\$ 113.10	
13	1	MGHK1-56-820A		\$ 160.70	
14	1	MBHN1-51-721	\$ 56.10	\$ 56.10	
15	1	MBHN1-51-730	\$ 78.20	\$ 78.20	
16	1	MBHN1-51-771	\$ 66.80	\$ 66.80	
17	2	MEG21-51-146	\$ 12.40	\$ 12.40	
18	2	MGA7B-51-146	\$ 6.60	\$ 6.60	
19	1	MB45A-51-3G0		\$ 278.30	
20	1	MB45A-51-3F0		\$ 278.30	
21	1	MB45A-51-3J8	\$ 22.00	\$ 22.00	
22	1	MB45A-51-3H8	\$ 22.00	\$ 22.00	
23	1	MBHN1-51-163	\$ 22.00	\$ 22.00	
24	1	MBHN1-51-153	\$ 22.00	\$ 22.00	
25	1	MBH52-50-4R2	\$ 17.40	\$ 17.40	
26	1	MBHN1-50-EK1 BB	\$ 17.10	\$ 17.10	
TOTAL PARTS			\$ 3,104.00	\$ 4,021.30	
LESS 10%			\$ 310.40	\$ 402.13	
TOTAL PARTS COST			\$ 2,793.60	\$ 3,619.17	

Labour Description					
1	MZ-BR-REAR03	TO REPLACE REAR BUMPER, REAR REINFORCEMENT AND BOOT LID. TO REPAIR REAR FENDER LH AND ALL AREAS AFFECTED BY THE ACCIDENT.	\$ 1,260.00	\$ 2,520.00	
2	MZ-SP-SFRT01	TO RESPRAY REAR BUMPER, REAR REINFORCEMENT, BOOT LID AND REAR FENDER LH.	\$ 2,100.00	\$ 2,400.00	
3	MZ-BR-REVSER	TO TRANSFER REVERSE SENSORS. (WITH REVERSE SENSOR)	\$ 180.00	\$ 315.00	
4	MZ-BR-CAMERA	TO TRANSFER REVERSE CAMERA.	\$ 180.00	\$ 180.00	
5	MZ-BR-PLATE1	TO SUPPLY NUMBER PLATE.		\$ 70.00	
6	MZ-BR-CAVITY	TO CARRY-OUT BODY CAVITY PRESERVATION.	\$ 100.00	\$ 250.00	
7	MZ-BR-ELECTR	TO CHECK ELECTRICAL SYSTEM FOR PROPER FUNCTIONING.	\$ 120.00	\$ 250.00	
8	MZ-BR-REPROG	TO REPROGRAMME AFTER THE ACCIDENT REPAIR WORKS.	\$ 180.00	\$ 350.00	
9	MZ-BR-SUNDRI	SUNDRIES.	\$ 20.00	\$ 100.00	
TOTAL LABOUR			\$ 4,140.00	\$ 6,435.00	
TOTAL PARTS			\$ 2,793.60	\$ 3,619.17	
TOTAL			\$ 6,933.60	\$ 10,054.17	
LESS EXCESS			\$ -	\$ -	
TOTAL AFTER EXCESS			\$ 6,933.60		
GST 7%			\$ 485.35	\$ -	
GRAND TOTAL			\$ 7,418.95	\$ -	

REMARKS:

6 REPAIR DAYS (exclude preparation of estimate, wait for survey/authorization/spare parts, Sat/Sun/PH)



Mazda

CODE:

Trans Eurokars

TAX INVOICE

GST Reg No: M90364005A

Mazda (UB)

PAGE NO : 1

INVOICE NO: I 30066775

DEPT/POS ID: I / MU

DATE IN: 23/12/2019

DATE PRINTED: 31/01/2020

JOB NO: 15072

CSO/OP CODE: Catherine Chu

REGN NO: SMA8446K

REGN DATE: 21/06/2018

MILEAGE: 23798

REQUISITION NO: RONALD

CUSTOMER: AIG ASIA PACIFIC INSURANCE PTE LTD

ADDRESS: AIG BUILDING

78 SHENTON WAY

#08-16

TEL NO: 6419 3000

MODEL: MAZDA3 1.5L SDN FLEET

CHASSIS NO: JM6BN22A8J0224109

ENGINE NO: P520515867

DESCRIPTION: Body repair

CODE	DESCRIPTION	AMOUNT
NOTES	INSURANCE CLAIMS: OWN DAMAGE	0.0
	DATE OF ACCIDENT: 23/11/2019	
MZ-BR-RE	TO REPLACE REAR BUMPER, REINFORCEMENT & BOOTLID.	1,260.0
	REPAIR LH REAR FENDER AND AREAS AFFECTED BY THE	
	ACCIDENT.	
MZ-SP-SR	TO RESPRAY REAR BUMPER, REINFORCEMENT, BOOTLID &	2,100.0
	LH REAR FENDERS.	
MZ-BR-RE	TO TRANSFER REVERSE SENSORS.	180.0
MZ-BR-CA	TO TRANSFER REVERSE CAMERA.	180.0
MZ-BR-CA	TO CARRY-OUT BODY CAVITY PRESERVATION.	100.0
MZ-BR-EL	TO CHECK ELECTRICAL SYSTEM FOR PROPER FUNCTIONIN	120.0
MZ-BR-RE	TO REPROGRAMME AFTER THE ACCIDENT REPAIR WORKS.	180.0
MZ-BR-SU	SUNDRIES	20.0
BHN1-50-221ABB	REAR BUMPER BMBN 1.0 1128.60	1015.74
BHN1-50-EL1 BB	COVER(L), TOWING HOOK 1.0 16.50	14.85
BHN1-50-021A	GROMMET, SCREW 4.0 2.70	9.72
9991-00-501	GROMMET, SCREW 2.0 3.00	5.40
BBM4-50-355	RIVET 4.0 4.50	16.20

ORIGINAL COPY

All major repaired parts stated above are covered under a 6 months or 10,000 km warranty, whichever comes first. The above excludes expendable maintenance items, natural wear & tear components and parts damaged due to negligence or improper handling.

Proof of Payment is only valid if this invoice is stamped "PAID" & signed by us. Any dispute to this invoice must be made within 5 calendar days.

TRANS EUROKARS PTE LTD

CASH / NETS / AMEX / VISA / MASTER
NO:

Customer Signature

Authorised Signature

TRANS EUROKARS
Eurokars GroupCorporate Head Office : Trans Eurokars Pte Ltd, Eurokars Centre 12 Sungei Kadut Ave Singapore 729648
Tel: 6363 3003 Fax: 6369 3003 BRN: 199103859N

Showrooms & Service Centres :

5 Ubi Close Singapore 408605

Sales Tel.: 6395 8888 Service Tel.: 6395 8899

Fax: 6395 8899

23 Leng Kee Road Singapore 159095

Sales Tel.: 6603 6118 Service Tel.: 6603 6128

Fax: 6603 6128

Eurokars AfterSales Centre :

27A Tanjong Penjuru Singapore 60

Service Tel.: 6331 0606

Fax: 6331 0606

zoom-zoom



TRANS EUROKARS

CODE:

C0002 INS-AIG

CUSTOMER:

AIG ASIA PACIFIC INSURANCE PTE LTD

ADDRESS:

AIG BUILDING
78 SHENTON WAY
#08-16

TEL NO:

6419 3000

MODEL:

MAZDA3 1.5L SDN FLEET

CHASSIS NO:

JM6BN22A8J0224109

ENGINE NO:

P520515867

DESCRIPTION:

Body repair

TAX INVOICE

GST Reg No: M90364005A

Mazda (UB)

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DEPT/POS ID: I / MU

DATE IN: 23/12/2019

DATE PRINTED: 31/01/2020

JOB NO: 15072

CSO/OP CODE: Catherine Chu

REGN NO: SMA8446K

REGN DATE: 21/06/2018

MILEAGE: 23798

REQUISITION NO: RONALD

CODE	DESCRIPTION	AMOUNT
B45A-56-146A	FASTENER	4.0 3.00 10.80
BHY2-52-61XB	TRUNK LID SDN BM/BN	1.0 1005.30 904.77
BHN1-51-721	ORNAMENT REAR BN	1.0 56.10 50.49
BHN1-51-720	MASCOT REAR BN	1.0 78.20 70.38
BHN1-51-721	ORNAMENT SKYACTIVE M	1.0 66.80 60.12
EG21-51-146	FASTENER	2.0 6.20 11.16
GA7B-51-146	GROMMET, SCREW-R.COMB	2.0 3.30 5.94
B45A-51-318	GASKET LAMP-TRUNK LH	1.0 22.00 19.80
B45A-51-318	GASKET LAMP-TRUNK LH	1.0 22.00 19.80
BHN1-51-163	GASKET(L),RR.COMB. B	1.0 22.00 19.80
BHN1-51-163	GASKET(R),RR.COMB.BM	1.0 22.00 19.80
BHS2-50-422	GUARD LHR STONE BM/B	1.0 17.40 15.66
BHN1-50-EK1 BB	COVER,TOWING HOOK BM	1.0 17.10 15.39
B45A-50-260	REINFORMENT REAR BM	1.0 564.20 507.78
Parts 2,793.60		Net 6,933.60
Surcharge 0.00		G.S.T. 7% 485.35
Labour 4,140.00		Total 7,418.95
Menus 0.00		Paid 0.00
		Amount Due 7,418.95
ORIGINAL COPY		

All major repaired parts stated above are covered under a 6 months or 10,000 km warranty, whichever comes first. The above excludes expendable maintenance items, natural wear & tear components and parts damaged due to negligence or improper handlings.

Proof of Payment is only valid if this invoice is stamped "PAID" & signed by us. Any dispute to this invoice must be made within 5 calendar days.

TRANS EUROKARS PTE LTD

CASH / NETS / AMEX / VISA / MASTER
NO:

Customer Signature

Authorised Signature

TRANS EUROKARS
Eurokars GroupCorporate Head Office : Trans Eurokars Pte Ltd, Eurokars Centre 12 Sungei Kadut Ave Singapore 729648
Tel: 6363 3003 Fax: 6369 3003 BRN:199103859N

Showrooms & Service Centres :

5 Ubi Close Singapore 408605

Sales Tel.: 6395 8888 Service Tel.: 6395 8899

23 Leng Kee Road Singapore 159095

Sales Tel.: 6603 6118 Service Tel.: 6603 6128

Eurokars Aftersales Centre :

27A Tanjong Penjuru Singapore 60

Service Tel.: 6331 0606

zoom-zoom

X80



DISCHARGE VOUCHER

I/ We hereby acknowledge having received from the under-mentioned repairers my/our vehicle No: SMA 84461 which has been repaired to my satisfaction and I/we admit that the payment for such repairs by Trans Eurokars Pte Ltd is in full and final discharge of my claim under policy number: 1800078014 in respect of damage caused to the said vehicle as a result of an accident that occurred on 23/11/2019 at junction of Woodlands Centre Rd and Marsiling Road


Witnessed by Repairers



02/01/2020
Date


Signature by Insured

02/01/2020
Date



Corporate Head Office

: Trans Eurokars Pte Ltd, Eurokars Centre, 12 Sungei Kadut Ave Singapore 729648
Tel: 6363 3003 Fax: 6369 3003 BRN.199103859N

Showroom & Service Centre :

23 Leng Kee Road Singapore 159095

Sales Hotline : 6603 6118

Service Hotline : 6603 6128

Sales Fax : 6476 7073

Service Fax : 6476 7417

5 Ubi Close Singapore 408605

Sales Hotline : 6395 8866

Service Hotline : 6395 8899

Sales Fax : 6846 1700

Service Fax : 6744 9402

...CLAIM SUBFOLDER...(Pending for Survey Report)
























CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	30 Nov 2019		03 Dec 2019 17:16 Edit Adj Rpt	\$56,933.60 Edit Estimates	\$56,933.60 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS		[Created by insurer]							
Insured:	MS LIM LUI SHAN , ID: S7677172C, Tel: +6597993033, Email: NOEMAIL								
Vehicle Reg. No.:	SMA8446K	Date of Loss:	23/11/2019 13:00 - :59 [17 Months and 2 Days From LTA Reg Date (Man Yr)]						
Claim Type:	OD / 3187104209SG	Policy/Cover Note No.:	1800078014 (Comprehensive)						
		Excess:	\$0.00						
Repairer:	Trans Eurokars Pte Ltd (Ubi) 5 Ubi Close, 408605 Ubi - Tel:								
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (SG) - Tel: 65-6419-3000 ... [Handled by Chan, Yoke Shi] yokeshi.chan@aig.com								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by MOHD RASUL] ... [Final Rpt due 12/12/2019]								
Driver/Custodian:	MS LIM LUI SHAN (42 / Female) , NRIC: S7677172C, Tel: +6597993033 Email: NOEMAIL								
ASSOCIATED MAIL RECEIVED		View All Compose Case Mail							
<ul style="list-style-type: none"> AIG_SG (09/12/2019): Alert - Adj Mandate Approved (\$57124.01) - SMA8446K - Claim Handler: Chan, Yoke ... AIG_SG (04/12/2019): SMA8446K / OD / 23/11/2019 / Coverage & Excess update 									
ALL ASSOCIATED TASKS		View All Search Tasks Create New Task Complete							
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									














Claim Documents


*SMA8446K (3187104209SG)
 OD
 Nov 23 2019 1:00PM
 [MS LIM LUI SHAN]
 Trans Eurokars Pte Ltd

Upload Documents			Upload Photos			Compose New Letter			Upload Video			Upload Audio			View			View in Browser		
Video															1 per page		<input type="button" value="v"/>	<input checked="" type="checkbox"/>		
No	Finalized On	Trans Eurokars Pte Ltd (Sungei Kadut)												Thumbnail		Print				
1	25/11/19 15:24	Video - Accident [Linked Accident Report Documents]													Load MP4					
Assessment Reports															1 per page		<input type="button" value="v"/>	<input checked="" type="checkbox"/>		
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)												Thumbnail		Print				
1	09/12/19 10:04	Adjuster Immediate Advice													Load HTML					
Photos/Images															3 per page		<input type="button" value="v"/>	<input checked="" type="checkbox"/>		
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)												Thumbnail		Print				
1	09/12/19 09:48	Odometer Reading													Load JPG	<input checked="" type="checkbox"/>				
2	09/12/19 09:48	Chassis Number													Load JPG	<input checked="" type="checkbox"/>				
3	09/12/19 09:48	General View													Load JPG	<input checked="" type="checkbox"/>				
4	09/12/19 09:48	General View													Load JPG	<input checked="" type="checkbox"/>				
5	09/12/19 09:48	General View													Load JPG	<input checked="" type="checkbox"/>				
6	09/12/19 09:48	General View													Load JPG	<input checked="" type="checkbox"/>				
7	09/12/19 09:48	General View													Load JPG	<input checked="" type="checkbox"/>				
8	09/12/19 09:48	General View													Load JPG	<input checked="" type="checkbox"/>				
9	09/12/19 09:48	General View													Load JPG	<input checked="" type="checkbox"/>				
10	09/12/19 09:48	General View													Load JPG	<input checked="" type="checkbox"/>				
11	09/12/19 09:48	General View													Load JPG	<input checked="" type="checkbox"/>				
12	09/12/19 09:48	General View													Load JPG	<input checked="" type="checkbox"/>				
13	09/12/19 09:48	General View													Load JPG	<input checked="" type="checkbox"/>				
14	09/12/19 09:48	General View													Load JPG	<input checked="" type="checkbox"/>				
15	09/12/19 09:48	General View													Load JPG	<input checked="" type="checkbox"/>				
16	09/12/19 09:48	General View													Load JPG	<input checked="" type="checkbox"/>				
17	09/12/19 09:48	General View													Load JPG	<input checked="" type="checkbox"/>				
18	09/12/19 09:48	General View													Load JPG	<input checked="" type="checkbox"/>				
19	09/12/19 09:48	General View													Load JPG	<input checked="" type="checkbox"/>				
20	09/12/19 09:48	General View													Load JPG	<input checked="" type="checkbox"/>				
21	09/12/19 09:48	General View													Load JPG	<input checked="" type="checkbox"/>				
22	09/12/19 09:48	General View													Load JPG	<input checked="" type="checkbox"/>				
23	09/12/19 09:48	General View													Load JPG	<input checked="" type="checkbox"/>				
24	09/12/19 09:48	General View													Load JPG	<input checked="" type="checkbox"/>				
25	09/12/19 09:48	General View													Load JPG	<input checked="" type="checkbox"/>				
26	09/12/19 09:48	General View													Load JPG	<input checked="" type="checkbox"/>				
27	09/12/19 09:48	General View													Load JPG	<input checked="" type="checkbox"/>				
28	09/12/19 09:48	General View													Load JPG	<input checked="" type="checkbox"/>				
29	09/12/19 09:48	General View													Load JPG	<input checked="" type="checkbox"/>				
30	09/12/19 09:48	General View													Load JPG	<input checked="" type="checkbox"/>				
31	09/12/19 09:48	General View													Load JPG	<input checked="" type="checkbox"/>				

Video			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	Trans Eurokars Pte Ltd (Sungel Kadut)	Thumbnail	Print
32	09/12/19 09:48	General View	 Load JPG	<input checked="" type="checkbox"/>
33	09/12/19 09:48	General View	 Load JPG	<input checked="" type="checkbox"/>
34	09/12/19 09:48	General View	 Load JPG	<input checked="" type="checkbox"/>
35	09/12/19 09:48	General View	 Load JPG	<input checked="" type="checkbox"/>
36	11/03/20 16:46	DISMANTLE PHOTOS	 Load JPG	<input checked="" type="checkbox"/>
37	11/03/20 16:46	DISMANTLE PHOTOS	 Load JPG	<input checked="" type="checkbox"/>
38	11/03/20 16:46	DISMANTLE PHOTOS	 Load JPG	<input checked="" type="checkbox"/>
39	11/03/20 16:46	DISMANTLE PHOTOS	 Load JPG	<input checked="" type="checkbox"/>
40	11/03/20 16:46	DISMANTLE PHOTOS	 Load JPG	<input checked="" type="checkbox"/>
41	11/03/20 16:46	DISMANTLE PHOTOS	 Load JPG	<input checked="" type="checkbox"/>
42	11/03/20 16:46	DISMANTLE PHOTOS	 Load JPG	<input checked="" type="checkbox"/>
43	11/03/20 16:48	BEFORE PAINT PHOTOS	 Load JPG	<input checked="" type="checkbox"/>
44	11/03/20 16:48	BEFORE PAINT PHOTOS	 Load JPG	<input checked="" type="checkbox"/>
45	11/03/20 16:48	BEFORE PAINT PHOTOS	 Load JPG	<input checked="" type="checkbox"/>
46	11/03/20 16:48	BEFORE PAINT PHOTOS	 Load JPG	<input checked="" type="checkbox"/>
47	11/03/20 16:48	BEFORE PAINT PHOTOS	 Load JPG	<input checked="" type="checkbox"/>
48	11/03/20 16:48	BEFORE PAINT PHOTOS	 Load JPG	<input checked="" type="checkbox"/>
Documentation			1 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	04/12/19 09:17	Certificate of Insurance	 Load PDF	
2	04/12/19 09:17	Driver's Driving License	 Load PDF	
3	09/12/19 09:48	ESTIMATE	 Load PDF	
4	24/03/20 12:18	Workshop Invoice	 Load PDF	
5	24/03/20 12:18	Discharge Voucher	 Load PDF	
6	24/03/20 12:19	Supplementary	 Load PDF	

Linked Accident Report Documents

Video			View	View in Browser
No	Finalized On	Trans Eurokars Pte Ltd (Sungel Kadut)	Thumbnail	Print
1	25/11/19 15:24	Video - Accident	 Load MP4	
Assessment Reports			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	Trans Eurokars Pte Ltd (Sungel Kadut)	Thumbnail	Print
1	06/12/19 19:36	Accident Statement	 Load HTM	
2	06/12/19 19:38	Accident Statement	 Load HTM	
3	06/12/19 19:38	Accident Statement	 Load HTM	
4	06/12/19 19:38	Accident Statement	 Load HTM	
Photos/Images			3 per page	<input checked="" type="checkbox"/>
No	Finalized On	Trans Eurokars Pte Ltd (Sungel Kadut)	Thumbnail	Print
1	25/11/19 15:25	Accident Photo	 Load JPG	<input checked="" type="checkbox"/>
2	25/11/19 15:25	Accident Photo	 Load JPG	<input checked="" type="checkbox"/>
3	25/11/19 15:25	Accident Photo	 Load JPG	<input checked="" type="checkbox"/>
4	25/11/19 15:25	Accident Photo	 Load JPG	<input checked="" type="checkbox"/>
5	25/11/19 15:25	Accident Photo	 Load JPG	<input checked="" type="checkbox"/>
6	25/11/19 15:25	Accident Photo	 Load JPG	<input checked="" type="checkbox"/>
7	25/11/19 15:25	Accident Photo	 Load JPG	<input checked="" type="checkbox"/>
8	25/11/19 15:25	Accident Photo	 Load JPG	<input checked="" type="checkbox"/>
Documentation			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	Trans Eurokars Pte Ltd (Sungel Kadut)	Thumbnail	Print

Video			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	Trans Eurokars Pte Ltd (Sungei Kadut)	Thumbnail	Print
1	25/11/19 15:24	Sketch Plan	 Load TIF	

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)
<div></div>
Show Remarks To: <input type="checkbox"/> Handling Insurer
<small>Note: Remarks are private unless you show it to other parties.</small>

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

AIG Asia Pacific Insurance Pte. Ltd.
AIG Building, 78 Shenton Way #08-16
Singapore 079120

Our File No: CS/AIG19021347/R1QD3E2

Date: 24/03/2020

REFERENCE

Insured/Claimant: MS LIM LUI SHAN Policy No: 1800078014
Date of Loss: 23/11/2019 Nature of Claim: OD Claim No: 3187104209SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SMA8446K
Make & Model: MAZDA 3, 1.5 (A) Engine No: P520515867
Reg. Date: 21/06/2018 (Man. Year: 2018) Chassis No: JM6BN22A8J0224109
Colour: Black Odometer: 23185 km
Engine Capacity: 1496 cc
Market Value/New Car Price: S\$66,000.00
Sum Insured (S\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 205/60 R16 Rear Tyre Size: 205/60 R16
Front Left Side: Toyo 6 mm Rear Left Side: Toyo 6 mm
Front Right Side: Toyo 6 mm Rear Right Side: Toyo 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	3,789.17	2,813.60	975.57	25.75
Miscellaneous Items	0.00	0.00	0.00	
Labour	6,265.00	4,120.00	2,145.00	34.24
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Gross Total (S\$)	10,054.17	6,933.60	3,120.57	31.04
+ GST 7.00/7.00% (S\$)	703.79	485.35	218.44	31.04
Nett Amount (S\$)	10,757.96	7,418.95	3,339.01	31.04

INSPECTION

Date of Assignment: 03/12/2019
Date Inspected: 06/12/2019 Inspected At: Trans Eurokars Pte Ltd (Ubi)
5 Ubi Close
Singapore 408605

Estimated Period of Repair: 6.0 days

Adjuster: MOHD RASUL

Manager: SHIAU CHAN

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*REAR BUMPER	Deformed	1,128.60 FL	*1,128.60 FL
2	1		*BRACKET CENTER	Serviceable	5.40 FL	*- FL
3	1		*RETAINER LHS	Serviceable	33.60 FL	*- FL
4	1		*BRACKET LHS	Serviceable	47.90 FL	*- FL
5	1		*TOWING COVER LHS	Missing	16.50 FL	*16.50 FL
6	1		*REAR REINFORCEMENT	Bent	564.20 FL	*564.20 FL
7	4		*GROMMET, REAR BUMPER	Necessary	10.80 FL	*10.80 FL
8	2		*GROMMET, REAR BUMPER	Necessary	6.00 FL	*6.00 FL
9	4		*RIVET, REAR BUMPER	Necessary	18.00 FL	*18.00 FL
10	4		*FASTENER, REAR BUMPER	Necessary	12.00 FL	*12.00 FL
11	1		*BOOTLID	Bent	1,005.30 FL	*1,005.30 FL
12	1		*WEATHERSTRIP, BOOTLID	Serviceable	113.10 FL	*- FL
13	1		*LOCK, BOOTLID	Serviceable	160.70 FL	*- FL
14	1		*ORNAMENT, MAZDA	Necessary	56.10 FL	*56.10 FL
15	1		*MASCOT, REAR	Necessary	78.20 FL	*78.20 FL
16	1		*ORNAMENT, SKYACTIVE	Necessary	66.80 FL	*66.80 FL
17	2		*FASTENER, BOOTLID	Necessary	12.40 FL	*12.40 FL
18	2		*GROMMET, BOOTLID	Necessary	6.60 FL	*6.60 FL
19	1		*LAMP LHS, BOOTLID	Serviceable	278.30 FL	*- FL
20	1		*LAMP RHS, BOOTLID	Serviceable	278.30 FL	*- FL
21	1		*GASKET LHS, BOOTLID	Necessary	22.00 FL	*22.00 FL
22	1		*GASKET RHS, BOOTLID	Necessary	22.00 FL	*22.00 FL
23	1		*GASKET LHS, TAILLAMP	Necessary	22.00 FL	*22.00 FL
24	1		*GASKET RHS, TAILLAMP	Necessary	22.00 FL	*22.00 FL
25	1		*GUARD STONE LHS	Necessary	17.40 FL	*17.40 FL
26	1		*SUNDRIES	Necessary	100.00 FS	*20.00 FS
27	1		*NUMBER PLATE	Not Necessary	70.00 FS	*- FS
28	1		*TOWING COVER RH	Scratched	17.10 FL	*17.10 FL

F=Franchise part. S=SpcNett. L=ListItemDisc.

Sub Total (\$\$)	4,191.30	3,124.00
- List Item Discount on L Items 10.00/10.00% (\$\$)	402.13	310.40
Total Parts (\$\$)	3,789.17	2,813.60

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	TO REPLACE REAR BUMPER, REAR REINFORCEMENT AND BOOT LID. TO REPAIR REAR FENDER LH AND ALL AREAS AFFECTED BY THE ACCIDENT	New	2,520.00	1,260.00
2	TO RESPRAY REAR BUMPER, REAR REINFORCEMENT, BOOT LID AND REAR FENDER LH	New	2,400.00	2,100.00
3	TO TRANSFER REVERSE SENSORS. (WITH REVERSE SENSOR)	New	315.00	180.00
4	TO TRANSFER REVERSE CAMERA	New	180.00	180.00
5	TO CARRY-OUT BODY CAVITY PRESERVATION	New	250.00	100.00
6	TO CHECK ELECTRICAL SYSTEM FOR PROPER FUNCTIONING	New	250.00	120.00
7	TO REPROGRAMME AFTER THE ACCIDENT REPAIR WORKS	New	350.00	180.00
Gross Labour Cost (S\$)			6,265.00	4,120.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >