

## Mei Kwan (LKKAuto)

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**From:** Mei Kwan (LKKAuto)  
**Sent:** Tuesday, 3 December, 2019 11:18 AM  
**To:** jaime.tay@eqinsurance.com.sg  
**Cc:** Admin A; Hsiao Tong (LKKAuto)  
**Subject:** RE: Pre-Repair Inspection for SLF 1634 R // Accident on 27/11/2019 @ 19:30HR at along Carpark of Blk 280 Bishan Street 24 involving Vehicle Number SLF 1634 R & SJQ 4764 U. EQI REF: DM19HO03145

**Categories:** HMK

**'WITHOUT PREJUDICE'**  
**SAVE AS TO COSTS**

**EQI ref: DM19HO03145**  
**LKK REF: CC4/EQI19021265/Upa3**

Dear Sir / Madam,

We refer to the above matter.

Kindly let us have a copy of insured's accident report for our necessary action.

Please take note that the case handler in-charge is Hsiao Tong and she can be contacted at DID: 6742 3197.

***To check availability of the case handler, you may contact the undersigned.***

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Admin-D (LKKAuto) <admin-d@lkkauto.com>

**Sent:** Tuesday, 3 December, 2019 10:33 AM

**To:** jaime.tay@eqinsurance.com.sg; assignments <assignments@lkkauto.com>

**Cc:** Admin A <admin-a@lkkauto.com>

**Subject:** RE: Pre-Repair Inspection for SLF 1634 R // Accident on 27/11/2019 @ 19:30HR at along Carpark of Blk 280 Bishan Street 24 involving Vehicle Number SLF 1634 R & SJQ 4764 U. EQI REF: DM19HO03145

Dear Sir/Mdm,

Thank you for the assignment.

Best Regards

**G.NIVITHA**

**LKK Auto Consultants Pte Ltd**

Phone: 6841-1972 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Jaime Tay <[jaime.tay@eqinsurance.com.sg](mailto:jaime.tay@eqinsurance.com.sg)>

**Sent:** Friday, 29 November 2019 10:29 AM

**To:** Zoom Autowerks <[zoomautowerks@gmail.com](mailto:zoomautowerks@gmail.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: Pre-Repair Inspection for SLF 1634 R // Accident on 27/11/2019 @ 19:30HR at along Carpark of Blk 280 Bishan Street 24 involving Vehicle Number SLF 1634 R & SJQ 4764 U. EQI REF: DM19HO03145

**WITHOUT PREJUDICE**

Dear Sirs,

Thank you for your email. Arrangement will be made accordingly.

Dear Sirs,

**Please assist on PRS and direct settlement. Kindly revert with estimate and prelim report.**

Regards,

Jaime Tay

Executive | Claims



**EQ Insurance Company Limited**

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110

did 65 6496 9882 | tel 65 6223 9433 ext 882 | fax 65 6223 4190

[www.eqinsurance.com.sg](http://www.eqinsurance.com.sg)



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**From:** Zoom Autowerks [<mailto:zoomautowerks@gmail.com>]

**Sent:** 29 November 2019 10:19

**To:** Jaime Tay <[jaime.tay@eqinsurance.com.sg](mailto:jaime.tay@eqinsurance.com.sg)>

**Subject:** Re: Pre-Repair Inspection for SLF 1634 R // Accident on 27/11/2019 @ 19:30HR at along Carpark of Blk 280 Bishan Street 24 involving Vehicle Number SLF 1634 R & SJQ 4764 U. EQI REF: DM19HO03145

Dear All,

Kindly arrange LKK for the same.

On Fri, Nov 29, 2019, 09:53 Jaime Tay <[jaime.tay@eqinsurance.com.sg](mailto:jaime.tay@eqinsurance.com.sg)> wrote:

**Without Prejudice**

**Save As To Costs**

Dear Sir,

We shall be appointing our surveyor to attend to the pre-repair survey of your client's vehicle.

Below is a list of motor surveyors in our panel. Please **revert within 2 working days** if you agree or have any objections to the appointment of any of the motor surveyors. If we do not hear from you, you are deemed to have agreed to the appointment of any of the motor surveyors listed by us. Alternatively, please specify one or more of our proposed motor surveyors to the said assignment.

<b>1) AJAX Inspection Services Pte Ltd</b>  Tel: 6255 0808  Fax: 6849 9155	<b>2) Automobile Inspection Services Pte Ltd</b>  Tel: 6286 0155  Fax: 6284 1539  Contact Person: Sophia
<b>3) LBS Automotive Appraisal Pte Ltd</b>  L.B.S. Auto Consultants Pte Ltd  Tel: 6281 6690 / 62832866  Fax: 6281 8748  Contact Person: Amy/ Grace	<b>4) Priority Services</b>  Tel: 62934822  Fax: 62963283  Contact Person: Sharon
<b>5) RT Appraisal Pte Ltd</b>  Tel: 67486076  Fax: 67480361  Contact Person: Elson/Elgene	<b>6) LKK Auto Consultants Pte Ltd</b>  Tel: 6256-3561  Fax: 6741-4108
<b>7) Kelvin Automotive Appraising Services</b>  Tel: 81825263  Fax: 67461148  Contact Person: Kelvin	<b>8) Automotive Appraiser &amp; Surveying Services</b>  Tel: 96623655  Fax: 67655662  Contact Person: Mr Chee

<p>9) <b>JP Knights Pte Ltd</b></p> <p>Tel: 63450068</p> <p>Fax: 63445328</p>	<p>10) <b>Appraisals Associates Pte Ltd</b></p> <p>Tel : 67472822</p> <p>Fax: 67470070</p>
<p>11) <b>Infiniti Appraisal Service</b></p> <p>Tel : 96684818/90099001</p> <p>Fax: 64587432</p>	<p>12) <b>Formteam Adjusters Pte Ltd</b></p> <p>Tel: 65091788</p> <p>Fax: 65096221</p>

If you object to all the motor surveyors as proposed by us, please provide a list of at least 10 motor surveyors whom you consider as suitable to appoint for our consideration. We shall revert to you within 2 working days.

Meanwhile, we reserve our rights on Post-Repair Inspection, kindly contact us or our appointed surveyor before you return your client's vehicle to him/her.

Regards,

Jaime Tay

[Executive | Claims](#)



**EQ Insurance Company Limited**  
 5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110  
 did 65 6496 9882 | tel 65 6223 9433 ext 882 | fax 65 6223 4190  
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**From:** Zoom Autowerks [mailto:[zoomautowerks@gmail.com](mailto:zoomautowerks@gmail.com)]  
**Sent:** 28 November 2019 13:01  
**To:** EQI PRS <[EQIPRS@eqinsurance.com.sg](mailto:EQIPRS@eqinsurance.com.sg)>  
**Subject:** Pre-Repair Inspection for SLF 1634 R // Accident on 27/11/2019 @ 19:30HR at along Carpark of Blk 280 Bishan Street 24 involving Vehicle Number SLF 1634 R & SJQ 4764 U

Dear Sir/Madam,

We are instructed by Nelson Goh Hong Rui to notify you of a road traffic accident on 27

/11/2019

at about 19:30HR at along Carpark of Blk 280 Bishan Street 24 involving our client's vehicle registration number SLF 1634 R and vehicle registration number SJQ 4764 U driven by your insured at the material time.

A copy of the Singapore Accident Statement/Traffic Police Report filed is enclosed. As a result of the accident, our client's vehicle has been damaged. Before our client proceed to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you would like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you within the stipulated time, our client shall proceed to repair the vehicle without further reference to you.

Please contact me @ 9450 7920, should you require more information.

***Kindly arrange survey at Blk 15 Kaki Bukit Road 4, Bartley Biz Centre, #01-53, Singapore 4178 08.***

Warmest Regards,

**Elin Cai**

**Zoom Autowerks Pte Ltd**

130 Bedok Reservoir Road

#08-1339 Singapore 470130

☎9450 7920

✉[zoomautowerks@gmail.com](mailto:zoomautowerks@gmail.com)

***- Please note our change in mailing/registered address with effect from 1st July 2018 -***

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Total Control Panel

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