



COMPLETE VMS PTE LTD. The Premier One-Stop Vehicle Accident Claims Centre
176 Sin Ming Drive, #03-14, Sin Ming Autocare Complex, Singapore 575721
(Tel) 6455 0012 (Fax) 6554 0012 (Email) main@completevms.com.sg
(Web) www.completevms.com.sg

Your Ref: SFN132H
Our Ref : TPDS19158 - XD8401T

18th December 2019

By Postage

AIG ASIA PACIFIC INSURANCE PTE LTD

78 Shenton Way #07-16
Chartis Building
Singapore 079120

Attention: Motor Claims Department

Dear OIC,

**ACCIDENT INVOLVING VEHICLE: XD8401T AND SFN132H ALONG PIE (TUAS) AFTER
ENG NEO AVENUE LANE 1 ON 30.11.2019**

We are the authorized repair workshop for the owner of motor vehicle no. **XD8401T** which is involved in the captioned accident with your insured vehicle **SFN132H**. The vehicle owner has requested and authorized us to assist him in presenting his/her claims against the party responsible for the damage to the vehicle.

As the accident was caused by the negligent act of driving, we are submitting these claims for your consideration on behalf of the owner/claimant.

1	Cost of Repair as agreed with surveyor	S\$ 46,010.00 (inclusive GST)
2	3days of USE@ \$450	S\$ 1,350.00
3	LTA Search fee	S\$ 7.45
	Total	<u>S\$ 47,367.45</u>

We enclosed herewith the following documents to support the claims:-

- a. Proforma Invoice
- b. LTA search fee

Kindly look into the matter and let us hear from you on the settlement of our customer's claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/claimant.

Thank you
Yours Faithfully

Chiu Siong Lim
For Complete VMS Pte Ltd



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL: (065) 62563561 FAX: (065) 62564315

Our Ref: CC4/AIG19021216/R1hb3

11 DECEMBER 2019

**TAN AI LING
BLOCK 367 BUKIT BATOK STREET 31
#03-233
SINGAPORE 650367**

BY POST & BY EMAIL

Dear Sir/Madam,

ACCIDENT INVOLVING SFN 132H AND XD 8401T ON 30/11/2019

We refer to the above accident where we are acting for AIG Asia Pacific Insurance Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

We have received a claim from Body Repairer/Workshop acting on behalf of the owner of XD 8401T against your motor insurance policy.

Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please call us if you have further queries.

Yours faithfully,


Vic Alpeh
DID: 6841 2096
FAX: 6741 4108
Email: vicalpeh@lkkauto.com

c.c. *AIG Asia Pacific Insurance Pte Ltd*
(Motor Claims Dept)
Dorrie.tan132@gmail.com
(Email)

Vic (LKKAUTO)

From: Vic (LKKAUTO)
Sent: Wednesday, 11 December, 2019 2:04 PM
To: Dorrie.tan132@gmail.com
Cc: Admin A; Vic (LKKAUTO)
Subject: Your Ref: SFN 132H - ACCIDENT INVOLVING SFN 132H AND XD 8401T ON 30/11/2019

Our Ref: CC4/AIG19021216/R1hb3

11 DECEMBER 2019

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Please call us if you have further queries.

"Best Wishes for Merry Christmas & Happy New Year 2020"

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



LKK
Auto
Consultants
Pte Ltd

Save the Earth. Print only when necessary.

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To: Complete VMS Pte Ltd
176, Sin Ming Drive,
#03-14, Sin Ming Autocare Complex
Singapore 575721

LETTER OF AUTHORIZATION

RE: ACCIDENT BETWEEN XD8401T / SFN132H (Vehicle Numbers)
ON 30/11/2019 (Date of Accident) AT PIE (THAS) after Eng Neo Ave Lane 1

1. I/We, the owner of vehicle no. XD8401T hereby appoint you to act for me to repair and recover damages sustained to my vehicle in the above accident from the third party driver and / or his / her insurers.
2. In this respect, I/We have authorized you to repair, correspond, negotiate and settle on my behalf, all claims against the parties involved in the subject accident. All final financial awards in my favor pertaining to the subject accident claim are to be paid to Complete VMS Pte Ltd.
3. By way of this Letter of Authorization, I/We also further authorized you to sign all Discharge Vouchers and any other related documents in settlement of the subject accident claims. I/We hereby undertake to ratify and reaffirm such signing of Discharge Vouchers and/or documents from any third party insurers by us.
4. During the settlement process with the third party insurers / drivers, you may act fully on my behalf and all negotiations and correspondences given by you to the third party insurers / driver are as if given directly from me. With regards to the settlement of the above subject accident claim, I/We agree and undertake to ratify all correspondences and negotiations given by you to the third party insurers / driver and further agree and undertake to be bound by all acts performed or carded out by you.
5. I/We understand that should the subject accident claims fail or not able to reach an amicably settlement with the third party insurers or driver, I/We will have to appointed a solicitors by way of signing a warrant to act in present of the appointed solicitor to further pursue the matter and to commence legal proceedings in Court in my/our name against the third party driver and/or his employers (if applicable). I/We further agrees that should I/We fails or disagrees to appoint a solicitors at that stage, I/We shall be fully liable for all costs incurred to you until that point of time.
6. I/We further confirm my/our understanding that I/We shall render my/our full co-operation pertaining to the settlement of the subject accident and method of repair adopted shall be in accordance to the standard practices of the industry and will be at the full discretion of you.
7. I/We hereby agree that upon settlement of the above subject accident claim, I/We are required to sign Discharge Voucher/s issued by the third party insurers. After which all settlement monies shall be used to settle all costs and fee incurred to carry out the above subject accident repairs and claims. This settlement monies shall constitute a full discharge of your payment obligation to us.
8. Any indemnity / discharge voucher signed by the workshop is without prejudice to my rights to claim for compensation for my personal injury (if any). Complete VMS Pte Ltd is only authorized to negotiate and finalized with Third Party for my property damages

Signature



Witness's Name & Signature



Name

Helen

Date

30/11/2019

Company Stamp (if applicable)

Email:

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

"We/I, COMPLETE VMS PTE LTD ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for S\$46,500.00 (Global Sum – all in) for vehicle no. XD 8401T that was damaged pursuant to the accident which occurred on 30/11/2019 (date) along PIE (TUAS) AFTER ENG NEO AVENUE LANE 1 (location) involving vehicle no/s SFN 132H. This is pursuant to the inspection conducted on 03/12/2019 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner CLEANING TECHNOLOGY MANAGEMENT PTE LTD ("the third party claimant") of vehicle no. XD 8401T make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to XD 8401T (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 10/03/2020

 MBR

Signed by appointed surveyor





Signed by "the workshop" (with chop)

This indemnity is signed without prejudice
to my rights to claim for compensation
for my personal injury.

COMPLETE VMS PTE LTD

176 Sin Ming Drive, #03-14 / 07, Sin Ming Autocare Complex, S575721
Tel: 6455 0012 Fax: 6554 0012 Email: main@completevms.com.sg
Business Reg. No. 200416180E GST Reg. No.: 200416180E



AIG ASIA PACIFIC INSURANCE PTE LTD
78 SHENTON WAY #07-16 CHARTIS BUILDING
SINGAPORE 079120

Tax Invoice : VM015208

Invoice Date: 10/03/2020
Vehicle Num: XD8401T
Make/Model: MAN TGM 18.280 4X2 BB
Mileage(Km):
POW/O/RO#:
Ref./Remark:

S/N	Quantity	Particular	Unit Price	Amount S\$
COST OF REPAIR AS AGREED AT				43,000.00

SingDollars : Forty-Six Thousand Ten Only

COMPLETE VMS PTE LTD

Total S\$	43,000.00
GST S\$	3,010.00
Amount Due S\$	46,010.00

Terms : Cash

> Back to OneMotoring



Land Transport Authority

10 Sin Ming Drive

Singapore 575701

GST Registration No. : M4-0006529-2

Print Date/Time : 30 Nov 2019 / 10:12:57

Receipt Date/Time : 30 Nov 2019 / 10:12:57

Tax Invoice/Receipt

Receipt No. : ITNET-00000-191130-000399

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
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Result of Insurance Enquiry - SFN132H

As at 30 Nov 2019/00:00:01

Insurance Co: AIG ASIA PACIFIC INSURANCE PTE. LTD.

1 Insurance Enquiry - SFN132H

Enquiry Fee

20191130101217452130

7.00 0.49 7.49

Sub-Total 7.00 0.49 7.49

Total Before Rounding 7.00 0.49 7.49

Rounding Difference 0.04

Total Amount Payable 7.45

Paid By

xxxxxxxxxxxx2417 Credit Card:
Visa/MasterCard 7.45

Total 7.45

Cash Change 0.00

Tendered Amount 7.45

Excess Refundable Amount 0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.



ICOBOT TECH PTE LTD

20 Sungei Kadut Street 4, Singapore 729047

www.icobot.com.sg | admin@icobot.com.sg | +65 6100 6203

UEN No. 201821362G GST Reg. No. 201821362G

Invoice No. : ICO/INV/018		Date : 22 July 2019		
To : Mr Darren Chiu M/S: Complete VMS Pte Ltd 176, Sin Ming Drive, #03-14/07, Sin Ming Autocare Complex, Singapore 575721 Tel: 64550012		Quotation No. : ICO/QTE/046		
Item	Description	QTY	Unit Price (S\$)	S-Total (S\$)
1	Verdegro TMA-US-100K			

7% GST
Total (S\$)

Remarks	Payment Term
1. Good sold are non-refundable 2. Supply without installation & workshop certification. Approval by buyer own cost.	1. COD 2. Payable to ICOBOT TECH PTE LTD

Prepared by : TS Loi
Designation : Technical Sales Manager



Official declaration

VERDEGRO Crash systems BV, Etten-Leur The Netherlands

Declares that the crash-cushion with number:

.....2019-0153.....

Construction year 2019.....

Has been exactly build as the model used at the tests of the Verdegro TMA.
Full scale tests were according the NCHRP-350 TL3. Results are in report 20120619 Rev 3.0.

The weight of the truck was about 9000 kgs during the tests, conform standards of the NCHRP-350. The weight of the TMA without cushion is about 700 kgs.
The weight of the crash cushion is about 280 kg.

Company stamp

Verdegro Crash Systems BV Etten-Leur

DATE:

15-05-2019

Verdegro Crash Systems B.V.

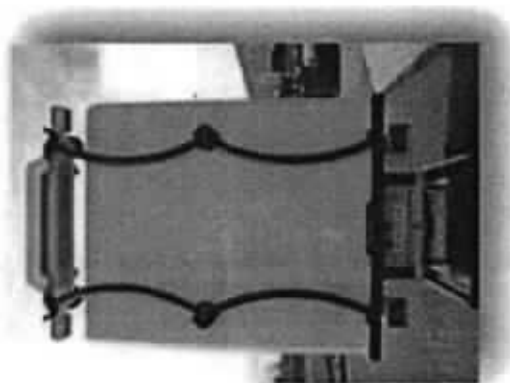
Maryskentelweg 3, 5917
4876 NE Etten-Leur

The Netherlands

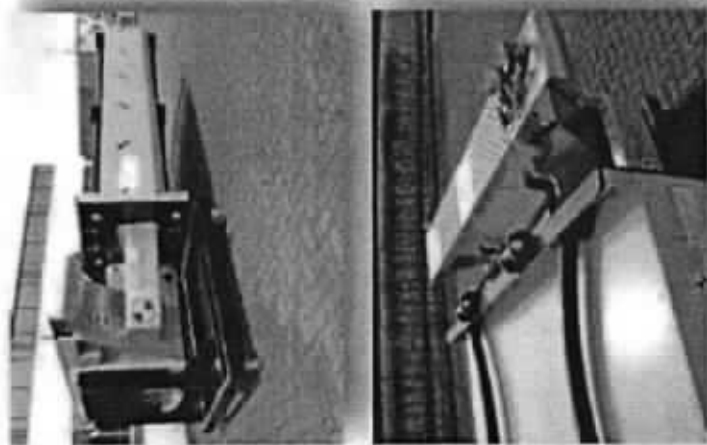
T +31(0)765017500 F +31(0)765019404

info@verdegro.com / www.verdegro.com

VERDEGRO®



This Certificate is valid for one year, the equipment needs a control the first month, after 6 months and one year after above mentioned release date (Done by Verdegro).
These control turns (appointment required) are mandatory and free of charge for the first year. The certificate of conformity can be renewed every year.



Official declaration

VERDEGRO Crash systems BV, Etten-Leur The Netherlands

Declares that the Truck Mounted Attenuator with number:

2019-0037

Construction year 2019

Has the same hydraulic mechanism and mounting construction as the model used at the tests of the Verdegro TMA. Results are in report 20120619 Rev 3.0.

Full scale tests were according the NCHRP-350 testlevel TL3, 100K. The weight of the truck was about 9000 kg during the tests, conform standards of the NCHRP-350.

Company stamp
Verdegro Crash Systems BV Etten-Leur

Verdegro Crash Systems B.V.

Munikenheiweg 59

4879 NE Etten-Leur

The Netherlands

T +31(0)765017900

info@verdegro.com / www.verdegro.com

VERDEGRO®

This Certificate is valid for one year, the equipment needs a control the first month, after 5 months and one year after above mentioned release date (Done by Verdegro). These control turns (appointment required) are mandatory and free of charge for the first year. The certificate of conformity can be renewed every year.