

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Friday, 8 January 2021 10:41 AM
To: Jenny Lew
Cc: Admin A; Claims Dept of CTI
Subject: RE: Mandate Request - Direct Settlement - Accident Involving GBD9767S (OI : CTI - SNM19D205733/GBD9767S/CBS) AND GBE1765U (TP : LKK REF - CC6/CTI19021329/Akb3) on 02.12.2019

Dear Sirs/Mdm,

We refer to the above matter.

We have settled the matter at **\$6,607.45(all-in)** with third party repairer.

1. Cost of Repair	\$ 6,000.00
2. Loss of Rental (6days x \$100.00)	\$ 600.00
3. LTA/GIA Search Fee	\$ 7.45
Total	\$ 6,607.45

We are currently pending for signed DV from third party and will proceed to close file once DV received. Thanks.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Jenny Lew <jenny.lew@sg.cntaiping.com>
Sent: Tuesday, 5 January 2021 10:42 AM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: RE: Mandate Request - Direct Settlement - Accident Involving GBD9767S (OI : CTI - SNM19D205733/GBD9767S/CBS) AND GBE1765U (TP : LKK REF - CC6/CTI19021329/Akb3) on 02.12.2019

Hi Hsiao Tong,

Please proceed as follows:

	Amount Revised
1. Cost of Repair	\$ 6,000.00
2. Loss of Rental (6 days x \$120)	\$ 720.00 (6 days x \$120)

3. LTA Search	\$ 7.45
Total	\$ 6,727.45

Thank you.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards,

Jenny Lew

Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6116 | F: (65) 6225 5879

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Sent: Saturday, January 2, 2021 12:38 PM
To: Chong Boon Sen <boonsen.chong@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: RE: Mandate Request - Direct Settlement - Accident Involving GBD9767S (OI : CTI - SNM19D205733/GBD9767S/CBS) AND GBE1765U (TP : LKK REF - CC6/CTI19021329/Akb3) on 02.12.2019

Dear Sirs/Mdm,

We refer to our mandate request dated 03 Dec 2020.

Kindly let us have your approval/instruction. Thanks.

Best Regards,
Hsiao Tong, Chew | Case Handler
LKK Auto Consultants Pte Ltd
 Phone: 6742 3197 | email: chewht@lkkauto.com | fax: 6741 4108
 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Khanchna (LKK Auto) <khanchna@lkkauto.com>
Sent: Thursday, 3 December 2020 1:18 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Chong Boon Sen <boonsen.chong@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: Mandate Request - Direct Settlement - Accident Involving GBD9767S (OI : CTI - SNM19D205733/GBD9767S/CBS) AND GBE1765U (TP : LKK REF - CC6/CTI19021329/Akb3) on 02.12.2019

Your ref : SNM19D205733/GBD9767S/CBS
 Our ref : CC6/CTI19021329/Akb3q2

Dear Sirs/Madam,

We refer to the above matter.

4 vehicle chain collision, Insured second vehicle. BOLA 28.

We did clarify with insured the nature of the accident and he's aware that NCD (if any) may be affected.

Hence, we seek your approval to offer Third Party repairer "HUA MENG SPRAY PAINTING WORKSHOP" at **\$6,727.45 (all-in).**

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair	\$ 11,066.34	\$ 6,000.00
2. Loss of Rental (6 days x \$120)	\$ 720.00	\$ 720.00 (6 days x \$120)
3. LTA Search	\$ 7.49	\$ 7.45
Total	\$ 11,793.83	<u>\$ 6,727.45</u>

**6 days recommendation for repair

Enclosed here with all the relevant documents for your perusal.

Appreciate your approval please.

Thank you.

Best Regards,

Khanchna | Case Handler

LKK Auto Consultants Pte Ltd

DID: **6841 2360** | email: khanchna@lkkauto.com | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shu Pei (LKKAuto) <shupeil@lkkauto.com>

Sent: 3 December 2019 4:48 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Alfred Toh <alfred.toh@sg.cntaiping.com>; Khanchna (LKK Auto) <khanchna@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: Direct Settlement - Accident Involving GBD9767S (OI : CTI - TBA) AND GBE1765U (TP : LKK REF - CC6/CTI19021329/Akb3) on 02.12.2019

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle GBE 1765U at M/s Hua Meng Spray Painting Workshop on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report

Please be informed that estimated cost of repair and preliminary advice is not ready yet.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Khanchna and she can be contacted at DID: 6841 2360.

Thank you

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeilkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)