

A.S.S. REC. BY:

REF:

ES3/MS919021289/Hsd302

Special Instruction:

Surveyor: Hock AnnASSIGNMENT (Office)From (Person): Crystal Lee

of

MS1GDate/Time: 31/12/19 @ 12:04pm

Estimated Cost:

Bill to:

OD TP WS/TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No:

SKR 5663D

Insured:

YP 3060B

at Workshop in/s

AKA Auto

Tel:

81880754 / 98000933 (Ryan)

of

25 kaki Bukit Road 4 # 05-36 Synergy

Policy No:

Claim No:

Sum Insured:

Excess:

Make of Veh:

(Client's Record)

D.O.A. 30/11/2019

CA / REV / REP. / REV 24 HRS

H.O.D. Endorsement:

Date/Time: 12:10pm 31/12/19

Person Contacted:

RyanVehicle IN / OUT

Date/Time	Action/Instruction
	Inform (X)
	SKR 5663D - X
	YP 3060B - NA / LTI 19021183 / h4
	Dismantle: 4/12/2019
	After repair: 9/12/2019

D.O.A. 30/11/2019

ASS. REC. BY:

REF:

MSIG

ASSIGNMENT

From:

Date:

Estimated Cost:

OD/TP/WS/TP RES/OD RES/EVA/INV/MV

To Inspect Vehicle No:

at Workshop m/s

of

Insured:

Policy No.

Claims No.

Sum Insured:

Excess:

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its
repair at the time of inspection.



Bal. or Market Value:

IDAC Accident Rpt:

Consistent? : Yes or No

GIA / PR Seen:

Consistent? : Yes or No

Est. Repairs:

days

Res.: Yes or No

Lum Sum:

%

3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date:

Person Contacted:

Vehicle: IN / OUT

Veh No:

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make:

Colour:

Sp. Reading

Eng/No:

C/No:

Gen. Cond: Good / Fair / Poor / Burnt

Steering: Inorder / Jammed / Leaked / Burnt or

Brake: Inorder / Jammed / Leaked / Burnt or

Mod: Nil / S/Rim / STD A/Rim or

Tyre Size:

F:

R:

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /
TOYO / YOKO or

Front

R/Bal.

L/Bal.

D.O.A.

Survey held at

Des. of Damages: Frt / Rear / O/S / N/S / UIC / Rooftop or

The UIC / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

Range = 3.5 - 4k
Rpt Days = 3 days

SKR 5663 D
PRS can

NV - 43000

PV - 17761

NV - 25200

RECEIVED 03 JAN 2020

Date/Time, File Pass to?



Prell. Report



Final Report

1)

Date/Time, File Return to?

2)

Days Of Repair:

Resurvey No. of Trip:

Add Fee:



Site Insp (\$



Interview (\$



Tech. Invs (\$



Welding (\$

Survey Fee:

Transportation:

S + RS, SI

Phone

Others

TOTAL

Rep. Format:

Lump Sum / L.E.I.:

PRS

220

Nivitha (LKK Auto)

From: Crystal Lee <crystal_lee@sg.msig-asia.com>
Sent: Tuesday, 3 December 2019 12:04 PM
To: Admin-D (LKKAuto); assignments
Cc: Ong Zi Hui
Subject: Survey Request - Manual Assigned
Attachments: NOA 5663 (Saiful 30-11-19).pdf

Notice of accident for SKR5663D and your insured vehicle YP3060B (MSIG) DOA: 30/11/19

Manual Assigned

Dear LKK,

Refer to the email below, please arrange survey the vehicle.

We'll assign via Merimen once we receive the assignment from Motor Team.

Please contact us ASAP if you cannot attend this assignment.

Thank you & Best regards,
Crystal Lee
Admin Officer, Claims Services (In-House Survey)
D: +65 6594 2535 | F: +65 6643 1349 | crystal_lee@sg.msig-asia.com



MSIG

MSIG Insurance (Singapore) Pte Ltd 16 Raffles Quay, #24-01 Hong Leong Building, Singapore 048581 | T: +65 6220 9644 | F: +65 6225 6371 | Co. Reg. No. 200412212G | msig.com.sg



A Member of **MS&AD** INSURANCE GROUP

From: Helene Phua
Sent: Tuesday, 3 December, 2019 10:46 AM
To: Crystal Lee <crystal_lee@sg.msig-asia.com>; Ong Zi Hui <zihui_ong@sg.msig-asia.com>
Subject: FW: Notice of accident for SKR5663D and your insured vehicle YP3060B (MSIG) DOA: 30/11/19

Have a great week ahead!

Helene Phua
Admin Assistant, Claims Services
D: +65 6594 2493 | F: +65 6225 7402 | helene_phua@sg.msig-asia.com



MSIG



A Member of **MS&AD** INSURANCE GROUP

From: Helene Phua
Sent: Tuesday, 3 December 2019 10:46 AM
To: 'AKA AUTO' <akaautopte@gmail.com>
Cc: Winnie Chua <pingping_chua@sg.msig-asia.com>
Subject: RE: Notice of accident for SKR5663D and your insured vehicle YP3060B (MSIG) DOA: 30/11/19

Hi,

Thank you for your email.

We regret to inform you that we are unable to accept your list of nominated Single Joint Experts (SJE).

We will proceed to appoint our own panel of external surveyor and they will contact your workshop directly.

Please be informed that our surveyor will also be conducting a post repair inspection within the stipulated timeline under the protocol.

Have a great week ahead!

Helene Phua
Admin Assistant, Claims Services
D: +65 6594 2493 | F: +65 6225 7402 | helene_phua@sg.msig-asia.com



A Member of **MS&AD** INSURANCE GROUP

From: AKA AUTO <akaautopte@gmail.com>
Sent: Monday, 2 December 2019 6:06 PM
To: Helene Phua <helene_phua@sg.msig-asia.com>
Subject: Re: Notice of accident for SKR5663D and your insured vehicle YP3060B (MSIG) DOA: 30/11/19

EXTERNAL EMAIL: Be careful when you click any links or open any attachment(s).

Hi,

We refer to the above matter.

We regret to inform you that our client will not appoint any of the surveyors from your list provided in your letter dated today.

However, we are pleased to provide below a list of ten surveyors for your consideration.

Gilbert Leow
Impact Analysis Consultant
Andy Ho Impact Analysis Consultant
Shandy Loh Impact Analysis Consultant
Michael Yap Mccoy Pte Ltd
Joshua Ong Delta-V Consultant
James Ong Delta-V Consultant
Nick Ng Delta-V Consultant
Loo Yee Khang
Cozon Engineers
Alex Teo Cozon Engineers
Denise Yap Pal's Appraiser Pte Ltd

Kindly let us know if you agree or disagree to appointing any of the above surveyors within the timeline stipulated under the NIMA protocol.

Thank you.

Regards
Rachel

On Mon, 2 Dec 2019 at 7:01 PM, Helene Phua <helene_phua@sg.msig-asia.com> wrote:

Hi,

We refer to your email dated 02/12/2019.

Please choose one surveyor from the list that you wish for us to appoint to conduct the pre-repair inspection:

- 1) LKK Auto Consultants Pte Ltd
- 2) Formteam Consultancy Pte Ltd
- 3) A-Pac Adjusters & Surveyors Pte Ltd
- 4) STA Inspection Pte Ltd
- 5) Appraisal VP Pte Ltd
- 6) AutoProbe Consultants
- 7) **MSIG In-House Surveyors**

This Fast-Lane settlement option is for clear-cut liability which MSIG will expedite offer @ 100% with express payment. Priority will be given to those opted for our in-house surveyor

To facilitate an expeditious claim settlement, we hope you are agreeable for the above surveyor to be the SJE (Single Joint Expert).

If not, you may wish to nominate any of the 10 surveyors listed below as the SJE, depending on their availability:

1. Xing Guo Qiang	6) Chow Bo Xiong
2. Kenneth Kong	7) Siew Meng Hui
3. Marcus Chua	8) Daniel Chan
4. Ng You Han	9) Victor Png
5. Gary Soon	10) Samuel Phun

In your response, please also provide us a list of 10 surveyors as your nominated SJE, regardless of whether you agree or disagree to our above nominated SJE. We may consider appointing one of your nominated SJE in case of any of our nominated SJE is not available.

NB:

- a. ***Fast lane settlement is not applicable for cases that liability is in dispute***
- b. If both of us could not agree with each other's list of nominated SJE, we may still proceed to appoint a motor surveyor to conduct a pre repair survey & post repair inspection within the timeline stipulated under the NIMA protocol.

We have created a dedicated motor survey mailbox for your motor survey request and pre-repair inspection. Please contact us (MSIG) by clicking this link: motorsurvey@sg.msig-asia.com

Have a great week ahead!

Helene Phua

Admin Assistant, Claims Services

D: +65 6594 2493 | F: +65 6225 7402 | helene_phua@sg.msig-asia.com



MSIG Insurance (Singapore) Pte Ltd 16 Raffles Quay, #24-01 Hong Leong Building, Singapore 048581 | T: +65 6220 9644 | F: +65 6225 6371 | Co. Reg. No. 200412212G | msig.com.sg



A Member of **MS&AD** INSURANCE GROUP

From: AKA AUTO [<mailto:akaautopte@gmail.com>]
Sent: Monday, December 02, 2019 2:40 PM
To: Claims <claims@sg.msig-asia.com>
Subject: Notice of accident for SKR5663D and your insured vehicle YP3060B

EXTERNAL EMAIL: Be careful when you click any links or open any attachment(s).

Dear Sir/Mdm,

This is the notice of accident for the above mentioned accident.

Regards
Aka Auto

CONFIDENTIALITY NOTICE

This e-mail (including any attachments) may contain information that is privileged or confidential. The sending of this e-mail to any person other than the intended recipient is not a waiver of the privilege or confidentiality that attaches to it. If you are not the intended recipient, please notify the sender immediately, delete the email and do not copy, distribute or disclose its contents.

Date: 2/12/2019

To MSIG
Motor Claims Department

4 Shenton Way #21-01
SGX Centre 2
Singapore 068807

Dear Sir/Mdm,

NOTIFICATION OF ACCIDENT

Please be informed that an accident involving my/our vehicle no, SKR 5663 D and vehicle(s) no. YP 3060 B had taken place at / along Home Team NS Bukit Batok Chalet Carpark on date 30/11/2019 at time 8:30PM.

Kindly let us know within 2 working days from the date of this notice if you wish to carry out or waive a pre-repair inspection.

If we do not hear from you within 2 working days, we shall proceed to repair the vehicle without further notice and our client shall claim for the additional loss of use arising from the giving of this notification to you.

Please call Rachel 81880754 to arrange.

Yours sincerely,
Rachel

PRI

Date / Time	
Company Name	
Surveyor	
Contact No.	
Signature	

DISMANTLED PARTS

Date / Time	
Surveyor	

AFTER REPAIR

Date / Time	
Surveyor	

> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID:	465H
Vehicle Details	
Vehicle No.:	SKR5663D
Vehicle to be Exported:	No
Intended Deregistration Date:	04 Dec 2019
Vehicle Make:	AUDI
Vehicle Model:	A4 1.8T FSI MU CVT ABS D/AB 2WD 4DR
Primary Colour:	White
Manufacturing Year:	2009
Engine No.:	CDH064426
Chassis No.:	WAUZZZ8K6AA037277
Maximum Power Output:	118.0 kW (158 bhp)
Open Market Value:	\$35,794.00
Original Registration Date:	07 Oct 2009
First Registration Date:	07 Oct 2009
Transfer Count:	3
Actual ARF Paid:	\$35,794.00
Intended PARF Rebate Details	
PARF Eligibility:	Forfeited
PARF Eligibility Expiry Date:	-
PARF Rebate Amount:	\$0.00
Intended COE Rebate Details	
COE Expiry Date:	31 May 2024
COE Category:	E - Open Category
COE Period(Years):	5
PQP Paid:	\$19,782.00
COE Rebate Amount:	\$17,761.00
Total Rebate Amount:	\$17,761.00
Message	
Please note that the 5-year COE for this vehicle cannot be further renewed. The vehicle must be de-registered upon COE expiry or when the vehicle reaches its statutory lifespan (if applicable), whichever is earlier.	

The information contained herein is correct as at 04 Dec 2019

OK



audi a4 Price Range Depreciation 2009 Vehicle Type

Home » Used Cars » United Motoring Pte Ltd » Audi A4 1.8A TFSI MU S-Line (COE till 04/2024)

Audi A4 1.8A TFSI MU S-Line (COE till 04/2024)

Overview Financial Insurance Accessories Similar Research Photos Map



Price	\$44,800	Reg Date	08-May-2009 (4yrs 4mths 26days COE left)
Depreciation	\$10,160 /yr	Manufactured	2008
Mileage	124,041 km (11.7k /yr)	Transmission	Auto
Road Tax	\$976 /yr	OMV	\$35,854
Dereg Value	\$15,610 as of today (change)	ARF	\$35,854
COE	\$17,706	Power	118.0 kW (158 bhp)
Engine Cap	1,798 cc	No. of Owners	3
Curb Weight	1,450 kg		
Type of Vehicle	Luxury Sedan		

Features

Responsive And Efficient 1.8L TFSI Engine. DRL, ESP, ABS, Multi Function Steering. View specs of the Audi A4 (2005-2007)

Description

Reasonably Low Mileage Clocked With Trace Record, Hence The Elegant And Classy Well Maintained Interior! We Provide Loan Packages For Both Bank And In House, We Do Up To Loan Of The Car Price Available! Best Part Is With Competitive Current Market Interest Rate! Contact Our Sales Executive To Schedule For A Viewing! We Will Assist And Find You The Perfect/Best COE Car For You.

Category

COE Car, Premium Ad Car

Status

Available

Resources



Vehicle Evaluation

Afraid of lemons? Request to have this car evaluated professionally. Find out more



Compare

Free

Get value of your existing car for free. Get started



Shortlist Compare Add no Report Error More Actions

Seller Information

United Motoring Pte Ltd

35 vehicles for sale. 38 sold in past 3 mths

1 Bukit Batok Crescent #03-53

WCEGA Plaza

Tel: 64635355

Search cars nearby



Alan

93483386

Roy

88188897

Zac

87672182

Desmond

87873632

DOA: 30/11/19

MV - 43000

PV - 17761

NV - 25200

Balance 4th 7th
Apr 19500

9500 + 12 = 791

38000 + 5537
= 43537

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	02/12/2019 10:21
Date Of Accident	30/11/2019 20:30
Exact Location Of Accident	HOMETEAM NS BUKIT BATOK CHALET CARPARK
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SKR5663D
Insured/Policyholder	
Name Of Registered Owner	MR SAIRUL HAFIZ BIN MOHD ALI
NRIC No	S8405465H
Email Address	NOEMAIL
Mobile Phone No	(LOCAL) +65-83615969
Alternative Phone No	OFFICE-83615969

Vehicle Particulars

Manufacturer	AUDI
Model	A4
Exact Purpose for which vehicle was being used at time of accident	PARKED
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	PRIVATE CAR

Insurance Company

Name of Insurance Company	CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	DMPCSN3047611900
Cover Note Number	

Driver

Name of Driver	MR SAIRUL HAFIZ BIN MOHD ALI
NRIC No	S8405465H
Date Of Birth	01/03/1984
Occupation	OUTDOOR
Date Of Driving Pass	25/10/2012
Driving Experience	7 YEARS AND 1 MONTH
Gender	MALE
Mobile Number	(LOCAL) +65-83615969
Fax Number	
Contact Number	OFFICE-83615969
Email Address	NOEMAIL

Address	BLK 91 HENDERSON RD #12-148
Postcode	150091
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OWNER
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

General Information of the Accident

Type Of Accident	HIT AND RUN / VANDALISM / DAMAGED WHILST PARKED
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles (including own vehicle) involved in the accident	2
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	0

Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

MY VEH WAS PARKED AT THE HOMETEAM NS BUKIT BATOK CHALET CARPARK, EVERYTHING WAS INTACT. WHEN I WENT BACK TO MY VEH, I SAW A NOTE PUT ON MY WINDSCREEN AND MY VEH LEFT HAND SIDE ALSO DAMAGE. I CALL THE PHONE NUMBER ON THE NOTE, AFTER THAT THE DRIVER COME BACK TO THE SCENE AND HE ADMIT WHEN HE REVERSING INTO A EMPTY LOT BESIDE MY VEH, HIS LORRY HIT ONTO MY VEH LEFT HAND SIDE, I ALSO HAVE IN CAR CAMERA RECORD DOWN THE WHOLE INCIDENT HAPPENED.

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	YES
Remarks/ Reasons:	WITH DRIVER
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	YP3060B
Vehicle Make/Model/Colour	
Details Of Properties	
Vehicle Category	COMMERCIAL VEHICLE
Name of Driver	MUHAMMAD NUR SYAZWAN BIN ISMAIL
NRIC/Passport Number	S9807800B
Contact Number	
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	

No. Of Passenger (Including Driver)

Accident Sketch Plan


SKETCH PLAN


IMPORTANT NOTICE


1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims. (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.


Policyholder's Signature
Date & Time:


Driver's Signature
(If driver is not the policyholder)
Date & Time:


Reporting Centre Personnel's Signature
Name:
NRIC/FIN No.:

Accident Sketch Plan

SKETCH PLAN

A = SKR 5663 D
B = YP 3060 B

Home Team NS Bukit Batok
chalet carpark.

DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

Refer to statement

DECLARATION

I/We declare the foregoing particulars are true in every respect.

Policyholder's Signature
Date & Time:

Driver's Signature
(if driver is not the policyholder)
Date & Time:

Reporting Centre Personnel's Signature
Name:
NRIC/FIN No.:

...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	06 Dec 2019 15:24		06 Dec 2019 16:50 Edit Adj Rpt	S\$0.00 Edit Estimates	S\$0.00 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by insurer]									
Insured: BEN FOODS (S) PTE LTD , Co. Reg. No.: 196900017H, Tel: +6584202458									
Main Claimant: MR SAIRUL HAFIZ BIN MOHD ALI , ID: S8405465H									
Vehicle Reg. No.: SKR5663D		Date of Loss: 30/11/2019 20:00 - :59 [121 Months and 23 Days From LTA Reg Date (Man Yr)]							
Claim Type: TP / 613740		Policy/Cover Note No.: B29067573MKF (Comprehensive) Coverage: 01/01/2019 - 31/12/2019							
Vehicle Reg. No. (Insured): YP3060B		Policy No. (Claimant): DMPCSN3047611900							
		Excess:							
Repairer: Aka Auto (HQ) 25 Kaki Bukit Road 4, #05-58, Synergy@KB, 417800 Kaki Bukit - Tel: 81880754									
Handling Insurer: MSIG Insurance (Singapore) Pte. Ltd. (HQ) - Tel: +65 6827 7888 ... [Handled by Katherine Wong - 6594 2544]									
Claimant's Insurer: China Taiping Insurance (Singapore) Pte. Ltd. (HQ) - Tel: 6389 6111									
Adjuster: LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by LEE HOCK ANN] ... [Imm.Advice due 07/12/2019]									
Driver/Custodian (Insured): MUHAMMAD NUR SYAZWAN BIN ISMAIL (21 / Male), NRIC: S9807800B, Tel: +6584202458 Email:									
Adj Asg. Remarks: on WP. Manual assigned to LKK via email on 03/12/19. (Manual Assign). Liab: NR. Disagree on SJE. Contact: Rachel @ 8188 0754.									
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
There are no mail for this case.									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									
























































Claim Documents

















*SKR5663D (613740)
[YP3060B]
TP
MR SAIRUL HAFIZ BIN MOHD ALI
Nov 30 2019 8:00PM
[BEN FOODS (S) PTE LTD]
Aka Auto

[Upload Documents](#) |
 [Upload Photos](#) |
 [Compose New Letter](#)



















View [View in Browser](#)

Assessment Reports				1 per page	<input checked="" type="checkbox"/>
No	Finalized On	MSIG Insurance (Singapore) Pte. Ltd. (HQ)		Thumbnail	Print
1	06/12/19 15:28	Addendum Sheet From:SC - Reg. No: YP3060B, Claimant: BEN FOODS (S) PTE LTD	1	Load TIF	<input type="checkbox"/>
2	06/12/19 15:28	Addendum Sheet From:SC - Reg. No: YP3060B, Claimant: BEN FOODS (S) PTE LTD	1	Load TIF	<input type="checkbox"/>
Photos/Images				3 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
1	10/12/19 09:59	Chassis Number	1	Load JPG	<input checked="" type="checkbox"/>
2	10/12/19 09:59	Odometer Reading	1	Load JPG	<input checked="" type="checkbox"/>
3	10/12/19 09:59	General View	1	Load JPG	<input checked="" type="checkbox"/>
4	10/12/19 09:59	General View	1	Load JPG	<input checked="" type="checkbox"/>
5	10/12/19 09:59	General View	1	Load JPG	<input checked="" type="checkbox"/>
6	10/12/19 09:59	General View	1	Load JPG	<input checked="" type="checkbox"/>
7	10/12/19 10:00	General View	1	Load JPG	<input checked="" type="checkbox"/>
8	10/12/19 10:00	General View	1	Load JPG	<input checked="" type="checkbox"/>
9	10/12/19 10:00	General View	1	Load JPG	<input checked="" type="checkbox"/>
10	10/12/19 10:00	General View	1	Load JPG	<input checked="" type="checkbox"/>
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36	10/12/19 10:00	General View	1	Load JPG	<input checked="" type="checkbox"/>
37	10/12/19 10:00	General View	1	Load JPG	<input checked="" type="checkbox"/>
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Assessment Reports			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	MSIG Insurance (Singapore) Pte. Ltd. (HQ)	Thumbnail	Print
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48	10/12/19 10:00	General View	 Load JPG	<input checked="" type="checkbox"/>
49	10/12/19 10:00	General View	 Load JPG	<input checked="" type="checkbox"/>
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Assessment Reports				1 per page	<input checked="" type="checkbox"/>
No	Finalized On	MSIG Insurance (Singapore) Pte. Ltd. (HQ)	Thumbnail	Print	
94	10/12/19 10:01	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>	
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97	10/12/19 10:02	After Repair Photo	 Load JPG	<input checked="" type="checkbox"/>	
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105	10/12/19 10:02	After Repair Photo	 Load JPG	<input checked="" type="checkbox"/>	
106	10/12/19 10:02	After Repair Photo	 Load JPG	<input checked="" type="checkbox"/>	
Documentation				1 per page	<input checked="" type="checkbox"/>
No	Finalized On	MSIG Insurance (Singapore) Pte. Ltd. (HQ)	Thumbnail	Print	
1	06/12/19 15:29	Notification of Accident from TP WS	 Load PDF		
2	06/12/19 15:41	Disagree on SJE	 Load PDF		
No	Finalized On	MSIG Insurance (Singapore) Pte. Ltd. (Internal Surveyor)	Thumbnail	Print	
1	06/12/19 16:48	Survey Request - Manual Assigned	 Load PDF		

Linked Accident Report Documents

Assessment Reports				1 per page	<input checked="" type="checkbox"/>
No	Finalized On	National Assessment Centre Services (Ubi)	Thumbnail	Print	
1	06/12/19 19:43	Accident Statement	 Load HTM		
2	06/12/19 19:43	Accident Statement	 Load HTM		
3	06/12/19 19:47	Accident Statement	 Load HTM		
4	06/12/19 19:48	Accident Statement	 Load HTM		
Photos/Images				3 per page	<input checked="" type="checkbox"/>
No	Finalized On	National Assessment Centre Services (Ubi)	Thumbnail	Print	
1	02/12/19 10:35	Accident Photo	 Load JPG	<input checked="" type="checkbox"/>	
2	02/12/19 10:35	Accident Photo	 Load JPG	<input checked="" type="checkbox"/>	
3	02/12/19 10:35	Accident Photo	 Load JPG	<input checked="" type="checkbox"/>	
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11	02/12/19 10:35	Accident Photo	 Load JPG	<input checked="" type="checkbox"/>	
12	02/12/19 10:35	Accident Photo	 Load JPG	<input checked="" type="checkbox"/>	
Documentation				1 per page	<input checked="" type="checkbox"/>
No	Finalized On	National Assessment Centre Services (Ubi)	Thumbnail	Print	
1	02/12/19 10:32	Accident Sketch Plan	 Load JPG	<input checked="" type="checkbox"/>	
2	02/12/19 10:32	Accident Sketch Plan	 Load JPG	<input checked="" type="checkbox"/>	

Documents Checklist

DOCUMENTS CHECKLIST				Reset	Save	Print
There are no document checklists configured.						

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)**Show Remarks To:** ☐ Handling InsurerNote: Remarks are private unless you show it to other parties.

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CS3/MSG19021289/HSD3E2

Date: 07/01/2020

REFERENCE

Handling Insurer: MSIG Insurance (Singapore) Pte. Ltd. Policy No: B29067573MKF
Claimant
Vehicle No : SKR5663D **Insured Vehicle No :** YP3060B
Date of Loss: 30/11/2019 **Nature of Claim:** TP **Claim No:** 613740

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: **SKR5663D**
 Make & Model: AUDI A4, 1.8 T FSI MU S-Line CVT ABS (A) Engine No: CDH064426
 Reg. Date: 07/10/2009 (Man. Year: 2009) Chassis No: WAUZZZ8K6AA037277
 Colour: White Odometer: 144632 km
 Engine Capacity: 1798 cc
 Market Value/New Car Price: N/A
 Price:
 Sum Insured (S\$): **Market Value/New Car Price**

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
 Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 235/45Z R18 Rear Tyre Size: 255/45Z R18
 Front Left Side: Continental 5 mm Rear Left Side: Michelin 5 mm
 Front Right Side: Continental 5 mm Rear Right Side: Michelin 5 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	0.00	0.00	0.00	
Miscellaneous Items	0.00	0.00	0.00	
Labour	0.00	0.00	0.00	
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Nett Amount (S\$)	0.00	0.00	0.00	

INSPECTION

Date of Assignment: 06/12/2019
 Date Inspected: 03/12/2019 Inspected At: 25 KAKI BUKIT RD 4# 05-36
 SYNERGY
 Repairer : Aka Auto (HQ)
 Estimated Period of Repair: 3.0 days

Adjuster: LEE HOCK ANN

Manager: Hiew May Fung

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

- A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS.
- B) THE REPAIR ESTIMATE WAS NOT PRESENTED AT THE TIME OF INSPECTION.
THE REPAIRER WAS TOLD TO PREPARE THE ESTIMATE.
- C) ENCLOSED PLEASE FIND DAMAGED VEHICLE PHOTOGRAPHS.

THE ESTIMATED REPAIR COST OF THE DAMAGED VEHICLE IS IN THE REGION OF \$3,500.00 -\$4,000.00

REPAIR DETAILS

Reference		
Part Source:	MRM-SG	Version: 1.0 (Last Synchronised: 07 Jan 2020)
Parts:	143	AUDI A4 1.8 T FSI MU S-Line CVT ABS (A) (Catalogue:Merimen Singapore 1.0)
Labour:	Repairer's	(Price-denominated Standard List)
Print Code:	(Unsubmitted, no print-code for SKR5663D)	
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
Further Info:	Items/values not in reference catalogue are prefixed with an asterisk *.	

Recommended Parts

There are no new parts selected.

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

There are no labour items selected.

Report was unsubmitted during this print-out.

< END OF ESTIMATES >