

ASS. REC. BY: REP AGI 1902/286/ d3 Special Instructions:  
Saverio: ASSIGNMENT (Office)  
From (Person): my Ratilla of AGI Date/Time: 2/12/19 @ 3:23pm

Estimated Cost: Bill to:  
OD TP / WS / TP RES / OD RES / EVA / INV / MV / CS  
To Inspect Vehicle No: SMH 1410Y Insured: SCA 881H  
at Workshop n/a: cycle & carriage Industries Tel: 67714420 / 91865113  
of 188 ponden loop

Policy No: Claim No: C1000 4767/JM  
Sum Insured: Excess:  
Make of Veh: D.O.A. 22/11/2019  
(Client's Record)

CA / REV / REP. / REV 24 HRS H.O.D. Endorsement:  
Date/Time: 3:54pm @ 2/12/19 Person Contacted: Kerilyn Vehicle: IN/OUT

Date/Time	Action/Instruction
	<u>Estimate /</u>
	<u>SMH 1410Y -X</u>
	<u>SCA 881H -X</u>
<u>19/12/19</u>	<u>Inv called and informed their IHS will attend this case, so they ask to cancel this case at our end. already Rework through email. (ok) 19/12/19</u>
	<u>pass to coline.</u>

## Nivitha (LKK Auto)

---

**From:** Ivy Ratilla <ivy.r@budgetdirect.com.sg>  
**Sent:** Thursday, 19 December 2019 8:55 AM  
**To:** Nivitha (LKK Auto)  
**Subject:** RE: Accident involving motor vehicle nos. SMH1410Y & SCA881H along NORTH BRIDGE ROAD, Accident date: 29/11/2019 || C10004767/JM

Hi Nivitha,

Thank you very much.

Regards,

Ivy Ratilla  
Executive, Claims Admin

T +65 6540 2185  
F +65 6725 0853  
E ivy.r@budgetdirect.com.sg

Customer Care +65 6221 2111  
Claims +65 6221 2199  
Claims (Int.) +65 6540 2199

150 Clemenceau Avenue, #03-01  
Singapore Shopping Centre  
Singapore 239924  
budgetdirect.com.sg

Auto & General Insurance (Singapore) Pte. Limited (Co. Reg. No. 201626103G) trading as Budget Direct Insurance.

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-----Original Message-----

**From:** Nivitha (LKK Auto) <admin-d@lkkauto.com>  
**Sent:** Thursday, 19 December 2019 8:49 AM  
**To:** Ivy Ratilla <ivy.r@budgetdirect.com.sg>; assignments@lkkauto.com  
**Cc:** 'SUR' <sur@lkkauto.com>; Julie Mangubat <julie.m@budgetdirect.com.sg>

Subject: RE: Accident involving motor vehicle nos. SMH1410Y & SCA881H along NORTH BRIDGE ROAD, Accident date: 29/11/2019 || C10004767/JM

Dear Ivy,

As spoken you may cancel this TP survey for SMH 1410Y.

No survey was done for this vehicle.

Wishes you a Merry Christmas & Happy New Year 2020 Best Regards G.NIVITHA LKK Auto Consultants Pte Ltd  
Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

From: Ivy Ratilla [mailto:ivy.r@budgetdirect.com.sg]

Sent: Wednesday, 18 December 2019 2:58 PM

To: Nivitha (LKK Auto) <admin-d@lkkauto.com>; assignments@lkkauto.com

Cc: 'SUR' <sur@lkkauto.com>; Julie Mangubat <julie.m@budgetdirect.com.sg>

Subject: RE: Accident involving motor vehicle nos. SMH1410Y & SCA881H along NORTH BRIDGE ROAD, Accident date: 29/11/2019 || C10004767/JM

Hi Nivitha,

May we know if we still can cancel TP survey for SMH1410Y?

Please confirm.

Regards,

Ivy Ratilla

Executive, Claims Admin

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Please confirm.

Regards,

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-----Original Message-----

From: Nivitha (LKK Auto) <admin-d@lkkauto.com>  
Sent: Tuesday, 3 December 2019 11:13 AM

## Nivitha (LKK Auto)

---

**From:** Ivy Ratilla <ivy.r@budgetdirect.com.sg>  
**Sent:** Monday, 2 December 2019 3:23 PM  
**To:** Admin-D (LKKAuto)  
**Cc:** SUR; Julie Mangubat  
**Subject:** FW: Accident involving motor vehicle nos. SMH1410Y & SCA881H along NORTH BRIDGE ROAD, Accident date: 29/11/2019 || C10004767/JM  
**Attachments:** estimates.pdf

Hi Team,

We would like to arrange TP survey for SMH1410Y.

Workshop information :

Kerlyn Ong  
Service Advisor - Body Care & Repair  
Mercedes-Benz Body Care & Repair Center  
Cycle & Carriage Industries Pte Ltd  
188 Pandan Loop Service Center  
Mobile: 91865113 | DID: 67714420 | Fax: 68721272

Please confirm. Thank you.

Regards,

Ivy Ratilla  
Executive, Claims Admin

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F +65 6725 0853  
E ivy.r@budgetdirect.com.sg

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-----Original Message-----

From: Kerlyn Ong <kerlyn.ong@cyclecarriage.com.sg>

Sent: Monday, 2 December 2019 10:47 AM

To: Claims <claims@budgetdirect.com.sg>

Subject: Accident involving motor vehicle nos. SMH1410Y & SCA881H along NORTH BRIDGE ROAD, Accident date: 29/11/2019

Dear Officer In-Charge,

This email is with regards to the above accident which has been reported by our customer. We have since been instructed by him/her (motor vehicle number SMH1410Y), to submit a claim on his/her behalf as we are the authorised repair workshop for his/her car.

We note that you are the insurer (3rd party) of the (motor vehicle number SCA881H) involved. As such we are proposing for a Direct Settlement with regards to the repair costs and other consequential losses.

We appreciate your assistance in this matter and look forward to your agreement on this direct settlement.

I can be reached at kerlyn.ong@cyclecarriage.com.sg.

Your Sincerely,

Kerlyn Ong

Service Advisor - Body Care & Repair

Mercedes-Benz Body Care & Repair Center

Cycle & Carriage Industries Pte Ltd

188 Pandan Loop Service Center

Mobile: 91865113 | DID: 67714420 | Fax: 68721272


Website: [www.mercedes-benz.com.sg](http://www.mercedes-benz.com.sg)

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Your password will expire in 10 days. [Click here to change it.](#)

- Accident involving SHC1802K and your insured SMF5916P dated 30.11.19

From: AIG SGP, Claims-Survey  
To: Admin A, assignments  
Cc: Fong, Andy-SY, Fan, Winnie-LW  
Sent: 12/2/2019 3:47:45 PM  
Attachments:  2107\_001.pdf

Hi LKK,

Kindly assist to survey.

Thanks & regards  
Jennifer Chan

---

**From:** Lim Tien Siong [mailto:limts@cdge.com.sg]  
**Sent:** Monday, 2 December, 2019 12:12 PM  
**To:** AIG SGP, Claims-Survey  
**Subject:** [EXTERNAL] Accident involving SHC1802K and your insured SMF5916P dated 30.11.19

**This message is from an external sender; be cautious with links and attachments.**

Officer in charge,

Best Regards,  
Lim Tien Siong  
Taxi Crash Repair / ComfortDelgro Engineering Pte Ltd  
Off:62148398 / Fax:65468156



Think Before Printing

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**From:** canon@comfortdelgro.com.sg <canon@comfortdelgro.com.sg>  
**Sent:** Monday, 2 December 2019 12:07 PM  
**To:** Lim Tien Siong  
**Subject:** Scan Image

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