| SALECTE | CHICAGO | CUA | 4500 | Y | 6 Sep 2016 |
|--|-----------------|--------------|----------------|--------------------|-----------------------|
| | Veh No | | | . / / | |
| Estimated Cost | 1.0 | | | orry / (ay 1 Prime | muyer/ |
| OD TR/WS/TP RES/OD RES/EVA/INV/MV | | r trailer of | Toyota | Dw: 110 | 170C |
| To Inspect Vehicle No: | Make. | ayu | Adai | Prius : | 1 778 |
| at Workshop mis ConfA (ayan) | Colour | Blu | e | | ed / Std / NI / NA |
| DC:0 - 2 12 | Sp.Reading | 5290 | 35 | T/Radio Insur | ed / Std / NI / NA |
| Insured PCI80 2 12 | Eng/No. | 111 | 2602 | 1112-20 | 22-822 |
| Policy No. 507220837-04 (28-08-2019-27/08/2020) | 1 | | | | 3530922 |
| Claims No. MT/1073828-002 | | X | Poor / Burn | | |
| Sum Insured: Excess: | | 0 | ned / Leaked | | |
| (Client's Record) | _ | | ned / Leaked | | |
| Make of Veh: | | | TD A/Rim o | | |
| | Tyre Size: | F: | 195/6 | 5 R15 | |
| (Policy Condition) Remark: The yeb had commenced its N/S 0/S | | R: | | | |
| Remark: The veh had commenced its N/S O/S repair at the time of inspection. | TOYOTYO | | was more or or | ANTI | PIR / SUMI / |
| | | NO UI | yr v | 100 | |
| Bal. or Market Value: IDAC Accident Roort: Consistent? : Yes or No | Front R/Bal. | 1 | 22.00 | Rear R/Bal | C mm |
| Contract Con | L/Bal. | 6 | mm mm | L/Bal. | 6 mm |
| 314 (717 00011 | D.O.A. | 0 | 1011 | D.O.I. 07 | . 10 |
| 2 May | Survey held | at | w/ | 5 | V = 0) |
| Lum Sum: 20 % 3 Val.: Yes of No | - 3 | _ | Poar I OIS | / N/S / U/C / R | 10:50 |
| CA / REV / REP. / 24 HRS Vehicle: IN / OUT | D63. 01 Daii | ayas III I | NK | Et | ootop o |
| Date: Person Contacted: | The U/C | / Chassis | frame / Bod | ly Structure affec | ted due to collision. |
| Date / Time Action / Instruction | | | | | |
| SHA 45004 - (C3) TIM 190148/8/ K | 1H3h2 | Din | - 21/08 | 1219 | |
| P(1802 R - (C6 / 1 18017 277) Gf | 9392 | 12.014 - | 29/09/7 | 616 | |
| (UMP Sum \$650)- CRE | A 197 | 9 60: | 75%) | | |
| Mith San Asool Che | W. (1) | 1.001 | 1010) | | |
| | | | | | |
| | | | 6 | | |
| | | | | | |
| Date/Time File Pass to? : Preli. Report | Days Of Re | pair: | 2 . | | |
| and the second s | Resurvey N | | | Survey Fee | 160 |
| Coste/Time, File Return to | | | | Transportation | 100 |
| and Fee | : Site | Insp 15 | | | |
| | Infei | view is | | | |
| Paperty Forbide | Tell | | | | |
| Lun Oun rill was 6507- | (N/A) | | | | |
| | | | | | 160 |

| Hello, NAC_PAYA_UBI_8 | 00601 | | | | - | SE SE | A STATE OF THE PARTY OF THE PAR | 2-4 | | Gene | ralClaim |
|------------------------------|---------|-------------------|-----------------------|----------------------|----------------------|---------|--|-----------|------------|------------------|-------------|
| My Desktop Notice of Loss | Po | licy Query | | | | | • Chan | ge Langua | ige → Ch | ange Passwor | |
| | Policy | No. | | | | | | | | | |
| | Vehicle | e No.(For Motor) | PC180 | 2R | | | of Accident | | 29/11/2019 | 9 11:01 | |
| | | | | | - 1 | Search | | | | | |
| | Select | Policy No. | Certificate Number | Policyholder Name | Policyholder NRIC | Product | Cover Type | Vehicle | Insured | Communication | |
| | 0 | 5072620837- 04 | | TOURIST | | | | No. | Object | Commence Date | Expiry Date |
| | | | | TRANSPORT SERVICE | 53241499C | GBS | Third Party, Fire & Theft | PC1802R | PC1802R | 28/08/2019 | 27/08/2020 |

TP Claims against NTUC Income: Follow-Through Survey

Date 10/12/2019

| S/Nd | Income Reference | Claimant (Owner / Taxi Company) | Claimant Vehicle No. | Income Vehicle No. |
|------|------------------|---------------------------------|----------------------|--------------------|
| П | MT/1074211-002 | COMFORT TRANSPORTATION PTE LTD | SHA 3942L | SGL 6985Y |
| 2 | MT/1074160-002 | CITYCAB PTE LTD | SHC 572E | SMK 1929C |
| 3 | MT/1073828-002 | COMFORT TRANSPORTATION PTE LTD | SHA 4500Y | PC 1802R |

COMFORTDELGRO ENGINEERING

A member of COMFORTDELGRO

aturned to Service Reception upon collection

ComfortDelGro Engineering Pte Ltd

205 Braddell Road Singapore 579701

Mainline + 65 6383 6280 Facsimile + 65 6280 9756

59 Loyang Drive Singapore 508969 383 Sin Ming Drive Singapore 575717

24 Sanoko Loop Singapore 758156 7 Sungai Kadul Way Singapore 728791 501 Yahur Industrial Park A Singapore 76873

Date/Time 100 30 3 FF 2019 13:12

Page : 1

JOB CARD ARC Repair TP(CLSO)1 Sales Order: JC NO.: 305358231 Team: REGN NO. MILEAGE TOMER SHA4500Y COMFORT TRANSPORTATION PTE LTD FUEL MAKE: 7010045 TOYOTA TOMER NO. 383 SIN MING DRIVE MODEL PRIUS HYBRID(G4)30.11.2019 10:40 RESS Singapore SINGAPORE 575717 YR OF MANU 20.09.2016 65508755 TARGET DATE (R) (P) CHASSIS CODE JTDKB3FU203530922 COMPLETION DATE/TIME: COUNT CARD NO. JOB DESCRIPTION Accident Date: 29.11.2019 NATURE: 3P 29.11.2019 LABOR CODE DESCRIPTION NTUC- Left Front CKED & PASSED OUT BY: SERVICE ADVISOR CUSTOMER'S SIGNATURE vledgement Slip Exit Pass Vehicle No.: SHA4500Y LARRY SHA4500Y of Service Advisor Signature/Date Name of Service Advisor Date

To be kept by Security Guard

COMFORTDELGRO ENGINEERING

Our Job Ref No . 305358231

Date : 30. Nov. 2019

ComfortDelGro Engineering Pte Ltd 59 Loyang Drive Singapore 508969 Fay: 6546 8156

| FINALIZATION FORM | | | | | 59 Loyang Drive Singapore 508969 Fax: 6546 8156 | | | | |
|-------------------|--------------------------------|----------------------------------|---|---------------------------|--|-----------------------------------|----------------------|--|--|
| FINA | LIZATI | ION FORM | | | | | | | |
| То | : _ | | LKK | | | Fax: | | | |
| Attn | GUO QIANG | | | | | | | | |
| Vehi | ehicle Reg No. : SHA4500Y | | | | | Date of Accident: 29. Nov. 201 | | | |
| The | survey | and estimates of | the repairs of the | above-ment | ione | d vehicle are as | follows:- | | |
| 1. | The r | repair job shall bil | l to: | NTUC | | | PC1802R | | |
| 2. | The finalized amount shall be: | | | | | | | | |
| | (a) | Spare Parts aft | er List discount | | | | | | |
| | (b) | Labour Charge | S | | | | | | |
| | | Total for Part-l | By-Part Repair Co | ost | | | | | |
| | (c.) | | air (if applicable) sum repair cost aft n Repair cost | er Less: | | - | \$650.00 | | |
| 3. 4. | We s | | | | | | is no reply from you | | |
| 5. | Thank | k you for your as: | sistance. | | | e confirm the es alized amount | stimates and | | |
| | Signa Name Tel Fax | : 6214.83 | L r Mg | | Na | gnature: ame : ate ; | Gro Qf 10/12/13. | | |
| For C | Official | Use Only | | | | | | | |
| | | Item | Amount | Docum Attach Yes or | ed | Confirm By (Signature) | Remarks | | |
| 1. R | ental Ra | ate P/Day | | YES | | | | | |
| 2. Lo | oss of Ir | ncome Paid | | | | | | | |
| 3. St | urvey F | ees | | | | | | | |
| | | rch Fee | \$7.49 | | | | | | |
| | | ees (on behalf if applicable) | | | | | | | |

| marks: | | | |
|--------|--|--|------|
| | | | |
| | | | |

6 Overrun

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

- 1. Please report correctly the details of the accident to speed up the claims process.
- 2. This Form must be completed by the Policyholder and/or the Authorised Driver.
- 3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or witholding of material facts may allow insurance companies to repudiate policy liability
- 4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
- 5. Any false reporting may be referred to the Police for investigation.
- 6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.

| 7. By the lodgement of this report to the insurers, you aforesaid. | ou hereby consent to the archiving of this report at the centre and to copies of the report being made available |
|--|--|
| | ACCIDENT STATEMENT |
| Date Of Report | 30/11/2019 11:43 |
| Date Of Accident | 29/11/2019 22:15 |
| Exact Location Of Accident | AIRPORT BLVD TWDS CITY |
| Country/State of Loss | SINGAPORE |
| | DETAILS OF OWN VEHICLE |
| Vehicle Registration Number | SHA4500Y |
| Insured/Policyholder | |
| Name Of Registered Owner | COMFORT TRANSPORTATION PTE LTD |
| Co Reg No | 199303821R |
| Email Address | FLEETSAFETY@CDGTAXI.COM.SG |
| Mobile Phone No | |
| Alternative Phone No | OFFICE-65508768 |

Vehicle Particulars

Manufacturer TOYOTA

Model PRIUS HYBRID 4G

Exact Purpose for which vehicle was being used at

time of accident

Are you claiming under your own insurance policy

for repair to your vehicle?

NO

If No, Please state action to be taken THIRD PARTY

Vehicle Category TAXI

Insurance Company

Name of Insurance Company MS FIRST CAPITAL INSURANCE LTD Type Of Coverage THIRD PARTY FIRE AND/OR THEFT

Fleet Policy YES

Policy Number D-18088936MFSH

Cover Note Number

Driver

Name of Driver YAM SOK CHING NRIC No S1119722A

Date Of Birth 24/04/1955 Occupation OUTDOOR Date Of Driving Pass 05/08/1977

Driving Experience 42 YEARS AND 3 MONTHS

Gender MALE

Mobile Number (LOCAL) +65-82005247

Fax Number

Contact Number

EMail Address DOLLYYAM@GMAIL.COM Address

BLK 31 MARINE CRESCENT

#07-141

Postcode

440031

Was driver an employee of the Insured's Company NO

If No, Relationship of the Driver with the Insured

OTHER - TAXI DRIVER

Vehicle Registration Number of Driver's Own

Vehicle

Insurance Company of Driver's Own Vehicle

General Information of the Accident

SIDE SWIPE

Type Of Accident Weather Conditions

CLEAR

Road Surface

DRY

Other Information

Was any foreign vehicle involved in this accident?

NO

Number of vehicles (including own vehicle)

2

involved in the accident

NO

Was any body injured in the Accident?

Was any injured conveyed to hospital by ambulance?

NO

YES

Was any other material or property damaged?

I have been approached by unknown person(s)

NO

soliciting/offering accident claims assistance.

2

Number of Passengers (Including Driver) Passenger 1

NAME:

GENDER: : MALE

Details of Police Action

Was the accident reported to the police?

NO

If Yes, Please state which Police Station

Was notice of intended Prosecution given?

NO

If Yes, against whom?

Circumstances of Accident

REFER ATTACHED

Attachment(s)

Are accident photos available for attachment?

YES

Was there any video captured by Car Camera?

YES

Remarks/ Reasons:

Was there any audio recorded?

NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number

PC1802R

Vehicle Make/Model/Colour

VAN

Details Of Properties

Vehicle Category

COMMERCIAL VEHICLE

Name of Driver

UNKNOWN

NRIC/Passport Number

Contact Number

Address

Postcode

Insurance Company Name

. . .

RH REAR

No. Of Passenger (Including Driver)

Sketch Plan Pg. 1

IMPORTANT NOTICE

- 1. Please report correctly the details of the accident to speed up the claims process.
- 2. This Form must be completed by the Policyholder and/or the Authorised Driver.
- Information provided must be as <u>truthful and accurate as possible</u>. Any wilful misrepresentation or withholding of material facts may allow insurance companies to <u>repudiate policy liability</u>.
- The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
- 5. Any false reporting may be referred to the Police for investigation.
- The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance
 Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by
 interested parties.
- By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
- 8. Consent under the Personal Data Protection Act (PDPA)

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (III) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the malling of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims. (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents(including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.

Policyholder's Signature Date & Time:

Driver's Signature (If driver is not the policyholder)

Control of the puncyholder

Date & Time:

Reporting Centre Personnel's Signature

Name:

NRIC/FIN No.:

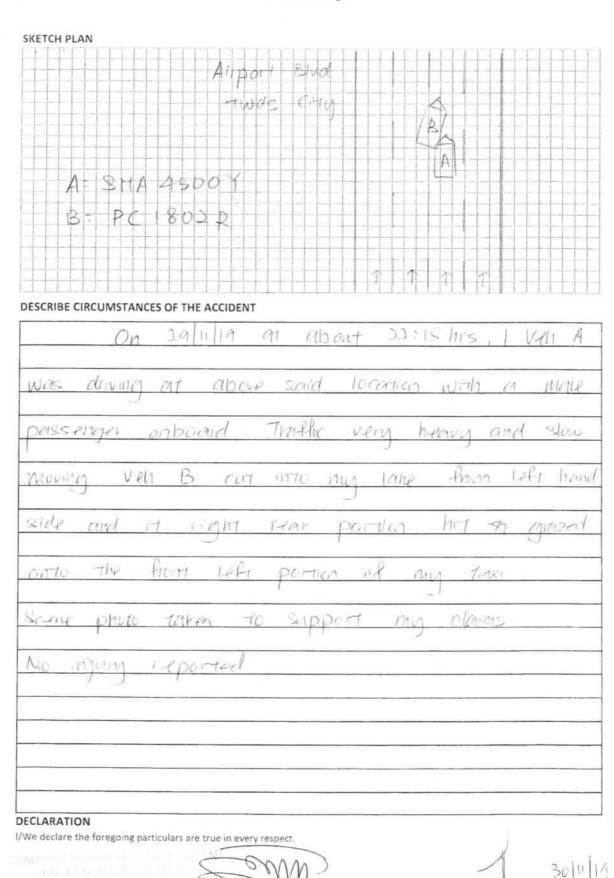
Loke Wei Yieng

SIABME Shetch Plant onto _V.





Sketch Plan Pg. 2



Policyholder's Signature

CORNC Sketch/TonForm_V3

Date & Time:

Driver's Signature (If driver is not the policyholder) Date & Time: Reporting Centre Personnel's Signature Name: Loke Wei Yieng

NRIC/FIN No .:

Enquire Vehicle Transfer Fee

Vehicle Details

Vehicle No. **SHA4500Y** Make / Model TOYOTA / PRIUS HYBRID 1.8 CVT Vehicle Type: H10 - Public Transport Taxi (Motor Car) Vehicle Attachment 1: Air-Con (Taxi) Vehicle Scheme: Taxi (Company) Chassis No.: JTDKB3FU203530922 Propellant: Petrol-Electric Engine No.: 2ZRR926405 Motor No.: 3JMR926405 Engine Capacity: 1798 cc Power Rating: 53.0 kW Maximum Power Output:

90.0 kW (120 bhp)

COMFORTDELGRO ENGINEERING PTE LTD

REPAIR ESTIMATE*

VEHICLE NO

: SHA4500Y

2. Dec. 2019 DATE:

: TOYOTA MAKE : PRIUS NTUC MODEL DOA: 29. Nov. 2019 Qty Parts Description/ Labour **Unit Price** Amount Type 1 Front Bumper Cover \$490.50 10 Front Bumper Clips \$2.20 \$22.00 1 Front Bumper Side Retainer LH \$82.30 1 Front Bumper Bracket LH \$29.60 1 Fender Sub-Assy Frt LH X Many 1 Fender Front Hybrid Emblem LH \$945.30 \$86.50 XNN 1 Fender Front Shield LH \$196.60 \$1,852.80 **SUB TOTAL** 64.88 \$463.20 **LESS 25%** DISCOUNTED TOTAL \$1,389.60 LICK Auto Consultants hence notify the Repairer of the following To resurvey before after spray painting To display damage art(s) during resurvey \$- Parts prices a:--at to confirmation Third; tys .e, or "Without" ajudice" basis * No illega : dificati one allowe Labour Charge · Supplementary ten (s) mi, ... or resurveyed and is subject to final approval from insurance Company \$640.00 1 Panel Beating Acknowledged by Repairer 1 Spray Painting Charge \$500.00 Signature: 1 Wiring Charge \$50.00 Date: 1 Tuff Kote \$50.00 **TOTAL LABOUR** \$1,240.00 Faul Ma **ESTIMATE TOTAL** \$2,629.60

> This is an initial estimate based on a visual inspection of the above vehicle. The final repair quantum will be prepared after the vehicle is surveyed by a motor Surveyor appointed by the insurance company.

P/P After part phos. Guo Qiang - 82880282 02/12/19

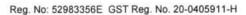
184.88 reg.: 650



National Assessment Centre Services

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6841 0055 FAX: 6841 6315





| | | E CELLUIS | | |
|--|---|-----------|--------------------|------------------------------|
| NTUC INCOME INSUF | RANCE CO-OPERATIVE LTD | Ref: | NS/INC1902127 | 1/Gtf3e2 |
| 73 BRAS BASAH ROA #05-01 NTUC TRADE 189556 | D UNION HOUSESINGAPORE | Date: | 19-12-2019 INC4 | |
| 1. | Policy Particulars | :- THIR | D PARTY CLAIM | |
| Insured Veh. | PC 1802R | Veh. Ir | nspected | SHA 4500Y |
| Policy No. | 5072620837-04 | Cover | age (\$) | 0.00 |
| Claim No. | MT/1073828-002 | Exces | s (\$) | 0.00 |
| Assign From | | Assign | n Date | 02/12/2019 |
| 2. | Vehicle Parti | culars 8 | Condition | |
| Make & Model | TOYOTA PRIUS | c.c | | 1798 |
| Engine No. | HIDDEN | Year o | f Reg. | 2016 |
| Chassis No. | JTDKB3FU203530922 | Colou | r | BLUE |
| Odometer | 529033 | Steeri | ng | IN ORDER |
| Brakes | IN ORDER | Modifi | cation | NIL |
| General | GOOD | | | |
| 3. | Conditi | ions of | Tyres | STATE OF STATE |
| | Size | Make | | Balance |
| R/H Front Tyre | 195/65 R15 | DAVAN | ITI | 6 mm |
| L/H Front Tyre | 195/65 R15 | DAVAN | ITI | 6 mm |
| R/H Rear Tyre | 195/65 R15 | DAVAN | ITI | 6 mm |
| L/H Rear Tyre | 195/65 R15 | DAVAN | ITI | 6 mm |
| 4. | Descripti | on of Da | amages | |
| | STAINED DAMAGES AT THE N/S | S FRONT | PORTION. | |
| DAMAGES SEE D | | Inform | ation | |
| Accident Date | 29/11/2019 | - | tion Date | 02/12/2019 |
| Survey held at | COMFORTDELGRO ENGINEER | | | PROCES OF CHRONIC AND COMME. |
| | 59 LOYANG DRIVE SINGAPORE 508969 | | | |
| 5a. | R | emarks | | |
| | ON WAS CONDUCTED ON A"WIT CE TO YOUR INSTRUCTIONS, W | | | |
| 5b. | Estimate | Days of | Repair | |
| ESTIMATED NOR | MAL PERIOD FOR REPAIR: | | 2 Working Days | |



National Assessment Centre Services

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6841 0055 FAX: 6841 6315





ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SHA 4500Y

| Qty | Description of Parts | Condition | Estimate By Workshop (\$) | Our Adjusted (\$) |
|-----|---|-------------------------|------------------------------|-------------------|
| | REPLACEMENT OF PARTS | | | |
| 1 | FRONT BUMPER COVER | TO REPAIR SEE LABOUR | 490.50 | - |
| 10 | FRONT BUMPER CLIPS @\$2.20 | NOT NECESSARY | 22.00 | - |
| 1 | FRONT BUMPER SIDE RETAINER LH | NOT NECESSARY | 82.30 | - |
| 1 | FRONT BUMPER BRACKET LH | NOT NECESSARY | 29.60 | |
| 1 | FENDER SUB-ASSY FRT LH | TO REPAIR SEE LABOUR | 945.30 | - |
| 1 | FENDER FRONT HYBRID EMBLEM LH | NECESSARY | 86.50 | 86.50 |
| 1 | FENDER FRONT SHIELD LH | NOT NECESSARY | 196.60 | |
| | LESS 25% DISCOUNT | | -463.20 | -21.63 |
| | | | 1,389.60 | 64.87 |
| | LABOUR | | | |
| | PANEL BEATING. INCLUSIVE OF THE REPAIR OF FRONT BUMPER COVER AND FENDER SUB-ASSY FRT LH. | | 640.00 | 320.00 |
| | SPRAY PAINTING CHARGE. | | 500.00 | 400.00 |
| | WIRING CHARGE. | NOT NECESSARY | 50.00 | - |
| | TUFF KOTE. | NOT NECESSARY | 50.00 | - |
| | | | 1,240.00 | 720.00 |
| | GRAND TOTAL | | 2,629.60 | 784.87 |

| RECOMMENDED COST OF LUMP SUM REPAIRS | 650.00 |
|---|--------|
| (TO ITS PRE-ACCIDENT CONDITION) (CONFIRMED) | |

Report Ref No. NS/INC19021271/Gtf3e2

XING GUO QIANG

M.MATAI, AMSAE-A

K.K.LAU CPT(RET)

BEng(Hons),B.Bus,MBA,PEng,PE, MInstAEA,MASME,MIRTE

REGD Auto Consultant-SAE, Licensed Appraiser

Automotive Assessor

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