BEST Solution Autocare Pte Ltd

53 Ubi Avenue 1, #03-01, Paya Ubi Industrial Park, Singapore 408934

Business Reg. No.: 201626438D

6744 0777

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Date:

23rd Jan 2020, Thursday

M/s AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way #07-16 Singapore 079120

Attn:

Motor Claims Dept

Dear Sir / Madam,

ACCIDENT INVOLVING MOTOR VEHICLES SLL 7417E & SCX 7117P (YR INSURED) ON 02/12/2019 ALONG AYER RAJAH EXPRESSWAY FILTER LANE (EXIT 8) @ 2020 HRS.

We note that you are the insurer of SCX 7117P.

We would like to confirm that repairs carry out to our client's vehicle of registration no.: SLL 7417E has been completed of satisfaction. As a result with the above-captioned road traffic accident, we therefore propose to claim from you as follows:

Cost of repairs		\$ 6,000.00
Rental / Loss Of Use	(\$ 198.00 x 14 Days)	\$ 2,772.00
LTA Search		\$ 7.45

Total:

\$ 8,779.45

We hope to go for direct settlement. Please let us have your reply the soonest possible.

Thank You

Authorized Signatory

LETTER OF AUTHORISATION

ACCIDENT ON : O2/12/2019
AT/ALONG: AYE FIHER LAME EXIT 8 INVOLVING VEHICLE/S: SLL7417E & SCX 71179
INVOLVING VEHICLE/S: PL7417E & PCX 71179
I'We, (Name) Sim Wee Heng of NRIC No 56914692I hereby authorize Beef holwhon Awho (www. The Lind) authorize, to give all further instructions on my behalf concerning the above said claim and to appoint a solicitor. As such, all future correspondences should be addressed to them. My repairer is further authorized to receive on my behalf the settlement sum monies.
I confirm in the event that my vehicle is required to be re-inspected and/or if I am required to attend Court proceedings, I agree to comply and extend my co-operation readily. Failing which I will be liable to pay the repair costs, incidentals and all legal costs incurred.
I confirm in the event the Third Party claim is unsuccessful (E.g. In cases whereby the Third Party driver is driving under the influence of alcohol, driving without insurance coverage, driving without license, driving without authorization) I agree to pay for all the repair costs, survey report and incidentals incurred by my repairer.
Dated this 03 day of Dec 20 19 Signature or Right Thumb Print Signature or Right Thumb Print
Name : Sin Wee Heng Witness Name: Lee Chori Peng NRIC No : 56914692 I NRIC No : 580731954
Company chop (if applicable)

RELEASE VOUCHER (AIG Asia Pacific - Express Third Party Claim)

"We/I, <u>BEST SOLUTION AUTOCARE PTE LTD</u> ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd <u>LKK AUTO CONSULTANTS PTE LTD</u> (name of surveyor) with respect to the amount claimed for <u>\$\$4,800.00</u> (Global Sum) for vehicle no. <u>SLL 7417E</u> that was damaged pursuant to the accident which occurred on <u>02/12/2019</u> (date) along <u>AYE FILTER LANE EXIT 8</u> involving vehicle no/s <u>SCX 7117P.</u>

This is pursuant to the inspection conducted on <u>04/12/2019</u> (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner <u>LEE MEE LING</u> ("the third party claimant") of vehicle no. <u>SLL 7417E</u> make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **SLL 7417E** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 22 (day) of MAR (month) 20 21 (year)

Signed by appointed surveyor Signed by "the workshop" (with chop)

BEST Solution Autocare Pte Ltd

53 Ubi Avenue 1, #03-01, Paya Ubi Industrial Park, Singapore 408934

Business Reg. No.: 201626438D

6744 0777

B 6744 2377

Date:

: 23rd Jan 2020, Thursday

M/s AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way #07-16 Singapore 079120 Comment solulos

FINAL REPAIR BILL

Registration No

: SLL7417E

Make & Model

: TOYOTA ESTIMA 2.4 A

Chassis No

: ACR500040720

Spare Parts & Repair Cost of the mentioned vehicle as per surveyor's

Finalization

\$\$ 6,000.00

Total Amount

S\$ **6,000.00**

Singapore Dollar

: Six Thousand Only.

Thank You

Authorized Signature

BEST SOLUTION AUTOCARE PTE LTD

CARWAY LEASING & RENTAL

53 Ubi Avenue 1 #03-01 Paya Ubi Industrial Park, Singapore 408934 R.O.C No: 53264813K

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INVOICE

Bill	То:	Lee Mee	Ling	Contact;	8180 3483	Date:		16-Dec-19	
Add	dress:	10 Tao C	hing Road #1 618725	1-21	1/2.40	Invoi	ce No:	2019-1283	
Mal	ke / M		ota Estima (S	BN500B)	THE STATE OF THE S	Renta	al Agreement:	CLR-190499	
			De	scription			Unit Price	Total	
1	Rental	Period:	02-Dec-19	to 16-Dec-19	- 14	Day/s	\$ 198.00	\$ 2,772.00	
2	M'sia (Jsage:		to	_	Day/s	· \$ -	\$ -	
3	Others	S:					T		
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							Total Payable:	\$ 2,772.00	
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(2)		•	net Banking						
a. b.				mitted directly to our	DBS Current A	ccount N	lo.: <u>023-904386-0</u>		
υ.		Kiriuly II	norm us once r	emittance is done.					
(3)		By Ched	que Payment:						
a.				sed and made payable				X Ca	
b.		Please v	write the 'Vehicl	e Number' on the rev	erse side of the	e cheque	e and mail it to the a	address above.	

Thank you! Looking forward to more future business with you again!

CARWAY LEASING & RENTAL

53 Ubi Avenue 1 #03-01 Paya Ubi Industrial Park, Singapore 408934 R.O.C No: 53264813K

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RENTAL AGREEMENT

No: CLR - 190499

	Ì	Make / Mode	: 4 4 <u></u> 4 4 4 1	Vehicle No:	IU No:	
		TOYOTA ESTIMA 2	.4X A	SBN 500 B	11237383	04
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Telephone (HP) (O)	Address (Address Co. 1995)			Telephone (HP)		
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	···	CHARGES	<u></u>	Important Notes:		
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Week		' / Week	1 ' ' /	1		ent, traffic offence(s) and/or
	. (s) այս h (s)** @Տ\$	/ Week	1 1			with the use of the said
Note ** (Mont			' ³⁵ /			in my custody including in M'sia.
NOTE (NOM	iny remarcycle	; = 30 Duys)	/			fully liable for the towing charge
Additional Renta	l Davahle (eg. N	disia Heago) O Dove	s se			rer PLUS loss of earnings
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* Theft / Fire / Ad	cident (Direct	/ Conflict Cases) Excess Liabi	ı litv			nave read and understood
Singapore	: Own					e agreement printed overleaf
Malaysia	- Own	S\$ 3,000.00 TP	S\$ 3,000.00	1		
* Hirer / Driver sl	hall be fully res	ponsible for ALL cost incurre				
		liability or rejected any claim				
Terms & Cond				Signature of Hire	er / Date	Signature of Driver / Date
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		ining Rentals in this Hire A			the owner.	
Date Out:	02-Dec-19			Date In: 1 6	DEC 2019	* CARAL
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Hire period expires on: 1 0 DZC 2019 at



Land Transport Authority 10 Sin Ming Drive Singapore 575701

GST Registration No.: M4-0006529-2

Print Date/Time: 03 Dec 2019 / 10:59:24

Receipt Date/Time: 03 Dec 2019 / 10:58:47

Tax Invoice/Receipt

Receipt No.: ITNET-00000-191203-000952

Previous Receipt No.:

S/N Item Description/ Business Transaction Reference No.		Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Result of Insurance Enquiry - SCX7117P As at 02 Dec 2019/20:20:00 Insurance Co: AIG ASIA PACIFIC INSURANCE 1 Insurance Enquiry - SCX7117P Enquiry Fee 20191203105604611777	PTE. LTD.	7.00	0.49	7.49
	Sub-Total	7.00	0.49	7.49
	Total Before Rounding	7.00	0.49	7.49
	Rounding Difference			0.04
	Total Amount Payable			7.45
	Paid By			
	20191203105756149 ^E	Direct Debit: eN Internet Ba	ETS Debit anking)	7.45
	Total			7.45
	Cash Change			0.00
	Tendered Amount			7.45
	Excess Refundable Amount			0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

Jasper Chua (LKK Auto)

From: Jasper Chua (LKK Auto)

Sent: Wednesday, 18 March 2020 2:45 PM

To: annie_tlm@yahoo.com
Cc: Jia Le (LKK Auto)

Subject: ACCIDENT INVOLVING SCX 7117P AND SLL 7417E ON 02/12/2019

Our Ref: CC6/AIG19021334/Adb3

18 MARCH 2020

Dear Sir/Madam,

ACCIDENT INVOLVING SCX 7117P AND SLL 7417E ON 02/12/2019

We refer to the above accident where we are acting for AIG Asia Pacific Insurance Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Kindly note that we have reviewed this matter and would like to advise that you and/or your authorized driver may not be absolved from blame for this accident.

If you have evidence/information to prove that we should not settle the third party claim, kindly let us have them in writing within the next 10 days i.e. by <u>28/03/2020</u>, after we shall proceed with negotiation with Third Party claimant on the without prejudice basis and any settlement should not bind any claims whatsoever by you/your driver against the other party's insurer arising from this particular accident.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Best Regards,

Jasper Chua| Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2928 | email: jasperchua@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Claim Audit

	AUDIT .	ΓRAIL		
No.		Audit	Remarks	Ву
1	03 Dec 2019 16:35	Clm Dtl Modified	Claimant's Name: -> MS LEE MEE LING. Claimant's ID: -> S7371495H.	[A] Lau Shu Pei
2	03 Dec 2019 16:35	Clm Veh Model Changed	(201141) TOYOTA ESTIMA 2.4 (A).	[A] Lau Shu Pei
3	03 Dec 2019 16:35	_	Reg No: SLL7417E. Acct Date: 2019/12/02. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Lt d. (SG). TP Insurer: Tokio Marine Insurance Singapore Ltd (HQ). Workshop: Best Solution Autocare Pte Ltd (HQ)	[A] Lau Shu Pei
4	03 Dec 2019 16:35	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] Lau Shu Pei
5		Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2019/12/12	[A] Lau Shu Pei
6	03 Dec 2019 16:35		Approved:0.00.Reinsp:Adj decides.	[A] Lau Shu Pei
7	03 Dec 2019 16:35	Clm Ins Co Changed	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Ex press)	[I] Merimen Administrator
8	03 Dec 2019 16:36	Label Added	(19):Fastlane.	[A] Lau Shu Pei
9	03 Dec 2019 16:36	Adj Adjuster Assigned	[None] -> ADRIAN LING	[A] Lau Shu Pei
10	04 Dec 2019 10:42	Registration Modified	Acct Time:20:00:00->21:00:00.	[I] AIG OneClaim Integration User
11	09 Dec 2019 11:23	Video Downloaded	Downloaded Video - Accident	[A] Suwanna Te-Uttaruang
12	09 Dec 2019 11:24	Video Downloaded	Downloaded Video - Accident	[A] Suwanna Te-Uttaruang
13	10 Dec 2019 08:47	Video Downloaded	Downloaded Video - Accident	[A] CHAN JIA LE
14	10 Dec 2019 08:47	Video Downloaded	Downloaded Video - Accident	[A] CHAN JIA LE
15	18 Mar 2020 13:52	Video Downloaded	Downloaded Video - Accident	[A] CHUA ZHEN LI
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16:42 Downloaded	53	24 Feb 2021	Video Downloaded	Downloaded Video - Accident	[I] Tan, Bennie-WZ

	AUDIT 1	TRATL		
No.			Remarks	Ву
54	24 Feb 2021 16:43	Video Downloaded	Downloaded Video - Accident (TP)	[I] Tan, Bennie-WZ
55	02 Mar 2021 11:28	•	Cur.Req:3640.00:\$3640.00	[A] CHEW HSIAO TONG
56	02 Mar 2021 11:59	Adj Next Rpt	Next Rpt:Final Rpt.Due Date:2019/12/12. Mandate Remarks: Subj to all docs/billings in order and strict ly for settlement to this case (w/o further legal costs incurred), to settle at best not exceeding: \$4,500. (inclusive COR, LOR & GIA/LTA fee etc)	[I] Tan, Bennie-WZ
57	02 Mar 2021 11:59		Approved:4500.00:Subj to all docs/billings in order and strictly for settlement to this case (w/o further legal costs incurred), to settle at best not exceeding: \$4,500. (inclusive COR, LOR & GIA/LTA fee etc)	[I] Tan, Bennie-WZ
58	08 Apr 2021 15:28	Claim Offer Type Changed	Offer Type: Cost of Repairs->Contract Repair	[A] JOANNE LEE KHANG MIN
59	08 Apr 2021 15:43	Rpt	Cur Rpt:Final Rpt. Cur Due Date:2019/12/12. Mandate Remarks: Subj to all docs/billings in order and s trictly for settlement to this case (w/o further legal costs incurred), to settle at best not exceeding: \$4, 800. (inclusive COR, LOR & GIA/LTA fee etc)	[I] Tan, Bennie-WZ
60	08 Apr 2021 15:43		Approved:4800.00:Subj to all docs/billings in order and strictly for settlement to this case (w/o further legal costs incurred), to settle at best not exceeding: \$4,800. (inclusive COR, LOR & GIA/LTA fee etc)	[I] Tan, Bennie-WZ

■ Date To ■ ■ Audit Type None **∀** Go **Date From**

ACTIVITY

No record

erimen Bill	ing for this cas	se - Transactio	n History					
Bill Ref No	Bill Date	Bill Type	Асс Туре	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2366203	03 Dec 2019 16:42:05	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	SLL7417E	SCX7117P	11.77
2369571	06 Dec 2019 13:16:04	Video Upload	Motor	AIG Asia Pacific Insurance Pte. Ltd.	AIG Asia Pacific Insurance Pte. Ltd. (SG)	SLL7417E	Hor, Yinrul	xx.xx
2369572	06 Dec 2019 13:16:12	Video Upload	Motor	AIG Asia Pacific Insurance Pte. Ltd.	AIG Asia Pacific Insurance Pte. Ltd. (SG)	SLL7417E	Hor, Yinrul	xx.xx
2467609	13 Mar 2020 12:57:15	Video Upload	Motor	AIG Asia Pacific Insurance Pte. Ltd.	AIG Asia Pacific Insurance Pte. Ltd. (SG)	SLL7417E	CHAN JIA LE	xx.xx
2467610	13 Mar 2020 12:57:19	Video Upload	Motor	AIG Asia Pacific Insurance Pte. Ltd.	AIG Asia Pacific Insurance Pte. Ltd. (SG)	SLL7417E	CHAN JIA LE	xx.xx
2588704	17 Sep 2020 16:11:10	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SLL7417E	SCX7117P	11.00