Date In: NM4-16:M	Jcb description	Date & Time Completed	Done by		
Res No: Na Tony governgy	SAS e-filing				
Veh No: GRA48991	E-mail (within Shrs, AIC	2hrs)	-2111 24.1-		
D.O.A: 1/M/19-11:05	i-Motor Claim Form				
	i-Motor W/O (Within: OD 2hrs, TP 4hrs)				
OD TP Reporting Only	i-Photo Uploaded	i-Photo Uploaded			
TP Insurer: Assessment/Survey Report					
and the state of t	Ass't Report by Fax / I	Hand to Owner/Wksp			
Preferred Wksp / INC Assign Wksp / QW: (Tel: Fa	x:		
TP Particulars: Veh No: 6	BEYOTSZ I	NC()/Non-INC()			
Owner / Driver: (Tel:)		
Policy No: ()	Period: () Cover Type: ()		
Confirmed by : (Date:	Time:)		
Insured/Driver Liability: (%)	Note-Est. Status (WO): N	I: 0-20%; P: 21-79%. P: 80-10	0%]		
Year of Registration: ()	Warranty: YES ()/NO)()			
Excess: (\$) Loading: \$	1,000 ()/\$2,000 ()				
General Remarks:			31,712,117		
() Walk-In Customer: Customer's in		& Strictly NO refer of repairer.			
() Total Loss Case : to e-mail Inst	urer URGENTLY.	100 to 10	60		
Drive-In ()/ Towed-In (); Invo	ice: YES () / NO (); Towing Co. (.)		
Remarks: (INC hotline: 6788 6616)	N. Carlot	Date&Time Completed	Done by		
	/ Courtesy Car ()		The state of the s		
2) QC Check / Post Repair Inspection	()	***************************************			
3) Upload Resurvey Photo [Repair Cost >	\$30001				
, apart research rate (respair costs	55000] ()				
Injury:		· · · · · · · · · · · · · · · · · · ·			
Onte/Time Actions			3.00		
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	Invoice	Preparation Checklist	Anit (\$) Anit		
HAMOS AGN	1) AR : Ac	Preparation Checklist	Anit (\$) Amt		
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MAIOS 994 nimant's Particulars :-	1) AR : Ac 2) DA : Da 3) TF : Tev 4) FT : Fel	Preparation Checklist. cident Reporting (\$30); rmage Assessment (\$100); INC (\$80) ving Fee \$40/\$ low-Through Survey \$1	Anit (\$) Amt		
MAMOS 994 aimant's Particulars :-	1) AR : Ac 2) DA : Da 3) TF : To 4) FT : Fol 5) FT : Ful	Preparation Checklist. cident Reporting (\$30); rmage Assessment (\$100); INC (\$80) ving Fee \$40/\$ low-Through Survey \$1: low-Through Survey (Resurvey) \$. ring against INC Only (wef 10 Jan 2005)	Ant (5) Amt 1st Bill Add 1 45 20 30		
MAIOS 994 aimant's Particulars :- iver/Owner:	1) AR : Ac 2) DA : Da 3) TF : To 4) FT : Fol 5) FT : Fol For clair 6) TR : Re-	Preparation Checklist. cident Reporting (\$30); rmage Assessment (\$100); INC (\$80) ving Fee \$40/\$ low-Through Survey \$1: low-Through Survey (Resurvey) \$2: ning against INC Only (wef 10 Jan 2005) inspection \$5	Ant (5) Amt 1st Bill Add 1 45 20 30		
MAIOS 994 aimant's Particulars :- iver/Owner:	1) AR : Ac 2) DA : Da 3) TF : To 4) FT : Fol 5) FT : Fol For clair 6) TR : Re- 7) N1 : Ida	Preparation Checklist cident Reporting (\$30); rnege Assessment (\$100); INC (\$80) ving Fee \$40/\$ low-Through Survey \$1: low-Through Survey (Resurvey) \$. ring against INC Only (wef 10 Jan 2005)	Ant (5) Amt 1st Bill Add 1 45 20 30		
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MAIO08994 aumant's Particulars :- iver/Owner: intact No: maged Portion:	1) AR: Ac 2) DA: Da 3) TF: To 4) FT: Fol 5) FT: Ful For clair 6) TR: Re 7) N1: Ida 8) NTUC A OD!* *N5: Co *N6: Re	Preparation Checklist cident Reporting (\$30); rmage Assessment (\$100); INC (\$80) ving Fee \$40/5 low-Through Survey \$1: low-Through Survey (Resurvey) \$ ring assinst INC Only (wef 10 Jan 2005) inspection \$ c DA + SMRT Survey \$1: Additional Services:- urtesy Car / Tpt Allowance pair Co-ordination \$	Anit (\$) Am, Tst Bill Add. 45 20 30 75 50		
	1) AR: Ac 2) DA: Da 3) TF: Teo 4) FT: Fol 5) FT: Ful For clair 6) TR: Re- 7) N1: Ida 8) NTUC A ODI* *N5: Co *N6: Re- *N7: Fol	Preparation Checklist cident Reporting (\$30); rmage Assessment (\$100); INC (\$80) ving Fee \$40/5 low-Through Survey \$1: low-Through Survey (Resurvey) \$ ring against INC Only (wef 10 Jan 2005) inspection \$5: c DA + SMRT Survey \$1: Additional Services:- urtesy Car / Tpt Allowance pair Co-ordination \$5: st Repair Inspection \$5:	Anit (\$) Amit (\$) Amit (\$) Amit (\$) Amit (\$) Add \$\)		
MAIONS ON Authoritical ars :- iver/Owner: intact No: maged Portion: Checked by (Engr-In-Charge):	1) AR: Ac 2) DA: Da 3) TF: To 4) FT: Fol 5) FT: Fol Equalities 6) TR: Re 7) N1: Ida 8) NTUC A OD.* *N5: Co *N6: Re *N7: Fol *N5: DV TP (N1)	Preparation Checklist cident Reporting (\$30); Image Assessment (\$100); INC (\$80) wing Fee \$40/5 low-Through Survey \$1: low-Through Survey (Resurvey) \$ ming against INC Only (wef 10 Jan 2005) inspection \$5 c DA + SMRT Survey \$1: dditional Services: urtesy Car / Tpt Allowance pair Co-ordination \$5 st Repair Inspection \$1 // Collect Excess Coordination): TP (Non INC) against INC \$5	Ani (S) Amt 1st Bill Add 1 45 20 30 75 50 85 10 25 53 20		
almant's Particulars :- iver/Owner: intact No: maged Portion: Checked by (Engr-In-Charge):	1) AR: Ac 2) DA: Da 3) TF: Teo 4) FT: Fol 5) FT: Ful For clair 6) TR: Re- 7) N1: Ida 8) NTUC A OD!* *N5: Co *N6: Re- *N7: Fol *N8: DV	Preparation Checklist cident Reporting (\$30); Image Assessment (\$100); INC (\$80) wing Fee \$40/5 low-Through Survey \$1: low-Through Survey (Resurvey) \$ ming against INC Only (wef 10 Jan 2005) inspection \$5 c DA + SMRT Survey \$1: dditional Services: urtesy Car / Tpt Allowance pair Co-ordination \$5 st Repair Inspection \$1 // Collect Excess Coordination): TP (Non INC) against INC \$5 c Mobile	Anit (\$) Amt Ist Bill		

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

- 1. Please report correctly the details of the accident to speed up the claims process.
- 2. This Form must be completed by the Policyholder and/or the Authorised Driver.
- 3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or witholding of material facts may allow insurance companies to repudiate policy liability.
- 4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
- 5. Any false reporting may be referred to the Police for investigation.
- 6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
- By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available
 aforesaid.

aforesaid.	A COUNTY OF A TEMPOR
Way to the first the companies of the contract	ACCIDENT STATEMENT
Date Of Report	02/12/2019 16:21
Date Of Accident	01/12/2019 11:55
Exact Location Of Accident	CTE (AYE) BEFORE PIE (CHANGI)
Country/State of Loss	SINGAPORE
THE SECTION OF THE SE	DETAILS OF OWN VEHICLE
Vehicle Registration Number	GBA4899T
Insured/Policyholder	
Name Of Registered Owner	K S AUTO SYSTEM PTE LTD
Co Reg No	200410322C
Email Address	NOEMAIL
Mobile Phone No	
Alternative Phone No	OFFICE-89999999
Vehicle Particulars	
Manufacturer	DAIHATSU
Model	HIJET 660 A
Exact Purpose for which vehicle was being used at time of accident	WORKING
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	COMMERCIAL VEHICLE
Insurance Company	
Name of Insurance Company	TOKIO MARINE INSURANCE SINGAPORE LTD
Type Of Coverage	THIRD PARTY
Fleet Policy	NO
Policy Number	19-MX005955-R05
Cover Note Number	
Driver	
Name of Driver	YAP KENG TEE @YAP YUH KENG
NRIC No	S2021173C

 NRIC No
 S2021173C

 Date Of Birth
 13/02/1950

 Occupation
 INDOOR

 Date Of Driving Pass
 03/10/1973

Driving Experience 46 YEARS AND 1 MONTH

Gender MALE

Mobile Number (LOCAL) +65-97481573

Fax Number

Contact Number OFFICE-97481573

EMail Address NOEMAIL

BLK 524 SERANGOON NORTH AVENUE 4 Address

#07-54

Postcode 550524

Was driver an employee of the Insured's Company NO

If No. Relationship of the Driver with the Insured OWNER

Vehicle Registration Number of Driver's Own

Vehicle

Insurance Company of Driver's Own Vehicle

General Information of the Accident

Type Of Accident COLLISION - HEAD TO REAR

Weather Conditions CLEAR Road Surface DRY

Other Information

Was any foreign vehicle involved in this accident? NO

Number of vehicles (including own vehicle)

involved in the accident

2

Was any body injured in the Accident? YES

Was any injured conveyed to hospital by ambulance?

NO

YES

Was any other material or property damaged?

I have been approached by unknown person(s) soliciting/offering accident claims assistance.

NO

Number of Passengers (Including Driver) 1

Details of Police Action

Was the accident reported to the police?

YES

If Yes, Please state which Police Station

Police Station Name

TRAFFIC POLICE DIVISION HQ - SINGAPORE CITY

ROAD: 10 UBI AVENUE 3 , POSTCODE: 408865 , COUNTRY: Police Station Address

SINGAPORE

Police Station Contact TEL NO: 65470000 - FAX NO:

Was notice of intended Prosecution given?

If Yes, against whom?

NO

Circumstances of Accident

REFER TO POLICE REPORT - T/20191201/7009.

Attachment(s)

Are accident photos available for attachment?

YES

Was there any video captured by Car Camera?

NO

Was there any audio recorded?

NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number

GBF4033Z

Vehicle Make/Model/Colour

Details Of Properties

Vehicle Category

COMMERCIAL VEHICLE

Name of Driver

NRIC/Passport Number

Contact Number

Address

Postcode

Insurance Company Name

Page 2 of 22

Nature Of Damage

No. Of Passenger (Including Driver)

2

Passenger 1

NAME:

GENDER:

DETAILS OF INJURED PERSON 1

Name

YAP KENG TEE @YAP YUH KENG

Approximate Age

Injuries Sustain

BODY

Injured person in which vehicle?

GBA4899T

Were seat belts worn?

YES

Was this injured conveyed to hospital by ambulance?

NO

Address Postcode

SKETCH PLAN

IMPORTANT NOTICE

- 1. Please report correctly the detailed the accident to speed up the slattes process.
- The form must be completed by the Policyholder and/or the Avitorizes Defre:
- Information provided must be as <u>truthful</u> and eccurate as possible. Any units missagresser abon or withholding of material facts may allow insurance companies to <u>tempdists oplicy flability</u>.
- The listic and acceptance of this form by incurance compenies a not an admission of policy liability on the part of the resustance companies.
- And false reconfigurer be referred to the Police for investigation,
- The report will be forwarded by the insurers of the GIA Records Management Control established by the General Insurance
 Association of Singapore (GIA) for atchiving and that copies of this report will for a fee be made available upon application by
 interested parties.
- By the lodgment of this report to the insurers, you hareby consent to the archiving of this report at the centre and to copies of the report being made evaluable storeseld.
- 1. Consent under the Personal Data Protection Act (POPA)

Lunderstand, acknowledge, agree and ennsent that:

- (f) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this (form) and any other personal information provided by me on possessed by my insurer (collectively (he "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "insurers"), the insurers lawyers/jav/firms, the Monetary Authority of Singapor's and any relevant government agency/suthority (such as the police), for the purpose(s) of:
 - processing, handling and/or dealing with my daims including the settlement of the civing and any necessary investigations relating to the claims;
 - (ii) investigating the secident and/or my dalms:
 - (iii) serrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering thy claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my dains. (collectively the "Purposes")
- (b) ell insurer(s) who have insured vehicle(s) involved in this eccident and the insurers' iswyers/law firms, may/are permitted to collect, use, dictions and/or process my Personal information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or egents (including their lawyers/ aw firms), which may be sited outside of Singaporo, for one or more of the above Purposes.
- my Personal Information will also be collected and used to compile datms history for the purpose of freud detection, invastigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing insud,
 regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.

K S AUTO SYSTEM PTE LTD Blk 3027 Ubi Road 1 #03-124 Singapore 408720

> Policyholdens Signature. Daie & Time:

Driver's Signature

(If driver is not the policyholust)

Date & Timé:

- 14+ 3

Reporting Contre Personner's Signature

Name;

KRIC/FIN No.:

170	SKETCH PLAN	The Company of the Company	CTE (AYE) AFTER BRACELL
Ch A	-4		15-511-F1-F1-F1-F1-F1-F1-F1-F1-F1-F1-F1-F1-F
VCh A GRA48997	Part Commence of the Commence		
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7BF40332		A	
		B	
	DESCRIBE CIRCUMSTANCES O	F THE ACCIDENT	
	Refer to police repor		TO THE STREET AND THE
}			
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-	7 10 to 10 t	VANA	
			-
1		manufacture to the state of the	
		Participation of the second of	The second secon
<u> </u>			
	CLARATION		
:/w	is declare the foregoing particulars	1/	
K S A	UTO SYSTEM PTE LTD 1977 UPI Road 1 #03-124 Singapore 408720	Orlycy Signature (If driver is not the policyholder)	Reporting Centre Perspanel's Signature Name:
		Date & Timer	NRIC/FIN No.:

DATE OF ACCIDENT	99T MAKE & MODEL : DAIHATSU
TIME OF ACCIDENT	1159 (AN) PM
LOCATION OF ACCIDENT	
Exact Purpose use during accident	CTE TOWNROS AYE BEFORE PIE CHANGI EXIT
NAME OF OWNER	ks Auto system Ple Led
NRIC	
CLAIM TYPE	OD / THIRD PARTY / Reporting Only
PRIVATE HIRE	YES //NO 7
INSURANCE CO.	TOKIO Marine
TYPE OF CAVERAGE	Comprehensive / Third Party / Third Party Fire & Theft
POLICY NO.	Third raity / Third raity Fire & Their
NAME OF DRIVER	As above / If No. Yap Keng Tee @ Yap Yuh Kens
NRIC	\$2021173C Any passengers, O
DATE OF BIRTH	13 / 02 / 1950
OCCUPATION	Outdoor / (Indoor)
DATE OF DRIVING PASS	03 1 10 1 1973
GENDER	Male / Female
CONTAC NO.	97481573 Office. Home,
DDRESS	524 SERANGOON NORTH AUC 4 707-54
DRIVER HAVE ANY OWN Vehicle	NO / If yes : Reg No.
ELATIONSHIP	Employee / If No. Owner
VEATHER CONDITION (Clear / Raining / Other.
OAD SURFACE	Dry / Wet / Other,
ny injuries	No / If yes . Who? Driver
ONTAC NO.	
OLICE REPORT	No / (If yes) Where?
EHICLE B NO.	GBF 4033 Z Any Passenger. 01
AME	0)
ONTAC NO.	
EHICLE C NO.	Any Passenger
EHICLE D NO.	Any Passenger .
EHICLE E NO.	Any Passenger
CHICLE F NO.	Any Passenger .
NY WITNESS	
ITNESS CONTACT NO.	
AS THERE ANY VIDEO CAPTURE?	YES (NO)
AS THERE ANY AUDIO CAPTURE?	YES / NO
ENE ACCIDENT PHOTOS TAKEN?	YES / NO
The rest of the car	TESTINO
ve you been approach by unknown	
ering accident claims assistance?	YES (NO)





Police Station Of Origin: Traffic Police 10 Ubi Avenue 3 SINGAPORE 408865 Tel No: 65470000

1 of 3 Report No. T/20191201/7009

REPORT OF A TRAFFIC ACCIDENT

Date/Time Report Made: 01/12/2019 14:25		Made:	Vide Report No.:	Station Diary No.:		
Informa	nt's Partic	ulars				
Name of Informant: YAP KENG TEE			Address: APT BLK 524 SERANGOON NORTH AVENUE 4 #07-54 SINGAPORE 550524			
ID Type / ID No.: NRIC NO / S2021173C		73C	Contact No.: Home/Office:	Mobile: 97481573		
National STATEL	ity: ESS		Email: aaroniu3088@gmail.com			
Sex: Age: Date of Birth: Male 69 13/02/1950			Type of Informant: Driver			
Race: Chinese			Language: English	Institution / School Name:		
Occupation: DRIVER			Driving Licence Information: Class: 3	Date of Expiry:		

Type of Accident:	Injury Others	Drink Drive: No	Date/Time of Accident: 01/12/2019 11:55	Type of Location Straight Road
Weather:	(PRESSWAY	Road Surface:	F	Road Speed Limit:
Clear		Dry	9	00 Km/h
(Ar. 1 - Ar. 1)				
Traffic Flow: One Way				raffic Volume: Moderate

Details of V	ehicle Invo	lved				
Vehicle No.	Туре	Make	Model	Color	Condition	No of Passenger
GBA4899T	Van	DAIHATSU			Seriously Damaged	0
GBF4033Z	Van	FIAT			Slightly Damaged	1

Details of Person Involved	
Any Pedestrian Involved: No	
No. of Pedestrians Injured: NIL	Use of Pedestrian Crossing: NA





Police Station Of Origin: Traffic Police 10 Ubi Avenue 3 SINGAPORE 408865 Tel No: 65470000 2 of 3 Report No. T/20191201/7009

CONTINUATION OF REPORT

Driver		Mark Services	No. of the last of	STORES OF THE PARTY OF	W 1	
Name	YAP KENG TEE			ID No		S2021173C
Related Vehicle	GBA4899T (Van)			Conta	ect No.	97481573
Hospital/Clinic	MOUNT ALVERNIA HOSPITAL			Class Drivin Licent Expiry	g	Class: 3 Date of Expiry: NIL
Date Treatment	01/12/2019 Date Disc			charge	01/12	2/2019
No. of Days gran	nted Medical Leave 05		Degree o		Sligh	t

Brief Details.

I was travelling along CTE towards AYE just after Braddell exit on lane 4. The front vehicle slow down, I follow suit. Suddenly I felt a huge impact on my rear. I stopped to car and alighted to check. I realise vehicle (GBF4033Z) has collided onto my vehicle rear portion. We exchange particulars and moved off. I wish to state that after the accident I feel pain and discomfort on my neck and chest due to the huge impact from collision and went to consult a doctor for treatment at Mount Alvernia Hospital.





Police Station Of Origin: Traffic Police 10 Ubi Avenue 3 SINGAPORE 408865 Tel No: 65470000

3 of 3 Report No. T/20191201/7009

CONTINUATION OF REPORT

Sketch F	Plan
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NP168

Informant is not able to provide sketch plan

Signature Of Officer Recording The Report: Not applicable	Signature Of Informant: The identity of the person making this report has been authenticated by SingPass. No signature is required.
Signature Of Interpreter: Not applicable	Date/Time: 01/12/2019 14:25
Officer In Charge Of Case:	Classification Of Case:
Authentication Stamp	

Tokio Marine Insurance Singapore Ltd.

(Company Reg. No. 192300014M) (GST Reg No. M2-0000023-4) 20 McCallum Street #09-01 Tokio Marine Centre Singapore 069046

T (65) 6221 6111 F. (65) 6221 4355 / (65) 6224 0895 E. tmis@tokiomarine.com.sg W. www.tokiomarine.com





Certificate of Insurance

MOTOR VEHICLES (THIRD-PARTY RISKS AND COMPENSATION) ACT (CHAPTER 189)
MOTOR VEHICLES (THIRD-PARTY RISKS AND COMPENSATION) RULES, 1960
ROAD TRANSPORT ACT, 1987 (MALAYSIA)
MOTOR VEHICLES (THIRD-PARTY RISKS) RULES, 1959 (MALAYSIA)

Policy No.: 19-MX005955-R05 (Comm Vehicle Carry Own Goods)

1. Index Mark and Registration Number of Vehicle

GBA4899T

Chassis No.: S320V0006262

2. Name of Policyholder

K S AUTO SYSTEM PTE LTD

3. Effective date of the Commencement of Insurance for the purposes of the Act

30/07/2019

4. Date of Expiry of Insurance

29/07/2020

5. Persons or Class of Persons entitled to drive*

Any person who is driving on the policyholder's order or with their permission.

- Provided that the Person driving is permitted in accordance with the licensing or other laws or regulations to drive the Motor Vehicle or has been so permitted and is not disqualified by order of a Court of Law or by reason of any enactment or regulation in that behalf from driving the Motor Vehicle. And provided further that the Motor Vehicle is registered under the Road Traffic Act and its registration under the Road Traffic Act has not been cancelled at the time of the accident loss or damage.
- 6. Limitations as to use
 - 1) Use in connection with the policyholder's business.
 - 2) Use for the carriage of passengers (other than for hire or reward) in connection with the Policyholders' business.
 - Use for social domestic and pleasure purposes.

The policy does not cover-

- 1) Use for hire or reward or for racing, pace-making, reliability trial or speed-testing.
- 2) Use whilst drawing a trailer except the towing of any one disabled mechanically propelled vehicle.
- Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Chapter 189) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

We hereby certify that the Policy to which this Certificate relates is issued in accordance with the provision of the Motor Vehicles (Third-Party Risks and Compensation) Act (Chapter 189) and Part IV of the Road Transport Act, 1987 (Malaysia).

Please refer to the Policy Schedule for full details, terms and conditions of the insurance.

IMPORTANT NOTICE

This Certificate is not transferable. During its currency, if the insurance is cancelled for whatsoever reason, you must return the Certificate to Tokio Marine Insurance Singapore Ltd. within 7 days thereof or, if the Certificate has been lost destroyed, you must make a statutory declaration to that effect. Failure to comply with this duty is an offence under Motor Vehicle (Third-Party Risks and Compensation) Act (Chapter 189).

ADDITIONAL INFORMATION

Account: 1078DDA

Insurance Plan:

Third Party Cover Only

Tokio Marine Insurance Singapore Ltd.

Authorised Signature

User Name: Intermediaries from TM O

Printed 16/07/2019