

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Wednesday, 17 February 2021 10:27 AM
To: Md Noor, Norsiah
Cc: Admin A
Subject: RE: Seeking revised mandate - AIG REF: 8136576916SG - ACCIDENT INVOLVING SBV9933J & SMN3599S ON 01/12/2019
Attachments: BBDC - Loss of Revenue.PDF

Hi Norsiah,

We refer to the above matter.

We have offered up to \$4,186.05(all-in) as per your mandate. However third party had rejected our offer and proposed \$4,286.05(all-in). Third party had submitted a copy of letter from BBDC to show the loss of revenue.

The summary of claim is as follows: -

	Our Last Offer	TP Proposed
1. Cost of Repair (w/GST)	\$ 3,684.05	\$ 3,684.05
2. Loss of Revenue	\$ 500.00 (5days x \$100.00)	\$ 600.00 (5days x \$120.00)
3. LTA/GIA Search Fee	\$ 2.00	\$ 2.00
Total	\$ 4,186.05	\$ 4,286.05

Kindly advise if we shall revise our offer at \$4,286.05(all-in). Thanks.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Md Noor, Norsiah <Norsiah.MdNoor@aig.com>
Sent: Tuesday, 8 December 2020 5:34 PM
To: Khanchna (LKK Auto) <khanchna@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: Seeking revised mandate - AIG REF: 8136576916SG - ACCIDENT INVOLVING SBV9933J & SMN3599S ON 01/12/2019

Dear Khanchna,

We have approved mandate in Merimen.

Please request for the supporting documents on the loss of revenue.

Norsiah MdNoor

Complex Claims Examiner – Auto Property Damage Claims
AIG Asia Pacific Insurance Pte. Ltd

AIG Building
78 Shenton Way, Level 10
Singapore 079120
Tel +(65) 6419 0616
Norsiah.MdNoor@aig.com | www.AIG.sg

If you have received this message outside of your usual work hours, I do not expect that you will read, respond to or action it until appropriate for you.

From: Khanchna (LKK Auto) [<mailto:khanchna@lkkauto.com>]
Sent: Tuesday, December 8, 2020 11:28 AM
To: Md Noor, Norsiah <Norsiah.MdNoor@aig.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: [EXTERNAL] RE: Seeking revised mandate - AIG REF: 8136576916SG - ACCIDENT INVOLVING SBV9933J & SMN3599S ON 01/12/2019

This message is from an external sender; be cautious with links and attachments.

Your Ref : 8136576916SG
Our Ref : CC4/AIG19021305/KKB3

Dear Ms. Norsiah,

We refer to the above matter.

Our offer was rejected and third party wants loss of revenue as per their LOD. Third party vehicle is a driving school vehicle.

We re-seek mandate as follows:

	Claimed	Revised
Cost of Repairs (w/GST)	\$ 6,266.86	\$ 3,684.05
Loss of Revenue (\$130 X 5 DAYS)	\$ 650.00	\$ 600.00 (5 DAYS X \$ 120)
Search Fees	\$ 2.00	\$ 2.00
TOTAL	\$ 6,918.86	\$ 4,286.05
Amount of claim at Liability 100%		<u>\$ 4,286.05</u>

Enclose herewith the relevant supporting documents for your perusal.

Your approval please via merimen.

Thank you.

"Best Wishes for Merry Christmas & Happy New Year 2021"

Best Regards,

Khanchna | Case Handler

LKK Auto Consultants Pte Ltd

DID: **6841 2360** | email: Khanchna@lkkauto.com | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Khanchna (LKK Auto)

Sent: 4 November 2020 3:49 PM

To: Md Noor, Norsiah <Norsiah.MdNoor@aig.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: Seeking revised mandate - AIG REF: 8136576916SG - ACCIDENT INVOLVING SBV9933J & SMN3599S ON 01/12/2019

Your Ref : 8136576916SG

Our Ref : CC4/AIG19021305/KKB3

Dear Ms. Norsiah,

We refer to the above matter.

Our offer was rejected. Third party vehicle is a driving school vehicle.

We re-seek mandate as follows:

	Claimed	Revised
Cost of Repairs (w/GST)	\$ 6,266.86	\$ 3,684.05
Loss of Revenue (\$130 X 5 DAYS)	\$ 650.00	\$ 500.00 (5 DAYS X \$ 100)
Search Fees	\$ 2.00	\$ 2.00
TOTAL	\$ 6,918.86	\$ 4,186.05
Amount of claim at Liability 100%		<u>\$ 4,186.05</u>

Enclose herewith the relevant supporting documents for your perusal.

Your approval please via merimen.

Thank you.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Khanchna | Case Handler

LKK Auto Consultants Pte Ltd

DID: **6841 2360** | email: Khanchna@lkkauto.com | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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