

Joy Irene (LKK Auto)

From: Joy Irene (LKK Auto)
Sent: Thursday, 12 May, 2016 8:07 PM
To: Ishak, Nor Hafizah
Cc: 'Sukimin, Nurasikin'; Admin A; CS A Team
Subject: Claim Type: TP / 2975344266SG

Insured:	Tan Keng Wan, NRIC: S1157860H		
Main Claimant:	TRANS-CAB SERVICES PTE LTD, NRIC: 200303878K		
Vehicle Reg. No.:	SHD5090R	Date of Loss:	10/04/2015 01:00 - :59
Claim Type:	TP / 2975344266SG	Policy/Cover Note No.:	2100295716 (Comprehensive) Coverage: 30/03/2015 - 29/03/2016
Vehicle Reg. No. (Insured):	SKE7469D	Policy No. (Claimant):	D-12047359MFSH/2102
Repairer:	Trans-cab Auto Services Pte Ltd (HQ)		

Dear Fiza,

We refer to the subject above.

We have surveyed third-party vehicle at the premise of M/s Trans-Cab Auto Services Pte Ltd on 10.04.2015.

We made several reminders and follow-ups through call to third-party repairer since survey to confirm finalization and for their letter of demand for negotiation settlement however, they did not revert despite their promise. No finalization done.

Now, over 12 months had passed and there is still no further action initiated by third-party repairer for their claim.

In view of **non-development** from the third-party, we will proceed to temporarily close this more than one (1) year outstanding claim file and submit our wp report (no settlement) to your good-office.

In future, if there are any new developments from the claimant, we will inform you for our further handling.

Thank you.

Best Regards,

Joy Irene | Case Handler

LKK Auto Consultants Pte Ltd

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