

## Jasper Chua (LKK Auto)

---

**From:** Jasper Chua (LKK Auto)  
**Sent:** April 22, 2020 4:37 PM  
**To:** Alfred Toh  
**Cc:** Vic (LKKAuto); Claims Dept of CTI  
**Subject:** <SEEK MANDATE> FW: Direct Settlement - Accident Involving SLQ3661R (OI: SNM19D205697C02/thp) and SHD1871E (TP : LKK REF - CC3/CTI19021230/hb3) on 29.11.2019  
**Attachments:** 1 LKK INSPECTION REPORT.PDF; 2 LKK ADJUSTMENT REPORT.PDF; 3 LKK INSPECTION PHOTOS.PDF; 4 LKK REINSPECTION PHOTOS.PDF; LETTER\_TO\_OI.PDF; TP\_LOD.PDF

Dear Sir/Mdm,

We refer to the subject matter.

It was reported that Insured driver rear-ended third party.

A letter was sent out to the Insured to notify TP claim and NCD issues and no feedback received till date.

Summary to offer to repairer **PREMIER AUTOMOTIVE SERVICES PTE LTD** is as follows:

TP CLAIMED		REVISED -TO OFFER
Cost of Repair (w/gst)	\$ 3,943.69	\$ 1,070.00
Loss of Rental (\$99.51 x 3 days)	\$ 298.53	\$ 298.53
Loss of Income (\$100.00 x 3 days)	\$ 300.00	\$ 150.00 (\$50.00 X 3 days)
GIA Search Fee	\$ 2.00	\$ 2.00
<b>Proposed Total</b>	<b>\$ 4,544.22</b>	<b>\$ 1,520.53</b>

Breakdown of days is as follows:

Recommended days	2 Days
Weekends / Downtime	1 Days
<b>TOTAL DAYS</b>	<b>3 Days</b>

For your approval and/or further instruction please.

Thank you.

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.**

Best Regards,

**Jasper Chua** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2928 | email: [jasperchua@lkkauto.com](mailto:jasperchua@lkkauto.com) | fax: 6741-4108

---

**From:** Shu Pei (LKKAuto)

**Sent:** Tuesday, 3 December, 2019 4:59 PM

**To:** Claims Dept of CTI

**Cc:** Irene Tay; Alfred Toh; Chee So Chow; Admin A; Vic (LKKAuto)

**Subject:** RE: Direct Settlement - Accident Involving SLQ3661R (OI: SNM19D205697C02/thp) and SHD1871E (TP : LKK REF - CC3/CTI19021230/hb3) on 29.11.2019

**WITHOUT PREJUDICE**

Dear Sir / Madam,

We refer to the above matter.

Enclosed for your perusal is:

- Estimated cost of repair
- Preliminary advice

Thank you

Best Regards,

**Shu Pei** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366-0055 | email: [shupeilkkauto.com](mailto:shupeilkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Sent:** Monday, 2 December 2019 6:15 PM

**To:** Shu Pei (LKKAuto) <[shupeilkkauto.com](mailto:shupeilkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Vic (LKKAuto) <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>

**Cc:** Irene Tay <[irene.tay@sg.cntaiping.com](mailto:irene.tay@sg.cntaiping.com)>; Alfred Toh <[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)>; Chee So Chow <[sochow.chee@sg.cntaiping.com](mailto:sochow.chee@sg.cntaiping.com)>

**Subject:** RE: Direct Settlement - Accident Involving SLQ3661R (OI: SNM19D205697C02/thp) and SHD1871E (TP : LKK REF - CC3/CTI19021230/hb3) on 29.11.2019

**LKK REF - CC3/CTI19021230/hb3**

**CTPIS REF – SNM19D205697C02/thp**

Dear Sirs

We refer to your email of even date pertaining to the above matter.

Attach herewith Insured's SAS report for your attention.

Please let us have your Preliminary advice soonest possible.

**Best Regards**

**Alfred Toh**  
**Senior Executive**  
**Claims Department**

**China Taiping Insurance (Singapore) Pte. Ltd.**  
**3 Anson Road #15-00 Springleaf Tower Singapore 079909**  
Email: [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)  
[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)

W: [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | FB: [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | WeChat: 太平獅城 Taiping SG

*Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.*

---

**From:** Shu Pei (LKKAuto) [<mailto:shupeil@lkkauto.com>]  
**Sent:** Monday, 2 December, 2019 4:14 PM  
**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Cc:** Alfred Toh <[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)>; Vic (LKKAuto) <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** Direct Settlement - Accident Involving SLQ3661R (OI : CTI - TBA) and SHD1871E (TP : LKK REF - CC3/CTI19021230/hb3) on 29.11.2019

**WITHOUT PREJUDICE**

Dear Sir / Madam,

We refer to the above matter.

We have received a new assignment from M/s Premier Automotive Services Pte Ltd and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:  
- TP GIA report

Please be informed that estimated cost of repair and preliminary advice is not ready yet.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Vic and he can be contacted at DID: 6841 2360.

Thank you

Best Regards,

Shu Pei | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366-0055 | email: [shupeil@lkkauto.com](mailto:shupeil@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

This email has been scanned by the Symantec Email Security.cloud service.  
For more information please visit <http://www.symanteccloud.com>

---