

Mei Kwan (LKKAuto)

From: venessa.chan@fwd.com
Sent: Tuesday, 3 December, 2019 10:57 AM
To: Admin-D (LKKAuto); Admin A
Cc: josey.loh@fwd.com; motorclaims.sg@fwd.com
Subject: [OUR REF: SLU3064T] ACCIDENT INVOLVING SLU3064T & SJF5193T ON 29.11.2019 ALONG SHEARES AVENUE

Follow Up Flag: Follow up
Flag Status: Flagged

Dear Nivitha/Celine,

Please refer to the email below and liaise with TP repairer for PRS.

Please create the case in Merimen.

Kindly upload all correspondence emails/documents sent to you into Merimen.

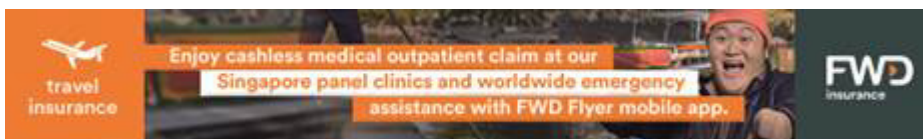
Thank you.

Best Regards,

Venessa Chan
Administrative Assistant, Claims



FWD Singapore Pte. Ltd.
6 Temasek Boulevard, #18-01 Suntec Tower Four, Singapore 038986
E venessa.chan@fwd.com
W www.fwd.com.sg



From: Venessa Chan - SGUser
Sent: Tuesday, December 3, 2019 10:56 AM
To: 'Willow Tuang'
Cc: Motor Claims SG - SG Common
Subject: [OUR REF: SLU3064T] ACCIDENT INVOLVING SLU3064T & SJF5193T ON 29.11.2019 ALONG SHEARES AVENUE

Hi Mr Willow,

Thank you for your selection of LKK Auto Consultants Pte Ltd.
We will proceed to assign survey.

Thank you.

Best Regards,

Venessa Chan

Administrative Assistant, Claims

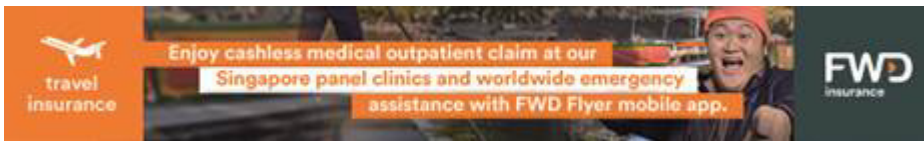


FWD Singapore Pte. Ltd.

6 Temasek Boulevard, #18-01 Suntec Tower Four, Singapore 038986

E venessa.chan@fwd.com

W www.fwd.com.sg



From: Willow Tuang [<mailto:wtuang@gmail.com>]

Sent: Tuesday, December 3, 2019 10:31 AM

To: Venessa Chan - SGUser

Subject: Re: [OUR REF: SLU3064T] ACCIDENT INVOLVING SLU3064T & SJF5193T ON 29.11.2019 ALONG SHEARES AVENUE

Dear Ms Venessa

We refer to your email of even date.

We are agreeable of appointing LKK AUTO CONSULTANTS PTE LTD for the pre-repair inspection.

Our client's vehicle is available for pre-repair survey at:

Venue	:	Guan Motor Works
		176 Sin Ming Drive #02-03
		Sin Ming AutoCare
		Singapore 575721
		Tel: 6453 6111 (AH HENG)

Regards

Tuang Willow

CK TEO & CO

Tel: 65354788

Fax: 65354245

On Tue, Dec 3, 2019 at 9:40 AM <venessa.chan@fwd.com> wrote:

WITHOUT PREJUDICE

Dear Willow,

Refer to your email dated on 03.12.2019 of the PRI Notice of your client's vehicle SLU3064T:

Please find our panel surveyors as follows: -

1. LKK AUTO CONSULTANTS PTE LTD
2. INFINITI APPRAISAL SERVICE
3. AJAX INSPECTION SERVICES PTE LTD
4. RT APPRAISAL PTE LTD

If you are not agreeable to any of the above, we reserve our rights to request for pre-repair inspection of your client's vehicle.

We look forward to receiving your reply.

Thank you.

*Please note that contents of this email should not be construed as any admission of liability on the part of our insured and/ or insurers. We hereby maintain full reservation of rights and all defences available to us.

***Please note that we do not accept fax. Hence, please send in any correspondences related to Motor Claims via e-mail to motorclaims.sg@fwd.com.**

Thank you.

Best Regards,

Venessa Chan

Administrative Assistant, Claims

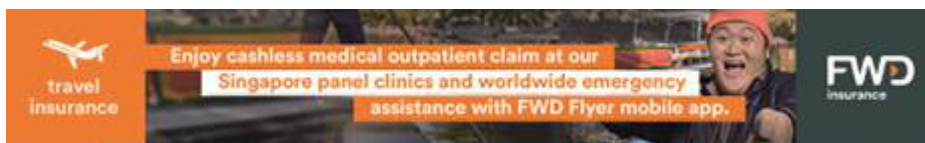


FWD Singapore Pte. Ltd.

6 Temasek Boulevard, #18-01 Suntec Tower Four, Singapore 038986

E venessa.chan@fwd.com

W www.fwd.com.sg



From: Willow Tuang [mailto:wtuang@gmail.com]

Sent: Monday, December 2, 2019 6:18 PM

To: Motor Claims SG - SG Common

Subject: [OUR REF: SLU3064T] ACCIDENT INVOLVING SLU3064T & SJF5193T ON 29.11.2019 ALONG SHEARES AVENUE

Dear Sir,

Enclosed is a copy each of the following:

- a. Notification of Accident & Pre-Repair Inspection;
- b. GIA Report of our Client; and
- c. LTA result

Regards



Tuang Willow

CK TEO & CO
Tel: 65354788
Fax: 65354245

ATTENTION:

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