

ASS. REC. BY:

REF: (SI CT1 19021220/Asf3n2) Special Instructions:

Surveyor

Advan

ASSIGNMENT (Office)

From (Person):

Tan Kah Leong

of

CT1

Date/Time:

29.11.19 17.29 p.m

Estimated Cost:

Bill to:

OD TP/WS/TP RES/OD RES/EVA/INV/MV/CS

To Inspect Vehicle No:

GBF 663G

Insured:

SBL 9584K

at Workshop n/a:

Kai motor

Tel:

67 47400 6

of

Bik 307 ubi Road 1 901-440

Policy No:

Claim No:

SMM 19D205441C 02

Sum Insured:

Excess:

Make of Veh:

D.O.A.

15.11.2019

(Client's Record)

CA / REV / REP. / REV 24 HRS

Date/Time:

2.12.19 9.07a.m

Person Contacted:

Kym

H.O.D. Endorsement:

Vehicle IN/OUT

Date/Time

Action/Instruction (✓) Estimate

GBF 663G-NA/CT119020536/h4

D.O.A - 15/11/2019

SBL 9584K-NA/CT119020536/h4

D.O.A - 15/11/2019

# INSURANCE

Insured's Name: \_\_\_\_\_  
 Insured's Address: \_\_\_\_\_  
 (UD / TP / WS / TP RES / DO RES / EVA / RV / NV)  
 Policy No: \_\_\_\_\_  
 (Client's Record)  
 Make of Veh: \_\_\_\_\_  
 (Policy Condition)  
 Remark: The veh had commenced its repair at the time of inspection.  
 Bal. or Market Value: \_\_\_\_\_  
 IDAC Accident Report: \_\_\_\_\_ Consistent? : Yes or No  
 STA / PR Seen: \_\_\_\_\_ Consistent? : Yes or No  
 Est. Repairs: \_\_\_\_\_ days Res. Yes or No  
 Lim Sum: \_\_\_\_\_ % 3 Val Yes or No  
 CA / REV / REP. / 24 HRS  
 Date: \_\_\_\_\_ Person Contacted: \_\_\_\_\_  
 Vehicle: IN / OUT

N/S	O/S

GBF6636 2016 June  
 Type: M/Car / M/Cy/Bus / Van / Lorry / Taxi / Motor Mower /  
 Truck / Trailer :  
 Make: Opel Vivaro. 1598  
 Colour: Grey. Insured / Sid / NI / NA  
 Sp-Booking: 121214 TR-Book Insured / Sid / NI / NA  
 Engine:  
 C/N: W0L3F70126V622 066  
 Gen. Cond: ☒ Good / Fair / Poor / Burnt  
 Steering: ☒ In order / Jammed / Leaked / Burnt  
 Brake: ☒ In order / Jammed / Leaked / Burnt  
 Mod: ☒ Nil / S/Rim / STD A/Rim /  
 Tyre Size F: 205/45 R16 C.  
 R: 205/45 R16 C.  
 BS / DUN / EXNOVA / GY / FS / LZA / MIC / OHTSU / PIR / SUMI /  
 TOYO / YOKO or Maxmiles.  
 Front Rear  
 R/Bal 06 mm R/Bal 06 mm  
 L/Bal 06 mm L/Bal 06 mm  
 D.O.A. D.O.I. 02/12/19.  
 Survey held at Kai Motor  
 Des. of Damages: Frt / Rear / O/S / ☒ U/S / U/C / Rooftop /  
 The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time	Action / Instruction
	TP Check.
	Adrian confirmed 45 B 3,200/- @ 4 days with <del>Adrian</del> Bass.
	( \$ 2,080.00 Red - 39% )
	MV:
	PV:
	Nett:

RECEIVED 10 JAN 2020

Date/Tim. (In Poss.)  
 20/01/20  
 Typst  
 Date/Tim. (In Charge)  
☐ : Prel. Report  
☒ : Final Report

Days Of Repair: 4  
 Resturvey No. of Trip:

Add'l Fee:  
☐ : 1st Fee: 45  
☐ : 2nd Fee: 45  
☐ : 3rd Fee: 45

Survey Fee:  
 Insurance:  
 220

\$3,200/- 45

## ...CLAIM SUBFOLDER...(New Assignment)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	29 Nov 2019		29 Nov 2019 17:29 Assign				<b>New Assignment</b> <a href="#">Cancel Case</a>

  

Main	Reference	Claim Details	Documents	Show All					
<b>CLAIM SUBFOLDER DETAILS</b> <span style="float: right;">[Created by insurer]</span>									
Insured:									
Main Claimant: <b>ITHIEL COPY TECHNOLOGY PTE LTD,</b> Co. Reg. No.: 201425062N									
Vehicle Reg. No.:		<b>GBF663G</b>	Date of Loss:	15/11/2019 14:00 - :59					
Claim Type:		<b>TP / SNM19D205441C02</b>	Policy/Cover Note No.:	DMPCSN15312619044					
Vehicle Reg. No. (Insured):		<b>SBL9584K</b>	Policy No. (Claimant):	5081351809-03 (COMP)					
		Excess:	S\$0.00						
Repairer:		<b>KAI MOTOR TRADING (HQ)</b> BLK 3007 UBI ROAD 1, #01-440, 408701 Ubi - Tel:							
Handling Insurer:		<b>China Taiping Insurance (Singapore) Pte. Ltd. (HQ)</b> - Tel: 6389 6111 ... [Handled by Tan Kah Leong - 63896193]							
Claimant's Insurer:		<b>NTUC Income Insurance Co-operative Ltd (HQ)</b> - Tel:							
Adjuster:		<b>LKK Auto Consultants Pte Ltd (HQ)</b> - Tel: 6256-3561 ... <b>[Final Rpt due 10/12/2019]</b>							
<b>ASSOCIATED MAIL RECEIVED</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Compose Case Mail</a></span>									
There are no mail for this case.									
<b>ALL ASSOCIATED TASKS</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Search Tasks</a> <a href="#">Create New Task</a> <a href="#">Complete</a></span>									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

## Nivitha (LKK Auto)

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**From:** Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>  
**Sent:** Friday, 29 November 2019 5:25 PM  
**To:** Kai Motor; assignments  
**Subject:** RE: OUR REF: SNM19D205441/SBL9584K/TKL & YOUR REF: GBF663G -ACCIDENT INVOLVING VEHICLE NO Opel Vivaro GBF 663 G & SBL 9584 K on 15/11/2019@ 14:00:00

### WITHOUT PREJUDICE

Dear Ms Kym,

We refer to your email dated 29.11.2019.

We will be assigning M/s LKK Auto Consultants to survey your client's vehicle on a without prejudice basis.

Aside to LKK,

Please refer to the email below & proceed to survey the third party vehicle.

Thank you.

Regards

**Tan Kah Leong**  
Assistant Executive  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 6389 6193 | F: (65) 6222 1033

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/)

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**From:** Kai Motor [mailto:kaimotor@gmail.com]  
**Sent:** Friday, November 29, 2019 5:06 PM  
**To:** Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>  
**Subject:** Re: OUR REF: SNM19D205441/SBL9584K/TKL & YOUR REF: GBF663G -ACCIDENT INVOLVING VEHICLE NO Opel Vivaro GBF 663 G & SBL 9584 K on 15/11/2019@14:00:00

Hi Sirs,

We choose: 🗨️ 🗨️ 🗨️

1. ADRIAN LING

On Fri, 29 Nov 2019 at 16:58, Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com> wrote:

Without Prejudice

Dear Ms Kym,

We refer to your email below.

Please see attached and let us know if you agree with SJE.

Thank you.

Regards

**Tan Kah Leong**

Assistant Executive

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6193 | F: (65) 6222 1033

W: [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | FB: [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/)

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**From:** Claims Dept of CTI

**Sent:** Friday, November 29, 2019 4:51 PM

**To:** Tan Kah Leong <[KahLeong.Tan@sg.cntaiping.com](mailto:KahLeong.Tan@sg.cntaiping.com)>; [kaimotor@gmail.com](mailto:kaimotor@gmail.com)

**Subject:** OUR REF: SNM19D205441/SBL9584K/TKL & YOUR REF: GBF663G -ACCIDENT INVOLVING VEHICLE NO Opel Vivaro GBF 663 G & SBL 9584 K on 15/11/2019@14:00:00

*Dear Kah Leong,*

*Please conduct PRS-GBF663G soonest possible.*

**Dear Kym,**

**\*\*\* kindly quote our reference number when replying \*\*\***

Thank you.

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

Tel: (65) 63896116 - F: (65) 6224 7478

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平獅城 Taiping SG

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**From:** Kai Motor [<mailto:kaimotor@gmail.com>]

**Sent:** Friday, November 29, 2019 4:18 PM

**To:** Claims Dept of CTI

**Subject:** Re: ACCIDENT INVOLVING VEHICLE NO Opel Vivaro GBF 663 G & SBL 9584 K on 15/11/2019@14:00:00

**KAI MOTOR TRADING**

**BLK 3007 UBI ROAD 1**

**#01-440, SINGAPORE 408701**

TEL: 67474006 FAX:67437591

E-mail : [kaimotor@gmail.com](mailto:kaimotor@gmail.com)

REG NO: 44223100L

GST REG NO : M90371531Y

Date : 26/11/2019

Attn: The Motor Claims Department

WITHOUT PREJUDICE

Your Insured veh no : SBL 9584 K

China Taiping Insurance (S) Pte Ltd

(By Email Only)

3 Anson oad

#16-00

Spring Leaf Tower

Singapore 079909

Dear Sir / Madam

**ACCIDENT INVOLVING VEHICLE NO Opel Vivaro GBF 663 G & SBL 9584 K on 15/11/2019@14:00:00**

We are writing on behalf of Ithiel Copy Technoligy P L the registered owner of GBF 663 G which was involved on the above mentioned accident between SBL 9584 K .

Investigation reveals that the motor vehicle number SBL 9584 K was insured with you at the material time of the said accident.

As a result of the accident was caused solely and completely by the negligence of your insured vehicle number SBL 9584 K . Therefore, our client is holding you liable for the repair costs and other consequential loss which was sustained by him/her/them.

Kindly arrange your representative to survey our client's vehicle at **KAI MOTOR TRADING** Blk 3007, Ubi Road 1, #01-440, Singapore 408701 within two (2) days from the date hereof as to avoid further losses incur.

We enclosed hereby the GIA report of GBF 663 G for your kind attention.

Failing which, our client have no alternative but to proceed with the necessary repairs and the bill will be forward to you for reimbursement.

Yours faithfully,

--

Have a nice day w thanks.

Ms Kym

Kai Motor Trading

Blk 3007 Ubi Rd 1 #01-440

Singapore 408701

Telephone: 6747 4006

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Have a nice day w thanks.

Ms Kym

Kai Motor Trading

Blk 3007 Ubi Rd 1 #01-440

Singapore 408701

Telephone: 6747 4006

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Have a nice day w thanks.

Ms Kym

Kai Motor Trading

Blk 3007 Ubi Rd 1 #01-440

Singapore 408701

Telephone: 6747 4006

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# 凱摩哆服務

## KAI MOTOR TRADING

BLK 3007 UBI ROAD 1 #01-440, SINGAPORE 408701.  
TEL: 6747 4006 FAX: 6743 7591 EMAIL: kaimotor@gmail.com  
BUS. REG. NO: 44223100L GST NO: M90371531Y

專業服務：汽車意外保險賠償·拖車·汽車修理及維修服務·打嗎呷·噴漆·

Specialist in: Accidents Insurance Claim, Towing Service, Motor Vehicle Repairing, Panel Beating, Spray Painting.

Date : 26/11/2019

Attn: The Motor Claims Department

Your Insured veh no : SBL 9584 K

China Taiping Insurance (S) Pte Ltd

3 Anson oad

#16-00

Spring Leaf Tower

Singapore 079909

Dear Sir / Madam

LKK: 9689 3735

Adrian

WITHOUT PREJUDICE

(By Email Only)

Shirley

claim: 6389 6114  
dep:

Estimate Cost Repair Bill To No Opel Vivaro GBF 663 G & SBL 9584 K on 15/11/2019@14:00:00

To Supply:-

1pc	Front head lamp LH	cut		\$ 1,250.00 ✓
1pc	Front fender LH	Reufed	3300	\$ 500.00 ✓
1pc	front fender cowling LH	new		\$ 200.00 +
1pc	Front fender lamp LH	new	2970	\$ 150.00 +
1pc	Front bumper	Reufed		\$ 1,400.00 ✓
8pcs	Front bumper clips	new		\$ 50.00 - 30
2pcs	Front bumper side retainer LH	LH new	\$ 120.00	\$ 240.00 - 120
1pc	Front wheel hup cap LH	new		\$ 250.00 +
				\$ 4,040.00

To dismantle & replace damage parts, panel beat where necessary.

\$ 480.00 400

To putty, apply primer & spray paint on the affected portion.

1030

\$ 680.00 600

To check wiring functions.

\$ 80.00 30

\$ 5,280.00

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Adrian Lj  
H/c 02/12/19.  
04 Days.  
Total 4000  
L/s: 3-2K

## LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

## VEHICLE DAMAGE INSPECTION REPORT

Our File No: CS/CT19021220/ASF3N2  
Date: 21/01/2020

## REFERENCE

Handling Insurer: China Taiping Insurance (Singapore) Pte. Ltd. Policy No: DMPCSN15312619044  
Claimant Vehicle No: GBF663G Insured Vehicle No: SBL9584K  
Date of Loss: 15/11/2019 Nature of Claim: TP Claim No: SNM19D205441C02

## DESCRIPTION &amp; IDENTIFICATION OF VEHICLE

Reg No: GBF663G  
Make & Model: OPEL VIVARO VAN L1H1, 1.6 D CDTI (M) Engine No: R9MA408C102077  
Reg. Date: 07/06/2016 (Man. Year: 2016) Chassis No: W0L3F7012GV622066  
Colour: Grey Odometer: 121214 km  
Engine Capacity: 1598 cc  
Market Value/New Car Price: N/A  
Sum Insured (S\$): Market Value/New Car Price

## CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes  
Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

## CONDITION OF TYRES

Front Tyre Size: 205/45R16C Rear Tyre Size: 205/45R16C  
Front Left Side: Maxmiler 6 mm Rear Left Side: Maxmiler 6 mm  
Front Right Side: Maxmiler 6 mm Rear Right Side: Maxmiler 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	4,040.00	2,970.00	1,070.00	26.49
Miscellaneous Items	0.00	0.00	0.00	
Labour	1,240.00	1,030.00	210.00	16.94
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
<b>Calculated Gross Total (S\$)</b>	<b>5,280.00</b>	<b>4,000.00</b>	<b>1,280.00</b>	<b>24.24</b>
<b>Approved Total (Overridden) (S\$)</b>		<b>3,200.00</b>		
<b>(S\$)</b>	5,280.00	3,200.00	2,080.00	39.39
<b>+ GST 7.00/7.00% (S\$)</b>	369.60	224.00	145.60	39.39
<b>Nett Amount (S\$)</b>	<b>5,649.60</b>	<b>3,424.00</b>	<b>2,225.60</b>	<b>39.39</b>

## INSPECTION

Date of Assignment: 29/11/2019  
Date Inspected: 02/12/2019 Inspected At: KAI MOTOR TRADING (HQ)  
BLK 3007 UBI ROAD 1, #01-440  
Singapore 408701  
Estimated Period of Repair: 4.0 days

Adjuster: ADRIAN LING

Manager: Hiew May Fung

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

## REPAIR DETAILS

### Reference

<b>Part Source:</b>	(Last Synchronised: 21 Jan 2020)	
<b>Parts:</b>	N/A	OPEL VIVARO VAN L1H1 1.6 D CDTi (M) (Model not available in database)
<b>Labour:</b>	Repairer's	(Price-denominated Standard List)
<b>Print Code:</b>	(Unsubmitted, no print-code for GBF663G)	
<b>Validity:</b>	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
<b>Further Info:</b>	Items/values not in reference catalogue are prefixed with an asterisk *.	

### Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FRONT HEAD LAMP LH	Cut	1,250.00 F	*1,250.00 FL
2	1		*FRONT FENDER LH	Dented	500.00 F	*500.00 FL
3	1		*FRONT FENDER COWLING LH	Not Necessary	200.00 F	*- FL
4	1		*FRONT FENDER LAMP LH	Not Necessary	150.00 F	*- FL
5	1		*FRONT BUMPER	Deformed	1,400.00 F	*1,400.00 FL
6	8		*FRONT BUMPER CLIPS	Necessary	50.00 F	*30.00 FL
7	1		*FRONT BUMPER SIDE RETAINER LH	N/s Necessary	240.00 F	*120.00 FL
8	1		*FRONT WHEEL HUP CAP LH	Not Necessary	250.00 F	*- FL

F=Franchise part. L=ListItemDisc.

<b>Sub Total (S\$)</b>	<b>4,040.00</b>	<b>3,300.00</b>
<b>- List Item Discount on L Items 0.00/10.00% (S\$)</b>	<b>0.00</b>	<b>330.00</b>
<b>Total Parts (S\$)</b>	<b>4,040.00</b>	<b>2,970.00</b>

Report was unsubmitted during this print-out.

## Recommended Miscellaneous Items

There are no new miscellaneous items selected.

## Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	TO DISMANTLE & REPLACE DAMAGE PARTS,PANEL BEAT WHERE NECESSARY	New	480.00	400.00
2	TO PUTTY,APPLY PRIMER & SPRAY PAINT ON THE AFFECTED PORTION	New	680.00	600.00
3	TO CHECK WIRING FUNCTIONS	New	80.00	30.00
Gross Labour Cost (S\$)			1,240.00	1,030.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >