

Mandate Request - TP / 2975344266SG * LKK REF: CC3/AIG15006...**

From: Parthiban, Theerthan
To: Khanchna (LKK Auto)
Cc: Admin A, Kaur, Baljit, Mohd Rizal, Nur Mariah Huibrechts, Lim, Sheng Yang
Sent: 5/3/2020 9:27:13 AM

Hi Khanchna,

Upon reviewing both insured's and TP statement, both parties seemed to mentioned they drove straight as the traffic light was green in their favor

Therefore we would agree with a 50-50 liability assessment

Kindly proceed with the proposed settlement with Third Party

Thank you

Regards,

Theerthan R Parthiban (Troy)
AIG

Senior Claims Examiner, Auto
Singapore Claims Operations | AIG Shared Services

Tel: 8001206556 Ext: 1002217
Theerthan.Parthiban@aig.com | www.aig.com.sg

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From: Khanchna (LKK Auto) <khanchna@lkkauto.com>
Sent: Wednesday, March 4, 2020 6:00 PM
To: Parthiban, Theerthan <Theerthan.Parthiban@aig.com>
Cc: Admin A <admin-a@lkkauto.com>; Kaur, Baljit <Baljit.Kaur@aig.com>
Subject: [EXTERNAL] RE: Mandate Request - TP / 2975344266SG *** LKK REF: CC3/AIG15006369/Kka3s2-1 [ACCIDENT INVOLVING SKE7469D (OI) AND SHD 5090R (TP) ON 10/04/2015]

This message is from an external sender; be cautious with links and attachments.

Dear Troy,

We refer to the above matter and our mandate request dated 18/12/2019.

Your approval please as third party is chasing for offer.

Thank you.

Best Regards,

Khanchna | Case Handler

LKK Auto Consultants Pte Ltd

DID: **6841 2360** | email: Khanchna@lkkauto.com | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Khanchna (LKK Auto)

Sent: Monday, 17 February 2020 4:54 PM

To: 'Parthiban, Theerthan' <Theerthan.Parthiban@aig.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: Mandate Request - TP / 2975344266SG *** LKK REF: CC3/AIG15006369/Kka3s2-1 [ACCIDENT INVOLVING SKE7469D (OI) AND SHD 5090R (TP) ON 10/04/2015]

Dear Troy,

We refer to the above matter and our mandate request dated 18/12/2019.

Your approval please as third party is chasing for offer.

Thank you.

Best Regards,

Khanchna | Case Handler

LKK Auto Consultants Pte Ltd

DID: **6841 2360** | email: Khanchna@lkkauto.com | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Khanchna (LKK Auto)

Sent: Wednesday, 18 December 2019 11:39 AM

To: Parthiban, Theerthan <Theerthan.Parthiban@aig.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: Mandate Request - TP / 2975344266SG *** LKK REF: CC3/AIG15006369/Kka3s2-1 [ACCIDENT INVOLVING SKE7469D (OI) AND SHD 5090R (TP) ON 10/04/2015]

AIG REF: TP / 2975344266SG

LKK Ref: CC3/AIG15006369/Kka3s2-1

Dear Mr. Troy,

ACCIDENT INVOLVING SKE7469D (OI) AND SHD 5090R (TP) ON 10/04/2015

We refer to the above matter.

Both parties alleged that the traffic light is green and in their favour.

We were informed by Insured that Traffic Police had charged him for beating the traffic light but a copy was not provided. No police outcome from Third party either.

We suggest Liability 50%-100% against Insured. We did clarify with insured the nature of the accident and he is aware of NCD (if any) will be affected.

We seek your approval to offer to Third Party repairer, **"TRANS-CAB SERVICES PTE LTD"** as follows: -

| | Claimed Amount | Revised Amount |
|---------------------------------------|----------------|---------------------------------|
| 1. Cost of Repair (w/GST) | \$ 139,222.66 | \$ 20,972.00 |
| 2. Loss of Rental (33 days x \$93.09) | \$ 3,071.97 | \$ 2,699.61 (29 days x \$93.09) |
| Total | \$ 142,294.63 | \$ 23,671.61 |
| 50% | \$ | \$ 11,835.81 |
| 3. LTA/ GIA Search Fee | \$ 6.00 | \$ 6.00 |
| Total | \$ 142,300.63 | \$ 11,841.81 |

**24 days recommendation for repair + 1 Public Holiday + 4 Sundays = 29 days

All the relevant documents had been uploaded in Merimen.

Kindly let us have your mandate in Merimen.

“Best Wishes for Merry Christmas & Happy New Year 2020”

Best Regards,

Khanchna | Case Handler

LKK Auto Consultants Pte Ltd

DID: **6841 2360** | email: khanchna@lkkauto.com | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Parthiban, Theerthan <Theerthan.Parthiban@aig.com>

Sent: Thursday, 28 November 2019 4:22 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Khanchna (LKK Auto) <khanchna@lkkauto.com>

Cc: CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Tan, Bennie-WZ <Bennie-WZ.Tan@aig.com>; Mohd Rizal, Nur Mariah Huibrechts <NurMariahHuibrechts.MohdRizal@aig.com>; Lim, Sheng Yang <ShengYang.Lim@aig.com>; Tan, Wilson-KL <Wilson-KL.Tan@aig.com>

Subject: RE: TP / 2975344266SG *** LKK REF: CC3/AIG15006369/Kka3s2-1

Hi Mei Kwan and Kanchna,

We have sent back adjuster report as requested

Kindly assist with the necessary action

Thank you

Regards,

Theerthan R Parthiban (Troy)

AIG

Senior Claims Examiner, Auto

Singapore Claims Operations | AIG Shared Services

Tel: 8001206556 Ext: 1002217

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Thursday, November 28, 2019 3:12 PM
To: Parthiban, Theerthan <Theerthan.Parthiban@aig.com>; Tan, Wilson-KL <Wilson-KL.Tan@aig.com>; Khanchna (LKK Auto) <khanchna@lkkauto.com>
Cc: CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Tan, Bennie-WZ <Bennie-WZ.Tan@aig.com>; Mohd Rizal, Nur Mariah Huibrechts <NurMariahHuibrechts.MohdRizal@aig.com>; Lim, Sheng Yang <ShengYang.Lim@aig.com>
Subject: [EXTERNAL] RE: TP / 2975344266SG *** LKK REF: CC3/AIG15006369/Kka3s2-1

This message is from an external sender; be cautious with links and attachments.

Dear Troy,

Kindly assist to send back adjuster report.

Hi Khanchna,

Kindly assist with the TP PD claim

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Parthiban, Theerthan
Sent: Thu, 28 Nov 2019 03:41:39 +0000
To: Tan, Wilson-KL, Mei Kwan (LKKAuto)
Cc: CS A Team, Admin A, Tan, Bennie-WZ, Mohd Rizal, Nur Mariah Huibrechts, Lim, Sheng Yang
Subject: TP / 2975344266SG *** LKK REF: CC3/AIG15006369/K

Hi Wilson,

The PD claim has been reassign to myself Rparthiban, Theerthan

Thank you

Aside to LKK,

Kindly assist with the TP PD claim

Thank you

Regards,

Theerthan R Parthiban (Troy)

AIG

Senior Claims Examiner, Auto
Singapore Claims Operations | AIG Shared Services
Tel: 8001206556 Ext: 1002217

Theerthan.Parthiban@aig.com | www.aig.com.sg

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From: Tan, Wilson-KL <Wilson-KL.Tan@aig.com>

Sent: Thursday, November 28, 2019 11:35 AM

To: Parthiban, Theerthan <Theerthan.Parthiban@aig.com>; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Tan, Bennie-WZ <Bennie-WZ.Tan@aig.com>; Mohd Rizal, Nur Mariah Huibrechts <NurMariahHuibrechts.MohdRizal@aig.com>; Lim, Sheng Yang <ShengYang.Lim@aig.com>

Subject: RE: aigencrypt TP / 2975344266SG *** LKK REF: CC3/AIG15006369/K

Dear Troy

Any outcome?

Wilson Tan

AIG

Senior Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way #08-16 Singapore 079120

Tel +(65) 6419 1753

Wilson-KL.Tan@aig.com | www.aig.com.sg

AIG Asia Pacific won General Insurance Company of the Year at the 22nd Asia Insurance Industry Awards. [Click here to find out more.](#)

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From: Tan, Wilson-KL

Sent: Wednesday, November 27, 2019 5:23 PM

To: Parthiban, Theerthan <Theerthan.Parthiban@aig.com>; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Tan, Bennie-WZ <Bennie-WZ.Tan@aig.com>; Mohd Rizal, Nur Mariah Huibrechts <NurMariahHuibrechts.MohdRizal@aig.com>; Lim, Sheng Yang <ShengYang.Lim@aig.com>

Subject: RE: aigencrypt TP / 2975344266SG *** LKK REF: CC3/AIG15006369/K

Dear Troy

Both BI claims settled. Paid and closed.

For PD feature, as it involves workshop, kindly reassign to a PD officer.

Wilson Tan

AIG

Senior Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way #08-16 Singapore 079120

Tel +(65) 6419 1753

Wilson-KL.Tan@aig.com | www.aig.com.sg

AIG Asia Pacific won General Insurance Company of the Year at the 22nd Asia Insurance Industry Awards. [Click here to find out more.](#)

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From: Parthiban, Theerthan <Theerthan.Parthiban@aig.com>

Sent: Wednesday, November 27, 2019 4:48 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Tan, Wilson-KL <Wilson-KL.Tan@aig.com>

Cc: CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Tan, Bennie-WZ <Bennie-WZ.Tan@aig.com>; Mohd Rizal, Nur Mariah Huibrechts <NurMariahHuibrechts.MohdRizal@aig.com>; Lim, Sheng Yang <ShengYang.Lim@aig.com>

Subject: aigencrypt TP / 2975344266SG *** LKK REF: CC3/AIG15006369/K

Hi LKK,

We have reopened the TP claim in Merimen as requested

Kindly assist with the necessary action

Thank you

Aside to Wilson,

Kindly assist to advise on the BI claim status

Thank you

Regards,

Theerthan R Parthiban (Troy)

AIG

Senior Claims Examiner, Auto

Singapore Claims Operations | AIG Shared Services

Tel: 8001206556 Ext: 1002217

Theerthan.Parthiban@aig.com | www.aig.com.sg

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Tuesday, November 26, 2019 6:09 PM

To: Parthiban, Theerthan <Theerthan.Parthiban@aig.com>; Mohd Rizal, Nur Mariah Huibrechts <NurMariahHuibrechts.MohdRizal@aig.com>

Cc: CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Tan, Bennie-WZ <Bennie-WZ.Tan@aig.com>

Subject: [EXTERNAL] RE: TP / 2975344266SG *** LKK REF: CC3/AIG15006369/K

This message is from an external sender; be cautious with links and attachments.

Dear Sirs.

We refer to the above matter.

We received TP LOD from M/s Trans-cab Auto.

Kindly assist to reopen case in Merimen and advise BI claim status.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Thursday, 18 July, 2019 6:34 PM

To: norhafizah.ishak@aig.com; Mohd Rizal, Nur Mariah Huibrechts
<NurMariahHuibrechts.MohdRizal@aig.com>

Cc: CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: TP / 2975344266SG *** LKK REF: CC3/AIG15006369/K

Importance: High

'WITHOUT PREJUDICE'

SAVE AS TO COSTS

Dear Sirs.

We refer to the above matter.

We received TP LOD from M/s Trans-cab Auto.

Kindly assist to reopen case in Merimen.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Parthiban, Theerthan <Theerthan.Parthiban@aig.com>

Sent: Thursday, 28 November, 2019 11:42 AM

To: Tan, Wilson-KL <Wilson-KL.Tan@aig.com>; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Tan, Bennie-WZ <Bennie-WZ.Tan@aig.com>; Mohd Rizal, Nur Mariah Huibrechts <NurMariahHuibrechts.MohdRizal@aig.com>; Lim, Sheng Yang <ShengYang.Lim@aig.com>

Subject: TP / 2975344266SG *** LKK REF: CC3/AIG15006369/K



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