

Vic (LKKAuto)

From: Alfred Toh <alfred.toh@sg.cntaiping.com>
Sent: Thursday, 23 April, 2020 9:50 AM
To: Jasper Chua (LKK Auto); Admin A; Vic (LKKAuto)
Cc: Irene Tay; Claims Dept of CTI; Alfred Toh; Chee So Chow
Subject: SNM19D205697/SLQ3661R/irene - <SEEK MANDATE> - Direct Settlement - Accident Involving SLQ3661R (OI: SNM19D205697C02/thp) and SHD1871E (TP : LKK REF - CC3/CTI19021230/hb3) on 29.11.2019

LKK REF - CC3/CTI19021230/hb3
CTPIS REF – SNM19D205697C02/1(thp)

Dear Sirs

Please proceed to resolve the property damage claim at \$1,520.53.

We await your payment advice to enable our Irene to act accordingly.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). . Any inconvenience caused is much regretted.

Best Regards

Alfred Toh
Senior Executive
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: 65 6389 6183
Email: claimsdept@sg.cntaiping.com
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From: Claims Dept of CTI
Sent: Wednesday, April 22, 2020 4:58 PM
To: Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>; Irene Tay <irene.tay@sg.cntaiping.com>
Cc: Alfred Toh <alfred.toh@sg.cntaiping.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>
Subject: o/r: SNM19D205697/SLQ3661R/irene - <SEEK MANDATE> FW: Direct Settlement - Accident Involving SLQ3661R (OI: SNM19D205697C02/thp) and SHD1871E (TP : LKK REF - CC3/CTI19021230/hb3) on 29.11.2019

Dear All,

Please note that officer in charge – Irene Tay

*** Kindly quote our reference number when replying.

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Thank you

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>
Sent: Wednesday, April 22, 2020 4:37 PM
To: Alfred Toh <alfred.toh@sg.cntaiping.com>
Cc: Vic (LKKAuto) <vicalpeh@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: <SEEK MANDATE> FW: Direct Settlement - Accident Involving SLQ3661R (OI: SNM19D205697C02/thp) and SHD1871E (TP : LKK REF - CC3/CTI19021230/hb3) on 29.11.2019

Dear Sir/Mdm,

We refer to the subject matter.

It was reported that Insured driver rear-ended third party.

A letter was sent out to the Insured to notify TP claim and NCD issues and no feedback received till date.

Summary to offer to repairer **PREMIER AUTOMOTIVE SERVICES PTE LTD** is as follows:

TP CLAIMED		REVISED -TO OFFER
Cost of Repair (w/gst)	\$ 3,943.69	\$ 1,070.00
Loss of Rental (\$99.51 x 3 days)	\$ 298.53	\$ 298.53
Loss of Income (\$100.00 x 3 days)	\$ 300.00	\$ 150.00 (\$50.00 X 3 days)
GIA Search Fee	\$ 2.00	\$ 2.00
Proposed Total	\$ 4,544.22	\$ 1,520.53

Breakdown of days is as follows:

Recommended days	2 Days
Weekends / Downtime	1 Days
TOTAL DAYS	3 Days

For your approval and/or further instruction please.

Thank you.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,
Jasper Chua | Case Handler
LKK Auto Consultants Pte Ltd

From: Shu Pei (LKKAuto)
Sent: Tuesday, 3 December, 2019 4:59 PM
To: Claims Dept of CTI
Cc: Irene Tay; Alfred Toh; Chee So Chow; Admin A; Vic (LKKAuto)
Subject: RE: Direct Settlement - Accident Involving SLQ3661R (OI: SNM19D205697C02/thp) and SHD1871E (TP : LKK REF - CC3/CTI19021230/hb3) on 29.11.2019

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

Enclosed for your perusal is:

- Estimated cost of repair
- Preliminary advice

Thank you

Best Regards,

Shu Pei Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Monday, 2 December 2019 6:15 PM
To: Shu Pei (LKKAuto) <shupeil@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>
Cc: Irene Tay <irene.tay@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>; Chee So Chow <sochow.chee@sg.cntaiping.com>
Subject: RE: Direct Settlement - Accident Involving SLQ3661R (OI: SNM19D205697C02/thp) and SHD1871E (TP : LKK REF - CC3/CTI19021230/hb3) on 29.11.2019

LKK REF - CC3/CTI19021230/hb3
CTPIS REF - SNM19D205697C02/thp

Dear Sirs

We refer to your email of even date pertaining to the above matter.

Attach herewith Insured's SAS report for your attention.

Please let us have your Preliminary advice soonest possible.

Best Regards

Alfred Toh
Senior Executive
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
Email: claimsdept@sg.cntaiping.com
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From: Shu Pei (LKKAuto) [<mailto:shupeil@lkkauto.com>]

Sent: Monday, 2 December, 2019 4:14 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Alfred Toh <alfred.toh@sg.cntaiping.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: Direct Settlement - Accident Involving SLQ3661R (OI : CTI - TBA) and SHD1871E (TP : LKK REF - CC3/CTI19021230/hb3) on 29.11.2019

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

We have received a new assignment from M/s Premier Automotive Services Pte Ltd and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report

Please be informed that estimated cost of repair and preliminary advice is not ready yet.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Vic and he can be contacted at DID: 6841 2360.

Thank you

Best Regards,

Shu Peil Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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